# Shoppers Stop 

## START SOMETHING NEW

ym

## Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties,beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency,without the prior authorization of the Company's authorized personnel.

## Business Overview

> First Citizen members base increased to over 17,08,000 and their contribution to sales is $73 \%$.
> Andheri Store was relaunched after renovation on $5^{\text {th }}$ June,2010.
$>31^{\text {st }} \& 32^{\text {nd }}$ SS Department store opened at Bangalore Koramangala on $22^{\text {nd }}$ July, 2010 \& Bhopal on $27^{\text {th }}$ July, 2010 respectively.
$>13^{\text {th }} \& 14^{\text {th }}$ MAC SIS Store opened at Amritsar and Andheri on $3^{\text {rd }}$ May, 2010 and $25^{\text {th }}$ July, 2010 respectively.
> Four Clinique SIS Stores opened at Juhu, Rajouri, GVK-Hyderbad \& Garuda Mall - Bangalore.
> HyperCity $32 \%$ stake acquired on $30^{\text {th }}$ June, 2010, which takes SSL Stake to $51 \%$ as on June, 2010.
> Hypercity has been awarded "CORPORATE ACHIEVEMENT TO RECOGNIZE QUALITY \& EXCELLENCE" - April 2010 by OMAC, France

## Our Presence

 and still expanding...

Figures in brackets represent shop in shop



## New Store Opened




Location : Koramangala (Bangalore)

Opening Date : $22^{\text {nd }}$ July 2010

Chargeable Area : 53719 sq.ft.

## Existing Stores of Shoppers Stop Ltd．

Store Area as on 30 ${ }^{\text {th }}$ June， 10
Shoppers Stop
Specialty Stores

Total Store Area

Chargeable Area（Sq．ft．）
1，816，272
2，46，878

20，63，150
ニニニニニニニニニ

## Key Financial Highlights - Q1 2010-11

- Sales Growth:

Shoppers Stop department stores : 26\%
All formats : 25\%

- LTL Sales Growth:

Shoppers Stop department stores : 21\%
stores $>5$ years : 14\%
stores $<5$ years : 37\%

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 1,842 (LY Rs. 1,636)
- Customer entry for Shoppers Stop Departmental stores Increased by $17 \%$


## Operational Indicators - Q1-2010-11



## Conversion Ratio (\%)



Average Selling Price ("ASP")

Q1-09-10 Q1-10-11

## Operational Efficiency Q1 2010-11



SS Dept. Stores

- Company has improved GMROF , GMROI \&GMROL.



## Merchandise Mix - Q1 2010-11

- Private Label sales grew

Private Label Mix


Merchandise Buying Model


## Revenue Mix - Q1 2010-11



- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories




# Operational Efficiency Q1-2010-11: Shrinkage as \% of Gross Retail Sales 



## (SS Dept. Stores)

Q1-2010-11


## Format wise P\&L Q1-2010-11



| Q1-2010-11 | ss Dept | Other Formats | Company |
| :--- | ---: | ---: | ---: |
| Revenue | $31,988.8$ | $6,249.4$ | $38,238.2$ |
|  |  |  |  |
| Operating Income | 213.4 | 122.9 | 336.3 |
|  |  |  |  |
| Gross Margin | $10,602.5$ | $2,288.8$ | $12,891.3$ |
| \% to sales | $33.1 \%$ | $36.6 \%$ | $33.7 \%$ |
|  |  |  |  |
| Operating Expenses | $8,650.1$ | $2,073.7$ | $10,723.9$ |
| \% to sales | $27.0 \%$ | $33.2 \%$ | $28.0 \%$ |
| EBIDTA | $2,165.8$ | 338.0 | $2,503.7$ |
| \% to sales | $6.8 \%$ | $5.4 \%$ | $6.5 \%$ |
|  |  |  |  |
| Finance Charges | 251.3 | 80.1 | 331.4 |
| \% to sales | $0.8 \%$ | $1.3 \%$ | $0.9 \%$ |
|  |  |  |  |
| Depreciation | 421.9 | 216.6 | 638.5 |
| \% to sales | $1.3 \%$ | $3.5 \%$ | $1.7 \%$ |
| PBT - Before Exceptional Items | $1,492.5$ | 41.3 | $1,533.9$ |
| \% to sales | $4.7 \%$ | $0.7 \%$ | $4.0 \%$ |
|  |  |  |  |


