

17th August, 2023

The Secretary
BSE Ltd.
Corporate Relationship Dept.,
14<sup>th</sup> floor, P. J. Tower,
Dalal Street, Fort
Mumbai - 400 001
Stock Code – 500331

The Secretary
National Stock Exchange of India Ltd.
Exchange Plaza, Plot no. C/1, G Block,
Bandra-Kurla Complex,
Bandra (E),
Mumbai - 400 051
Stock Code - PIDILITIND

Sub: Investor Presentation

Dear Sir,

Please find attached the Investor Presentation.

Thanking You,

Yours faithfully, For Pidilite Industries Limited

Manisha Shetty Company Secretary

Encl: a/a

Regd. Office Regent Chambers, 7th Floor Jamnalal Bajaj Marg 208 Nariman Point Mumbai 400 021 **Pidilite Industries Limited** 

Corporate Office Ramkrishna Mandir Road Andheri - E, Mumbai 400059, India

T + 91 22 2835 7000 2835 7952 / 2835 7365 F +91 22 2830 4482 www.pidilite.com CIN:L24100MH1969PLC014336





## Our Journey

#### Inception

1959

Plants
commissioned
for Acron brand
of Pigment
Emulsion and
Fevicol brand
of Adhesive



Fevicol
established as
Carpenters'
preferred
choice

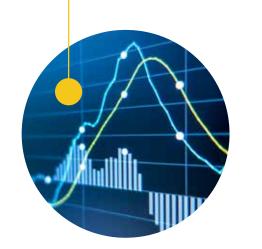
1984

Consumer Products division is born 1993

Pidilite goes public, valued at INR 60 Crs.







#### **Building Power Brands & Pioneer Categories**

2000-01

Dr. Fixit and M-seal introduced



2002

The "Bus" ad wins the Silver Lion award at Cannes Lions International Festival of Creativity 2002.



Pidilite reaches 1000 Cr. mark

Roff brand of Construction Chemicals is acquired





## Our Journey

#### **Expanding the Global Footprint and entering into Collaborations**

Incorporated "Pidilite Middle East Ltd" in Dubai

#### 2013

Acquired Nina
Construction and
Percept
Waterproofing
leading businesses
in Waterproofing
consultancy
and services.

#### 2015

On April 10th, Mr. Bharat Puri took charge as MD of Pidilite

#### 2016

Pidilite forms JV with Italy's ICA

Awarded the 'Most Promising Company of the Year Award' at the CNBC-TV18, 11th Indian Business Leader Awards (IBLA)

#### 2017-19

Acquisition of CIPY in flooring space
Several collaborations in growth areas Jowat (joinery),
Litokol (grouts),
Grupo Puma
(mortars/tile

#### 2020-21

Pandemic strikes & Lockdown across the globe.

Investments in emerging digital platforms - Pepperfry, Homelane and Liv space.

Acquired majority stake in Tenax India Stone Products.

Acquired Consumer and Bazaar business of Araldite in Indian Sub-Continent.













adhesives)







Business picks up pace despite multiple pandemic waves

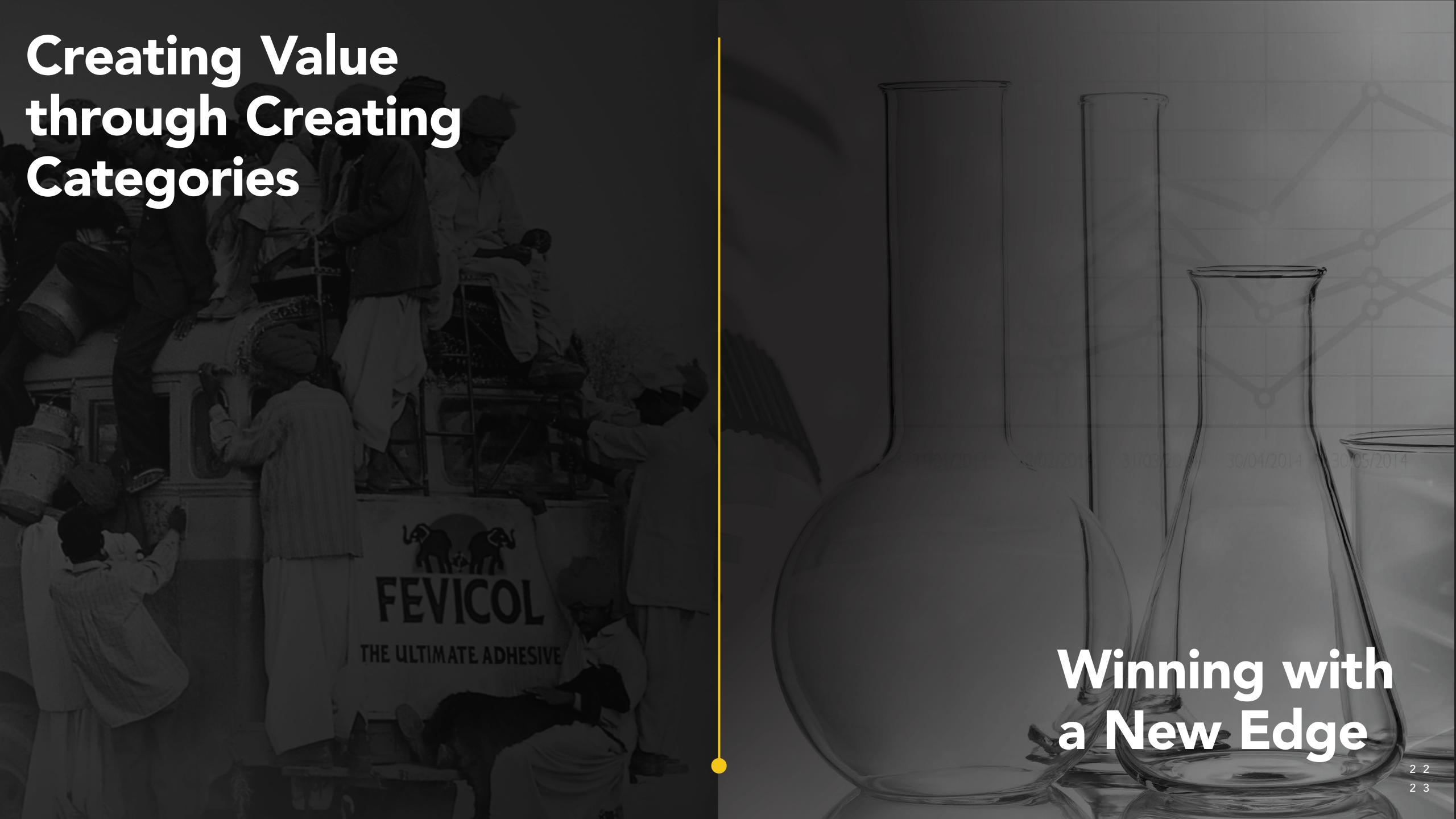
Established Pidilite Ventures, maiden innovation fund in partnership with 100X.VC

Investment in startups adjacent to Pidillite areas of interest - Buildnext, Kaarwan, Finemake, Onsite, Pace Robotics

Invested Rs. 500+ Cr for capacity building in last 2 years

Mr. Sudhanshu Vats appointed as Deputy MD

Recognised as 'Great place to work' consecutively for 2 years



Creating Value by Creating Categories



Established Brands with high market maturity and strong share position

**1-2X GDP** 



Emerging categories with significant potential for market growth or share gain

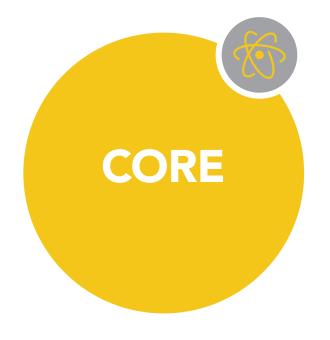
2-4X GDP...



