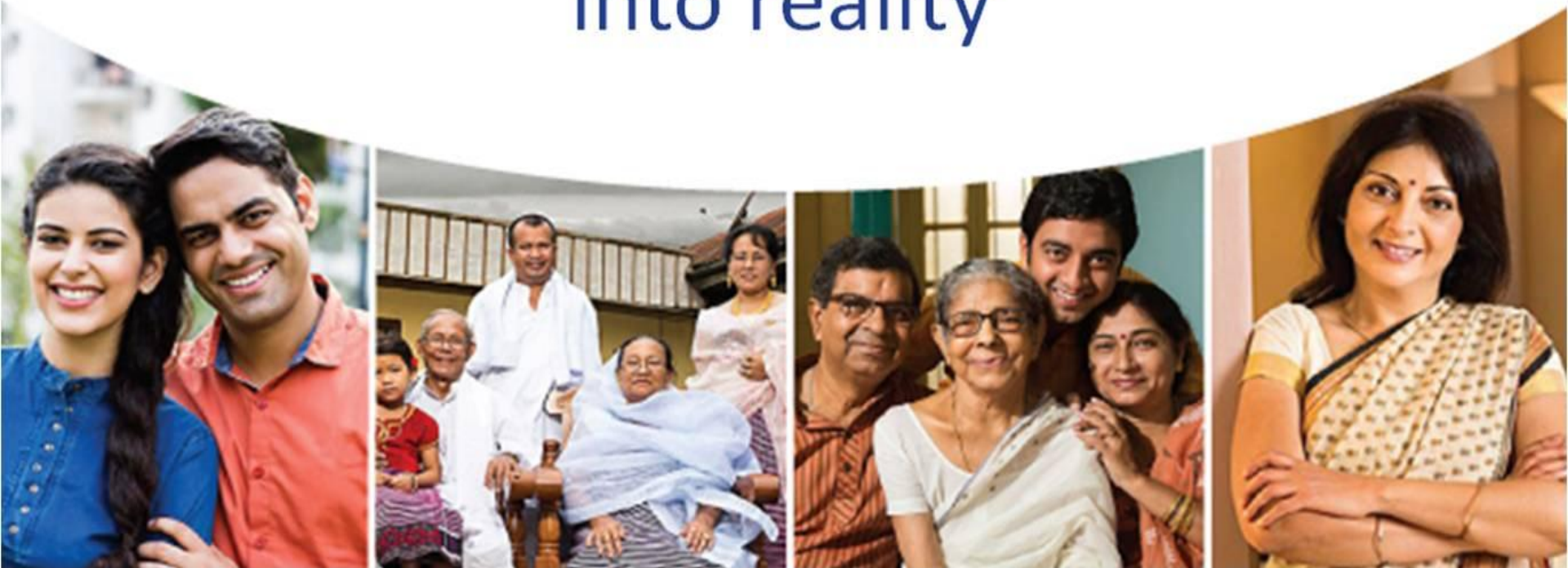




Turning dreams into reality



January 2017

“

I want
every Indian
to own a home
of his own

Late Shri Rajesh Kumar
Wadhawan,
Founder Chairman
(1949-2000)

”

