

Ref: PNBHFL/SE/EQ/FY2025-26/98

October 27, 2025

The BSE Limited Listing Department, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001 **Scrip Code**: 540173 The National Stock Exchange of India Limited Listing Department "Exchange Plaza"
Bandra Kurla Complex,
Bandra (E), Mumbai – 400051
Symbol: PNBHOUSING

Dear Sir(s),

Sub: Investor Presentation for the 2nd quarter and half year ended September 30, 2025 Ref: Our letter PNBHFL/SE/EQ/FY2025-26/97 dated October 27, 2025

We have enclosed the Investor Presentation of the Company for the 2nd quarter and half year ended September 30, 2025, which will be referred during earnings call with investors today at 06:00 P.M. (IST).

This investor presentation is submitted pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and the same shall also be available on the website of the Company at www.pnbhousing.com

Kindly take the above document on record.

Thanking You,

Yours faithfully, For PNB Housing Finance Limited

Veena G Kamath Company Secretary

Encl: As above.

Regd. Office: 9th Floor, Antriksh Bhavan, 22 Kasturba Gandhi Marg, New Delhi – 110 001 Phone: 011-66030500, E-mail: investor.services@pnbhfl.com, Website: www.pnbhfl.com

CIN: L65922DL1988PLC033856







Investor Presentation

Quarter Ended September 2025

27-October-2025



Key Performance Highlights



•	Business Highlights
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Loan Book Growth

Emerging + Affordable 25% | Emerging + Affordable 34% |
Total Retail 12% | Total Retail 17%

- Disbursements for Affordable + Emerging Markets up 25%; Continues to contribute 50% of total retail disbursements. Overall retail disbursement grew 12% YoY due to lower growth under Prime segment.
- Strong Loan book growth for Affordable + Emerging Markets; now contributes 38% of retail loan book. Overall retail loan book up 17%
- Spread for Q2 FY26 @ 2.26% vs 2.23% in Q1 FY26; NIM for Q2 FY26 @ 3.67% vs 3.74% in Q1 FY26
- Yield dropped marginally to 9.95% in Q2 FY26 vs 9.99% in Q1 FY26
- Cost of Borrowing improved to 7.69% in Q2 FY26 vs 7.76% in Q1 FY26
- Recovered INR 59 crore in Q2FY26 and INR 116 crore in H1 FY26 from total written-off pool
- Gross NPA at 1.04% as on Q2 FY26 as compared to 1.06% in Q1 FY26 and 1.08% in Q4 FY25
- Return on Asset at 2.73% for Q2 FY26 (annualized); ROA stood at 2.65% for H1 FY26 and 2.55% for FY25

● Spread & Margins

Asset quality & Profitability

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Key Performance Highlights



Retail Segment

Corporate Segment

Total



Segment	Q2 FY	26	H1 FY	26
	Amount	YoY	Amount	YoY
Affordable	823	31%	1,588	31%
Emerging Markets	2,122	23%	3,858	27%
Prime	3,050	2%	5,529	2%
Total	5,995	12%	10,975	13%

NIL (Q2 FY26)

NIL (H1 FY26)

5,995 (Q2 FY26)

(12% YoY | 20% QoQ)

10,975 (H1 FY26)

(13% YoY)



Loan Asset (INR Crore)

79,439 (30-Sep-25)

(17% YoY |3% QoQ)
• Affordable: 6,531 (121% YoY)

• Emerging Markets: 23,994 (21% YoY)

• Prime: 48,914 (8% YoY)

INR 332 (30-Sep-25)

(-78% YoY | -59% QoQ)

INR 79,771 (30-Sep-25)

(15% YoY | 3% QoQ)



GNPA

1.05% (30-Sep-25) VS

1.07% (30-Jun-25) |

1.27% (30-Sep-24)

Nil (30-Sep-25) VS

Nil (30-Jun-25) |

Nil % (30-Sep-24)

1.04% (30-Sep-25) VS

1.06% (30-Jun-25) |

1.24% (30-Sep-24)

Key Performance Highlights





AUM

INR 83,879 Crore

(12% YoY | 2% QoQ)



Loan Asset

INR 79,771 Crore

(15% YoY | 3% QoQ)



Deposits

INR 18,255 Crore

Public 84% | ICD 16%



Net NPA

0.69% (30-Sep-25) vs

0.69% (30-Jun-25) |

0.84% (30-Sep-24)



Spread

2.26% (Q2 FY26)

(5 bps YoY | 3 bps QoQ)

2.23% (H1 FY26)

(7 bps YoY)



NIM

3.67% (Q2 FY26)

(-1 bps YoY |-7 bps QoQ)

3.70% (H1 FY26)

(4 bps YoY)



ROA

2.73% (Q2 FY26)

(19 bps YoY | 15 bps QoQ)

2.65% (H1 FY26)

(20 bps YoY)



Capital Adequacy

29.80%

(67 bps YoY | 12 bps QoQ)

Tier I: 29.21% |Tier II: 0.59%



Gearing Ratio

3.63x

(+4 bps YoY | -8 bps QoQ)



Book Value Per Share

INR 690

(INR 649 31-Mar-25)

As per IndAS Data as on 30-Sep-25

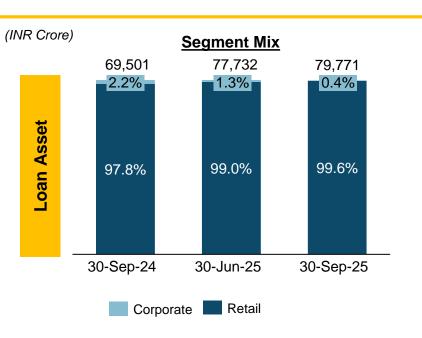
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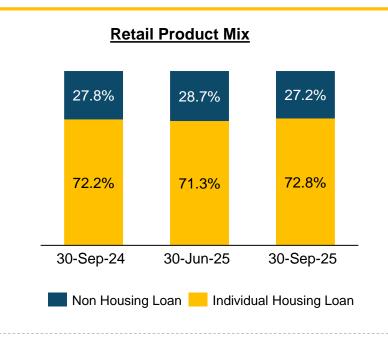


