

July 15, 2025

General Manager Listing Department BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001 Vice President Listing Department National Stock Exchange of India Limited 'Exchange Plaza', Bandra-Kurla Complex, Bandra (East), Mumbai 400 051

Dear Sir/Madam,

#### **Subject: Investor presentation**

This is in continuation to our letter dated July 10, 2025, with reference to the earnings conference call to be hosted by the Company on Tuesday, July 15, 2025, with investors and analysts at 2:45 p.m. IST.

Please find enclosed the business presentation for 'earnings conference call' relating to the performance of the Company for Q1 - FY2026.

The audio recording, video recording, if any and transcript of the earnings conference call will be hosted on the Company's website, within the prescribed regulatory timelines.

Please take the same on your record.

Thanking you,

Yours sincerely,

For ICICI Prudential Life Insurance Company Limited

Priya Nair Company Secretary ACS 17769

Encl.: As above

CIN: L66010MH2000PLC127837



# Performance update: Q1-FY2026

# Agenda

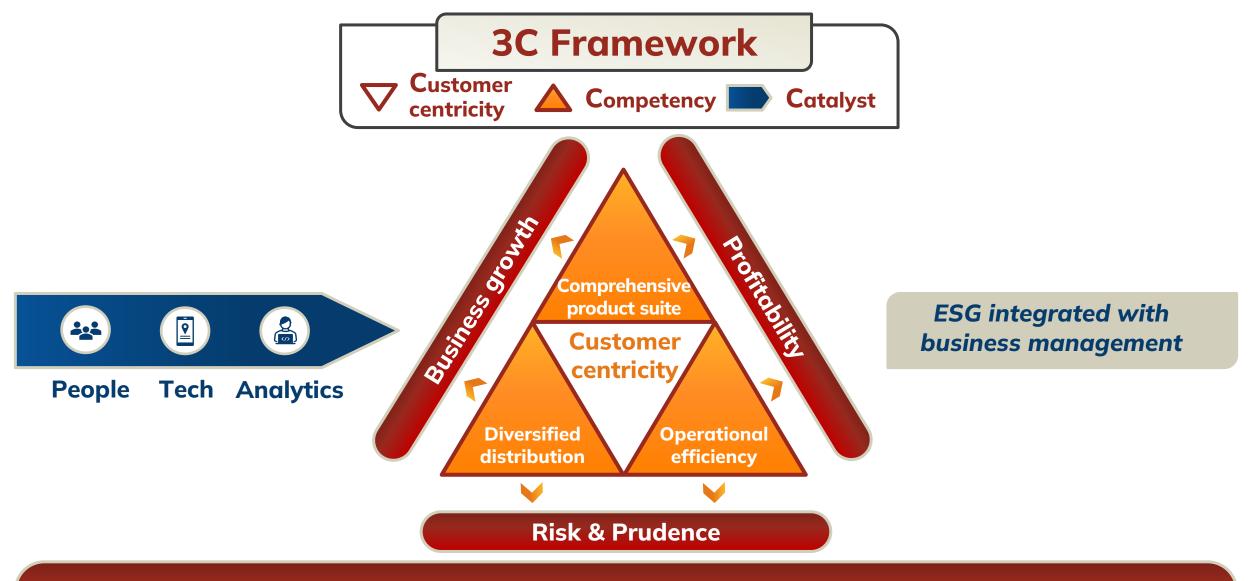
- Company strategy & performance
- Opportunity & industry overview



# Agenda

- Company strategy & performance
- Opportunity & industry overview





Deliver sustainable VNB growth by balancing business growth, profitability and risk & prudence



# Performance snapshot: Q1-FY2026

#### **APE**

₹ 18.64 bn

(5.0%) Y-o-Y growth

2-yr CAGR: 13.0%

#### **RWRP**

₹ 13.56 bn

(13.0%) Y-o-Y growth

2-yr CAGR: 13.0%

#### **Total premium**

₹ 89.54 bn

8.1% Y-o-Y growth

2-yr CAGR: 10.2%

#### **Retail sum assured**

₹ 777.50 bn

**31.5% Y-o-Y growth** 

2-yr CAGR: 26.3%

#### 13M Persistency<sup>1</sup>

June 30, 2025: 86.0%

June 30, 2024: 89.7%

#### Claim settlement<sup>2</sup>

Q1-FY2026: 99.6%

Q1-FY2025: 99.3%

#### Cost/ Total Premium<sup>3</sup>

Q1-FY2026: 21.2%

Q1-FY2025: 24.0%

#### Cost/ Total Premium³: Savings

Q1-FY2026: 14.1%

Q1-FY2025: 16.8%

#### **VNB**

₹ 4.57 bn

(3.2%) Y-o-Y growth

24.5% VNB margin

#### **Profits after tax**

₹ 3.02 bn

34.2% Y-o-Y growth

#### Solvency ratio<sup>4</sup>

Q1-FY2026: 212.3%

Q1-FY2025: 187.9%

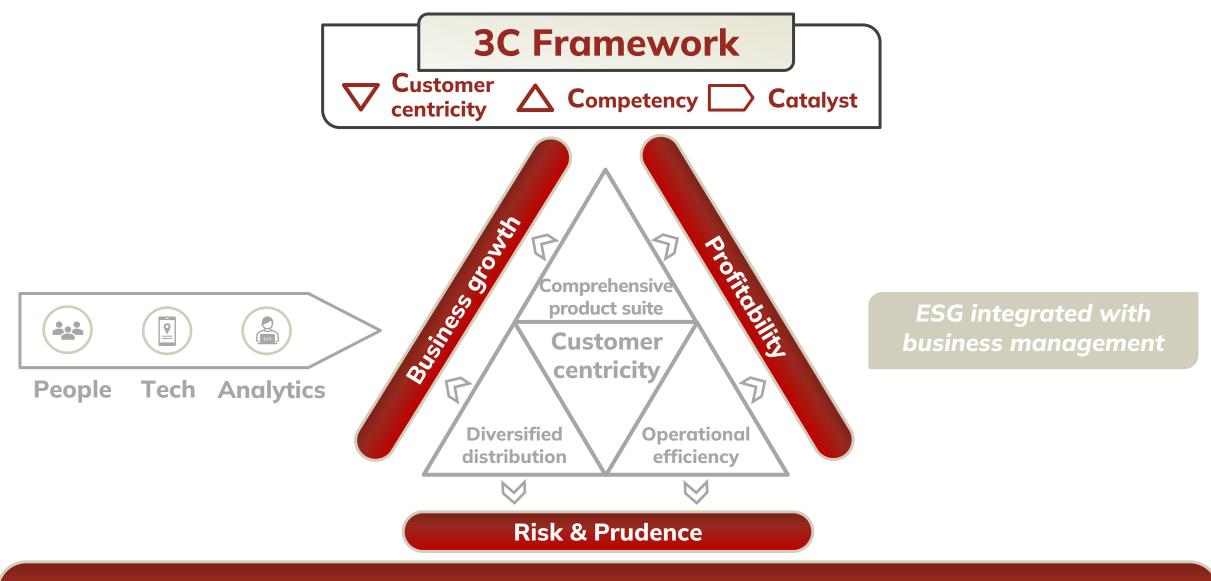
### Assets under management<sup>5</sup>

₹ <mark>3,244.89 bn</mark>

5.1% Y-o-Y growth



<sup>1</sup>12 month rolling persistency; <sup>2</sup>Individual death claims; <sup>3</sup>Total cost including commission and excluding interest on sub-debt/ Total premium; <sup>4</sup>Value at June 30 of respective years; <sup>5</sup>Value at June 30, 2025; APE: Annualised Premium Equivalent; CAGR: Compounded Annual Growth Rate; RWRP: Retail Weighted Received Premium; VNB: Value of New Business; Y-o-Y: Year-on-year



Deliver sustainable VNB growth by balancing business growth, profitability and risk & prudence



### **Product wise growth**

APE (₹ billion)

Segments			
Savings			
Linked			
Non-linked			
Annuity			
Group funds			
Protection			
Retail protection			

**Total APE** 

Q1- FY2025	Y-o-Y Growth	Q1- FY2026	Y-o-Y Growth
16.08	44.0%	14.56	(9.5%)
10.09	78.3%	8.72	(13.6%)
3.31	(18.1%)	4.00	20.8%
2.14	135.2%	1.00	(53.3%)
0.54	(1.8%)	0.83	53.7%
3.55	3.2%	4.09	15.2%
1.12	1.8%	1.39	24.1%
19.63	34.4%	18.64	(5.0%)

Q1- FY2025	Q1- FY2026
81.9%	78.1%
51.4%	46.8%
16.9%	21.5%
10.9%	5.4%
2.7%	4.4%
18.1%	21.9%
5.7%	7.5%
100.0%	100.0%

Σ

### **Growth in non-linked and protection business**



**APE: Annualised Premium Equivalent;** 

Y-o-Y: Year-on-year

## **Channel wise growth**

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**Agency** Direct

**Bancassurance** 

**Partnership distribution** 

**Retail APE** 

Group

**Total APE** 

	Q1- FY2025	Y-o-Y Growth	Q1- FY2026	Y-o-Y Growth
(uoillig	5.77	61.6%	4.65	(19.4%)
	2.98	40.6%	2.52	(15.4%)
	5.65	33.6%	5.53	(2.1%)
	2.26	24.9%	2.41	6.6%
APE	16.66	42.2%	15.12	(9.2%)
	2.97	2.8%	3.53	18.9%
	19.63	34.4%	18.64	(5.0%)

