















# SHOPPERS STOP

### START SOMETHING NEW

















#### Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations , and which involve a number of risks and uncertainties, beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.

















#### **Business Overview**

#### New Stores

- ☐ 1 Departmental store Closed in Ramee Mall Chennai during this quarter.
- □ 1 MAC SA store opened in Delhi ,1 MAC SA store in Mumbai and 1 MAC SIS store in Ramee Mall Chennai closed during this quarter.
- ☐ 1 Bobbi Brown store opened in Mumbai during the quarter.
- 1 Mother Care SA store closed in Delhi during this quarter.
- 1 Crossword store opened in Bengaluru during the quarter.

#### Loyalty Program

First Citizen members club has now reached 37.36 lacs members. Their contribution to sales was 72%.

















### **Awards & Recognition**

- Shoppers Stop was conferred the following awards at the 23<sup>rd</sup> Global HR Congress held at Taj Lands Ends during Feb,2015:-
  - "8th Best Employer of the Year "
  - ➤ Award for Innovation in Recruitment (for our new initiative in recruitment The I Connect Program).
  - > Award for Excellence in Training (for the SS-Mobcast mobile application)
  - "Young HR Professional of the year Award" to Rahul Nayar.
- Shoppers Stop Ltd has been awarded the 25<sup>th</sup> rank in the "Great Place to Work In Asia" by Great Place to Work Institute's Annual Best Workplace list.
- Shoppers Stop Ltd received the "Bajaj Fair Business Practise Award" by Jury headed by Eminent Justice B.N. Srikrishna and was handed over by our Former President Dr Kalam.

















### **Awards & Recognition**

- Shoppers Stop Ltd was conferred the following awards at Loyalty Summit Awards:-
  - "Customer Choice Loyalty Program Award"
  - "Best Loyalty program in Retail Sector ( Large Format )"
  - "Direct Marketing Campaign of the year "for "Choose your Own Gift
  - " Best use of Social Media to Enhance Loyalty "
  - "Loyalty Industry Personality of the year " Mr. Vinay Bhatia.

















#### BRAND LAUNCHES AND CUSTOMER CONNECT



### LAUNCH OF EYE STOP





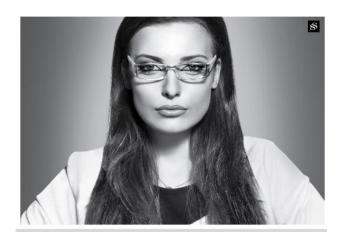












#### FOR YOUR EYES ONLY.

Eye Stop brings to you a wide range of the best eye fashion, with over 600 frames on display. Our stores feature highly-trained optometrists and a dedicated sales staff from Carl Zeiss - winner of the RED Dot award, 2011. Cutting-edge Carl Zeiss devices like the i. Profiler, i. Terminal, Visulens, Phoropter & Projector help maximise visual comfort.

So visit our stores at Malad & Andheri to offer an eye care experience like none other.

NOW EXCLUSIVELY AT



SHOPPERS STOP

START SOMETHING NEW ₩In store | Qonline

FRAMES I OPTICAL LENSES I CONTACT LENSES AND ACCESSORIES

Shop ordine 24x7 at www.shoppenstop.com
SMBC RES. Read, ancher. R: 4479600 - incord Hall, Malad. Tel: 42492600 - Contoner Helpine (022) 56486648. Toll Free No.: 1-600-209-6648 9 am to 9 pm.
DELTA BEAUTION DELTA BEAUTION DE



#### LOVE AT FIRST SIGHT.

Eye Stop brings to you a wide range of the best eye fashion, with over 600 frames on display. Our stores feature highly-trained optometrists and a dedicated sales staff from Carl Zeiss - winner of the RED Dot award, 2011. Cutting-edge Carl Zeiss devices like the i. Profiler, i. Terminal, Visulens, Phoropter & Projector help maximise visual comfort.