Nascent Categories with huge market creation opportunity

100 Crores revenue in 3 years MALADHEME

## Portfolio for Creating value















































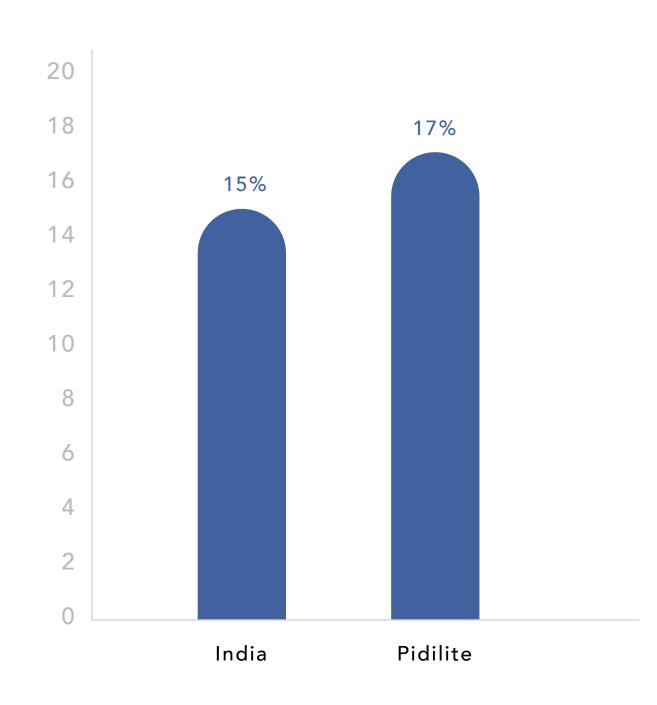
## Snapshot of the last 3 years

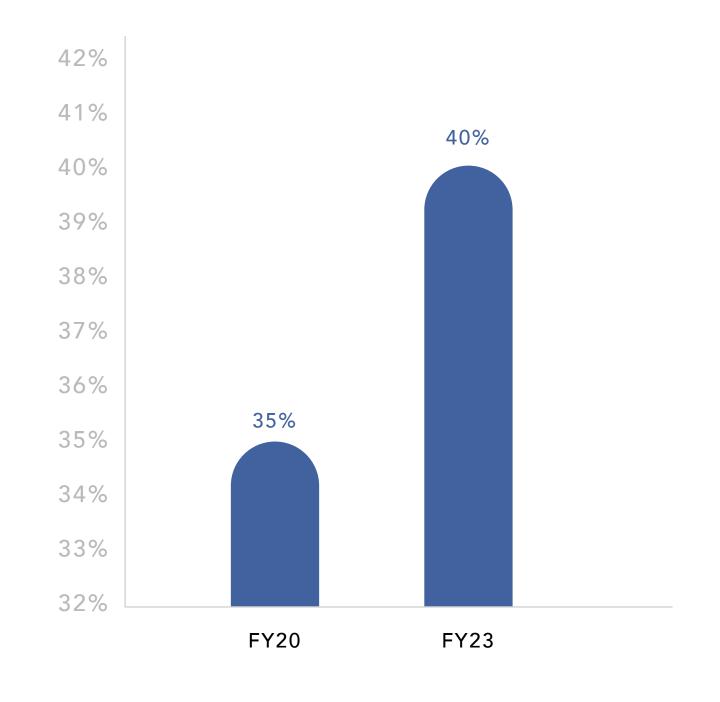
We delivered profitable growth over the last 3 years despite challenging external environment

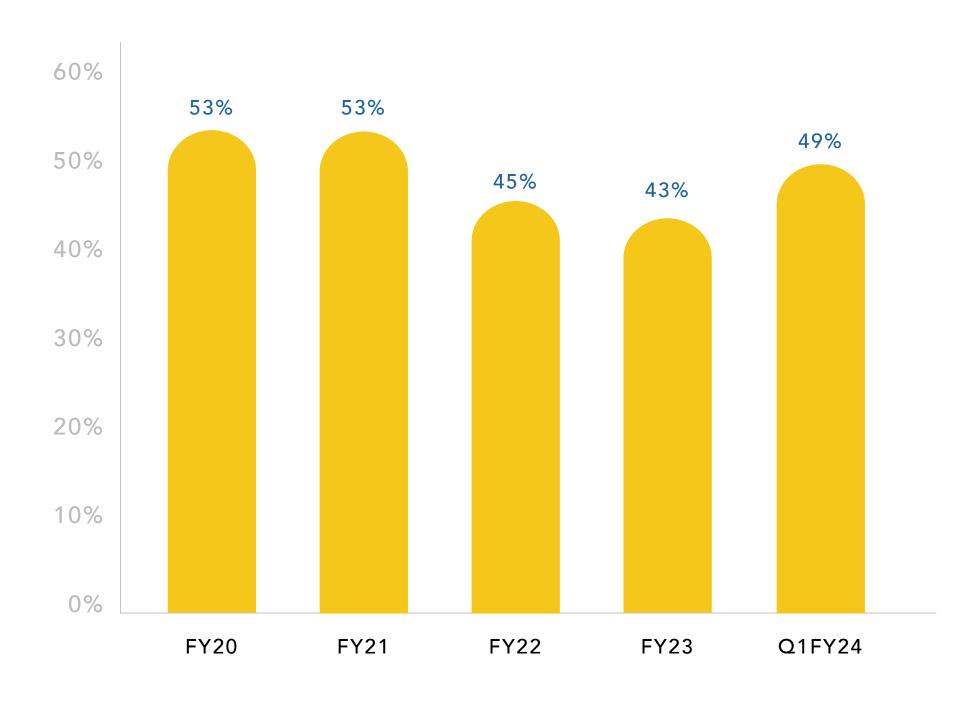
Sustained growth at 1.2x of GDP

...with a continued improvement in portfolio mix

...and effective margin management in unprecedented inflation







Consolidated Value CAGR –
 Nominal India GDP vs Pidilite (FY20-23)



Consolidated Gross Margins % to net sales

## Snapshot of the last 3 years

Our Philosophy: to make sustained investments with a long term view



#### Investing for Growth

- Premiumization, innovation, and reinforcing brand leadership in the Core (e.g., Fevicol)
- Scaling-up Growth categories through penetration, brand, and portfolio (e.g., Roff, Dr. Fixit)
- Scaling-up Growth channels/ geographies (e.g., E-commerce, Africa, Emerging India)
- Establishing new/ Pioneer businesses (e.g., Sealants, PidilitePuma, Tenax)
- Inorganic investments (Araldite)



#### **Enabling Growth & Becoming Future Ready**

- Investing in future-ready supply chain (stepped up capex, 24 capacity building projects, digitization & automation)
- Continued investment in R&D
- Accelerating digital & analytics interventions
- Maintaining people as a competitive edge ('Great place to work', continued hiring)
- Investing in emerging areas/ business models (digital platforms, Pidilite Ventures)
- Significant thrust on **sustainability**



#### Driving Productivity/ Efficiency

- Managing unprecedented input cost inflation effectively through pricing interventions
- Optimal working capital management
- Supply network optimization
- Executing on a large pipeline of productivity initiatives

