

#### SEC/114/2023-2024

January 31, 2024

1.	National Stock Exchange of India Ltd.	2.	BSE Limited
	Exchange Plaza		Corporate Relationship Dept.
	Plot No. C/1, G Block		Phiroze Jeejeebhoy Towers, Dalal Street
	Bandra –Kurla Complex Bandra (E),		Mumbai 400001
	Mumbai 400 051		Maharashtra, India
	Symbol: KALYANKJIL		Scrip Code: 543278

Dear Sir/Madam,

#### Sub: Investors /Analysts Presentation

Please find enclosed the presentation on the Standalone and Consolidated Financial Results of the Company for the Quarter ended December 31, 2023.

The presentation is also being uploaded on the website of the Company www.kalyanjewellers.net.

Kindly take the same into your records.

Thanking You. Yours faithfully,

#### For Kalyan Jewellers India Limited

RETNAVILASAM JISHNU

RETNAVILASAM GOPINATHAN NAIR NAIR JISHNU Date: 2024.01.31 14:11:50 +05'30'

Jishnu RG Company Secretary & Compliance Officer Membership No - ACS 32820

**Kalyan Jewellers India Limited** 

Corporate Office -TC-32/204/2, Sitaram Mill Road, Punkunnam, Thrissur, Kerala – 680 002 CIN - L36911KL2009PLC024641 T -0487 2437333 Email – compliance@kalyanjewellers.net WWW.KALYANJEWELLERS.NET



# INVESTOR PRESENTATION

January 2024

KALYAN JEWELLERS INDIA LIMITED





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# 01 COMPANY OVERVIEW



### **Introduction To Kalyan Jewellers**



### ESTABLISHED IN 1993 BY MR. T.S. KALYANARAMAN. BUILT ON A RICH FAMILY LEGACY AND DECADES' OLD INDUSTRY EXPERTISE OF ITS FOUNDER.



#### **KALYAN JEWELLERS: INDIA'S TRUSTED JEWELLER**

## History of Trust – Thriving on a 100-Year-Old Legacy





**Kalyan's First Generation** 

**1908:** Started the entrepreneurial journey with the first textile mill in Kerala

**1913:** Commenced textile retailing by opening its first showroom in Thrissur, Kerala

T.S. Kalyanarama lyer



T.K. Seetharama lyer

#### Kalyan's Second Generation

**1972:** The second generation expanded retail presence to more textile showrooms



#### Kalyan's Third Generation

**1993:** The third generation of Kalyan family, under the visionary leadership of Mr. T. S. Kalyanaraman, entered jewellery retailing by opening its first showroom under the brand 'Kalyan Jewellers' in Thrissur, Kerala



Rajesh Kalyanaraman Ramesh Kalyanaraman

#### **Kalyan's Fourth Generation**

Mr. Rajesh Kalyanaraman and Mr. Ramesh Kalyanaraman joined Mr. T. S Kalyanaraman right from the initial days of Kalyan Jewellers

2014: Raised private equity from Warburg Pincus2021: Listed Kalyan on NSE & BSE via an IPO2023: As on 31 December, 235 showrooms acrossIndia and Middle East

T.S. Kalyanaraman

Amongst Few Business Houses With Over 100 Years Legacy in Corporate India

### **Evolution Of A Trusted Pan-India Brand**



	om under Id 'Kalyan s' in	Launched " customer o initiative Entered Tel and Karnata markets	utreach angana	Entered Ma and Middle	aharashtra East markets	Entered Cher and East India (Orissa) mark	a	Incremental ed investment by Pincus Purchased a st Enovate Lifest Private Limited online platforr www.candere	Warburg take in yles d and its m at	Entered Bi market	ihar	capital efficier add a further I company's ow Appointed an	as a pilot to a new at model expected to eg of growth to the m-store expansion Independent ne Board (Vinod Rai)
1993		2010		2013		2015		2017		2019		2022	
	2004		2012		2014 Equity investme	ent	2016 Entered Wes	st Bengal	2018		2021		Q3 FY24 194 Kalyan showrooms (59 FOCO) and 7 Candere Showrooms (2 FOCO)
	Opened first showroom out Kerala, in Coim Tamil Nadu		Opened first showroom ou South India in Ahmedabad, (		by Warburg Pin a global private firm Entered North I (Delhi) market	cus, equity	and Rajastha Launched th Matrimony ( known as Sa Matrimony)	an markets e Kalyan (formerly nskriti	Entered Northeast (/ Chhattisgar Jharkhand r	hand	Listed on NSI as Kalyan Jev India Limited Public Offerin ("IPO")	vellers I - Initial	in India. 34 Kalyan showrooms (1 FOCO) in the Middle East <sup>2</sup> Last Twelve Months Revenues of ₹1,73,952 Mn and Adj. Profit After Tax <sup>1</sup> of

Note: <sup>1</sup> Adjusted PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))
<sup>2</sup> FOCO - Franchisee Owned Company Operated

₹5,535 Mn

### **Key Highlights**





Note: <sup>1</sup>Adj. PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))

# 02 INVESTMENT HIGHLIGHTS



# Kalyan Jewellers: Built On Core Competitive Strengths



**Leading brand** in a large market with rapidly 1 increasing organised share driven by significant growth tailwinds

**Established Brand Built on Core Values of** 2 **Trust & Transparency** 

Trusted brand synonymous with solving key pain points of the industry

#### **Pan India Presence** 3

One of India's largest jewellery companies with a Pan India network of showrooms

#### Hyperlocal Strategy Creating Wide Market 4 **Addressability**

Hyperlocal strategy to cater to a wide range of geographies and customer segments

#### Wide Range of Product Offerings 5

Diversified range of product offerings and sub brands targeted at a diverse set of customers

- **Robust and Effective Internal Control Processes**
- 6 Information technology and operations management systems to support a growing organization and showroom network with a pan India presence
- **Effective Marketing and Promotion Strategy**

Designed to reinforce local touch of a Pan India brand while maintaining consistent brand messaging

**Extensive Grassroot MyKalyan Network Enabling** 8 **Deep Distribution** 

> Grassroots customer outreach network which is a key facilitator of being considered as the neighborhood jeweller in each market

#### **Strong Promoters and Management Leadership**

Visionary promoters and strong management team with demonstrated track record

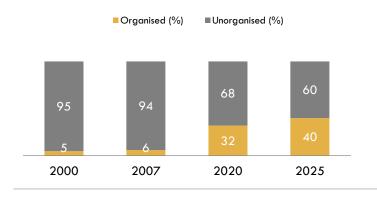
#### **Strong Governance Framework** 10

Eminent Board of Directors from diverse backgrounds

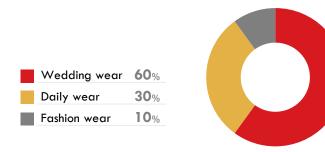
# Indian Jewellery Market: Favorable Trends And Characteristics



Rising Share Of Organised Retail In Jewellery To Continue



Wedding Jewellery Dominates The Industry



## 2<sup>nd</sup>

Largest gold market in the world

**3rd** Highest component of retail consumption

### Indian Jewellery Market Characteristics

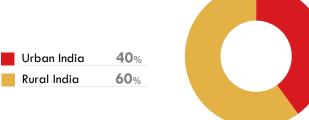
Characterised by localised consumer preferences ('hyperlocal' nature)

70% Share of gold jewellery out

of the total gold demand

No

Inventory obsolescence risk given recyclability of jewellery Gold Jewellery Demand And Ownership Is Higher In Rural India And Rises With Income Levels



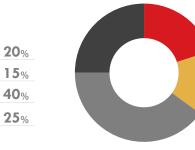
South Constitutes Largest Pie In The Indian Jewellery Market

North

East

South

West



Source: Technopak

### **Organised Jewellery Market: Structural Growth Drivers**



### JEWELLERY IN INDIA IS A LARGE AND ATTRACTIVE MARKET WITH SIGNIFICANT TAILWINDS



Shifting Customer Behaviour

#### **Customers' expectation:**

Transparent pricing, product purity and quality standards

#### Increasing brand consciousness:

Increasing on the back of organised retailers' marketing strategies

#### After sales service:

More emphasis as jewellery is either owned for a lifetime or regarded as long-time investment



