

QCL/SEC/2025-26/36

July 28, 2025

To,

**BSE Limited,** 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building, PJ Towers, Dalal Street, Mumbai – 400 001

Security Code - 539978

Dear Sir/ Madam,

National Stock Exchange of India Limited

Exchange Plaza, Bandra- Kurla Complex, Bandra (East), Mumbai – 400 051 NSE Symbol – QUESS

Sub: Investors Presentation - Q1 FY26

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Investors Presentation for the quarter ended June 30, 2025.

The above information will also be available on the website of the Company at www.quesscorp.com

Kindly take the above information on record and oblige.

Yours sincerely,

**For Quess Corp Limited** 

Kundan K Lal
Company Secretary & Compliance Officer
Membership No.: F8393

Encl: as above

#### **Quess Corp Limited**

Quess Tower, Sky Walk Avenue, 32/4, Hosur Road, Roopena Agrahara, Bommanahalli, Bengaluru– 560068, Karnataka, India Tel: +91 080-49345666 I contactus@quesscorp.com I CIN L74140KA2007PLC043909



**Quess Corp Q1 FY26 Investor Presentation** 

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## Quess Business Segments (Q1 FY26 figures)



### **Building a future-ready workforce ecosystem**



### **General Staffing**

- Banking and Financial Services & Insurance (BFSI)
- Consumer, Retail & Telecom (CRT)
- Manufacturing
- Construction

# 449,112 (97.3%)

₹ **3,122** Cr (85%)

₹ 46 Cr (53%)



### **Professional Staffing**

- Digital & Technology Skills
- Global Capability Centre (GCC) Services
- Recruitment Services
- International Mobility

# 6,652 (1.4%)

₹ 244 Cr(7%)

₹ 25 Cr (29%)



#### **Overseas Business**

- APAC (Singapore, Malaysia, Philippines, Vietnam, Sri Lanka)
- Middle East

# 5,599 (1.2%)

₹ 284 Cr (8%)

₹ **17 Cr** (21%)



### **Digital Platforms**

- Blue-Collar Job & HRMS Platform
- On-demand Gig Platform

# Q1 FY26 Highlights

Largest domestic staffing player with a headcount of 462k

Recognized among India's Top 25 Workplaces in 2025 securing #19 position

Recognized as #1 Staffing Company in India by Staffing Industry Analysts (SIA)

Launched GCC-as-a-service 'Origint' to leverage India's GCC opportunity

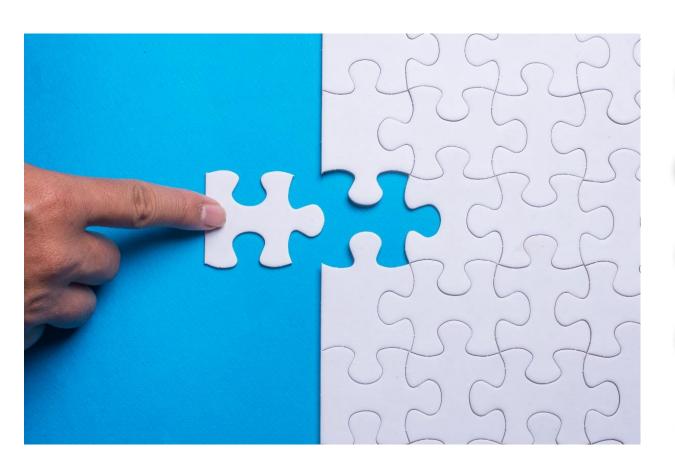
Revenue at ₹ 3,651 crore, growth of 2% YoY EBITDA at ₹ 70 crore, growth of 10% YoY

PAT at ₹ 51 crore with EPS at ₹ 3.4/share, Zero debt as of Jun'25



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- #WinningTogether





# **Key Business Highlights**

# Q1 FY26 Financial Highlights

(Figures in ₹ cr.)



