## Results for Quarter I FY 2012-13

## Disclaimer

Certain statements in this release concerning our future prospects are forward-looking statements. Forward-looking statements by their nature involve a number of risks and uncertainties that could cause actual results to differ materially from market expectations. These risks and uncertainties include, but are not limited to our ability to manage growth, intense competition among Indian and overseas IT services companies, various factors which may affect our cost advantage, such as wage increases or an appreciating Rupee, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which TCS has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry. TCS may, from time to time, make additional written and oral forward-looking statements, including our reports to shareholders. These forward-looking statements represent only the Company's current intentions, beliefs or expectations, and any forward-looking statement speaks only as of the date on which it was made. The Company assumes no obligation to revise or update any forward-looking statements.

## Highlights

## Q1 FY13 Performance Highlights

## > Revenue:

- INR Revenue of ₹ $\mathbf{1 4 8 , 6 8 7} \mathbf{~ M n}$, growth of $\mathbf{1 2 . 1 \%}$ QoQ and $\mathbf{3 7 . 7 \%}$ YoY
- USD Revenue of $\mathbf{\$ 2 , 7 2 8} \mathbf{M n}$, growth of $\mathbf{3 . 0 \%} \mathbf{Q o Q}$ and $\mathbf{1 3 . 1 \%}$ YoY
- Constant currency revenue growth of $\mathbf{4 . 0 \%}$, volume growth of $\mathbf{5 . 3 \%}$ QoQ
$>$ Profit:
- Operating Income at ₹ $\mathbf{4 0 , 8 9 7} \mathbf{~ M n}$, Operating Margin of $\mathbf{2 7 . 5 \%}$
- Net Income at ₹ 32,805 Mn, Net Margin of $\mathbf{2 2 . 1 \%}$
$>$ Demand:
- $\mathbf{2 9}$ new clients added during the quarter; Active clients: 1032
- Continued upward movement across major revenue bands
$>$ People:
- Gross addition of $\mathbf{1 3 , 8 3 1}$ associates, closing headcount: 243,545
- Utilization at $\mathbf{8 1 . 3 \%}$ (ex-trainees) and $\mathbf{7 2 . 3 \%}$ (including trainees)
- Employee retention continues to be best in industry; LTM Attrition (IT Services) at $\mathbf{1 0 . 9 \%}$


## Financial Performance

## Indian GAAP Growth Summary




## IFRS Revenue Growth





## IFRS Growth Summary (INR)







## IFRS Growth Summary (USD)








## Operational Performance

## Growth by Market



## Growth by Domain



Growth in INR terms
Note: The growth rates reported here are based on actual revenues in INR. Calculating growth using the \% Rev figures might result in some variance due to rounding error.

## Growth by Service Line

| 13.0\% |  |  | - Application Development \& Maint. |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { 2.8\% } \\ 2.8 \% \end{gathered}$ |  | 43.4\% | - Business Intelligence |  |  |
|  |  |  | - Enterprise Solutions |  |  |
|  |  |  | - Assurance Services |  |  |
|  |  |  | - Engineering \& Industrial Services |  |  |
| 4.6\% |  |  | - Infrastructure Services |  |  |
| 7. |  |  | - Global Consulting |  |  |
|  |  |  | - Asset Leverage Solutions |  |  |
| 11.3\% |  |  | - Business Process Outsourcing |  |  |
| SP Revenue (\%) | Q1 FY13 | Q4 FY12 | Q-o-Q <br> Growth | Q1 FY12 | $\overline{\mathrm{Y}-\mathrm{o}-\mathrm{Y}}$ <br> Growth |
| IT Solutions and Services |  |  |  |  |  |
| Application Development \& Maint. | 43.4 | 44.4 | 9.5 | 46.2 | 29.4 |
| Business Intelligence | 3.9 | 4.2 | 3.5 | 4.9 | 10.1 |
| Enterprise Solutions | 11.3 | 11.0 | 14.8 | 10.8 | 43.7 |
| Assurance Services | 7.6 | 7.3 | 15.6 | 7.3 | 43.0 |
| Engineering \& Industrial Services | 4.6 | 4.6 | 12.7 | 4.6 | 38.0 |
| Infrastructure Services | 10.6 | 10.4 | 15.6 | 9.5 | 54.0 |
| Global Consulting | 2.8 | 2.7 | 16.7 | 2.2 | 75.9 |
| Asset Leverage Solutions | 2.8 | 3.9 | -18.6 | 3.6 | 7.7 |
| Business Process Outsourcing | 13.0 | 11.5 | 26.9 | 10.9 | 63.9 |
| Total | 100.0 | 100.0 | 12.1 | 100.0 | 37.7 |

