

7<sup>th</sup> February, 2023

The Secretary
BSE Ltd.
Corporate Relationship Dept.,
14<sup>th</sup> floor, P. J. Tower,
Dalal Street, Fort
Mumbai - 400 001
Stock Code – 500331

The Secretary
National Stock Exchange of India Ltd.
Exchange Plaza, Plot no. C/1, G Block,
Bandra-Kurla Complex,
Bandra (E),
Mumbai - 400 051
Stock Code - PIDILITIND

Sub: Investor Presentation

Dear Sir,

Please find attached the Investor Presentation.

Thanking You,

Yours faithfully, For Pidilite Industries Limited

Manisha Shetty Company Secretary

Encl: a/a

Regd. Office Regent Chambers, 7th Floor Jamnalal Bajaj Marg 208 Nariman Point Mumbai 400 021 **Pidilite Industries Limited** 

Corporate Office Ramkrishna Mandir Road Andheri - E, Mumbai 400059, India

T + 91 22 2835 7000 2835 7952 / 2835 7365 F +91 22 2830 4482 www.pidilite.com CIN:L24100MH1969PLC014336





## Our Journey

#### Inception

1959

Plants commissioned for Acron brand of Pigment **Emulsion and** Fevicol brand of Adhesive





1965

Fevicol established as Carpenters'

1984

Consumer **Products** division is born

1993

Pidilite goes public, valued at INR 60 Crs.



#### **Building Power Brands & Pioneer Categories**

2000-01

Dr. Fixit and M-seal introduced



2002

The "Bus" ad wins the Silver Lion award at **Cannes Lions** International Festival of Creativity 2002.



**Pidilite** reaches 1000 Cr. mark

Roff brand of Construction Chemicals is acquired









## Our Journey

#### Expanding the Global Footprint and entering into Collaborations

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Incorporated "Pidilite Middle East Ltd" in Dubai

#### 2013

Acquired Nina
Construction and
Percept
Waterproofing
leading businesses
in Waterproofing
consultancy
and services.

#### 2015

On April 10th, Mr. Bharat Puri took charge as MD of Pidilite

#### 2016

Pidilite forms JV with Italy's ICA

Awarded the 'Most Promising Company of the Year Award' at the CNBC-TV18, 11th Indian Business Leader Awards (IBLA)

#### 2017-19

Acquisition of CIPY in flooring space
Several collaborations in growth areas Jowat (joinery),

in growth areas -Jowat (joinery), Litokol (grouts), Grupo Puma (mortars/tile adhesives)

#### 2020-21

Pandemic strikes & Lockdown across the globe.

Investments in emerging digital platforms - Pepperfry, Homelane and Liv space.

Acquired majority stake in Tenax India Stone Products.

Acquired Consumer and Bazaar business of Araldite in Indian Sub-Continent.















LITOKOL





Business picks up pace despite multiple pandemic waves

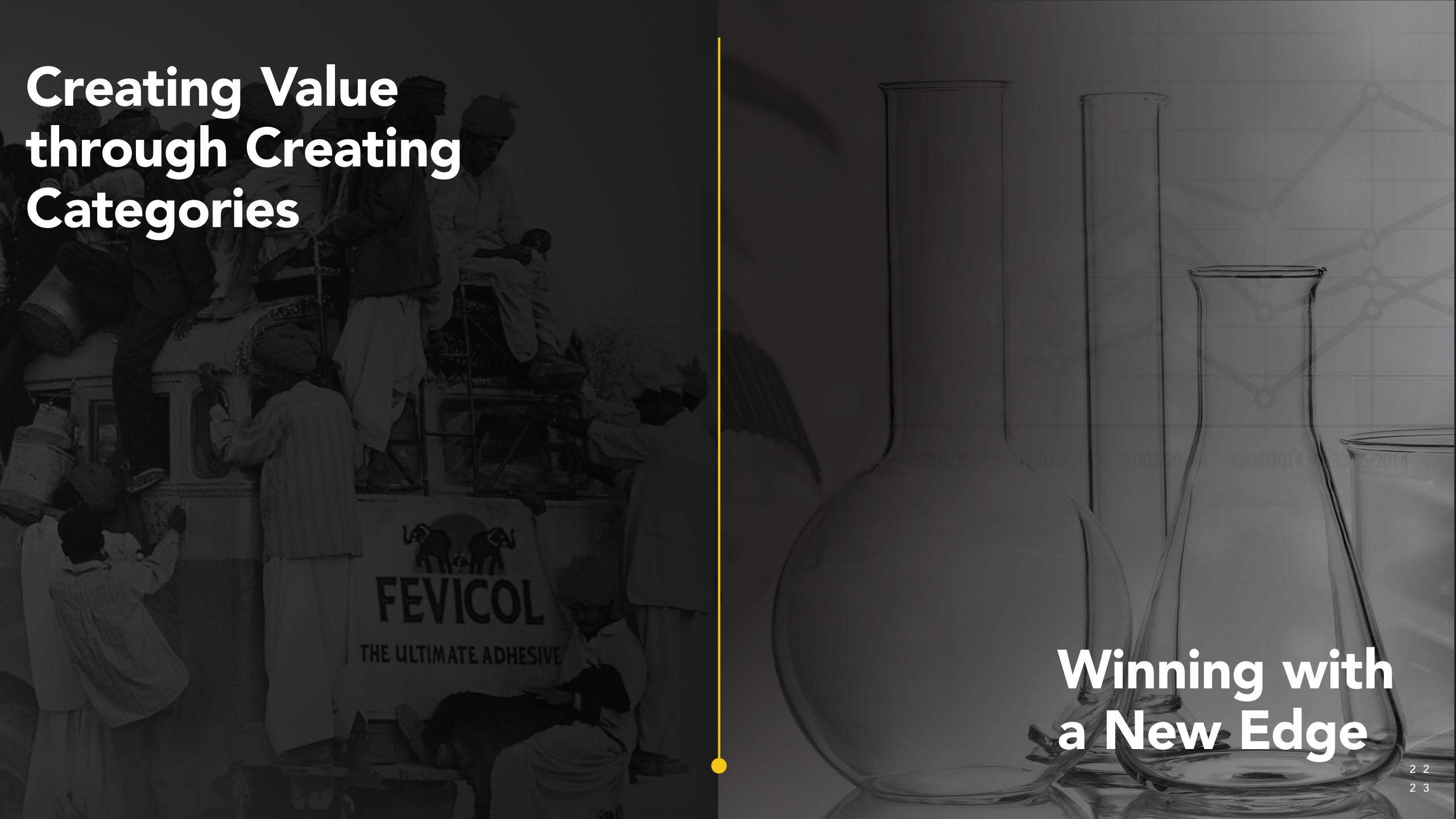
Established Pidilite Ventures, maiden innovation fund in partnership with 100X.VC