# How we grow our core at 1-2X GDP...



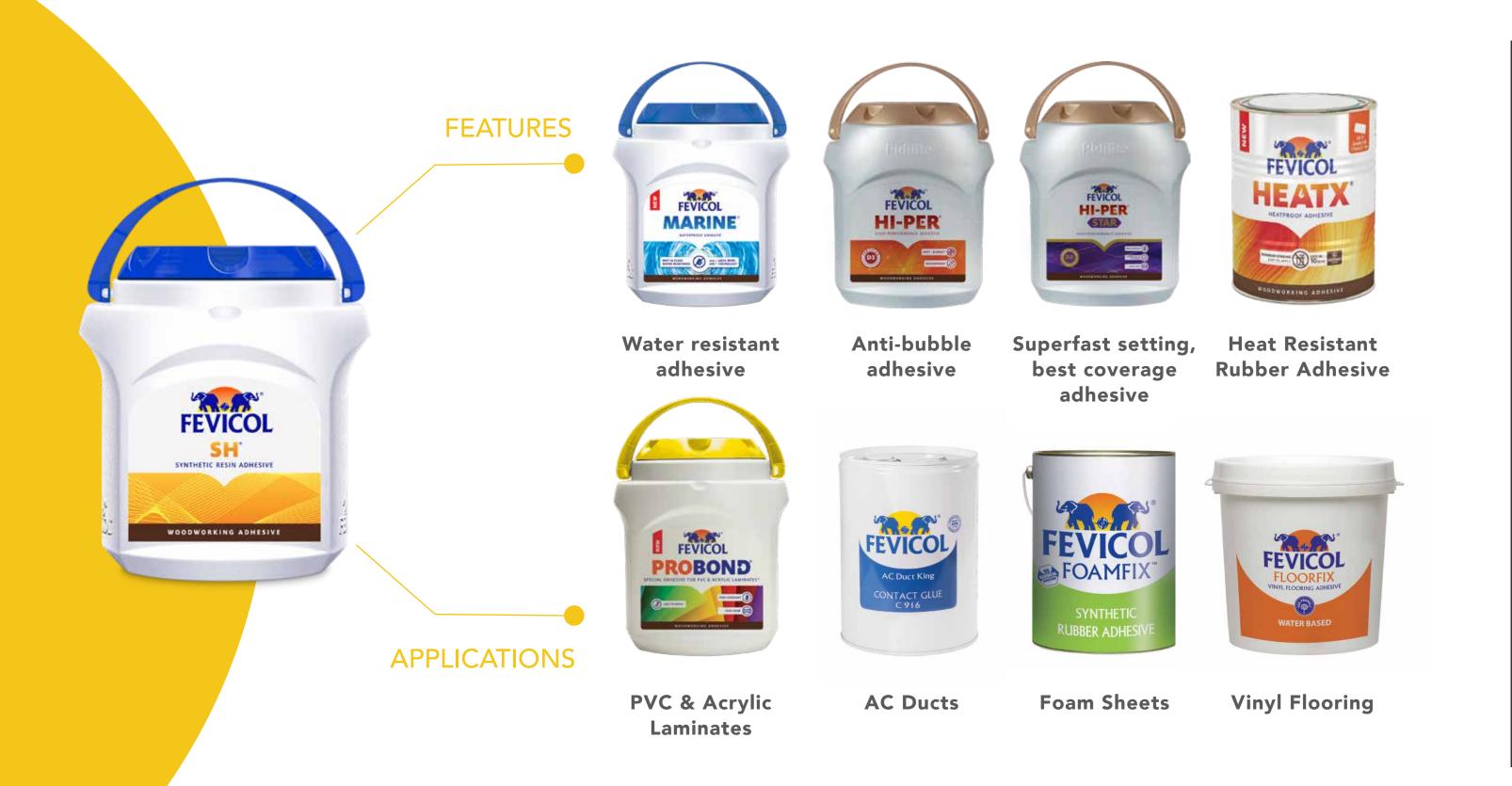
Premiumizing

Innovating

Reinforcing Brand Leadership

# Growing the Core at 1-2X of GDP: The Fevicol Story

# Premiumization in Core: Fevicol Evolution



# Innovation in Core: Fevicol Ezeespray



# Reinforcing Brand Leadership











## How we fuel growth businesses at 2-4X GDP...



# Creating Categories







Passionate team



ATL support



Intense field marketing



**Technical** capabilities

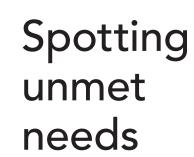


Exhaustive insighting









# Roff Growth Story - Driving Category Creation

#### Large untapped potential

- Tile and Stone Solutions market size estimated at Rs. 2500 Cr to Rs. 3000 Cr
- Penetration of category estimated at 18% to 20%, as majority market still using cement to fix tiles.



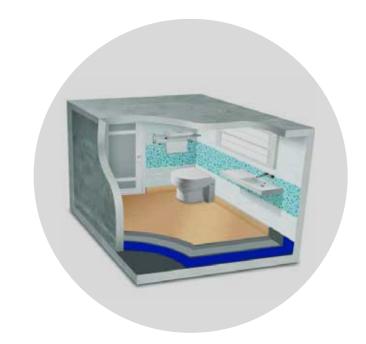
Roff positioned as an expert Tile and Solutions provider, supported with best-in-class portfolio of brands/ products through JVs with global specialists



Tile and Stone Installations



**Stone and Tile Care products** 

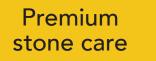


Under Tile waterproofing Solutions















Via Specialized Grouts in partnership with Litokol, ROFF is aiming to expand category usage via upgrading customers from cement grout and gaining share via differentiated offerings vs. existing competition. The estimated size of this category today is between Rs. 500 Cr to Rs. 600 Cr

#### **Specialized Grouts**

- Pidilite Litokol factory operational in 2022-23 to scale up supplies to all India markets
- Specialised grouts range (ROFF STARLIKE) further augmented with more shade offerings and finishes
- Differentiated product offering & user experience
- Extensive user led demand generation activities (20k + users)

# Multiple Anchored Sales & Marketing initiatives to drive Penetration & Market development



	2020	Now
Towns covered	>18000	> 30000
No. of Pidilite ki Duniya outlets	~ 6000	> 8000
No. of Dr. Fixit Centres	> 450	> 900
No. of HUL Shaktis	> 9500	> 12500

International Expansion

After sucess in the Indian sub-continent, taking Pidilite's Success Story to other Emerging Markets

#### Pidilite Un-locking Growth in Africa

- Growing presence in most African countries through distribution expansion
- Play across all major categories of Pidilite (Wood Working Glues, Water proofing, Stainers)
- Investing in User marketing India like approach
- Local manufacturing for select product categories in Egypt and Kenya
- Building local talent capability with Pidilite ways of working

- Achieved revenue CAGR of 40% over the past 5 years
- Roadmap to lead markets in focused categories & countries over next 3-5 years



# Pioneering categories



# New category for External Wall Finishing

# Pidilite Puma

- Joint venture between Pidilite Industries and Grupo Puma of Spain to cater to the residential, industrial, institutional & premium IHB construction segments
- Driving Certified Applicator
   Training Program to build application capabilities in the country
- Awarded most innovative product at Acetech Delhi, 2022

**UNOFIN** 

**DECORATIVE WATERPROOF RENDER** 

- UnoFin replaces conventional 4Ps (Plaster, Putty, Primer & Paint) system
- Commercial production commenced in 2023-24



## Pioneering with Sealants market

Total estimated market potential in construction: Retail & Project ~800 Cr Large opportunity with multiple players, addressed by new products to disrupt the space FEVI° SEAL

- Feviseal has a range of Silicone, Acrylic, PU, Hybrid, Polysulphide and Rubber sealants
- It is one of the fastest growing brands in the category
- Huge pioneer opportunity available in unpenetrated Acrylic & Hybrid sealant applications In India





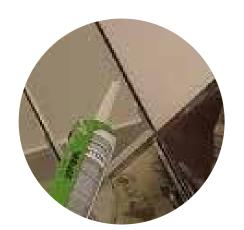




Sanitary gap filling



Facade gap filling



Mirror Mounting



ACP Paneling



Construction joints gap filling

# Range completion in our Coatings offering

Bringing delight to our customers, contractors & dealers by adding to our existing range of Dr. Fixit WP Coatings, Stainers, Premium Distempers & Wood Finishes.

Introducing "HAISHA paints" a range of Interior Paint products which stay true to Fevicol legacy of "Mazbooti".

**HAISHA paints** offers a range of simplified, differentiated and customized range to cater to the need of Indian users and consumers.