Q1- FY2025	Q1- FY2026
29.4%	24.9%
15.2%	13.5%
28.8%	29.7%
11.5%	12.9%
84.9%	81.1%
15.1%	18.9%
100.0%	100.0%

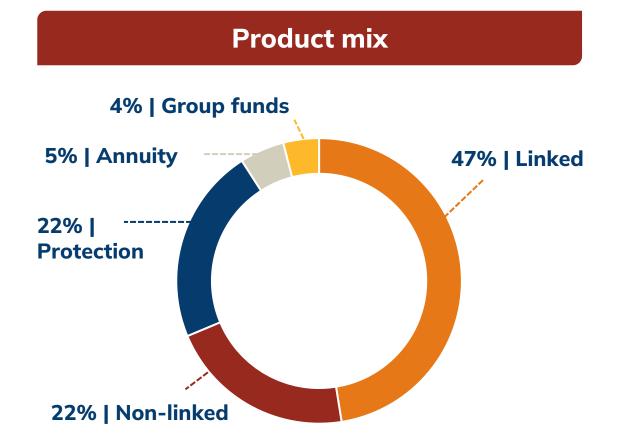
### New business premium grew by ~7%



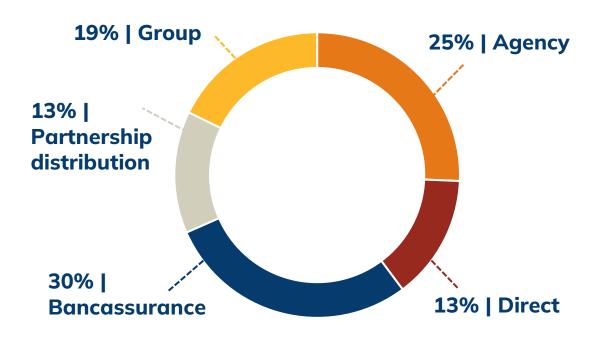
APE: Annualised Premium Equivalent;

Y-o-Y: Year-on-year

### **Product & Distribution mix: Q1-FY2026**



### **Distribution mix**

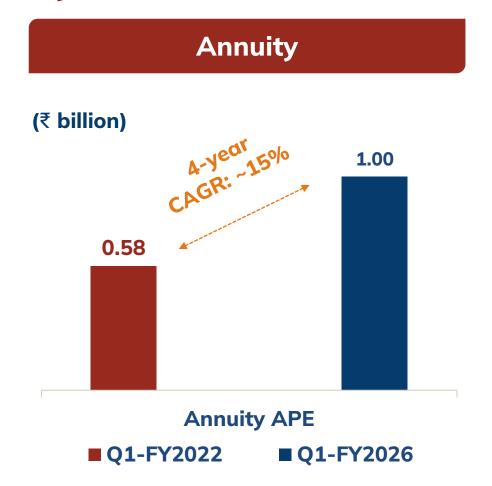


### Well diversified product & distribution mix



## **Segment in focus: Protection & Annuity**

Protection				
(₹ billion)	Q1- FY2025	Q1- FY2026	Y-o-Y Growth	
Protection APE <sup>1</sup>	3.55	4.09	15.2%	
Retail protection APE	1.12	1.39	24.1%	
NB sum assured	2,724.68	3,714.52	36.3%	
NB retail sum assured	591.33	777.50	31.5%	
Sum assured market share <sup>2</sup>	11.4%	13.1%	_	



### Continued strong growth in sum assured



<sup>1</sup>Includes term with return of premium Q1-FY2025: ₹ 0.21 bn; Q1-FY2026: ₹ 0.14 bn; <sup>2</sup>Based on overall new business sum assured; APE: Annualised Premium Equivalent; NB: New business; Y-o-Y: Year-on-year;

# **Persistency ratios**

Month	June 30, 2023	June 30, 2024	June 30, 2025
13 <sup>th</sup> month	86.4%	89.7%	86.0%
25 <sup>th</sup> month	78.0%	80.6%	83.4%
37 <sup>th</sup> month	73.0%	72.8%	75.1%
49 <sup>th</sup> month	66.5%	70.7%	69.8%
61st month	67.3%	65.9%	63.8%

### **Healthy persistency ratios**



12 month rolling persistency

# **Productivity improvement**

(₹ billion)	Q1-FY2025	Q1-FY2026	Y-o-Y Growth
Total APE	19.63	18.64	(5.0%)
Total expenses	19.87	18.99	(4.4%)
Cost/Total Premium¹	24.0%	21.2%	_
Cost/Total Premium <sup>1</sup> (savings LOB)	16.8%	14.1%	_

### Improvement in cost ratios



<sup>1</sup>Total cost including commission and excluding interest on sub-debt/ Total premium; APE: Annualised Premium Equivalent; LOB: Line of business; Y-o-Y: Year-on-year

### **Risk & Prudence**

### Insurance risks

 Persistency experience & mortality experience monitored regularly

#### **Interest rate risk**

- 69.6% of liabilities largely pass on market performance to customers
- Non-par guaranteed savings & annuities: Derivatives to hedge interest rate risks

# High quality asset<sup>1</sup>

- 95.8% of fixed income in sovereign or AAA; 100% of fixed income AA & above
- Zero NPA since inception

# Strong solvency ratio

Solvency ratio of 212.3% at June 30, 2025

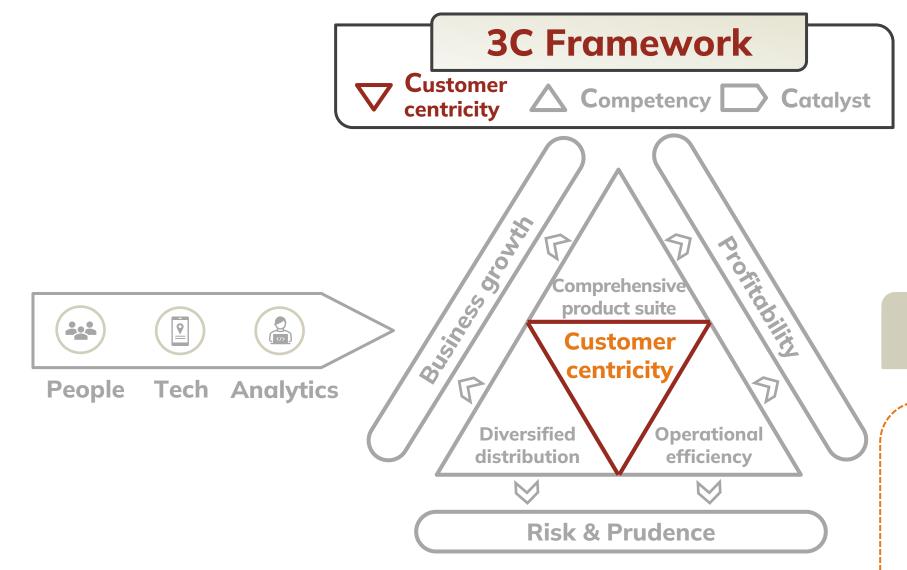
### Strong & resilient balance sheet with zero NPA since inception



### **Financial metrics**

(₹ billion)	Q1-FY2025	FY2025	Q1-FY2026
Value of New Business (VNB)	4.72	23.70	4.57
VNB margin	24.0%	22.8%	24.5%
Profit after Tax	2.25	11.89	3.02
AUM¹	3,088.75	3,093.59	3,244.89
Solvency ratio <sup>1</sup>	187.9%	212.2%	212.3%





ESG integrated with business management

Deliver superior customer
value through appropriate
product propositions,
seamless onboarding &
sourcing, best-in-class
servicing & settling claims
with utmost sensitivity &
care



### **Customer centricity at the core**

~53% of policies issued using digital KYC¹ in Q1-FY2026

~54% of savings policies issued on same day in Q1-FY2026

Claim settlement ratio of 99.6% for Q1-FY2026<sup>2</sup>; **settled within 1.1** days<sup>3</sup>

Ranked no. 1 in the industry wide **customer experience NPS** study for 3<sup>rd</sup> year in a row<sup>4</sup>



**Healthy persistency ratios: 13M** persistency<sup>5</sup> of **86.0%** at June 30, 2025

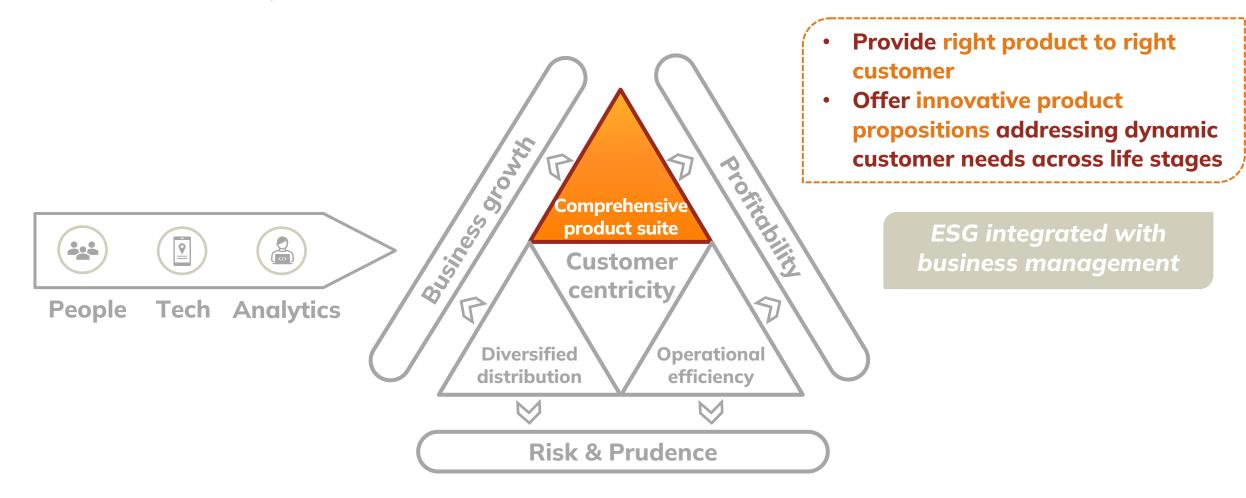


Assets under management of ₹ 3.2 tn at June 2025 securing > **87 mn lives** 



<sup>1</sup>Includes Aadhar, CKYC & Banker's confirmation; <sup>2</sup>Individual death claims; <sup>3</sup>Non-investigated individual claims from last document received date; <sup>4</sup>Hansa Research; <sup>5</sup>12 month rolling persistency; NPS: Net Promoter Score; CKYC: Central Know Your Customer

