

















## SHOPPERS STOP

### START SOMETHING NEW















### Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations , and which involve a number of risks and uncertainties, beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.



















### **Business Overview**

- First Citizen members base increased to over 17,08,000 and their contribution to sales is 73%.
- Andheri Store was relaunched after renovation on 5<sup>th</sup> June,2010.
- 31<sup>st</sup> & 32<sup>nd</sup> SS Department store opened at Bangalore Koramangala on 22<sup>nd</sup> July,2010 & Bhopal on 27<sup>th</sup> July, 2010 respectively.
- > 13<sup>th</sup> & 14<sup>th</sup> MAC SIS Store opened at Amritsar and Andheri on 3<sup>rd</sup> May,2010 and 25<sup>th</sup> July,2010 respectively.
- Four Clinique SIS Stores opened at Juhu, Rajouri, GVK-Hyderbad & Garuda Mall Bangalore.
- HyperCity 32% stake acquired on 30<sup>th</sup> June,2010, which takes SSL Stake to 51% as on June,2010.
- Hypercity has been awarded "CORPORATE ACHIEVEMENT TO RECOGNIZE QUALITY & EXCELLENCE" – April 2010 by OMAC, France

















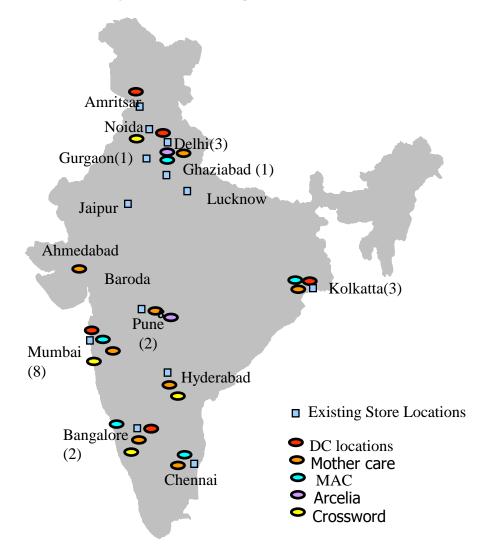


# Our Presence and still expanding...

#### **Presence in 13 Cities**

_	Shoppers' Stop	30
_	<b>Home Stop</b>	4
_	<b>Mother Care</b>	24[16]
_	Mac & Clinique	20 (12)
_	<b>Estee Lauder</b>	3
_	Airport	2
_	Crossword	32 [7]
	Arcelia	1
ota	al Area 2,063,150	Sq.ft.

Figures in brackets represent shop in shop





### Andheri Store Re-launch – 5<sup>th</sup> June 2010











































### **New Store Opened**



Location: Koramangala (Bangalore)

Opening Date: 22<sup>nd</sup> July 2010

Chargeable Area: 53719 sq.ft.







### **Existing Stores of Shoppers Stop Ltd.**









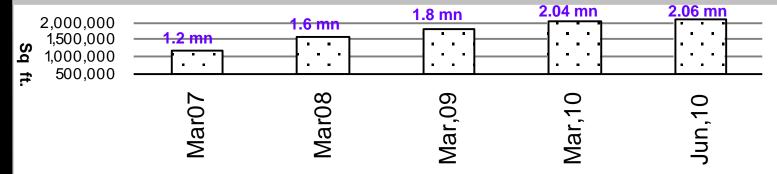








### Space ramp-up (Sq. ft.)



Store Area as on 30th June,10

Shoppers Stop
Specialty Stores

**Total Store Area** 

**Chargeable Area (Sq.ft.)** 

1,816,272

2,46,878

-----

20,63,150

=======



### **Key Financial Highlights – Q1 2010-11**

















### Sales Growth:

Shoppers Stop department stores : 26% All formats : 25%

#### LTL Sales Growth:

Shoppers Stop department stores : 21% stores > 5 years : 14% stores < 5 years : 37%

Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

Shoppers Stop department stores: Rs 1,842 (LY Rs. 1,636)

 Customer entry for Shoppers Stop Departmental stores Increased by 17%









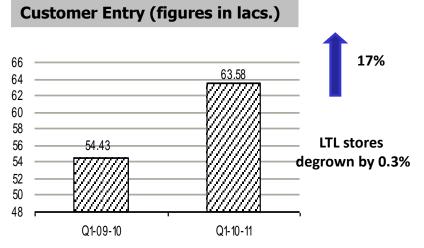


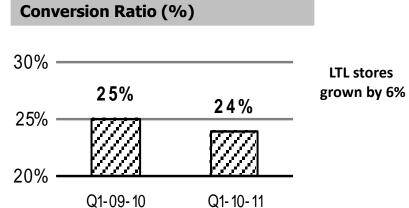




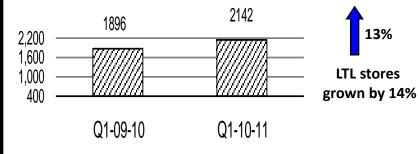


### **Operational Indicators – Q1-2010-11**

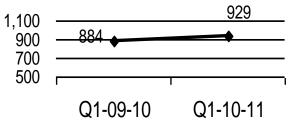


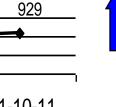


#### **Transaction Size (Rs.)**









13%

LTL stores











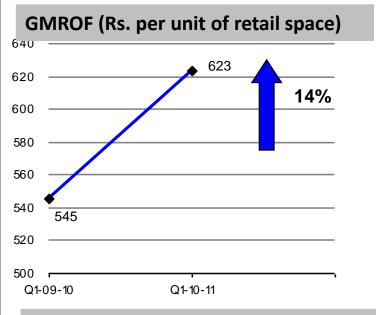






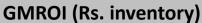


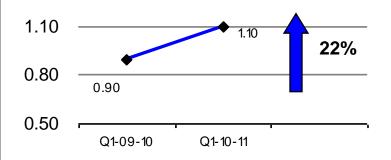
### **Operational Efficiency Q1 2010-11**

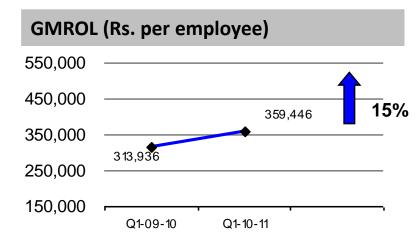


#### SS Dept. Stores

• Company has improved GMROF, GMROI & GMROL.









### Merchandise Mix – Q1 2010-11













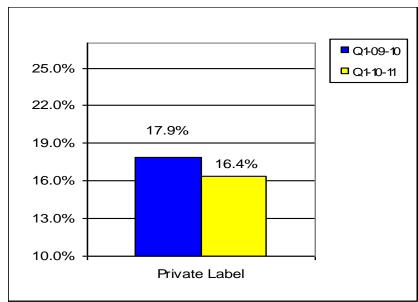




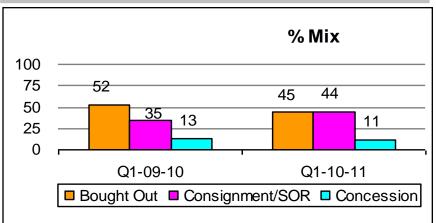
•Private Label sales grew by 18%.

