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## Shoppers Stop

## START SOMETHING NEW

## Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties,beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.

## Business Overview

## $>$ New Stores

$\square 1$ Departmental store Closed in Ramee Mall Chennai during this quarter.
$\square 1$ MAC SA store opened in Delhi , 1 MAC SA store in Mumbai and 1 MAC SIS store in Ramee Mall Chennai closed during this quarter.
$\square 1$ Bobbi Brown store opened in Mumbai during the quarter.

- 1 Mother Care SA store closed in Delhi during this quarter.
- 1 Crossword store opened in Bengaluru during the quarter.


## > Loyalty Program

$\square$ First Citizen members club has now reached 37.36 lacs members. Their contribution to sales was $72 \%$.

## Awards \& Recognition

* Shoppers Stop was conferred the following awards at the 23rd Global HR Congress held at Taj Lands Ends during Feb,2015 :-
> " $8^{\text {th }}$ Best Employer of the Year "
$>$ Award for Innovation in Recruitment (for our new initiative in recruitment - The I Connect Program).
> Award for Excellence in Training (for the SS-Mobcast mobile application)
$>$ " Young HR Professional of the year Award " to Rahul Nayar.
* Shoppers Stop Ltd has been awarded the 25th rank in the "Great Place to Work In Asia" by Great Place to Work Institute's Annual Best Workplace list.
* Shoppers Stop Ltd received the "Bajaj Fair Business Practise Award" by Jury headed by Eminent Justice B.N. Srikrishna and was handed over by our Former President Dr Kalam.


## Awards \& Recognition

* Shoppers Stop Ltd was conferred the following awards at Loyalty Summit Awards :-
> "Customer Choice Loyalty Program Award "
$>$ "Best Loyalty program in Retail Sector (Large Format )"
> "Direct Marketing Campaign of the year "for "Choose your Own Gift
$>$ "Best use of Social Media to Enhance Loyalty "
> "Loyalty Industry Personality of the year" Mr.Vinay Bhatia.

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BRAND LAUNCHES AND CUSTOMER CONNECT

## LAUNCH OF EYE STOP

## masion



Shop online $24 x$ at www. shoppensstop.com



## LOVE AT FIRST SIGHT.

Eye stop brings to you a wide range of the best eye fashion, with over 600 frames an display. Our stores feature highly-trained optometrists and a dedicated sales staff from Carl zeiss - winner of the RED Dot award, 2011. Cutting-edge Carl Zeiss devices like the 1.Profiler, i.Terminal, Visulens, Phoropter \& Projector help maximise visual comfort

So visit our stores at Malad \& Andheri to offer an eye care experience like none other.
$\qquad$

Fin store Donine

## RAME T OPTICAL LEMSES T CONLACT LENSES AND ACCESSORES

hop oninin 24xa at www. Stopponstio.c.om


## LAUNCH OF WROGN - A Shoppers Stop Exclusive Brand

HERE'S A REASON TO START SOMETHING NEW.


NOW AVAILABLE EXCLUSIVELY AT

## Shoppers Stop

## \#SSEqualstreets

in association with Times of India, Mumbai Police and BMC

Equal Streets is people owning the street ... for a few hours

Activity takes place from 7 am - 11 am on SV road + linking road (from Santacruz to Bandra)

Every week for 26 weeks
On ground engagement and interaction with atleast 40-60,000 per week customers

Huge Social Media Buzz \& Amplification - facebook fans \& twitter followers up since we started this activity - facebook numbers up by more than 400,000 fans and twitter up by more than 10K fans.