Superior Organisational Capabilities

#### **Retail experience:**

Ready made ornaments, wide product range and superior showroom experience

#### Safety and security:

Shopping experience in spacious, hygienic surrounding; service by well-trained store personnel; robust systems



#### Supportive Regulatory And Legislative Changes

#### **Demonetization:**

Cashless transaction brings further transparency

**GST:** Enforcing tax compliance

Mandatory PAN: For transactions > ₹2,00,000 establishes buyer identity

Rural policy push: Given rural India's higher cultural association with gold

Hallmarking of gold jewellery: Compulsory from 2021

### A Brand Built On Decades Of Trust And Transparency



### PIONEERS IN THE INDIAN JEWELLERY RETAILING SPACE IN:

Institutionalising Highest Quality Standards Introducing Highest Degree Of Pricing Transparency For Customers Customer Education And Awareness



**BIS Hallmarking Of Gold Jewellery** Even before regulatory mandate



**Product Quality** Karatmeters to verify purity of gold jewellery

	~	2
2		5
2		15
J	20	5
	- <b>-</b>	

**Price Transparency** Price tags detailing components aid price transparency before customers



Transparency In Gold Exchange

Transparent exchange process; valuation and verification of purity in front of the customer



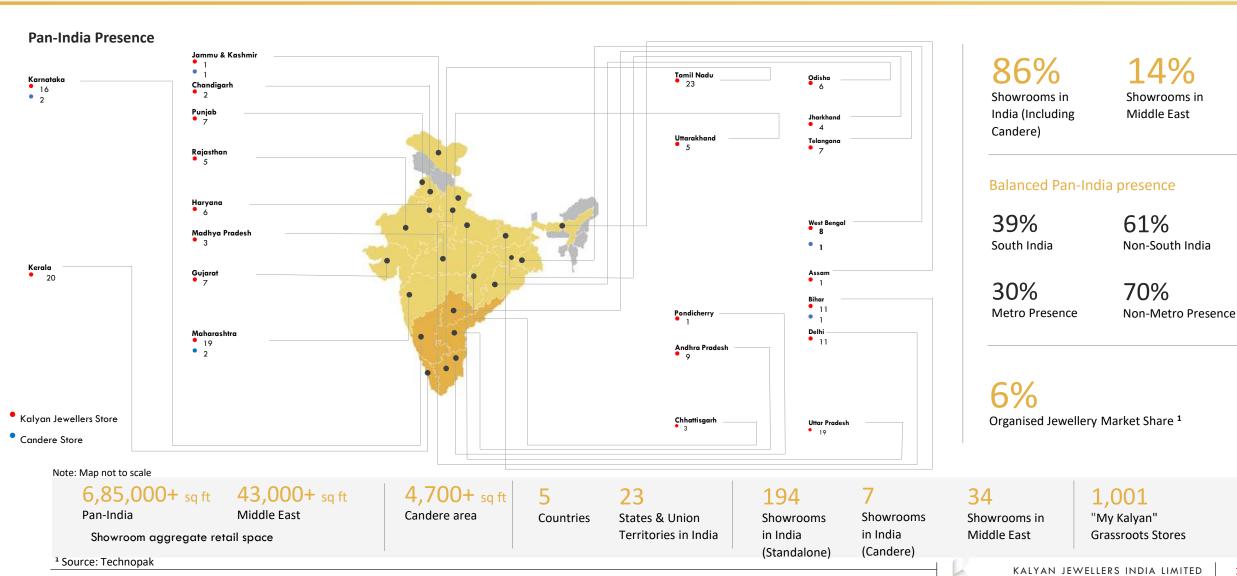
**Product Certification** Guarantee of purity, lifetime maintenance, exchange and buy back



#### **After-sales Service & Staff Training**

Staff training to drive customer satisfaction and win repeat business

## A True Pan-India Player With Expansive Geographical Presence



### **Effective Marketing Strategy**



#### **REINFORCING THE LOCAL TOUCH, PLAYING AS A PAN-INDIA BRAND**

#### NATIONAL BRAND AMBASSADORS







Katrina Kaif



Jaya Bachchan



Shweta Nanda Bachchan



Rashmika Mandanna

~**₹10,000** mn Marketing and Advertising Investments In Last 4 Years

#### **REGIONAL INFLUENCERS**



Pooja Sawant Maharashtra (Marathi)



Wamiga Gabbi Punjab (Punjabi)



Ritabhari Chakraborthy West Bengal (Bengali)



Kinjal Rajpriya (Gujarati)

### **REGIONAL BRAND AMBASSADORS**



Prabhu Ganesan Tamil Nadu (Tamil)



Nagarjuna Akkineni Andhra Pradesh, Telangana (Telugu)

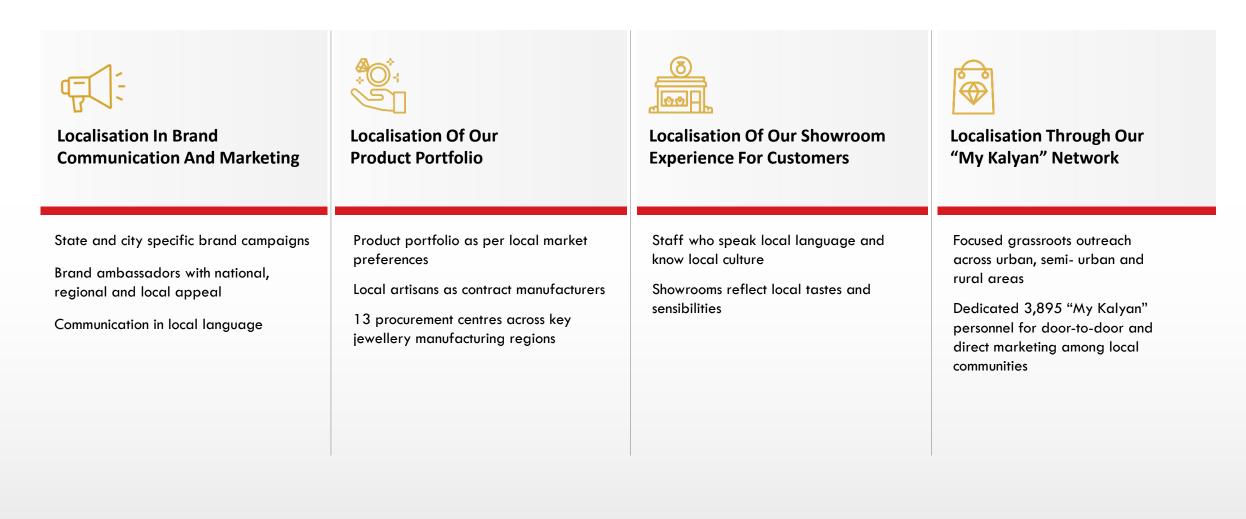


Shiv Rajkumar Karnataka (Kannada)