Investment in startups adjacent to Pidillite areas of interest - Buildnext, Kaarwan, Finemake, Onsite, Pace Robotics

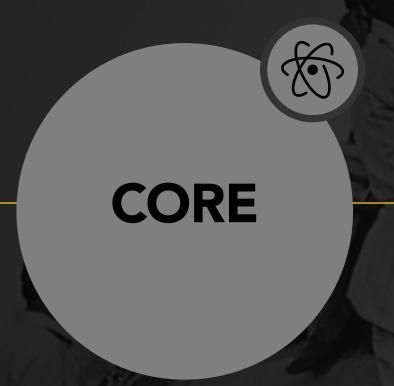
Augmented Rs. 500+ Cr for capacity building in last 2 years

Mr. Sudhanshu Vats appointed as Deputy MD

Recognised as 'Great place to work' consecutively for 2 years



## Creating Value by Creating Categories



GROWTH

**PIONEER** 

Established Brands with high market maturity and strong share position

**1-2X GDP** 

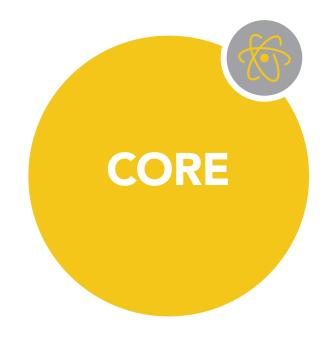
Emerging categories with significant potential for market growth or share gain

2-4X GDP...

Nascent Categories with huge market creation opportunity

100 Crores revenue in 3 years ADMISINE

## Portfolio for Creating value















































## How we grow our core at 1-2X GDP...

**CORE** Premiumizing Innovating Reinforcing Brand Leadership



## Growing the Core at 1-2X of GDP: The Fevicol Story

## Premiumization in Core: Fevicol Evolution



## Innovation in Core: Fevicol Ezeespray



## Reinforcing Brand Leadership









## How we fuel growth businesses at 2-4X GDP...



# Creating Categories







Passionate team



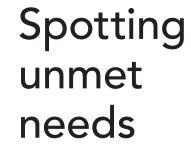
ATL support

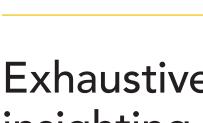


Intense field marketing



Exhaustive insighting





**Technical** 

capabilities





## Roff Growth Story - Driving Category Creation

#### Large untapped potential

- Tile and Stone Solutions market size estimated at Rs. 2500 Cr to Rs. 3000 Cr
- Penetration of category estimated at 18% to 20%, as majority market still using cement to fix tiles.



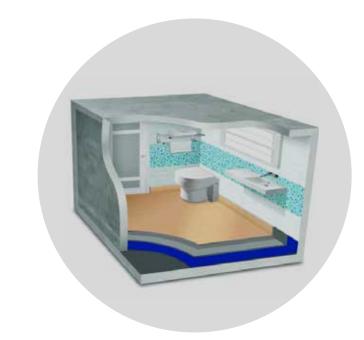
Roff positioned as an expert Tile and Solutions provider, supported with best-in-class portfolio of brands/ products through JVs with global specialists



Tile and Stone Installations



Stone and Tile Care products



Under Tile waterproofing Solutions







Premium stone care







Via Specialized Grouts in partnership with Litokol, ROFF is aiming to expand category usage via upgrading customers from cement grout and gaining share via differentiated offerings vs. existing competition. The estimated size of this category today is between Rs. 500 Cr to Rs. 600 Cr

#### **Specialized Grouts**

- Pidilite Litokol factory operational in 2022-23 to scale up supplies to all India markets
- Specialised grouts range (ROFF STARLIKE) further augmented with more shade offerings and finishes
- Differentiated product offering & user experience
- Extensive user led demand generation activities (20k + users)

# Multiple Anchored Sales & Marketing initiatives to drive Penetration & Market development



	2020	Now
Towns covered	>18000	> 30000
No. of Pidilite ki Duniya outlets	~ 6000	> 8000
No. of Dr. Fixit Centres	> 450	> 900
No. of HUL Shaktis	> 9500	> 12500

International Expansion

After sucess in the Indian sub-continent, taking Pidilite's Success Story to other Emerging Markets

#### Pidilite Un-locking Growth in Africa

- Growing presence in most African countries through distribution expansion
- Play across all major categories of Pidilite
   (Wood Working Glues, Water proofing, Stainers)
- Investing in User marketing India like approach
- Local manufacturing for select product categories in Egypt and Kenya
- Building local talent capability with Pidilite ways of working

- Achieved revenue CAGR of 40% over the past 5 years
- Roadmap to lead markets in focused categories & countries over next 3-5 years