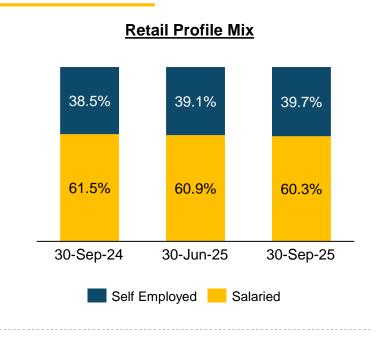
Overall Business Update

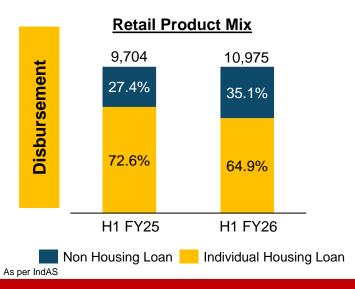
Loan Asset Mix













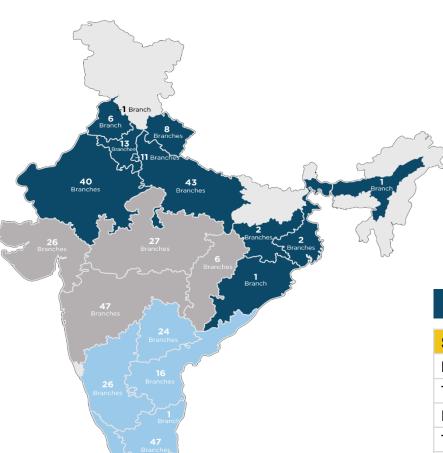
- Live loan accounts serviced by the Company crossed 3,50,000 as on 30-Sep-25
- Average ticket size for Individual Housing loan and Retail Non-Housing at INR 29 lac and INR 25 lac respectively (as on 30-Sep-25)
- Affordable and Emerging Markets segment contributes 49% in Q2 FY26 and 50% in H1 FY26 of the Retail disbursement

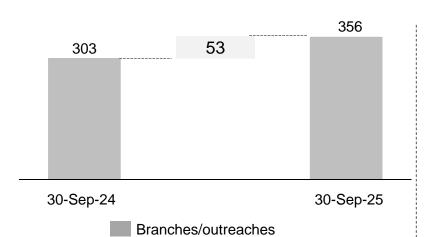
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Wide Distribution Network



OUR OFFICE NETWORK

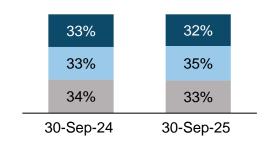




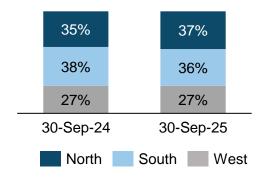
Top 5 State share in the Retail Loan Asset (%)

State	30-Sep-25	30-Sep-24
Maharashtra	20.3%	23.1%
Tamil Nadu	12.2%	11.3%
Delhi NCR	10.3%	11.4%
Telangana	8.9%	9.4%
Karnataka	8.9%	8.5%

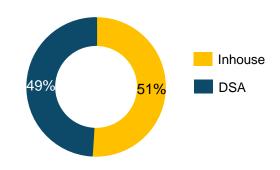
Loan Asset – Geographical Breakup



Disbursement - Geographical Break-up



Disbursement Channel Mix -H1 FY26



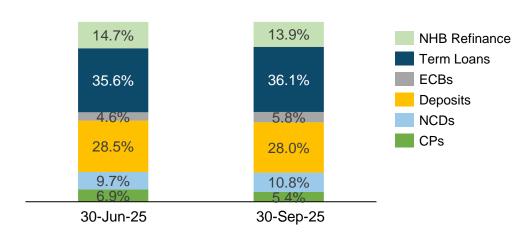
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Well Diversified Borrowing Profile



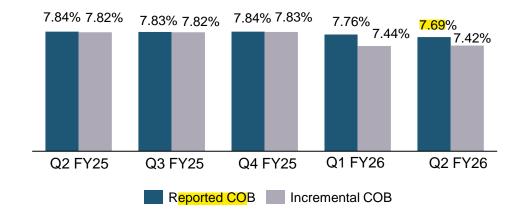
Borrowing Mix



Borrowings INR 64,844 Crore INR 65,168 Crore

- ~66% of the total borrowings is floating
- Average daily Liquidity Coverage Ratio maintained at 169% for Q2 FY26
- SLR at 16.7% as on 30-Sep-25

Cost of Borrowing









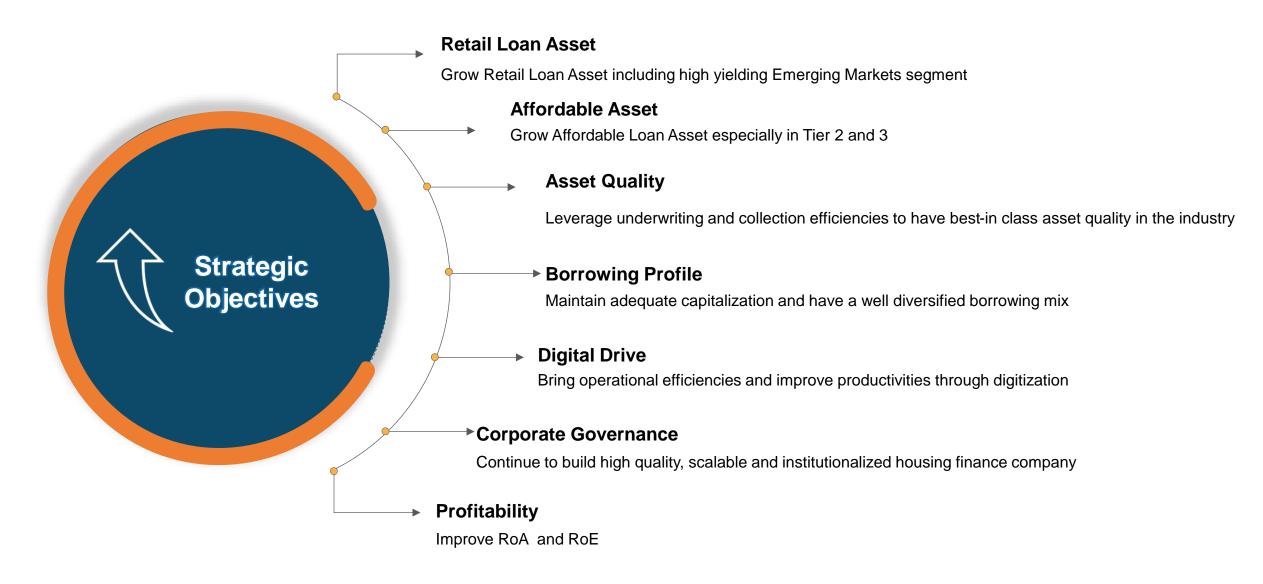
AA+ (Outlook: Stable)





Strategic Objectives





Retail Business Focus Areas



LOAN Asset (INR crore)	Q2 FY26	Q1 FY26	Q2 FY25	Change (YoY)
Affordable	6,531	5,744	2,959	121%
Emerging Markets	23,994	22,701	19,860	21%
Prime	48,914	48,478	45,151	8%
Total	79,439	76,923	67,970	
<u>Disbursement</u> (INR crore)	Q2 FY26	Q1FY26	Q2 FY25	
Affordable	823	765	630	31%
Emerging Markets	2,122	1,736	1,725	23%
Prime	3,050	2,479	2,987	2%
Total	5,995	4,980	5,342	12%
Incremental Yield	Q2 FY26	Q1FY26	Q2 FY25	
Affordable	12.1%	12.1%	12.0%	+18 bps
Emerging Markets	9.5%	9.6%	9.6%	-15 bps
Prime	9.1%	9.3%	9.3%	-12 bps
No of Branches	Q2 FY26	Q1FY26	Q2 FY25	
Affordable	198	200	160	+38
Emerging Markets	85	80	50	+35
Prime	73	76	93	-20