# **'C'ompetency: Comprehensive product suite**





## **Products across life stages...**

Young & single



- Protection
- Savings

**Married** 



- Protection
- Health
- Savings
- Wealth

Married with children



- Protection
- Child education
- Retirement planning
- Health
- Wealth

Nearing retirement & retired



- Retirement planning
- Pension
- Legacy planning

Age 25 - 30

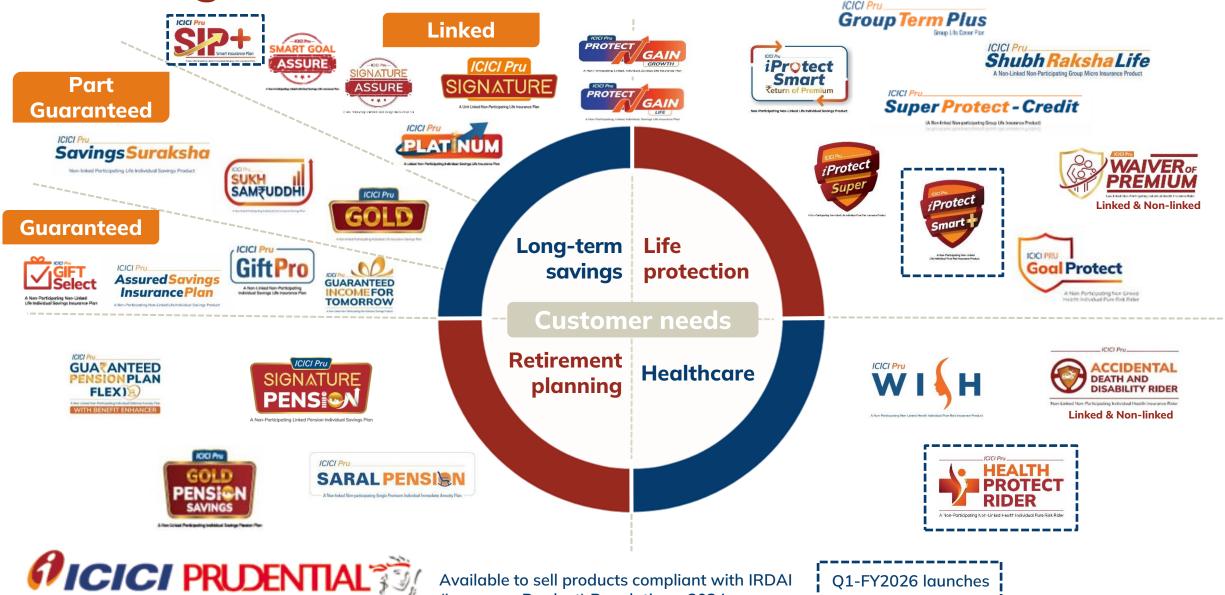
Age 30 - 35

Age 35 - 50

Age 50+



### ...catering to varied customer needs



INSURANCE

Available to sell products compliant with IRDAI (Insurance Product) Regulations, 2024

Q1-FY2026 launches

## Innovative value propositions: Q1-FY2026



Enhanced coverage of upto 60 critical illnesses





- Premium break
- Option to convert regular pay into limited pay
- Option to increase life cover at key milestones

Accelerated death benefit i.e. instant payout on claim registration



Innovative solutions addressing customer needs



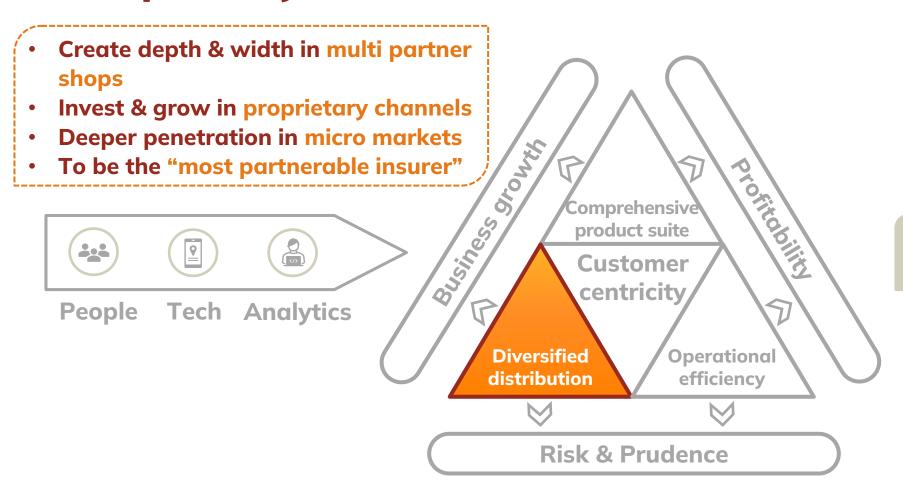
No premium allocation & policy administration charge

Minimum premium of ₹1,000 per month to ensure affordability





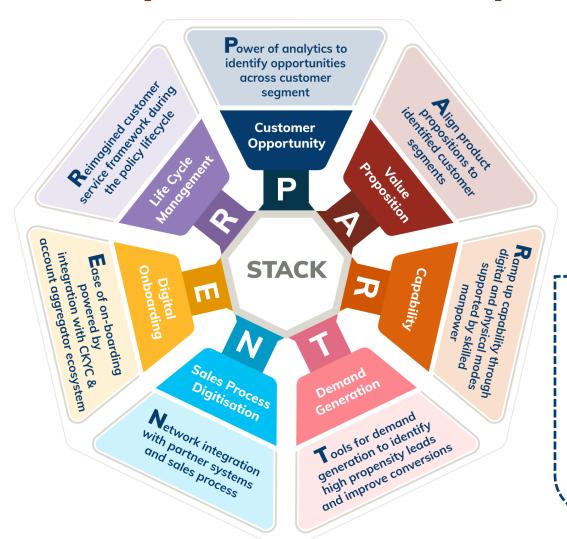
# **'C'ompetency: Diversified distribution**



ESG integrated with business management



## **Most partnerable Company**





### **ICICI Pru Stack**

Array of platform capabilities to help us deliver superior value propositions to our customers, in collaboration with our partners

- ~54% of savings policies issued on same day in Q1-FY2026
- Same day commission available for select distributors
- New distribution partner onboarded in <2 weeks</li>



# **Distribution reach & strategy**

49 banks
30%¹ | Bancassurance

#### **13%**<sup>1</sup> | Direct

# Strategy: Digital focused upsell campaigns

- Analytics driven upsell channel
- Protection & Annuity mix 63%

**240,000**+ advisors

25%<sup>1</sup> | Agency

#### Strategy: Invest & grow

- 13,000+ advisors recruited in Q1-FY2026
- Linked 59%, Non-Linked savings33% & Protection & Annuity mix8%

#### **Strategy: Build profitability**

- 1 bank tie-up done in Q1-FY2026
- Access to >23,900 bank branches
- Protection & Annuity mix 11%

# 1,350+ partnerships

13%<sup>1</sup> | Partnership Distribution

Strategy: Create depth & add width

- 30+ partnerships added in Q1-FY2026
- Non-linked savings 30% &
   Protection & Annuity mix 35%

19%<sup>1</sup> | Group

## Strategy: Increase attachment & market share

- Profitable & risk caliberated growth in group protection
- Retail cross sell to members of group policy holders



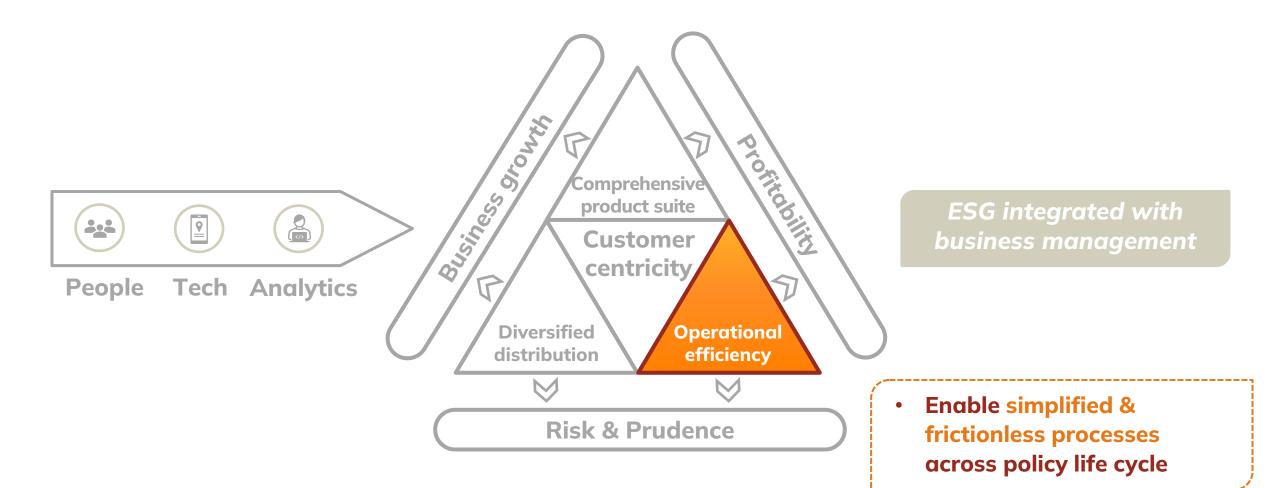
<sup>1</sup>Channel mix (based on APE);

Data for Q1-FY2026;

Product mix based on new business premium (retail);

Partnerships includes partners/ banks engaged in group business as well

# **'C'ompetency: Operational efficiency**





# Simplified & frictionless process

Leveraging external data sources

1

**Onboarding experience** 

2

Integration with IR (BIMA Central), Digital consent based eKYC (CKYC & Aadhaar), Bank pre-population Intuitive and non-invasive journey Premium payment through BASBA

**Advanced underwriting** 

3

**Servicing experience** 

4

- Al enabled PIVV, face match & case summarisation
- AI / ML techniques used for underwriting decisioning

- Digital surrenders
- Digital loans
- New payment enablers Rupay card SI, Aadhar SI, WhatsApp UPI, QR code

Integration with central agencies for simplified digital customer onboarding



IR: Investor Repository;

Bima Central: Servicing platform by CAMS enabled for elA holders to manage insurance portfolio from central aggregated place;

CKYC: Central Know Your Customer;

BASBA: Bima Applications Supported by Blocked Amount;

Al: Artificial Intelligence;

PIVV: Pre-Issuance Video Verification;

ML: Machine learning; SI: Standing Instructions;

UPI: Unified Payments Interface;