## Pioneering categories



# New category for External Wall Finishing

## Pidilite Puma

- Joint venture between Pidilite Industries and Grupo Puma of Spain to cater to the residential, industrial, institutional & premium IHB construction segments
- Driving Certified Applicator
   Training Program to build application capabilities in the country
- Awarded most innovative product at Acetech Delhi, 2022

**UNOFIN** 

**DECORATIVE WATERPROOF RENDER** 

- UnoFin replaces conventional 4Ps (Plaster, Putty, Primer & Paint) system
- Commercial production to commence in 2023-24



## Pioneering with Sealants market

Total estimated market potential in construction: Retail & Project ~800 Cr Large opportunity with multiple players, addressed by new products to disrupt the space FEVI° SEAL

- Feviseal has a range of Silicone, Acrylic, PU, Hybrid, Polysulphide and Rubber sealants
- It is one of the fastest growing brands in the category
- Huge pioneer opportunity available in unpenetrated Acrylic & Hybrid sealant applications In India





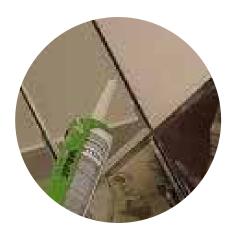
Doors and window gap filling



Sanitary gap filling



Facade gap filling



Mirror Mounting



ACP Paneling



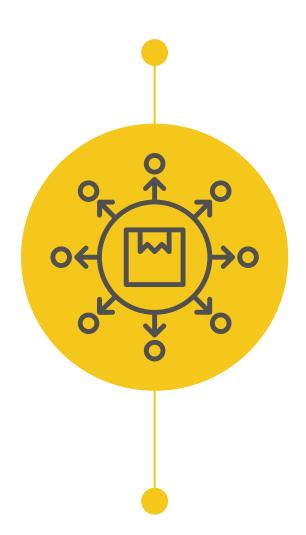
Construction joints gap filling



# Winning with the 5D Advantage

# The world has changed dramatically and a new reality is emerging

#### VOLATILE GLOBAL SUPPLY CHAINS



- Volatility in RM/ PM, and unprecedented inflation
- China + 1
- "Atmanirbhar"

#### DIGITAL BECOMES UBIQUITOUS



- Breaking adoption boundaries
- Targeted marketing
- E-commerce
- Real-time decision making

#### HOME SWEET HOME



- Resurgence in real estate
- Home as the new hub (work, study, shop, etc.)
- DIY

#### GREAT PLACE TO WORK/ CULTURE



- Hybrid working model
- War for talent
- Purpose & sustainability

## Strong long-term tailwind with some near-term risks



- Indian economy and domestic demand relatively well positioned
- Easing global supply chains, driving inflation under 6%



- Continued revival of real estate market
- Govt. thrust on "building India"



- Private capex expected to revive (Atmanirbhar Bharat, PLI, China + 1, etc)
- Emergence of high growth areas electronics, green energy/mobility, etc.



Digital adoption continues to accelerate



- Global recessionary environment
- Potential spill-over impact on India



Risk of prolonging/ escalation of geopolitical tension



Risk of any deterioration of Covid situation



• Risk of delayed revival in rural demand

## Winning in the new normal – key imperatives



## Innovative disruptions

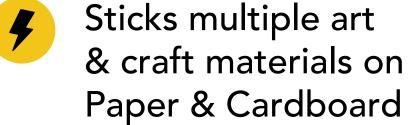


- Powerful & high-strength adhesive
- Sticks everything everywhere
- ★ Water resistant
- ▲ Safe to use
- Sticks in 1-2 min
- Carries up to 10 kgs after 4 hours



- Labour & time saving
- Available in 1000+ shades
- Upto 2 mm crack bridging
- Solution for all budgets Raincoat Neo, Classic, Select









Childs independent way of doing craft





DR. FIXIT

RAINCOAT



## Supply chain -Building Pidilite of future

- Augmented Capex of Rs. 500+ Cr in the last 2 years
- Getting ready for next phase of growth:
   24 capacity building projects (13 Greenfield
   & 11 Brownfield, of which 12 are completed) and several other projects aimed at improvements in productivity, quality, safety and environmental parameters are under progress
- Automated and robotic solutions for packaging
- Use of Supply Chain Analytics & system automation (planning, execution and tracking) to improve predictability & agility in our service to customers.
- Implementing best-in-class Warehouse Management
   System (WMS) with high digitization and automated mobility, leading to system-driven approach and efficiencies



## Riding the Digital Wave - Making An Impact





#### **Customers & Offerings**

- Distributor, dealer and user apps for engagement, loyalty, learning, ordering, etc.
- 3.5L+ active dealers and
   2.5L+active users on apps
- Intelligent lead generation and nurturing for B2B businesses



#### **Employees**

- Digital, gamified and advanced analytics based selling for field force
- Digital platforms and bots
- Gurukool Learning Experience Platform for up-skilling



#### **Operations**

- Robotic process automation (RPA) for enhanced productivity
- Procurement automation based on SAP ARIBA
- Greater automation and IoT-based monitoring in manufacturing
- Production planning on SAP PPDS
- Warehouse management system



#### **Data & Analytics**

- Intelligent dashboards on PowerBI (4000+ monthly active users)
- Advanced Analytics Centre of Excellence driving high-impact use cases in sales, marketing and supply chain