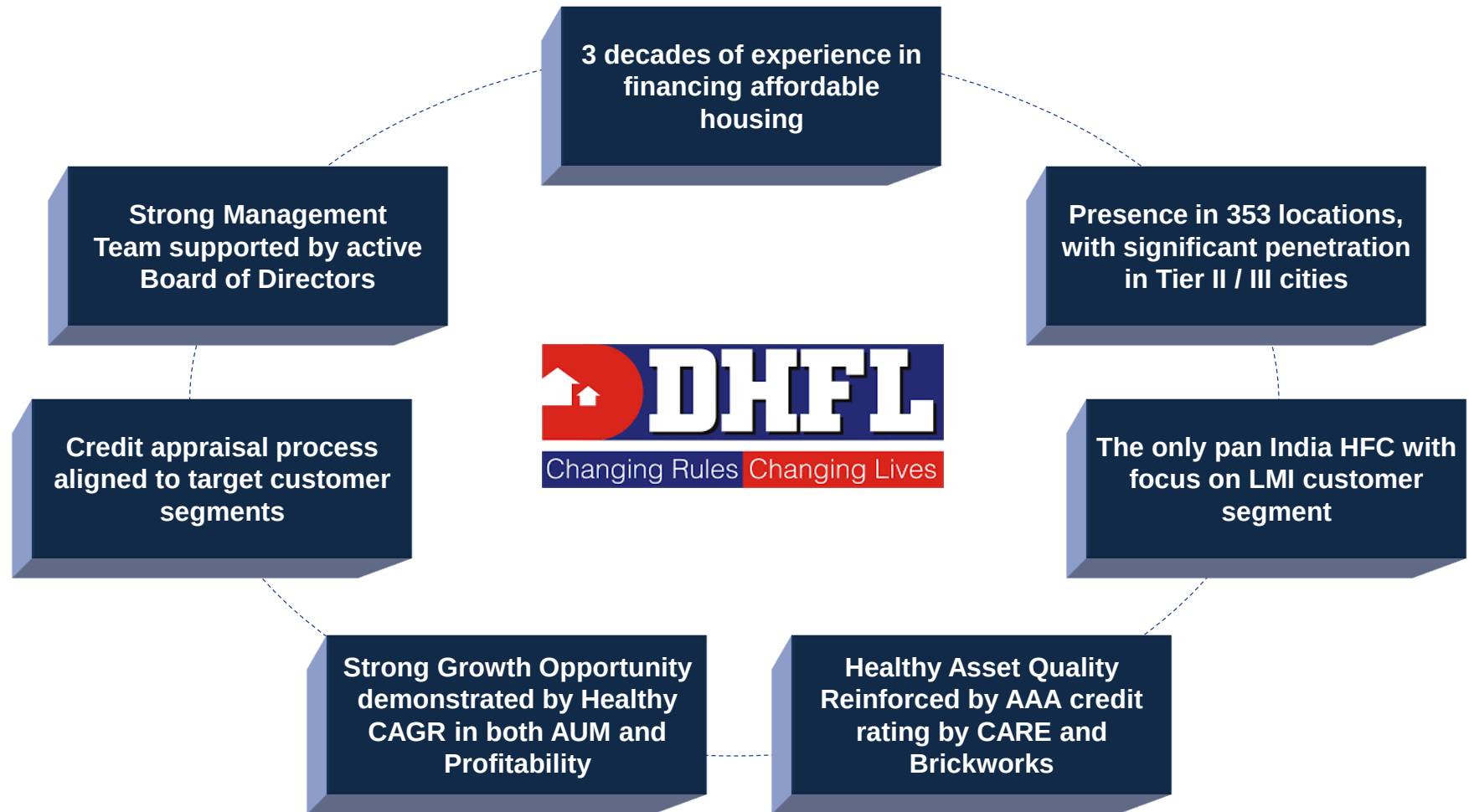


***Our vision is to transform the lives of Indian households
by enabling access to home ownership.***

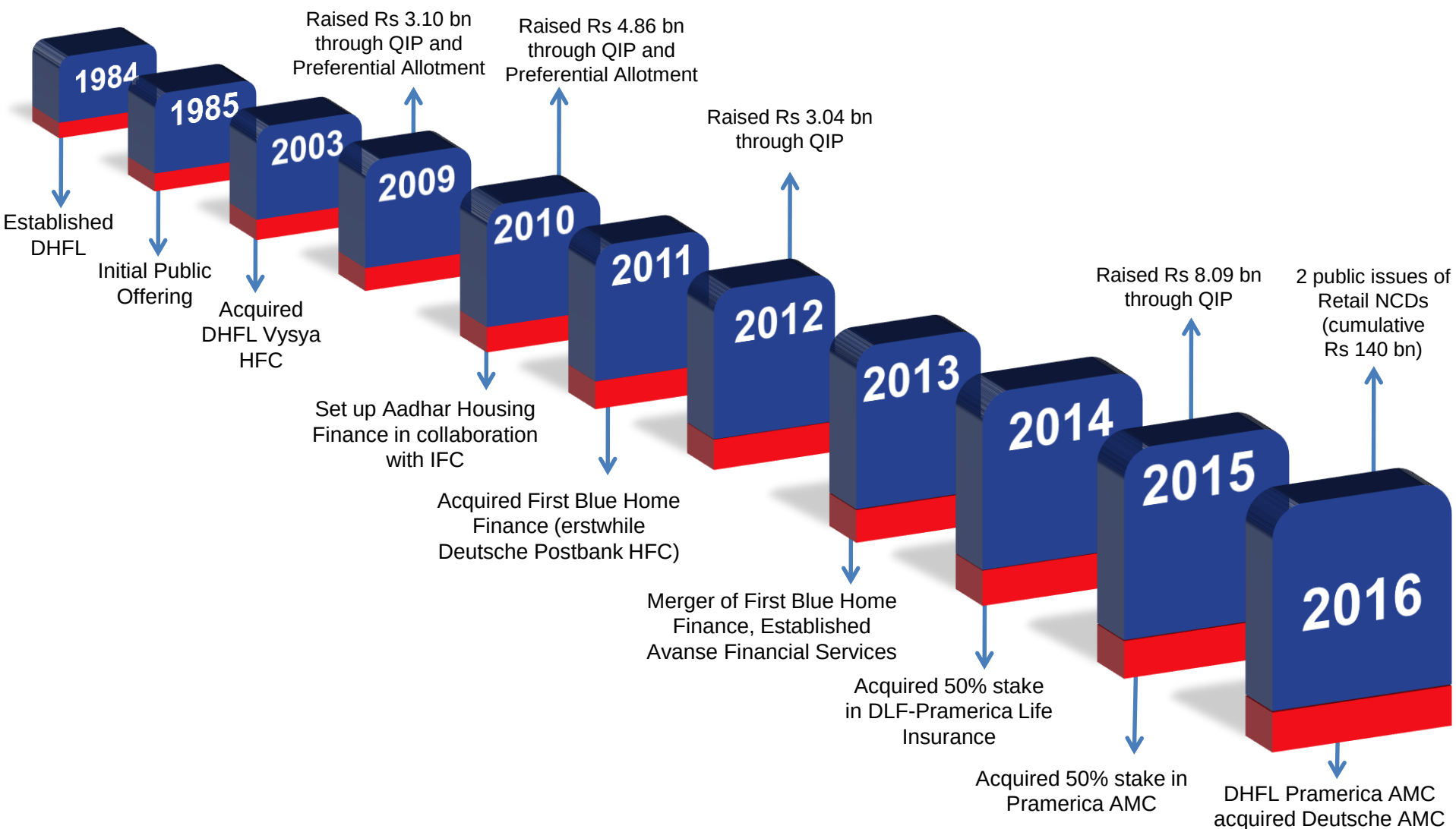
Section 1

About the Company

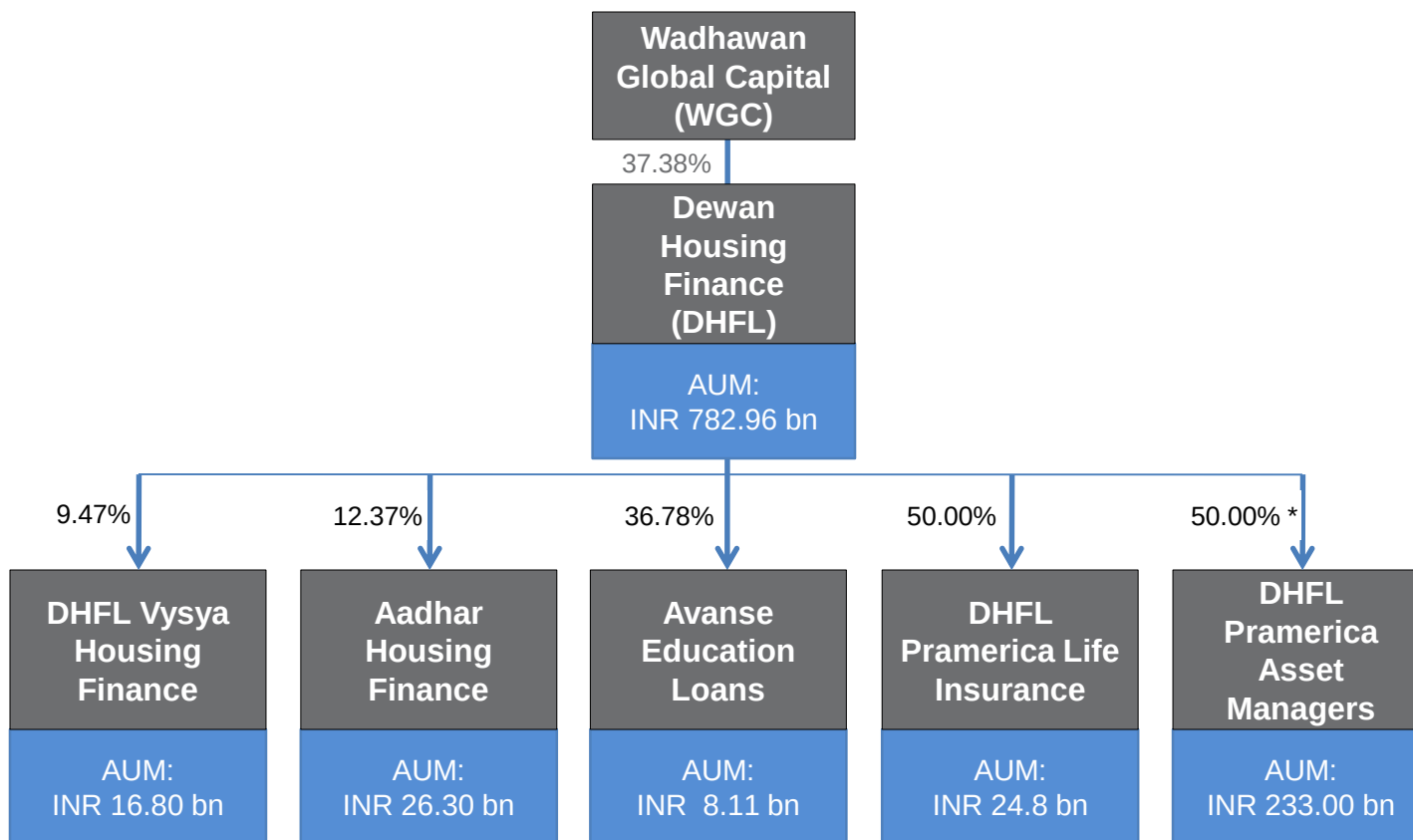
Overview



Key Milestones in the Group Journey



DHFL Financial Services Group



🏠 **LMI Focused Financial Services Group**

🏠 **Group companies with potential for significant value unlocking**

🏠 **Partners with Marquee organisations like IFC, Prudential Financial Inc. (Pramerica), etc.**



AUM and shareholding as on 31st December 2016

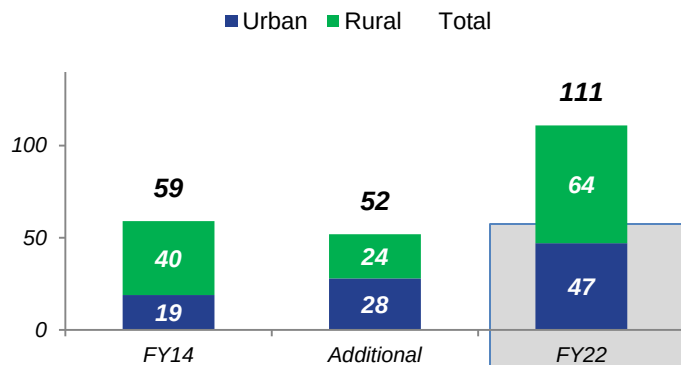
* Combining direct and indirect shareholding

Section 2

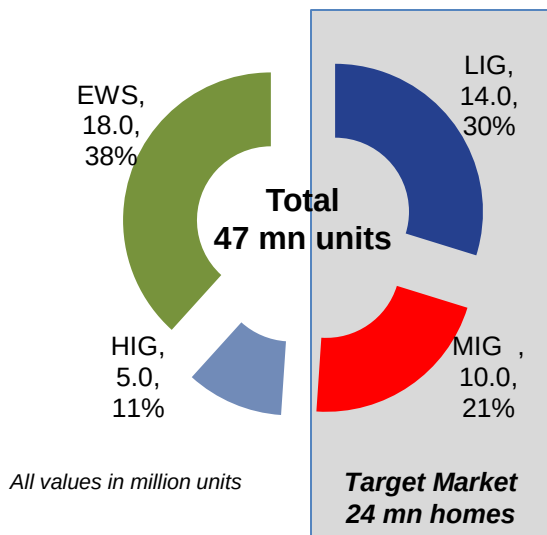
Market and Business Overview

Opportunity in the Affordable Housing Space

Housing units shortfall in India

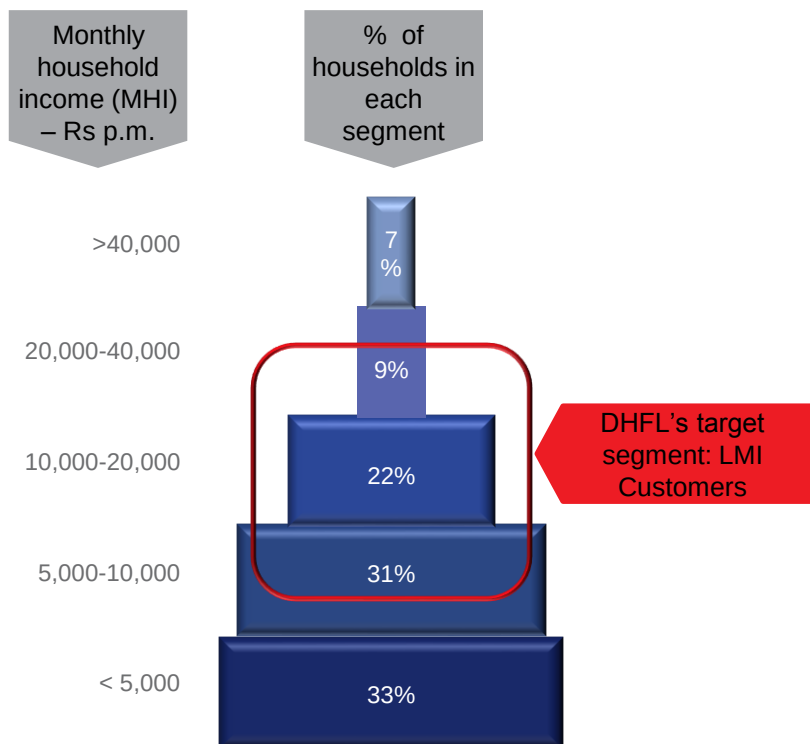


All values in million units



All values in million units

Customer segments in housing space



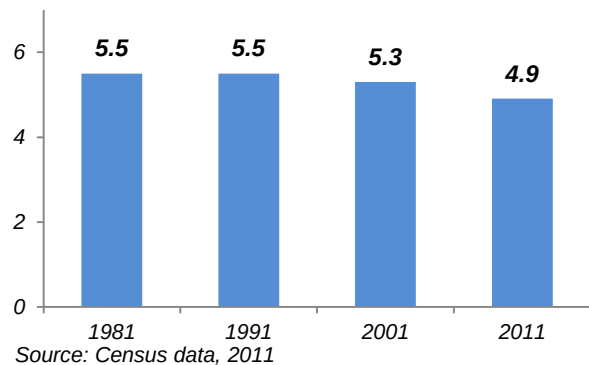
🏠 Current investment in housing: **Rs 7 trillion p.a.**

🏠 Investment of Rs 120 trillion required to address housing shortage (~Rs 15 trillion p.a.)

