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## Shoppers Stop

## START SOMETHING NEW

## Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties,beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency,without the prior authorization of the Company's authorized personnel.

## Business Overview

## $>$ New Stores

## > Loyalty Programme

$\square$ First Citizen members club has now reached 32.12 lacs members. Their contribution to sales was 74\%

## AWARDS \& RECOGNITION

> Shoppers Stop has received the "Runner up BestPrax Prize" for the project "Innovative Eco Friendly Practices" under category Quality \& Innovation at 25th Qimpro Convention.

Based on the above we were shortlisted out of 38 entries to present from Asia region \& Qualified for:
> "Top 20 Best Practices", for the our Best Practice for Innovative Eco Friendly Practices. We presented our efforts at $5^{\text {th }}$ Business Excellence Global Conference and $8^{\text {th }}$ International Benchmarking Conference, Singapore.
> Shoppers Stop Store Planning team has won "The Silver Award " for the Viva City Store design at the "DESIGNOMICS AWARDS " in the Retail Departmental Store Category. No Gold was awarded.
> Home Stop has won the prestigious "GIA Award Instituted by International Home ware Association ( IHA ), Chicago ".


## Our Presence

 and still expanding...| City | SS Dept. | Crossword | Home Stop | Mother Care | MAC/Estee/ Clinique/ Bobbi Brown | Hypercity | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Amritsar | 1 |  |  |  | 3 | 1 | 5 |
| Bangalore | 8 | 8 | 4 | 1 | 9 | 3 | 33 |
| Chennai | 4 | 1 | 1 |  | 5 |  | 11 |
| Delhi | 6 | 2 | 1 | 1 | 11 |  | 21 |
| Gurgaon | 2 |  |  |  | 3 |  | 5 |
| Hyderabad | 5 | 6 | 2 | 1 | 3 | 2 | 19 |
| Jaipur | 3 | 1 | 1 |  |  | 1 | 6 |
| Kolkatta | 3 |  |  |  | 4 |  | 7 |
| Lucknow | 1 | 1 | 1 |  |  |  | 3 |
| Mumbai | 8 | 16 | 3 | 1 | 15 | 2 | 45 |
| Noida | 1 |  |  |  | 1 |  | 2 |
| Pune | 4 |  | 1 |  | 3 | 1 | 9 |
| Ghaziabad | 1 |  |  |  |  |  | 1 |
| Siliguri | 1 |  |  |  |  |  | 1 |
| Durgapur | 1 |  |  |  |  |  | 1 |
| Bhopal | 1 | 2 |  |  |  | 1 | 4 |
| Ludhiana |  |  |  |  | 1 |  | 1 |
| Aurangabad | 1 |  |  |  |  |  | 1 |
| Indore | 1 | 1 |  |  |  |  | 2 |
| Vijayawada | 1 | 1 | 1 |  |  |  | 3 |
| Mysore | 1 |  |  |  |  |  | 1 |
| Latur | 1 |  |  |  |  |  | 1 |
| Ahmedabad | 1 |  | 1 |  |  | 1 | 3 |
| Jalandhar | 1 |  |  |  |  |  | 1 |
| Coimbatore | 1 |  | 1 |  |  |  | 2 |
| Chandigarh | 1 |  | 1 |  | 2 |  | 4 |
| Surat | 1 |  |  |  | 2 |  | 3 |
| Kalyan | 1 |  |  |  |  |  | 1 |
| Thane | 1 | 3 |  |  | 2 | 2 | 8 |
| Agra | 1 |  |  |  |  |  | 1 |
| Vadodara | 1 |  |  |  |  | 1 | 2 |
| Raipur | 1 |  |  |  |  |  | 1 |
| Total | 65 | 42 | 18 | 4 | 64 | 15 | 208 |

As on 31st December, 2013


## Existing Stores

Shoppers Stop Store Space ramp-up (Sq. ft. in mns.)


## New Store Opened

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Location : Raipur City Centre

Opening Date : $5^{\text {th }}$ Oct 2013

Chargeable Area : 44405 sq .ft.

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## New Store Opened

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## TIMEEON

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Location : Hyderabad - Manjeera Mall

Opening Date : 10 ${ }^{\text {th }}$ Oct 2013

Chargeable Area : 56958 sq .ft.