**Engagement with strategic partners** 



Platform-driven approach



Democratizaton of Digital agenda



Prioritizing, resourcing & upgrading capabilities

## Driving step-change in digital connect across stakeholders

#### Digital platforms across key PIL stakeholders





Retailers







Distributors









Users







#### Genie - Retailer's 24x7 digital assistant!



Order anytime



View schemes



Track performance & earnings



Check billing



Share feedback

#### April 21

3% monthly business



15% monthly business 3.5L+ dealers

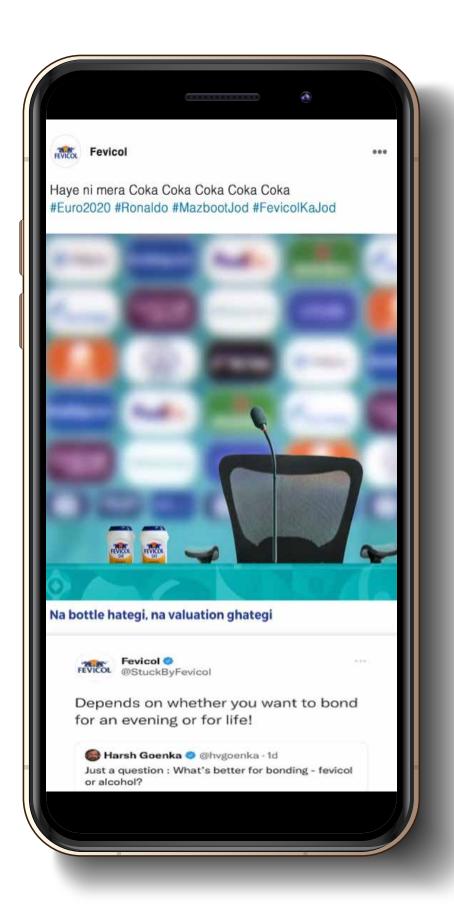


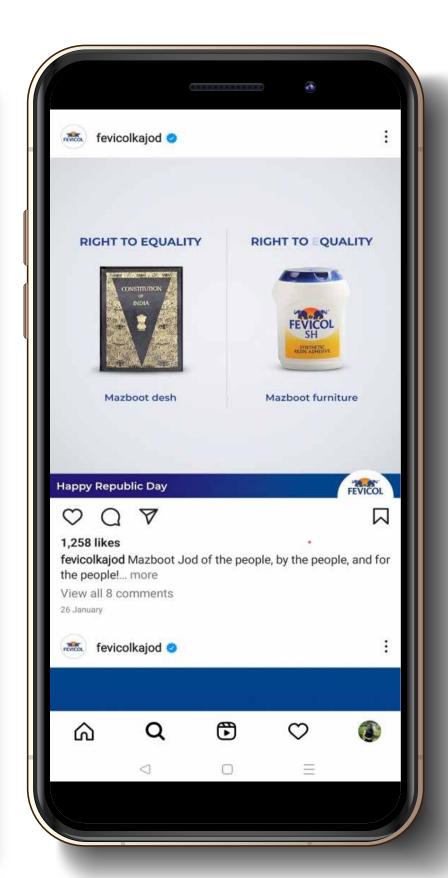
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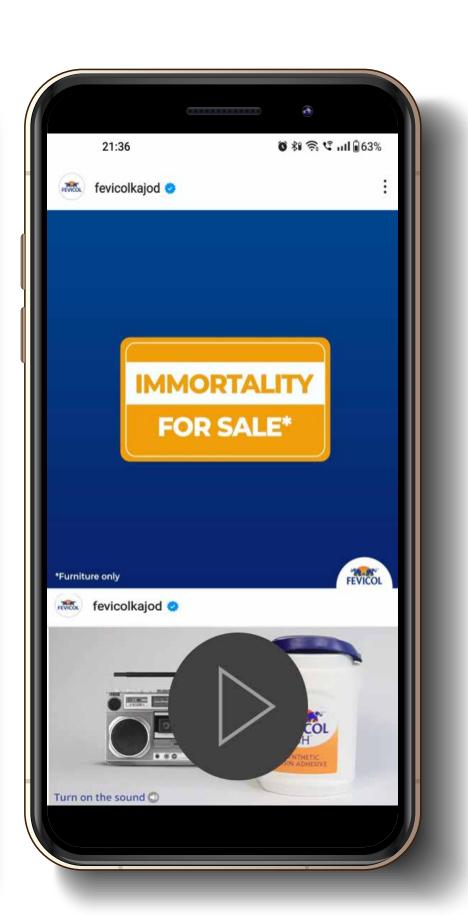
# Evolving with times.. Adapting to new ways of building brands







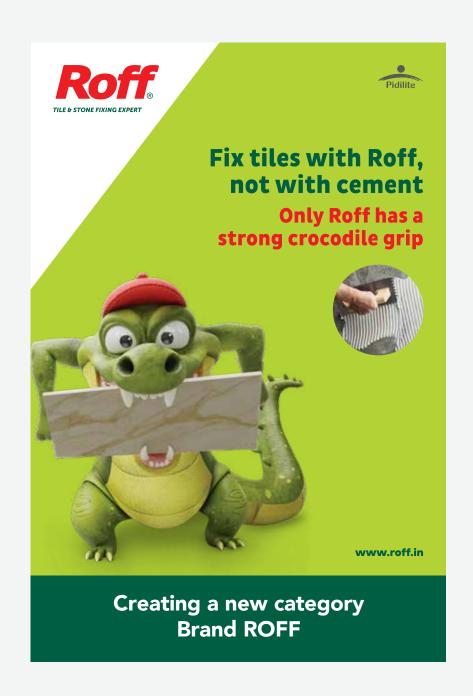




From this

Now also these

# PHENKO NAHI, JODO STORES Winner of prestigious Effies + 10 awards



# Wholistic brand building across categories

>20 marketing & media awards in the last one year



6 Elephants at **Kyoorius awards** 



Exchange for media Indian Digital marketing awards 2022
2 awards – one each for Mseal and Dr. Fixit



