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Date: July 28, 2023

To

**BSE Limited** 

Listing Department
Phiroze Jeejeebhoy Towers
Dalal Street, Mumbai-400 001

**Scrip Code: 532173** 

То

National Stock Exchange of India Ltd.

Listing Department

Plot No. C1, Exchange Plaza

G Block, Bandra Kurla Complex

Bandra (East), Mumbai - 400 051

Symbol: CYBERTECH

Sub: Press Release and Earning Presentation for the quarter ended June 30, 2023.

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing herewith the press release and earning presentation on the Un-audited Financial Results for the quarter ended June 30, 2023.

The same has been uploaded on the website of the Company at https://cybertech.com/Investor.

Kindly take the same on your record.

Thanking you, Yours faithfully,

For CYBERTECH SYSTEMS AND SOFTWARE LIMITED

Sarita Leelaramani Company Secretary and Compliance Officer Membership No.: A35587

Encl.: a/a



# CyberTech Total Revenue for Q1FY24 was ₹ 580.7 million; up by 44% Y-o-Y basis

**Mumbai, India – 27**<sup>th</sup> **July 2023**: CyberTech Systems and Software Ltd. (BSE: 532173; NSE: CYBERTECH), a CMMI Level 3 next-generation Enterprise Cloud Transformations provider, announced today its financial results for the **first guarter** ended on 30<sup>th</sup> June 2023.

Commenting on the results, Mr. Vish Tadimety, CEO and Founder, CyberTech, stated: "I am delighted to share that our company's growth momentum remains strong as evident in the latest quarter's financial results. Our revenue for the quarter surged by an impressive 44% compared to the previous year, reaching an outstanding figure of INR 580.7 million. This remarkable expansion can be attributed to our unwavering dedication to becoming experts in cloud transformation and our proactive efforts to fortify our sales team.

A significant driver of our success is our fruitful partnership with SAP, which has contributed to new business from SAP S/4 & HANA cloud migrations. As more enterprises accelerate their journey to the cloud, SAP remains our primary focus.

We also take pride in our Managed ArcGIS Cloud Services, and we are renowned for our excellence and a dedicated focus on meeting our clients' cloud requirements. This year, we were honored to be a Bronze Sponsor at the prestigious Esri User Conference, where our theme of "Security first ArcGIS Cloud Transformation" garnered substantial interest from participants.

Additionally, it brings me pleasure to announce that we have been awarded Esri's Utility Network Management Specialty for our exceptional expertise and services in the utility industry.

At the forefront of Spatialitics, our GeoShield product continues to be a major focus area. It has successfully achieved a strong product-market fit in terms of features, and now our goal is to scale the GeoShield product business further. To achieve this, we have made a strategic decision to reinforce our sales teams.

As with many organizations, we faced unprecedented competition for talent and witnessed significant wage inflation over the last year, resulting in higher payroll costs. Despite these headwinds impacting on net income, we remain confident in our ability to navigate these challenges and continue delivering long-term value for our shareholders.

In conclusion, I am proud of our accomplishments and our positive trajectory. With a focus on innovation, client satisfaction, and operational excellence, we are poised for success. I thank all our clients, my fellow shareholders and our CyberTech colleagues for their continued support of CyberTech."



#### **Key Financial Highlights – Q1FY24**

Particulars (₹ in Million)	Q1 FY24	Q1 FY23	YoY %	Q4 FY23	QoQ %
Operating Revenue	553.1	385.5	43.5%	541.1	2.2%
Total Revenue	580.7	402.9	44.1%	562.8	3.2%
EBITDA	95.0	98.0	-3.1%	98.4	-3.4%
EBITDA Margin %	16.4%	24.3%		17.5%	
PBT	73.9	78.0	-5.2%	75.4	-2.0%
PBT Margin %	12.7%	19.4%		13.4%	
PAT	53.3	55.4	-3.9%	53.6	-0.6%
PAT Margin %	9.2%	13.8%		9.5%	

#### **Business highlights - Q1FY24**

- Total active client counts as of 30<sup>th</sup> June 2023 was 69 (LTM).
- From an Industry perspective, revenue from the Technology sector continued to witness strong momentum and contributed 69% towards our operating revenue.
- In terms of geography, our US business continued to be the major contributor with a contribution of 99% towards our operating revenue.
- As on 30<sup>th</sup> June 2023, the Company had 625 total employees.