QR: Quick Response

### Superior customer value at every stage

### **Onboarding**

# Simplified digital customer onboarding

- Same day issuance of savings policies: ~54%
- Digital KYC<sup>1</sup>: ~53%

### **Persistency**

Seamless renewal payments using analytics & digital modes

- 13M<sup>2</sup>: 86.0%
- 49M<sup>2</sup>: 69.8%



**Self-help: 96.8%** 

### **Payouts**

Deliver quick, secure, seamless payout experience

• Digital payout: 94.7%

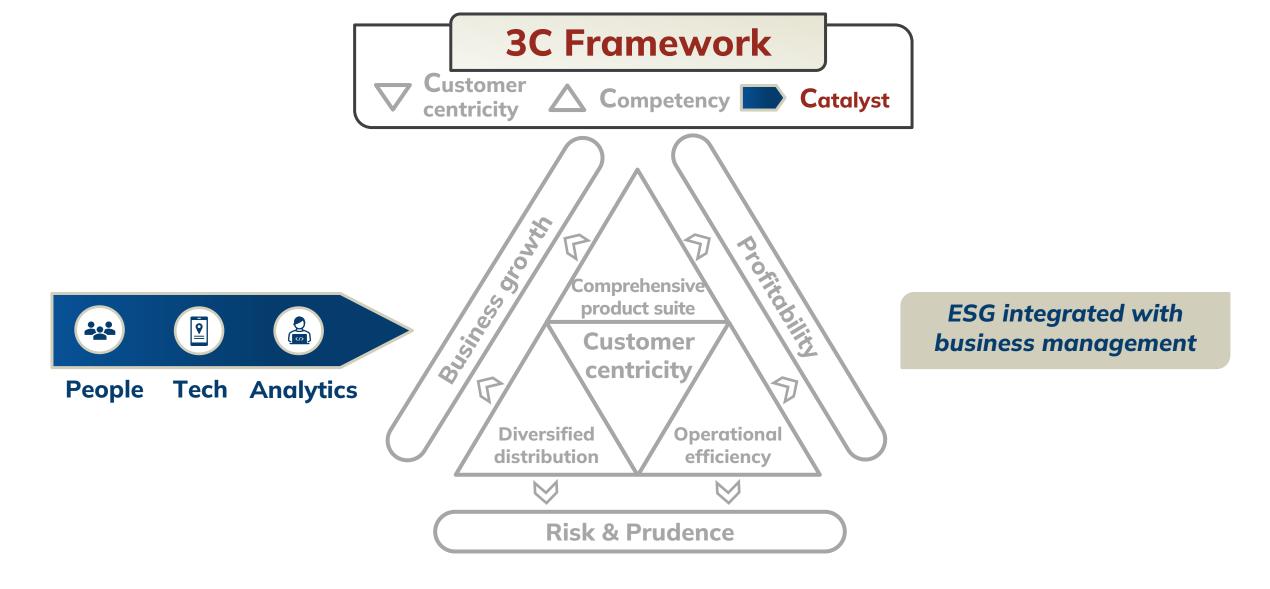
#### Claims

# Single day claim settlement guarantee for eligible cases

- Claims settlement ratio: 99.7%
- Individual: 99.6%
- Group: 99.7%
- Average settlement TAT:
   1.1 days<sup>3</sup>



Data for Q1-FY2026; <sup>1</sup>Includes Aadhar, CKYC & Banker's confirmation; <sup>2</sup>12 month rolling persistency as on June 30, 2025; <sup>3</sup>Non-investigated individual claims from last document received date; KYC: Know your customer; TAT: Turn around time





# People strategy aligned to business strategy



### Impact on leadership

**78%** 

**Leadership stability**More than 10 years vintage

91%

Leadership depth<sup>1</sup>
More than 3 job rotations

100%

Leadership cover<sup>2</sup>
Leadership positions with adequate cover

### Impact on culture

2.3 mn+

**Learning metrics** Learning hours<sup>3</sup> 30%

**Gender diversity** % women employees

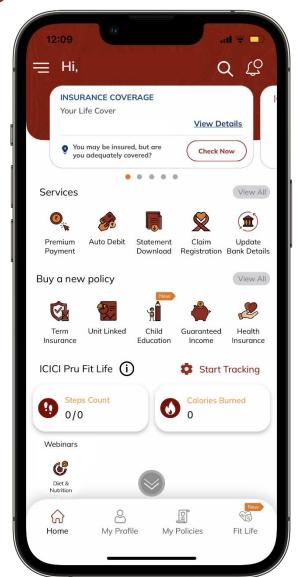


# Leveraging technology to deliver value

~16.9 mn digital service interactions in Q1-FY2026

4.0 mn+ app downloads

Highest rated app in Indian Life Insurance industry: 4.7 rating on both app store & play store



99% digital logins & 100% e-insurance account for eligible base

96.8% service interactions are via self-help / digital modes

99.8% of pages with system uptime of more than 99%

Fitness tracker<sup>1</sup> linked to Google Fit (Android) & Health (iOS)



# Technology enabled new business & growth

#### **Pre-sales**

- Lead Management System Enabled with enhanced voice capability & geographical tagging
- Saksham & My Coach
   On-the-go e-learning platform with Al capabilities to improve pitching
- **Digital demand generation**Platform to generate interest, qualify leads with nurture framework & funnel management
- **Group eligibility**Platform provided to group partner to identify the sum assured eligibility before login with dedupe & NML

### **Onboarding & issuance**

#### InstaPlan

Pre-sales tool to create customised solution for customer by combining multiple products on-the-go

#### Digital journey

Smart quote app | End-to-end digital onboarding with form pre-fill Aadhaar & CKYC | Smart doc upload with instant OCR | Video risk verification | Tele & video underwriting | Video welcome kit | Digital income enablers like Vahaan, EPFO etc.

Leveraging eco system
 Leverage digital public infrastructure
 by integrating with multiple platforms
 for smoother onboarding

### **Partner integration**

#### Retail partners:

Partner integration portal | Data pre population | Digital payment with SI & digital consent | Video verification & CKYC as a service | Modular API architecture

 Al based pre-issuance video verification

Partner wise customised scripts with multilingual support & enhanced fraud detection

Group portal for partners

End-to-end automated process for onboarding | Certificate of insurance | Claim intimation & status | service request like cancelation, surrender etc



Al: Artificial Intelligence; NML: Non-Medical limits; CKYC: Central Know Your Customer; OCR: Optical Character Recognition; SI: Standing Instruction; API: Application programming interface

## Technology enabled customer service & claims

### **Empowering customers**

#### Self service

- 1. ~16.9 mn digital service interactions in Q1-FY2026
- 2. 96.8% service interactions are via self-help/ digital modes

#### Renewals

- 1. Flexible premium payment options including multiple UPI
- 2. Humanoid: 2-way conversational AI bot with speech recognition capability deployed in customer calls for renewal collection
- e-Insurance account

Facility provided to 4 mn+ policyholders to access their insurance policy details

Quick claim assistance

Provided through digital claim registration process, real time tracking through chatbot/WhatsApp & Al-based pre-claim assessment & claim processing

#### **Omni channel**

Customer mobile application

4.0 mn+ app downloads with best app rating among the peers

24x7 chat/voice assistants

Flexibility to place service requests & queries 24X7 on LiGo chat bot & WhatsApp bot

Digital Life Verification

Facility provided for retail annuity customers



## Analytics embedded across customer journey

### 1. Login

Al driven initiatives for demand generation ensuring right product to right customer

#### 3. Renewal

Al driven persistency management & surrender retention

#### 5. Claims

Al driven claims investigation triggers

Automated real time underwriting for faster issuance

2. Issuance

Data driven differentiated processes to enhance customer satisfaction

4. Customer Service



Al: Artificial Intelligenc

# Enhancing customer journey using advanced analytics

Login

Upsell models, Advisor reactivation, Online lead

Al/ ML use cases

prioritisation

Issuance

Longevity & risk model, Face recognition, Advanced due diligence

Renewal

Renewal & surrender predictive models, Revival prediction

**Customer experience** 

**Complaint prediction engine** 

**Claims** 

Fraud prediction model

**Gen Al use cases** 

Product chatbot & recommendation engine

Assistant for issuance process

Renewal calling summarisation engine

Email summarisation & classification engine

Claim summarisation engine

Lift in overall upsell from structured interventions

Substantial savings from identifying potential fraud

**Healthy persistency** 

Industry leader in NPS for 3<sup>rd</sup> year in a row

Industry leading claim settlement ratio



# Integrating ESG into business management







**Governance &** 

**Data privacy** 

& security

business

ethics

### **ESG rating by MSCI**

### Disclosure under IR<sup>1</sup> framework FY2025 **Integrated**



annual report since FY2020



**ESG** report since FY2020

2020 2022 2023 2024

#### **Focus areas**

- Environment
- Human capital
- Responsible investing
- Access to finance
- CSR
- Highest rated Indian insurer as per two of the leading ESG rating agencies
- ESG framework approved by the Board
- Board Sustainability & CSR Committee oversees ESG aspects; Executive Sustainability **Steering Committee** integrates ESG into business processes
- 59 offices Pan-India (FY2024: 44 offices) now run on renewable energy
- Conferred 'Platinum Award' for our ESG FY2024 report by LACP<sup>3</sup>
- Gender diversity at 30% in FY2025, up from 27% in FY2022 & 29% in FY2024



BRSR<sup>2</sup> as per **SEBI** since FY2022

# Agenda

- Company strategy & performance
- Opportunity & industry overview



# Opportunities in the Indian life insurance industry





### **Long-term savings**

**Steady growth opportunity** 

- Significant allocation: 64% of household savings towards financial assets for FY2024<sup>1</sup>
- Life insurance constitutes 17% of household financial savings at March 31, 2024<sup>1</sup>



3

#### Retirement

**Next big horizon of growth** 

- Pension assets at 6.9% of GDP (HK:56%, US:130%, Australia: 146%)<sup>5</sup>
- Annuity can be sold exclusively by life insurers





# Protection Strong multi-decadal

growth opportunity

- Protection gap of \$16.5 tn for FY2020<sup>2</sup>
- ~13%³ of addressable population covered through individual protection policies
- Individual protection SA<sup>4</sup> at 24% of GDP; lower than Malaysia: 153%, Thailand: 143%