So visit our stores at Malad & Andheri to offer an eye care experience like none other.

eyestop

NOW EXCLUSIVELY AT

Shoppers Stop

START SOMETHING NEW ₩In store Q0nline

FRAMES | OPTICAL LENSES | CONTACT LENSES AND ACCESSORIES

Shop online 24x7 at www.shoppersstop.com STORES AT: S.V. Road, Andherl. Tel: 40746000 - Inorbit Mall, Malad. Tel: 42492600 - Customer Helpline (022) 66486648. Toll Free No.: 1-800-209-6648 9 am to 9 pm.

El resine Stoppen Staphale Culifolite empresses



#### LAUNCH OF WROGN – A Shoppers Stop Exclusive Brand





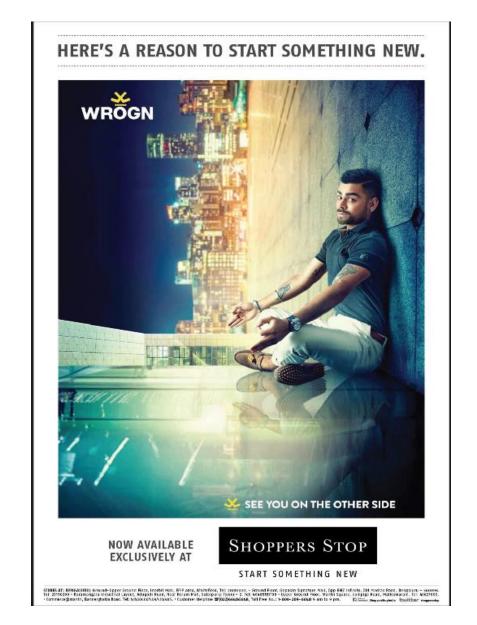




























# **#SSEqualstreets**

in association with Times of India, Mumbai Police and BMC

Equal Streets is people owning the street ... for a few hours

Activity takes place from 7 am – 11 am on SV road + linking road (from Santacruz to Bandra)

Every week for 26 weeks

On ground engagement and interaction with atleast 40 - 60,000 per week customers

Huge Social Media Buzz & Amplification – facebook fans & twitter followers up since we started this activity – facebook numbers up by more than 400,000 fans and twitter up by more than 10K fans.

#### All TOI ads Powered by Shoppers Stop



















#### Over 45,000 Mumbaikars have reclaimed their streets. Have you?

Every Sunday morning, Linking Rd & S.V. road turn into a place full of sunshine, energy and laughter. So come with your family and friends to spread happiness.

Powered By

equal

SHOPPERS STOP

-Time: 7am to 11am, Every Sunday - Venue: Linking Rd & S. V. Rd in Bandra, Khar & Santacruz