#### RANGE OF INTERIOR EMULSIONS

- Luxury Emulsion : Long-lasting High Sheen emulsion
- Select Emulsion : Highly washable premium finish
- Classic Emulsion : Affordable smooth finish

#### **SPECIALTY EMULSIONS**

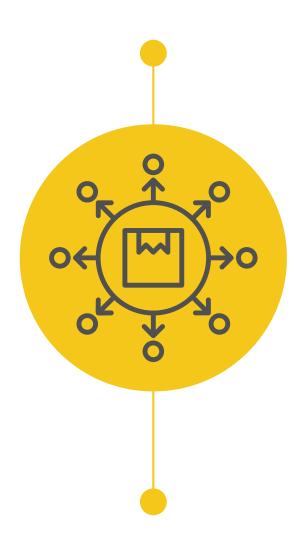
- Floor coat: Highly abrasion resistant floor coating
- Ceiling emulsion: Super white super matt ceiling paint



# Winning in the new normal

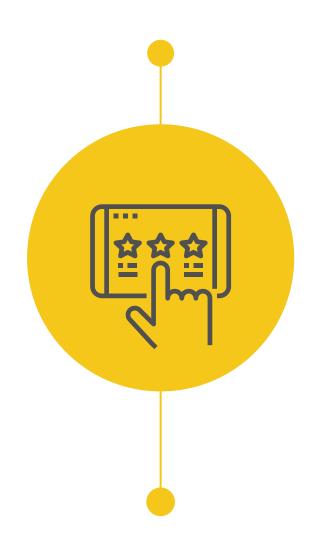
# The world has changed dramatically and a new reality is emerging

#### VOLATILE GLOBAL SUPPLY CHAINS



- Volatility in RM/ PM, and unprecedented inflation
- China + 1
- "Atmanirbhar"

#### DIGITAL BECOMES UBIQUITOUS



- Breaking adoption boundaries
- Targeted marketing
- E-commerce
- Real-time decision making

#### HOME SWEET HOME



- Resurgence in real estate
- Home as the new hub (work, study, shop, etc.)
- DIY

#### **GREAT PLACE TO WORK/ CULTURE**



- Hybrid working model
- War for talent
- Purpose & sustainability

## Strong long-term tailwind with some near-term risks



- Indian economy and domestic demand relatively well positioned
- Easing global supply chains, driving inflation under 6%



- Continued revival of real estate market
- Govt. thrust on "building India"



- Private capex expected to revive (Atmanirbhar Bharat, PLI, China + 1, etc)
- Emergence of high growth areas electronics, green energy/mobility, etc.



• Digital adoption continues to accelerate



- Global recessionary environment
- Potential spill-over impact on India



 Risk of prolonging/ escalation of geopolitical tension



Risk of delayed revival in rural demand

# Winning in the new normal – key imperatives

Enhance agility and pace of innovation Invest in future-ready supply chain Accelerate digital and analytics Expand in high potential/emerging channels Imagine the new workplace, talent model and culture Drive greater focus on sustainability

## Innovative disruptions



- Powerful & high-strength adhesive
- Sticks everything everywhere
- Water resistant
- **Safe to use**
- Sticks in 1-2 min
- Carries up to 10 kgs after 4 hours









Solution for all budgets – Raincoat Neo, Classic, Select



- Sticks multiple art & craft materials on Paper & Cardboard
- Non-Messy way to create
- **S**afe to use
- Childs independent way of doing craft





DR.
FIXIT

RAINCOAT



# Supply chain -Building Pidilite of future

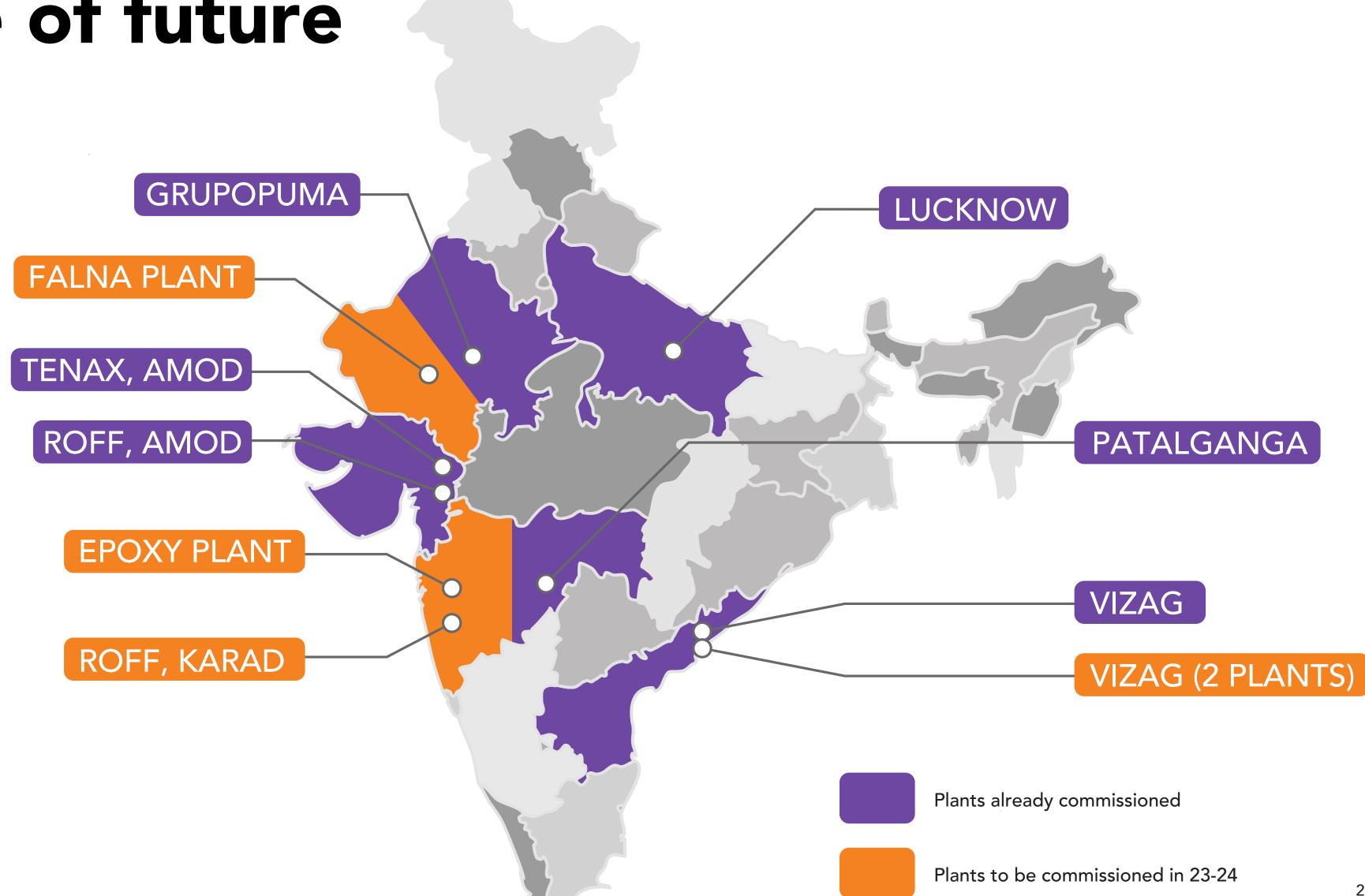
- Invested Capex of Rs. 500+ Cr in the last 2 years
- Getting ready for next phase of growth:
   29 capacity building projects (11 Greenfield
   & 18 Brownfield, of which 10 are completed till Jul'23)
   and several other projects aimed at improvements in productivity,
   quality, safety and environmental parameters are under progress
- Automated and robotic solutions for packaging
- Use of Supply Chain Analytics & system automation (planning, execution and tracking) to improve predictability & agility in our service to customers.
- Implementing best-in-class Warehouse Management
   System (WMS) with high digitization and automated
   mobility, leading to system-driven approach and efficiencies



# 2

Supply chain -Building Pidilite of future

With aim of upgrading our manufacturing facilities and commensurate market demand, 5 new Greenfield projects will be commissioned across the country in 23-24, 6 projects already commissioned till Jul'23



# Riding the Digital Wave - Making An Impact





#### **Customers & Offerings**

- Distributor, dealer and user apps for engagement, loyalty, learning, ordering, etc.
- 4.7L+ active dealers and
   2.5L+active users on apps
- Intelligent lead generation and nurturing for B2B businesses



#### **Employees**

- Digital, gamified and advanced analytics based selling for field force
- Digital platforms and bots
- Gurukool Learning Experience Platform for up-skilling



#### **Operations**

- Robotic process automation (RPA) for enhanced productivity
- Procurement automation based on SAP ARIBA
- Greater automation and IoT-based monitoring in manufacturing
- Production planning on SAP PPDS
- Warehouse management system