#### **About CyberTech**

CyberTech's expertise is Enterprise Cloud Transformation. The Company delivers Cloud based SAP digitalized solutions and Esri ArcGIS Enterprise platforms. CyberTech's Clients realize the benefits of SAP S/4HANA with digital processes that improve customer experience, gain real-time insights and increased productivity. The Company's Spatial analytics deliver digitalization benefits by integrating maps with Enterprise data. CyberTech is a trusted partner for several global enterprise Cloud transformations. The Company has strategic relationships with Cisco, Microsoft, ESRI and SAP. For more information and past results, please visit our web site <a href="https://cybertech.com">https://cybertech.com</a>

#### **Media Contact:** Saumitra Banerjee

CyberTech Systems and Software Ltd. Ph: +91 22 4283 9312. saumitra.banerjee@cybertech.com

Note: Except for the historical information and discussion contained herein, statements included in this release may constitute forward looking statements. These statements involve a number of risks and uncertainties that could cause actual results to differ materially from those that be projected by these forward-looking statements. These risks and uncertainties include, but not limited to such factors as competition, growth, pricing environment, recruitment and retention, technology, wage inflation, law and regulatory policies etc. Such risks and uncertainties are detailed in the Annual Report of the company which is available on the website https://cybertech.com. CyberTech Systems and Software Ltd. undertakes no obligation to update forward looking statements to reflect events or circumstances after the date thereof.

https://cybertech.com



CyberTech
Systems & Software Inc.

Accelerating
Digitalization through
Enterprise Cloud
Transformation

Board Update:
Vish Tadimety

**Marketing & Digital** CyberTech Journey-**Sales** Spatialitics **Cloud Transformation** CyberTech 2023-2025 **SAP HANA CLOUD** Salesforce/ Hubspot S/4HANA S/4Cloud Move MultiCloud 2-3X MACS **Associate Value Matrix ArcGIS Services** A Players-CGL **Managed Cloud Women Management** MultiCloud CML, CGL KON HXM/SuccessFactors **Building** Cash Reserve **Sales Operations Business Development** BDMs AEs, SEs, EMs/CXM **Customer Value Matrix Spatialitics** Customer Lifecycle Value Self Sufficiency Who values us; who we value Vish Tadimety **CRM/Salesforce Positioning** 

MultiCloud



# CyberTech's expertise is in **Enterprise Cloud Transformation**

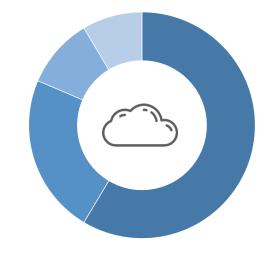
We deliver multi-cloud SaaS (Spatialitics, GeoShield), MaaS (SAP BTP), PaaS(SAP S/4) and Managed Services (MACS, SAP S/4)



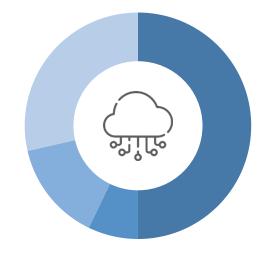
# Who we are?

CyberTech helps
businesses accelerate
digitalization through
Enterprise Multi-cloud
Transformation.