#### Health

Opportunity restricted under current regulations

- Under-penetration in health insurance; life insurer market share at 1.6% for FY2021<sup>6</sup>
- Opportunity to sell health riders with savings & protection plans



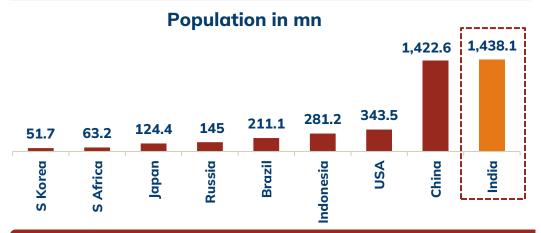
<sup>1</sup>Reserve Bank of India & Central Statistics Office; <sup>2</sup>Swiss Re 2020; <sup>3</sup>Company estimates, Investec Report 2024; <sup>4</sup>Sum assured FY2023 for India (Source: NSO & Company estimates) & FY2020 for other countries (Source: McKinsey estimates); SA: Sum Assured; GDP: Gross Domestic Product; <sup>5</sup>Global Pension Assets Study, 2025; <sup>6</sup>Niti Aayoq, 2021

## Favorable demography



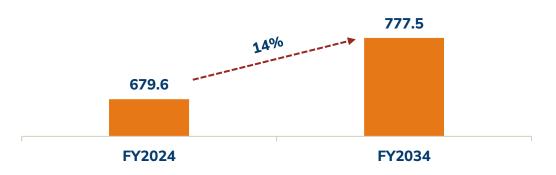
Long-term savings opportunity

#### Large & growing population base<sup>1</sup>



#### High share of working population in India<sup>1</sup>

Population in mn (age group 25-59 years)

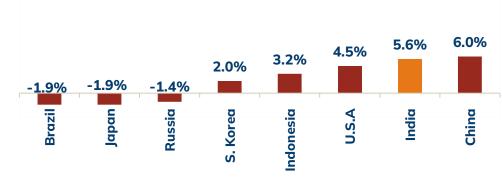


#### **Driving GDP growth<sup>2</sup>**



#### Rising affluence<sup>3</sup>

GDP per capita CAGR (FY2013-FY2023)





<sup>1</sup>Source: UN population division at July 2024

<sup>2</sup>Source: World Economic Outlook update, April 2025

<sup>3</sup>Source: The World Bank

Compound annual growth rate (CAGR)

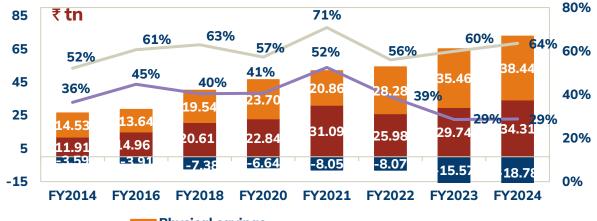
Gross domestic product (GDP)

### Financialisation of savings



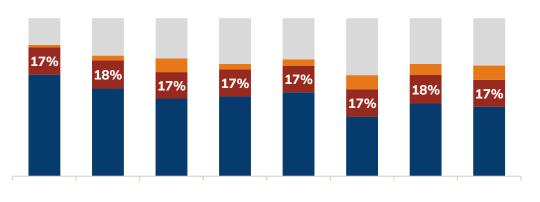
# Long-term savings opportunity

#### Household savings<sup>1</sup>



- Physical savings
- Gross financial savings
- **Household borrowings** 
  - —Gross financial savings as % of household savings
- ----Net financial savings as % of household savings

#### Distribution of financial savings (including currency)<sup>2</sup>



FY2014 FY2016 FY2018 FY2019 FY2021 FY2022 FY2023 FY2024

- Provident & pension funds (including PPF) and small savings
- Investments
- Life insurance funds
- **Currency & deposits**

	FY2002	FY2008	FY2010	FY2012	FY2014	FY2018	FY2020	FY2022	FY2024
Life insurance premium <sup>3</sup> as % of GDP	2.1%	4.0%	4.1%	3.3%	2.8%	2.7%	2.8%	2.9%	2.8%



<sup>1</sup>Source: RBI & CSO

<sup>2</sup>Source: RBI

<sup>3</sup>Total life insurance industry premium including renewal; Source: IRDAI

Gross domestic product (GDP)

### Low protection penetration



#### **Protection** opportunity







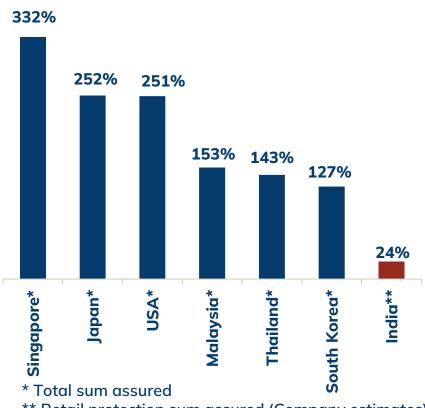










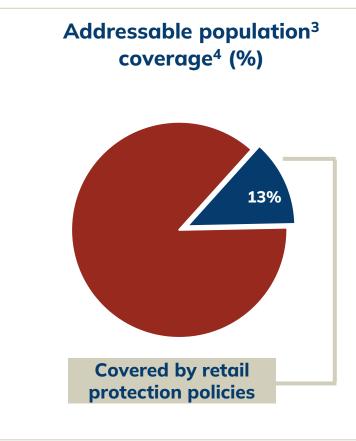


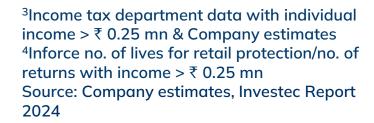
Sum assured as % of GDP<sup>1,2</sup>

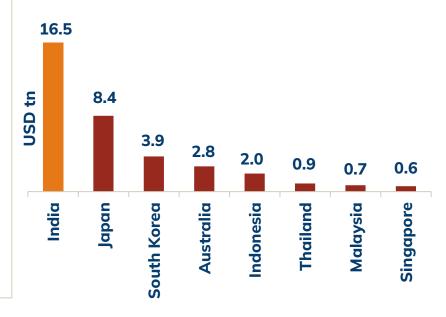


<sup>1</sup>FY2024 for India; Source: NSO & Company estimates <sup>2</sup>FY2018 for USA & Japan; FY2020 for other countries; Source: McKinsey estimates









<sup>5</sup>Protection gap (%): Ratio of protection lacking/ protection needed

<sup>6</sup>Source: Swiss Re, Closing Asia's mortality protection gap, 2020

### Low sum assured (SA) as % of GDP



Protection opportunity

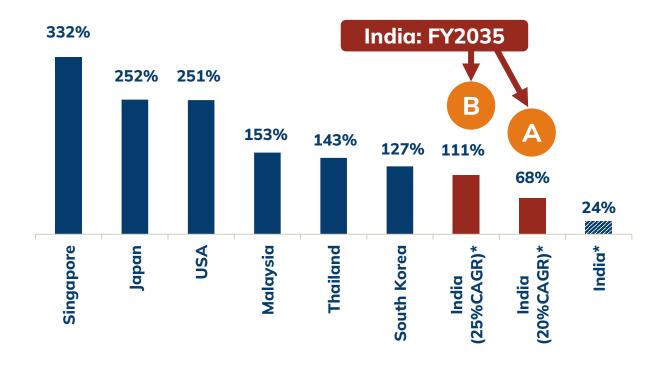




#### B SA as % of GDP (SA growth @ 25% CAGR)



#### SA as % of GDP<sup>1,2</sup>





<sup>1</sup>FY2024 for India; Source: NSO & Company estimates

<sup>2</sup>FY2018 for USA & Japan; FY2020 for other countries; Source: McKinsey estimates

\*For retail protection sum assured (Company estimates)

Gross domestic product (GDP); Compound annual growth rate (CAGR)

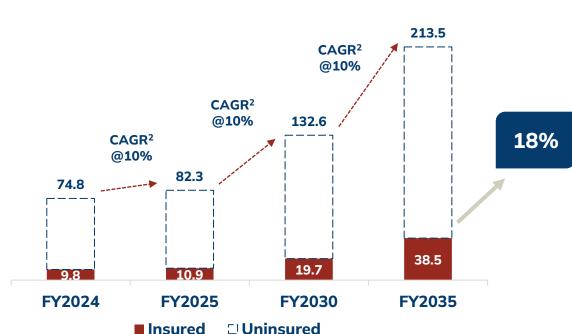
### Addressable population (%)



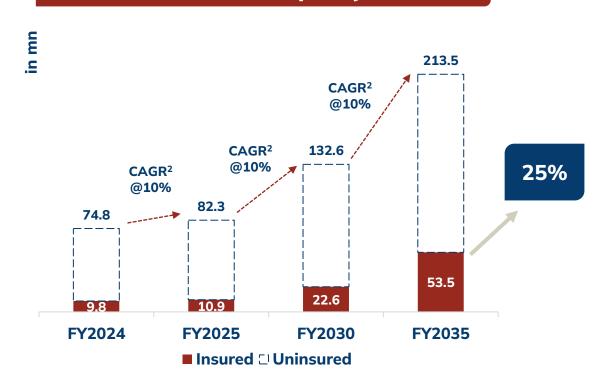
**Protection** opportunity

#### 15% CAGR in new policy count<sup>1</sup>

# in mn



#### 20% CAGR in new policy count<sup>1</sup>



### 25% of India's addressable population expected to be covered by FY2035<sup>3</sup>



Source: Company estimates, Investec Report 2024

<sup>3</sup>Estimates at accelerated policy growth rates of 20% CAGR Compound annual growth rate (CAGR);