Sources: Report of the technical urban group (TG-12) on urban housing shortage (2012-17), Ministry of housing and urban poverty alleviation (Sep 2012) Funding the vision — Housing for all by 2022, KPMG Housing Report, Monitor Deloitte Report
Income classification: EWS (<Rs 1 lakh pa), LIG (Rs 1-2 lakhs pa)

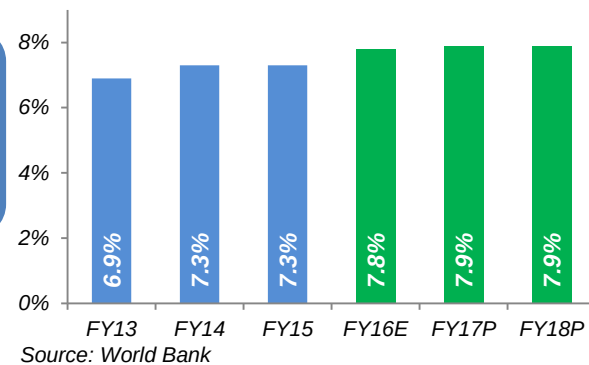
Housing Demand Growth Drivers

Average Household Size



Increase in affordability driven by sustained GDP growth rate and stable property prices

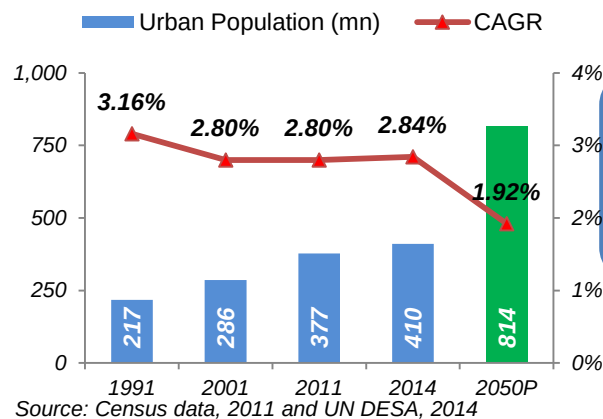
GDP Growth Rate (real)



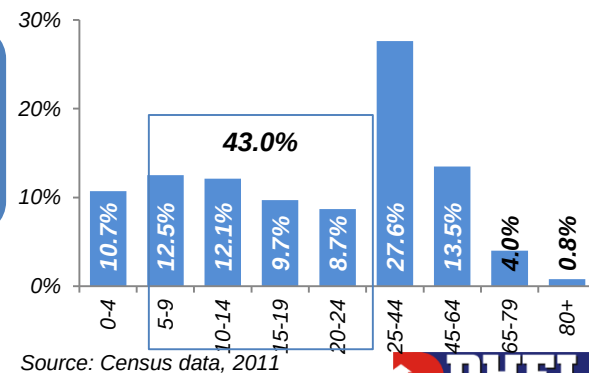
Decrease in household size and emergence of nuclear families

Increase in workforce to be driven by expected bulge in working age population

Increasing urbanization led by rural-urban migration and reclassification of rural towns

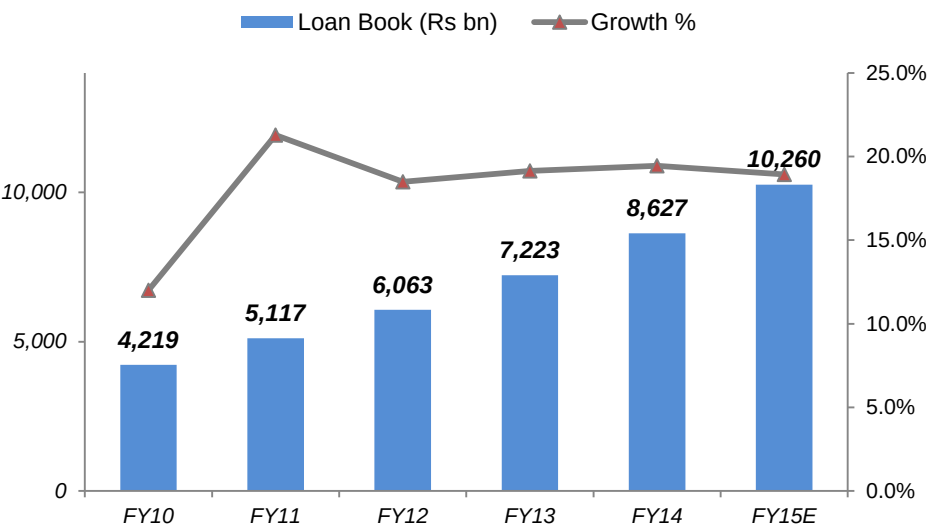


Age wise demographics

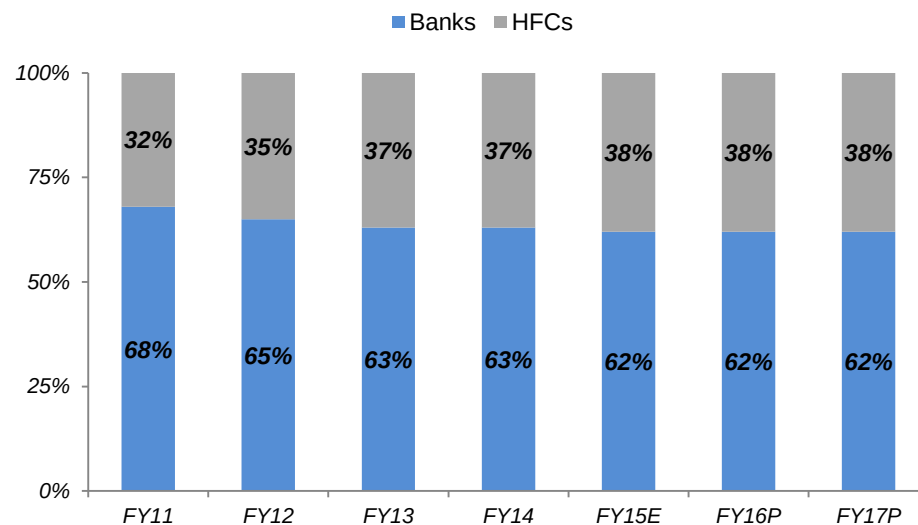


Increasing Presence of HFCs

Growth of housing loans (Banks + HFCs)



Increasing share of HFCs

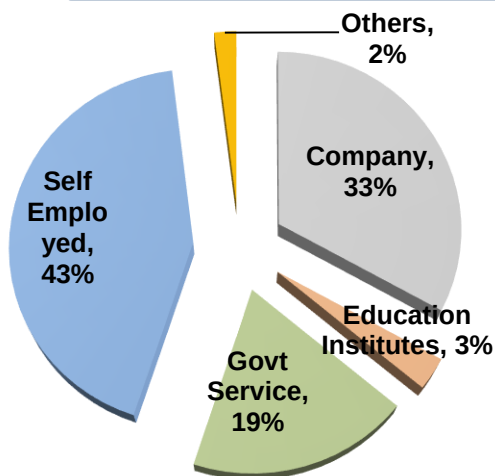


Key Trends in Housing Finance

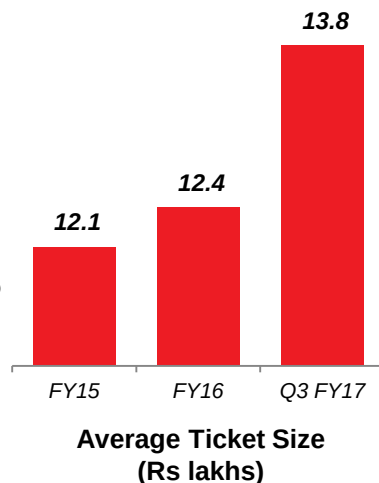
- 📌 HFCs have established strong presence in Tier II / III cities
 - 📌 More focussed on self employed customer segments
 - 📌 Credit appraisal process aligned to customer requirements
 - 📌 Superior customer servicing and effective recovery mechanisms
- 📌 HFCs expected to continue to witness rapid growth
 - 📌 Driven by demand for underlying assets, increasing financial penetration and steady property prices

DHFL – Market Leader in LMI segment

Focus on LMI segments



Customer Types



With customized product offerings

Housing loans

- 🏠 Purchase of New House Property
- 🏠 Purchase of Resale House Property
- 🏠 Self Construction
- 🏠 Extension & Improvement