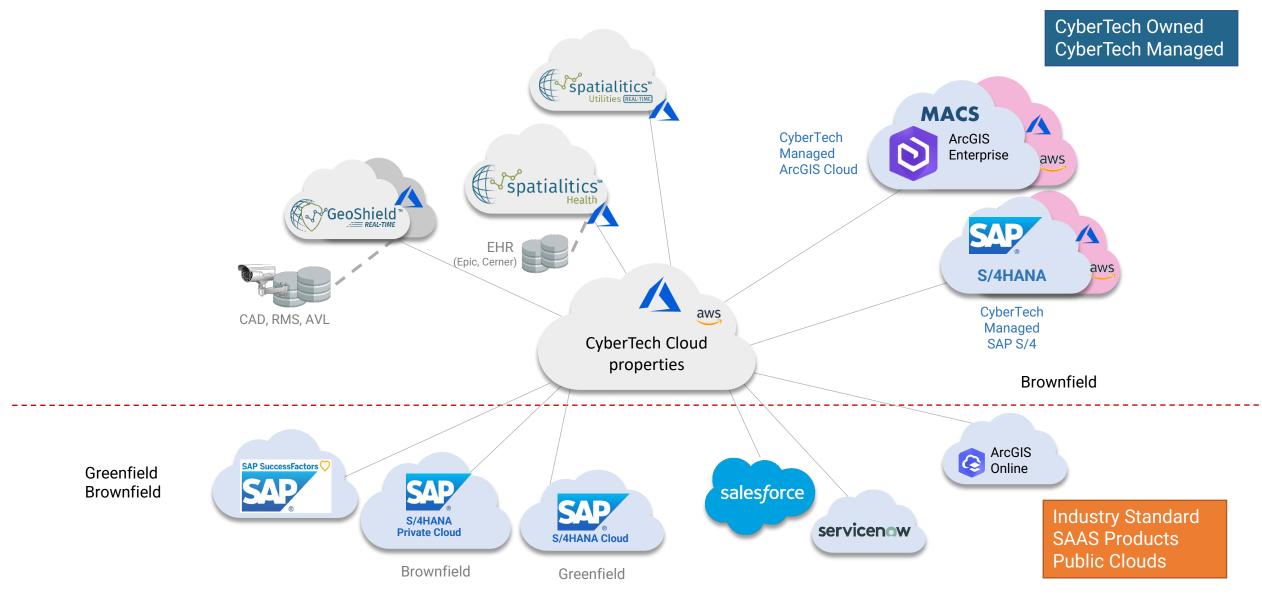
Unlike any other service provider,
CyberTech assists organizations
establish a cloud platform strategy with
the right mix of public, private or
hybrid cloud and delivers end-to-end
client-centric solutions across cloud
platforms



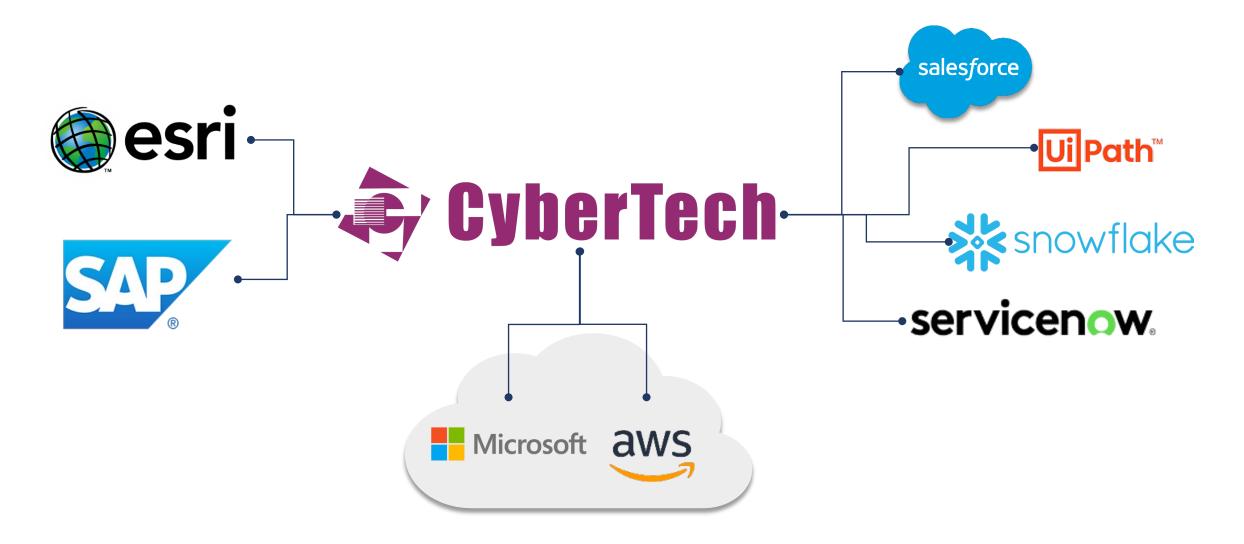
We are a deep tech company specialized in Cloud and Analytics. We own large number of Cloud Assets in North America