Kalyani Priyadarshan South India

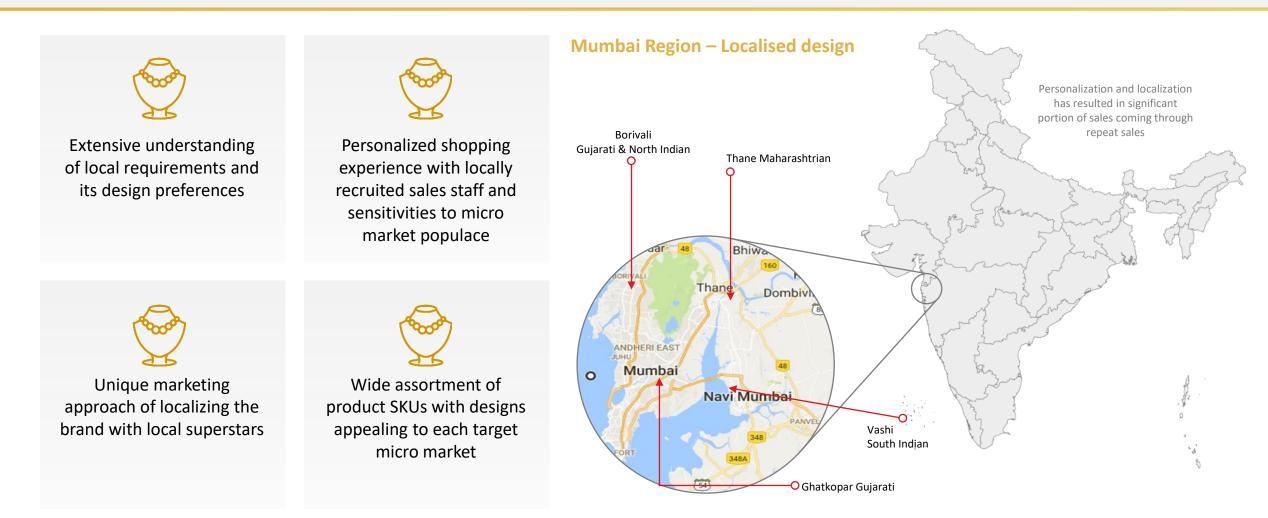
# Hyperlocal Jeweller Catering To Varied Geographies And Customer Segments





# Hyperlocal Jeweller... helps build a large customer base





Kalyan with its deep insight on local preferences has created significant barriers to entry

Product Design

# "My Kalyan" Centres: Unique Grassroots Customer Outreach Network



**Grassroots Network:** Facilitator of the neighborhood jeweller proposition in India

- Grassroots outreach focused on marketing and customer engagement across urban, semi-urban and rural areas
- Significant proportion of gold jewellery demand originates from rural, semi-urban markets where penetration of organised jewellery retail is low
- "My Kalyan" centres provide marketing tool to address latent demand in some of these markets



1,001 'My Kalyan" centres

10 mn Endeavored customer connect each year

14%+ Contribution to revenue from operations in India

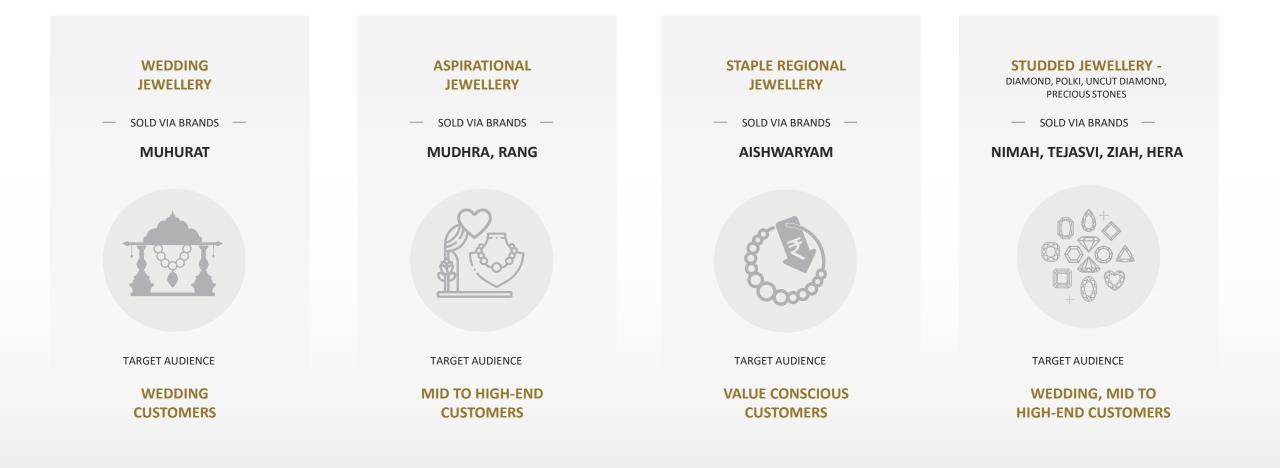
3,895 Employees

36%+ Of enrolment to purchase advance schemes in India

#### KALYAN JEWELLERS INDIA LIMITED 18

# Wide Range Of Product Offerings Targeted At A Diverse Set Of Customers

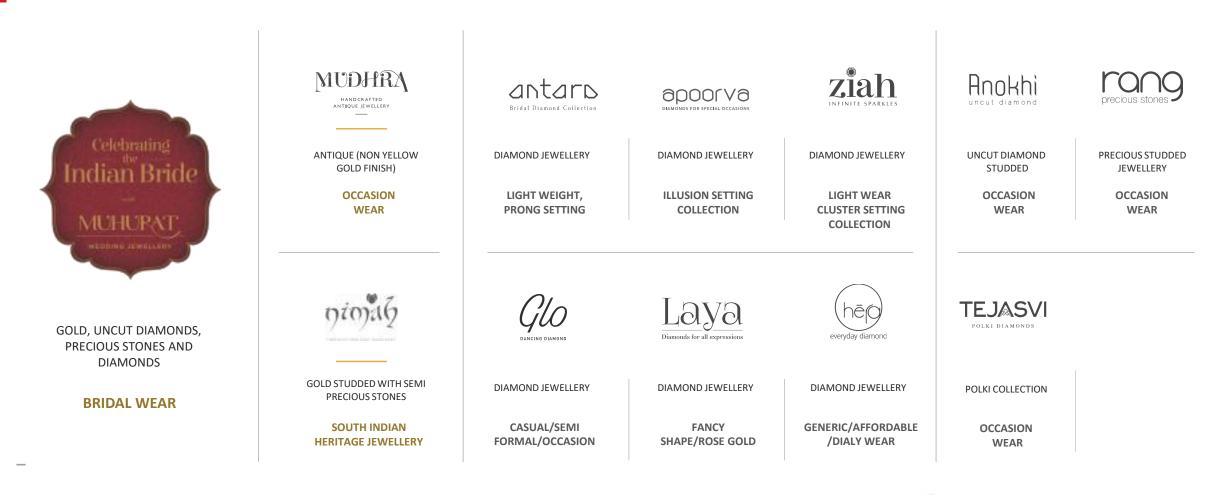




Jewellery Sub-brands Catering To Various Product Themes And Price Points



#### LAUNCHED A NUMBER OF SUB-BRANDS TARGETING DIFFERENT CUSTOMER SEGMENTS AND OCCASIONS



# Leveraging Technology To Drive Footfalls, Customer Engagement And Conversion



Targeted Digital Marketing Through Rich Data Mining And Customer Insight	Analytics Driven Customer Outreach	Digitally Enabled MyKalyan centres	E-commerce	Improving Employee Productivity And Efficiency Through Technology Advancements
<ul> <li>Capturing customer information at store level, running analytics and targeted campaigns</li> <li>Upselling related products at point-of-sale through instant dynamic voucher codes</li> <li>Social media mapping to enrich customer database</li> </ul>	<ul> <li>Use of Content Marketing Platform ('near me search') to drive search traffic to local store micro-sites</li> <li>Enhancing customer conversion by following up on the digital footprint</li> </ul>	MyKalyan staff equipped with mobile app that: • Stores customer data • Manages lead generation MyKalyan outlets also use 'near me search'	Candere - Kalyan's e-commerce site providing access to India, US and UK markets Online Gold Ownership Certificate – customer can buy online and redeem at the store	<ul> <li>Employee training during the lockdown digitally</li> <li>Customer outreach initiated during lockdown, via employee mobile app</li> <li>Employee targets and goal achievements mapped through app, ensuring transparency efficiency</li> </ul>



2013	2014	2016	2017
Candere website launched Identified need for versatility of precious jewellery on online platforms	Achieved revenue of ₹1.1 Crores Established a fully commercial e-commerce website	Increased catalogue to 100 product categories & a variety of 4,000+ designs	Kalyan Jewellers make Candere.com their online platform through an acquisition
		Increased average ticket size and conversion ratio substantially	Extraordinary together!