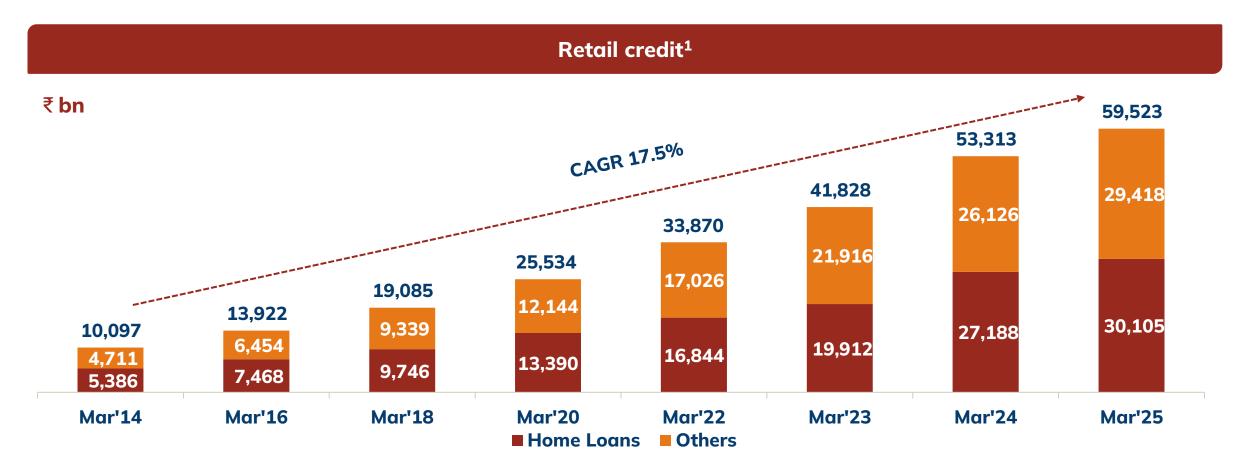
<sup>&</sup>lt;sup>1</sup> Assumed 10% lapse rate for in-force policies each year

<sup>&</sup>lt;sup>2</sup>Industry opportunity size

### Strong growth in retail credit



**Protection** opportunity



- Healthy growth in retail credit
- Credit life is voluntary

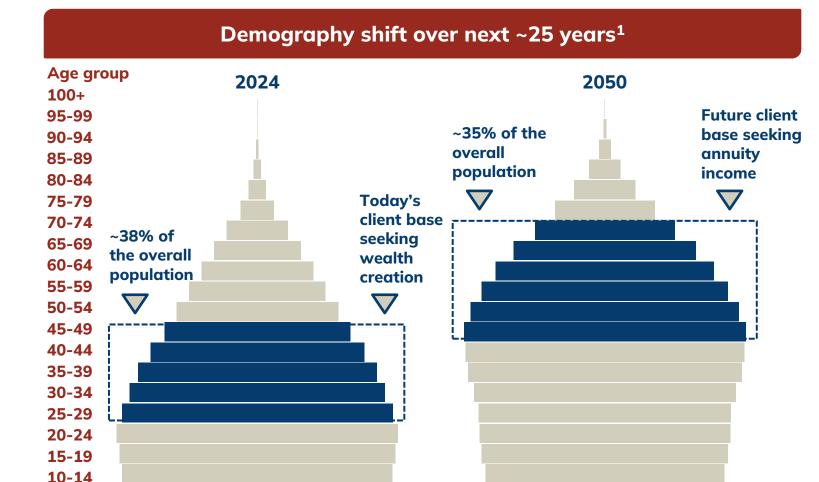


<sup>1</sup>Source: RBI: Deployment of Gross Bank Credit by Major Sector Compound annual growth rate (CAGR)
Components may not add up to the totals due to rounding off

## Rising retirement population in India



**Retirement** opportunity



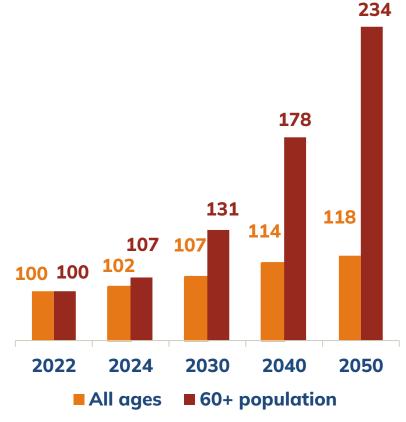
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#### Faster growth of ageing population<sup>2</sup>



<sup>&</sup>lt;sup>1</sup>Source: UN Population Division 2024

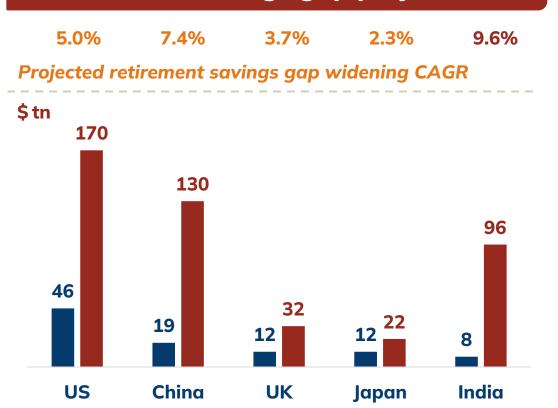
<sup>&</sup>lt;sup>2</sup>Rate of growth in population depicted by taking the base population as 100 for the year 2022 (Source: UN Population Division 2024)

### Retirement needs are under-served

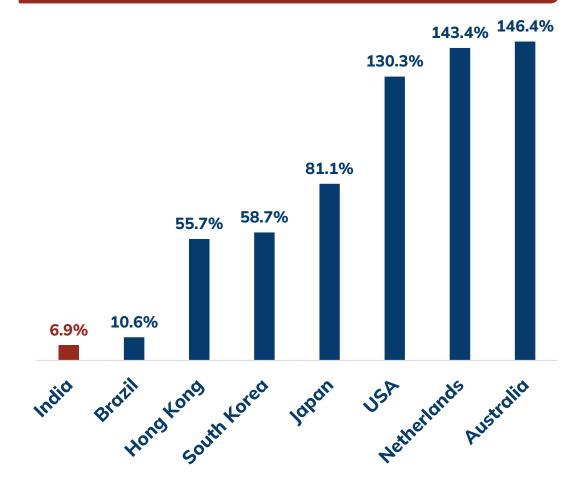


Retirement opportunity

### Retirement savings gap projections<sup>1</sup>



#### Pension assets/GDP<sup>2</sup>





**2022** 

**2050** 

<sup>1</sup>Source: Swiss Re sigma No 2/2024

<sup>2</sup>Source: Global Pension Assets Study, 2025

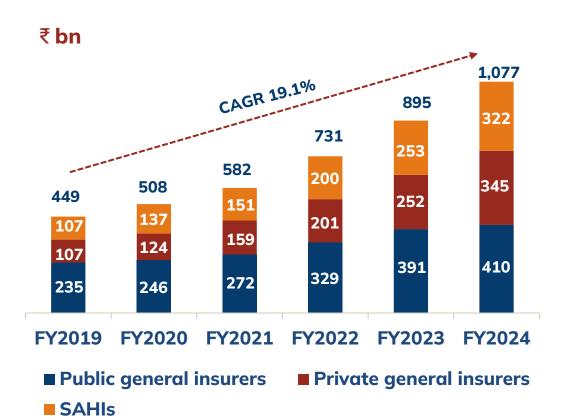
Gross domestic product (GDP); Compound annual growth rate (CAGR)

## Indicators of health opportunity

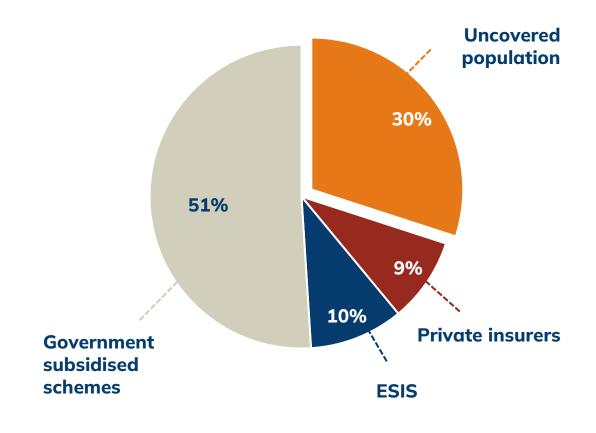


Health opportunity

#### Health insurance premium trend<sup>1</sup>



#### % of population covered by health schemes<sup>2</sup>





<sup>1</sup>Source: IRDAI Annual Report 2023-34

<sup>2</sup>Source: NITI Aayog: Health Insurance for India's Missing Middle

SAHIs: Stand-alone Health Insurers; ESIS: Employees' State Insurance Scheme

Compound annual growth rate (CAGR)

Components may not add up to the totals due to rounding off

### **Evolution of life insurance industry in India**

	FY2002		FY2010		FY2015		FY2024
New business premium¹ (₹ bn)	116	21.5%	550	(5.8%)	408	11.5%	1,090
Total premium (₹ bn)	501	23.2%	2,654	4.3%	3,281	10.9%	8,299
Penetration (as % to GDP)	2.1%		4.1%		2.6%		2.8%
Assets under management (₹ tn)	2.3	24.0%	12.9	12.6%	23.4	11.4%	61.6
In-force sum assured² (₹ tn)	11.8*	15.5%	37.5	15.8%	78.1	15.0%	239.2**
In-force sum assured (as % to GDP)	50.1%		57.9%		62.7%		87.8%**

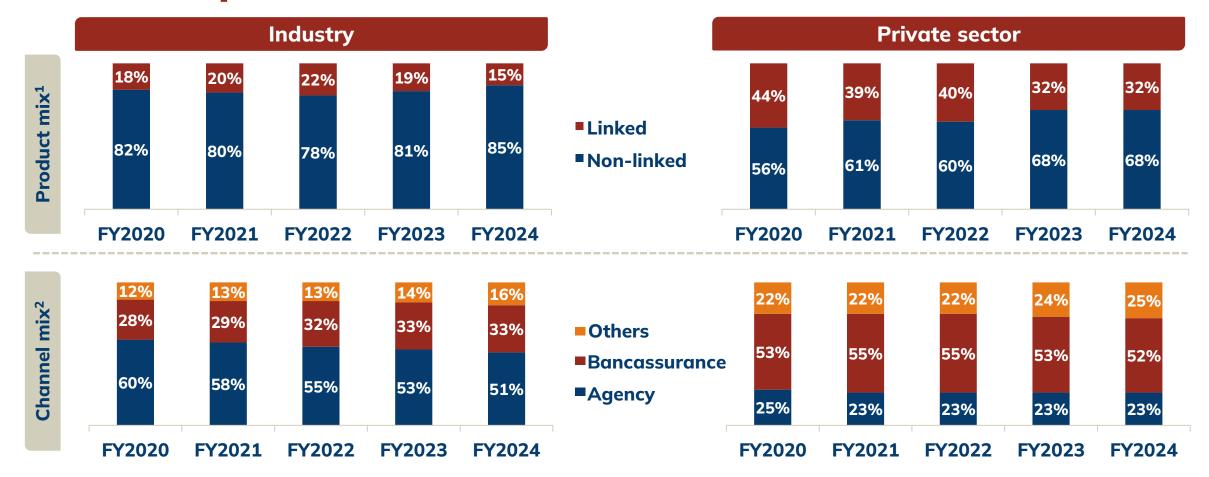


<sup>2</sup>Individual & group in-force sum assured
Note: % change between years denotes CAGR