Private Label Mix decreased by 1.5%

## Private Label Mix



#### **Merchandise Buying Model**













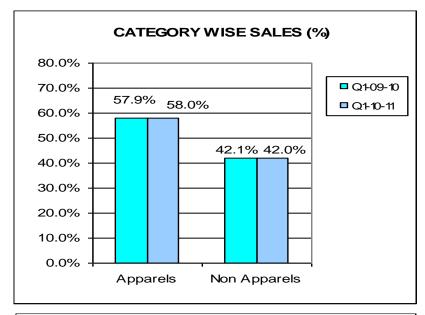


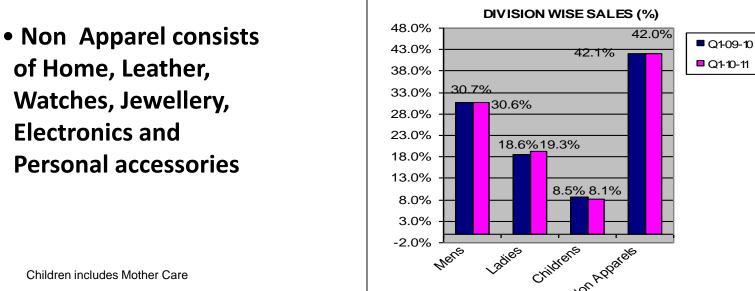






### **Revenue Mix – Q1 2010-11**





Children includes Mother Care















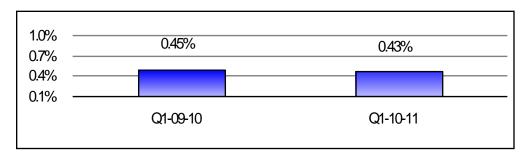




# Operational Efficiency Q1 -2010-11: Shrinkage as % of Gross Retail Sales

(SS Dept. Stores)

#### Q1-2010-11





















### Format wise P&L Q1 -2010-11

Q1-2010-11	SS Dept	Other Formats	Company
Revenue	31,988.8	6,249.4	38,238.2
Operating Income	213.4	122.9	336.3
Gross Margin	10,602.5	2,288.8	12,891.3
% to sales	33.1%	36.6%	33.7%
Operating Expenses % to sales	8,650.1 <b>27.0</b> %	2,073.7 <b>33.2</b> %	10,723.9 <b>28.0</b> %
EBIDTA	2,165.8	338.0	2,503.7
% to sales	6.8%	5.4%	6.5%
Finance Charges % to sales	251.3 <i>0.8</i> %	80.1 1.3%	331.4 <i>0.</i> 9%
Depreciation	421.9	216.6	638.5
% to sales	1.3%	3.5%	1.7%
PBT - Before Exceptional Items % to sales	1,492.5 4.7%	41.3 0.7%	1,533.9 4.0%

Q1-2009-10	SS Dept	Other Formats	Company
Revenue	25,489.6	5,083.1	30,572.7
Operating Income	176.4	70.4	246.8
Gross Margin	8,410.9	1,743.4	10,154.3
% to sales	33.0%	34.3%	33.2%
Operating Expenses % to sales	7,106.4 <b>27.9</b> %	1,779.7 <b>35.0%</b>	8,886.1 <b>29.1</b> %
EBIDTA	1,480.9	34.2	1,515.1
% to sales	5.8%	0.7%	5.0%
Finance Charges % to sales	363.9 1.4%	184.1 <b>3.6</b> %	548.0 <b>1.8%</b>
Depreciation	445.1	165.8	610.9
% to sales	1.7%	3.3%	2.0%
PBT - Before Exceptional Items % to sales	672.0 2.6%	(315.8) -6.2%	356.2 1.2%

#### ${\it Other formats comprise:}$

- Home Stop
- Crossword
- Mothercare
- MAC, Clinique & Estee Lauder
- Arcelia
- Airport Retail (Domestic)
- Ecom