Supported by: THE TIMES OF INDIA



#### Water distribution to >700 policemen every week





























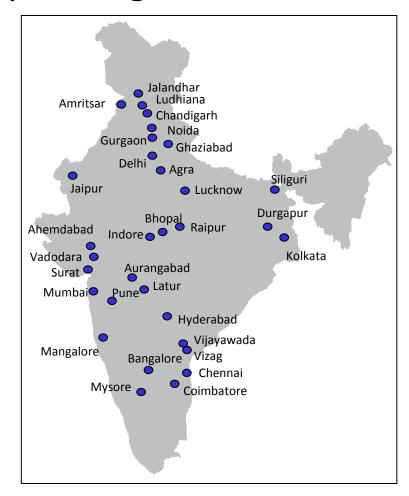






# Our Presence and still expanding...

City	SS Dept.	Crossword	Home Stop	Mother Care	MAC/Estee/ Clinique/ Bobbi Brown	Hypercity	Total
Amritsar	1				3	1	5
Bangalore	8	8	4		12	3	35
Chennai	3	1	1		4		9
Delhi	6	2	1		12		21
Gurgaon	2				4		6
Hyderabad	5	7	2	1	3	2	20
Jaipur	3		1			1	5
Kolkata	4	1			6		11
Lucknow	1	1	1				3
Mumbai	8	21	3	1	15	3	51
Noida	1				2		3
Pune	5		2		5	1	13
Ghaziabad	2						2
Siliguri	1						1
Durgapur	1						1
Bhopal	1	2				1	4
Ludhiana	1				1		2
Aurangabad	1						1
Indore	1	1					2
Vijayawada	1	1	1				3
Mysore	1						1
Latur	1						1
Ahmedabad	2		1			1	4
Jalandhar	1						1
Coimbatore	1		1				2
Chandigarh	1		1		2		4
Surat	1				2		3
Kalyan	1						1
Thane	1	3			2	2	8
Agra	1						1
Vadodara	1					1	2
Raipur	2	1					3
Mangalore	1	1					2
Vizag	1						1
_							
Total	72	50	19	2	73	16	232



➤ More than 5.70 million sq. ft. area, across 34cities



### **Existing Stores**

#### **Shoppers Stop Store Space ramp-up (Sq. ft. in mns.)**





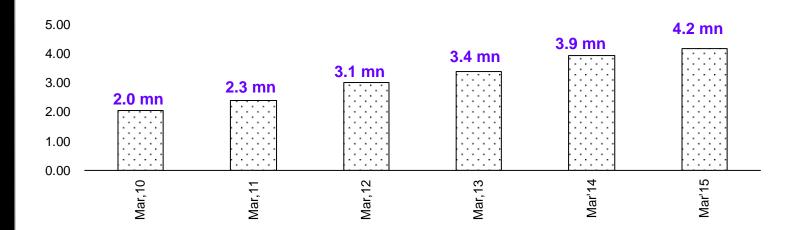












Store Area as on 31st March,2015	Chargeable Area (Sq.ft.)
Shoppers Stop	3,807,131
Specialty Stores	358,035
Total Store Area	4,165,166
	=======
Crossword	103,665
Hypercity	1,223,462
JV Companies	215,632
Total Group	5,707,925
	========



### **Key Financial Highlights – Q4-2014-15**















#### Sales Growth:

Shoppers Stop department stores : 8.5% All formats : 9.0%

#### LTL Sales Growth:

Shoppers Stop department stores : 4.0% stores > 5 years : 3.3% stores < 5 years : 5.3%

#### Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

Shoppers Stop department stores: Rs 2,176 (LY Rs. 2,176)



### **Operational Indicators – Q4-2014-15**

**Conversion Ratio (%)** 

**Average Selling Price ("ASP")** 





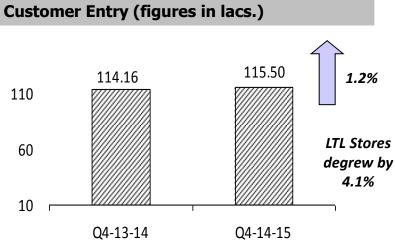


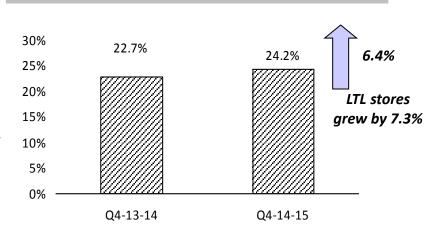




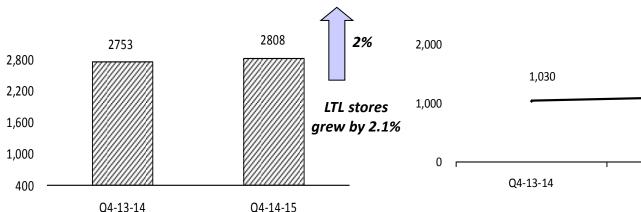














1,090

Q4-14-15

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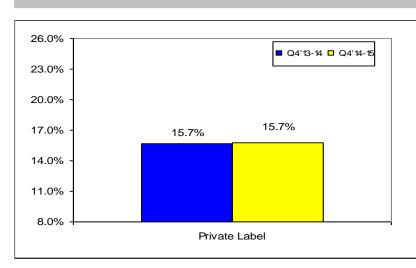