#### **Data & Analytics**

- Intelligent dashboards on PowerBI (4000+ monthly active users)
- Advanced Analytics Centre of Excellence driving high-impact use cases in sales, marketing and supply chain



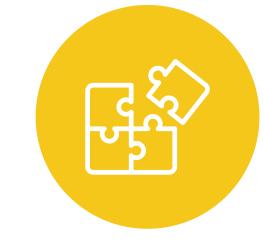
**Engagement with strategic partners** 



Platform-driven approach



Democratizaton of Digital agenda



Prioritizing, resourcing & upgrading capabilities

#### Driving step-change in digital connect across stakeholders

#### Digital platforms across key PIL stakeholders





Retailers







**Distributors** 















Users







#### Genie - Retailer's 24x7 digital assistant!



Order anytime



View schemes



Track performance & earnings



Check billing



Share feedback

#### April 22

8% monthly business

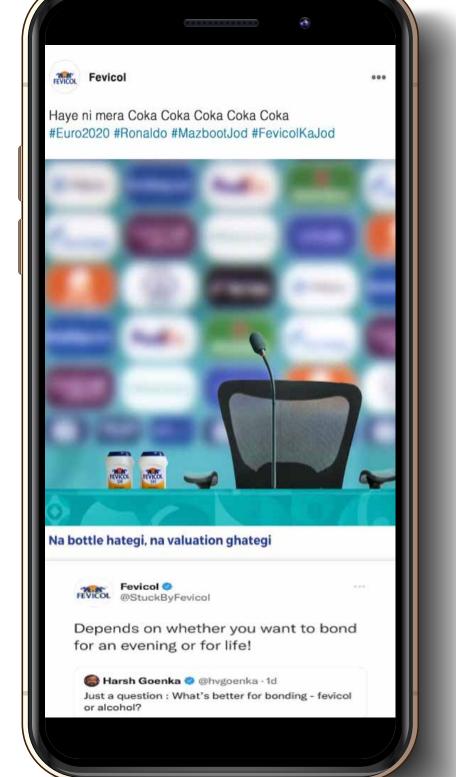


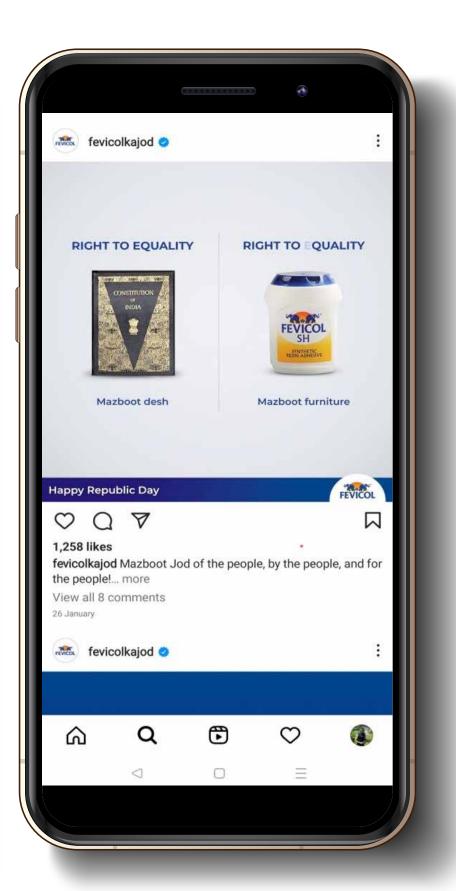
30% monthly business 4.7L+ dealers on app

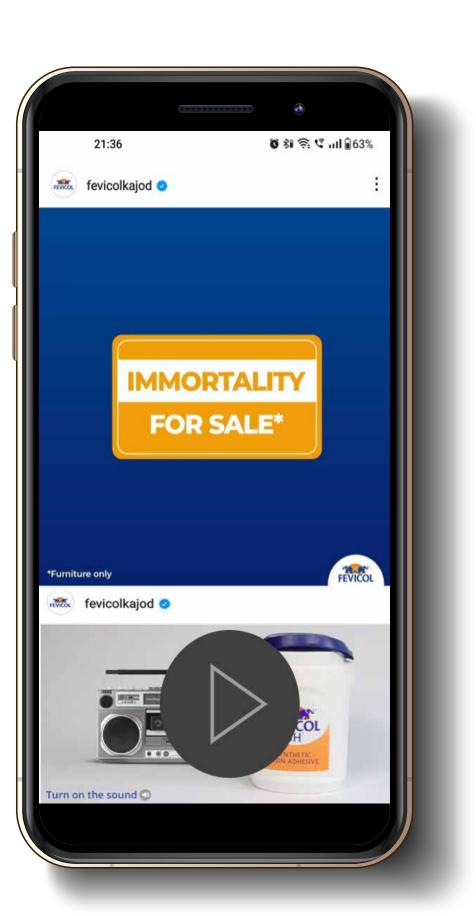


# Evolving with times.. Adapting to new ways of building brands





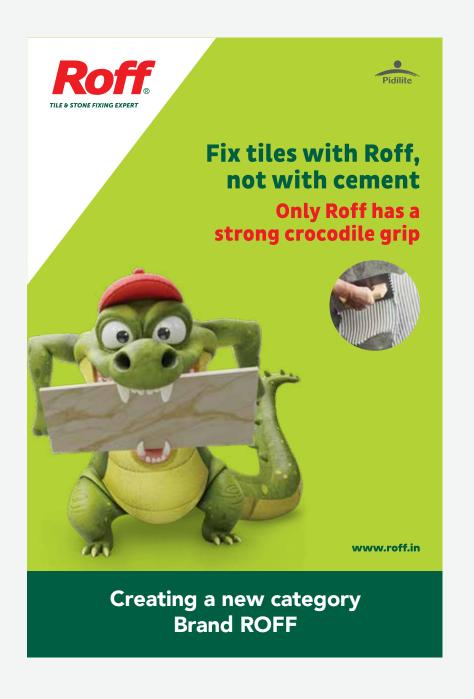




From this

Now also these

# PHENKO NAHI, JODO STATE OF PRESTIGIOUS Efficies + 10 awards



# Wholistic brand building across categories

>20 marketing & media awards in the last one year



6 Elephants at **Kyoorius awards** 



Exchange for media Indian Digital marketing awards 2022
2 awards – one each for Mseal and Dr. Fixit



Maddies 2022 - Gold Most engaging mobile creative



**Digixx 2022 awards - Gold**Digital and direct Marketing
for M-seal



Sammies 2022 - Gold
Best use memes & moments

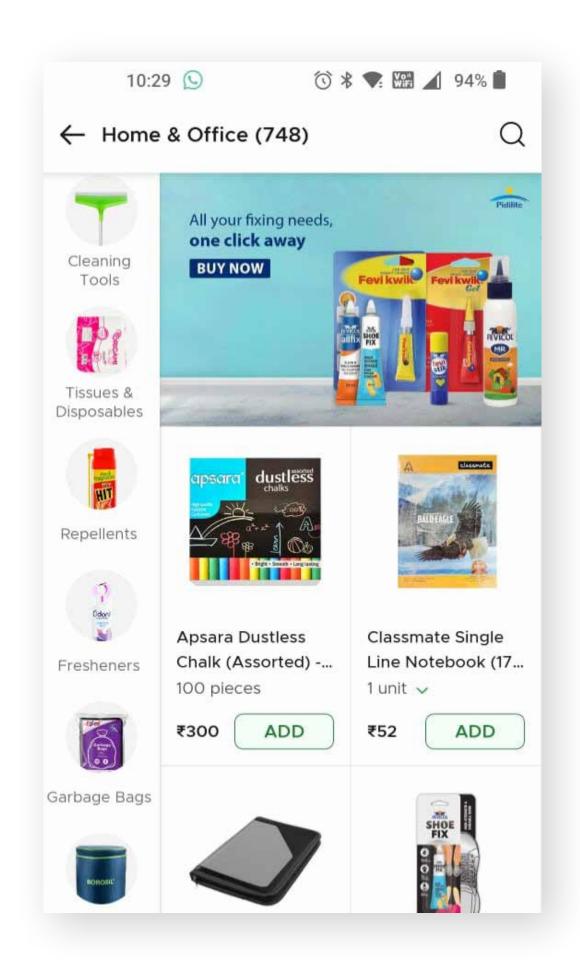


Economic Times Shark Awards
5 different awards for digital
marketing initiatives including
a Gold for CSR based marketing
for a cause