Maddies 2022 - Gold Most engaging mobile creative



**Digixx 2022 awards - Gold**Digital and direct Marketing
for M-seal



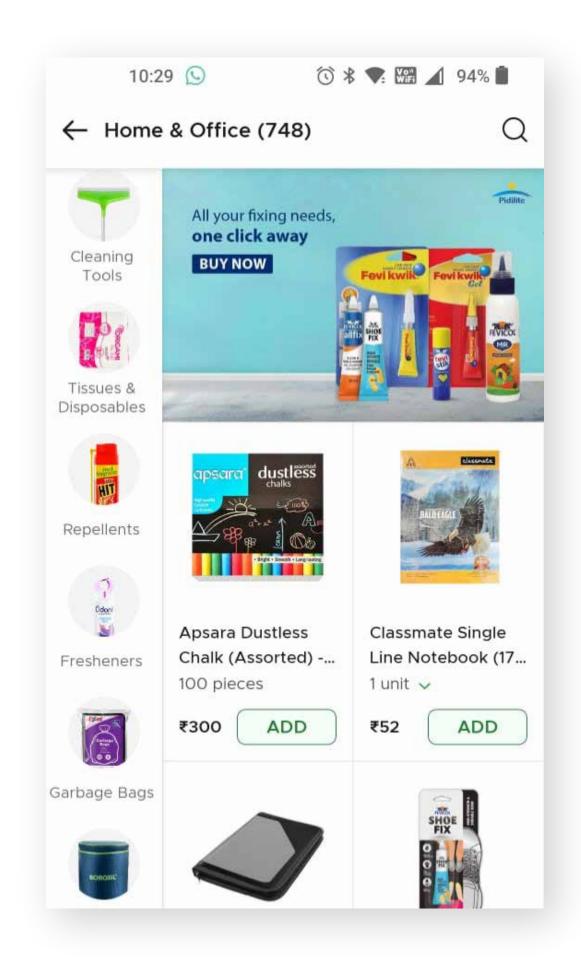
Sammies 2022 - Gold
Best use memes & moments



Economic Times Shark Awards
5 different awards for digital
marketing initiatives including
a Gold for CSR based marketing
for a cause

### Investing in emerging channels: E-commerce

- Sales at 14X in around 3 years. We are present on more than 15 platforms (Flipkart, Amazon, eGrocery platforms like Zepto, etc.)
- Digital Shelf Analytics tool implemented, Organised retail, Supply chain dashboards implements for Analytics & Automation



"Quick Fix" positioning of Consumer Adhesive portfolio on **Quick Commerce** Platforms for scale up



E-Commerce first launches of relevant portfolio scaling to No.1 Best Sellers on Amazon - Dr. Fixit Kwik-n-Ezee & Fevicryl Art of India Kits



Stepping up play on Platform Performance Marketing & Creatives on Marketplaces



Gearing up for Pidilite's journey on ONDC in 2023-24

2 3



## **Listening Culture**

#### **MyPidilite**

Helpline for all stakeholders, including employees

## Focus on Frontline

Capability building

Career map for field teams

Engaged **teams** 

**Pidilite Gurukool** 



#### Leadership Pipeline



EMERGING LEADERS PROGRAM









NPS turnaround, with scores at Best-In-Class

#### Workplace BY FACEBOOK

Recognised consecutively for 2 years by Great Place to Work® Institute as one of the Top 30 – India's Best Workplace in Manufacturing & one of India's Best Companies to work for (Top 100) for the year 2022



#### 6

## Journey towards Sustainability

Pidilite is geared up to reach world class standards in Sustainability Initiatives, and has a clearly defined roadmap

Our ambitions and 2030 targets

To be a sustainable and responsible industry leader integrating innovative growth, operational eco-efficiency and value creation to society.

#### **Sustainable Innovation**

- 1 Reduced environment footprint of products
- 2 Reduction in plastics consumption & promoting use of recycled plastics in Packaging
- Conversion of MLP to Non MLP
  Packaging by 30% and 100% Recycle
  of MLP post Consumer use

#### **Operational Eco-Efficiency**

- 1 Minimizing Water Intensity by 35%
- 2 Minimizing Energy Intensity by 20%
- Maximizing Renewable Energy Potential (50% of overall)
- 4 Minimizing Waste Intensity by 30%

#### Responsible Care

- 1 Zero Harm Operations
- 2 Enhancing the Impacts on Community

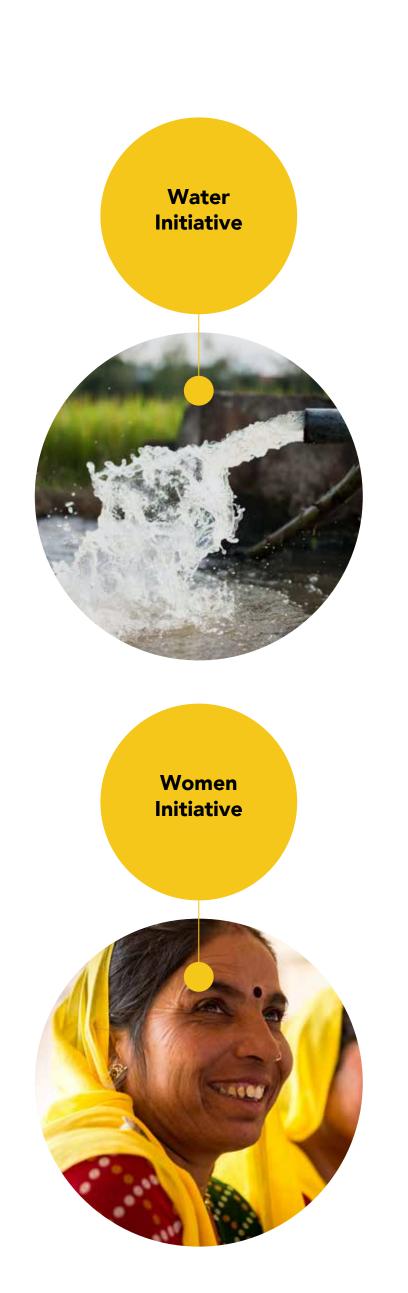
- Surpassed sustainability eco-efficiency targets set for 2022-23 with reduction In specific consumption of Water, energy & waste
- Climate change risk assessment in line with Task force on Climate related Financial Disclosures (TCFD) framework is being undertaken.

