

October 29, 2025

**BSE Limited** 

P.J. Towers, Dalal Street, Mumbai- 400 001

(Scrip Code: 543386)

Dear Sir/Madam,

**National Stock Exchange of India Limited** 

Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block, Bandra - Kurla Complex, Bandra (E), Mumbai - 400 051

(Symbol: FINOPB)

Sub: Investor Presentation under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

Pursuant to Regulation 30 of SEBI Listing Regulations, enclosed herewith the Investor Presentation on Audited Financial Results for the half year ended September 30, 2025 and Unaudited Financial Results for the quarter ended September 30, 2025 of Fino Payments Bank Limited ("Bank").

The said presentation is also available on the Bank's website i.e. www.finobank.com

Kindly take the same on your record.

Thank You

Yours faithfully, For Fino Payments Bank Limited

Basavraj Loni Company Secretary & Compliance Officer

Place: Navi Mumbai

Encl: a/a



Investor Presentation Q2 & H1 FY'26



#### **Table of content**



01 Strategic Update

**02** Financial Highlights

**03** Fino 2.0 – Digital Update

**04** Product Level Performance

Classification: Interna

## Strategic Update



#### Key Highlights – Q2'26





**Expanding Ownership Business –** Customer base of 1.6 crores, over 9.1 lakh accounts opened – Highest-ever for a quarter



**Building Liability Franchise** – Average deposits up by 36% YoY ₹ 2,306 crores at 1.9% cost of funds



**Customer Trust Enhancing –** 36% YoY growth in CASA subscription renewal income; active customer base 70% (57 lakh+ digitally active in Sep'25)



**UPI Footprint –** Daily transactions grew by 33% YoY to ~ 1 Cr



**Net-worth** – Rs. 786\* crores as on 30<sup>th</sup> September 2025, poised for license evolution



**Digital Payment Services –** Digital Business contributing 16% of revenue pie with risk calibrated approach



Margins – EBITDA margin expanding to 15.4% v/s 12.6% in Q2'25 driven by evolving product mix

#### Business Performance Outlook



- Customer Ownership Quality of customer improving leading to an increase of 36% YoY in average deposits through targeted marketing efforts and expanding reach.
- **Digital Payment Services** Risk calibrated approach to continue during FY26, enhanced focus on quality of merchant / partners, hopeful of revival in Q3FY26 and build up momentum in coming quarters.
- Cash Management Services Improvement in the MFI-NBFC disbursals, hopeful of better H2FY26
- Transaction Business Traditional business impacted due to changes in regulations for remittance, industry moving towards UPI and other alternate channels
- Revenue & Margins Growing business continues to contribute 56% of the revenue pie; changing product mix will improve the margins
- Costs Operating Costs have remained flat during the quarter, the focus is to achieve operational efficiency by maintaining costs, reflecting in our EBITDA margin
- **Technology** Migration to new Core Banking Solution in FY26, we will continue to invest in technology to support our business aspirations
- SFB RBI evaluation in progress for Small Finance Banking License

#### Robust Business Model – Q2'26



(% Growth YoY)