Rs.in lacs



















### Financial Summary – Q1 2010-11

Shopper's Stop Ltd.	Rs. in lacs
---------------------	-------------

Particular	Q1-10-11	Q1-09-10	
Retail Turnover	38,574.5	30,819.5	25%
Retail Sales (Before VAT)	38,238.2	30,572.7	_
Retail Sales (Net of VAT)	36,386.2	29,143.7	
Margin on Sales	12,891.3	10,154.3	27%
Margin on Sales %	33.7%	33.2%	
Other Retail Operating Income	336.3	246.8	
Operating expenses	10,723.9	8,886.1	21%
Operating expenses %	28.0%	29.1%	2176
Operating Profit (EBIDTA)	2,503.7	1,515.1	65%
Operating Profit (EBIDTA) %	6.5%	5.0%	
Finance Charges	331.4	548.0	40%
Depreciation	638.5	610.9	
PBT (Before Exceptional Item)	1,533.9	356.2	
PBT%	4.0%	1.2%	
Exceptional Items	(5.1)	-	<b>♠</b>
PBT	1,539.0	356.2	332%
PBT %	4.0%	1.2%	
Tax	537.0	103.8	1
Profit After Tax	1,002.0	252.4	297%
Profit After Tax %	2.6%	0.8%	_











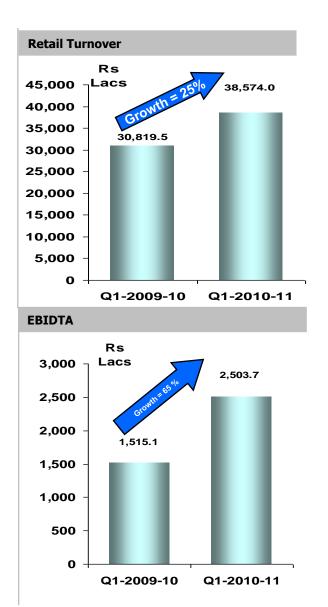


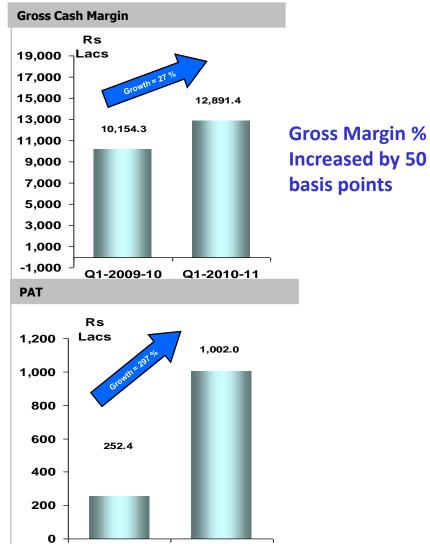






### Financial Performance – Q1 2010-11





Q1-2009-10

Q1-2010-11



### **Consolidated Financial – Q1 2010-11**







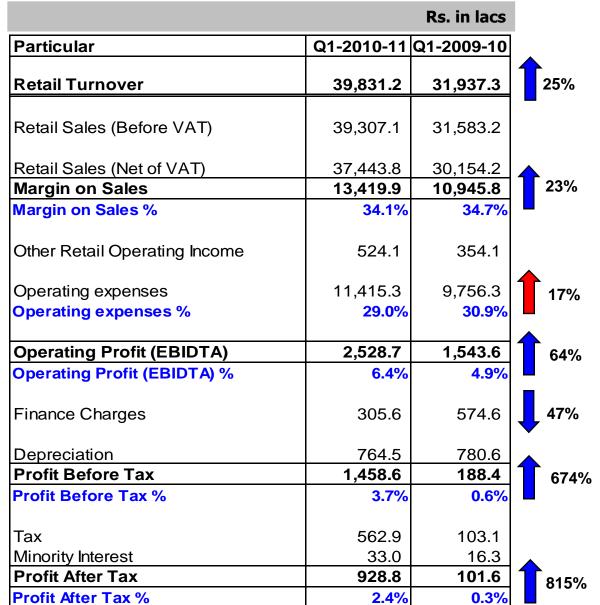












#### **Consolidation includes:**

- Shoppers Stop Limited
- Crossword Bookstores Ltd.
- Timezone Entertainment Pvt. Ltd.
- Nuance Group (India) Pvt. Ltd.
- Gateway Multichannel Ltd.
- Hypercity Retail (India) Ltd.



