Revenue	Q1 FY26	YoY	QoQ
General Staffing	3,122	<b>▲</b> 0.2%	<b>▼</b> (1%)
Professional Staffing	244	<b>▲ 31%</b>	<b>11</b> %
Overseas Business	284	<b>▲</b> 0.4%	<b>▼</b> (1%)
Digital Platforms	1	▼ (56%)	▼ (57%)
Total	3,651	<b>A</b> 2%	▼ (0.1%)

Op. Margin	Q1 FY26	YoY	QoQ
General Staffing	46	▲3%	▲ 6%
Professional Staffing	25	▲ 48%	<b>▲ 24</b> %
Overseas Business	18	<b>▲ 12</b> %	<b>1</b> %
Digital Platforms	(2)	▼ (32%)	▼ (156%)
Total	86	<b>▲11</b> %	<b>▲ 4%</b>

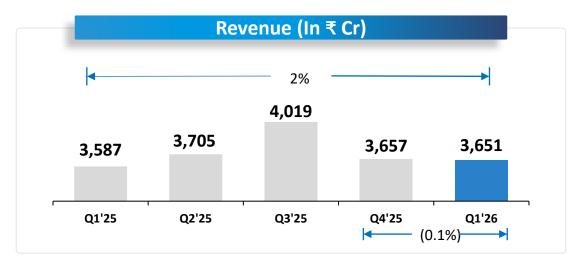
#### Consolidated

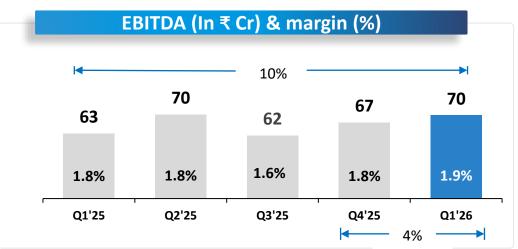
EBITDA	70	<b>10</b> %	<b>4</b> %
EBITDA Margin %	1.9%	▲ 15bps	▲ 7bps
PAT	51	<b>4</b> %	<b>153</b> %
Headcount	462k	<b>▼</b> (7%)	<b>▲</b> 0.5%

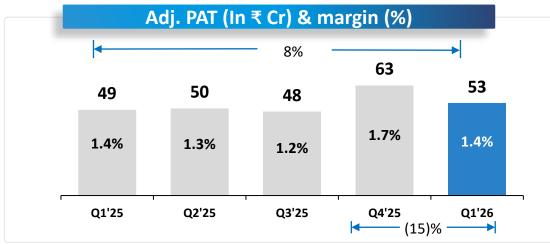
Adj. PAT*	53	▲ 8%	▼ (15%)
Adj. PAT Margin %	1.4%	▲ 8bps	<b>▼</b> (26bps)
EPS	3.4	<b>4</b> %	<b>153%</b>
Adj. EPS*	3.5	▲ 8%	<b>▼</b> (16%)