**Transaction Count** 97.6 Crs 25%

**Business** Volume



Digital **Advancement**  Digital Throughput ₹ 62.8k Crs

32%

**Merchant Count** 20.0 Lakhs

8%

Strong **Distribution** 



Financial **Strength** 

Revenue ₹ 400.1 Crs

12%

Building Value

**Profit Before Tax** ₹ 21.2 Crs

**CASA Renewal Income** ₹ 62.1 Crs

36%

Customer Centric



18%





**Strong presence** with 20 lakh banking outlets covering 97% pin-codes

**Strong customer** base of 1.6 Crs serving ~1% of **India's population** 





57 lakh+ digitally active customers in Sep'25









**23**<sup>rd</sup> consecutive **Profitable** Quarter

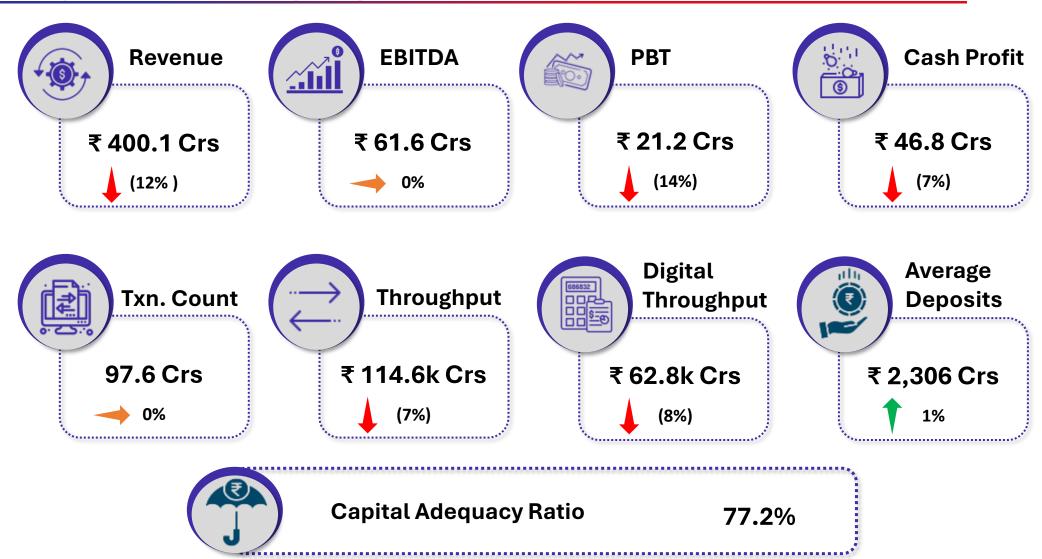




**Deposit led** franchise with ₹ 2,306 Crs at 1.9% cost of funds

#### Q2'26 Key Business Highlights (QoQ)

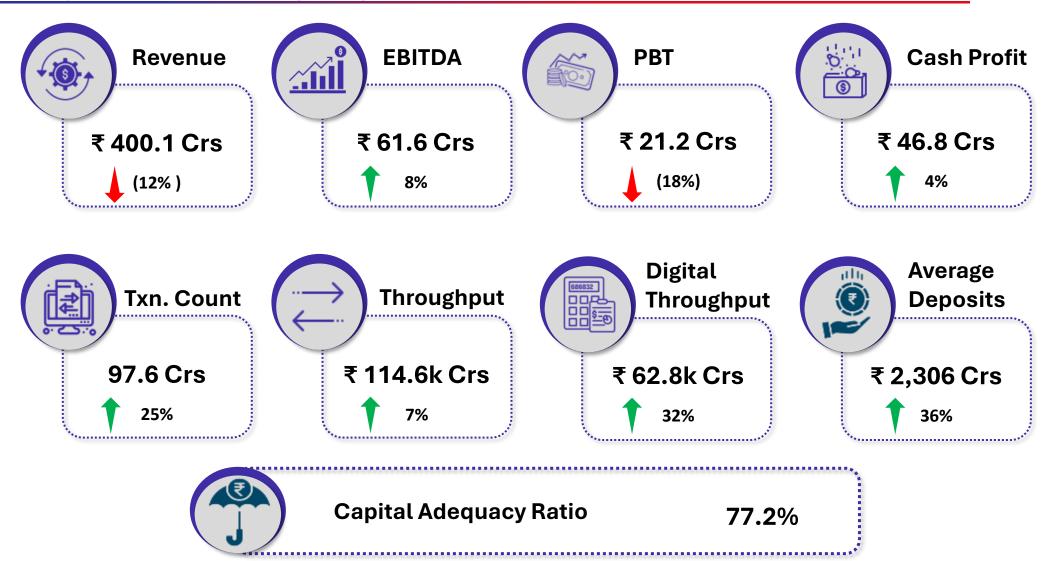




Revenue largely impacted by drop in digital and transaction business

#### Q2'26 Key Business Highlights (YoY)

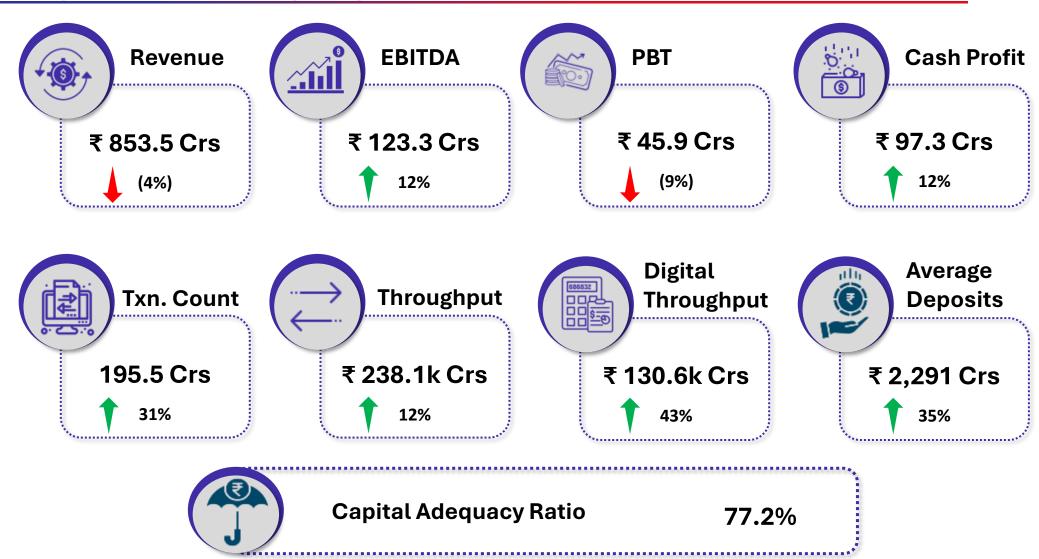




Revenue largely impacted by drop in transaction business

#### H1'26 Key Business Highlights (YoY)

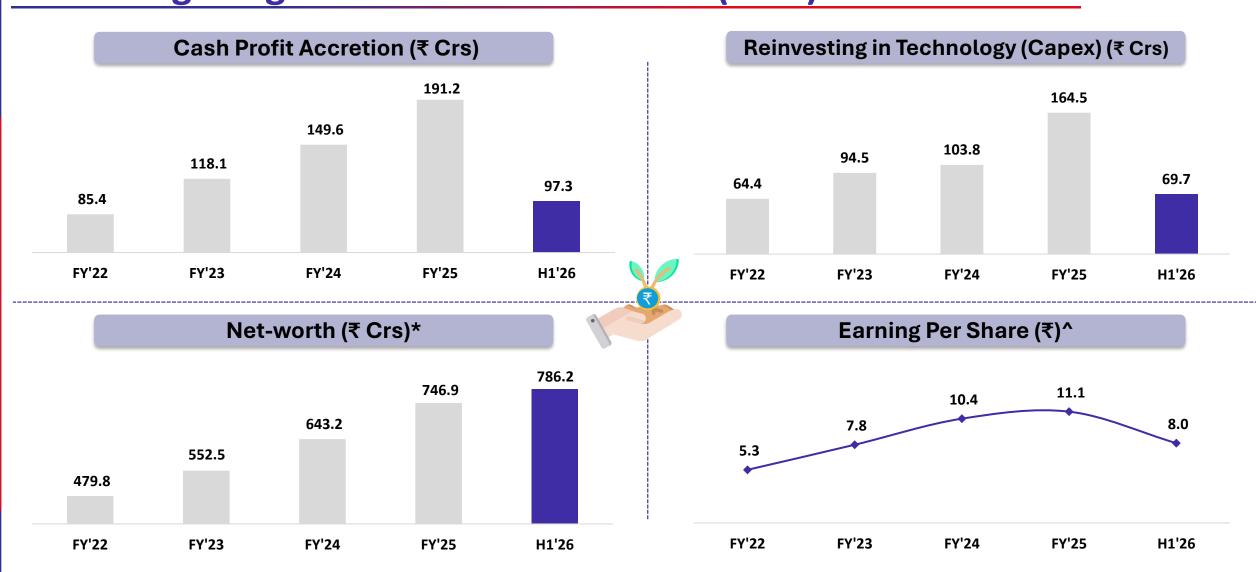




Revenue largely impacted by drop in transaction business

#### Delivering Long Term Sustainable Value (HoH)





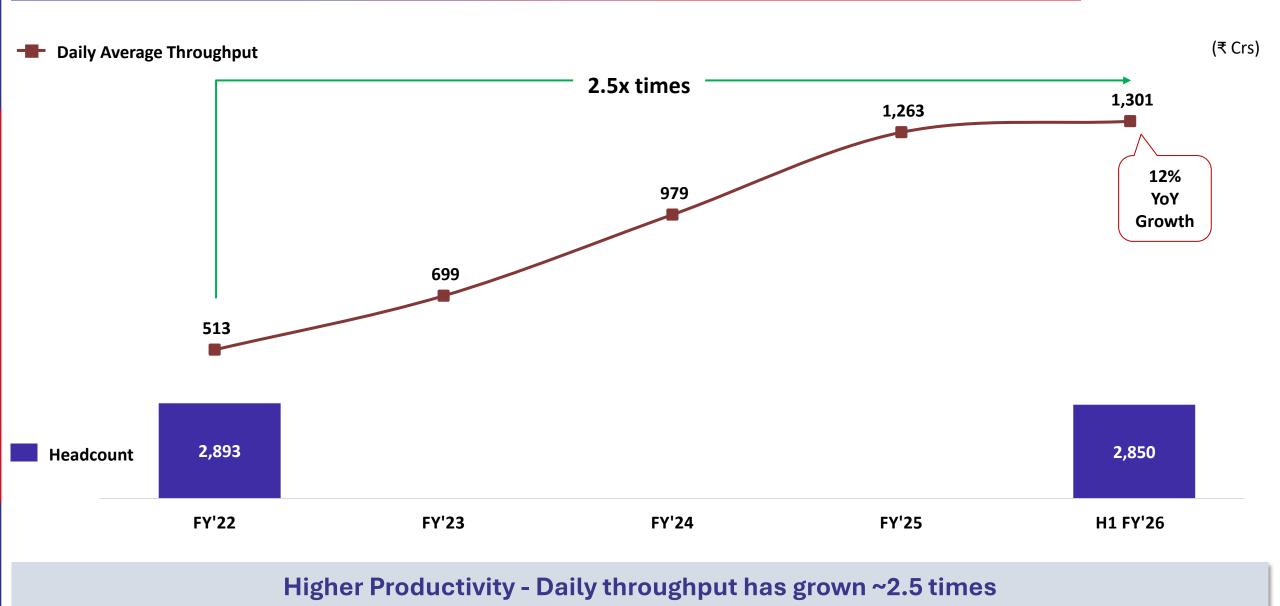
Continue to investing in technology & creating long term value for shareholders

#HarDinFino...