## Giving Back to Society











## OUR VISION

Together We Will Create A

High-performance, Innovative, Indian Multi-national
Where It Is A Pleasure To Work.







## Company Overview



>7500
permanent employees



Operations in **8** countries



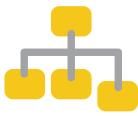
30 Mfg. Plants & 34 Co-Makers in India



>850 Products



Exporting to80 countries



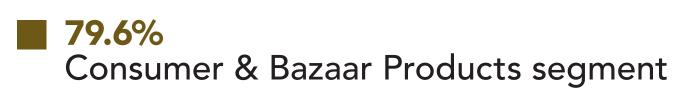
20 International &14 DomesticSubsidiaries



**5** R&D Centres

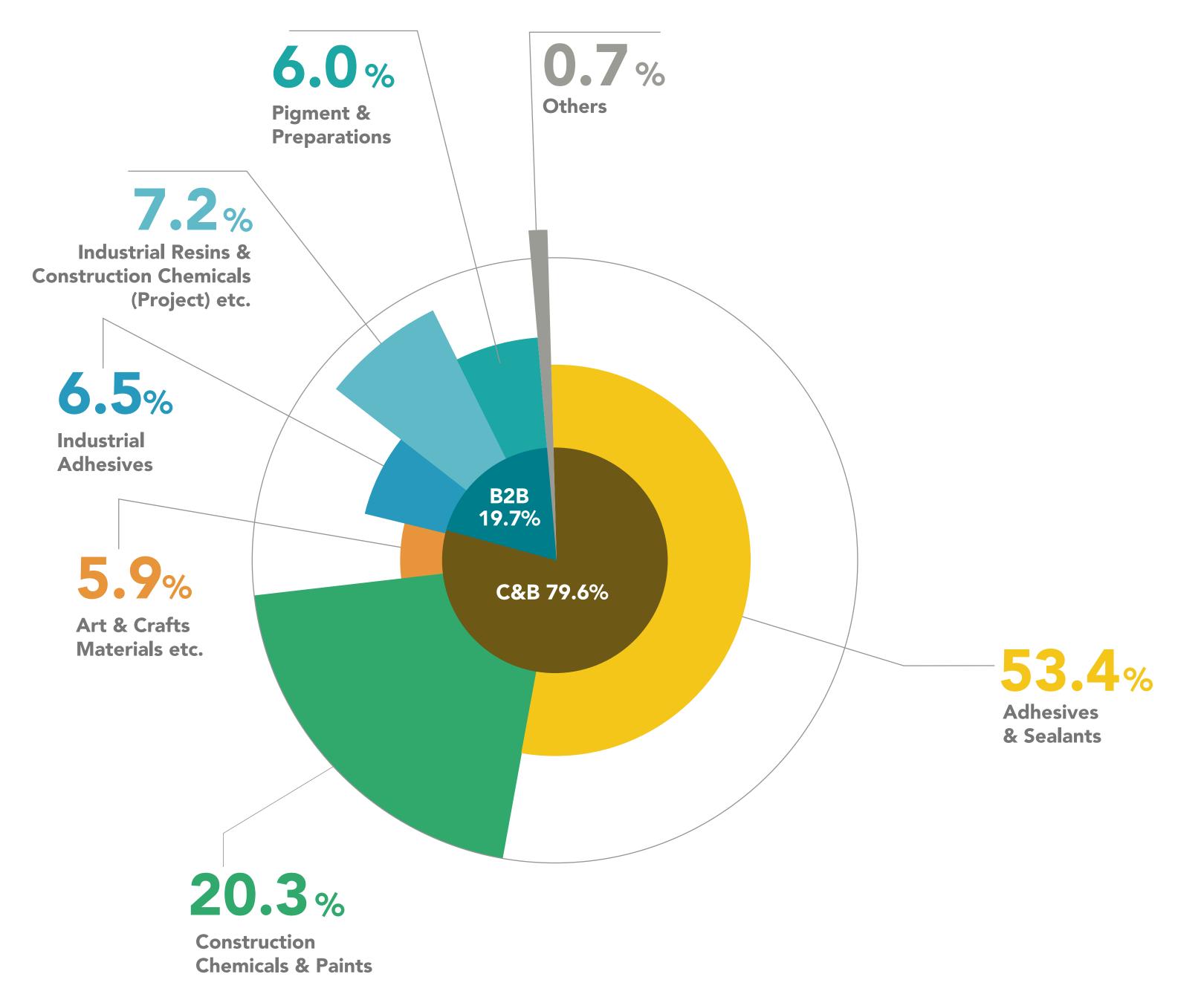
## Revenue Split

**Standalone Results** – % of Total Sales for 2021-22



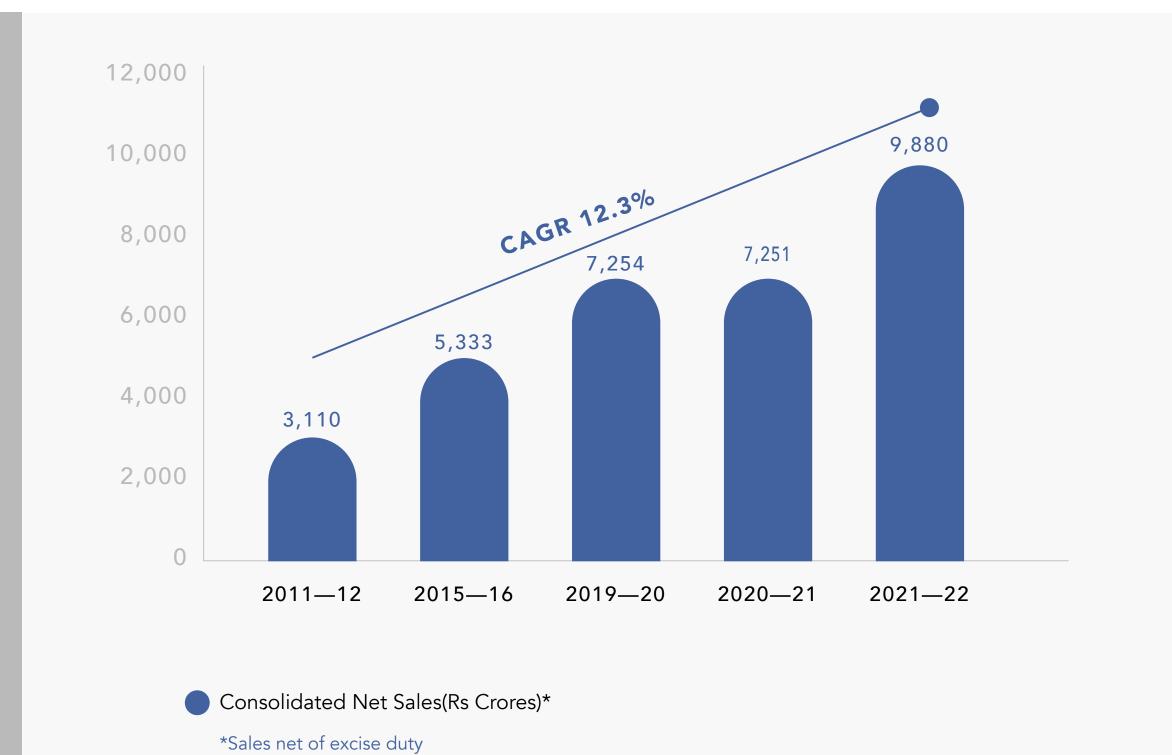
19.7%
Business to Business Products segment