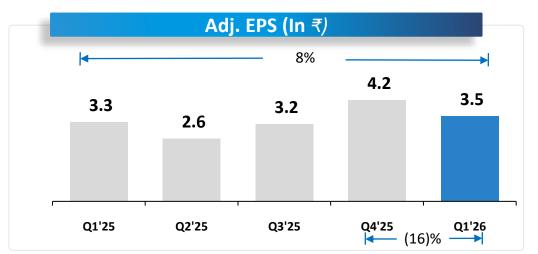
## Q1 FY26 Financial Updates









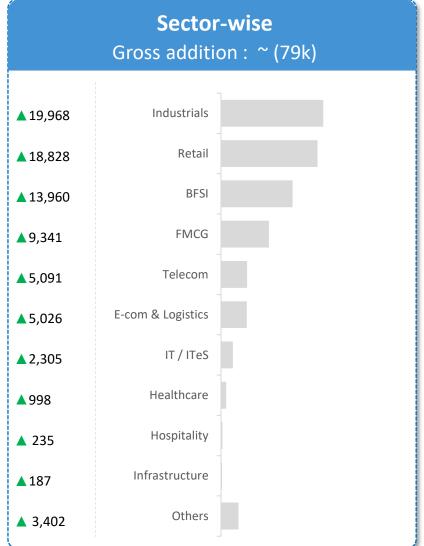


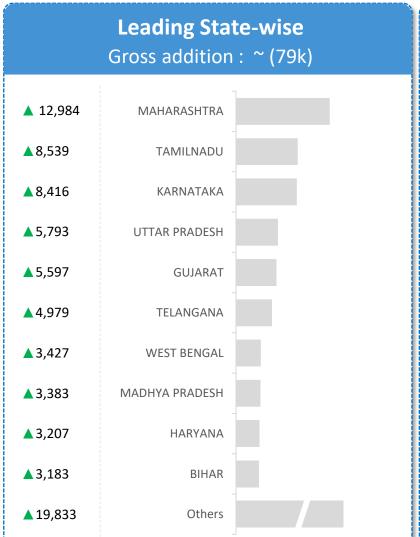
#### Adjusted PAT

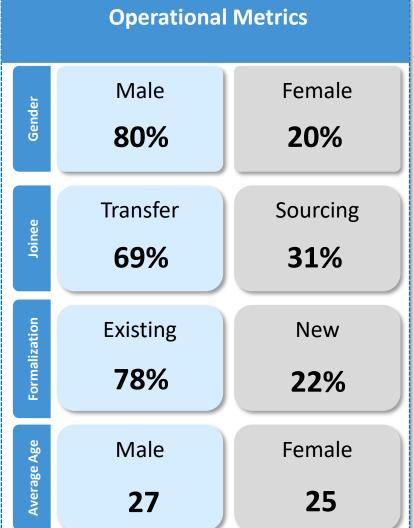
- Q1'26 includes demerger-related expenses of ₹ 2 Cr, primarily on account of professional fees incurred
- Q4'25 there was an interest on income tax refund benefit of ~₹9.7 Cr.

# Q1 FY26 Hiring snapshot (Quess Staffing Solutions)









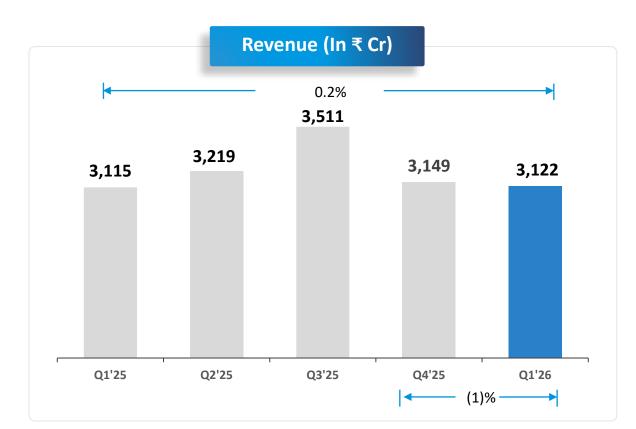


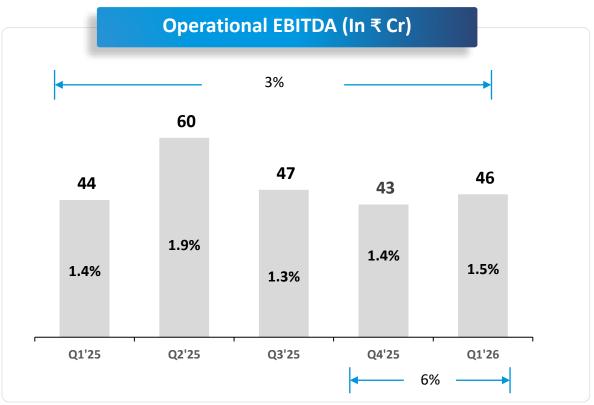


# **Segment-wise Updates**

# General Staffing – Financial Performance







### **Key developments**

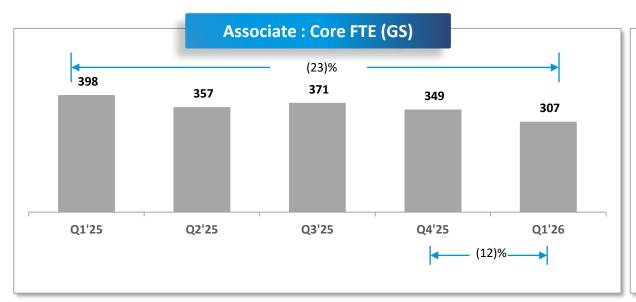
- Headcount at 449,112 with addition of 2,000 in challenging market environment
- Growth in M&I and BFSI with marginal decline in CRT

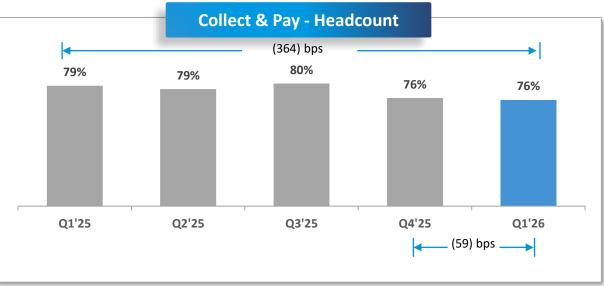
- EBITDA margins stayed resilient due to strong operational discipline
- 79 new contracts added in the quarter