<sup>\*</sup>As per Companies Act; ^Annualised EPS for H1'26

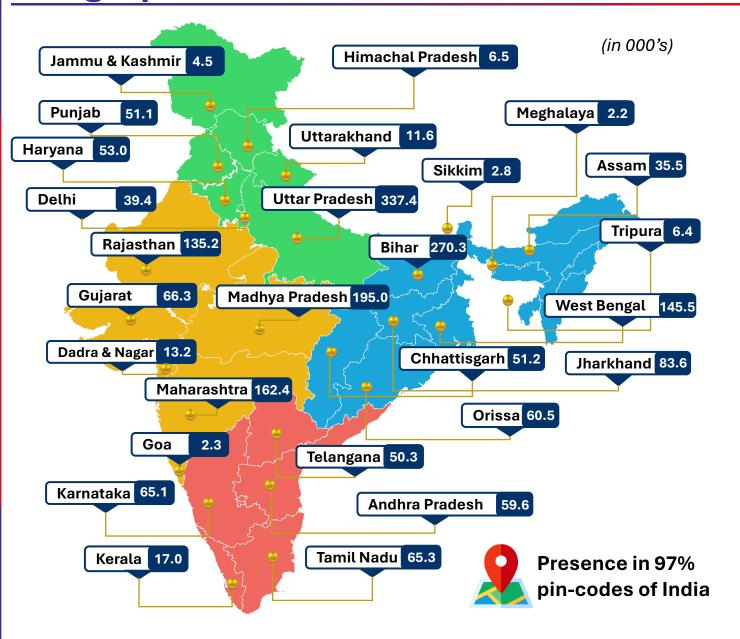
#### Daily Average Throughput - Trend

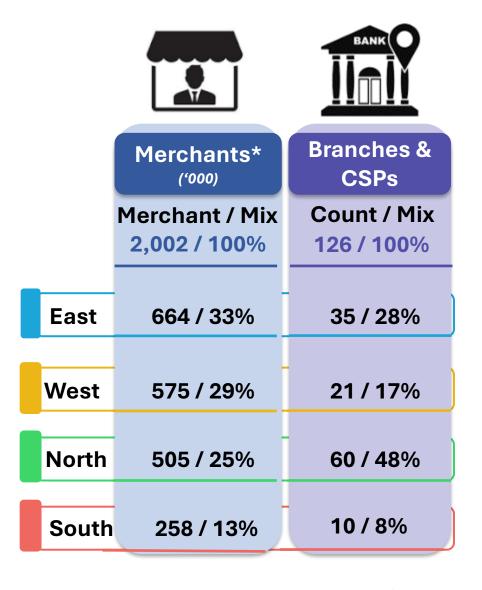




#### **Geographical Presence**







<sup>\*</sup> Includes Own & Open Banking

## Financial Highlights

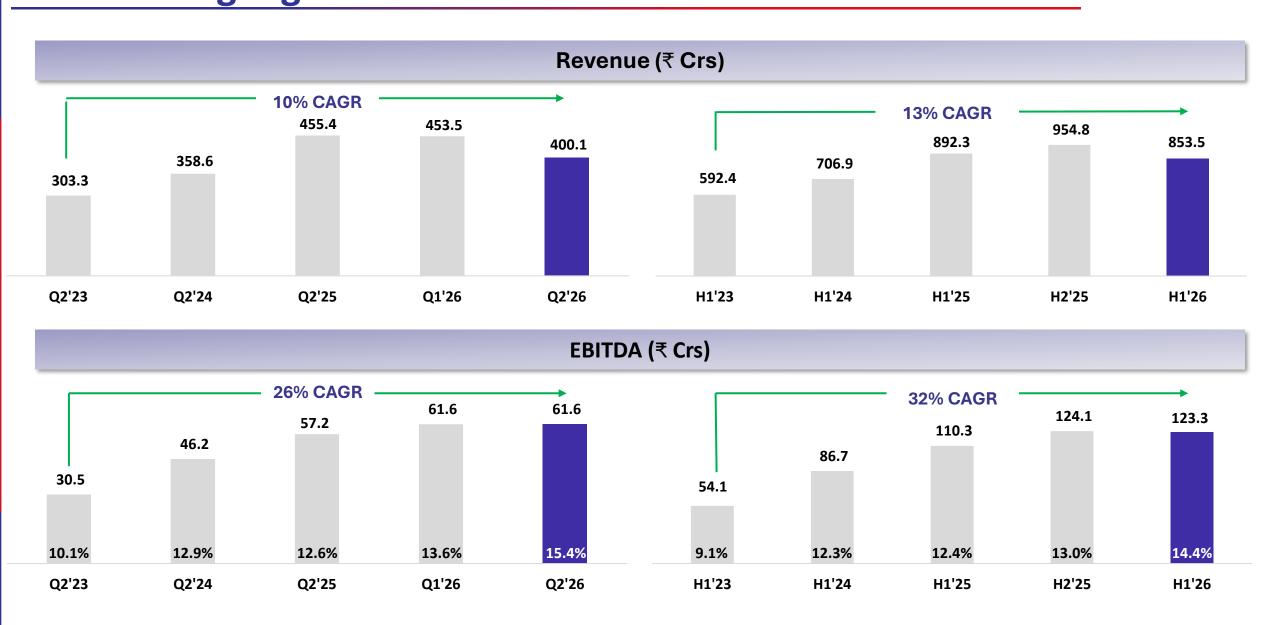


#### Bank Level Profit & Loss



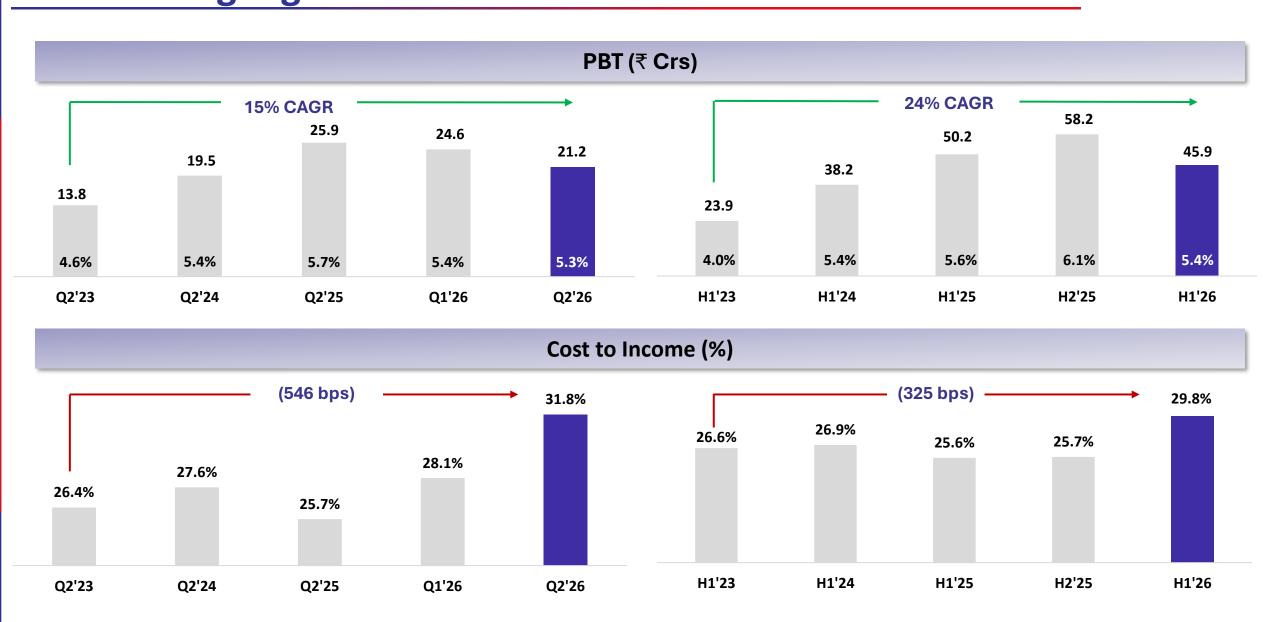
Particulars (₹ Crs)	Q2'26	Q1'26	Q2'25	QoQ (%)	YoY (%)	H1'26	H1'25	YoY (%)
Revenue	400.1	453.5	455.4	(12%)	(12%)	853.5	892.3	(4%)
Product Cost	251.4	301.6	312.4	(17%)	(20%)	553.0	613.9	(10%)
Net Revenue	148.6	151.9	143.0	(2%)	4%	300.5	278.4	8%
Net Revenue Margin %	37.1%	33.5%	31.4%	365 bps	575 bps	35.2%	31.2%	401 bps
Operating Cost	87.0	90.3	85.8	(4%)	1%	177.3	168.1	5%
EBITDA	61.6	61.6	57.2	-	8%	123.3	110.3	12%
Other Fin. Cost & Depreciation	40.4	37.0	31.2	9%	29%	77.4	60.1	29%
РВТ	21.2	24.6	25.9	(14%)	(18%)	45.9	50.2	(9%)
PAT	15.4	17.8	21.1	(14%)	(27%)	33.1	45.4	(27%)
EBITDA Margin	15.4%	13.6%	12.6%			14.4%	12.4%	
PBT Margin	5.3%	5.4%	5.7%			5.4%	5.6%	
Cost to Income	31.8%	28.1%	25.7%			29.8%	25.6%	