- Focus on Affordable and Emerging Markets Segment to enable higher growth in Retail Loan Asset
- Affordable and Emerging Markets segment continues to contribute 50% of the total Retail disbursement
- Affordable and Emerging Markets segment contributed 38% of Retail Loan Asset
- Focused approach in Emerging Markets segment continues to give 35 bps higher incremental yield as compared to Prime segment
- Branch expansion focused on high yielding Affordable and Emerging Markets segments

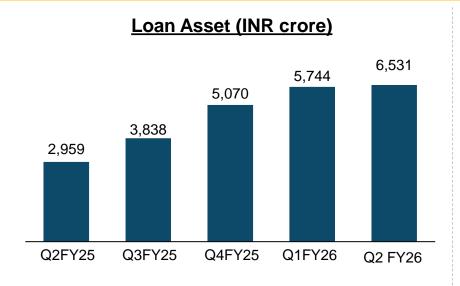
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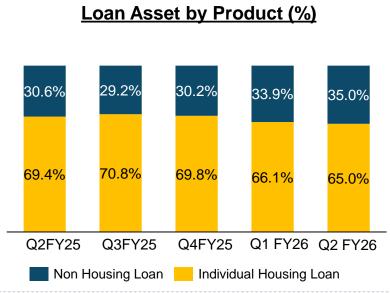


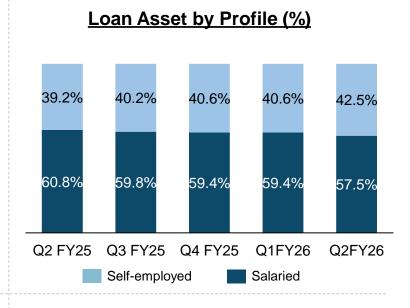
Segment Update – Affordable

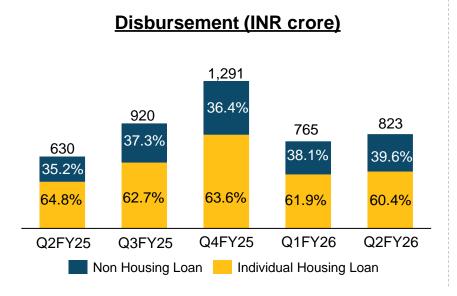
Affordable Segment Update

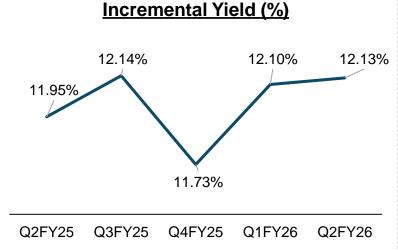


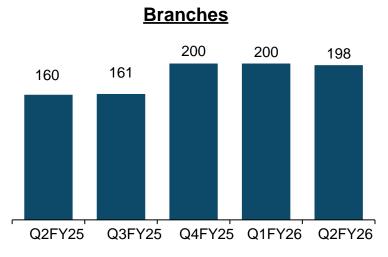








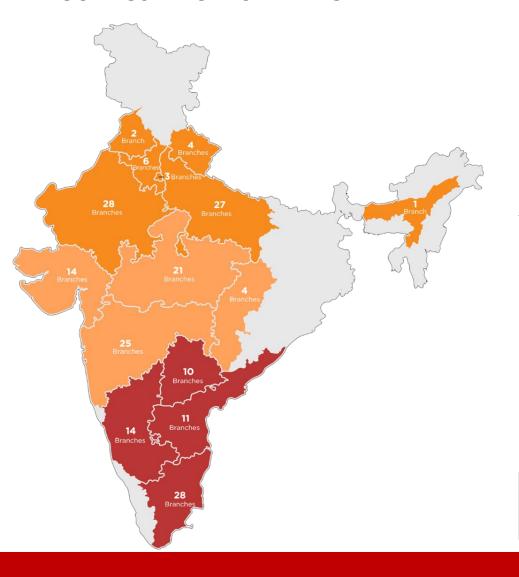




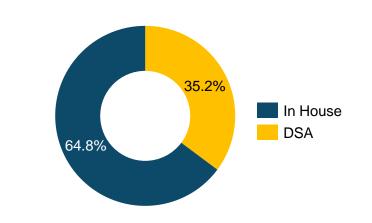
Affordable Segment Distribution Strategy



OUR ROSHNI OFFICE NETWORK



Disbursement Channel Mix - H1 FY26

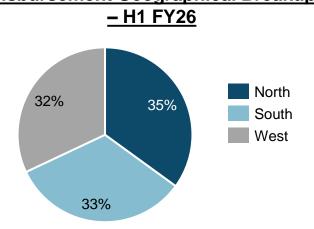


Geographic Presence

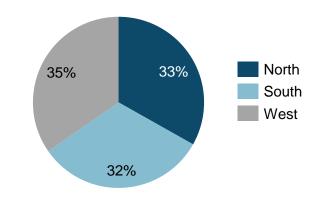
-	l	% of Loan Asset			
State	# Branches	30-Sep-25	30-Sep-24		
Tamil Nadu	28	15.8%	17.6%		
Uttar Pradesh	27	15.7%	17.2%		
Maharashtra	25	14.9%	14.7%		
Madhya Pradesh	21	13.6%	15.0%		
Rajasthan	28	12.9%	13.1%		

Derisking the Geographical presence; with branch expansions, top 5 states contribution reduced to 73% of Loan Asset as on 30-Sep-25 vs 78% a year ago

Disbursement Geographical Breakup



Loan Asset Geographical Breakup

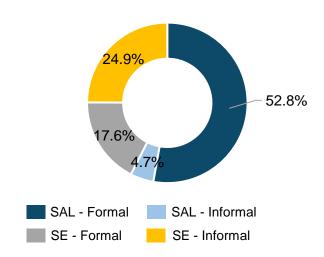


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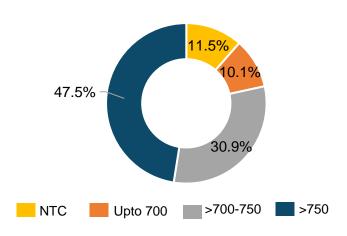
Affordable Segment Portfolio Matrix