#### Today

Launched **first FOCO Candere showroom** in Q2 FY24; **5** FOCO showrooms till date; robust pipeline of potential franchise partners with **50** signed LOIs

Reported a revenue of ₹1,567 mn for FY23; CAGR growth of 68% since acquisition by Kalyan Jewellers



Strong presence and **user loyalty** on leading marketplaces – **Amazon and Flipkart** 



**Customer trust and robust IT infrastructure** has resulted in web traffic to increase

# **Robust And Effective Internal Processes And Controls**



Enterprise Resource         Planning System Allowing         Real-time Visibility Into         Inventory	Strict Inventory Management & Monitoring Practices - Accounting For Each Piece Of Inventory	Strong Board With Independent Chair	Top-tier Auditor	Integrated Operations To Allow Inventory Movement Between Showrooms
Helpful during peak seasons, allowing management to respond quickly to replenish or reallocate inventory based on shifting customer demand patterns	Jewellery identification with a unique barcode, which aids tracking and monitoring of each piece of inventory further linked to the central ERP system. Daily inventory checks at the close of business at each showroom, monthly inventory weight verifications by regional managers / business heads	Well diversified board with eminent personalities representing varied areas - retail, marketing, banking, finance, audit, regulatory Board chaired by Independent Director	Deloitte Haskins & Sells LLP as the current Statutory Auditor since 2015	Inventory movement to align jewellery offerings with customer preferences and accommodate variations in seasonal buying patterns

# Board Of Directors: Enriching Kalyan With Their Expertise And Insight





- **Mr. Vinod Rai** Chairman & Independent Non-Executive Director
- Former Comptroller and Auditor General of India
- Awarded Padma Bhushan, India's 3<sup>rd</sup> highest civilian award



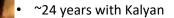
Mr. T.S. Kalyanaraman Managing Director

- 47 years retail experience with 30+ in the jewellery industry
- With Kalyan since inception

Independent Directors: Industry Experience & Expertise In Key Domains



Mr. T.K. Seetharam Whole-time Director





Mr. T.K. Ramesh Whole-time Director

• ~22 years with Kalyan



**Mr. Salil Nair** Non-Executive Director

- Ex-CEO of Shoppers Stop
- ~25 years of experience in the retail industry





Mr. Anish Kumar Saraf Non-Executive Director

- MD Warburg Pincus
   India
- Highdell Nominee Director



- First woman Deputy Governor of RBI
- First Director of RBI to be nominated on Board of State Bank of India



- Former Executive Director of Indian Overseas Bank and former Nominee Director of Bank of Baroda amongst others
- ~31 years of experience in the banking sector





- Former Chairman of The Catholic Syrian Bank
- Several years of experience in banking, teaching management and accounting

#### **Mr. Anil Sadasivan Nair** Independent Director

- Former CEO & Managing Partner of Law & Kenneth Saatchi & Saatchi
- ~20 years of experience in the field of advertising



## **Professional Management Team Driving Business Growth & Expansion**





#### Mr. SANJAY RAGHURAMAN Chief Executive Officer

- Qualified CA and CWA
- 11+ years with Kalyan, ~16 years prior experience in retail, financial services & operations
- Previously worked with HDB Financial Services, Wipro and Clix Capital



Mr. V. SWAMINATHAN Chief Financial Officer

- Bachelor in Science from University of Madras, CA
- 6+ years with Kalyan
- 29 years experience in finance, corporate planning & control

CEO instrumental in driving geographical expansion and evolution into a pan India business, supported by a strong and experienced team of cross functional professionals



Mr. SANJAY MEHROTTRA Head of Strategy and Corporate Affairs

- Masters in Management Studies
- 5+ years with Kalyan
- ~28 years experience in Indian capital markets



Mr. ABRAHAM GEORGE Head of Treasury and Investor Relations

- MBA from ICFAI University and Bachelors in Commerce
- 6+ years with Kalyan
- ~19 years of experience in finance and capital markets



#### Mr. ARUN SANKAR Head of Technology

- Master of Technology (Computer Science) and engineering and a Master of Science (integrated) in Software Engineering
- 9+ years with Kalyan
- ~15 years experience in the technology sector



- Bachelor of law and enrolled with Bar Council of
- Kerala
  3+ year with Kalyan
- ~14 years experience in legal industry



Mr. JISHNU R. G . Company Secretary & Compliance Officer

- Bachelor of Commerce and Company Secretary
- 4+ years with Kalyan
- $\sim 10$  years experience in corporate compliance

# 03 STRATEGIC PRIORITIES



# A Purpose-led Growth Across Different Phases



PHASE I	PHASE II	PHASE III	PHASE IV
1993-2003	2004-2011	2012- 2021	Since IPO and Road Ahead
Strengthening	Growing In	Pan-India Expansion,	Capitalising On The Foundation –
Our Roots	Southern India	Professionalisation & Investment	Public Listing & Accelerated Expansion
<ul> <li>Focus on brand building</li> <li>Focused on building local supplier network and ecosystem</li> </ul>	<ul> <li>Expansion of showroom network across southern states of India</li> <li>Largely focused on selling plain gold jewellery in South India</li> <li>Launched "My Kalyan" customer outreach initiative</li> </ul>	<ul> <li>Pan-India, hyperlocal jeweller and concurrent expansion of product mix and diversification of distribution channels</li> <li>Raised private equity investment from Warburg Pincus</li> <li>Built a professionally managed team and a diverse board of directors</li> </ul>	

# **Our Strategic Priorities: Balancing Growth And Expansion**



LONG-TERM OBJECTIVES

Leverage Scalable Business Model To Expand Showroom Network And Diversify Distribution Channels

Widen Product Offerings To Further Increase Consumer Reach Leverage "My Kalyan" Network To Deepen Customer Outreach And Strengthen The Distribution Network In Core Markets

Expand "My Kalyan" network in areas where Kalyan is currently underpenetrated relative to the scale of the latent demand opportunity in those particular markets



Invest In CRM, Marketing And Analytics To More Effectively Target Consumers And Drive Sales

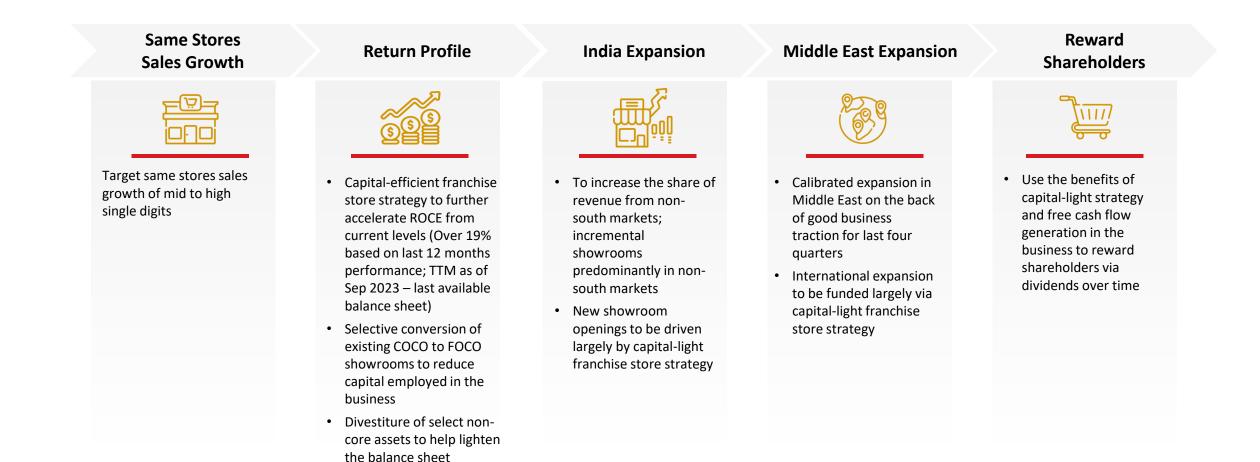
Invest in CRM, campaigns and technologies to analyse and manage customer interactions and related data throughout the customer lifecycle, with goal of creating a long-term relationship with customers, building customer retention and driving sales