## New Store Opened



Location : Chennai - Grand Mall

Opening Date : $24^{\text {th }}$ Oct 2013

Chargeable Area : 50118 sq .ft.


## New Store Opened



Location : Jaipur Airport

Opening Date : $1^{\text {st }}$ Nov 2013

Chargeable Area : 1295 sq .ft.


## New Store Opened



Location : Home Stop Bangalore Padukone Plaza

Opening Date : $2^{\text {nd }}$ Oct 2013

Chargeable Area : 2952 sq .ft.


## New Store Opened

## FomeStion.




Opening Date : 10 ${ }^{\text {th }}$ Oct 2013

Chargeable Area : 9600 sq .ft.


## New Store Opened



Location : Home Stop Bangalore Embassy Paragon Mall

Opening Date : $25^{\text {th }}$ Oct 2013

Chargeable Area : 24150 sq .ft.


## Key Financial Highlights - Q3-2013-14

- Sales Growth:

Shoppers Stop department stores : 14\%
All formats : 16\%

- LTL Sales Growth:

| Shoppers Stop department stores | $: 5.5 \%$ |  |
| :--- | :--- | ---: |
| stores $>5$ years | $:$ | $2.5 \%$ |
| stores $<5$ years | $: 10.0 \%$ |  |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 2,070 (LY Rs. 2,085)


## Operational Indicators - Q3-2013-14

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## Customer Entry (figures in lacs.)



## Conversion Ratio (\%)



## Transaction Size (Rs.)



Average Selling Price ("ASP")

2,000


## Merchandise Mix - Q3-2013-14

Private Label Mix


Private Label

## Merchandise Buying Model

Q3-12-13


Q3-13-14


## Revenue Mix - Q3-2013-14

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- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories




## Operational Efficiency Q3-13-14 \& Q3+H1-2013-14

: Shrinkage as \% of Gross Retail Sales (SS Dept. Stores)