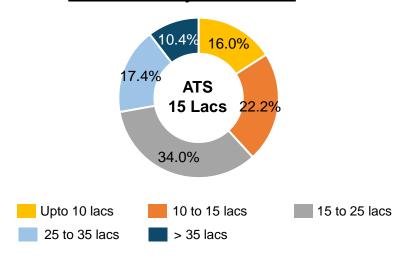




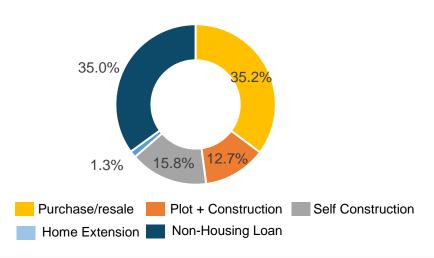
Loan Asset by Credit history



Loan Asset by Ticket Size



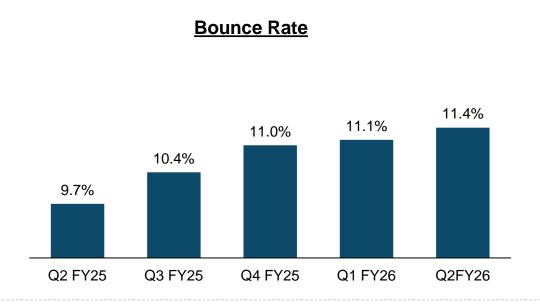
Loan Asset by Purpose

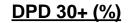


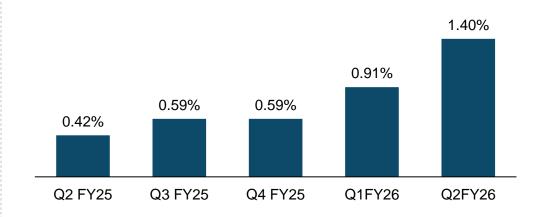
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Affordable Segment Asset Quality

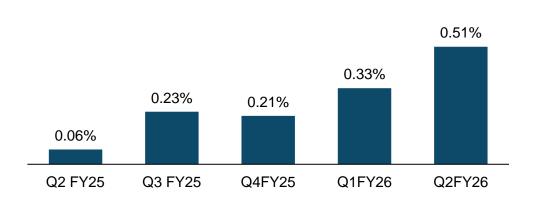








Gross NPA (%)



- Sequential growth driven by portfolio seasoning. Early warning indicators remain within acceptable threshold.
- · Overall delinquency remains within industry standards.
- Robust Collections framework backed with legal support is in place.
- Omnichannel communications with customers and technology driven collections to improve recovery efficiency

As per ICRA, the 30+ and 90+ delinquencies for AHFCs as on Jun-25 is 3.7% and 1.3%

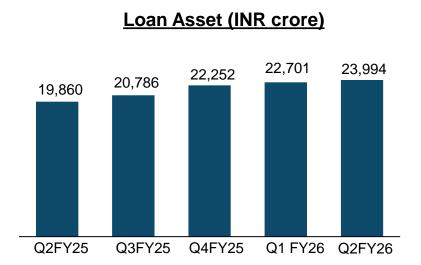
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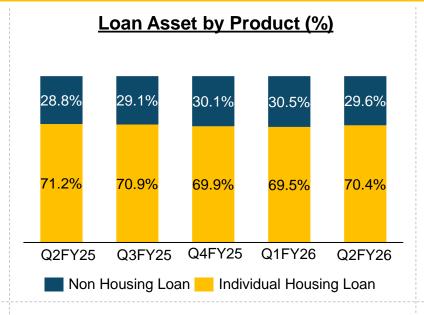


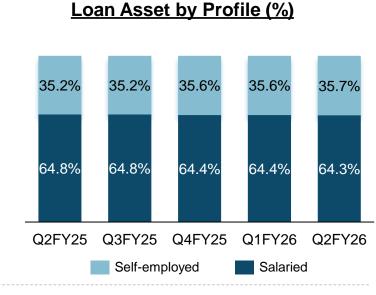
<u>Segment Update – Emerging</u> <u>Markets</u>

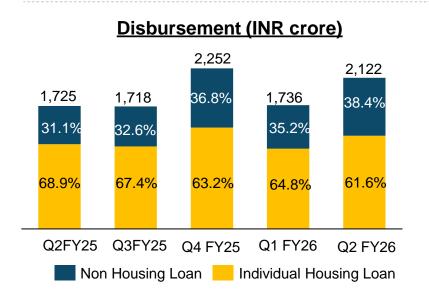
Emerging Markets Segment Update

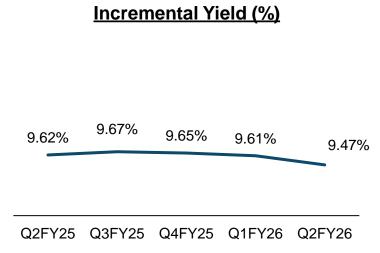


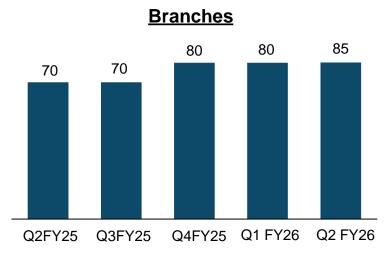










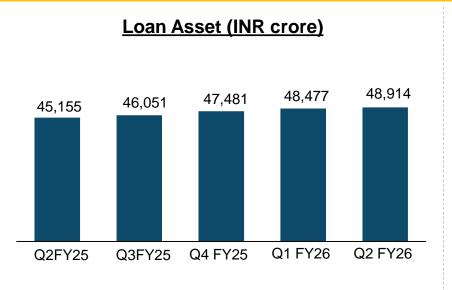


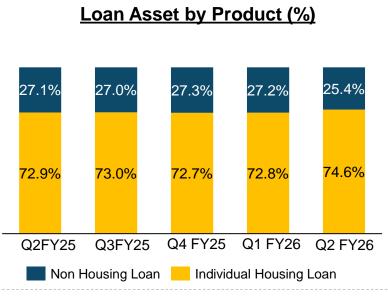


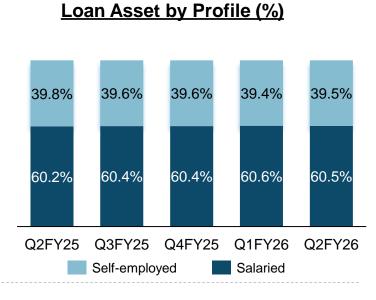
<u>Segment Update – Prime</u>

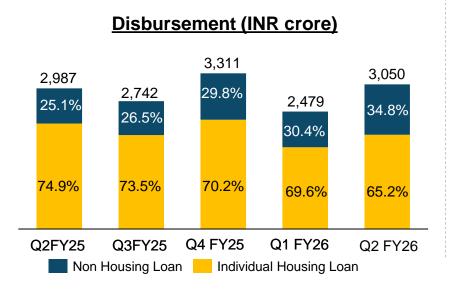
Prime Segment Update

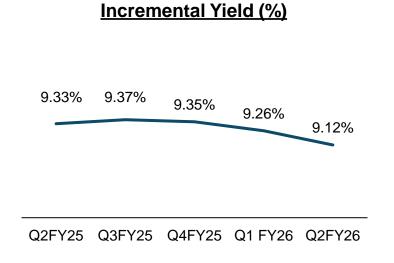


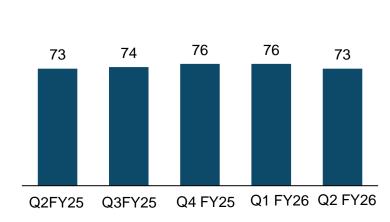












Branches



Asset Quality

Retail Portfolio Highlights



Q2 FY26

Sustainable growth

Total of 48,047 logins were booked in Q2 FY26 as against 43,906 logins in Q1 FY26

Focussed approach

Consistent focus on mid and low-ticket loans; ~97% of fresh sanction volume on boarded has ticket size of upto INR 1 cr.