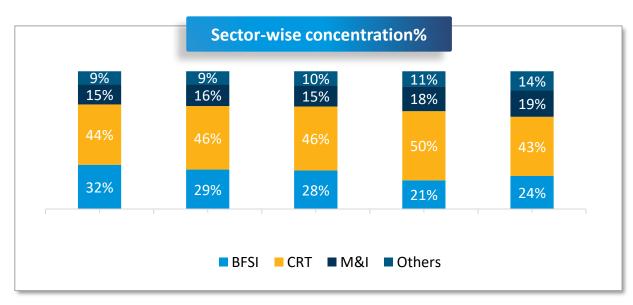
- Technology investments for recruiter productivity improvement
- GS DSO days at 24, improved from 25 days in previous quarter

# General Staffing – Operational Performance





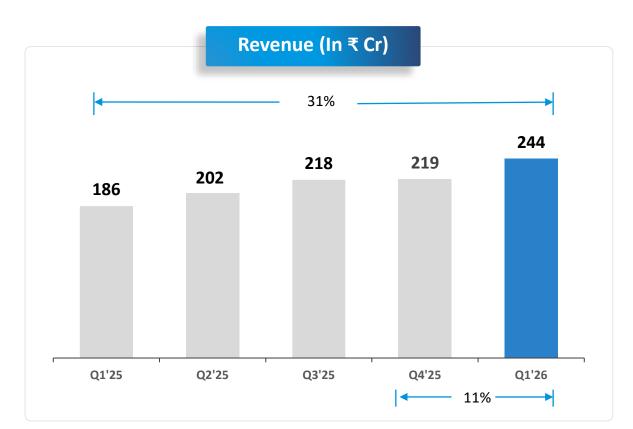


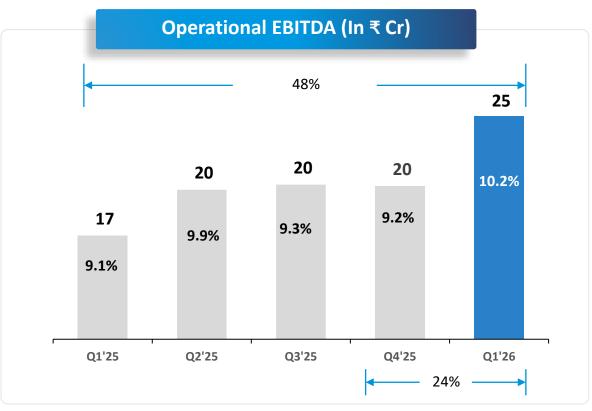




# Professional Staffing – Financial Performance







### **Key developments**

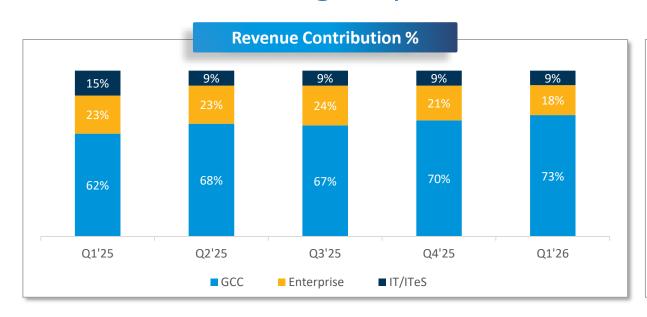
- 31% Revenue and 47% EBITDA YoY growth
- Double digit EBITDA margin
- Headcount at 6,652, added 62 net adds

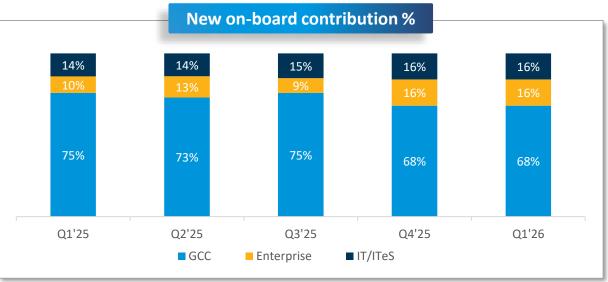
- Added 12 contracts during the quarter
- GCC exposure at 73%