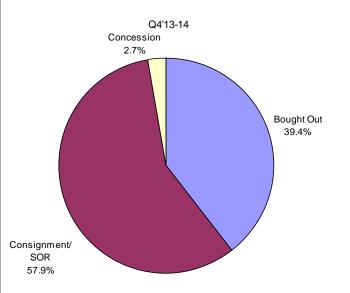
### Merchandise Mix – Q4-2014-15

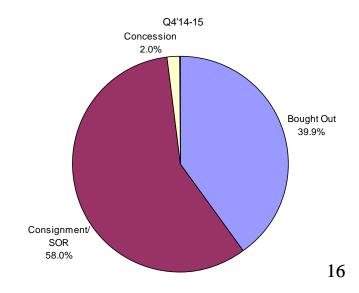




- Private Label Sales increased by 8%.
- Private Label Mix remain flat

#### **Merchandise Buying Model**













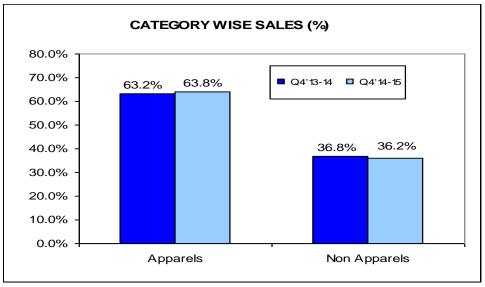




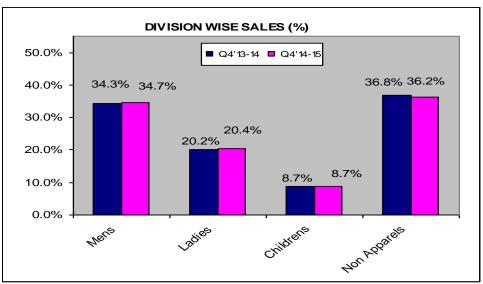




### **Revenue Mix – Q4-2014-15**



 Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories





#### **Operational Efficiency Q4-2014-15 & 2014-15:**

Shrinkage as % of Gross Retail Sales

(SS Dept. Stores)







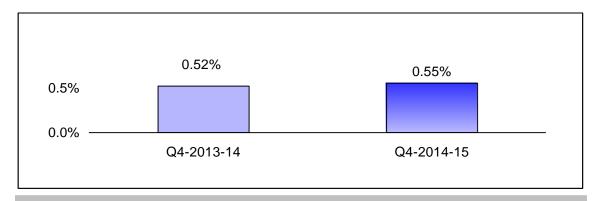




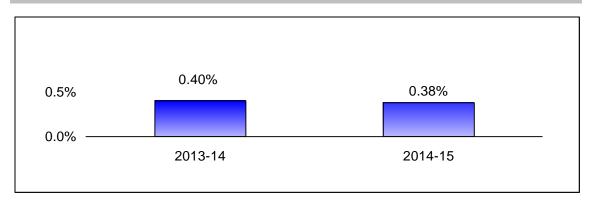




#### Q4-2014-15



#### 2014-15



















### Financial Summary – Q4-2014-15

Shoppers Stop Ltd.	Rs. in lacs
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Particular	Q4-2014-15	Q4-2013-14
Retail Turnover	92,850.1	85,124.0
Retail Sales	91,485.1	83,915.5
Margin on Sales	30,773.2	26,452.8
Margin on Sales %	33.6%	31.5%
Other Retail Operating Income	1,365.0	1,208.5
Operating expenses	27,023.4	23,854.9
Operating expenses %	29.5%	28.4%
Operating Profit (EBIDTA)	5,114.8	3,806.3
Operating Profit (EBIDTA) %	5.6%	4.5%
Finance Charges (Net)	799.3	716.7
Depreciation	2,661.2	1,780.7
PBT	1,654.3	1,308.9
PBT%	1.8%	1.6%
Tax	624.3	498.6
Profit After Tax	1,030.0	810.3
Profit After Tax %	1.1%	1.0%









CY depreciation increase is due to change in life of assets as per New companies Act.