Growth in INR terms
Note: The growth rates reported here are based on actual revenues in INR. Calculating growth using the \% Rev figures might result in some variance due to rounding error.

## Client Parameters

|  | Q1 FY13 | Q4 FY12 |
| :--- | ---: | ---: |
| Clients Contribution * |  |  |
| Revenue \% |  |  |
| Top 1 | 18.7 | 6.8 |
| Top 5 | 26.5 | 19.2 |
| Top 10 | 527 | 27.1 |
| US\$ 1 min Clients | 259 | 522 |
| US\$ 5 mln Clients | 175 | 245 |
| US\$ 10 mln Clients | 105 | 170 |
| US\$ 20 mln Clients | 46 | 99 |
| US\$ 50 mln Clients | 14 | 43 |
| US\$ 100 mln Clients |  | 14 |

[^0]
## Operational Parameters

| Revenue \% | Q1 FY13 | Q4 FY12 |
| :--- | ---: | ---: |
| Delivery Location |  |  |
| Onsite |  |  |
| GDC/RDC | 44.7 | 45.2 |
| Offshore | 4.8 | 4.5 |
| Contract Type | 50.5 | 50.3 |
| Time \& Material |  |  |
| Fixed Price \& Time | 46.2 | 53.0 |
| * Excluding Domestic Clients |  | 47.0 |

## Client Acquisition and Expansion

| Particulars | Q1 FY13 | Q4 FY12 |
| :--- | :---: | ---: |
| Active Clients | 1,032 | 1,037 |
| New Clients | 29 | 42 |
| Revenue \%from Repeat Business | 99.7 | 96.5 |
| Revenue \%from New Business * | 0.3 | 3.5 |

* Reset at the beginning of Financial Year


## Key Wins

- TCS signed a $\$ 100 \mathrm{M}+$ contract with a leading North American retailer as its transformation partner.
- A leading communications solutions provider from North America awarded a multimillion dollar managed services deal to provide application support and maintenance services for their core business processes
- A large financial institution in Australia has awarded TCS a multi-year contract to deliver services for information systems, including data warehouse and business intelligence.
- A major European clearinghouse has awarded a 3 year multi-million deal to provide services in the area of Infrastructure and Application Support.
- One of the world's top bio-technology firms selected TCS for a multi-million, multiyear Drug Safety, Record Management and Regulatory program
- A leading bank in Turkey has chosen TCS BaNCS core Banking solution for their international banking operations .
- TCS has won a multi-million, multi-year application management deal on a managed services model for a leading specialty retailer based in North America.


## Human Resources

## Total Employee Base



## Q1 Consolidated - Gross Additions 13,831 \& Net Additions 4,962

## Gross Additions:

- 4,313 Trainees \& 7,041 Laterals in India
- 2,477 employees overseas



## Diversity

$>31.7 \%$ of our workforce are women
$>62 \%$ of our associates have more than 3 years of work experience