### **Balance Sheet – SSL Standalone**

Rs.in Lacs

		Rs.in Lacs
PARTICULARS	Unaudited	Audited
PARTICULARS	June'10	March'10
Sources of Funds		
Share Capital ( including Warrant Deposit)	6,564	6,563
Reserves & Surplus	25,350	24,326
NET WORTH	31,914	30,889
Loans Funds	17,667	19,141
TOTAL	49,581	50,030
APPLICATIONS OF FUNDS		
FIXED ASSETS		
Net Block	31,385	29,867
Investments in Subsidiary / JV Companies	13,589	11,967
CURRENT ASSETS, LOANS & ADVANCES		
Stock in Trade	15,580	14,989
Sundry Debtors	881	1,091
Lease Deposits for Properties	10,496	10,334
Loans & Advances	5,763	9,234
Cash & Bank Balance	440	304
TOTAL CURRENT ASSETS	33,161	35,952
CURRENT LIABILITIES & PROVISIONS		
Current Liabilities & Provisions	28,554	27,756
TOTAL CURRENT LIABILITIES	28,554	27,756
NET CURRENT ASSETS	4,607	8,196
TOTAL	49,581	50,030

Note: In Dec,09 Company has issued 4 mn share warrants to promoters & share holders have approved QIP for 4 mn shares.



















### **Cash Flow – SSL Standalone**

Rs.in Lacs

Particulars	For the Year ended 30th June 2010
Operating Profit	2,476
Changes in Working Capital	382
Cash Generated from Operating Activities	2,857
Investment in SSL Fixed Assets	(2,617)
Investment in JV/ Subsidiary Companies	1,817
Net Cash Used for Investing Activities	(799)
Proceeds from issuance of share capital	26
Interest & Finance Cost (Net off)	(465)
Increase / (Decrease) in Loans	1,526
Cash generated from Financing Activities	1,087
Net Increase/(decrease) in Bank Balance	3,145





















Investor Presentation - Q1 FY11



#### HyperCITY: The Next Growth Engine



















#### **HyperCITY - Overview**

- Operates the hypermarket retail format with 7 stores and total area under operation of 830,000 sq ft
- In a short period HyperCITY has positioned itself as premium player in the hypermarket space, dominant in its catchment
- SSL has increased their stake to 51% in HyperCITY on 30<sup>th</sup> June,2010.



#### HyperCITY - Way forward

- **Proof of concept** in the hypermarket space in India established
- Optimal product and merchandise mix established to sustain high margins
- Portfolio of exclusive brands created in all product segments
- Strong relationships with suppliers to ensure smooth supply
- Robust growth pipeline visibility established with:
  - 4 stores opened in FY 2010
  - To continue adding 4-5 stores every year for the next 5 years
- Strengthened back end and IT systems to support aggressive expansion plans.
- To achieve Company level breakeven in FY 2013.



## Positioning & Product Strategy: Large Footfalls attracted Due to the Widest Product Offering by a Hypermarket in India



### HomeStop.











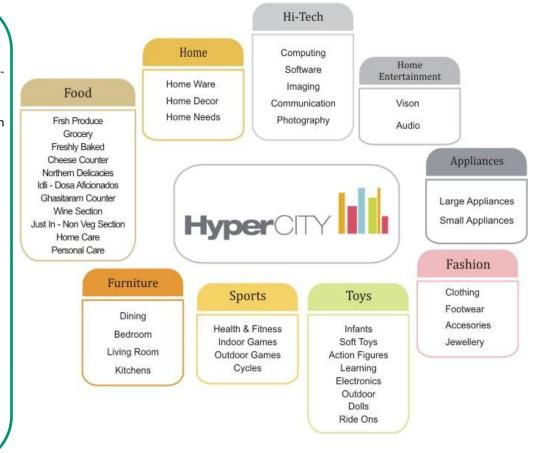




#### **Positioning**

- Target customers: 18-45 years with Income 20,000+
  - Discerning, Urban, Upscale with High
     Disposable Income
- Other In-store attractions Café, Laundry,
   Wine, Saloon, SPA
- Widest product range on offer in a hypermarket in India, 45K SKUs
- Awarded the "100 Must Visit Retail
   Destinations for year 2007-08 around the world"
- International Award for "Corporate
   Achievement to Recognize Quality &
   Excellence" April 2010.