Automation

Business rule rengine Successfully deployed in Roshni business being processed in Salesforce Dot Com(SFDC)

Machine learning leading to economies of scale; ~28% of eligible salaried cases were STP in Q2 FY26.

Stable Credit Quality

Sourcing quality; **83**% of the loans booked in Q2 FY26 has **bureau score of more than 700**

Balance portfolio

Maintained a balance portfolio with Individual Housing Loan at 73% and salaried customer at 60% of the retail portfolio

Controlled Delinquency

12 months

Controlled delinquency in business booked in last 12 and 24 months:

Q1 FY26

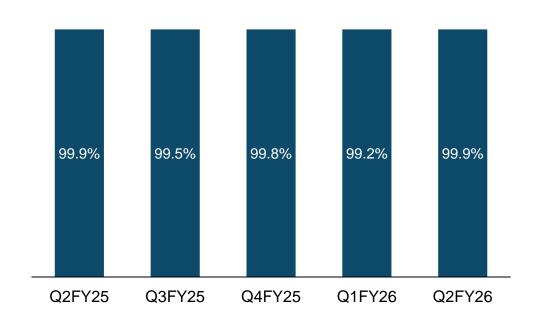
30+	0.16%	0.22%
90+	0.03%	0.04%
24 months	Q1 FY26	Q2 FY26
30+	0.56%	0.61%

Retail Collections Update



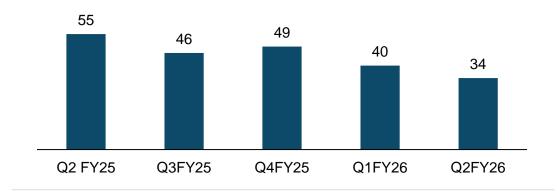
Collection Efficiency

Dedicated team to focus on bucket X, pre-NPA and NPA resolutions



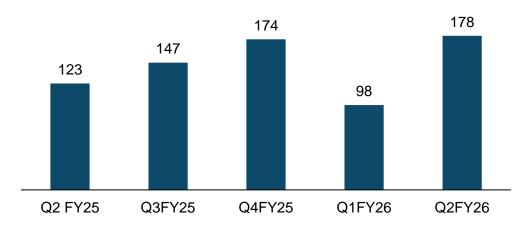
Write off Recovery (Amount in INR Cr)

Dedicated team is handling the written off cases with the help of legal to get maximum recovery through settlement



Properties Sold (Units)

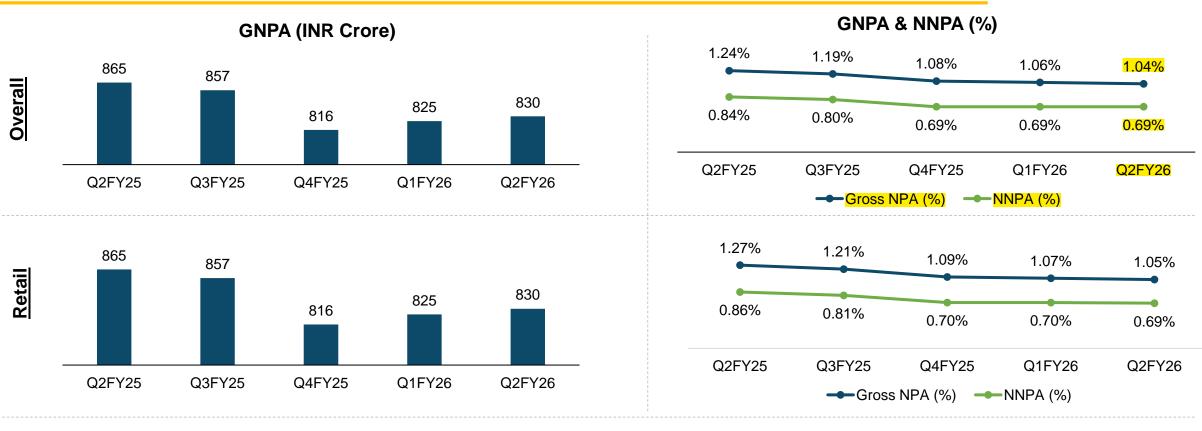
Dedicated team to focus on Disposal of repossessed properties

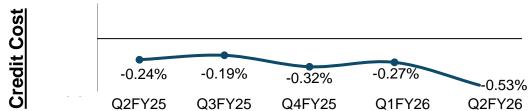


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Asset Quality







Corporate GNPA Nil since Jun-24

NPA as a % of Loan Asset
As per IND-AS
Consolidated Numbers

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Expected Credit Loss (ECL) Provisions



Particulars (INR Crore)	30-Sep-25	30-Jun-25	30-Sep-24
Gross Stage 1*	77,179	75,045	66,688
Gross Stage 1 as % to Loan Asset	96.75%	96.54%	95.95%
ECL Provision Stage 1	381	441	503
ECL Provision % Stage 1	0.49%	0.59%	0.75%
Gross Stage 2*	1,761	1,863	1,948
Gross Stage 2 as % to Loan Asset	2.21%	2.40%	2.80%
ECL Provision Stage 2	289	306	332
ECL Provision % Stage 2	16.41%	16.43%	17.04%
Gross Stage 3	830	825	865
Gross Stage 3 as % to Loan Asset	1.04%	1.06%	1.24%
ECL Provision Stage 3	284	292	283
ECL Provision % Stage 3	34.17%	35.36%	32.72%
Total Loan Asset	79,771	77,732	69,501
ECL Provision	953	1,039	1,118
Total ECL Provision / Total Loan Asset (%)	1.20%	1.34%	1.61%

As per IndAS *With SICR Consolidated basis

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Technology Update

IT Transformation: Completed for all major platforms & capabilities



Scalable Technology Platform Powered with Modern technology, Cloud based scalability, Advanced Analytics















aws 💠 + a p l e a v

Digital Onboarding

- Digitized onboarding via mobility app
- Capturing leads from multiple sources
- API integration for customer onboarding
- Loan application processing

Loan Origination

- Multiple Fintech & validation integrations
- Robust rule engine with credit rules automated including STP cases
- Digitized FCU process

Loan Servicing

- Complete loan
 lifecycle management
- Full tracking of disbursements (full and tranches) and repayment schedules
- NPA tracking
- Automation of charge creation & handling

Collection Management

- Mobility solution for field collections (all buckets)
- Account allocation & payment management
- Legal case & Legal notice management
- OTS workflow enabled

Customer Relation Management

- Complete customer servicing capabilities
- Inbound and outbound integrations
- Multi-channel service platform with chatbot and whatsapp bot
- ~17% Self service for customers

Analytics

- Data Lake for the enterprise based on modern architecture
- Unified data Model
- Models for ECL, NPA, Portfolio reviews and MIS
- Strong visualization capabilities

Transformation In Progress

Financial Accounting

- Enterprise integrated accounting solution
- Procure to pay automation
- Vendor management workflows



HRMS

- End to end digitized employee lifecycle management
- Capabilities for talent management, succession planning etc.