- Associates from 113 nationalities


## Composition of International Workforce (Consolidated)



## Annexure

## Indian GAAP Income Statement - Consolidated

| Consolidated Indian GAAP | ₹ Crore |  |  | \% of Revenue |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| INCOME |  |  |  |  |  |  |
| a) IT \& Consultancy Services | 14,521 | 12,899 | 10,444 | 97.66 | 97.28 | 96.73 |
| b) Manufacturing, Sale of equipment and Licences | 348 | 360 | 353 | 2.34 | 2.72 | 3.27 |
| Total Income | 14,869 | 13,259 | 10,797 | 100.00 | 100.00 | 100.00 |
| EXPENDITURE |  |  |  |  |  |  |
| a) Salaries \& Wages | 5,707 | 4,983 | 4,221 | 38.38 | 37.58 | 39.09 |
| b) Overseas business expenditure | 2,063 | 1,797 | 1,523 | 13.87 | 13.55 | 14.11 |
| c) Other operating expenses | 2,775 | 2,555 | 2,020 | 18.67 | 19.27 | 18.71 |
| Total Expenditure | 10,545 | 9,335 | 7,764 | 70.92 | 70.40 | 71.91 |
| Profit Before Interest, Depreciation, Taxes \& Other Income | 4,324 | 3,924 | 3,033 | 29.08 | 29.60 | 28.09 |
| Interest | 6 | 3 | 5 | 0.04 | 0.02 | 0.04 |
| Depreciation | 247 | 243 | 208 | 1.66 | 1.84 | 1.93 |
| Profit Before Taxes \& Other Income | 4,071 | 3,678 | 2,820 | 27.38 | 27.74 | 26.12 |
| Other income (expense), net | 186 | 99 | 294 | 1.25 | 0.74 | 2.72 |
| Profit Before Taxes | 4,257 | 3,777 | 3,114 | 28.63 | 28.48 | 28.84 |
| Provision For Taxes | 899 | 858 | 674 | 6.05 | 6.46 | 6.24 |
| Profit After Taxes \& Before Minority Interest | 3,358 | 2,919 | 2,440 | 22.58 | 22.02 | 22.60 |
| Minority Interest | 40 | 24 | 25 | 0.26 | 0.19 | 0.23 |
| Net Profit | 3,318 | 2,895 | 2,415 | 22.32 | 21.83 | 22.37 |

## Indian GAAP Balance Sheet - Consolidated

| Consolidated Indian GAAP | $₹$ Crore |  | $\%$ |  |
| :--- | ---: | ---: | ---: | ---: |
|  | 30-Jun-12 | 31-Mar-12 | 30-Jun-12 | 31-Mar-12 |
| Source of Funds |  |  |  |  |
| Shareholders' Funds | 32,385 | 29,579 | 95.30 | 95.59 |
| Minority Interest | 585 | 559 | 1.72 | 1.81 |
| Loan Funds | 197 | 116 | 0.58 | 0.38 |
| Deferred Tax Liability | 210 | 173 | 0.62 | 0.56 |
| Non Current Liabilities | 604 | 515 | 1.78 | 1.66 |
| Total Liabilities | $\mathbf{3 3 , 9 8 1}$ | $\mathbf{3 0 , 9 4 2}$ | $\mathbf{1 0 0 . 0 0}$ | $\mathbf{1 0 0 . 0 0}$ |
| Application of Funds |  |  |  |  |
| Fixed Assets (net) | 6,863 | 6,565 | 20.20 | 21.21 |
| Goodwill | 3,572 | 3,543 | 10.51 | 11.45 |
| Deferred Tax Asset | 273 | 256 | 0.80 | 0.83 |
| Investments | 2,546 | 1,350 | 7.49 | 4.36 |
| Cash and Bank Balance | 7,765 | 5,813 | 22.85 | 18.79 |
| Current Assets, Loans and Advances | 18,926 | 16,473 | 55.70 | 53.24 |
| Current Liabilities and Provisions | 12,464 | 10,452 | 36.68 | 33.78 |
| Net Current Assets | 14,227 | 11,834 | 41.87 | 38.25 |
| Non Current Assets | 6,500 | 7,394 | 19.13 | 23.90 |
| Total Assets | $\mathbf{3 3 , 9 8 1}$ | $\mathbf{3 0 , 9 4 2}$ | $\mathbf{1 0 0 . 0 0}$ | $\mathbf{1 0 0 . 0 0}$ |