Strong brand, scalable business model, effective operational processes and proven track record of profitable expansion, positions Kalyan well to capitalise on the market opportunity arising from continued shift in demand in favour of organised jewellery companies. Expansion largely via capital-light franchise store strategy Continue to increase focus on higher margin studded jewellery and explore opportunities to expand range of sub brands to introduce new branded jewellery lines targeted at both specific customer niches as well as the luxury market

KALYAN JEWELLERS INDIA LIMITED 28

### Way Forward – FY25





#### Note:

1. COCO (Company Owned Company Operated) showrooms to FOCO (Franchisee Owned Company Operated)

2. Return on Capital Employed (ROCE) calculated as Earnings Before Interest and Tax (EBIT) divided by sum of Average Equity, Average Net Debt (excluding Gold Metal Loan), Average Lease Liabilities

# 04 PERFORMANCE REVIEW



### Kalyan Jewellers Has Made Significant Progress Over the Past Few Years



#### Meaningful Progress Across Key Business Metrics ...

		FY20	FY23	ТТМ
Scale &	Revenues – Consol	₹ 1,01,009 Mn	₹ 1,40,714 Mn	₹ 1,73,952 Mn
Growth	Revenues – India	₹ 78,458 Mn	₹ 1,15,840 Mn	₹ 1,47,123 Mn
Profitability	EBITDA Margin	7.5%	7.9%	7.3%
Frontability	Profit After Tax (PAT)	₹ 1,423 Mn	₹ 4,569 Mn²	₹ 5,535 Mn <sup>2</sup>
Returns	ROCE	11.7%	17.4%	19.2% <sup>4</sup>
	ROE	6.7%	13.5% <sup>2</sup>	14.6% <sup>2,4</sup>
Lovorago	Net Debt <sup>5</sup> / EBITDA	3.8 x	2.3 x	2.0 x <sup>4</sup>
Leverage	Net Debt <sup>5</sup> / Equity	1.3 x	0.7 x	0.6 x <sup>4</sup>
Leverage	Net Debt <sup>6</sup> / EBITDA	2.3 x	0.6 x	0.5 x <sup>4</sup>
(without GML)	Net Debt <sup>6</sup> / Equity	0.8 x	0.2 x	0.2 x <sup>4</sup>

#### Note:

1. Return on Capital Employed (ROCE) calculated as Earnings Before Interest and Tax (EBIT) divided by sum of Average Equity, Average Net Debt (excluding Gold Metal Loan), Average Lease Liabilities.

2. Adjusted Profit After Tax considered here. Adjusted PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))

3. Return on Equity (ROE) calculated as Profit After Tax (PAT) divided by Average Equity

4. The figures are based on results published for the quarter ended September 30, 2023, as there is no reviewed balance sheet published for the quarter ended December 31, 2023

5. Net Debt calculated as (non-current borrowings + current borrowings + metal gold loan) less (Cash and cash equivalents + Bank balances other than cash and cash equivalents)

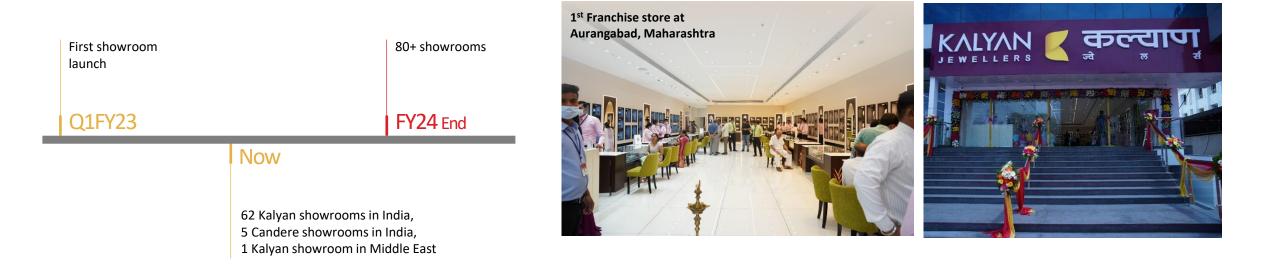
6. Net Debt calculated as (non-current borrowings + current borrowings) less (Cash and cash equivalents + Bank balances other than cash and cash equivalents)

#### ... Supported by Clear Strategic Steps/Direction & Execution

<ul> <li>Clear Strategic Direction Towards Capital-Efficient Growth,</li> <li>ROCE Accretive Expansion and Shareholder-Friendly Measures</li> <li>Launch of Franchised Store Strategy in 2022</li> <li>62 FOCO Kalyan showrooms till date in India; 60+ new showroom openings planned in FY24; LOIs signed for all showrooms planned for FY25</li> <li>Launched first FOCO Candere showroom in Q2 FY24; 5 FOCO showrooms till date; robust pipeline of potential franchise partners with 50 signed LOIs</li> <li>Launched first FOCO showroom in ME during Q2 FY24; 5 more FOCO showrooms planned in FY24</li> <li>Completed conversion of one owned showroom in south India to FOCO during Q3 FY24 marking the beginning of franchised showroom roll-out in the region</li> </ul>	
<ul> <li>Using FCF generation to pay down debt and reward shareholders</li> <li>40% to 50% of the profits generated to be used for paying down debt and rewarding shareholders</li> <li>Recently announced maiden dividend and dividend policy</li> </ul>	
<ul> <li>Continued steps toward best-in-class public company standards</li> <li>Brought in an Independent Chairman of the Board in 2022</li> </ul>	
<ul> <li>Strong Execution Over Past Several Years</li> <li>TTM Adj. PAT<sup>2</sup> of ₹ 5,535 Mn vs ₹ 1,423 Mn in FY20 (Over 288% growth)</li> <li>Meaningful improvement across ROCE and leverage metrics</li> </ul>	

# Ushering Into New Era of Growth With Franchise Model





#### **Objectives:**

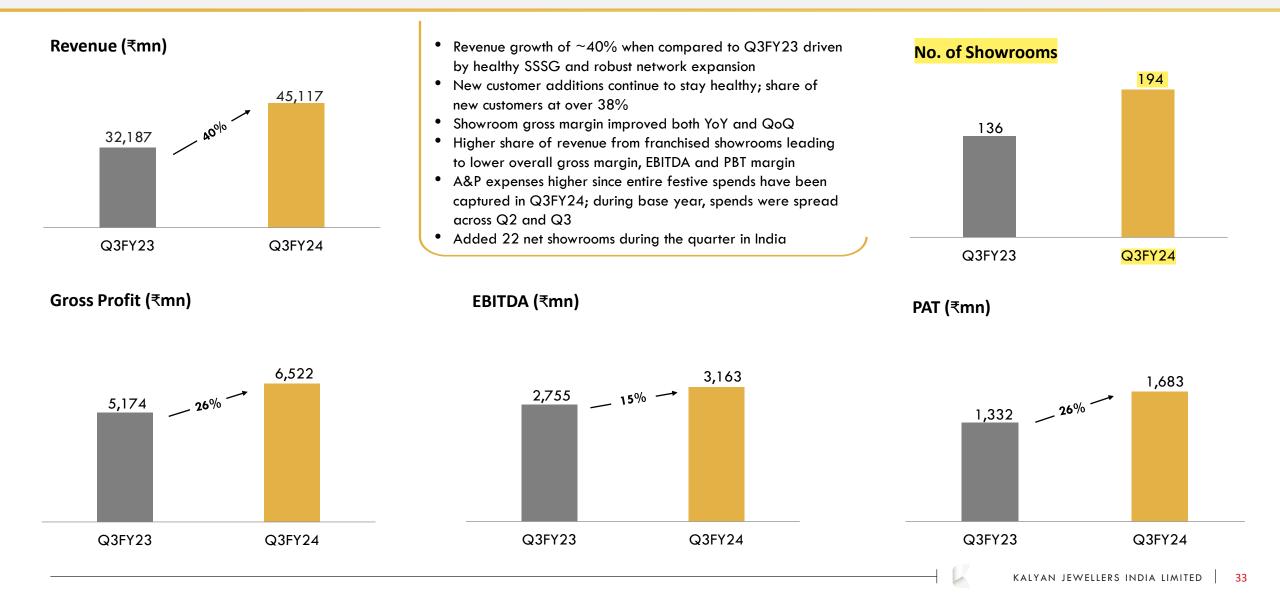
- Focus company's expansion plans through this significantly more capital efficient and return accretive path
- Leverage Kalyan brand and utilize the infrastructure / resources of the franchise owner
- Franchise owned company operated stores (FOCO) ensuring robust compliance, monitoring systems and adherence to Kalyan Jewellers' brand standards
- Inventory investment incurred by the franchisee; additionally, all showroom related expenses except salary borne by the franchisee