## Our Presence and still expanding...

## Fanesion

| City | SS Dept. | Crossword | Home Stop | Mother Care | MAC/Estee/ Clinique/ Bobbi Brown | Hypercity | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Amritsar | 1 |  |  |  | 3 | 1 | 5 |
| Bangalore | 8 | 8 | 4 |  | 12 | 3 | 35 |
| Chennai | 3 | 1 | 1 |  | 4 |  | 9 |
| Delhi | 6 | 2 | 1 |  | 12 |  | 21 |
| Gurgaon | 2 |  |  |  | 4 |  | 6 |
| Hyderabad | 5 | 7 | 2 | 1 | 3 | 2 | 20 |
| Jaipur | 3 |  | 1 |  |  | 1 | 5 |
| Kolkata | 4 | 1 |  |  | 6 |  | 11 |
| Lucknow | 1 | 1 | 1 |  |  |  | 3 |
| Mumbai | 8 | 21 | 3 | 1 | 15 | 3 | 51 |
| Noida | 1 |  |  |  | 2 |  | 3 |
| Pune | 5 |  | 2 |  | 5 | 1 | 13 |
| Ghaziabad | 2 |  |  |  |  |  | 2 |
| Siliguri | 1 |  |  |  |  |  | 1 |
| Durgapur | 1 |  |  |  |  |  | 1 |
| Bhopal | 1 | 2 |  |  |  | 1 | 4 |
| Ludhiana | 1 |  |  |  | 1 |  | 2 |
| Aurangabad | 1 |  |  |  |  |  | 1 |
| Indore | 1 | 1 |  |  |  |  | 2 |
| Vijayawada | 1 | 1 | 1 |  |  |  | 3 |
| Mysore | 1 |  |  |  |  |  | 1 |
| Latur | 1 |  |  |  |  |  | 1 |
| Ahmedabad | 2 |  | 1 |  |  | 1 | 4 |
| Jalandhar | 1 |  |  |  |  |  | 1 |
| Coimbatore | 1 |  | 1 |  |  |  | 2 |
| Chandigarh | 1 |  | 1 |  | 2 |  | 4 |
| Surat | 1 |  |  |  | 2 |  | 3 |
| Kalyan | 1 |  |  |  |  |  | 1 |
| Thane | 1 | 3 |  |  | 2 | 2 | 8 |
| Agra | 1 |  |  |  |  |  | 1 |
| Vadodara | 1 |  |  |  |  | 1 | 2 |
| Raipur | 2 | 1 |  |  |  |  | 3 |
| Mangalore | 1 | 1 |  |  |  |  | 2 |
| Vizag | 1 |  |  |  |  |  | 1 |
| Total | 72 | 50 | 19 | 2 | 73 | 16 | 232 |

$>$ More than 5.70 million sq. ft. area, across 34cities


## Existing Stores

Shoppers Stop Store Space ramp-up (Sq. ft. in mns.)


Store Area as on 31 ${ }^{\text {st }}$ March, 2015
Chargeable Area (Sq.ft.)
Shoppers Stop
Specialty Stores
3,807,131


## Key Financial Highlights - Q4-2014-15

- Sales Growth:

Shoppers Stop department stores : 8.5\%
All formats : 9.0\%

- LTL Sales Growth:

Shoppers Stop department stores : 4.0\%
stores > 5 years : 3.3\%
stores $<5$ years : 5.3\%

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 2,176 (LY Rs. 2,176)


## Operational Indicators - Q4-2014-15

## Fonesiopen.

Customer Entry (figures in lacs.)


Transaction Size (Rs.)


## Conversion Ratio (\%)



Average Selling Price ("ASP")
$1,0001,1,090$

0
Q4-13-14 Q4-14-15

## Merchandise Mix－Q4－2014－15

Private Label Mix

－Private Label Sales increased by 8\％．
－Private Label Mix remain flat

Q4＇13－14
Concession
2．7\％


Q4＇14－15
Concession
2．0\％


## Revenue Mix - Q4-2014-15

## Fonesion

- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories

CATEGORY WISE SALES (\%)



## Operational Efficiency Q4-2014-15 \& 2014-15:

Shrinkage as \% of Gross Retail Sales
(SS Dept. Stores)