## IFRS Income Statement

| Consolidated IFRS | ₹ Million |  |  | \% of Revenue |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Revenue | 148,687 | 132,593 | 107,970 | 100.00 | 100.00 | 100.00 |
| Cost of revenue | 80,012 | 70,705 | 60,175 | 53.81 | 53.33 | 55.73 |
| Gross margin | 68,675 | 61,888 | 47,795 | 46.19 | 46.67 | 44.27 |
| SG \& A expenses | 27,778 | 25,141 | 19,534 | 18.68 | 18.96 | 18.10 |
| Operating income | 40,897 | 36,747 | 28,261 | 27.51 | 27.71 | 26.17 |
| Other income (expense), net | 1,754 | 1,077 | 2,890 | 1.17 | 0.82 | 2.68 |
| Income before income taxes | 42,651 | 37,824 | 31,151 | 28.68 | 28.53 | 28.85 |
| Income taxes | 9,457 | 8,071 | 7,063 | 6.36 | 6.09 | 6.54 |
| Income after income taxes | 33,194 | 29,753 | 24,088 | 22.32 | 22.44 | 22.31 |
| Minority interest | 388 | 298 | 281 | 0.26 | 0.23 | 0.26 |
| Net income | 32,806 | 29,455 | 23,807 | 22.06 | 22.21 | 22.05 |
| Earnings per share in ₹ | 16.76 | 15.05 | 12.16 |  |  |  |

## COR - SG\&A Details

| COR | ₹ Million |  |  | \% of Revenue |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Employee cost | 57,014 | 49,501 | 43,310 | 38.34 | 37.33 | 40.11 |
| Fees to external consultants | 7,778 | 6,826 | 4,365 | 5.23 | 5.15 | 4.04 |
| Equipment \& software | 2,901 | 3,293 | 3,016 | 1.95 | 2.48 | 2.79 |
| Depreciation | 1,524 | 1,488 | 1,384 | 1.02 | 1.12 | 1.28 |
| Travel | 2,216 | 1,784 | 1,690 | 1.49 | 1.35 | 1.57 |
| Communication | 1,287 | 1,146 | 1,139 | 0.87 | 0.86 | 1.05 |
| Facility expenses | 3,398 | 3,053 | 2,916 | 2.29 | 2.30 | 2.70 |
| Other expenses | 3,894 | 3,614 | 2,355 | 2.62 | 2.74 | 2.19 |
| Cost of Revenue | 80,012 | 70,705 | 60,175 | 53.81 | 53.33 | 55.73 |
| SGA | ₹ Million |  |  | \% of Revenue |  |  |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Employee cost | 18,583 | 16,839 | 12,571 | 12.50 | 12.70 | 11.64 |
| Fees to external consultants | 809 | 662 | 564 | 0.54 | 0.50 | 0.52 |
| Provision for Doubtful Debts | 203 | 116 | 78 | 0.14 | 0.09 | 0.07 |
| Depreciation | 907 | 910 | 665 | 0.61 | 0.69 | 0.62 |
| Facility expenses | 2,164 | 2,116 | 1,707 | 1.45 | 1.60 | 1.58 |
| Travel | 1,738 | 1,505 | 1,122 | 1.17 | 1.13 | 1.04 |
| Communication | 583 | 451 | 465 | 0.39 | 0.34 | 0.43 |
| Education, Recruitment and training | 620 | 505 | 568 | 0.42 | 0.38 | 0.53 |
| Marketing and Sales promotion | 613 | 453 | 524 | 0.41 | 0.34 | 0.49 |
| Other expenses | 1,558 | 1,584 | 1,270 | 1.05 | 1.19 | 1.18 |
| S G \& A expenses | 27,778 | 25,141 | 19,534 | 18.68 | 18.96 | 18.10 |