Source: IRDAI, CSO, Life insurance council, \*Company estimate Compound annual growth rate (CAGR); \*\* Data for FY2023

#### **Industry overview**

### Historical product & channel mix



#### Agency & Bancassurance continues to be the largest channels



<sup>&</sup>lt;sup>1</sup>Based on new business weighted premium

<sup>&</sup>lt;sup>2</sup>Based on individual new business premium Source: Life insurance council

# **Annexures: Others**



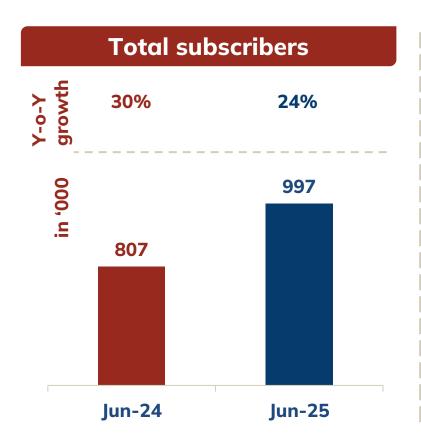
### Awards & Accolades: Q1-FY2026

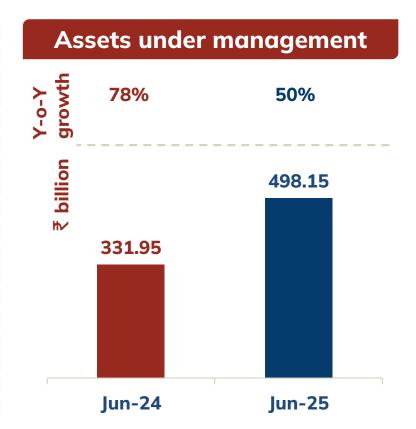


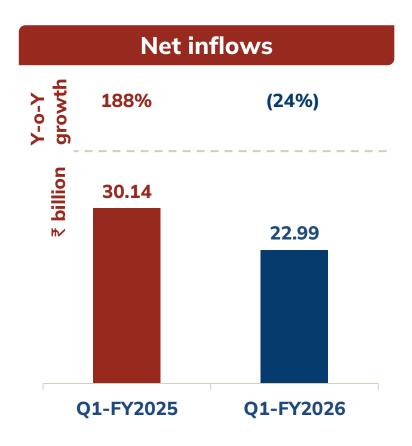


ETBFSI: Economic Times Banking, Financial Services, and Insurance; APAC: Asia Pacific; AI: Artificial Intelligence

### Retirement focus: ICICI Pru PFM



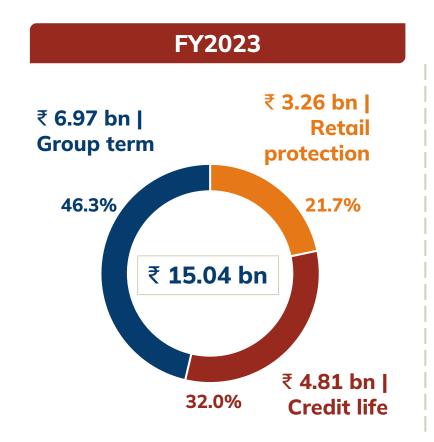


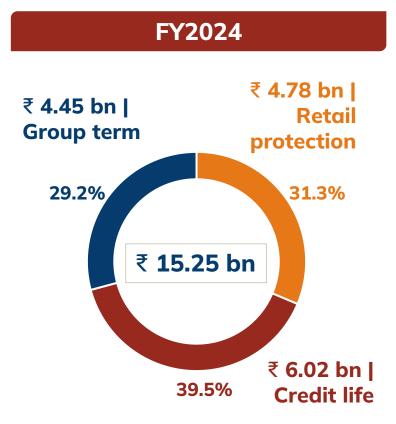


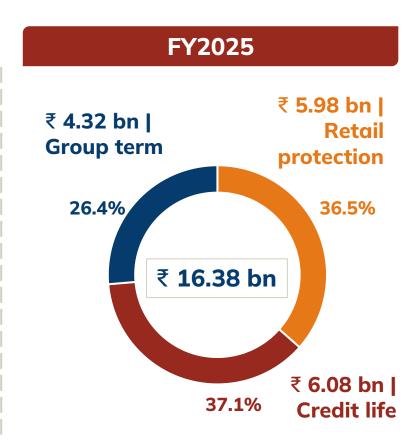
NPS retirement corpus: A pool for future annuity conversion Significantly enhances insurance industry's annuity growth outlook



### **Trend in protection APE**







### Sustained momentum in retail protection; Credit life segment remains flat due to MFI headwinds



Retail protection includes term with return of premium; FY2023: ₹ 0.74 bn, FY2024: ₹ 0.90 bn; FY2025: ₹ 0.90 bn

APE: Annualised Premium Equivalent; MFI: Micro Finance Institution

### Interest rate risk management

#### **Guaranteed return savings product**

- Derivatives used to lock in yields for future premiums
- Underlying bonds for derivatives selected based on tenure of liability

#### **Retail protection business**

Asset liability duration matching

#### **Annuity products**

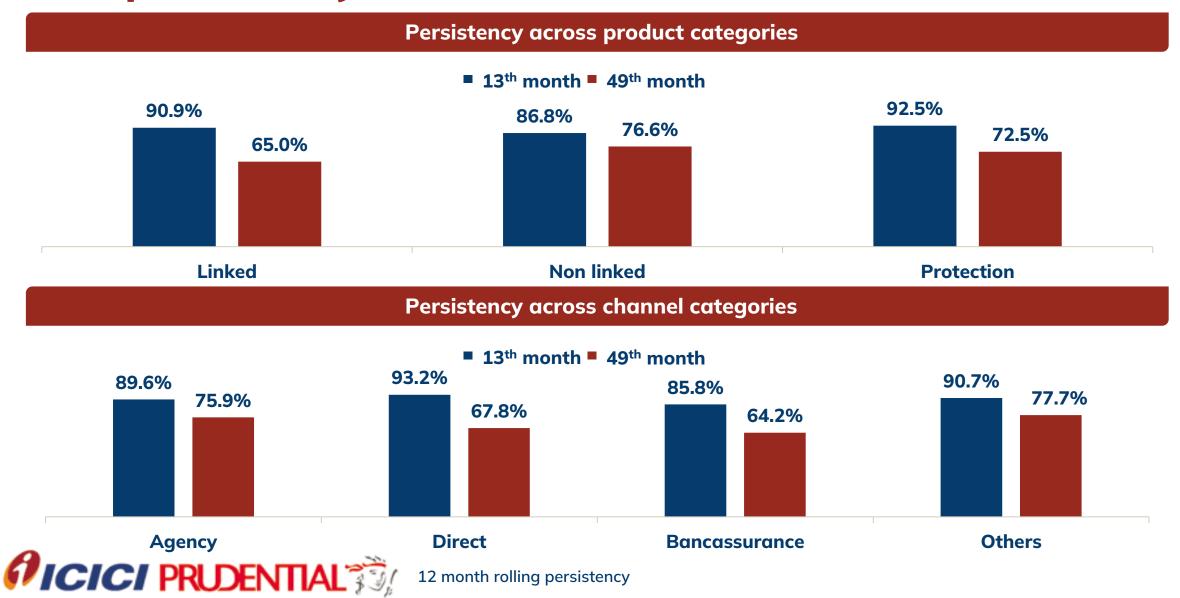
- Duration matching & cash flow matching
- Derivatives undertaken to lock in yields for future premiums & match asset liability durations

#### Review of pricing based on current interest rate environment



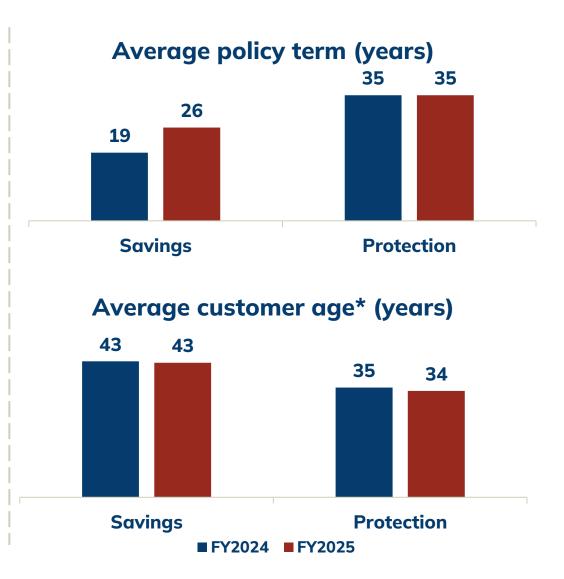
### Retail persistency: March 31, 2025

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## Average APE by product categories

Segment (₹)	FY2024	FY2025
ULIP	182,940	182,844
Non-linked savings	114,033	140,693
Protection <sup>1</sup>	36,284	33,759
Total	130,593	136,122





# Channel wise product mix<sup>1</sup>

Channel category	Product category	FY2023	FY2024	FY2025
	ULIP	57.0%	58.6%	62.8%
	Non-linked savings	31.7%	30.3%	28.5%
Bancassurance	Annuity	7.3%	5.2%	2.4%
	Protection	4.0%	5.9%	6.3%
	Total	100.0%	100.0%	100.0%
	ULIP	35.6%	46.0%	54.2%
	Non-linked savings	55.4%	30.6%	24.8%
Agency	Annuity	6.4%	21.0%	18.4%
	Protection	2.6%	2.4%	2.6%
	Total	100.0%	100.0%	100.0%
	ULIP	69.0%	75.5%	77.8%
	Non-linked savings	17.4%	8.7%	5.6%
Direct	Annuity	8.4%	9.8%	10.4%
	Protection	5.3%	6.0%	6.1%
	Total	100.0%	100.0%	100.0%
	ULIP	8.8%	18.3%	26.9%
	Non-linked savings	75.8%	54.0%	44.4%
Partnership distribution	Annuity	6.7%	11.8%	7.8%
-	Protection	8.5%	15.9%	20.9%
	Total	100.0%	100.0%	100.0%