#### Investing in emerging channels: E-commerce



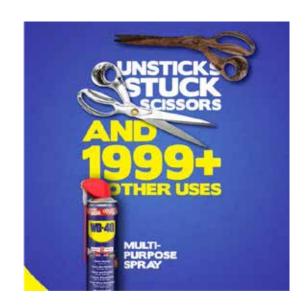
- Sales at 14X in around 3 years. We are present on more than 15 platforms (Flipkart, Amazon, eGrocery platforms like Zepto, etc.)
- Digital Shelf Analytics tool implemented, Organised retail, Supply chain dashboards implements for Analytics & Automation



"Quick Fix"
positioning of
Consumer Adhesive
portfolio on
Quick Commerce
Platforms for
scale up



E-Commerce first launches of relevant portfolio scaling to No.1 Best Sellers on Amazon - Dr. Fixit Kwik-n-Ezee & Fevicryl Art of India Kits



Stepping up play on Platform Performance Marketing & Creatives on Marketplaces



Gearing up for Pidilite's journey on ONDC in 2023-24



#### Listening Culture

#### **MyPidilite**

Helpline for all stakeholders, including employees

#### Focus on **Frontline**

Capability building

Career map for field teams

Engaged **teams** 

**Pidilite Gurukool** 

















NPS turnaround, with scores at Best-In-Class

Recognised as 'Great place to work' consecutively for 2 years

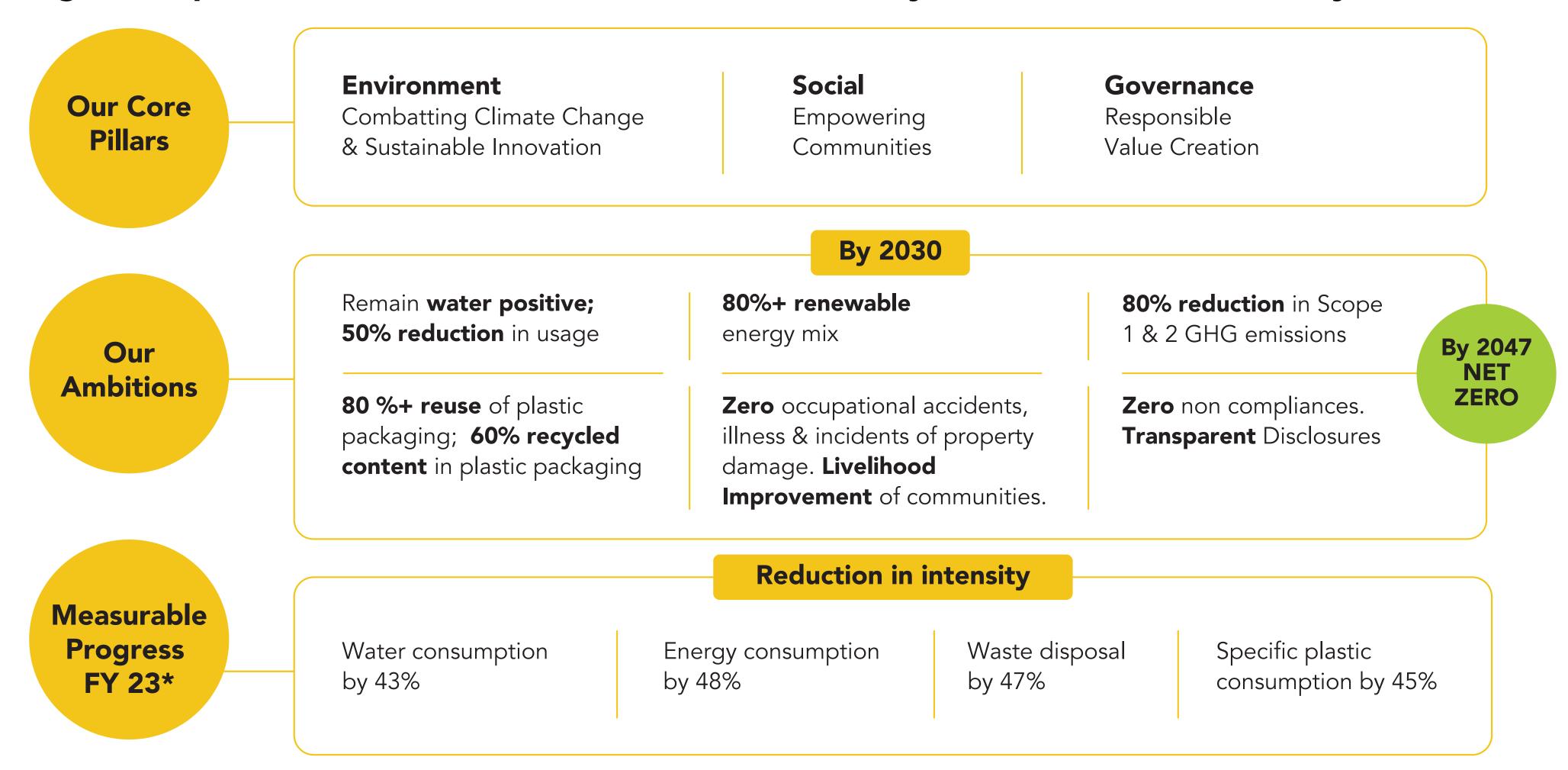


Economic Times recognised Pidilite as one of the Best Organisations for Employee Excellence in 2022 and Best Organisations for Women in 2023



## Journey towards Sustainability

Pidilite is geared up to reach world class standards in Sustainability Initiatives, and has a clearly defined roadmap

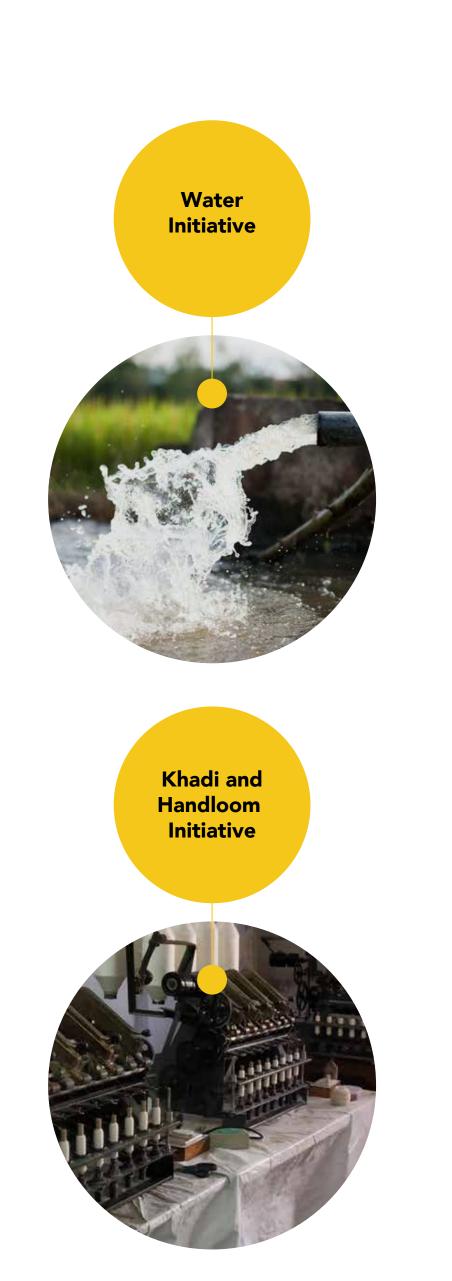


- Surpassed sustainability eco-efficiency targets set for 2022-23 with reduction In specific consumption of Water, energy & waste
- Climate change risk assessment in line with Task force on Climate related Financial Disclosures (TCFD) framework is being undertaken.