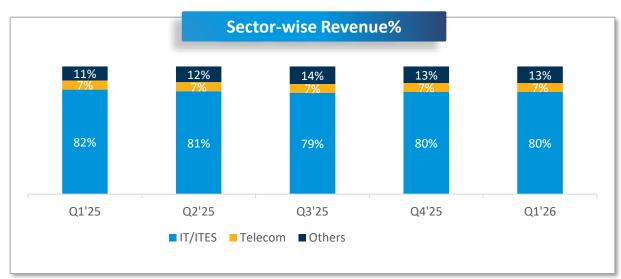
Open mandates at 1,200+ primarily in niche and high value roles

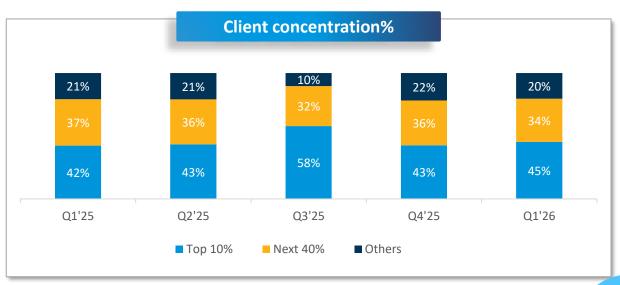
# Professional Staffing – Operational Performance