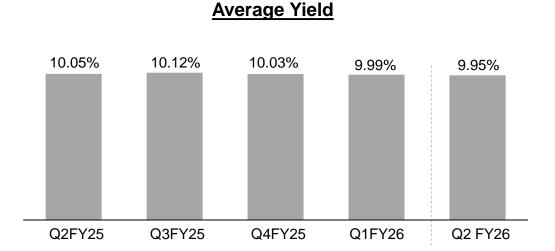
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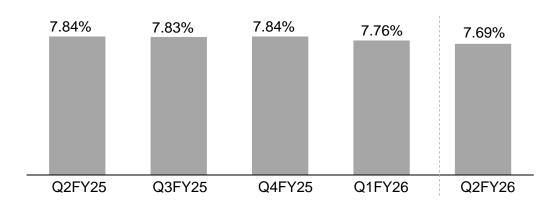
Financial Performance

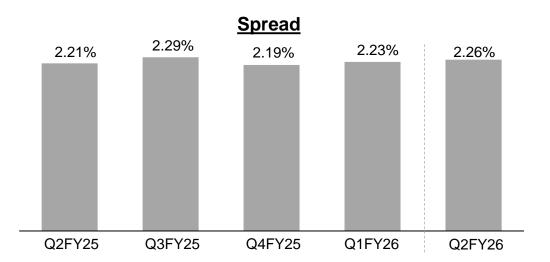
Financial Ratio Analysis – Quarter on Quarter

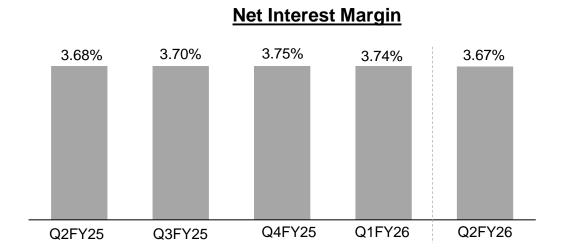




Average Cost of Borrowing

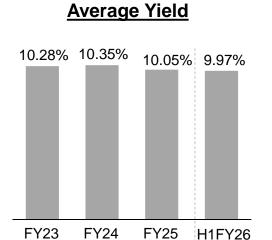


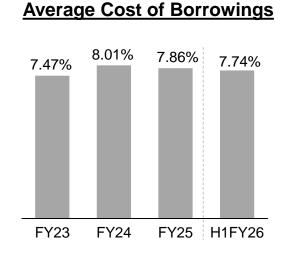


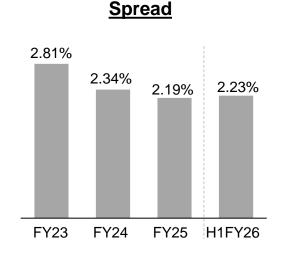


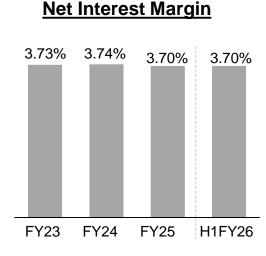
Financial Ratio Analysis

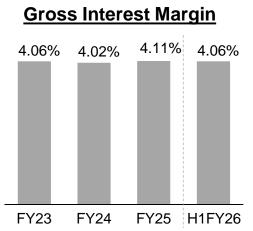


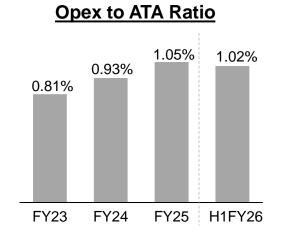


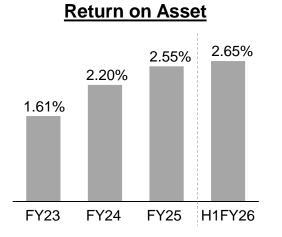


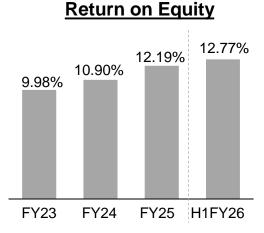












Ratios are calculated on Monthly Average Gross Interest Margin is net of acquisition cost Opex to ATA includes CSR & Esop cost

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Consolidated Profit & Loss Statement



									•	,	
Particulars (INR Crore)	Q2 FY26	Q2 FY25	YoY	Q1 FY26	QoQ	H1 FY26	H1 FY25	YoY	FY25	FY24	FY23
Interest Income	2,017	1,780	13%	1,980	2%	3,998	3,519	14%	7,274	6,742	6,199
Add: Net gain on fair value changes	14	7	109%	14	1%	28	16	81%	27	35	34
Add: Income on derecognized (assigned) loans	-	-	-	-	-			-	-	-	11
Less: Finance Cost	1,267	1,119	13%	1,234	3%	2,501	2,215	13%	4,551	4,261	3,899
Net Interest Income	765	669	14%	760	1%	1,525	1,320	16%	2,750	2,516	2,346
Net Fees and other Income	99	93	7%	87	13%	186	177	5%	391	280	286
Gross Income	864	761	13%	847	2%	1,711	1,496	14%	3,140	2,796	2,631
Operating Expenses											
Less: Employee Benefit Expenses	109	109	0%	118	-7%	227	218	4%	421	337	266
Less: Fee & Commission Expenses	0	3	-89%	3	-90%	4	6	-39%	14	12	12
Less: Net loss on fair value changes	-	-	-	-	-	-	-	-	-	-	-
Less: Other Expenses	91	76	20%	80	14%	171	143	19%	322	270	202
Less: Impairment on assets held for sale	-	-	-	-	-	-	-	-	-	-	48
Less: Depreciation and Amortisation	16	14	18%	15	12%	31	27	14%	56	51	51
Operating Profit	646	559	16%	632	2%	1,278	1,101	16%	2,327	2,125	2,052
Less: Impairment on financial instruments & Write-offs (Expected Credit Loss)	-113	-46	148%	-56	101%	-169	-58	194%	-159	171	691
Profit Before Tax	760	605	26%	688	10%	1,448	1159	25%	2,486	1,954	1,361
Less: Tax Expense	178	135	32%	154	15%	332	256	30%	550	446	315
Net Profit after Tax	582	470	24%	533	9%	1,115	902	24%	1,936	1,508	1,046
Add: Other Comprehensive Income	9	-4	-	87	-	96	-21	-561%	-70	-16	77
Total Comprehensive Income	591	466	27%	620	-5%	1,211	882	37%	1,866	1,492	1,123
EPS (Basic)	22.3	18.1		20.5		42.9	34.8		74.5	58.4	53.2