### Product wise channel mix<sup>1</sup>

Product category	Channel category	FY2023	FY2024	FY2025
	Bancassurance	46.6%	38.8%	38.3%
	Agency	26.1%	31.0%	32.5%
ULIP	Direct	23.7%	24.6%	23.1%
	Partnership distribution	3.6%	5.5%	6.1%
	Total	100.0%	100.0%	100.0%
	Bancassurance	25.0%	33.6%	39.5%
	Agency	39.1%	34.5%	33.9%
Non-linked savings	Direct	5.7%	4.8%	3.8%
_	Partnership distribution	30.1%	27.1%	22.8%
	Total	100.0%	100.0%	100.0%
	Bancassurance	36.5%	14.2%	8.6%
	Agency	28.8%	58.2%	63.4%
Annuity	Direct	17.6%	13.1%	17.8%
	Partnership distribution	17.0%	14.5%	10.2%
	Total	100.0%	100.0%	100.0%
	Bancassurance	31.0%	31.8%	32.1%
	Agency	18.4%	13.0%	13.0%
Protection	Direct	17.2%	16.1%	15.2%
	Partnership distribution	33.4%	39.1%	39.6%
	Total	100.0%	100.0%	100.0%



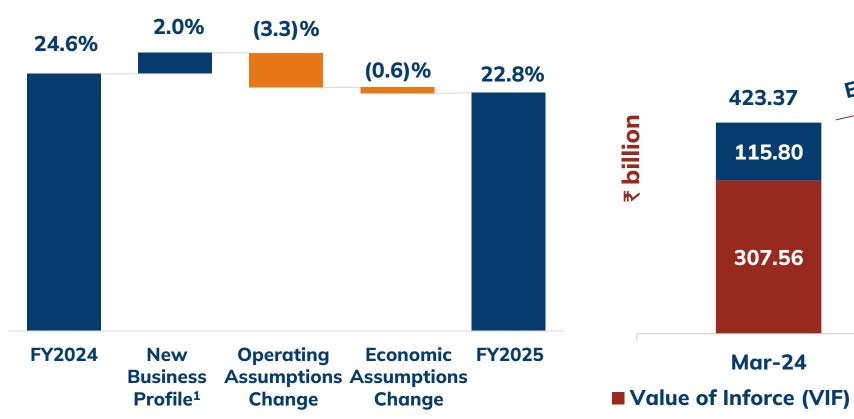
# **Annexures: Embedded value**

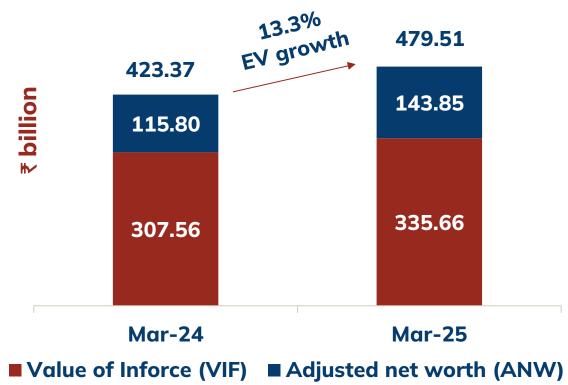


### **VNB & EV movement**

### Value of new business (VNB) margin

### Embedded value (EV)<sup>2</sup>







<sup>1</sup>New business profile comprises the impact of differences in mix of product segments / distribution channel / customer profile & product repricing, amongst others

### **Analysis of movement in EV**





<sup>&</sup>lt;sup>2</sup> EVOP is the embedded value operating profit net of tax

 ${\sf EV}$  results prepared as per APS 10 and reviewed by Milliman Advisors LLP

ANW: Adjusted Net Worth; VIF: Value of in-force; EV: Embedded value; VNB; Value of New Business 59

<sup>&</sup>lt;sup>3</sup> ROEV is the return on embedded value net of tax

# Analysis of movement in EV<sup>1</sup>

₹billion	FY2021	FY2022	FY2023	FY2024	FY2025
Opening EV	230.30	291.06	316.25	356.34	423.37
Unwind	16.61	20.85	27.08	30.71	33.90
Value of New Business (VNB)	16.21	21.63	27.65	22.27	23.70
Operating assumption changes + Operating variance	2.24	(10.56)	0.15	(2.81)	(2.26)
Operating assumption changes	3.09	(0.91)	(1.61)	0.70	(2.54)
Operating variance	(0.85)	(9.64)	1.76	(3.52)	0.28
Persistency and Other variance	1.51	2.15	1.51	(0.64)	0.17
Mortality and morbidity variance	$(2.37)^2$	(11.87) <sup>2</sup>	0.22	(2.88)	0.05
Expense variance	0.01	0.07	0.03	0.00	0.05
EVOP	35.05	31.92	54.88	50.17	55.34
Return on embedded value (ROEV)	15.2%	11.0%	17.4%	14.1%	13.1%
Economic assumption change and investment variance	25.67	(4.37)	(14.49)	16.91	(0.24)
Net capital injection	0.04	(2.36)	(0.30)	(0.06)	1.04
Closing EV	291.06	316.25	356.34	423.37	479.51



<sup>&</sup>lt;sup>1</sup>As per Indian Embedded Value (IEV) method <sup>2</sup>Mortality variance includes the negative impact of COVID claims Components may not add up to the totals due to rounding off

# **Sensitivity analysis**

Casarania	Change in VN	IB margin	% Change	in EV
Scenario	FY2024	FY2025	FY2024	FY2025
Increase in 100 bps in the reference rates	(2.9)	(3.7)	(3.5)	(3.5)
Decrease in 100 bps in the reference rates	2.7	3.9	3.8	3.8
10% increase in the discontinuance rates	(1.2)	(1.6)	(0.4)	(0.4)
10% decrease in the discontinuance rates	1.3	1.8	0.4	0.4
10% increase in mortality/morbidity rates	(3.6)	(3.6)	(2.0)	(2.4)
10% decrease in mortality/morbidity rates	3.7	3.6	2.1	2.3
10% increase in acquisition expenses	(4.4)	(3.9)	Nil	Nil
10% decrease in acquisition expenses	4.4	3.9	Nil	Nil
10% increase in maintenance expenses	(8.0)	(0.8)	(0.8)	(0.7)
10% decrease in maintenance expenses	0.8	8.0	8.0	0.7
Tax rates increased to 25%	(2.8)	(2.4)	(6.6)	(6.5)
10% increase in equity values	0.3	0.3	1.6	1.4
10% decrease in equity values	(0.2)	(0.2)	(1.7)	(1.5)



VNB: Value of New Business EV: Embedded Value

# **Economic assumptions underlying EV & VNB**

Tonor (worms)	Reference rates			
Tenor (years)	March 31, 2025	June 30, 2025		
1	6.6%	5.8%		
5	6.7%	6.7%		
10	7.2%	7.5%		
15	7.4%	8.0%		
20	7.5%	8.2%		
25	7.5%	8.3%		
30	7.5%	8.3%		



### Glossary (1/2)

- Annualized Premium Equivalent (APE): APE is the sum of the annualized first year premiums on regular premium policies, & ten percent of single premiums, from both individual & group customers
- Retail Weighted Received Premium (RWRP): Premiums actually received by the insurers under individual products & weighted at the rate of ten percent for single premiums
- Sum Assured: The amount that an insurer agrees to pay on the occurrence of a stated contingency
- Cost Ratio: Cost ratio is a measure of the cost efficiency of a Company. It is calculated as a ratio of expenses incurred by the Company on new business as well as renewal premiums excluding interest on sub-debt to Total premium
- **Persistency Ratio:** Persistency ratio is the percentage of policies that have not lapsed & is expressed as 13<sup>th</sup> month, 49<sup>th</sup> month persistency etc. depicting the persistency level at 13<sup>th</sup> month (2<sup>nd</sup> year) & 49<sup>th</sup> month (5<sup>th</sup> year) respectively, after issuance of contract
- Value of New Business (VNB): VNB is used to measure profitability of the new business written in a
  period. It is present value of all future profits to shareholders measured at the time of writing of the
  new business contract. Future profits are computed based on long-term assumptions which are
  reviewed annually. VNB is also referred to as NBP (new business profit). VNB margin is computed as
  VNB for the period/APE for the period. It is similar to profit margin for any other business



## Glossary (2/2)

- **Embedded Value (EV):** EV represents the present value of shareholders' interests in the earnings distributable from the assets allocated to the business after sufficient allowance for the aggregate risks in the business
- Embedded Value Operating Profit (EVOP): EVOP is a measure of the increase in the EV during any given period due to matters that can be influenced by management
- Return on Embedded Value (RoEV): RoEV is the ratio of EVOP for any given period to the EV at the beginning of that period
- Solvency Ratio: Solvency ratio is calculated as ratio of Available Solvency Margin (ASM) over Required Solvency Margin (RSM)
- Assets Under Management (AUM): AUM refers to the carrying value of investments managed by the Company & includes loans against policies & net current assets pertaining to investments



### Safe harbour

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., & similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forwardlooking statements involve a number of risks, uncertainties & other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks & uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth & expansion in business, the impact of any acquisitions, technological implementation & changes, the actual growth in demand for insurance products & services, investment income, cash flow projections, our exposure to market risks, policies & actions of regulatory authorities; impact of competition; experience with regard to mortality & morbidity trends, lapse rates & policy renewal rates; the impact of changes in capital, solvency or accounting standards, tax & other legislations & regulations in the jurisdictions as well as other risks detailed in the reports filed by ICICI Bank Limited, our holding Company, with the United States Securities & Exchange Commission. ICICI Prudential Life Insurance undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.





# Thank you



FY2025 Annual Report



Sustainability factsheet



FY2025 ESG Report