### Our Cloud strategy is built on a Multi-cloud Ecosystem



# Alliances & Partnerships -Cloud Led





# **Current market trend has presented a unique growth opportunity**



The global cloud computing market is projected to grow from **\$480.04 billion** in 2022 to **\$1,712.44 billion** by 2029



Cloud Market Growth - 19.9% CAGR



GIS Market Growth - 12.2% CAGR



**SAP and Esri** are expecting huge push for moving towards cloud



Overall Market

Assessment



# 2023 Planning Update





Continue the 8-step journey



Grow business 50% during 2023-2024 and aim for 100% by 2025



Mostly Recurring and Strategic Revenue Focused



Enterprise Lifecycle Value of Customers





Grow Core Business 15% YoY in 2023-24



Commit resources to the 3 main pillars as growth engines



Build 3-5 additional pedestals on core business





Inconsistent Success

Grow

 Grow Managed ArcGIS Cloud & Managed Utility Cloud (MACS) to 50 accounts

Nurture

 Grow GeoShield to 50 new accounts and make it viral

Develop

 Develop SAP S/4HANA into a major business line



# 3 - 5**Pedestals** for growth on core business



#### **Spatialitics Utilities and Unity**



#### **SAP Business Technology Platform**



**Enterprise GIS Solutions** 

Health Checks, Systems Integrations
Utility Networks



**NextGen SaaS** 

Salesforce, SuccessFactors
Eat our own dogfood



Cloud Infra, Amazon, Azure, Security

Amazon, Azure, Security

# "By 2026 it will be Y2K all over again in SAP World" 🥞 CyberTech





All SAP ERP Clients (ECC 6 EHP 8) have to migrate to **SAP S/4HANA by 2028** 

- •The latest version of SAP ERP (V. 6.0) was made available in 2006.
- •The most recent SAP enhancement package 8 for SAP ERP 6.0 was released in 2016
- •SAP will not support SAP ECC (SAP ERP Central Component) from 2028
- All clients must move to SAP S/4HANA



**SAP** proposes 3 versions

SAP S/4HANA Public Cloud SAP S/4HANA Private Cloud SAP S/4HANA perpetual on premise