#### **Product Offering**



Average footfalls per month: 1Mn, indicating strong customer pull



### Flexible Business Model Eyeing Margins and Product Quality



### HomeStop.















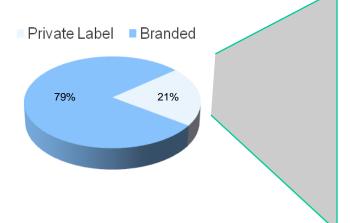
#### **Business Model to focus on footfalls and margins...**

Department	Mix %	Key Driver
Food & Groceries	50-55%	Footfall driver
General Merchandise [Home, Furniture, CDIT]	35-40 %	Value & Margin driver
Apparels & Jewellery	7-10%	Fashion, Value & Margin driver

#### A strong own brand portfolio that covers main customer segments

Food	General Merchandise	Fashion
<b>EVER</b> Y	AVORIO	Joo joo bs
TERZO	e b a n o	Elife
C SP AND LOS OF SEASON S.	TIXEM	RIVER INC.

### ...with a strong Private label push across categories



Department	Sales Mix %	Gross Margin % FY10
Food & Groceries	55%	18.2%
General Merchandise	38%	19.3%
Apparels & Jewellery	7%	34.1%
Company	100%	19.7%

Gross Margins at 19.7%, focus to increase it by enhancing GM and Apparels



### Best in Class Back End Operations to Support Vibrant Front





















### Supply Chain and Systems

- Operates multi channel supply chain for various product categories
- Imports account for 20 % of General Merchandise
- All DC operations on Wireless mobile devices
- Furniture and CDIT products are home delivered

### Back end operations and IT

- Reliable Inventory Merchandize Management System
- Dynamic Autoreplenishment system, enabling consistent high availability of stocks
- E-Payment for 98% transactions

### Best Practices and Policy

- Majority of product written off on completion of 12 months
- Quarterly cycle, enabling reliable inventory and Shrinkage monitoring
- Performance LinkedReward Scheme & ESOP

With support from best in class partners











Working capital at 17 days of turnover, focus on reducing it to 9 days over 4 years



#### Proof of Concept Established, Roll Out Planned to Become Pan-India Operator

















Vashi, 95,000 sq ft Bangalore, 1.5 lacs sq ft

Amritsar, 1.4 lacs sq ft

Thane, 1 lacs sq ft

Hyderabad, 1.7lacs sq ft

Jaipur, 50,000 sq ft





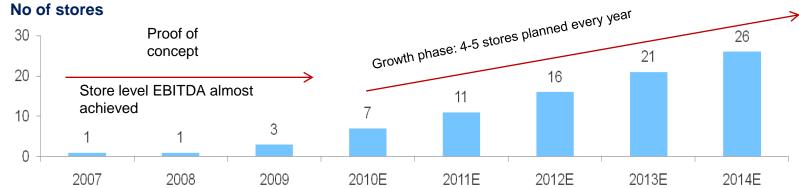












#### Focused store rollout strategy

- Cluster based growth strategy, with Core and Mid sized stores
  - Core size to be in 75–85 K sq ft to drive assortment, differentiation and profitability
  - Mid size format of 50-55 K sq ft for penetration
- Focus on markets based on Income group rather than tier I, tier II rankings