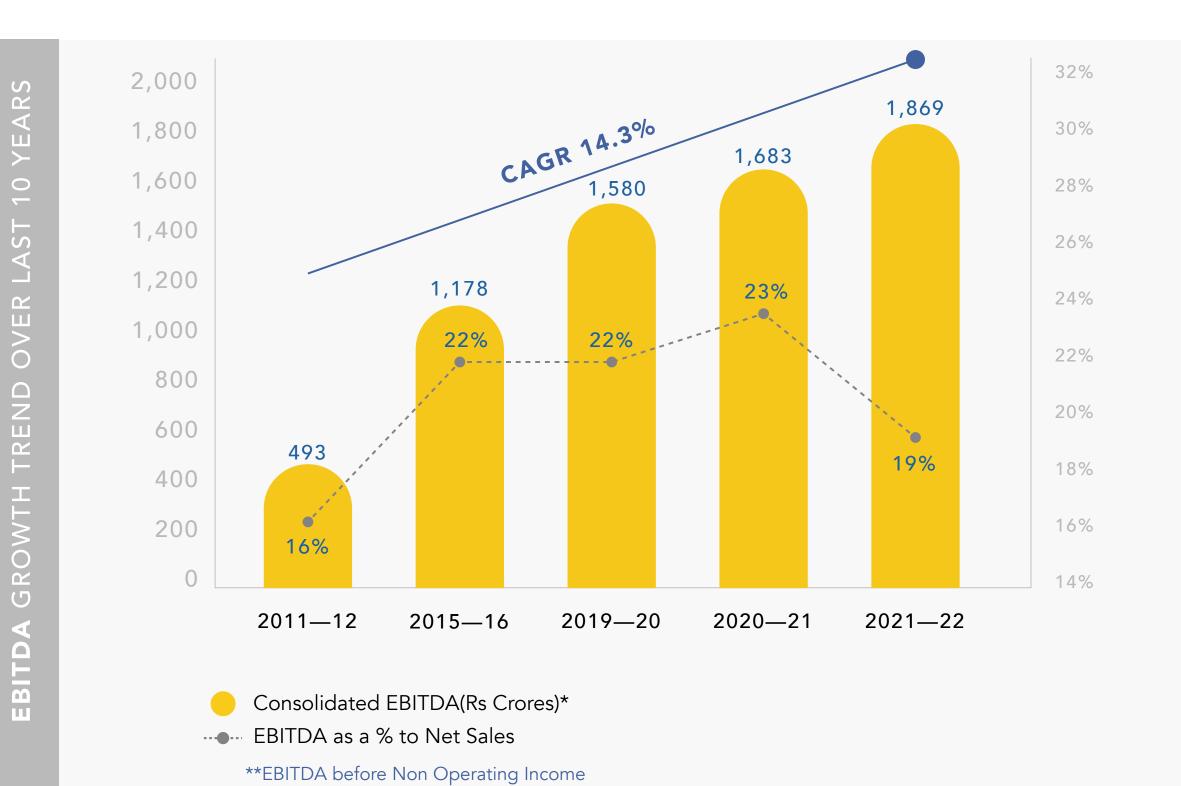
**0.7%**Others



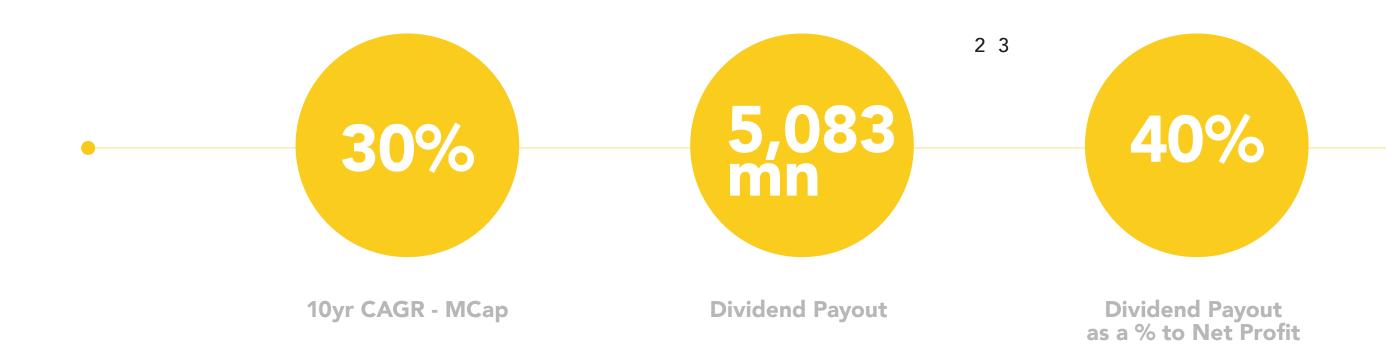
# Track Record of Rapid Growth

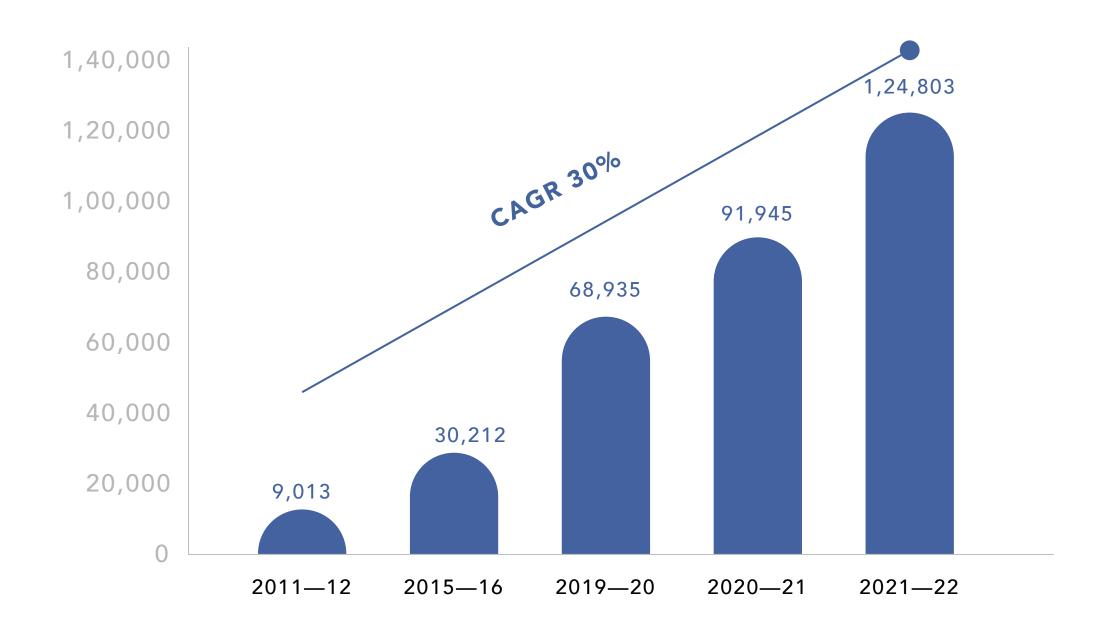