 Can run on client's cloud or on premise



**Companies that invest SAP** people, process and solutions for S/4HANA will be Big Winners in 3 years

Big 4 will be expensive

**Top tier Global Integrators** can't serve



Winners must get ready

# CyberTech SAP S/4HANA Roadmap (2025 Vision)





SAP S/4HANA will be on fire by 2025



SAP will push
S/4 Public
cloud and S/4
Private cloud
as priority



Companies
that staff up
and build a
sales pipeline
will be highly
successful



CyberTech
plans to tap
into the
market with
focused
execution



# We will tap this market by offering "Zero Risk S/4 Roadmaps"

### 1Q Business Update



#### > 1QFY24 was decent

- Topline grew by around 44% Y-o-Y and 3% Q-o-Q to INR 58Cr (\$ 7.1M)
- Strong flow of deals in focus areas, backed by a robust pipeline
  - New wins in the quarter. Closed \$6M in new business
    - Border State
    - Sumitomo
    - DNV
- The Company has a cash reserve of INR 122Cr (\$ 15M)
- > To continue to deliver strong business growth, the Company will continue to stay focused on
  - Cloud Transformation
  - Building Cash Reserve
  - Talent Management
- > Pristine Balance sheet
  - o Zero debt
  - Real estate valued at INR 200Cr 250Cr (\$ 30M \$ 35M)
- > Issue- growth not dropping to the bottom-line
  - Mid management faltering

# Organizational Priority 2023

- > Trying to groom 4-6 new leaders to be SVP/COO in next 12-18 months
  - Run their own business
  - These leaders will run the company
- > Expanding bench (VT, SLJ, PMB, Raman, Ambadas, Saumitra, Sagar)
  - Grooming Watching Listening Mentoring
- > Win Win among themselves
  - Still dependent on top few
- Level of ownership issue

# Immediate and Long-Term Issues - 2023



- Identifying talent ..productivity & loyalty
- > Human Capital Management HXM
  - Metrics
    - Top 100 employees by compensation
      - Role and contributions
      - Let us have honest conversations
  - Classification of top 50% staff in 2X2 matrix (Star, Vulnerable, Outmoded and Hiring Mistake)
    - Roles and responsibilities documented and signed off
  - SuccessFactors roll out is most "Urgent and Important"
- > Implement Retention
  - New Company policies need documentation
    - Non-compete clause
    - Increase Notice period to 90 days
      - Increase up to 180 days for key people and leaders
- > Coming back to office
  - A significant section of the workforce has come back to office or is ready to come back to office
  - · However, there is a section of the workforce, who are still reluctant to come back to office
- > Business matters
  - Rate increase to support inflation

# Journey Balanced Score Card-1- Updated June 30, 2023



Journey Segments	Journey Junction Points	How I rate us
Building Cash Reserve	<ol> <li>Build the Cash as per plan</li> <li>Protect the Co. and execute to Vish Plan/Interests</li> <li>Allocate the Capital</li> <li>Management Alignment</li> <li>Shut GeoCivic India down</li> </ol>	A B B B B From C
Customer Value Matrix	<ol> <li>Spatialitics</li> <li>CyberTech</li> <li>Measure the ECV</li> </ol>	A, slow growth B, slow growth color by practice
A Players	<ol> <li>Define A, B, C. Build Mind-maps/HCM</li> <li>CML/CTL/CGL</li> <li>Women in Management</li> <li>Process Quality of talent/Implement HCM</li> <li>Vish Trusted backbones by Practice</li> </ol>	B from C A/B from C B from C B B/C
SAP Cloud Offers/Focus	<ol> <li>SAP S/4</li> <li>SAP Cloud Move</li> <li>SAP Cloud, BTP</li> <li>Talent, Process</li> </ol>	B C from D B- Color; Sell B

# Journey Balanced Score Card-2 Updated June 30, 2023



Journey Segments	Journey Junction Points	How I rate us
MACS Esri Alignment	<ol> <li>MACS Offers and Success</li> <li>Esri Growth</li> <li>Esri Coverage</li> <li>Esri Alignment</li> </ol>	B B C C
Spatialitics Self Sufficiency	<ol> <li>GeoShield</li> <li>Utilities</li> <li>Health</li> </ol>	A, growth in Horizon B, no growth C, Color
Sales Org	<ol> <li>Process</li> <li>SAP Sales Team</li> <li>GIS Sales Team</li> <li>SAP EM Team</li> <li>GIS EM Team</li> </ol>	A B from C B B A
Delivery Org	<ol> <li>GIS</li> <li>Spatialitics</li> <li>SAP</li> <li>Esri Tech Support</li> <li>DevSecOps</li> </ol>	A A C B A, B, C
Digital Sales	<ol> <li>CyberTech SAP</li> <li>CyberTech MACS</li> <li>Spatialitics</li> </ol>	B B B