# Giving Back to Society











# OUR VISION

Together We Will Create A

High-performance, Innovative, Indian Multi-national
Where It Is A Pleasure To Work.







#### Company Overview



>8500 permanent employees



Operations in **7** countries



37 Mfg. Plants &34 Co-Makersin India



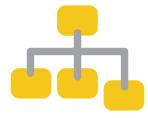
>900 Products



**44** warehouses



Exporting to >80 countries



20 International &13 DomesticSubsidiaries



**5** R&D Centres

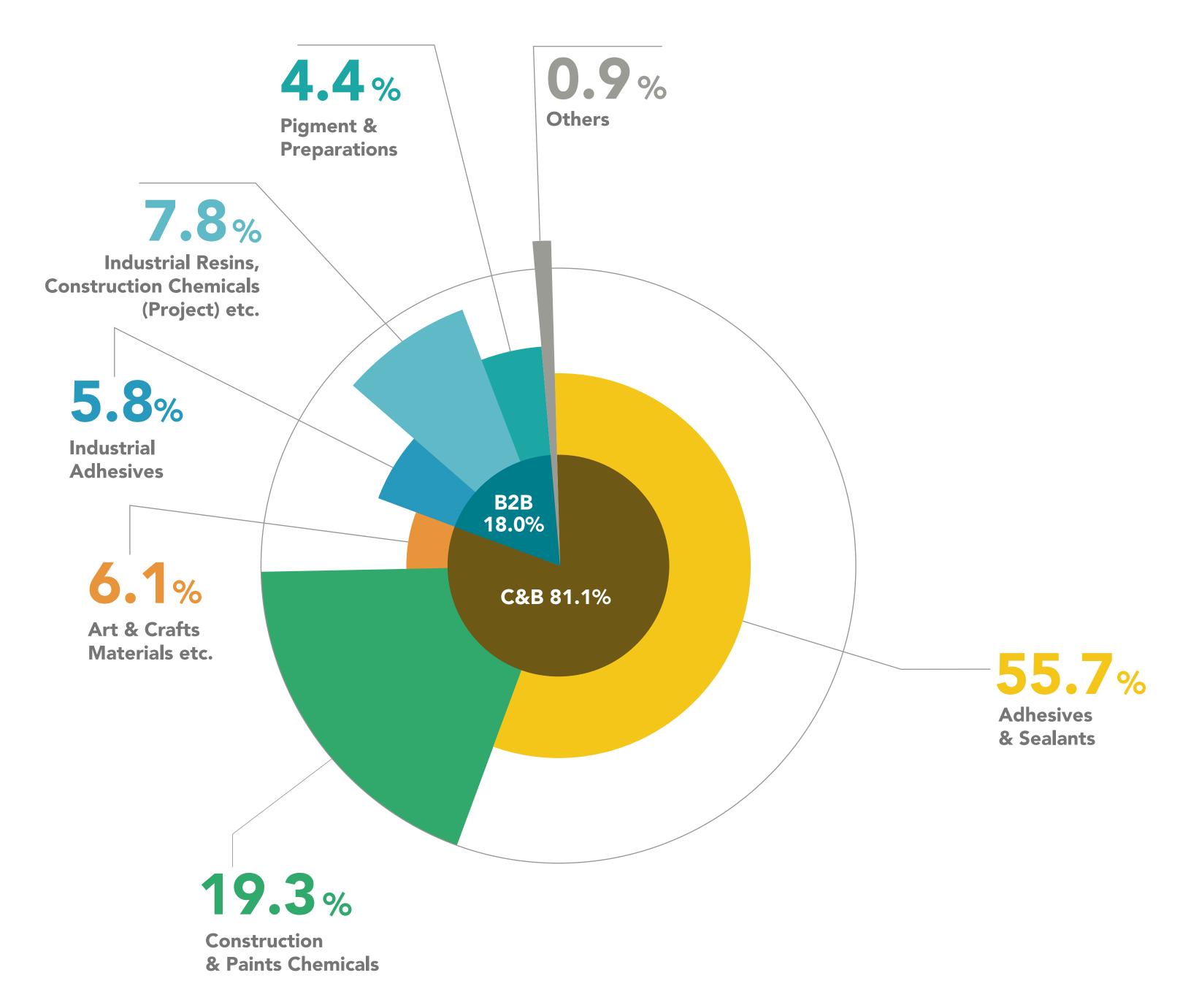
## Revenue Split

**Standalone Results** – % of Total Sales for 2022-23



18.0%