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Q3-2013-14
```



## Q3+H1-2013-14



## Financial Summary - Q3-2013-14

## Shopper's Stop Ltd. <br> Rs. in lacs

| Particular | Q3-2013-14 | Q3-2012-13 | 16\% |
| :---: | :---: | :---: | :---: |
| Retail Turnover | 81,349.0 | 69,987.3 |  |
| Retail Sales | 80,118.9 | 69,041.5 | - $19 \%$ |
| Margin on Sales | 28,026.3 | 23,588.1 |  |
| Margin on Sales \% | 35.0\% | 34.2\% |  |
| Other Retail Operating Income | 1,230.1 | 945.7 | $\square 20 \%$ |
| Operating expenses | 23,995.9 | 20,007.6 |  |
| Operating expenses \% | 30.0\% | 29.0\% |  |
| Operating Profit (EBIDTA) | 5,260.5 | 4,526.2 | 16\% |
| Operating Profit (EBIDTA) \% | 6.6\% | 6.6\% |  |
| Finance Charges (Net) | 830.6 | 534.5 | - $9 \%$ |
| Depreciation | 1,397.7 | 1,200.5 |  |
| PBT | 3,032.2 | 2,791.3 |  |
| PBT\% | 3.8\% | 4.0\% |  |
| Tax | 1,298.0 | 1,081.3 |  |
| Profit After Tax | 1,734.2 | 1,709.9 | 1\% |
| Profit After Tax \% | 2.2\% | 2.5\% |  |

## Consolidated Financial - Q3-2013-14

| Rs. in lacs |  |  | 15\% | Consolidation includes: |
| :---: | :---: | :---: | :---: | :---: |
| Particular | Q3-2013-14 | Q3-2012-13 |  |  |
| Retail Turnover | 110,726.0 | 95,946.9 |  |  |
| Retail Sales | 108,935.1 | 94,323.2 |  | - Shoppers Stop Limited <br> - Hypercity Retail (India) Ltd.. <br> - Crossword Bookstores Ltd. |
| Margin on Sales | 35,094.9 | 29,710.1 | 18\% | - Nuance Group (India) Pvt. Ltd. |
| Margin on Sales \% | 32.2\% | 31.5\% |  | - Gateway Multichannel Ltd |
| Other Retail Operating Income | 1,790.9 | 1,623.7 |  |  |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 32,724.2 \\ 30.0 \% \end{array}$ | $\begin{array}{r} 27,395.7 \\ 29.0 \% \end{array}$ |  |  |
| Operating Profit (EBIDTA) | 4,161.5 | 3,938.1 | 6\% |  |
| Operating Profit (EBIDTA) \% | 3.8\% | 4.2\% |  |  |
| Finance Charges (Net) | 1,514.5 | 1,373.3 |  |  |
| Depreciation | 2,072.0 | 2,206.2 |  |  |
| PBT | 575.1 | 358.6 | 60\% |  |
| PBT \% | 0.5\% | 0.4\% |  |  |
| Tax | 1,297.9 | 1,081.4 |  |  |
| Minority Interest | 1,227.7 | 1,154.9 |  |  |
| Profit After Tax | 504.9 | 432.2 | 17\% | 20 |
| Profit After Tax \% | 0.5\% | 0.5\% |  |  |



| Particulars | Q3+H1-13-14 | Q3+H1-12-13 |
| :--- | ---: | ---: |
| Debt Equity | 0.53 | 0.39 |
| Asset Turnover Ratio (Without Invt. In Group co.) | 3.54 | 3.36 |
| Current Ratio | 0.85 | 0.86 |

SSL Debt : 387 Cr
Hypercity Debt : 150 Cr

Note : Figures have been regrouped for Presentation purpose.

## Cash Flow - SSL Standalone

| Particulars | For the period ended 31st Dec, 2013 |
| :---: | :---: |
| Operating Profit | 9,532 |
| Changes in Working Capital | 4,614 |
| Cash Generated from Operating Activities | 14,146 |
| Investment in SSL Fixed Assets \& Deposit for stores | $(12,587)$ |
| Investment in JV/ Subsidiary Companies | $(5,126)$ |
| Net Cash Used for Investing Activities | $(17,712)$ |
| Proceeds from issuance of share capital | 193 |
| Interest \& Finance Cost (Net off) | $(2,134)$ |
| Dividend and Dividend Distribution Tax paid | (728) |
| Increase / (Decrease) in Loans | 5,771 |
| Cash generated from Financing Activities | 3,102 |
| Net Increase/(decrease) in Bank Balance | (465) |

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## Q3+H1-2013-14 Financials

## Financial Summary - Q3+H1-2013-14

Shopper's Stop Ltd.
Rs. in lacs

| Particular | Q3+H1-2013-14 | Q3+H1-2012-13 |  |
| :---: | :---: | :---: | :---: |
| Retail Turnover | 224,342.9 | 188,648.2 | 19\% |
| Retail Sales | 221,389.6 | 185,583.2 |  |
| Margin on Sales | 74,788.8 | 61,633.5 | 21\% |
| Margin on Sales \% | 33.8\% | 33.2\% |  |
| Other Retail Operating Income | 2,953.3 | 3,065.0 |  |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 66,170.5 \\ 29.9 \% \end{array}$ | $\begin{array}{r} 55,453.5 \\ 29.9 \% \end{array}$ | 19\% |