# **SWOT Analysis**



- Great customer relations
- Depth and relevance of offerings
- Esri/Jack
- Deep GIS and engineering expertise
- Experienced executive leadership
- SAP Sell approved
- Revenue could 10X in 10 yrs.
- Our strategy and offerings are aligned with the industry trend of moving towards cloud
- CGL, CML and CTL

Weakness Strength Opportunity Threat

- Weak engineering focus in SAP Delivery teams
- Uneven distribution of talent between BUs
- Lack of enough 'A' players
- Partner relationships not robust across partners
- Talent Loss
- Data not in our control
- Strategic, long-term SAP revenue mainly comes from few existing customers
- Most of the SAP revenue is opportunistic revenue

# Building Cash Reserve – Status



#### **Target and Plan**

March 31, 2023

Net Cash Balance: \$ 12 - 13M



March 31, 2024

Net Cash Balance: \$ 18M



March 31, 2025

Net Cash Balance: \$ 23M

- ✓ Current Cash Balance is \$ 15M
- ✓ Added approximately \$ 3M to our cash

#### **Current cash reserve**

Net Addition to Cash Reserve		2.62
Net Balance		15.76
Total		15.76
Advance fr	om Esri	(0.69)
US Treasur	y Bill	7.42
Vanguard 7	Fotal World Stock ETF	0.42
US Mutual	Fund	1.01
US Bank CI	Os	0.50
US Bank Ba	alance	0.92
India Bank	Balance	2.01
FDR with B	ank	1.71
India Mutu	al Fund	2.47
Ending Cash Balance (A	is on June 30, 2023):	

(Figures mentioned are in USD Million)

# Our Customer Value Matrix – CyberTech Who we value and Who values us



# Value of Customers Appropriating Value

High

Low

#### **Vulnerable Customers**

- SUMITOMO
- ZORA Analytics
- City of Phoenix
- State of NJ
- County of Morris

#### **Star Customers**

- Esri
- HARMAN
- SBCUSD
- Cabot (KMG)
- WATERONE
- Aquarion
- SAP America
- AECOM
- NYCHH
- Acuity

#### **Lost Causes**

- Kolhapur
- Thane

#### Free Riders

- Texas Windstorm
- Nagpur
- Patiala
- Solapur
- Pune

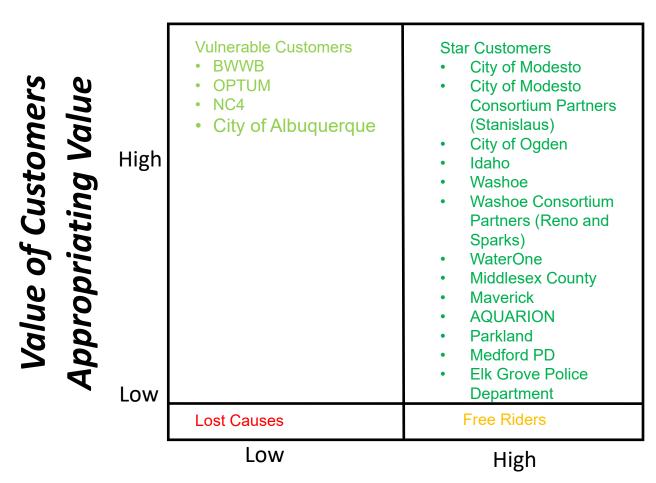
Low High

Value to Customers
Creating Value

Every Customer is profiled in a 2X2
Matrix showing who we value and
Who values us. A 2-Way relationship
Is a <u>Star customer</u>. If we value a client
and it is not reciprocated, we rate as
<u>Vulnerable</u>. We also track free riders
and Lost Causes