## Homesiop.

Q4-2014-15


2014-15


## Financial Summary - Q4-2014-15

Shoppers Stop Ltd.
Rs. in lacs

| Particular | Q4-2014-15 | Q4-2013-14 |  |
| :---: | :---: | :---: | :---: |
| Retail Turnover | 92,850.1 | 85,124.0 | 9\% |
| Retail Sales | 91,485.1 | 83,915.5 |  |
| Margin on Sales | 30,773.2 | 26,452.8 | [16\% |
| Margin on Sales \% | 33.6\% | 31.5\% |  |
| Other Retail Operating Income | 1,365.0 | 1,208.5 |  |
| Operating expenses | 27,023.4 | 23,854.9 | [13\% |
| Operating expenses \% | 29.5\% | 28.4\% |  |
| Operating Profit (EBIDTA) | 5,114.8 | 3,806.3 | 34\% |
| Operating Profit (EBIDTA) \% | 5.6\% | 4.5\% |  |
| Finance Charges (Net) | 799.3 | 716.7 | CY depreciation increase is due to change in life of assets as per New companies Act. |
| Depreciation | 2,661.2 | 1,780.7 |  |
| PBT | 1,654.3 | 1,308.9 | 26\% |
| PBT\% | 1.8\% | 1.6\% |  |
| Tax | 624.3 | 498.6 |  |
| Profit After Tax | 1,030.0 | 810.3 | 27\% 19 |
| Profit After Tax \% | 1.1\% | 1.0\% |  |

[^0]
## Consolidated Financial - Q4-2014-15



## Balance Sheet - SSL Standalone



Rs.in Lacs

| PARTICULARS | Unaudited <br> March'14 | Audited <br> March'14 |
| :---: | :---: | :---: |
| EQUITY AND LIABILITIES |  |  |
| SHAREHOLDERS' FUNDS <br> Share capital <br> Reserves and surplus | $\begin{array}{r} 4,168.4 \\ \mathbf{7 2 , 3 6 0 . 4} \\ \hline \end{array}$ | $\begin{array}{r} 4,160.8 \\ 68,706.5 \\ \hline \end{array}$ |
| Net Worth | 76,528.8 | 72,867.3 |
| NON CURRENT LIABILITIES Long-term borrowings Long-term provisions | $\begin{array}{r} 22,535.7 \\ 955.8 \end{array}$ | $\begin{array}{r} 19,983.3 \\ 996.2 \\ \hline \end{array}$ |
| Total Non Current Liabilites | 23,491.5 | 20,979.5 |
| CURRENT LIABILITIES <br> Short-term borrowings <br> Trade payables <br> Other current liabilities <br> Short-term provisions | $\begin{array}{r} 23,255.3 \\ 33,135.4 \\ 21,443.7 \\ 1,175.4 \\ \hline \end{array}$ | $\begin{array}{r} 17,480.7 \\ 30,969.5 \\ 22,521.3 \\ 1,066.2 \\ \hline \end{array}$ |
| Total Current Liabilites | 79,009.8 | 72,037.8 |
| Total | 179,030.0 | 165,884.5 |
| ASSETS |  |  |
| NON CURRENT ASSETS <br> Total Fixed assets | 61,055.8 | 58,090.0 |
| Non current investments Long term loans and advances | $\begin{array}{r} 40,649.5 \\ 34,229.2 \\ \hline \end{array}$ | $\begin{array}{r} 38,759.9 \\ 30,119.4 \\ \hline \end{array}$ |
| Total Non Current Assets | 135,934.4 | 126,969.2 |
| CURRENT ASSETS <br> Inventories <br> Trade Receivables <br> Cash and cash equivalents <br> Short term Loans and advances <br> Other current assets | $\begin{array}{r} 32,961.3 \\ 2,233.5 \\ 490.5 \\ 6,255.2 \\ 1,155.1 \\ \hline \end{array}$ | $\begin{array}{r} 29,553.6 \\ 2,600.3 \\ 873.4 \\ 4,397.5 \\ 1,490.5 \\ \hline \end{array}$ |
| Total Current Assets | 43,095.7 | 38,915.3 |
| Total | 179,030.0 | 165,884.5 |


| Particulars | $2014-15$ | 2013-14 |
| :--- | ---: | ---: |
| Debt Equity | 0.68 | 0.62 |
| Asset Turnover Ratio (Without Invt. In Group Co.) | 4.71 | 4.70 |
| Current Ratio | 0.97 | 0.92 |


| SSL Debt |  |
| :--- | :--- |
| Hypercity Debt | $: 518 \mathrm{Cr}$ |
| : 207 Cr |  |

Note : Fiqures have been regrouped for Presentation purpose.