### **Consolidated Financial – Q4-2014-15**

		Rs. in lacs	
Particular	Q4-2014-15	Q4-2013-14	
Retail Turnover	128,519.3	112,091.8	15% Consolidation includes:
Retail Sales	117,871.5	107,617.5	<ul> <li>Shoppers Stop Limited</li> <li>Hypercity Retail (India) Ltd</li> <li>Crossword Bookstores Ltd.</li> </ul>
Margin on Sales	36,561.6	32,113.5	14% • Timezone Entertainment Pvt. Ltd.
Margin on Sales %	31.0%	29.8%	A Nuanco Group (India) Dut 1td
Other Retail Operating Income	10,647.8	4,474.3	
Operating expenses Operating expenses %	35,593.9 <b>30.2%</b>	31,769.5 <b>29.5</b> %	12%
Operating Profit (EBIDTA)	11,615.5	4,818.3	141%
Operating Profit (EBIDTA) %	9.9%	4.5%	<b>-                                     </b>
Finance Charges (Net)	1,291.2	1,551.9	CY depreciation increase is due to change in life of assets as per New companies Act
Depreciation	3,868.3	3,174.4	
PBT	6,456.0	92.0	6918%
PBT %	5.5%	0.1%	
Tax	624.4	497.7	
Minority Interest	(2,361.3)	502.9	
Profit After Tax	3,470.3	97.3	3468%
Profit After Tax %	2.9%	0.1%	20

Note: Figures have been regrouped for Presentation purpose.

**Balance Sheet - SSL Standalone** 

Rs.in Lacs

















		110.111	
PARTICULARS	Unaudited	Audited	
7711110021110	March'14	March'14	
EQUITY AND LIABILITIES			
SHAREHOLDERS' FUNDS			
Share capital	4,168.4	4,160.8	
Reserves and surplus	72,360.4	68,706.5	
Net Worth	76,528.8	72,867.3	
NON CURRENT LIABILITIES			
Long-term borrowings	22,535.7	19,983.3	
Long-term provisions	955.8	996.2	
Total Non Current Liabilites	23,491.5	20,979.5	
CURRENT LIABILITIES			
Short-term borrowings	23,255.3	17,480.7	
Trade payables	33,135.4	30,969.5	
Other current liabilities	21,443.7	22,521.3	
Short-term provisions	1,175.4	1,066.2	
Total Current Liabilites	79,009.8	72,037.8	
Total	179,030.0	165,884.5	
ASSETS			
NON CURRENT ASSETS			
Total Fixed assets	61,055.8	58,090.0	
Non current investments	40,649.5	38,759.9	
Long term loans and advances	34,229.2	30,119.4	
Total Non Current Assets	135,934.4	126,969.2	
CURRENT ASSETS			
Inventories	32,961.3	29,553.6	
Trade Receivables	2,233.5	2,600.3	
Cash and cash equivalents	490.5	873.4	
Short term Loans and advances	6,255.2	4,397.5	
Other current assets	1,155.1	1,490.5	
Total Current Assets	43,095.7	38,915.3	
Total	179,030.0	165,884.5	

Particulars	2014-15	2013-14
Debt Equity	0.68	0.62
Asset Turnover Ratio (Without Invt. In Group Co.)	4.71	4.70
Current Ratio	0.97	0.92