Expects to grow retail space at a CAGR of 35-40% over next 5 years



### Key Financials Highlights – Q1 2010-11



#### Sales Growth:



Hypercity Sales Growth 123% LTL Sales Growth 16%



#### Sales Per sq.ft. on chargeble area



Hypercity Sales per sq.ft. in Rs 1,632

LTL Sales per Sq.ft. in Rs 2,487



#### Customer entry for Hypercity stores increased by 123%









### HomeStop.









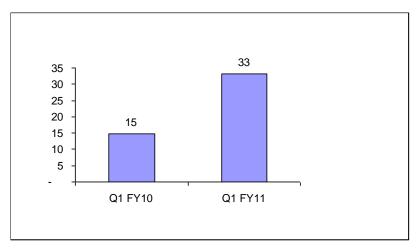




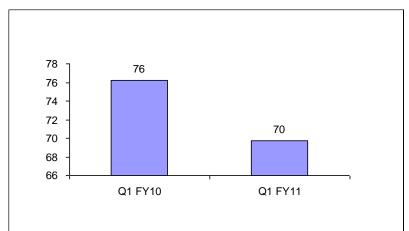


### Footfalls, ASP, Conversion and Average Ticket size

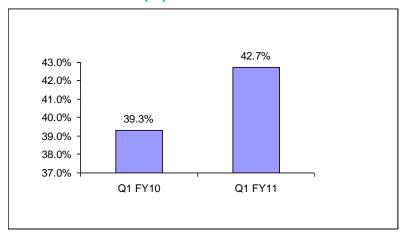
#### Footfalls (In Lacs)



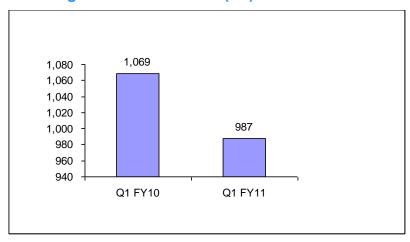
#### **Average Selling Price (Rs)**



#### **Conversion rate (%)**



#### **Average Transaction size (Rs)**















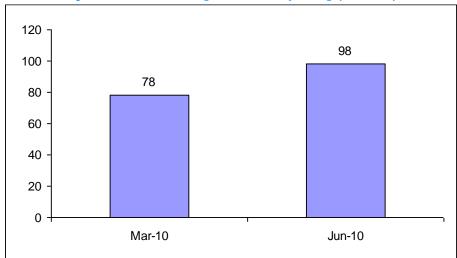




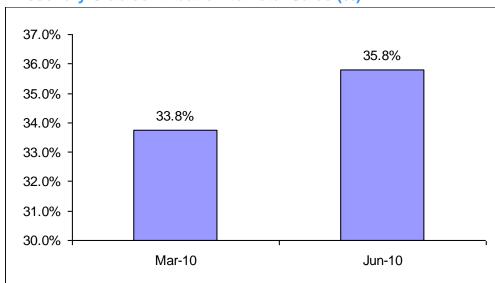


### Discovery club members and their contribution

#### **Discovery Club Members [Since Inception] (In '000)**



#### **Discovery Club contribution to Total Sales (%)**





















### HyperCity Financials Q1 - 2010-11

#### Rs.in lacs

Particular	Q1-2010-11
RetailSales (Including VAT) RetailSales (Netof VAT)	14,032 12,981
GrossMargin%	2,650 204%
DCCost Shrinkage Damages/Others	204 57 38
NetMargin	2,351
Net Margin%	18.1%
Stare Operating Expenses	2,565
Oher Retail Operating Income	223
StoreEBDTA	8
Store EBIDTA%to Sales	0.1%
SOExpenses	900
COMPANYEEDTA	(892)
Depreciation	316
FinanceCharges	600
PAT%	(1,808) <del>-139%</del>

#### Rs.in lacs

SourcesofFunds	30thJun10
Networh	1,609
Loans from Shareholders/Group Companies	2,632
Loans	18,186
Total	22,427
Application of Funds	
Fived/Assets	14,443
Currents Assets, Loans and Advances	17,304
Less:CurrentLiabilites and Provisions	9,320
NetCurrent/Assets	7,984
Total	22,427



















# In case of any clarifications please contact on

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