Non-housing loans

- 🏠 Loan Against Property
- 🏠 Lease Rental Financing
- 🏠 Purchase of Commercial Premises
- 🏠 SME Loans

DHFL – Key Differentiators

- 🏠 More than 3 decades of expertise in underwriting credit for LMI and self employed customers
- 🏠 Tier II / III cities focussed distribution network with a dual distribution strategy (in house + outsourced DSA)
- 🏠 Carved niche in the MIG and LIG customer segment
- 🏠 Maintained a healthy portfolio with low delinquency rates by following robust credit appraisal process

Customer Profile



Profession: Teacher

Monthly HH income:~ Rs 25,000 pm

Family size: ~5 (Parents & 2 Siblings)

Stayed in a 1 room-kitchen



Profession: Farming and other allied

Monthly HH income:~ Rs 15,000 pm

Family size: ~4 (Husband & 2
Children)

Stayed in a rented 1 room-kitchen



Profession: Owner, super market

Monthly HH income:~ Rs 30,000 pm

Family size: ~5 (Wife & 3 Children)

Stayed in a rented 1 BHK

Every Indian should have a home of his own

Business Enablers:

Pan India network with high Tier II / III city penetration

- 📍 Distribution footprint is primarily spread across Tier II / III cities and outside the municipal limits of the Metros
- 📍 Focus on increasing pan India presence and setting up branches in the untapped LMI markets
- 📍 Spread across 353 locations in India ¹

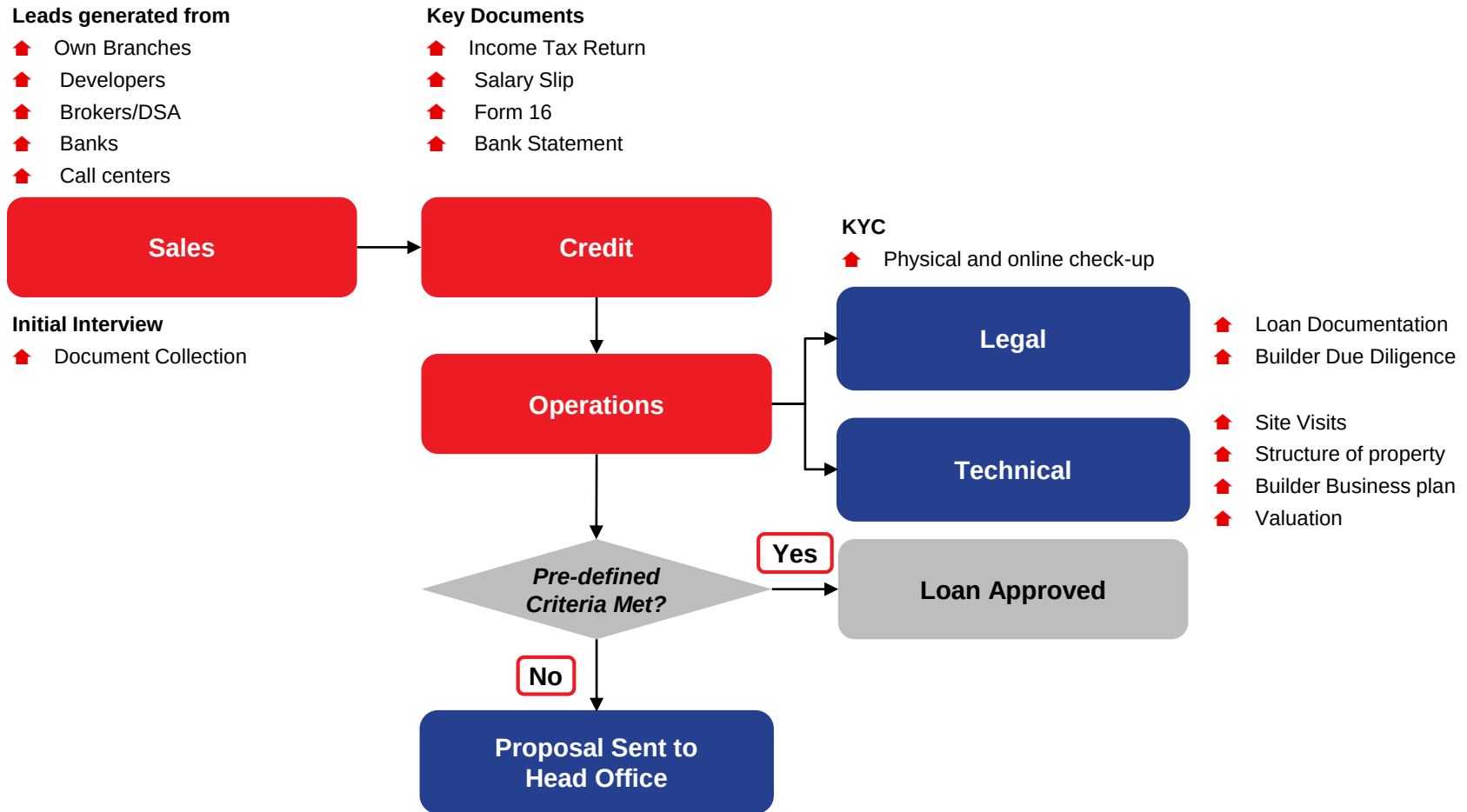


Note: Map not as per scale. The branch locations shown are for representative purposes only and doesn't reflect all branches of the company

As on 31st December, 2016

¹ Include two representative offices in London and Dubai

Business Enablers: Robust credit appraisal process



- Centralised processing centres for greater efficiency and risk management
- In-house legal and technical team appraise applications and In-house civil engineers team conduct technical evaluation
- Bulk of collections done through ECS and PDCs

Our Corporate Social Responsibility

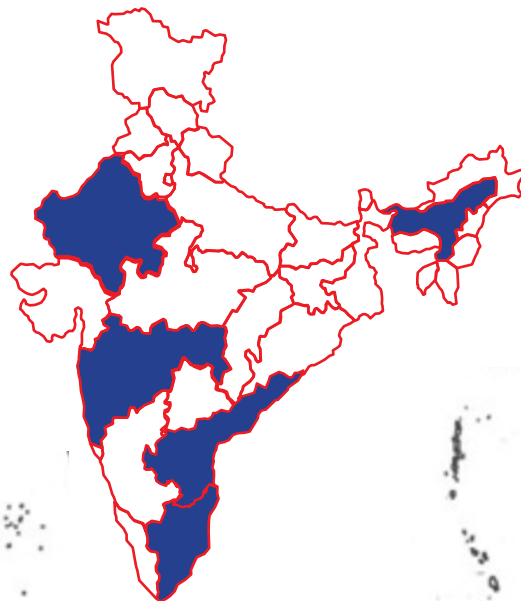
Focus area – Education, Skill Development, Rural Development and Financial Literacy

Maharashtra

- Early Childhood Care and Education in 990 Anganwadis in Palghar, touching over 30,000+ children
- Skill development centres in Chandrapur and Kolhapur to train 2000+ youth
- Adopted five villages with a population of 7000+ in Aurangabad for drought mitigation and community development initiatives

Rajasthan

- Financial literacy campaign



Assam

- Mid day meals for 20000+ children in Guwahati

Tamil Nadu

- Holistic care for tribal children

Andhra Pradesh

- Holistic care for tribal children

Our Investments

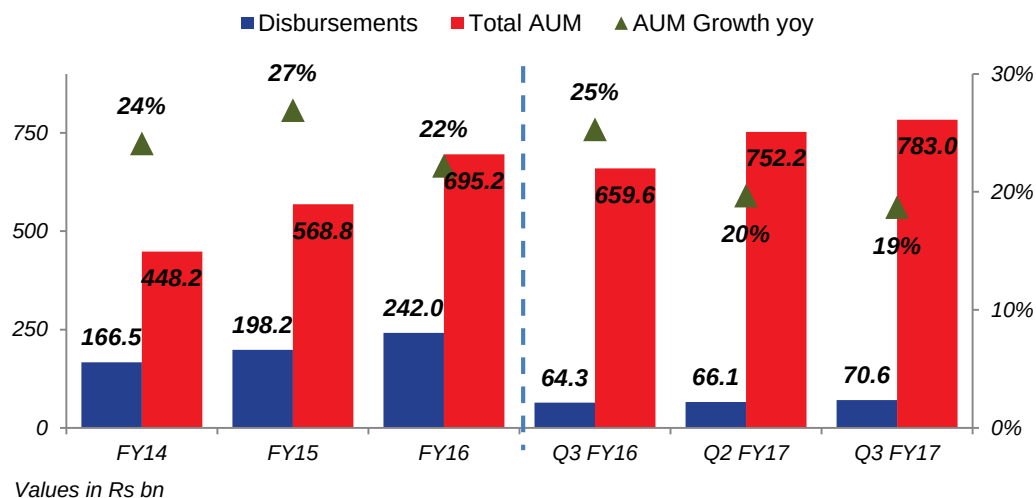
**Cumulative CSR spend
of Rs. 200 million over
FY16 and FY17 YTD**