## IFRS Balance Sheet

| Consolidated IFRS | 30-Jun-12 |  | 31-Mar-12 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | ₹ Million | \% | ₹ Million | \% |
| Assets |  |  |  |  |
| Property and equipment | 68,274 | 14.77 | 64,549 | 15.67 |
| Intangible assets and Goodwill | 35,373 | 7.65 | 34,973 | 8.49 |
| Accounts Receivable | 128,899 | 27.89 | 115,023 | 27.91 |
| Unbilled Revenues | 26,984 | 5.84 | 22,478 | 5.46 |
| Investments | 26,884 | 5.82 | 14,783 | 3.59 |
| Cash and Cash equivalents | 29,856 | 6.46 | 19,936 | 4.84 |
| Other current assets | 80,947 | 17.51 | 65,280 | 15.84 |
| Other non current assets | 64,972 | 14.06 | 75,027 | 18.20 |
| Total assets | 462,189 | 100.00 | 412,049 | 100.00 |
| Liabilities and Shareholders' Equity |  |  |  |  |
| Shareholders' Funds | 323,711 | 70.04 | 325,447 | 78.98 |
| Redeemable Preference Shares | 1,000 | 0.22 | 1,000 | 0.24 |
| Long term borrowings | 1,151 | 0.25 | 1,154 | 0.28 |
| Short term borrowings | 951 | 0.21 | 112 | 0.03 |
| Other current liabilities | 117,073 | 25.33 | 67,956 | 16.49 |
| Other non-current liabilities | 12,796 | 2.76 | 11,105 | 2.70 |
| Minority Interest | 5,507 | 1.19 | 5,275 | 1.28 |
| Total Liabilities | 462,189 | 100.00 | 412,049 | 100.00 |

## IFRS Income Statement - In USD

| Consolidated IFRS | \$ Million |  |  | \% of Revenue |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Revenue | 2,728 | 2,648 | 2,412 | 100.00 | 100.00 | 100.00 |
| Cost of revenue | 1,468 | 1,412 | 1,344 | 53.81 | 53.33 | 55.73 |
| Gross margin | 1,260 | 1,236 | 1,068 | 46.19 | 46.67 | 44.27 |
| SG \& A expenses | 510 | 502 | 437 | 18.68 | 18.96 | 18.10 |
| Operating income | 750 | 734 | 631 | 27.51 | 27.71 | 26.17 |
| Other income (expense), net | 33 | 21 | 65 | 1.19 | 0.81 | 2.67 |
| Income before income taxes | 783 | 755 | 696 | 28.70 | 28.52 | 28.84 |
| Income taxes | 172 | 162 | 158 | 6.30 | 6.13 | 6.54 |
| Income after income taxes | 611 | 593 | 538 | 22.40 | 22.39 | 22.30 |
| Minority interest | 7 | 6 | 6 | 0.26 | 0.21 | 0.26 |
| Net income | 604 | 587 | 532 | 22.14 | 22.18 | 22.04 |
| Earnings per share in \$ | 0.31 | 0.30 | 0.27 |  |  |  |