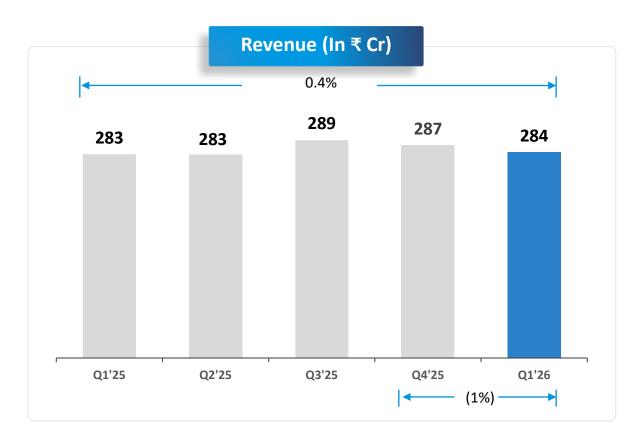


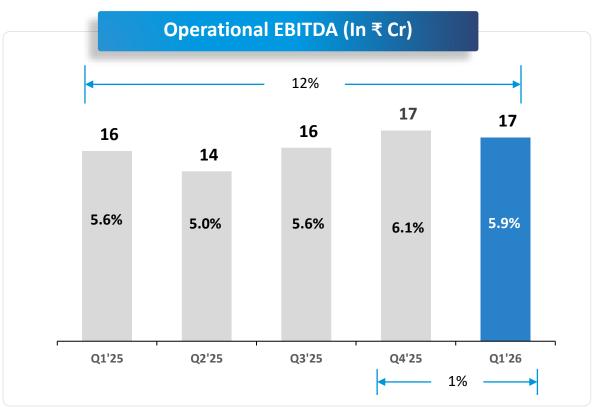




# Overseas Staffing – Financial Performance





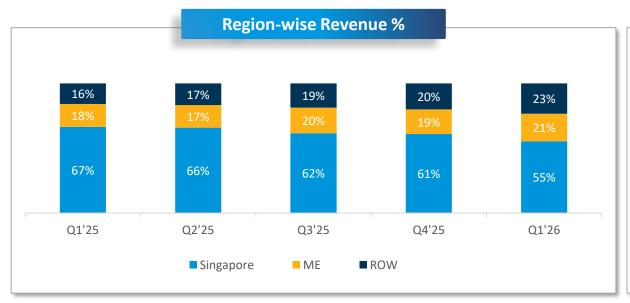


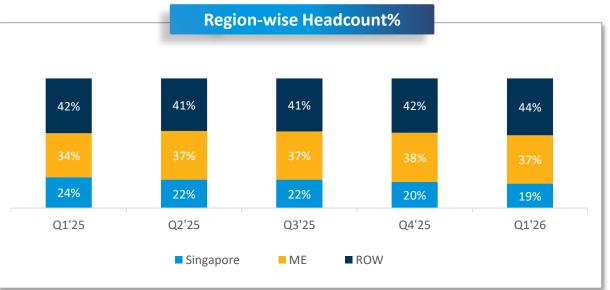
### **Key developments**

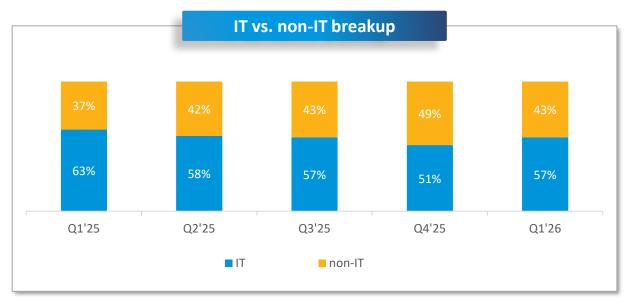
- Headcount at 5,599, with a growth of 18% YoY
- Singapore continues to face challenges with decline of 7% QoQ in headcount
- ME, Philippines and Malaysia have shown headcount and EBITDA growth with additions in IT and ITES sector
- 32 new contracts added during the quarter

# Overseas Staffing – Operational Performance





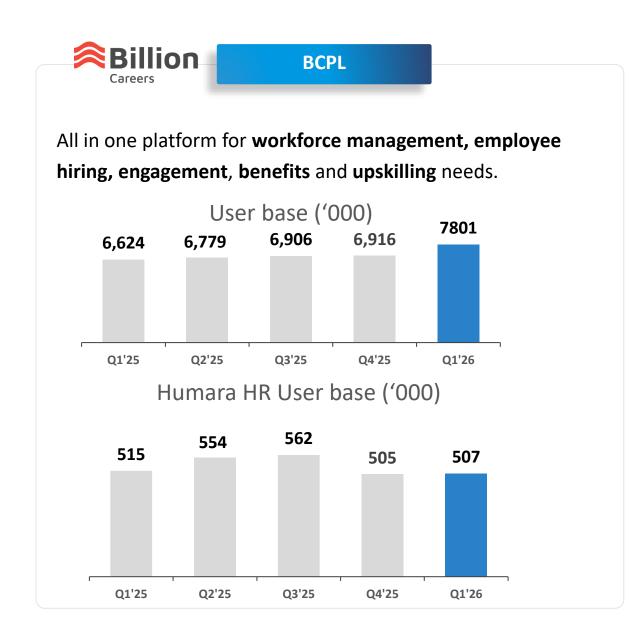






# Digital Platforms – Business Performance

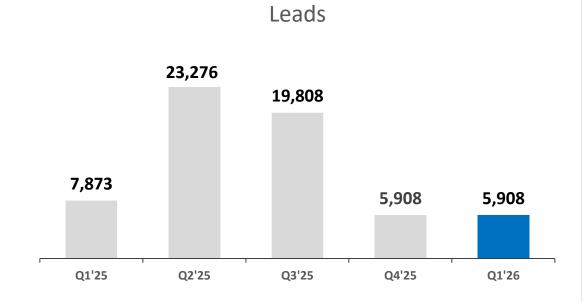






#### Taskmo

We deliver hyperlocal solutions across industries via a gigworker network







# **Financial Highlights**

### **Income Statement**



					WINNING TOGETHER
Particulars ( in ₹ Cr)	Q1 FY2026	Q4 FY2025	QoQ	Q1 FY2025	YoY
Revenue	3,651	3,657	▼ (0.1%)	3,587	▲ 2%
EBITDA	70	67	▲ 4%	63	▲ 10%
EBITDA Margin %	1.9%	1.8%	▲ 7bps	1.8%	▲ 15bps
Depreciation & amortisation	10	10	▲3%	11	▼(1%)
Interest	10	9	▲9%	11	▼ (7%)
Other Income	5	11	▼ (57%)	6	▼(26%)
Exceptional Items	(2)	(158)	-	0	-
PBT	52	(99)	<b>▲</b> 153%	48	▲8%
Tax	1	(3)	-	(1)	-
PAT	51	(95)	<b>▲</b> 153%	49	<b>▲</b> 4%
PAT Margin %	1.4%	(2.6)%	▲ 401 bps	1.4%	▲ 3bps
Adjusted PAT	53	63	▼(15%)	49	▲8%
Adjusted PAT %	1.4%	1.7%	▼ (26 bps)	1.4%	▲ 8bps
Adjusted Diluted EPS (in ₹)	3.5	4.2	▼(16%)	3.3	▲8%