Changing lives of 1,00,000+ beneficiaries

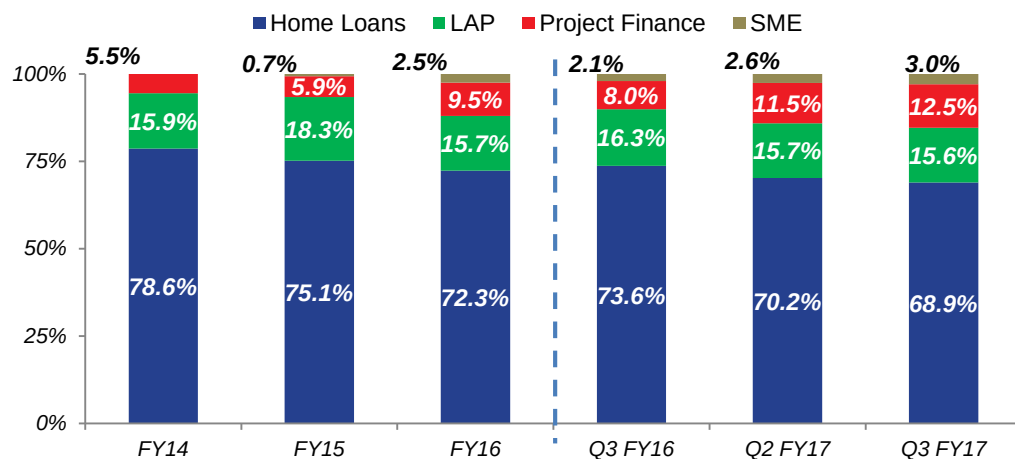
Section 3

Business Strategy and Financial Performance

Robust AUM Growth



Product Portfolio Breakup



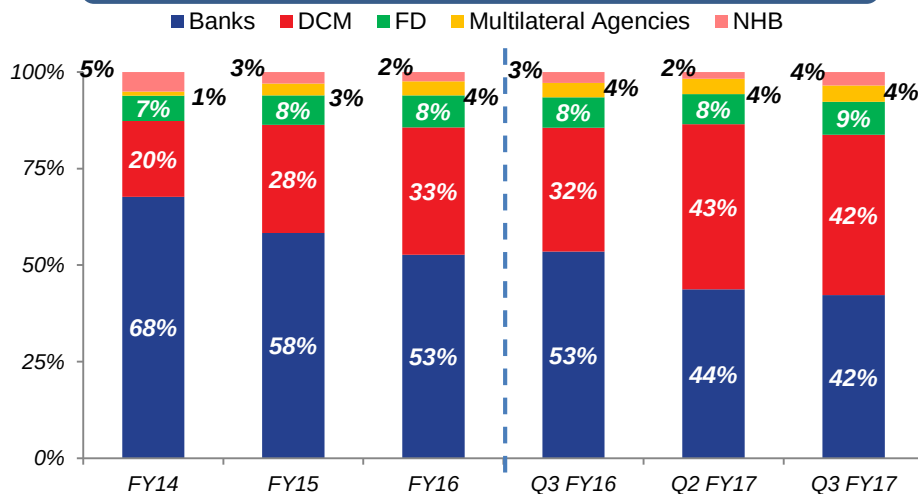
- Housing Loans comprise 4/5th of Total Loan Portfolio and to maintain dominant share of DHFL's product offerings
- Continued focus on LMI customer segment to drive growth
- Significant presence in Tier II /III cities, which are expected to drive the next phase of housing finance growth
- Loan book growth to be driven through better utilization of existing network – network expansion done in last 3 years

Continuous Reduction in Cost of Funds

COST OF FUNDS	FY14	FY15	FY16	Q3 FY16	Q2 FY17	Q3 FY17
Banks	11.00%	10.81%	10.10%	10.16%	9.83%	9.41%
DCM	9.84%	9.54%	9.28%	9.00%	8.92%	8.94%
FD	10.56%	10.34%	9.52%	9.65%	9.35%	9.07%
Multilateral agencies	10.73%	8.56%	8.71%	8.21%	8.90%	8.88%
NHB	8.04%	7.93%	7.59%	7.59%	7.61%	7.52%
Total	10.59%	10.28%	9.67%	9.60%	9.33%	9.10%

- Significant reduction in cost of funds driven by successful re-negotiation of bank loan pricing and increase in share of Debt Capital Markets (DCM)
- Continue focus on diversification of liabilities to further reduce cost of funds
- Grow Retail Fixed Deposits (FD) by offering innovative products, expanding distribution channels and leveraging technology
- Expand presence in retail NCD market by leveraging the success of the twin public issuances

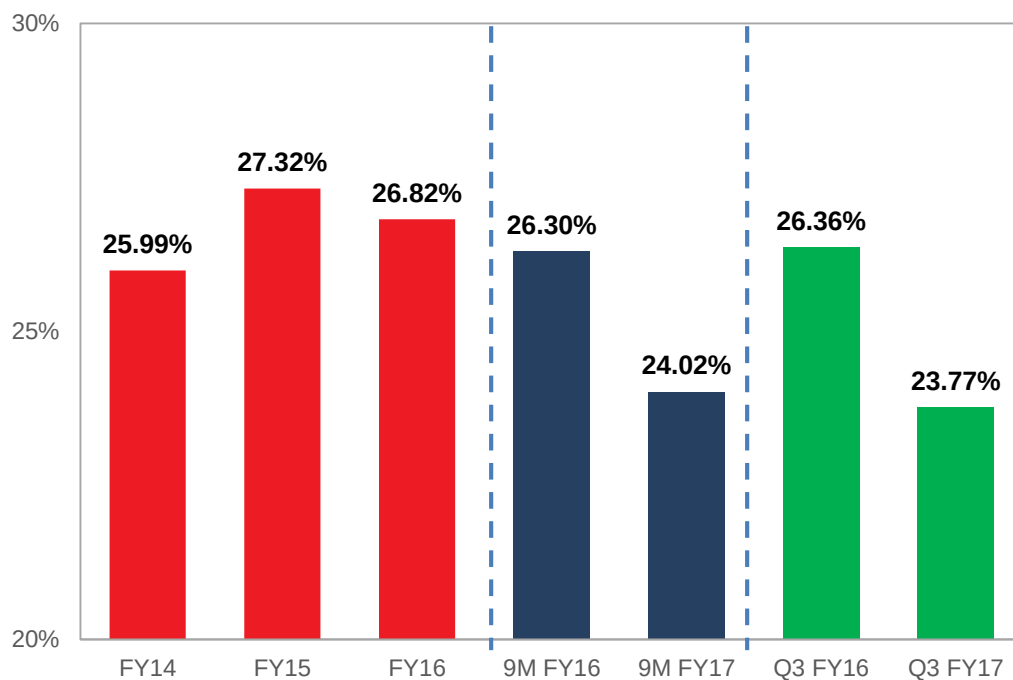
Liability Profile Breakup



Borrowings O/S (Rs bn)	394.87	489.21	611.04	599.66	782.42	767.80
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Declining Cost / Income Ratio

Cost / Income Ratio

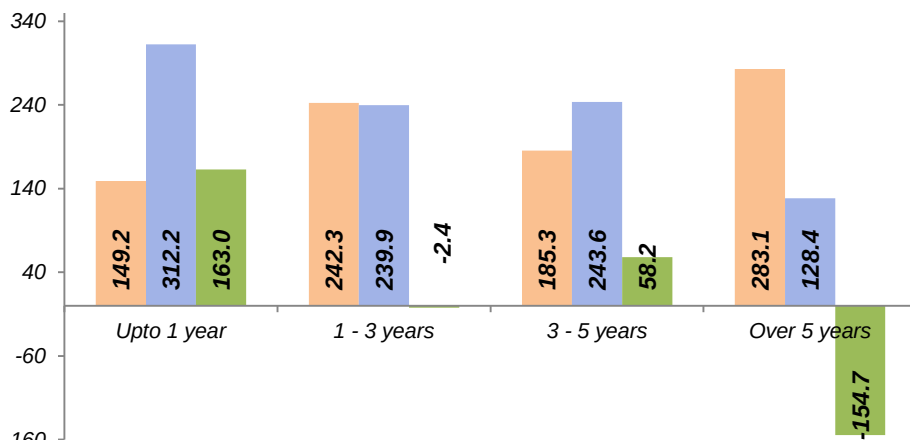


- Significant investment in last 3 years to drive network expansion and improve brand visibility
- Target reduction in Cost/Income Ratio through focus on efficiency improvement and technology led initiatives
- Cost to Income Ratio for 9M FY17 at lowest level in the last 3 years