## COR - SG\&A Details - In USD

| COR | \$ Million |  |  | \% of Revenue |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Employee cost | 1,046 | 988 | 967 | 38.34 | 37.33 | 40.11 |
| Fees to external consultants | 143 | 136 | 98 | 5.23 | 5.15 | 4.04 |
| Equipment \& software | 53 | 66 | 67 | 1.95 | 2.49 | 2.79 |
| Depreciation | 28 | 30 | 31 | 1.02 | 1.12 | 1.28 |
| Travel | 41 | 36 | 38 | 1.49 | 1.35 | 1.57 |
| Communication | 24 | 23 | 25 | 0.87 | 0.86 | 1.05 |
| Facility expenses | 62 | 61 | 65 | 2.29 | 2.30 | 2.70 |
| Other expenses | 71 | 72 | 53 | 2.62 | 2.73 | 2.19 |
| Cost of Revenue | 1,468 | 1,412 | 1,344 | 53.81 | 53.33 | 55.73 |
| SGA | \$ Million |  |  | \% of Revenue |  |  |
|  | Q1 FY13 | Q4 FY12 | Q1 FY12 | Q1 FY13 | Q4 FY12 | Q1 FY12 |
| Employee cost | 341 | 336 | 281 | 12.50 | 12.70 | 11.64 |
| Fees to external consultants | 15 | 13 | 13 | 0.54 | 0.50 | 0.52 |
| Provision for Doubtful Debts | 4 | 3 | 2 | 0.14 | 0.10 | 0.07 |
| Depreciation | 17 | 18 | 15 | 0.61 | 0.69 | 0.62 |
| Facility expenses | 40 | 42 | 38 | 1.46 | 1.60 | 1.58 |
| Travel | 32 | 30 | 25 | 1.17 | 1.13 | 1.04 |
| Communication | 11 | 9 | 10 | 0.39 | 0.34 | 0.43 |
| Education, Recruitment and training | 11 | 10 | 13 | 0.42 | 0.38 | 0.53 |
| Marketing and Sales promotion | 11 | 9 | 12 | 0.41 | 0.34 | 0.49 |
| Other expenses | 28 | 32 | 28 | 1.04 | 1.18 | 1.18 |
| S G \& A expenses | 510 | 502 | 437 | 18.68 | 18.96 | 18.10 |

## IFRS Balance Sheet in USD

| Consolidated IFRS | 30-Jun-12 |  | 31-Mar-12 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$ Million | \% | \$ Million | \% |
| Assets |  |  |  |  |
| Property and equipment | 1,221 | 14.77 | 1,267 | 15.67 |
| Intangible assets and Goodwill | 633 | 7.65 | 687 | 8.49 |
| Accounts Receivable | 2,306 | 27.89 | 2,258 | 27.92 |
| Unbilled Revenues | 482 | 5.84 | 441 | 5.46 |
| Investments | 481 | 5.82 | 290 | 3.59 |
| Cash and Cash equivalents | 534 | 6.46 | 391 | 4.84 |
| Other current assets | 1,448 | 17.51 | 1,282 | 15.83 |
| Other non current assets | 1,162 | 14.06 | 1,473 | 18.20 |
| Total assets | 8,267 | 100.00 | 8,089 | 100.00 |
| Liabilities and Shareholders' Equity |  |  |  |  |
| Shareholders' Funds | 5,790 | 70.04 | 6,389 | 78.98 |
| Redeemable Preference Shares | 17 | 0.21 | 20 | 0.24 |
| Long term borrowings | 21 | 0.25 | 23 | 0.28 |
| Short term borrowings | 17 | 0.21 | 2 | 0.03 |
| Other current liabilities | 2,094 | 25.33 | 1,334 | 16.49 |
| Other non-current liabilities | 229 | 2.77 | 218 | 2.70 |
| Minority Interest | 99 | 1.19 | 103 | 1.28 |
| Total Liabilities | 8,267 | 100.00 | 8,089 | 100.00 |

## Currency mix and average realized rates in INR

| Currency | Average rates |  | \% of Revenue |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Q1 FY13 | Q4 FY12 | Q1 FY13 | Q4 FY12 |
| USD | 54.50 | 50.07 | $59.36 \%$ | $59.49 \%$ |
| GBP | 85.89 | 79.25 | $14.65 \%$ | $12.80 \%$ |
| EUR | 69.92 | 66.17 | $6.96 \%$ | $7.41 \%$ |
| Others |  |  | $19.03 \%$ | $20.30 \%$ |
|  |  |  | $\mathbf{1 0 0 . 0 0 \%}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

## Thank You

IT Services
Business Solutions
Outsourcing


[^0]:    * Last Twelve Months