Note: EBITDA margins mentioned inside the bars of the EBITDA charts

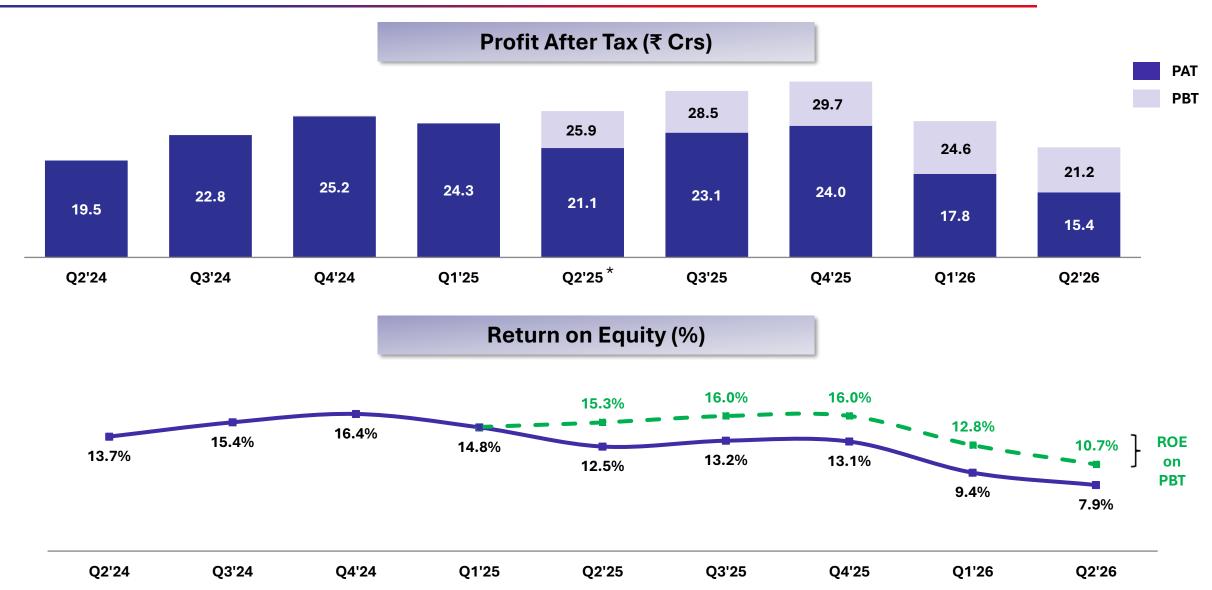




Note: PBT margins mentioned inside the bars of the PBT chart







<sup>\*</sup> Tax Paying from Q2'25



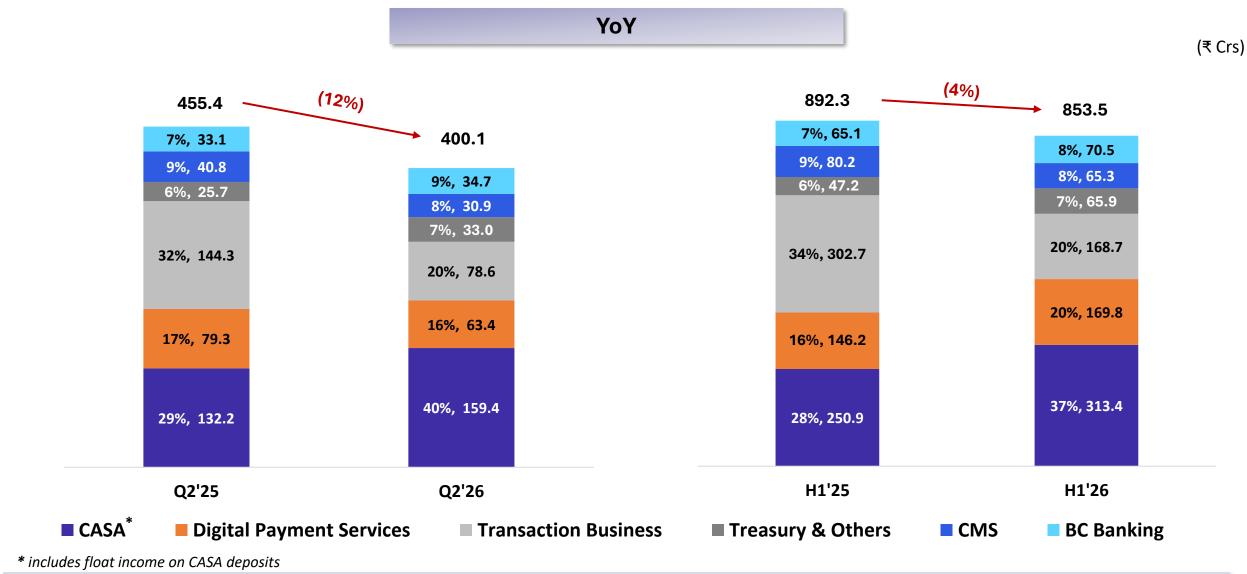
(₹ Crs)

Business Revenue	Q2'26	Q2'25	Growth (YoY)	Q2'26   (Q2'25) Revenue Mix (%)	Q2'26 NR Margin	H1'26	H1'25	Growth (YoY)	H1'26   (H1'25) Revenue Mix (%)
Growing Business * (CASA & Digital Payment Services)	222.9	211.5	5%	56%   (46%)	44%	483.1	397.0	22%	57%   (44%)
Stable Business (CMS & BC Banking)	65.6	73.9	(11%)	17%   (16%)	27%	135.8	145.3	(7%)	16%   (16%)
Traditional Business (DMT, MATM & AePS)	78.6	144.3	(46%)	20%   (32%)	13%	168.7	302.7	(44%)	20%   (34%)

<sup>\*</sup> includes float income on CASA deposits

#### **Core businesses contributing higher margins**





Shift from transaction business to Ownership and Digital payments

## Product Portfolio – Growth & Margins



Product	Drivers	Q2'26 Revenue (₹ Crs); YoY Growth	Q2'26 Margins	H1'26 Revenue (₹ Crs); YoY Growth	H1'26 Margins
<u> </u>		<b>Growing Business</b>			
CASA*	Customer ownership; Path to annuity	159.4 21%	54%	313.4 25%	53%
Digital Payment Services	UPI payments stack	63.4 (20%)	20%	169.8 16%	20%
		Stable Business			
CMS	High growth high margin business	30.9 (24%)	34%	65.3 (19%)	34%
BC Banking	Mature institutional business	34.7 5%	21%	<b>70.5</b> <b>8</b> %	21%
		Traditional Busines	S		
DMT	Hook product	39.5 (61%)	4%	86.4 (59%)	4%
Micro ATM + AEPS	Cash withdrawal business is the key to attract customer footfalls	39.1 (12%)	22%	82.3 (9%)	22%