# Our Customer Value Matrix – Spatialitics Who we value and Who values us





Every Customer is profiled in a 2X2
Matrix showing who we value and
Who values us. A 2-Way relationship
Is a <u>Star customer</u>. If we value a client
and it is not reciprocated, we rate as
<u>Vulnerable</u>. We also track free riders
and Lost Causes

Value to Customers
Creating Value

# New Wins in 3 Key Areas in 3Q



SAP S/4HANA® Move and SAP® Cloud





**TCV: \$134K** 

Esri Managed Cloud Services and ArcGIS Services



Spatialitics
Products & Platforms

# Projected Wins in 3 Key Areas



SAP S/4HANA® Move and SAP® Cloud



Esri Managed Cloud Services and ArcGIS Services



Spatialitics
Products & Platforms



### Open Positions in 3 Key Areas (per 2023 Strategic Hiring Plan)



- ✓ Need to hire One new AE for SAP, Hired One new AE for GIS and One new AE for Spatialitics
- ✓ Solution Engineer for GIS Closed
- ✓ Associate Product Manager for GeoShield Closed
- ✓ Need real Leadership focus to assist Vish with hires
- ✓ India recruitment weak; Inflationary trend in job market

# SAP S/4HANA® Move and SAP® Cloud Platform

- SAP Account Executives (1)
- Engagement Manager and Sr.
   Solution Engineer (1)
- SAP Alliance Manager



# Esri Managed Cloud Services and ArcGIS Services

- Account Executive (1)
   Managed Cloud and GIS Services Completed
- Solution Engineer (1)
   Esri Managed Cloud Services
   Completed



# Spatialitics Products & Platforms

- Account Executive or Account Manager (1) - Completed
- Associate Product Manager –
   GeoShield (1) Completed
- GeoShield Product Leader (1) -Completed



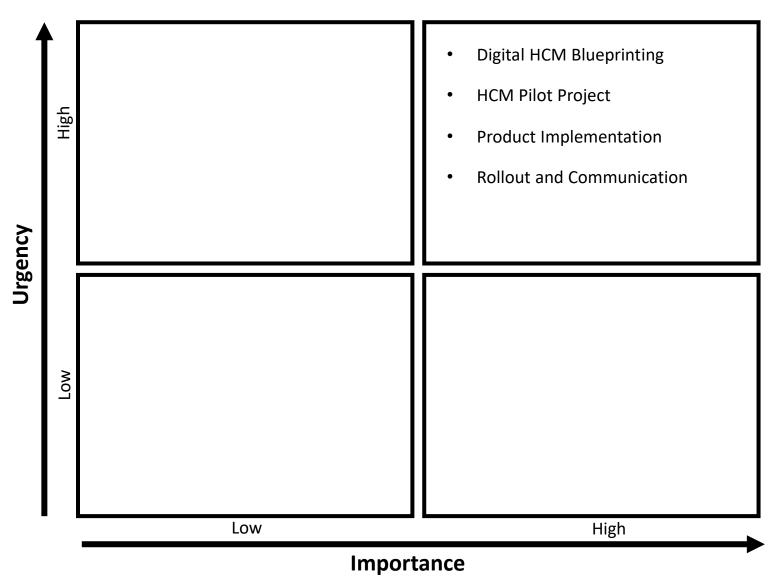
# Our Positioning / Marketing

- > 9 new leads generated via digital channels:
  - San Jose Water, Millennium Geospatial
- ➤ Active Social Media participation
  - LinkedIn, Facebook, Twitter, Instagram
  - Dedicated Showcase pages
- Digital advertising (image/video) for prospective customers:
  - SAP (Accelerators), MACS
  - · GeoShield, Utilities, Healthcare
- > Email campaigns for target accounts
- Planned customer interviews, case-studies
   Quarterly whitepapers in 2022