#### **Recent Update:**

- In active discussions with potential partners for the next set of franchised showrooms (FY 25) in India and the Middle East; 80+ LOIs signed
- Launched first FOCO showroom in the Middle East during Q2FY24;
   5 more LOIs signed
- Launched first FOCO Candere showroom in Q2 FY24; 5 FOCO showrooms till date; robust pipeline of potential franchise partners with 50 signed LOIs
- Completed conversion of one owned showroom in south India to FOCO during Q3 FY24 marking the beginning of franchised showroom roll-out in the region

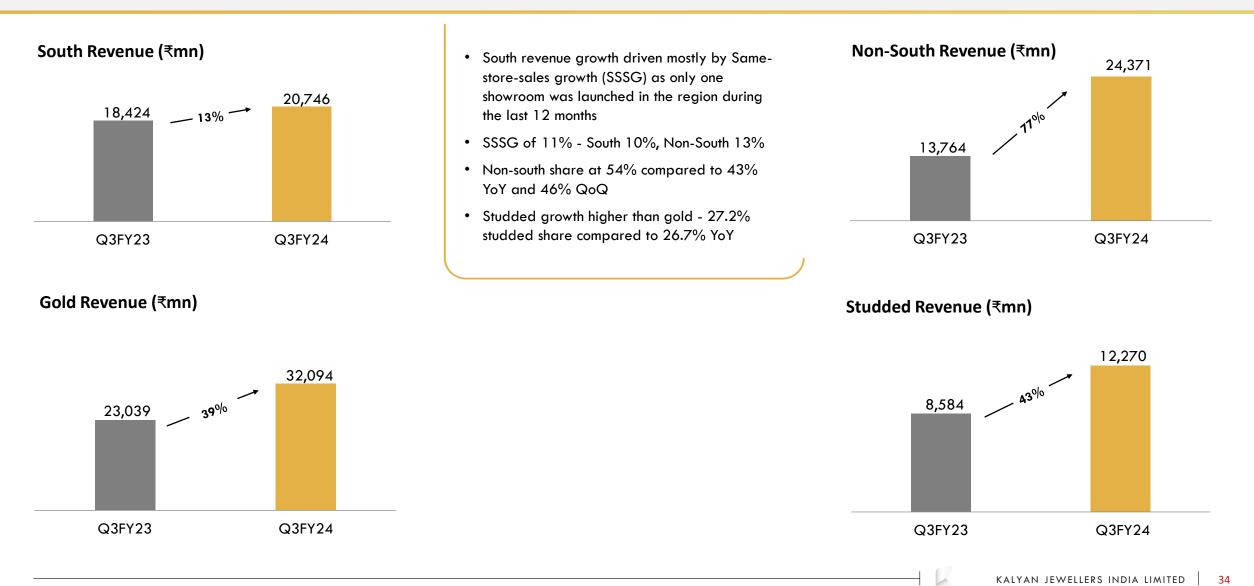
# India: Q3FY24 Performance Summary





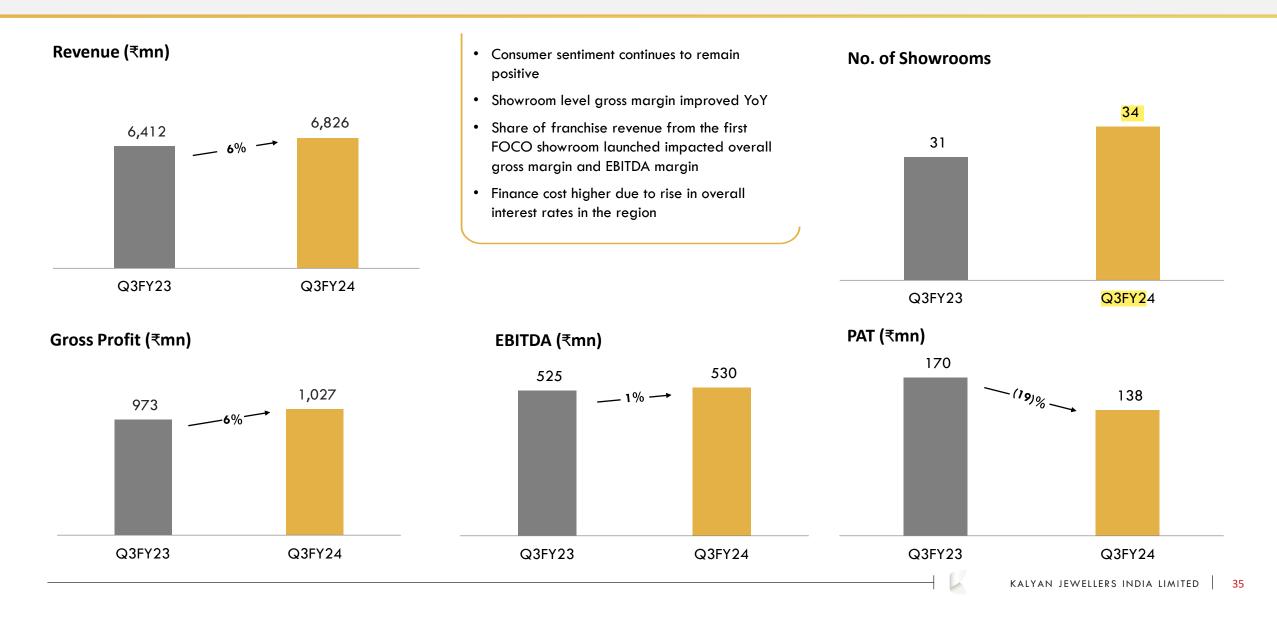
# India: Q3FY24 Performance Summary





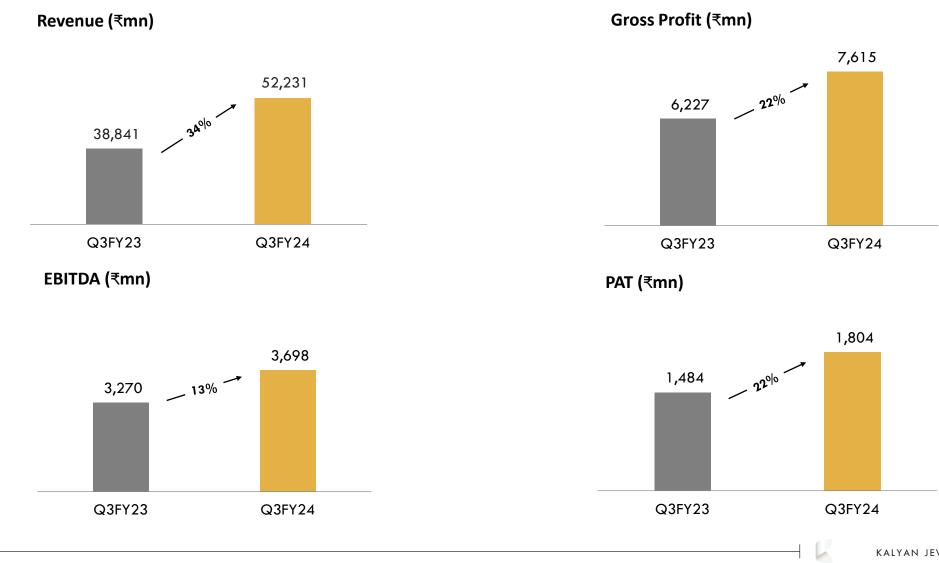
### ME: Q3FY24 Performance Summary





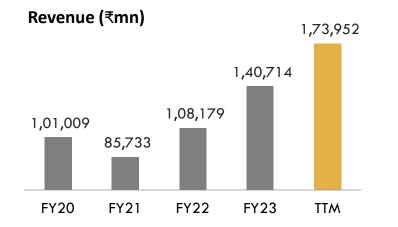
### **Consolidated: Q3FY24 Performance Summary**