Superior Risk Management via Asset Liability Matching

No Asset Liability Mismatch

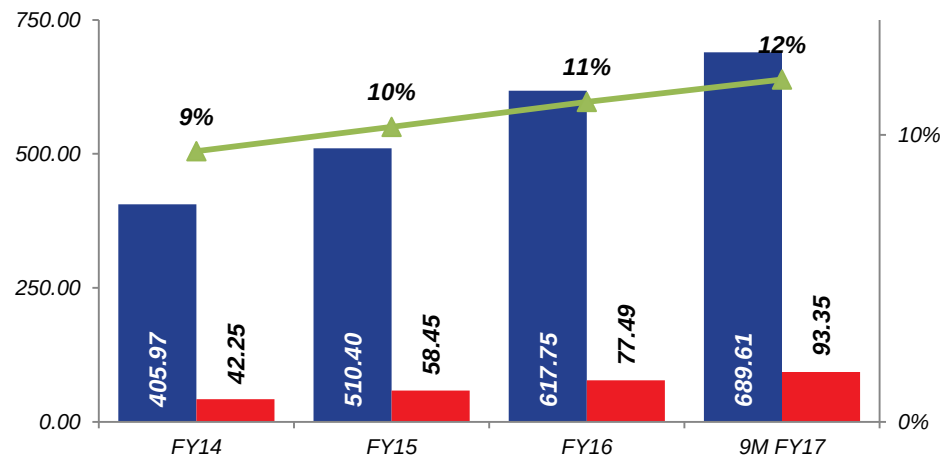
Liabilities Assets Mismatch



All values in Rs bn as on 31st December 2016

On / Off B-S Loan Book

On B/S Off B/S Share of Off B/S

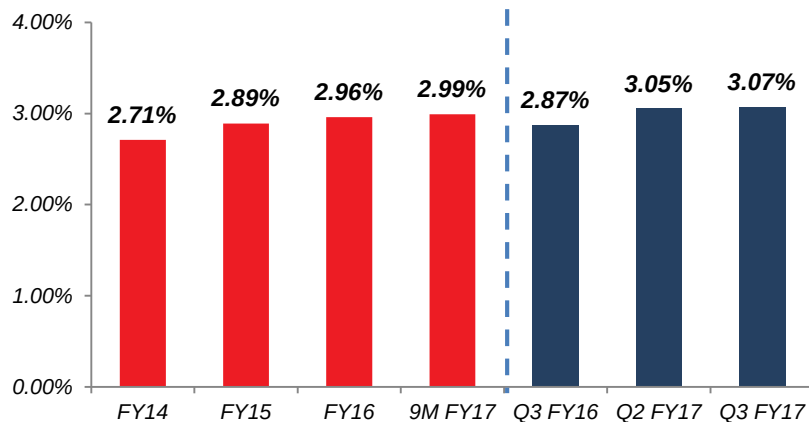


All values in Rs bn

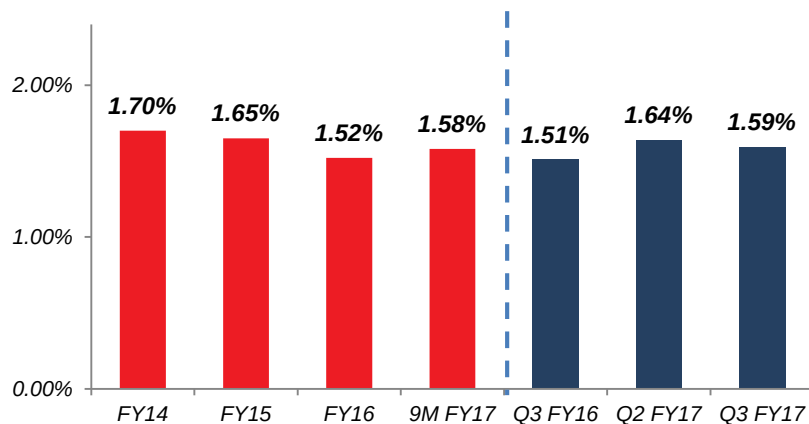
- No Asset Liability Mismatch in short and medium term buckets
- Securitised Rs 33.75 bn in FY17 year till date; share of Off B/S Loan Assets at 12% of Total AUM
- Priority sector guidelines for affordable housing support DHFL strategy of increasing securitisation

Key Financial Ratios

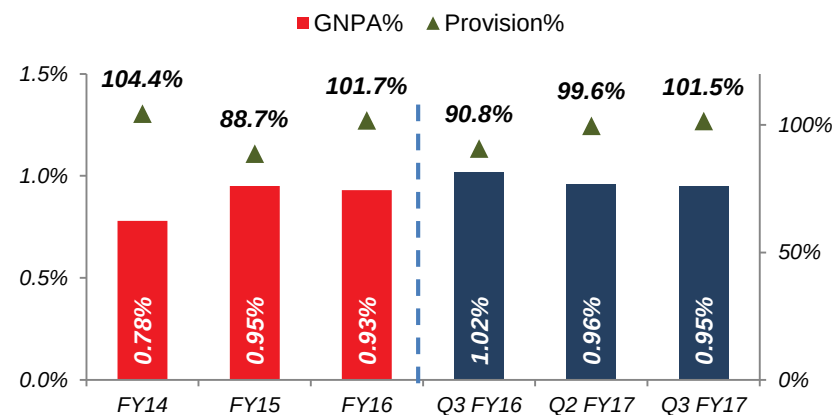
Net Interest Margin (NIM)



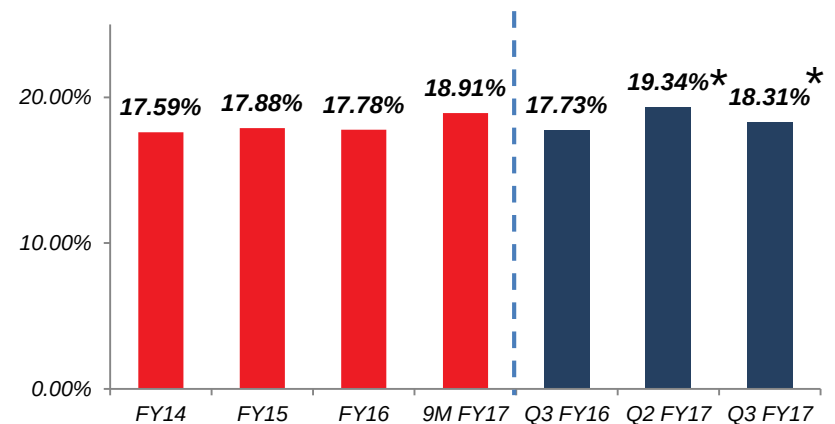
Return on Assets (RoA)



NPA & Provisions



Return on Equity (RoE)

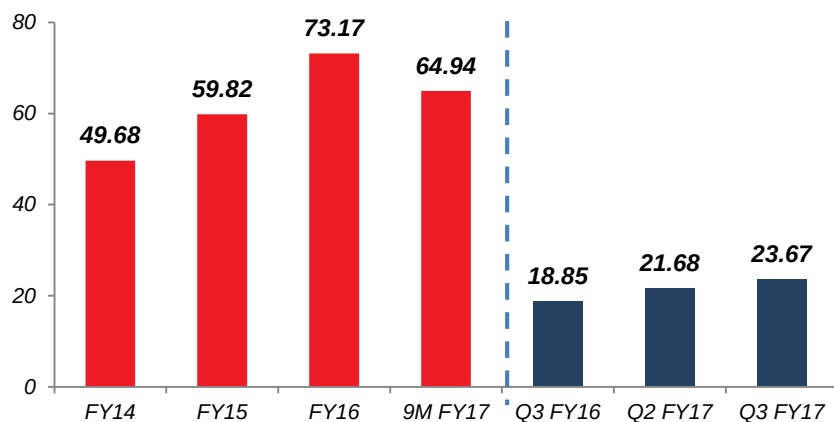


All values based on DHFL Standalone Accounts

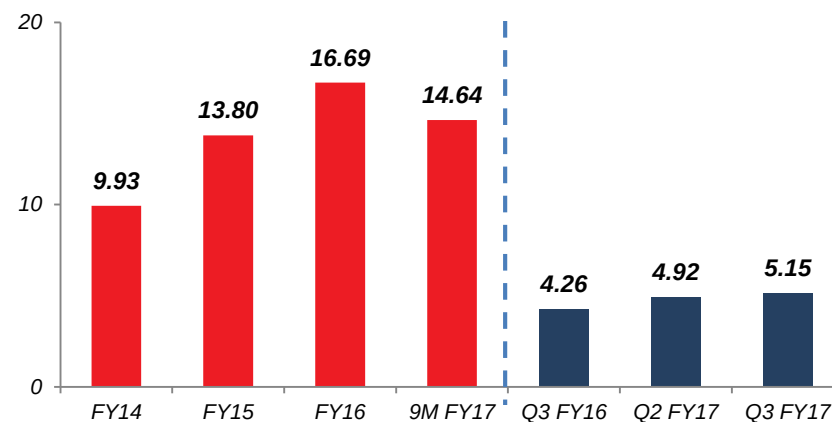
* Factors in the impact of infusion of Rs 3.75 bn on 30 Sep, 2016 by promoters for conversion of warrants

Financial Statement (Summary)

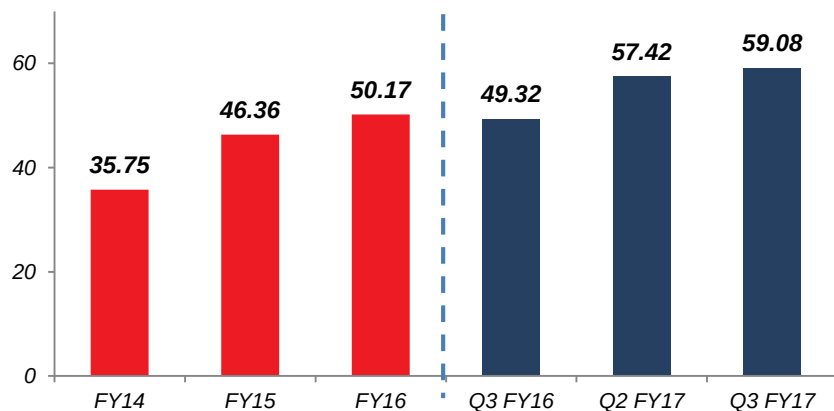
Total Income



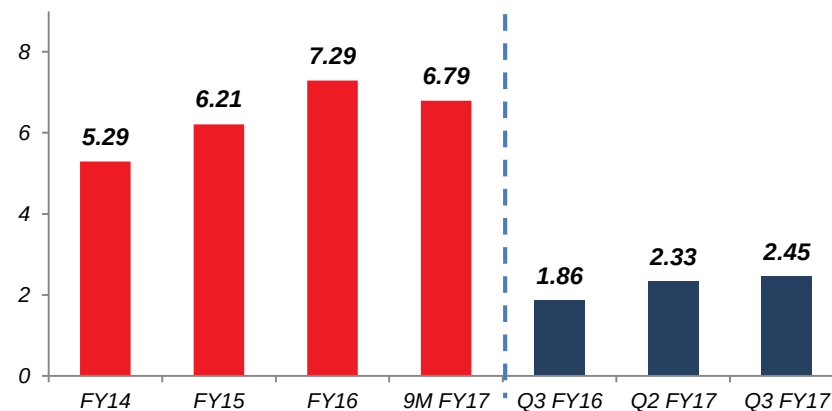
Net Interest Income (NII)