# Digital HCM: Urgency-Importance Matrix

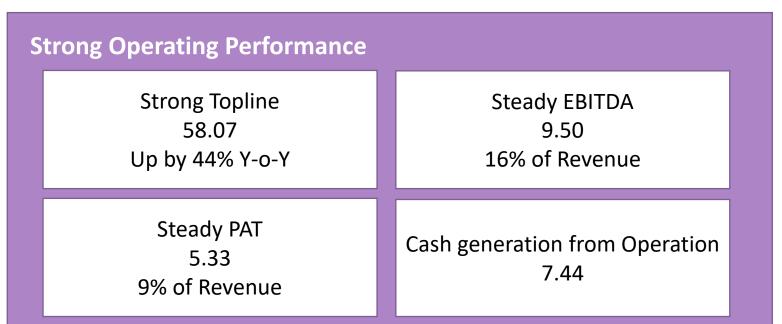




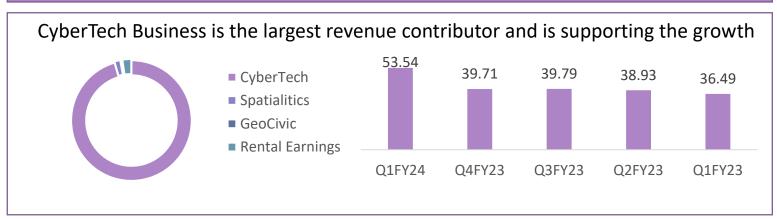
### Q1FY24 – Financials



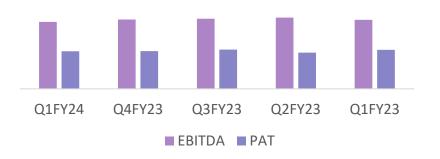
(Figures mentioned are in INR Cr)











# Q1 Results



(Figures mentioned are in INR Cr)

Particulars	Q1FY24	Q4FY23	Q3FY23	Q2FY23	Q1FY23
Total Revenue	58.07	56.28	44.97	42.98	40.29
EBITDA	9.50	9.84	9.95	10.11	9.80
PAT (Before one-time adjustments)	5.33	5.36	5.57	5.14	5.54
Cash Generated from Operations	7.44	7.33	6.95	7.18	7.55

(Figures mentioned are in USD)

Particulars	Q1FY24	Q4FY23	Q3FY23	Q2FY23	Q1FY23
Total Revenue	7,081,707	6,863,415	5,463,492	5,371,157	5,186,663
EBITDA	1,158,537	1,200,000	1,208,845	1,263,434	1,261,586
PAT (Before one-time adjustments)	650,000	653,659	676,710	642,339	713,182
Cash Generated from Operations	907,317	893,902	844,369	897,276	971,936

### Real Estate



All figures, stated here, are in INR lakh

BUDGET TOTALS	BUDGETED	ACTUALS	VARIANCE
Revenue	133.89	134.01	0.12
Cost of Revenue	6.00	13.02	(7.02)
Gross Margin	127.89	120.99	(6.90)
Gross Margin %	96%	90%	

CyberTech House, Thane

				Quarterly	
Tenant	Floor	Total Area (Sq Ft)	Occupancy %	Rent	Remarks
				Received	
Thyssenkrupp	3rd	25,000	50	36.73	12500 sq available
Self Occupied	1st	25,000	100	-	Self occupied SSG
Maximus	2nd	25,000	100	67.58	Rent started from April 1,2023

#### **ACME Plaza**

				Quarterly	
Tenant	Suite	Rented Area (Sq Ft)	Occupancy %	Rent	Remarks
				Received	
Refco Sify Securities Pvt Ltd	512	3,700	100	14.16	
Noatum Logistics	501	854	100	3.74	
Home First Finance company	4 A, B, C	2,565	100	8.36	



#### **Thank You**



**Regd. Office:** 'CyberTech House', Plot No. B-63/64/65, Road No. 21/34, J. B. Sawant Marg, MIDC, Wagle Estate, Thane (West), 400 604.

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