## Cash Flow - SSL Standalone

| Particulars | For the period ended 31st Mar,2015 |
| :---: | :---: |
| Operating Profit | 16,236 |
| Changes in Working Capital | $(2,638)$ |
| Cash Generated from Operating Activities | 13,597 |
| Investment in SSL Fixed Assets \& Deposit for stores | $(12,300)$ |
| Investment in JV/ Subsidiary Companies | $(4,505)$ |
| Net Cash Used for Investing Activities | $(16,805)$ |
| Proceeds from issuance of share capital | 410 |
| Interest \& Finance Cost (Net off) | $(3,563)$ |
| Dividend and Dividend Distribution Tax paid | (730) |
| Increase / (Decrease) in Loans | 6,708 |
| Cash generated from Financing Activities | 2,824 |
| Net Increase/(decrease) in Bank Balance | (383) |

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## 2014-15 Financials

## Financial Summary -2014-15

Shoppers Stop Ltd.
Rs. in lacs

| Particular | 2014-15 | 2013-14 | 12\% |  |
| :---: | :---: | :---: | :---: | :---: |
| Retail Turnover | 345,876.8 | 309,466.8 |  |  |
| Retail Sales | 340,523.8 | 305,305.1 |  |  |
| Margin on Sales | 115,774.9 | 101,241.6 | 14\% |  |
| Margin on Sales \% | 34.0\% | 33.2\% |  |  |
| Other Retail Operating Income | 5,353.0 | 4,161.8 |  |  |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 101,970.2 \\ 29.9 \% \end{array}$ | $\begin{array}{r} 90,067.6 \\ 29.5 \% \end{array}$ | 13\% |  |
| Operating Profit (EBIDTA) | 19,157.7 | 15,335.7 | 25\% |  |
| Operating Profit (EBIDTA) \% | 5.6\% | 5.0\% |  |  |
| Finance Charges (Net) | 3,620.8 | 2,819.9 | CY depreciation increase is due to change in life of assets as per New companies Act. |  |
| Depreciation | 8,580.7 | 6,177.9 |  |  |
| PBT ( Before Exceptional Item) | 6,956.3 | 6,337.9 | Exceptional items include Rs. 29.6 lacs write off of on account of insurance policy exclusion for Inorbit Pune store and Rs.37.8 lac write off towards part inadmissibility of Pune Koregaon park fire claim. |  |
| PBT\% | 2.0\% | 2.1\% |  |  |
| Exceptional Items | - | 67.4 |  |  |
| PBT | 6,956.3 | 6,270.5 |  |  |
| PBT \% | 2.0\% | 2.1\% |  |  |
| Tax | 2,882.7 | 2,570.1 |  |  |
| Profit After Tax | 4,073.5 | 3,700.5 | 10\% | 24 |
| Profit After Tax \% | 1.2\% | 1.2\% |  |  |

Note : Figures have been regrouped for Presentation purpose.