Business to Business Products

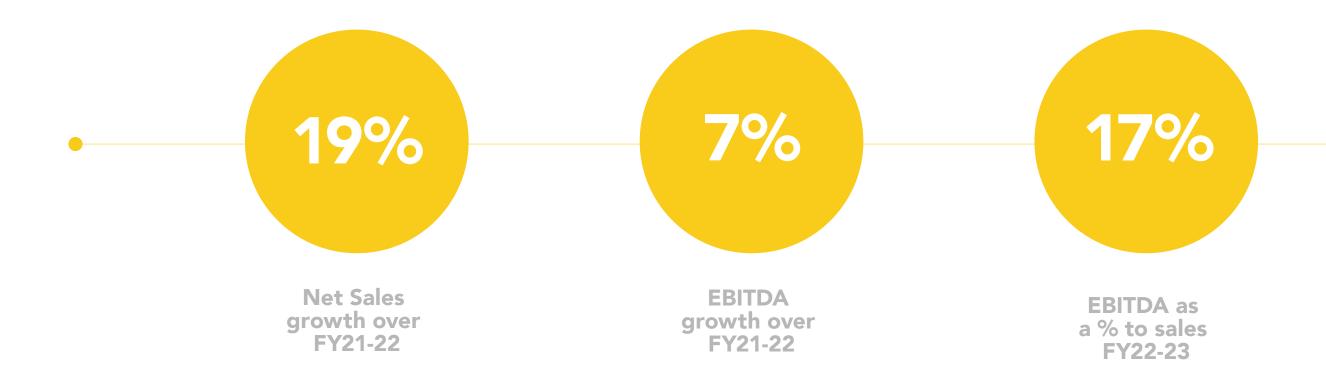
0.9% Others

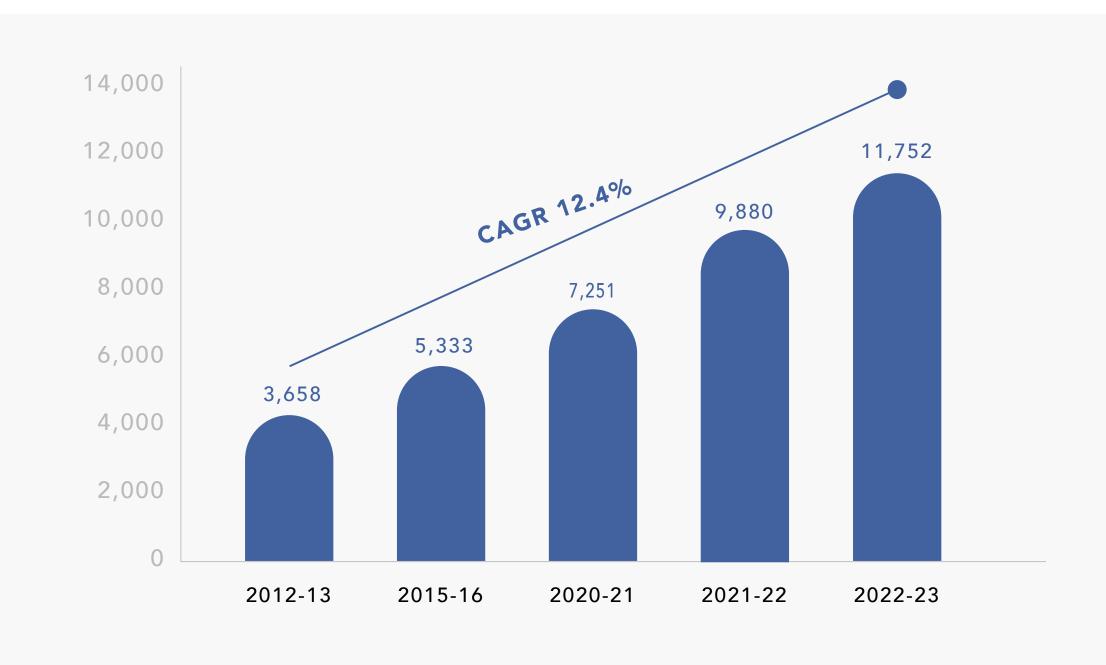


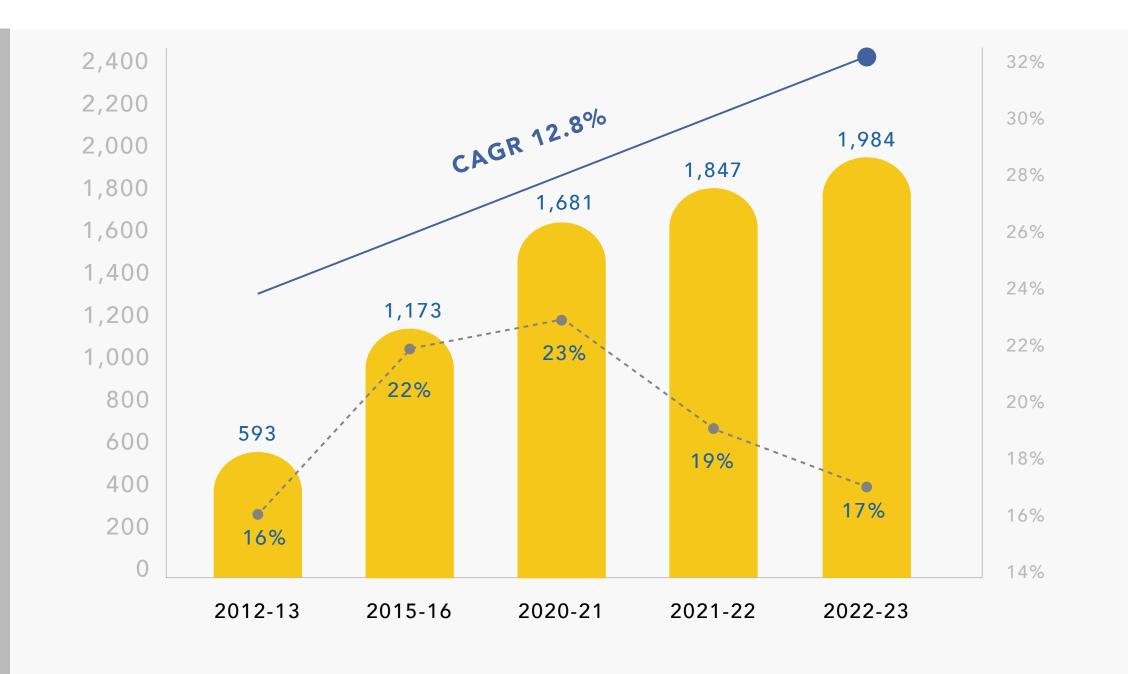
# Track Record of Rapid Growth

Consolidated Net Sales(Rs Crores)\*

\*Sales net of excise duty





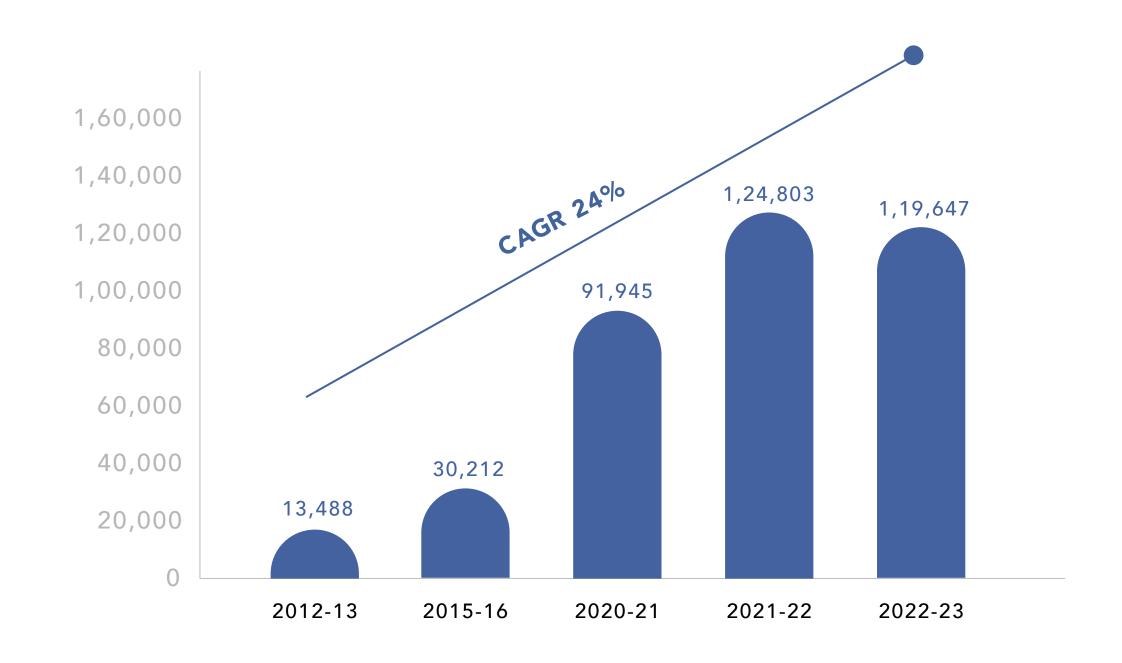


Consolidated EBITDA(Rs Crores)\*

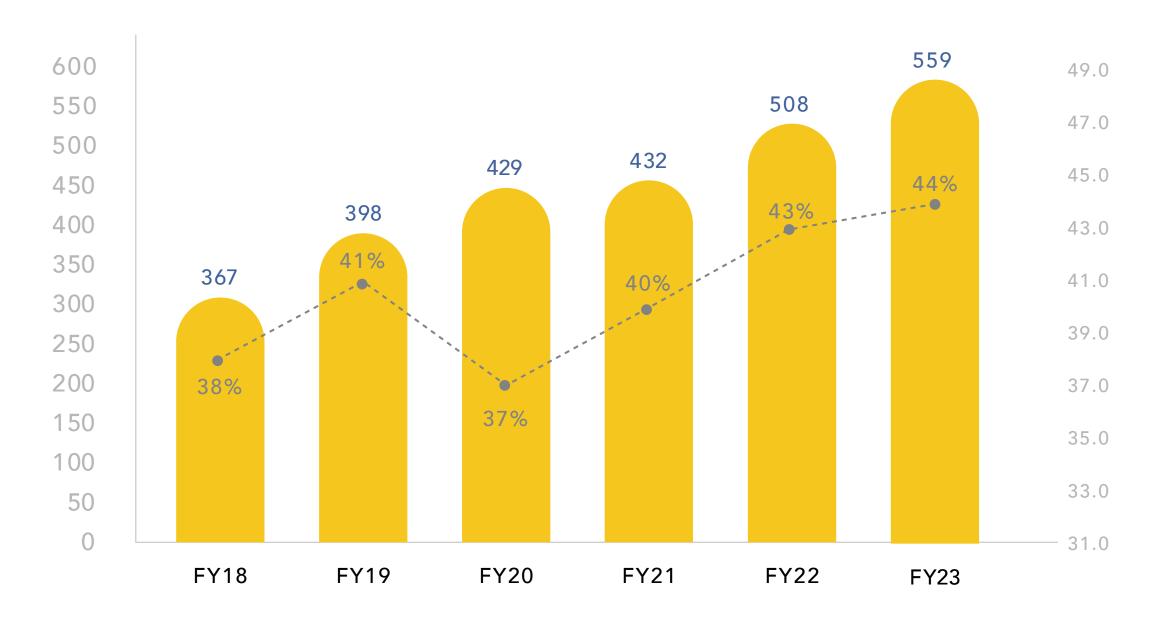
EBITDA as a % to Net Sales

# Creating Value for Shareholders









Dividend payout (Rs Crores)

% to Net Profit (excluding exceptional items)