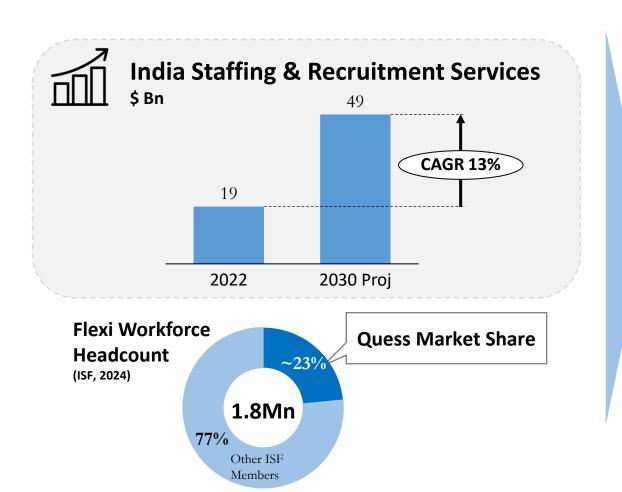




# **Company Overview**

## Market Opportunity for Quess





#### **Growth Drivers**



#### Farm to non-Farm

from 51% in 2010 to

43% in 2024



## **Unorganized to**

**Organized** 



Agri. workforce shrank

**GST** collection up from \$103Bn in FY18 to \$241Bn in FY24 (~2.4X)



<del>.</del>(1):

### **Formalization of** workforce



13-15Mn annual net additions to EPFO



### **Shift towards** flexi staffing



Perm. jobs growing at 10% CAGR vs. flexi jobs at 14% from 2019 to 2030

## India today is the most exciting staffing market globally

# Large scale Operations at Quess



**Active Associates:** 

~461,000

**General Staffing: ~459,000** 

Professional Staffing: ~6,000

Overseas Businesses: ~6,000

**Recruiters:** 

**Monthly Onboarding:** 

700+

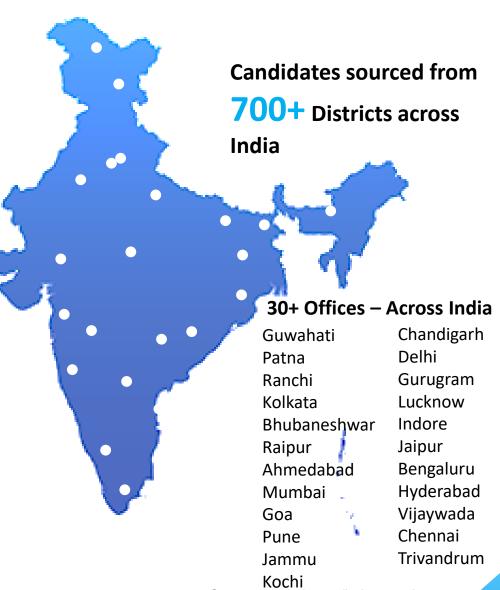
**~45,000+** Gross Adds

**Active Clients:** 

With ~35% clients with

~1,700

5+ yr tenure



### **Our Differentiators**



# Organization & Structure



- Industry-led structure in General & Professional Staffing – BFSI, CRT, Manufacturing & Construction
- P&L ownership with long serving vertical leaders

### **Sourcing Engine**



JOBSPOT

- Ability to source20,000+ associatesa month
- 5 JobSpots Located in manufacturing clusters aimed to provide jobs in 30min

#### **GCC Focus**



- Strategic thrust on Global Capability Centres (GCC) – 1 launched, 2 pre-launch stage
- Dedicated team for GCC services
- Tailored offerings for GCCs

### **Advocacy Edge**





- Quess chairs ISF;
   shaping industry
   direction
- Policy engagement with govt. and regulators
- Influencing global staffing agenda via WEC participation
- Publish insights shaping policy and market
   thinking