<sup>\*</sup> includes float income on CASA deposits

# Fino 2.0 Digital Update



## Digital Payments – Fino Ecosystem





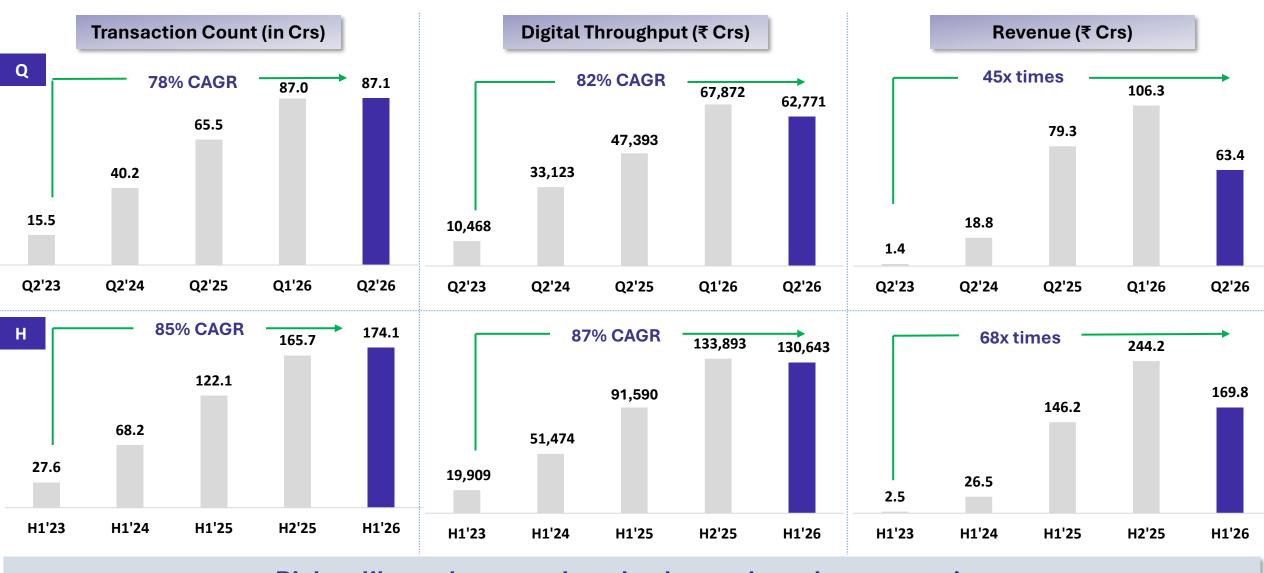
	Q2'25	Q1'26	Q2'26
<b>Digital Throughput</b> (in ₹ Cr)  YoY (%)	<b>47,393</b> <i>43%</i>	<b>67,872</b> 54%	<b>62,771</b> 32%
<b>Digital Transaction Count</b> (in Cr)  YoY (%)	<b>65.5</b> 63%	<b>87.0</b> 54%	<b>87.1</b> 33%
UPI Transactions Ecosystem (in Cr)	44,440	54,966	59,110
Fino's Contribution (%)	1.55%	1.52%	1.45%
Technical Decline (%)	0.03%	0.10%	0.03%
FinoPay Users (in lakh)  YoY (%)	<b>5.2</b> 48%	<b>6.1</b> 35%	<b>7.2</b> 39%
Mobile Banking User Ranking	7	6	6*
Active Merchants	212	228	175

<sup>\*</sup> As on Aug'25

23

### Digital Momentum

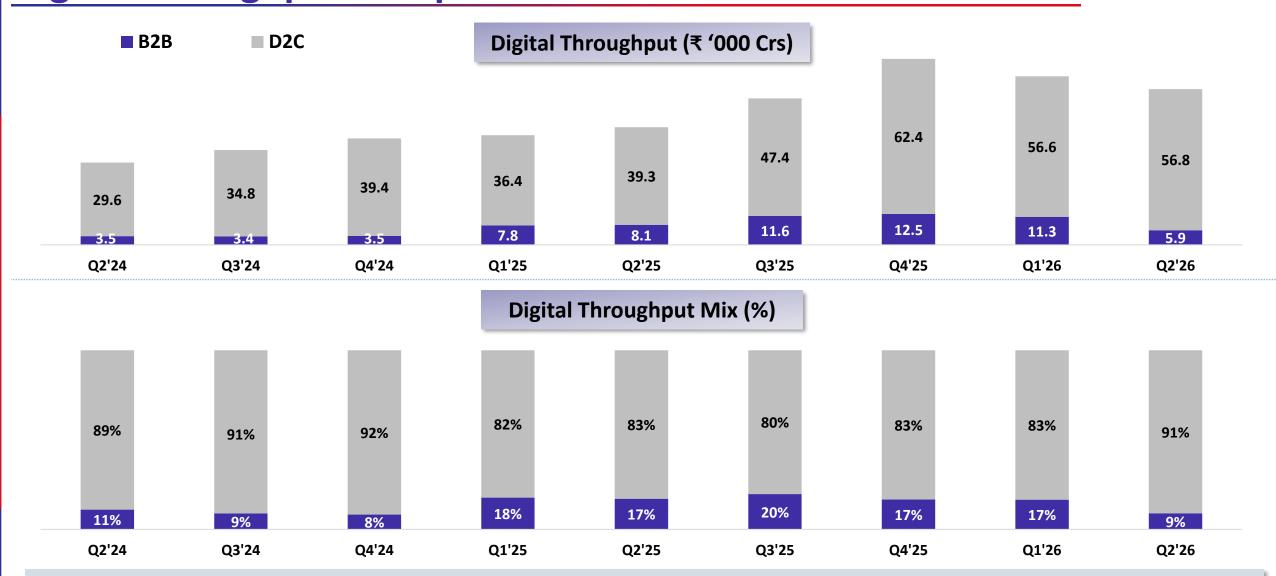




Risk calibrated approach and enhanced regulatory scrutiny

### Digital Throughput Composition

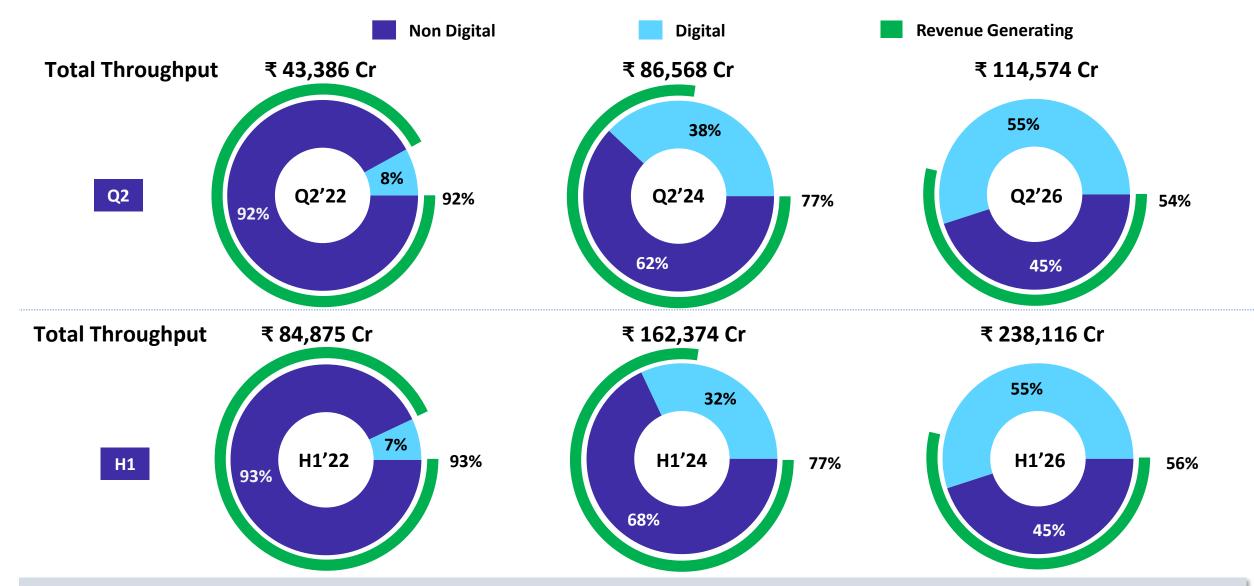




Risk calibrated approach and enhanced regulatory scrutiny

## Digital & Non-Digital – Throughput Trend





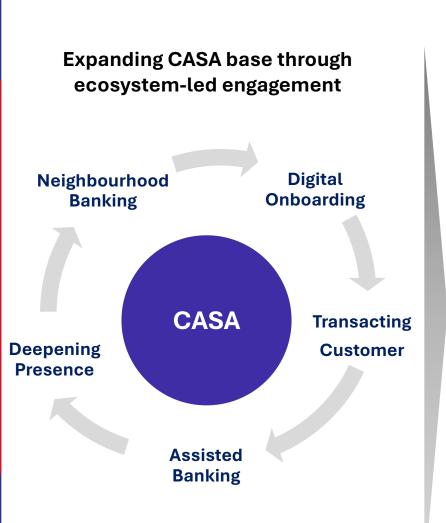
UPI is spearheading India's digital transformation & Fino is at the forefront of the digital revolution