Net Worth



Profit After Tax



All values in Rs bn and based on DHFL Standalone Accounts

Way Forward

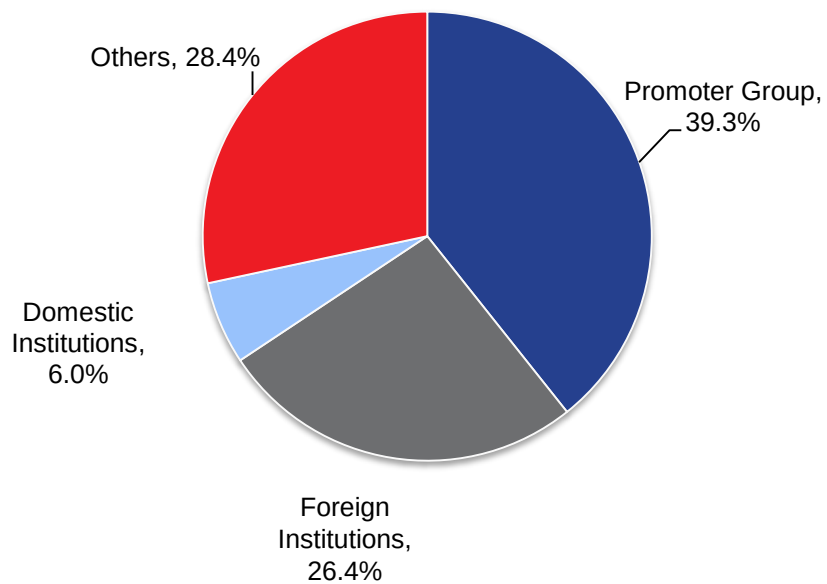
Reduction in Cost of Funds through further diversification of liabilities leading to NIM expansion

Moderation in operating expenses through efficiency improvement leading to reduction in C/I ratio

Improvement in profitability parameters (both RoA & RoE) through a combination of lower COF and lower opex ratio

Shareholding

Shareholding Overview



Key Shareholders

SN	Name of Investor	% Holding
1	Rakesh Jhunjunwala	3.59%
2	Acacia Partners ¹	3.07%
3	Life Insurance Corporation Of India	2.71%
4	Morgan Stanley Inv. Mgmt ¹	1.89%
5	Goldman Sachs ¹	1.88%
6	Neuberger Berman ¹	1.75%
7	Vanguard ¹	1.52%
8	Templeton ¹	1.48%
9	Lazard ¹	1.38%
10	Government Of Singapore ¹	1.28%

As on 31st December, 2016

¹ Held through multiple funds/schemes

Annexure 1

Financial Statements – Q3 FY17

Financial Statement

	FY14	FY15	FY16	Q3 FY16	Q2 FY17	Q3 FY17	Growth (Q3FY17 vs Q3FY16)
INCOME STATEMENT							
Interest Income	47.76	58.39	71.59	18.46	21.23	23.16	25%
(-) Interest Expenses	37.83	44.60	54.90	14.20	16.31	18.00	27%
Net Interest Income (NII)	9.93	13.80	16.69	4.26	4.92	5.15	21%
(+) Non Interest Income	1.92	1.42	1.57	0.39	0.45	0.51	30%
(-) Operating Expenses	3.69	4.49	5.25	1.30	1.33	1.43	10%
(-) Depreciation	0.11	0.26	0.24	0.07	0.07	0.07	-2%
(-) Provisioning	0.70	1.05	1.75	0.48	0.45	0.45	-6%
Profit Before Tax	7.35	9.43	11.02	2.80	3.52	3.72	33%
(-) Taxes	2.06	3.22	3.73	0.95	1.20	1.27	34%
Profit After Tax	5.29	6.21	7.29	1.86	2.33	2.45	32%
BALANCE SHEET							
Net Worth	35.75	46.36	50.17	49.32	57.42	59.08	
Borrowings	394.87	489.21	611.04	599.66	782.42	767.80	

All values in Rs bn and based on DHFL Standalone Accounts

Key Financial Ratios

	FY14	FY15	FY16	Q3 FY16	Q2 FY17	Q3 FY17
Net Interest Income (NIM)	2.71%	2.89%	2.96%	2.87%	3.05%	3.07%
Cost/Income Ratio	25.99%	27.32%	26.82%	26.36%	23.14%	23.77%
Gross NPA %	0.78%	0.95%	0.93%	1.02%	0.96%	0.95%
Provision Coverage Ratio (PCR)	104.36%	88.68%	101.74%	90.77%	99.61%	101.50%
Total CRAR	17.16%	16.56%	16.74%	16.39%	17.19%	16.31%
Tier 1 CRAR	11.94%	12.53%	12.97%	12.60%	12.18%	11.69%
Net Debt/Equity Ratio	10.42	10.14	11.23	10.95	10.82	11.75
Return on Assets (RoA)	1.70%	1.65%	1.52%	1.51%	1.64%	1.59%
Return on Equity (RoE)	17.59%	17.88%	17.78%	17.73%	19.34%	18.31%
Earnings per share (Rs/share)	41.23 ²	23.88	25.00	6.37	7.97	8.19
Dividend per share (Rs/share)	8.0 ¹	6.0 ³	8.0	-	1.0 ⁴	-
Dividend payout %	19.4% ¹	12.5% ³	32.0%	-	6.7% ⁴	-

Note:

All values based on DHFL Standalone Accounts

¹ Includes Special 30th Anniversary Celebration Dividend @ Rs 3 per share

² FY14 EPS not comparable with later periods (FY15 onwards) as the same is calculated without adjusting for Bonus issue of 1:1 done in FY16

³ FY15 DPS and Dividend payout % not adjusted for Bonus issue of 1:1 done in FY16

⁴ Board declared an interim dividend of Re 1/share in Q2 FY17. Dividend payout calculated on half yearly earnings till date (H2 FY17 EPS: Rs 14.87/share)

Annexure 2

Management Team

Strong Management Team

DHFL has a highly experienced and cohesive management team, with average 20+ years experience in relevant industries

EXECUTIVE LEADERSHIP



Mr. Kapil Wadhawan

Chairman and Managing Director



Mr. Harshil Mehta

CEO, DHFL

BUSINESS HEADS



Mr. Rishi Anand

Co-Business Head – Housing Finance



Mr. Pavan Gupta

Co-Business Head – Housing Finance



Mr. Amit Gaiinda

Business Head – SME and Mortgage Loans



Mr. Rajendra Mirashie

Business Head – Project Finance



Mr. Pradeep Bhadauria

Business Head – Retail Liability

SHARED SERVICES



Mr. Santosh Sharma

Chief Financial Officer



Mr. Vikas Arora

Head – Collections and Recovery



Mr. Pradeep Sawant

Head - Legal



Mr. Satinder Gupta

Chief Risk Officer



Mr. Jayesh Shah

Head – Information Technology



Mr. Rajendra Mehta

Head – Human Resources



Mr. Anmol Gupta

Head – Corporate Planning



Mr. Sanjiv Gyani

Head – Operations

Vastly Experienced Board of Directors



Kapil Wadhawan, CMD

- MBA from Edith Cowan University, Australia
- Appointed MD in 2000 and CMD in 2009
- Two decades of experience in the housing finance industry



**Dheeraj Wadhawan,
Non Executive Director**

- Graduated in Construction Mgmt from University of London
- Over 12 years of experience in housing development



G.P. Kohli, Independent Director

- Former MD, LIC
- Vast experience in insurance, housing, HRD, IT



M. Venugopal, Independent Director

- Former CMD, Bank of India
- Former MD & CEO, Federal Bank
- Vast experience in banking



V.K. Chopra, Independent Director

- Former CMD, Corporation Bank & SIDBI
- Former Executive Director, Oriental Bank of Commerce
- Former Whole Time Member, SEBI
- Vast experience in banking



**Vijaya Sampath,
Independent Director**

- Partner of law firm, Lakshmikumaran & Sridharan
- Ombudsperson for Bharti Group
- Over 30 yrs of Corporate and Legal experience



Dr. Rajiv Kumar, Independent Director

- Senior Fellow at Centre for Policy Research
- Former Secretary General of FICCI
- Chancellor of Gokhale Institute of Economics and Politics
- Ex Member of India's National Security Advisory Board
- Former Chief Economist of CII