SSL Debt : 518 Cr Hypercity Debt : 207 Cr

















### **Cash Flow – SSL Standalone**

**Rs.in Lacs** 

Particulars	For the period ended 31st Mar,2015
Operating Profit	16,236
Changes in Working Capital	(2,638)
Cash Generated from Operating Activities	13,597
Investment in SSL Fixed Assets & Deposit for stores Investment in JV/ Subsidiary Companies Net Cash Used for Investing Activities	(12,300) (4,505) <b>(16,805)</b>
Proceeds from issuance of share capital	410
Interest & Finance Cost (Net off)	(3,563)
Dividend and Dividend Distribution Tax paid	(730)
Increase / (Decrease) in Loans	6,708
Cash generated from Financing Activities	2,824
Net Increase/(decrease) in Bank Balance	(383)

















### 2014-15 Financials

















#### Financial Summary –2014-15

Shoppers Stop Ltd.		Rs. in lacs
Particular	2014-15	2013-14
Retail Turnover	345,876.8	309,466.8
Retail Sales	340,523.8	305,305.1
Margin on Sales	115,774.9	101,241.6
Margin on Sales %	34.0%	33.2%
Other Retail Operating Income	5,353.0	4,161.8
Operating expenses Operating expenses %	101,970.2 <b>29.9</b> %	90,067.6 <b>29.5%</b>
Operating Profit (EBIDTA)	19,157.7	15,335.7
Operating Profit (EBIDTA) %	5.6%	5.0%
Finance Charges (Net)	3,620.8	2,819.9
Depreciation	8,580.7	6,177.9
PBT (Before Exceptional Item)	6,956.3	6,337.9
PBT%	2.0%	2.1%
Exceptional Items	-	67.4
PBT	6,956.3	6,270.5
PBT %	2.0%	2.1%
Tax	2,882.7	2,570.1
Profit After Tax	4,073.5	3,700.5
Profit After Tax %	1.2%	1.2%

12%

14%

CY depreciation increase is due to change in life of assets as per New companies Act.

> Exceptional items include Rs.29.6 lacs write off of on account of insurance policy exclusion for Inorbit Pune store and Rs.37.8 lac write off towards part inadmissibility of Pune Koregaon park fire claim.

11%

10%

Note: Figures have been regrouped for Presentation purpose.

















#### **Consolidated Financial – 2014-15**

Particular	2014-15	2013-14	
Retail Turnover	474,214.0	420,989.5	13%
Retail Sales	455,299.9	411,861.4	_
Margin on Sales	143,320.0	127,579.9	12%
Margin on Sales %	31.5%	31.0%	•
Other Retail Operating Income	18,914.0	9,128.0	•
Operating expenses	135,432.8	123,382.9	10%
Operating expenses %	29.7%	30.0%	1070
Operating Profit (EBIDTA)	26,801.2	13,325.1	101%
Operating Profit (EBIDTA) %	5.9%	3.2%	
Finance Charges (Net)	6,487.0	5,914.8	
Depreciation	12,530.6	9,806.5	CY depreci per New co
PBT ( Before Exceptional Item)	7,783.6	(2,396.2)	
PBT % ( Before Exceptional Item)	1.7%	-0.6%	
Exceptional Items	-	67.4	<b>^</b>
PBT	7,783.6	(2,463.6)	416%
PBT %	1.7%	-0.6%	•
Tax	2,882.8	2,569.1	
Minority Interest	(660.4)	4,204.9	1
Profit After Tax	4,240.4	(827.8)	612%
Profit After Tax %	0.9%	-0.2%	

13% Consolidation includes:

- Shoppers Stop Limited
- Hypercity Retail (India) Ltd..
- Crossword Bookstores Ltd. 12%
  - Timezone Entertainment Pvt. Ltd.
  - Nuance Group (India) Pvt. Ltd.
  - Gateway Multichannel Retail (India) Ltd

Y depreciation increase is due to change in life of assets as er New companies Act

> Exceptional items include Rs.29.6 lacs write off of on account of insurance policy exclusion for Inorbit Pune store and Rs.37.8 lac write off towards part inadmissibility of

Pune Koregaon park fire claim.

25

Note: Figures have been regrouped for Presentation purpose.



