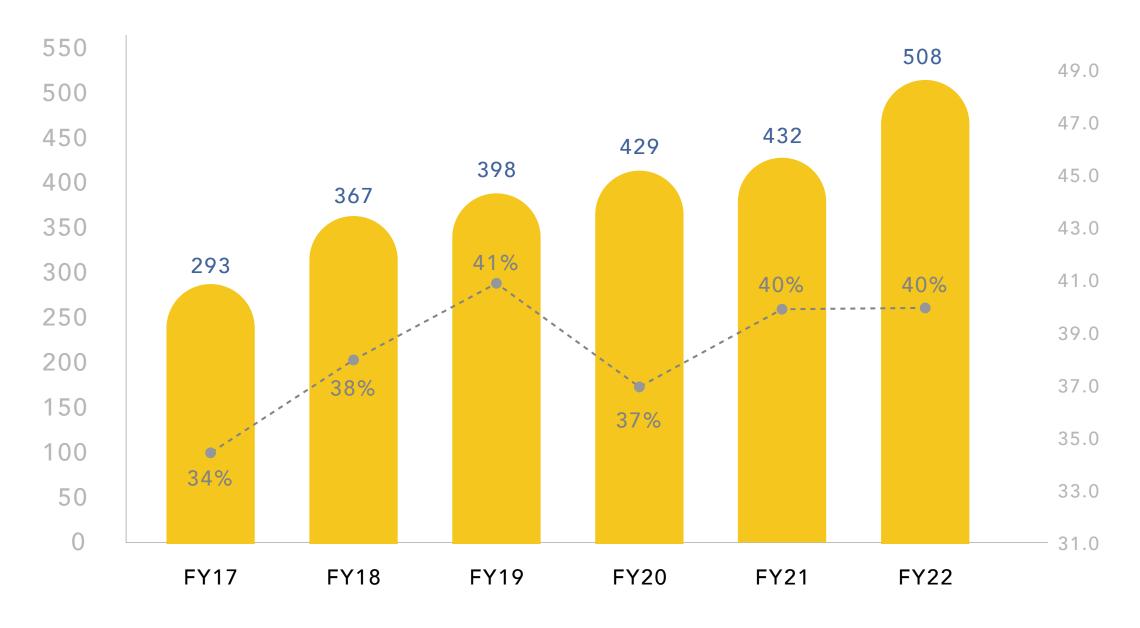




# Creating Value for Shareholders







Market Cap (Rs Crores)

Dividend payout (Rs Crores)

W to Net Profit (excluding exceptional items)