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Consolidated Balance Sheet



	Particulars (INR Crore)	30-Sep-25	31-Mar-25	31-Mar-24	31-Mar-23
	LIABILITIES				
1	Financial Liabilities				
(a)	Derivative financial instruments	-	50	-	-
(b)	Debt Securities	9,999	8,573	7,852	3,994
(c)	Borrowings (Other than Debt Securities)	36,375	35,555	28,667	31,175
(d)	Deposits	18,255	17,642	17,758	17,214
(e)	Subordinated Liabilities	540	540	739	1,238
(f)	Other financial liabilities	2,466	3,042	2,200	1,993
	Sub Total - Financial Liabilities	67,634	65,401	57,216	55,615
2	Non-Financial Liabilities				
(a)	Current Tax Liabilities	22		-	-
(b)	Provisions	32	22	20	18
(c)	Other non-financial liabilities	98	234	194	227
	Sub Total - Non-Financial Liabilities	151	256	214	245
3	EQUITY				
(a)	Equity Share capital	261	260	260	169
(b)	Other Equity	17710	16,603	14,715	10,845
	Sub Total – Equity	17,971	16,863	14,974	11,014
	TOTAL – EQUITY & LIABILITIES	85,756	82,520	72,405	66,874

	Particulars (INR Crore)	30-Sep-25	31-Mar-25	31-Mar-24	31-Mar-23
	ASSETS				
1	Financial Assets				
(a)	Cash and cash equivalents	1,331	2,160	2,142	3,678
(b)	Loans	78,818	74,645	64,108	57,840
(c)	Investments	3,116	3,381	4,346	3,196
(d)	Other Financial Assets	2,075	1,836	1,221	1,546
	Sub Total - Financial Assets	85,339	82,023	71,818	66,260
2	Non - Financial Assets				
(a)	Tax Assets (Net)	87	179	313	410
(b)	Property, Plant and Equipment	84	82	67	66
(c)	Right of use assets	139	133	123	66
(d)	Other Intangible assets	26	24	17	14
(e)	Other non-financial assets	81	80	68	58
(f)	Assets held for sale	-	-	-	-
	Sub Total - Non - Financial Assets	417	497	587	614
	TOTAL - ASSETS	85,756	82,520	72,405	66,874

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Key Takeaways





Focus on Retail Loan Growth including Emerging Markets Segment

Continued focus on Retail Segment incl. high yielding Emerging Markets business

Pan India presence through 356 locations (incl. Emerging Markets & Affordable segment)



Grow Affordable Segment

Expanded presence to 198 locations to support growth

Scale-up in the Affordable segment; Build Loan Asset of INR 6,533 crore as on 30-Sep-25



Asset Quality

Augmented Collections efforts led to improvement in Gross and Net NPA to 1.04% and 0.69% respectively

Corporate NPA stands Nil as on 30-Sep-25



Recovery from written-off Pool

Recovered ~INR 34 crore from retail writtenoff pool and ~INR 25 crore from corporate written off pool in Q2 FY26 and INR 74 crore and 42 crore from retail and corporate written-off pool in H1 FY26



Liability Mix

Multiple sources of funding to help in reducing Cost of Borrowing

Focus on NHB, ECB and Debt Capital Market for further borrowing



Enhance Profitability & Return Ratios

Improvement in Return on Asset to 2.73% in Q2FY26 (annualized) and 2.65% in H1 FY26 (annualized)

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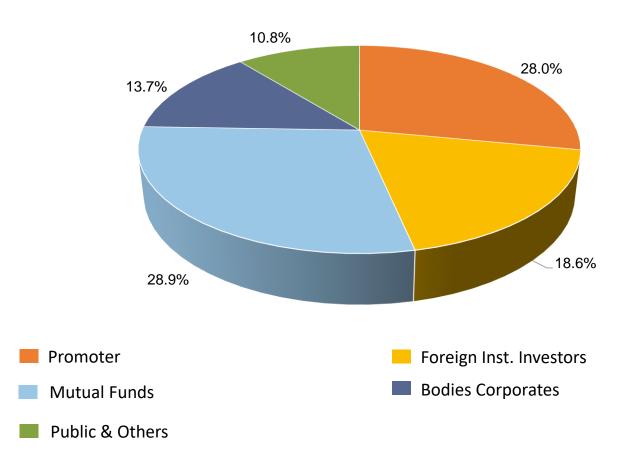


Annexure

Shareholding Pattern



Shareholding as on 30-Sep-25



Outstanding Shares – 26,05,08,563 shares

Top 10 Shareholders

- Promoter (PNB)
- · Birla Sun Life Mutual Fund
- HSBC Mutual Fund
- Vanguard
- SBI Life Insurance
- Nippon Mutual Fund
- · Kotak Mutual Fund
- · Canara Robeco Mutual Fund
- · Tata Mutual Fund
- HDFC Mutual Fund

Company was added in NSE F&O from 28-Mar-25

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Distinguished Board of Directors





Nilesh Shivji Vikamsey
Independent Director



Chandrasekaran Ramakrishnan Independent Director

Tenure completed on 6th Oct 2025



Tejendra Mohan Bhasin Independent Director



Sudarshan Sen Independent Director

Tenure completed on 30th Sep 2025



Neeraj Vyas Independent Director



Pavan Kaushal Independent Director

Tenure completed on 26th Oct 2025



Gita Nayyar
Independent Director



Dilip Kumar Jain
Non-Executive Nominee Director



D Surendran
Non-Executive Nominee Director



Serving notice upto 28th Oct 2025

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Experienced and Professional Management Team





Girish Kousgi Managing Director and CEO

Serving notice upto 28th Oct 2025



Satish Singh Chief People Officer



Veena Kamath Company Secretary



Anubhav RajputChief Information Officer



Neeraj Manchanda Chief Risk Officer



Jatul Anand Executive Director



Ajay Kumar Mohanty Head - Internal Audit and Chief of Internal Vigilance



Krishna Kant Chief Compliance Officer



Vikas Rana Head- Construction Finance



Mukesh Agarwal Chief Sales Officer - Retail



Vinay Gupta
Chief Financial Officer



Valli Sekar Chief Business Officer - Affordable Business



Anshul Dalela
Head – Customer Service &
Operations



Bhavya Taneja Chief Marketing Officer

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Governance





Good Practices Regulations **Policies** Risk Based Report Strategy Performance Management Risk Risk Appetite Risk Based Capital **Framework** Mitigate Allocation **Risk Definitions** Measure Risk Aware **Decision Making**

Key Features of Governance

- Risk Management Committee(RMC) of the Board oversees the company's Risk Management practices and approve the Risk Management Framework of the company
- **Executive RMC Comprising of** senior members review risk management framework
- Business units are responsible for effective management of risk of their unit
- Internal audit to independently assess the Internal controls and Risk Management Framework
- Compliance function independently monitors the Regulatory compliances