Investor Presentation – Q4 FY15



#### **Key Highlights**

LTL Sales growth: 5.7%. LTL Ex-CDIT growth: 6.3%\*



• LTL sales psf growth: 19.2% (Excl. downsize/sub-lease).



Fashion mix at 14.6% [LY: 12.6%].



Margin on sales up by 120 bps.



• LTL opex growth: 5%.



Store operating profit Rs. 539 lacs; [LY: 195 lacs].



Company EBITDA (Excl Property options): Rs. (648) lacs [LY: Rs.(1397) lacs]



PAT # : Rs. 4819 lacs, [LY: Rs. (1026) lacs.]



<sup>\*</sup> LTL Growth are adjusted for LY sales of CDIT as HC has exited the business.

















#### HyperCITY - Key Financials Highlights

Sales Growth:

HyperCITY stores : **6**%

LTL Sales Growth:

HyperCITY stores : 6% (EX-CDIT: 6%)

- stores > 5 years : 4% (EX-CDIT : 5%)

- stores < 5 years : 8% (Ex-CDIT : 9%)

• Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

LTL level \* : **Rs 1,781** (LY Rs 1,494)

Chain level : **Rs 1,672** (LY Rs 1,489)

<sup>\*</sup> LTL sales psf is after excluding major concessionaire/ sub-lease area of 80k sq ft (LY: 4k sq ft).







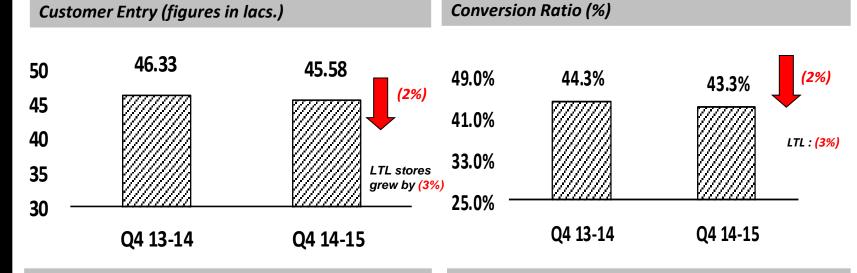




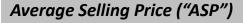


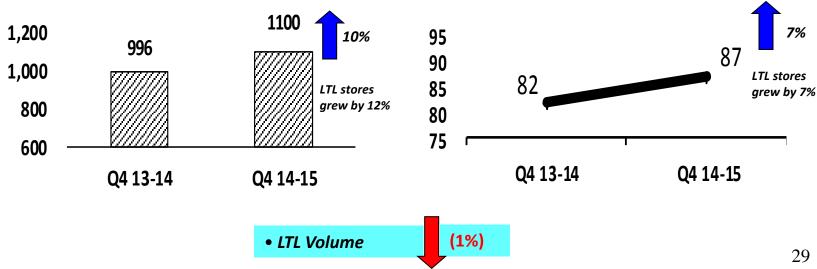


#### Footfalls, ASP, Conversion and Average Ticket size



#### Transaction Size (Rs.)





















#### HyperCITY Financials – Q4 - 2014-15

Particular	Q4 FY15	% Sales	Q4 FY14	% Sales	<b>Growth%</b>	
Retail Sales (Including VAT)	21,858	108.6%	20,390	107.9%	7.2%	,
Retail Sales (Net of VAT)	20,119	100.0%	18,898	100.0%	6.5%	•
Gross Margin	4,575	22.7%	4,067	21.5%	12.5%	ì
DC Cost	186	0.9%	193	1.0%	-3.7%	
Shrinkage	93	0.5%	74	0.4%	25.4%	1
Margin on Sales	4,296	21.4%	3,799	20.1%	13.1%	Ì
Store Operating Expenses	4,449	22.1%	4,206	22.3%	5.8%	•
Other Retail Operating Income	692	3.4%	601	3.2%	15.1%	1
Store EBIDTA	539	2.7%	195	1.0%	177.0%	1
Service Office / Pre-ops Exp.	1,188	5.9%	1,592	8.4%	-25.4%	•
Loss / (Profit) on sale of Property options	(7,335)	-36.5%	(2,402)	-12.7%	-205.4%	ì
COMPANY EBIDTA	6,687	33.2%	1,005	5.3%	565.6%	İ
Depreciation	850	4.2%	1,164	6.2%	-27.0%	
Finance Charges	1,017	5.1%	867	4.6%	17.4%	ı
PAT	4,819	24.0%	(1,026)	-5.4%	569.5%	