## Consolidated Financial - 2014-15

|  |  |  | \% Consolidation includes: |  |
| :---: | :---: | :---: | :---: | :---: |
| Particular | 2014-15 | Rs. in lacs <br> $2013-14$ |  |  |
| Retail Turnover | 474,214.0 | 420,989.5 |  |  |
| Retail Sales | 455,299.9 | 411,861.4 |  | - Shoppers Stop Limited <br> - Hypercity Retail (India) Ltd.. |
| Margin on Sales | 143,320.0 | 127,579.9 | 12\% | - Timezone Entertainment Pvt. Ltd. |
| Margin on Sales \% | 31.5\% | 31.0\% |  | - Nuance Group (India) Pvt. Ltd. <br> - Gateway Multichannel Retail ( India ) Ltd |
| Other Retail Operating Income | 18,914.0 | 9,128.0 |  |  |
| Operating expenses Operating expenses \% | $\begin{array}{r} 135,432.8 \\ 29.7 \% \end{array}$ | $\begin{array}{r} 123,382.9 \\ 30.0 \% \end{array}$ | 10\% |  |
| Operating Profit (EBIDTA) | 26,801.2 | 13,325.1 | 101\% |  |
| Operating Profit (EBIDTA) \% | 5.9\% | 3.2\% |  |  |
| Finance Charges (Net) | 6,487.0 | 5,914.8 |  |  |
| Depreciation | 12,530.6 | 9,806.5 | CY depre per New | ation increase is due to change in life of assets as mpanies Act |
| PBT ( Before Exceptional Item) | 7,783.6 | $(2,396.2)$ |  |  |
| PBT \% ( Before Exceptional Item) | 1.7\% | -0.6\% |  | Exceptional items include Rs. 29.6 lacs write off of on account of insurance policy exclusion for Inorbit Pune store and Rs.37.8 |
| Exceptional Items | - | 67.4 |  | lac write off towards part inadmissibility of |
| PBT | 7,783.6 | $(2,463.6)$ | 416\% | Pune Koregaon park fire claim. |
| PBT \% | 1.7\% | -0.6\% |  |  |
| Tax | 2,882.8 | 2,569.1 |  |  |
| Minority Interest | (660.4) | 4,204.9 |  |  |
| Profit After Tax | 4,240.4 | (827.8) | 612\% | 25 |
| Profit After Tax \% | 0.9\% | -0.2\% |  |  |

Note : Figures have been regrouped for Presentation purpose.


## Key Highlights

- LTL Sales growth : 5.7\%. LTL Ex-CDIT growth: 6.3\%*
- LTL sales psf growth : 19.2\% (Excl. downsize/sub-lease).
- Fashion mix at 14.6\% [LY: 12.6\%].
- Margin on sales up by 120 bps.
- LTL opex growth: 5\%.
- Store operating profit Rs. 539 lacs; [LY: 195 lacs].
- Company EBITDA (Excl Property options) : Rs. (648) lacs [LY: Rs.(1397) lacs]
- PAT \# : Rs. 4819 lacs, [LY: Rs. (1026) lacs.]
* LTL Growth are adjusted for LY sales of CDIT as HC has exited the business.

HyperCITY - Key Financials Highlights

- Sales Growth: HyperCITY stores : 6\%
- LTL Sales Growth :

HyperCITY stores : 6\% (Excor: 6 \%)

- stores $>5$ years : $4 \%$ (Excor: 5sw)
- stores $<5$ years : $8 \%$ (excori: :9\%)
- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : LTL level * : Rs 1,781 (LY Rs 1,494)
Chain level : Rs 1,672 (LY Rs 1,489)

[^1]
## Footfalls, ASP , Conversion and Average Ticket size

Customer Entry (figures in lacs.)
Conversion Ratio (\%)


Transaction Size (Rs.)



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YTD - FY15

## HyperCITY - Key Financials Highlights

- Sales Growth:
HyperCITY stores : 7\%
- LTL Sales Growth :

| HyperCITY stores | $:$ | $0 \%$ | (Ex-CDIT: 3\%) |
| :--- | :--- | :--- | :--- |
| - stores $>5$ years | $:$ | $(1 \%)$ | $($ Ex-CDIT : 2\%) |
| - stores $<5$ years | $:$ | $6 \%$ | $($ Ex-CDIT : 9\%) |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : LTL level * : Rs 8,075 (LY Rs 7,020) Chain level : Rs 7,447 (LY Rs 6,874)

Footfalls, ASP , Conversion and Average Ticket size

Customer Entry (figures in lacs.)

Conversion Ratio (\%)




In case of any clarifications please contact on


[^0]:    Note : Figures have been regrouped for Presentation purpose.

[^1]:    * LTL sales psf is after excluding major concessionaire/ sub-lease area of 80 k sqft (LY: $4 \mathrm{k} \mathrm{sq} \mathrm{ft)}$.