| Q1-2009-10 | SS Dept | Other Formats | Company |
| :---: | :---: | :---: | :---: |
| Revenue | 25,489.6 | 5,083.1 | 30,572.7 |
| Operating Income | 176.4 | 70.4 | 246.8 |
| Gross Margin | 8,410.9 | 1,743.4 | 10,154.3 |
| \% to sales | 33.0\% | 34.3\% | 33.2\% |
| Operating Expenses | 7,106.4 | 1,779.7 | 8,886.1 |
| \% to sales | 27.9\% | 35.0\% | 29.1\% |
| EBIDTA | 1,480.9 | 34.2 | 1,515.1 |
| \% to sales | 5.8\% | 0.7\% | 5.0\% |
| Finance Charges | 363.9 | 184.1 | 548.0 |
| \% to sales | 1.4\% | 3.6\% | 1.8\% |
| Depreciation | 445.1 | 165.8 | 610.9 |
| \% to sales | 1.7\% | 3.3\% | 2.0\% |
| PBT - Before Exceptional Items | 672.0 | (315.8) | 356.2 |
| \% to sales | 2.6\% | -6.2\% | 1.2\% |

## Other formats comprise:

- Home Stop
- Crossword
- Mothercare
- MAC, Clinique \& Estee Lauder
- Arcelia
- Airport Retail (Domestic)
- Ecom


## Financial Summary - Q1 2010-11

Shopper's Stop Ltd.
Rs. in lacs

| Particular | Q1-10-11 | Q1-09-10 |
| :---: | :---: | :---: |
| Retail Turnover | 38,574.5 | 30,819.5 |
| Retail Sales (Before VAT) | 38,238.2 | 30,572.7 |
| Retail Sales (Net of VAT) | 36,386.2 | 29,143.7 |
| Margin on Sales | 12,891.3 | 10,154.3 |
| Margin on Sales \% | 33.7\% | 33.2\% |
| Other Retail Operating Income | 336.3 | 246.8 |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 10,723.9 \\ 28.0 \% \end{array}$ | $\begin{array}{r} 8,886.1 \\ 29.1 \% \end{array}$ |
| Operating Profit (EBIDTA) | 2,503.7 | 1,515.1 |
| Operating Profit (EBIDTA) \% | 6.5\% | 5.0\% |
| Finance Charges | 331.4 | 548.0 |
| Depreciation | 638.5 | 610.9 |
| PBT ( Before Exceptional Item) | 1,533.9 | 356.2 |
| PBT\% | 4.0\% | 1.2\% |
| Exceptional Items | (5.1) | - |
| PBT | 1,539.0 | 356.2 |
| PBT \% | 4.0\% | 1.2\% |
| Tax | 537.0 | 103.8 |
| Profit After Tax | 1,002.0 | 252.4 |
| Profit After Tax \% | 2.6\% | 0.8\% |

## Financial Performance - Q1 2010-11




Gross Margin \% Increased by 50 basis points

## Consolidated Financial - Q1 2010-11




## Balance Sheet - SSL Standalone



| Rs.in Lacs |  |  |
| :---: | :---: | :---: |
| PARTICULARS | Unaudited June'10 | Audited March'10 |
| Sources of Funds |  |  |
| Share Capital ( including Warrant Deposit) | 6,564 | 6,563 |
| Reserves \& Surplus | 25,350 | 24,326 |
| NET WORTH | 31,914 | 30,889 |
| Loans Funds | 17,667 | 19,141 |
| TOTAL | 49,581 | 50,030 |
| APPLICATIONS OF FUNDS |  |  |
| FIXED ASSETS |  |  |
| Net Block | 31,385 | 29,867 |
| Investments in Subsidiary / JV Companies | 13,589 | 11,967 |
| CURRENT ASSETS, LOANS \& ADVANCES |  |  |
| Stock in Trade | 15,580 | 14,989 |
| Sundry Debtors | 881 | 1,091 |
| Lease Deposits for Properties | 10,496 | 10,334 |
| Loans \& Advances | 5,763 | 9,234 |
| Cash \& Bank Balance | 440 | 304 |
| TOTAL CURRENT ASSETS | 33,161 | 35,952 |
| CURRENT LIABILITIES \& PROVISIONS |  |  |
| Current Liabilities \& Provisions | 28,554 | 27,756 |
| TOTAL CURRENT LIABILITIES | 28,554 | 27,756 |
| NET CURRENT ASSETS | 4,607 | 8,196 |
| TOTAL | 49,581 | 50,030 |

## Cash Flow - SSL Standalone

| Particulars | For the Year ended 30th June 2010 |
| :---: | :---: |
| Operating Profit | 2,476 |
| Changes in Working Capital | 382 |
| Cash Generated from Operating Activities | 2,857 |
| Investment in SSL Fixed Assets | $(2,617)$ |
| Investment in JV/ Subsidiary Companies | 1,817 |
| Net Cash Used for Investing Activities | (799) |
| Proceeds from issuance of share capital | 26 |
| Interest \& Finance Cost (Net off) | (465) |
| Increase / (Decrease) in Loans | 1,526 |
| Cash generated from Financing Activities | 1,087 |
| Net Increase/(decrease) in Bank Balance | 3,145 |



## HyperCITY - Overview



- Operates the hypermarket retail format with 7 stores and total area under operation of $830,000 \mathbf{s q ~ f t}$
- In a short period HyperCITY has positioned itself as premium player in the hypermarket space, dominant in its catchment
- SSL has increased their stake to $51 \%$ in HyperCITY on $30^{\text {th }}$ June,2010.