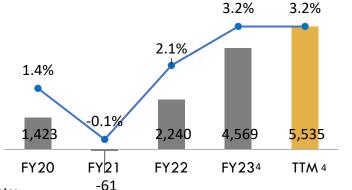


## **Historical Financial Performance Summary**





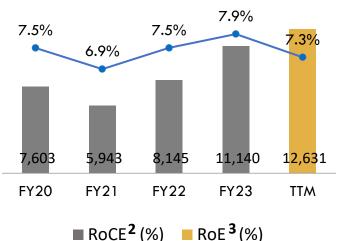
PAT<sup>1</sup> (₹mn) & PAT Margins (%)

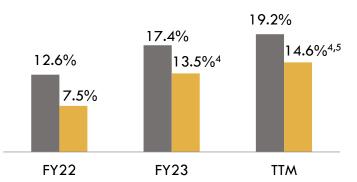


 Trailing Twelve Month (TTM) Consolidated Revenue of ₹ 1,73,952 mn, over 72% higher than pre-COVID (FY20) levels

- TTM India Standalone Revenue of ₹ 1,47,123 mn, over 88% higher than pre-COVID (FY20) levels
- TTM Profit After Tax of ₹ 5,535 mn in consolidated business - record PAT for the company, and over 288% higher than pre-COVID (FY20) levels
- Significant improvement in the return profile of the business on the back of robust revenue and profitability growth; key levers for further improvement in the return profile:
  - All new company owned showrooms delivering RoCE in excess of 25%
- FOCO (Franchisee Owned Company Operated) model of franchised showrooms playing major role in increasing the pace of expansion both in India and Middle East in a more capital efficient return accretive path and provide further fillip to the overall return profile of the business
- Divestiture of movable non-core assets completed all regulatory formalities; secured bank NOC expecting to conclude the sale soon







#### Notes:

1. FY21 Opex includes ₹900 mn of one-time write-offs, losses relating to lease terminations and provisions for impairment largely relating to the impact of COVID in the Middle East business.

2. Return on Capital Employed (ROCE) calculated as Earnings Before Interest and Tax (EBIT) divided by sum of Average Equity, Average Net Debt (excluding Gold Metal Loan), Average Lease Liabilities

3. Return on Equity (ROE) calculated as Profit After Tax (PAT) divided by Average Equity

4. Adj. Profit After Tax considered here. Adjusted PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))

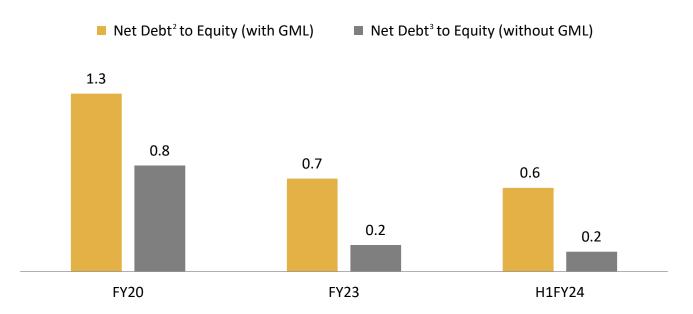
5. The figures are based on results published for the quarter ended September 30, 2023, as there is no reviewed balance sheet published for the quarter ended December 31, 2023

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### **Continued Focus On Strengthening Balance Sheet**



### Net Debt to Equity (x)



#### Note:

1. GML: Gold Metal Loan

2. Net Debt calculated as (non-current borrowings + current borrowings + metal gold loan) less (Cash and cash equivalents + Bank balances other than cash and cash equivalents)

3. Net Debt calculated as (non-current borrowings + current borrowings) less (Cash and cash equivalents + Bank balances other than cash and cash equivalents)

# Q3FY24 India: Income Statement



Particulars (₹mn)	Q3FY24	Q3FY23	ΥοΥ	Q2FY24	QoQ
Revenue	45,117	32,187	40%	37,543	20%
Gross Profit	6,522	5,174	26%	5,324	23%
Gross Profit Margins %	14.5%	16.1%		14.2%	
Total Opex	3,360	2,419	39%	2,651	27%
Advertisement & Promotion	1,055	687	53%	538	96%
Other Opex	2,305	1,731	33%	2,113	9%
EBITDA	3,163	2,755	15%	2,672	18%
EBITDA Margins %	7.0%	8.6%		7.1%	
Depreciation	530	462	15%	507	5%
EBIT	2,632	2,293	15%	2,166	22%
EBIT Margins %	5.8%	7.1%		5.8%	
Finance Cost	599	594	1%	627	(5%)
Other Income	226	97	134%	143	58%
PBT	2,259	1,796	26%	1,682	34%
PBT Margins %	5.0%	5.6%		4.5%	
РАТ	1,683	1,332	26%	1,255	34%
PAT Margins %	3.7%	4.1%		3.3%	

### Q3FY24 ME: Income Statement



Particulars (₹mn)	Q3FY24	Q3FY23	YoY	Q2FY24	QoQ
Revenue	6,826	6,412	6%	6,290	9%
Gross Profit	1,027	973	6%	925	11%
Gross Profit Margins %	15.0%	15.2%		14.7%	
Total Opex	497	448	11%	444	12%
Advertisement & Promotion	116	90	28%	79	46%
Other Opex	382	358	7%	365	5%
EBITDA	530	525	1%	481	10%
EBITDA Margins %	7.8%	8.2%		7.6%	
Depreciation	157	151	4%	153	3%
EBIT	373	374	0%	327	14%
EBIT Margins %	5.5%	5.8%		5.2%	
Finance Cost	242	207	17%	216	12%
Other Income	17	6	186%	21	(18%)
PBT	148	173	(15%)	133	11%
PBT Margins %	2.2%	2.7%		2.1%	
РАТ	138	170	(19%)	119	16%
PAT Margins %	2.0%	2.6%		1.9%	

### Q3FY24 Consolidated Income Statement



Particulars (₹mn)	Q3FY24	Q3FY23	ΥοΥ	Q2FY24	QoQ
Revenue	52,231	38,841	34%	44,145	18%
Gross Profit	7,615	6,227	22%	6,306	21%
Gross Profit Margins %	14.6%	16.0%		14.3%	
Total Opex	3,916	2,957	32%	3,169	24%
Advertisement & Promotion	1,177	804	46%	630	87%
Other Opex	2,740	2,152	27%	2,539	8%
EBITDA	3,698	3,270	13%	3,137	18%
EBITDA Margins %	7.1%	8.4%		7.1%	
Depreciation	697	621	12%	669	4%
EBIT	3,001	2,649	13%	2,467	22%
EBIT Margins %	5.7%	6.8%		5.6%	
Finance Cost	817	772	6%	817	0%
Other Income	201	69	192%	131	53%
PBT	2,386	1,946	23%	1,781	34%
PBT Margins %	4.6%	5.0%		4.0%	
PAT	1,804	1,484	22%	1,349	34%
PAT Margins %	3.5%	3.8%		3.1%	

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### **Standalone Income Statement**