Group Management Centre

Kapil Wadhawan (Chairman & Managing Director)

Group Management Center

- 📌 Provides strategic direction and enhances synergistic value across the group
- 📌 Professionals with relevant expertise in respective fields and reputation for good governance



G Ravishankar

- 📌 Three decades of experience in Automotive, Financial Services, Healthcare, IT Engineering Services and Airlines industry
- 📌 Held CEO and CFO roles in GE, Jet Airways and Geometric Limited

Srinath Sridharan

- 📌 Strategic counsel for nearly two decades with leading corporates across diverse sectors including automobile, e-commerce, advertising, realty and financial services



Srinivas Kantheti

- 📌 More than three decades of experience in automobile and retail finance businesses
- 📌 Founder of Inext Consulting LLP
- 📌 Former Management Committee Member at Bajaj Auto

M Suresh

- 📌 Three decades of corporate experience in Strategy, Marketing, Sales & Distribution functions across leading FMCG and BFSI companies
- 📌 Former MD and CEO at Tata AIA



Awards and Recognition



DHFL awarded "Marketing Campaign of the Year" for its "Home Loan Dilse" Campaign at the Global Marketing Excellence Awards endorsed by World Federation of Marketing Professionals and CMO Asia



DHFL and Mr. Kapil Wadhawan honoured with the India's Greatest Brands and Leaders Award 2015-2016 organised by AsiaOne and URS Media Consulting Private Limited



DHFL Wins 2 'Golds' at the Asia Pacific Customer Engagement Forum & Awards for the 'Most Admired Customer Engaged Brand' and 'Excellence in CSR'



"Bahana Campaign" has been awarded "Marketing Campaign of the Year" in the BFSI Sector at the National Awards for Marketing Excellence endorsed by World CSR day, Stars Group and CMO Asia



"Wealth2Health Fixed Deposit" product awarded the "Brand Extension Award" in the BFSI Sector at the National Awards for Marketing Excellence endorsed by World CSR day, Stars Group and CMO Asia



DHFL Wins 'Gold' at the Asia Pacific Customer Engagement Forum & Awards for its Bahana Campaign



Mr. Kapil Wadhawan among the Top 100 CEO's in the Business Today Listing



India's Most Trusted Brand 2015 in the Housing Finance Category by IBC



Wins the Golden Peacock Innovative Product and Service Award 2016 for its innovative "Wealth2Health Fixed Deposit" product



"Bahana Campaign" the most creative Ad on TV in the Banking, Financial Services and Insurance Sector by INDY's presented by 94.3 My FM and Start Group endorsed by CMO Asia.



Amongst the Top 50 Dream Companies to work for organized by Times Ascent & World HRD Congress



Best Housing Finance Company by BFSI awards presented by ABP News and World HRD Congress and endorsed by Star Group



Annexure 3

DHFL Group Associates

Entities Engaged in the LMI & the Underserved customer segments

DHFL Vysya Housing Finance

Engaged in the LMI Strata



- 📌 Disbursements in 9M FY17: Rs 4.45 bn
- 📌 Average Ticket Size (ATS) in Q3 FY17: Rs 10.0 lakhs
- 📌 Business presence:
 - South India, viz., Karnataka, Andhra Pradesh, Telangana, Tamil Nadu & Kerala
 - Maharashtra and Uttar Pradesh
- 📌 Network across 47 branches and 20 Service Centres

Aadhar Housing Finance

Serves the most Underserved segment



- 📌 Disbursements in 9M FY17: Rs 10.32 bn
- 📌 Average Ticket Size (ATS) in Q3 FY17: Rs 6.93 lakhs
- 📌 Business presence
 - 13 low income states in North, East and West India viz; UP, MP, Bihar, Chhattisgarh, Jharkhand, West Bengal, Orissa, Gujarat, Rajasthan, Maharashtra, Uttarakhand, Punjab and Haryana
- 📌 Presence in 131 locations
- 📌 IFC has 20% equity stake in the company

Avanse Financial Services Limited



Enabling education, Empowering youth



- Forayed into Education loans business in 2013



- IFC holds 20% stake in the Company



- Business Coverage across 13 major educational markets of the country with additional coverage through 180 DHFL Centres

Highlights of Q3 FY17

- Outstanding Portfolio – Rs 8.11 bn
- Loans Sanctioned – Rs 2.83 bn
- Loans disbursed – Rs 1.24 bn
- Average Ticket size – Rs 14.82 lakhs
- Product Mix:
 - Domestic : Rs 1.17 bn
 - Abroad : Rs 5.78 bn
 - Project Finance: Rs 1.16 bn
- Total Income – Rs 290.6 mn in Q3 FY17

DHFL Pramerica Life Insurance (JV with Prudential Financial)



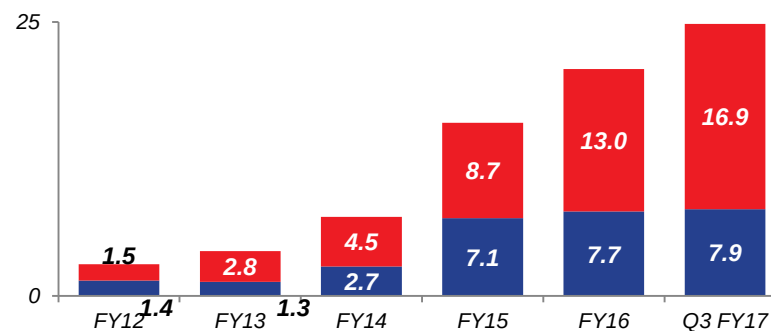
LIFE INSURANCE

↑ 51:49 joint venture between DHFL Ltd. (DHFL) and its Promoters and Prudential Financial Inc (PFI) ¹ catering to the Life Insurance segment

↑ ~7,302 part-time + full time agents as on 31st Dec 2016

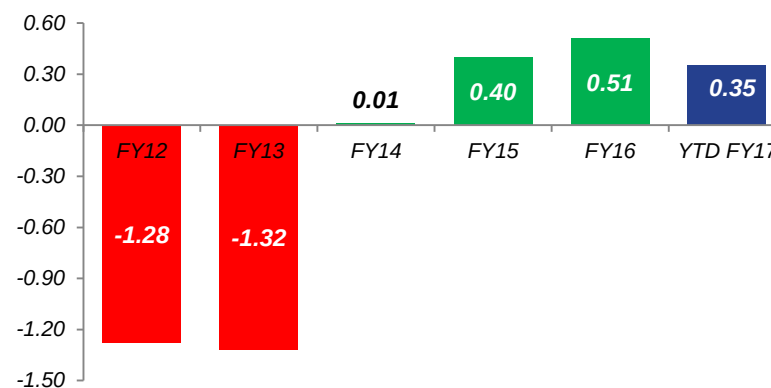
Assets Under Management

■ Share Holder ■ Policy Holder



All values in Rs bn as on closing date

Net Profit



All values in Rs bn

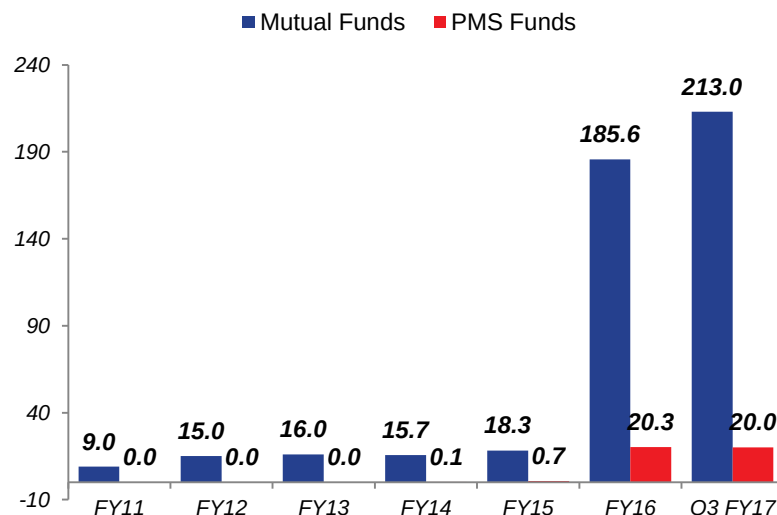
¹ Pramerica is the brand name used by Prudential Financial, Inc. ("PFI") of the United States and its affiliates in select countries outside of the United States. Neither PFI nor any of the named Pramerica entities are affiliated in any manner with Prudential plc, a company incorporated in the United Kingdom.

DHFL Pramerica Asset Managers (JV with Prudential Financial)



- 📌 50:50 joint venture between DHFL Ltd. (DHFL) Prudential Financial Inc , USA (PFI)¹ catering to the Mutual Fund & Portfolio Management Segment w.e.f. August 11, 2015
- 📌 Completed acquisition of Deutsche Mutual Fund on March 04, 2016
- 📌 Launched mutual fund business in 2010 and Portfolio Management Service in 2013
- 📌 Headquartered in Mumbai, presence in 23 cities
- 📌 Primary Distributor Focus – IFAs and National Distributors
- 📌 107,562 active folios and 5,147 empanelled distributors as on 31st December, 2016
- 📌 Trained over 2,600 Individual Distributor across 25 Cities
- 📌 Created Differentiated Asset Allocation Solutions

Assets Under Management



All values in Rs bn as on closing date
PMS includes Discretionary & Advisory (including offshore) AUM

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Investor.relations@dhfl.com