## HyperCITY - Way forward

- Proof of concept in the hypermarket space in India established
- Optimal product and merchandise mix established to sustain high margins
- Portfolio of exclusive brands created in all product segments
- Strong relationships with suppliers to ensure smooth supply
- Robust growth pipeline visibility established with:
- 4 stores opened in FY 2010
- To continue adding 4-5 stores every year for the next 5 years
- Strengthened back end and IT systems to support aggressive expansion plans.
- To achieve Company level breakeven in FY 2013.


Positioning \& Product Strategy: Large Footfalls attracted Due to the Widest Product Offering by a Hypermarket in India

## Positioning

- Target customers: 18-45 years with Income -
$20,000+$
- Discerning, Urban, Upscale with High Disposable Income
- Other In-store attractions - Café, Laundry, Wine, Saloon, SPA
- Widest product range on offer in a hypermarket in India, 45K SKUs
- Awarded the " $\mathbf{1 0 0}$ Must Visit Retail

Destinations for year 2007-08 around the world"

- International Award for " Corporate Achievement to Recognize Quality \& Excellence"- April 2010.

Product Offering


Average footfalls per month: 1Mn, indicating strong customer pull

Flexible Business Model Eyeing Margins and Product Quality

Business Model to focus on footfalls and margins...

| Department | Mix \% | Key Driver |
| :--- | :---: | :---: |
| Food \& Groceries | $50-55 \%$ | Footfall driver |
| General Merchandise <br> [Home, Furniture, CDIT] | $35-40 \%$ | Value \& Margin driver |
| Apparels \& Jewellery | $7-10 \%$ |  <br> Margin driver |



A strong own brand portfolio that covers main customer segments

...with a strong Private label push across categories

Private Label Branded


| Department | Sales <br> Mix \% | Gross <br> Margin <br> $\%$ FY10 |
| :--- | :---: | :---: |
| Food \& Groceries | $55 \%$ | $18.2 \%$ |
| General <br> Merchandise | $38 \%$ | $19.3 \%$ |
|  <br> Jewellery | $7 \%$ | $34.1 \%$ |
| Company | $100 \%$ | $19.7 \%$ |

Gross Margins at 19.7\%, focus to increase it by enhancing GM and Apparels


## Supply Chain and Systems

- Operates multi channel supply chain for various product categories
- Imports account for $20 \%$ of General Merchandise
- All DC operations on Wireless mobile devices
- Furniture and CDIT products are home delivered


## Back end operations and IT

- Reliable Inventory Merchandize Management System
- Dynamic Autoreplenishment system, enabling consistent high availability of stocks
- E-Payment for 98\% transactions


## Best Practices and Policy

[^0]Proof of Concept Established, Roll Out Planned to Become Pan-India Operator

## Fomesitop.



Amritsar, 1.4 lacs sq ft


Thane, 1 lacs sq ft


Hyderabad, 1.7lacs sq ft


Jaipur, $50,000 \mathrm{sq} \mathrm{ft}$


Focused store rollout strategy

- Cluster based growth strategy, with Core and Mid sized stores
- Core size to be in 75-85 K sq ft to drive assortment, differentiation and profitability
- Mid size format of $50-55 \mathrm{~K} \mathrm{sq} \mathrm{ft} \mathrm{for} \mathrm{penetration}$
- Focus on markets based on Income group rather than tier I, tier II rankings

Expects to grow retail space at a CAGR of 35-40\% over next 5 years

## Key Financials Highlights - Q1 2010-11



## SalesGowth:

Hypacity Sales Growth 123\%

LTL Sales Growth16\%
Sales Per sq.ft. on chargeble area
Hypercity Sales per sq.ft. in Rs ..... 1,632
LTL Sales per Sq.ft. in Rs ..... 2,487

Customer entry for Hypercity stores increased by 123\%

## Footfalls, ASP , Conversion and Average Ticket size



Footfalls (In Lacs)


Conversion rate (\%)


Average Selling Price (Rs)


Average Transaction size (Rs)


## Discovery club members and their contribution



Discovery Club Members [Since Inception] (In ‘000)


Discovery Club contribution to Total Sales (\%)



# In case of any clarifications please contact on 

investor@shoppersstop.co.in


[^0]:    - Majority of product written off on completion of 12 months
    - Quarterly cycle, enabling reliable inventory and Shrinkage monitoring
    - Performance Linked Reward Scheme \& ESOP