## Product Level Performance



#### Classification: Internal Customer Acquisition to Ownership

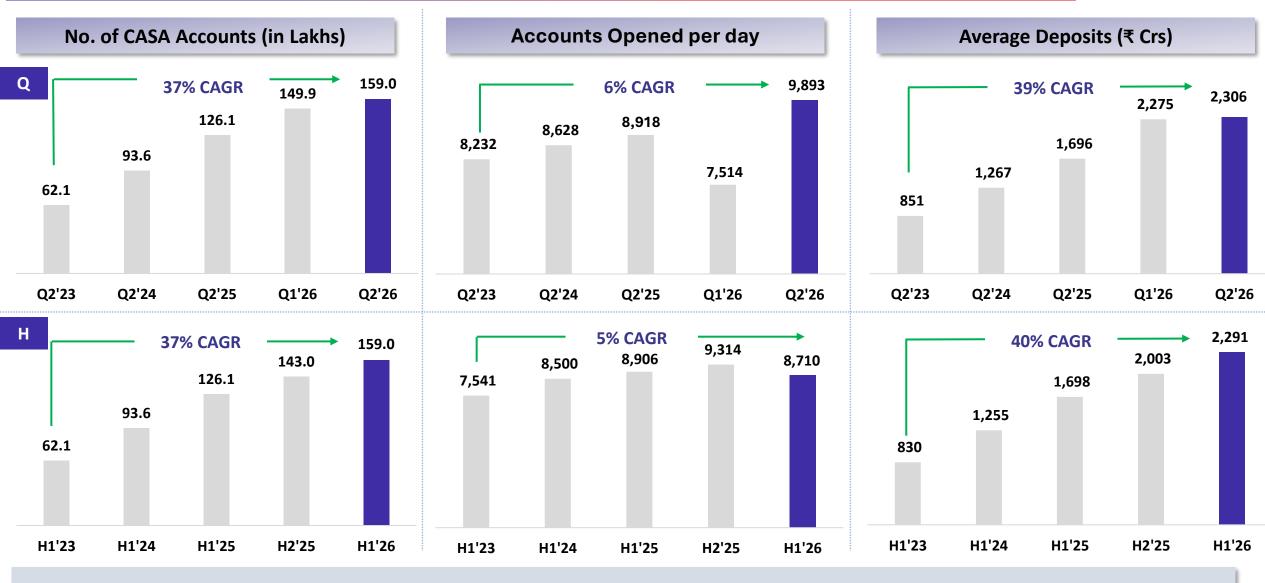




	Q2'25	Q1'26	Q2'26
CASA Accounts Opened (in lakh) Rural Semi-Urban Urban	<b>8.2</b> 5.1 1.6 1.5	<b>6.8</b> 4.2 1.4 1.2	<b>9.1</b> 5.6 1.8 1.7
Average Deposits (₹ Cr)  YoY (%)	<b>1,696</b>	<b>2,275</b>	<b>2,306</b>
	34%	34%	36%
Cost of Funds (%)	2.2%	2.1%	1.9%
Renewal Income (₹ Cr)  YoY (%)	<b>45.7</b>	<b>55.9</b>	<b>62.1</b>
	51%	38%	36%
<b>Digitally Active Customers</b> (in lakh)  YoY (%)	<b>44.3</b>	<b>53.2</b>	<b>57.3</b>
	38%	28%	29%

#### **Ownership Momentum Continues**

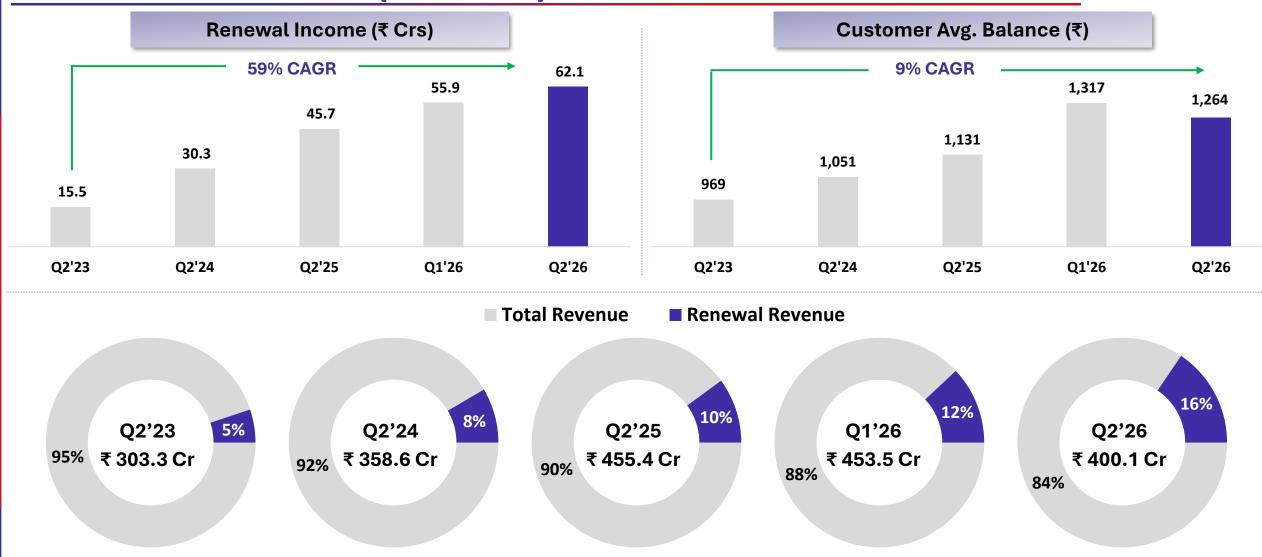




Highest-ever daily account openings

#### Customer Stickiness (Q2 - YoY)

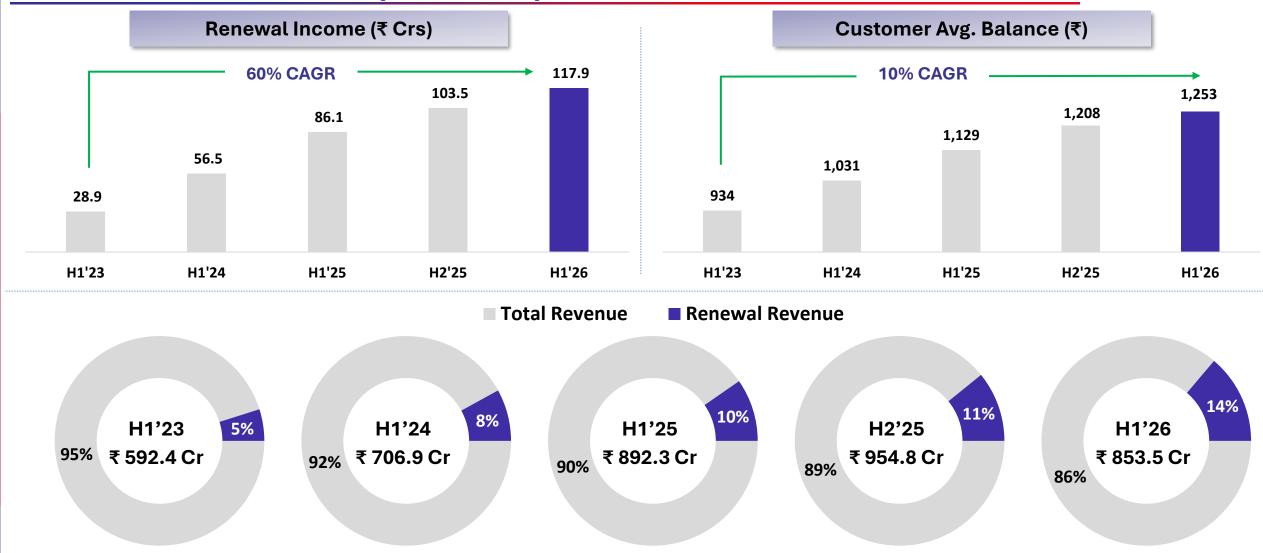




Consistent growth in renewal income reflects the strength and stickiness of our product offering