Driving growth with unique differentiators

# Research-backed Market Intelligence

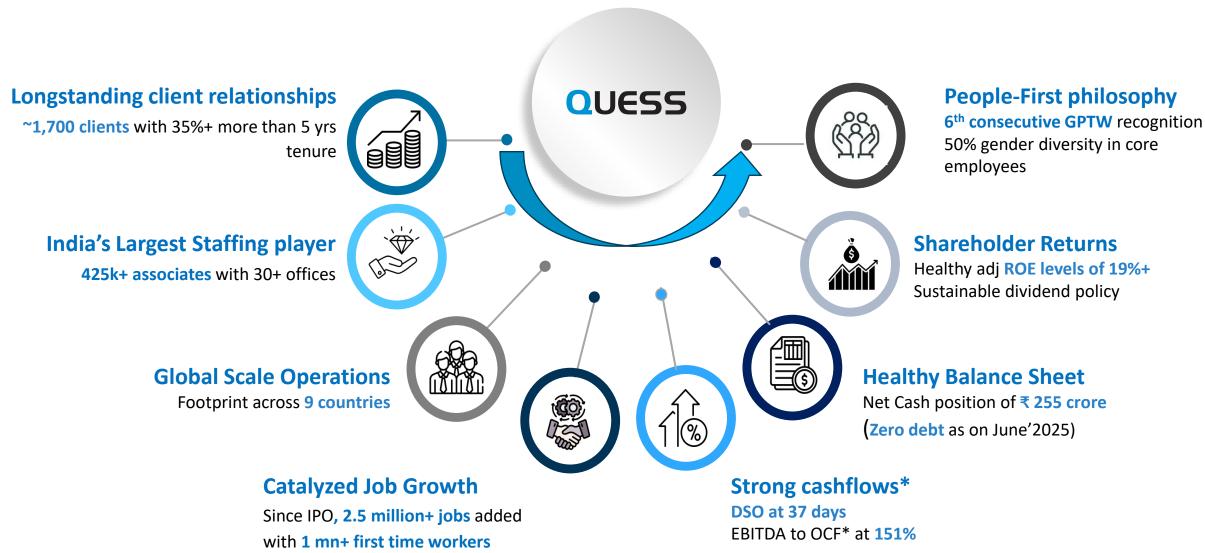


Reports		Focus Area
REPORT FY24	QITS Digital Skills Report	A bird's-eye view of in- demand technology talent in India
PULSE PROBLE The rest of the fer and the rest of the section	Quess Pulse Report	An overview of the employee profiles & patterns at Quess
JUST IN: Quess' New-Collar Generation Report	Quess New Collar Generation Report	Gauged the aspirations of younger employees entering the workforce
OMES 2024 INDIA EMPLOYMENT REPORT	FICCI-Quess India Employment Report 2024	A broad-based analysis of India's employment landscape
CLOSS SECULIA Term Recent in Ballion- County (School Technic Workplane)	Quess-Udaiti Gender Transformation Journey Report	Lessons and insights from Quess's efforts towards bridging the gender gap in the workforce

Partner Four	ndations	Focus Area
UDAITI foundation	The Udaiti Foundation	Women's participation in the workforce & address attrition
BILL&MELINDA GATES foundation	Bill and Melinda Gates Foundation	Women's participation in the workforce
FOUNDATION FOR ECONOMIC DEVELOPMENT	The Foundation for Economic Development	Boost employment in the manufacturing sector
Stanford University	Stanford University	Women's participation in the workforce
Azim Premji University	Azim Premji University	Employment opportunities in retail & construction sector
Indian Statistical Institute, Pune	Indian Statistical Institute	Improving job search experience for blue collar employees

### Value Creation





<sup>\*</sup>OCF includes income tax refund of Rs. 275 crore during the year FY25

All figures are for FY'25, unless stated otherwise





# #WinningTogether

# Global Recognition – SIA and GPTW





- Certified for 6th consecutive year in 2025 with #19 by Great Place to Work® India – highlighting strong employee trust and a consistently positive workplace culture
- Voted India's #1 staffing company for 2025 by Staffing Industry Analysts (SIA), the global authority on staffing and workforce services





Quess House, Quess Corp Limited, 3/3/2, Bellandur Gate, Sarjapur Road, Bengaluru - 560 103

#### **About Quess Corp**

Quess Corp Limited (Quess) is India's leading business services provider, leveraging our extensive domain knowledge and future-ready digital platforms to drive client productivity through outsourced solutions.

We provide a host of technology enabled staffing and managed outsourcing services across processes such as sales & marketing, customer care, after sales service, back office operations, manufacturing operations, facilities and security management, HR & F&A operations, IT & mobility services, etc.

Our passion for delivering exceptional services, augmented by proprietary digital platforms, has strongly established our credentials as India's largest employer in the private sector and the biggest integrated business services provider in the country. We are proud to achieve this success as a 13- year old start-up.

A core value driving our business is constantly making the workforce more productive. Our business strategy is aligned to this, including training and skill development for better employability, helping job seekers easily find employment opportunities, digitising workflows, and providing social security benefits to a wider employable population.

Established in 2007 and headquartered in Bengaluru, Quess today has unmatched geographic presence and scale with more than 644 locations across India, South East Asia & North America, backed by technology-intensity and domain specialization to create unmatched service experiences.

Learn more about us at

www.quesscorp.com



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