Particulars (₹mn)	TTM	FY23	FY22
Revenue	1,47,123	1,15,840	90,561
Gross Profit	21,736	18,100	13,868
Gross Profit Margins %	14.8%	15.6%	15.3%
Total Opex	11,037	8,769	6,953
Advertisement & Promotion	2,949	2,412	1,931
Other Opex	8,088	6,357	5,022
EBITDA	10,699	9,331	6,915
EBITDA Margins %	7.3%	8.1%	7.6%
Depreciation	1,987	1,831	1,805
EBIT	8,712	7,500	5,110
EBIT Margins %	5.9%	6.5%	5.6%
Finance Cost	2,453	2,343	2,636
Other Income	640	426	424
Profit before exceptional items and tax	6,899	5,583	2,899
Profit before exceptional items and tax %	4.7%	4.8%	3.2%
Exceptional items	333	333	-
PBT	6,567	5,251	2,899
PBT Margins %	4.5%	4.5%	3.2%
РАТ	4,888	3,898	2,142
PAT Margins %	3.3%	3.4%	2.4%
Adjusted PAT <sup>1</sup>	5,138	4,147	2,142
Adjusted PAT Margins %	3.5%	3.6%	2.4%

Note: <sup>1</sup>Adjusted PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))

### **Consolidated Income Statement**



Particulars (₹mn)	TTM	FY23	FY22
Revenue	1,73,952	1,40,714	1,08,179
Gross Profit	25,855	21,992	16,916
Gross Profit Margins %	14.9%	15.6%	15.6%
Total Opex	13,223	10,852	8,771
Advertisement & Promotion	3,420	2,881	2,324
Other Opex	9,804	7,971	6,448
EBITDA	12,631	11,140	8,145
EBITDA Margins %	7.3%	7.9%	7.5%
Depreciation	2,639	2,446	2,316
EBIT	9,992	8,694	5,829
EBIT Margins %	5.7%	6.2%	5.4%
Finance Cost	3,256	3,026	3,224
Other Income	595	379	383
Profit before exceptional items and tax	7,331	6,048	2,989
Profit before exceptional items and tax %	4.2%	4.3%	2.8%
Exceptional items	333	333	-
РВТ	6,999	5,715	2,989
PBT Margins %	4.0%	4.1%	2.8%
РАТ	5,286	4,319	2,240
PAT Margins %	3.0%	3.1%	2.1%
Adjusted PAT <sup>1</sup>	5,535	4,569	2,240
Adjusted PAT Margins %	3.2%	3.2%	2.1%

Note: <sup>1</sup>Adjusted PAT calculated as sum of reported PAT and one-time exceptional write off after adjusting for tax using the formula: (Reported PAT + (Exceptional write off amount) \*(1-Tax Rate))

### **Standalone Balance Sheet**



Particulars (₹mn)	FY23	H1FY24	Particulars (₹mn)	FY23	H1FY24
Equity and Liabilities			Assets		
I. Equity			I. Non-current Assets		
(a) Equity Share Capital	10,300.53	10,300.53	(a) Property, Plant and Equipment	7,370.84	8,267.53
(b) Other Equity	26,365.69	28,215.63	(b) Capital Work in progress	193.97	318.49
Total Equity	36,666.22	38,516.16	(c) Right of use Assets	4,904.35	5,503.20
II. Liabilities			(d) Investment Property	611.36	611.36
1 Non-current Liabilities			(e) Intangible Assets	28.34	21.56
(a) Financial Liabilities			(f) Intangible Assets Under Development	4.37	4.37
(i) Lease Liabilities	6,315.94	7,885.93	(g) Financial Assets		
(b) Provisions	285.65	289.98	(i) Investments	7,675.96	7,675.96
Total Non-current Liabilities	6,601.59	8,175.91	(ii) Loans	1,668.86	1,477.50
2 Current Liabilities			(iii) Other Financial Assets	1,512.61	2,715.55
(a) Financial Liabilities			(h) Deferred Tax Assets (Net)	524.51	630.69
(i) Borrowings	13,240.61	11,670.84	(i) Other Non-current Assets	539.32	589.12
(ii) Metal Gold Loan	10,911.25	11,323.02	Total Non-current Assets	25,034.49	27,815.33
(iii) Lease Liabilities	933.65	1,187.14	II. Current Assets		
(iv) Trade Payables			(a) Inventories	57,138.65	60,671.84
Total Outstanding Dues of Micro and Small Enterprises	-	-	(b) Financial Assets		
Total Outstanding Dues of Creditors Other than Micro and Small Enterprises	9,684.98	10,996.84	(i) Trade Receivables	1,075.66	1,745.32
(v) Other Financial Liabilities	114.81	415.26	(ii) Cash and Cash Equivalents	640.33	875.51
(b) Provisions	122.21	120.86	(iii) Bank Balances Other than (ii) above	5,554.64	4,528.00
(c) Other Current Liabilities	13,495.96	16,067.17	(iv) Other Financial Assets	645.37	614.30
(d) Current Tax Liabilities (net)	205.45	174.30	(c) Other Current Assets	548.49	1,058.10
Total Current Liabilities	48,708.92	51,955.43	Total Current Assets	65,603.14	69,493.07
Total liabilities	55,310.51	60,131.34	Assets held-for-sale	1,339.10	1,339.10
Total Equity and Liabilities (I+II)	91,976.73	98,647.50	Total Assets (I+II)	91,976.73	98,647.50

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### **Consolidated Balance Sheet**



Particulars (₹mn)	FY23	H1FY24	Particulars (₹mn)	FY23	H1FY24
Equity and Liabilities			Assets		
I. Equity			I Non-current Assets		
(a) Equity Share Capital	10,300.53	10,300.53	(a) Property, Plant and Equipment	8,738.18	9,625.98
(b) Other Equity	26,046.58	28,228.71	(b) Capital Work in progress	200.49	322.42
(c) Non-controlling interests	(2.29)	(9.42)	(c) Right of use Assets	9,579.84	10,058.59
Total Equity	36,344.82	38,519.82	(d) Investment Property	611.36	611.36
II. Liabilities			(e) Goodwill on consolidation	50.56	50.56
1 Non-current Liabilities			(f) Intangible Assets	48.96	44.02
(a) Financial Liabilities			(g) Intangible assets under development	4.37	4.37
(i) Borrowings	77.73	-	(h) Financial Assets		
(ii) Lease Liabilities	6,643.13	8,126.78	(i) Investments	43.50	44.00
(b) Provisions	376.54	386.67	(ii) Other Financial Assets	1,592.49	2,794.28
Total Non-current Liabilities	7,097.40	8,513.43	(i) Deferred Tax Assets (Net)	561.93	682.80
2 Current Liabilities			(j) Other Non-current Assets	539.32	589.12
(a) Financial Liabilities			Total Non-current Assets	21,971.00	24,827.50
(i) Borrowings	16,472.12	15,627.10	II Current Assets		
(ii) Metal Gold Loan	18,535.61	18,555.51	(a) Inventories	70,138.75	72,631.61
(iii) Lease Liabilities	1,226.30	1,461.54	(b) Financial Assets		
(iv) Trade Payables			(i) Trade Receivables	2,442.31	3,835.40
Total Outstanding Dues of Micro and Small Enterprises	10.01	1.71	(ii) Cash and Cash Equivalents	1,409.07	2,368.21
Total Outstanding Dues of Creditors Other than Micro and Small Enterprises	11,916.88	13,664.60	(iii) Bank Balances Other than (ii) above	8,409.68	7,527.74
(v) Other Financial Liabilities	222.22	440.82	(iv) Other Financial Assets	629.26	609.42
(b) Provisions	130.58	129.34	(c) Other Current Assets	790.20	1,627.08
(c) Other Current Liabilities	14,966.17	17,674.94			
(d) Current Tax Liabilities (net)	207.26	177.23			
Total Current Liabilities	63,687.15	67,732.79	Total Current Assets	83,819.27	88,599.46
Total liabilities	70,784.55	76,246.24	Assets held-for-sale	1,339.10	1,339.10
Total Equity and Liabilities (I+II)	1,07,129.37	1,14,766.06	Total Assets (I+II)	1,07,129.37	1,14,766.06

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