| Operating Profit (EBIDTA) | 11,571.6 | 9,245.0 | 25\% |
| Operating Profit (EBIDTA) \% | 5.2\% | 5.0\% |  |
| Finance Charges (Net) | 2,145.4 | 1,460.9 |  |
| Depreciation | 4,397.2 | 3,825.0 | Exceptional items include Rs.29.6 lacs write off of on account |
| PBT ( Before Exceptional Item) | 5,029.0 | 3,959.2 | of insurance policy exclusion for Inorbit Pune store and Rs. 37.8 lac |
| PBT\% | 2.3\% | 2.1\% | write off towards part inadmissability of Pune |
| Exceptional ltems | 67.4 | 74.1 | Koregaon park fire claim. |
| PBT | 4,961.6 | 3,885.1 | 28\% |
| PBT \% | 2.2\% | 2.1\% |  |
| Tax | 2,071.5 | 1,486.1 |  |
| Profit After Tax | 2,890.1 | 2,399.1 | 20\% |
| Profit After Tax \% | 1.3\% | 1.3\% |  |

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## Consolidated Financial - Q3+H1-2013-14



Note : Figures have been regrouped for Presentation purpose.


- LTL Sales growth : 1.1\%. LTL Ex-CDIT : 7\%*
- LTL Food growth: 4.6\%.
- Fashion mix at 12.9\% [LY: 9.6\%].
- Gross Margin up by 30 bps.
- Store operating profit Rs. 181 lacs; [LY: 167 lacs].
- Launch of Hyd-Manjeera on $10^{\text {th }}$ Oct'13, $4^{\text {th }}$ new store this year.
* LTL Growth are adjusted for LY sales of entire CDIT categories for all stores.


## HyperCITY - Key Financials Highlights

- Sales Growth:
HyperCITY stores : 15\%
- LTL Sales Growth :

| HyperCITY stores | 1\% (ExCOIT : 7\%) |
| :---: | :---: |
| - stores > 5 years | 6\% (Ex.cotr :12\%) |
| - stores < 5 years | (2\%) (Ex.colt : 4\%) |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : LTL level : Rs 1,829 (LY Rs 1,685)
Chain level : Rs 1,786 (LY Rs 1,615)
- Margin \% growth 30 bps.


# Footfalls, ASP , Conversion and Average Ticket size 



# HyperCITY Financials - Q3-2013-14 

Rs.in lacs

| Particular | Q3 FY14 | \% Sales | Q3 FY13 | \% Sales | Growth\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Retail Sales (Including VAT) | 24,711 | 107.9\% | 21,602 | 108.3\% | 14.4\% |
| Retail Sales (Net of VAT) | 22,894 | 100.0\% | 19,956 | 100.0\% | 14.7\% |
| Margin on Sales | 4,917 | 21.5\% | 4,222 | 21.2\% | 16.4\% |
| DC Cost | 284 | 1.2\% | 263 | 1.3\% | 8.0\% |
| Shrinkage | 98 | 0.4\% | 101 | 0.5\% | -2.8\% |
| Gross Margin | 4,535 | 19.8\% | 3,858 | 19.3\% | 17.5\% |
| Store Operating Expenses | 4,963 | 21.7\% | 4,260 | 21.3\% | 16.5\% |
| Other Retail Operating Income | 609 | 2.7\% | 569 | 2.9\% | 7.0\% |
| Store EBIDTA | 181 | 0.8\% | 167 | 0.8\% | 8.0\% |
| Service Office / Pre-ops Exp. | 1,294 | 5.7\% | 891 | 4.5\% | 45.2\% |
| COMPANY EBIDTA | $(1,113)$ | -4.9\% | (724) | -3.6\% | -53.8\% |
| Depreciation | 516 | 2.3\% | 816 | 4.1\% | -36.8\% |
| Finance Charges | 877 | 3.8\% | 818 | 4.1\% | 7.2\% |
| PAT | $(2,506)$ | -10.9\% | $(2,357)$ | -11.8\% | -6.3\% |

- LTL Sales growth : $1 \%$.
( LTL EX-CDIT sales growth : 7\%)
- LTL Opex growth : 3\%

SO/pre-ops expense include
-New store pre-operative costs.

- One time cost towards CDIT exit

Excluding above SO cost growth is 17\%

## Hyderabad - 2 Launch

 $10^{\text {th }}$ Oct 2013


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## YTD - FY14

## HyperCITY - Key Financials Highlights

- Sales Growth:
HyperCITY stores : 14\%
- LTL Sales Growth:

| HyperCITY stores | 7\% (Excor: 1188 |
| :---: | :---: |
| - stores > 5 years | 10\% (Ix.cor : a48) |
| - stores < 5 years | 5\% |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : LTL level : Rs 5,565 (LY Rs 4,845)
Chain level : Rs 5,425 (LY Rs 4,656)
- Margin \% growth 70 bps.

[^1]
## Footfalls, ASP , Conversion and Average Ticket size



- LTL Volume growth : 0\%


In case of any clarifications please contact on


[^0]:    Note : Figures have been regrouped for Presentation purpose.

[^1]:    * LTL Growth are adjusted for LY sales of entire CDIT categories for all stores.