### Customer Stickiness (H1 - YoY)

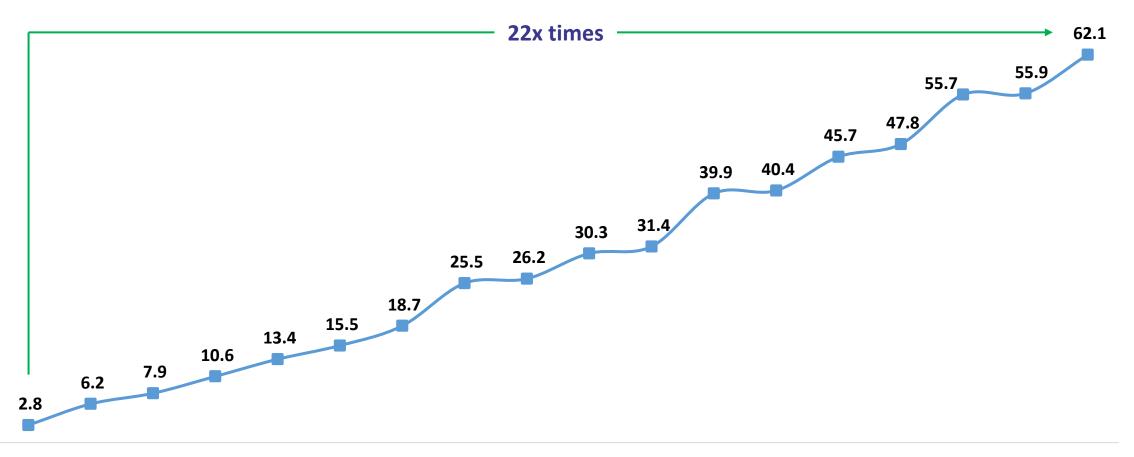




Consistent growth in renewal income reflects the strength and stickiness of our product offering







Q1'22 Q2'22 Q3'22 Q4'22 Q1'23 Q2'23 Q3'23 Q4'23 Q1'24 Q2'24 Q3'24 Q4'24 Q1'25 Q2'25 Q3'25 Q4'25 Q1'26 Q2'26

Quarter on Quarter growth in Renewal Income demonstrating customer trust & annuity business

#### **Average Deposits & Cost of Funds - Trend**



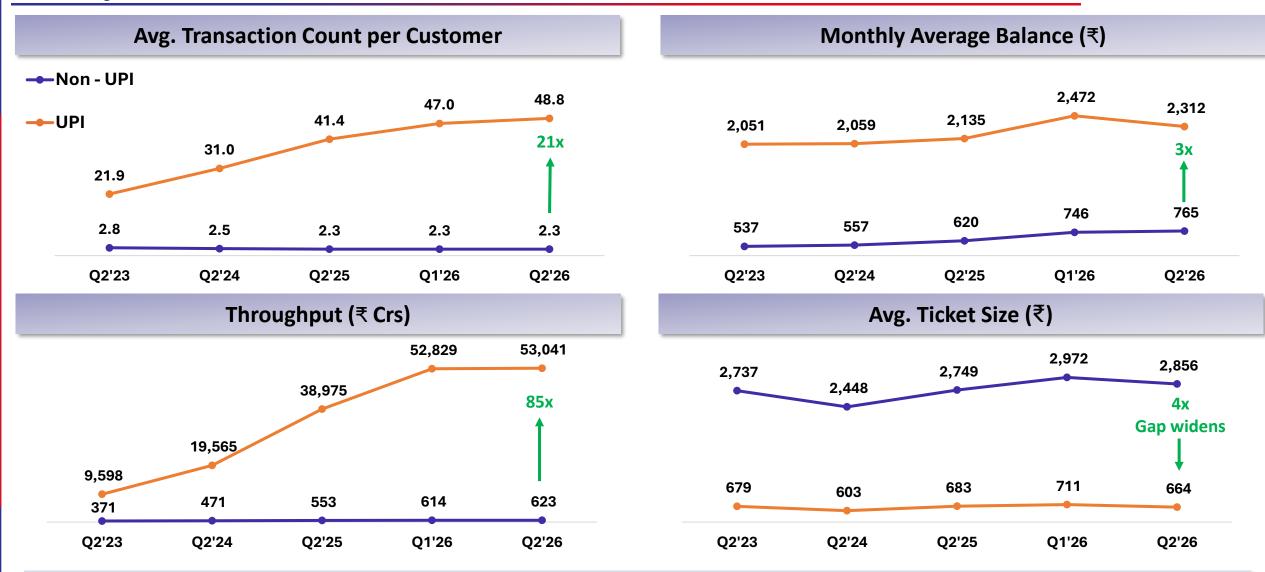


Q1'22 Q2'22 Q3'22 Q4'22 Q1'23 Q2'23 Q3'23 Q4'23 Q1'24 Q2'24 Q3'24 Q4'24 Q1'25 Q2'25 Q3'25 Q4'25 Q1'26 Q2'26

Building Liability First Franchise at low cost – key differentiator amongst peers