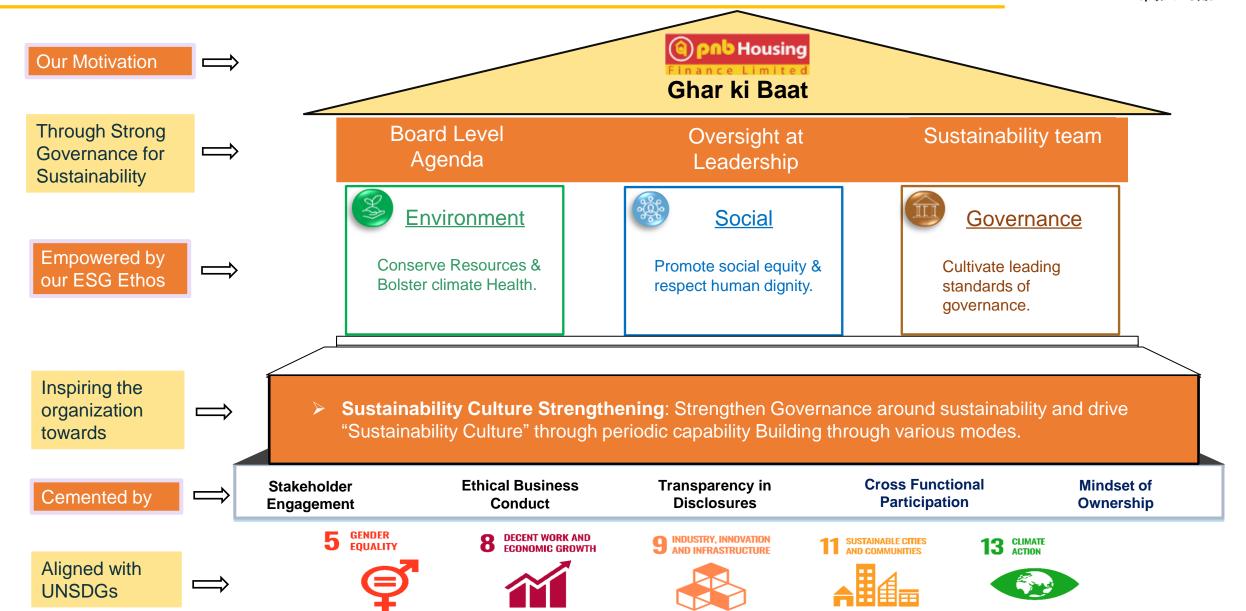
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Technology/Systems People/Awareness Data

Key Enablers

Overarching ESG Framework





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Sustainable Value Creation Model

Our Enablers

Financial Capital

Sound capital base (equity, debt).

Service Capital

Extensive Reach & network of branches.

Intellectual Capital

Tech-enabled platforms and processes.

Human Capital

Diverse and experienced workforce.

Social Capital

CSR programs promise value creation.

Natural Capital

Climate conscious approach in a best possible manner.

Delivering on Strategic Priorities

Focus on retail loan book growth

Expand affordable loan offering in TIER 2 & 3 cities



Maintain a well diversified borrowing mix

Strengthen Asset quality through robust underwriting and collection

Drive growth through digitalization and innovation in processes

Built on our Core







Customer - Centric



Ethical Standards

Aligned with 'CONSERVE' Aligned with

'RESPECT'

Aligned with 'PRACTICE'

Creating Sustainable Value for Stakeholders

Investors

Improved financial metrics

Customers

Seamless on-boarding journey and faster turnaround

Employees

Performance-based recognition Learning opportunities for career progression Equal opportunity

Community

Empowering the marginalized sections

Regulatory Bodies

Strong culture of compliance

Ratings

60 +

ESG rating by NSE Sustainability Ratings & Analytics** (out of 100)





Medium Risk of experiencing material financial impacts from ESG

factors – assessed by Morningstar Sustainalytics

S&P Global

Top 3rd in the Diversified Financial Services and Capital Markets industry in the S&P Global Corporate Sustainability Assessment.***

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^{**} https://www.nse-esgrating.com/esg-ratings/327?fiscalYear=2023-2024

^{***} As of 28/02/2025

ESG Dashboard



Environment

~4.00 GJ/revenue (in crore) Energy Intensity

~0.80 Ton/revenue (in crore)

CO2e Emissions Intensity Scope 1 & Scope 2 combined using CEA & GHG protocol

~0.15 Ton/passenger

CO2e Emissions Intensity (Scope 3 – Business Travel by Air) using **DESNZ** Database based on GHG protocol

Aligning with Industry Standards –

Carbon & Energy Proxy
Accounting (CEPA)
methodology

Social



2X Times in a row

15%+ Women in senior management

17%+ Women

Employees

20,000+ Hours clocked in Learning

1,000+ Hours clocked in POSH training

50+ Hours in Sustainability learning



285 women from construction worker community were skilled to pursue career in export industry



12,000 saplings plantation target achieved at Chennai

82%+ Women

Loan Applicants/Co-Applicants**

16%+ Women

Primary Loan Applicants**

28%+

Loan Applicants from EWS

15%+

Loan Applicants from LIG

34%+

Loan Applicants from MIG

In Individual Housing Loans in Q2FY26*

Governance

100% BRSR

Disclosures on
Essential & Leadership
Indicators

Aligning with Industry
Standards
Note/Framework

- ☐ Simplified the process of periodic updating of KYC (Self-declaration by customers using digital and non-digital modes)
- □ Development of CKYC integration with upgraded API is completed

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^{*}EWS – Economically weaker section Annual Income: <0.3 Million. LIG, MIG – Low (Annual Income: 0.3 million – 0.6 million & Medium (Annual income: 0.6 million – 1.8 million) Income Group, **Basis Live Loan Accounts as on 30th September 2025.



An award studded journey. One shared spirit.





Awarded as the top performer in growth in Housing Loan Portfolio by NHB

Glossary



Ratios	Formulas Used
Average Yield (%)	(Interest Income + Assignment Income) on Loans / Average Loan Book
NIM (%)	Net Interest Income including assignment income / Average Earning Assets
Opex to ATA (%)	Operating Expenditure(Employee Cost + Other Expenses + Depreciation - Acquisition Cost + ESOP cost + CSR cost - Fair value on repossessed assets) / Average Total Assets as per Balance sheet

АТА	Average Total Assets
ATS	Average Ticket Size
AUM	Asset Under Management
СР	Commercial Paper
CRAR	Capital to Risk Asset Ratio
DSA	Direct Selling Agents
DPD	Due Past Days
ECB	External Commercial Borrowing
ECL	Expected Credit Loss
EPS	Earning Per Share

Gross Non-Performing Asset
Non-Convertible Debentures
Net Interest Margin
Net Non-Performing Asset
New to credit
Return on Asset
Return on Equity
Robotic Process Automation
Statutory Liquidity Ratio
Straight Through Process

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Thank You

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