#### UPI v/s Non-UPI Customer

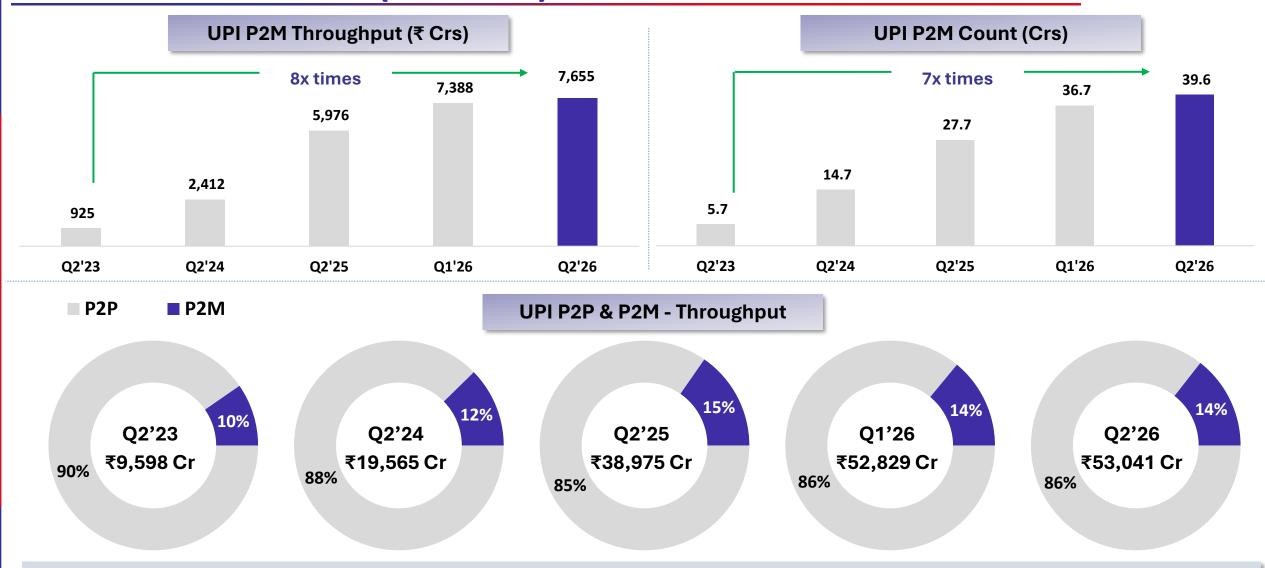




More the customer UPI active - higher balances and better renewal rate

#### D2C Customer – UPI (Q2 - YoY)

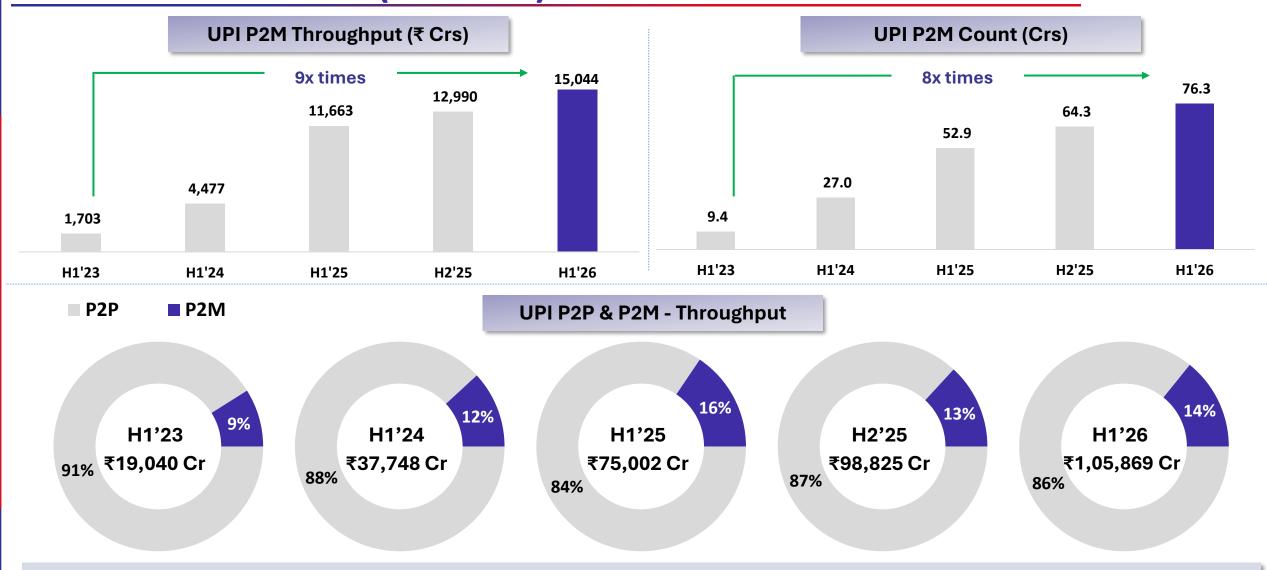




**UPI adoption among customers continues to surge...i.e., Digital inclusion!** 

#### D2C Customer – UPI (H1 - YoY)





UPI adoption among customers continues to surge...i.e., Digital inclusion!

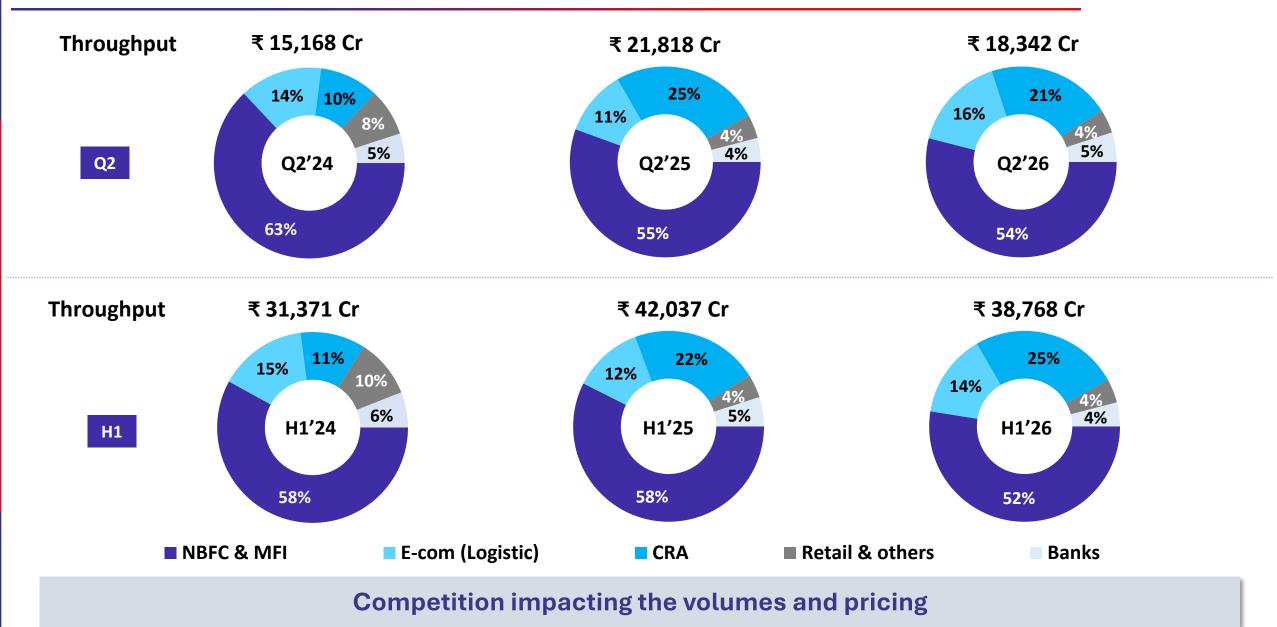
### CMS – High Margin Product (YoY)



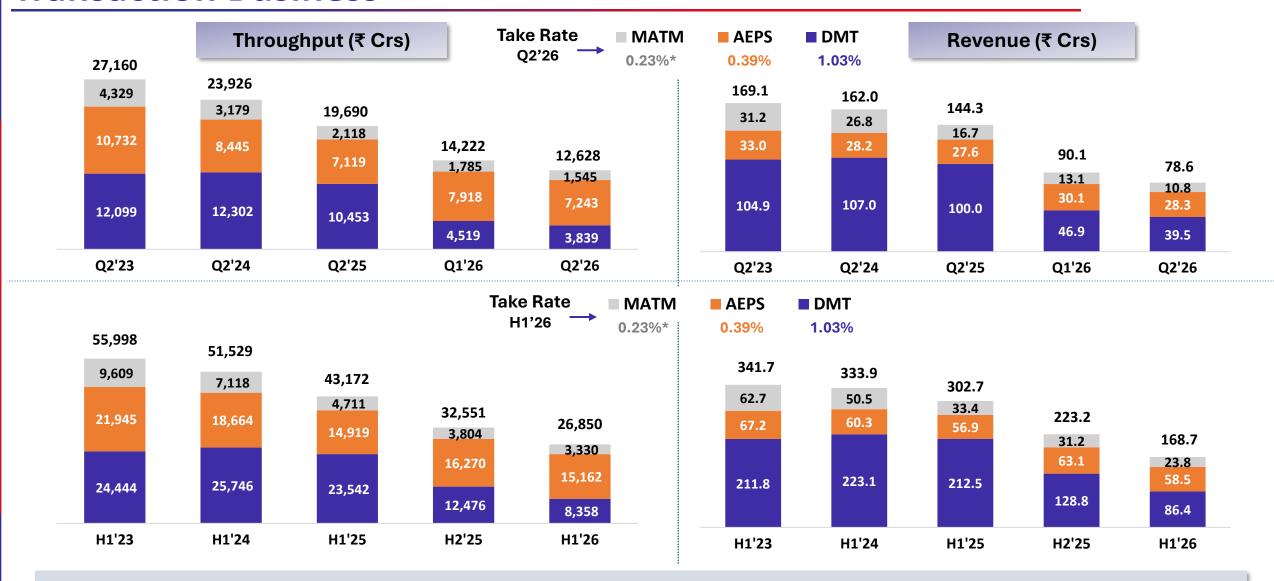


Competition leading to drop in throughput and impact on take rates









Ecosystem for MATM declining, AEPS largely dependent on the DBT – which has been muted during FY 26

<sup>\*</sup> Basis Throughput

#### Key Business Partners





































**HITACHI** 



**TATA CAPITAL** 

Classification: Internal



## Thank You \$\footnote{\Payments Bank}{\Payment \partial \text{phril } \text{ पेमेंट्स बैंक}}

Mindspace Juinagar, Plot No Gen 2/1/F, Tower 1, 8th Floor, TTC Industrial Area, MIDC Shirwane, Juinagar, Navi Mumbai - 400 706

#### **Email:**

investor\_relations@finobank.com

Tel:

022 - 71047000