#### Rs.in lacs

- LTL Ex-CDIT: 6.3%.
- LTL sales PSF growth: 19.2%

- LTL Opex Growth: 5%
- SO growth excl. pre-ops & exception is 8.3%.
- LY Depri. Includes Rs 5.2 crs of Hyd downsize impairment.

















## **YTD - FY15**

















#### HyperCITY - Key Financials Highlights

Sales Growth:

HyperCITY stores : **7**%

LTL Sales Growth:

HyperCITY stores : **0%** (Ex-CDIT : 3%)

- stores > 5 years : (1%) (Ex-CDIT : 2%)

- stores < 5 years : 6% (Ex-CDIT : 9%)

Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

LTL level \* : **Rs 8,075** (LY Rs 7,020)

Chain level : **Rs 7,447** (LY Rs 6,874)

<sup>\*</sup> LTL sales psf is after excluding major concessionaire/ sub-lease area of 80k sq ft (LY: 4k sq ft).



#### Footfalls, ASP, Conversion and Average Ticket size

### HomeStop.



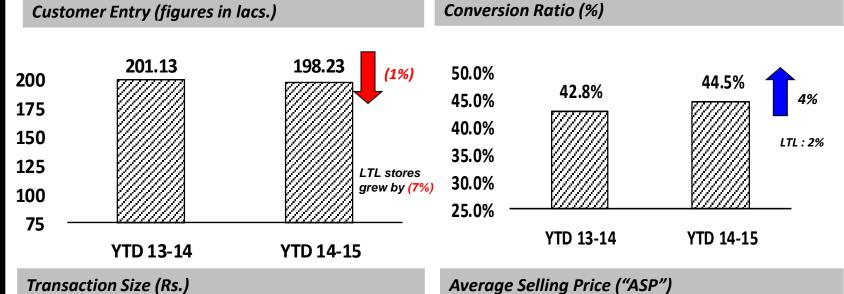




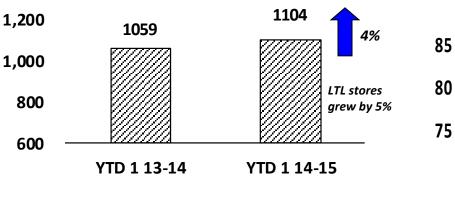














YTD 13-14



YTD 14-15

















#### HyperCITY Financials – YTD – 2014-15

Particular	YTD FY15	% Sales	YTD FY14	% Sales	Growth%
Retail Sales (Including VAT)	97,593	108.0%	91,369	108.0%	6.8%
Retail Sales (Net of VAT)	90,391	100.0%	84,621	100.0%	6.8%
Gross Margin	20,350	22.5%	18,173	21.5%	12.0%
DC Cost	794	0.9%	1,049	1.2%	-24.4%
Shrinkage	443	0.5%	387	0.5%	14.7%
Margin on Sales	19,113	21.1%	16,738	19.8%	14.2%
Store Operating Expenses	18,685	20.7%	18,253	21.6%	2.4%
Other Retail Operating Income	2,723	3.0%	2,297	2.7%	18.5%
Store EBIDTA	3,151	3.5%	782	0.9%	303.0%
Service Office / Pre-ops Exp.	3,925	4.3%	5,483	6.5%	-28.4%
Loss / (Profit) on sale of Property options	(8,852)	-9.8%	(2,402)	-2.8%	-268.5%
COMPANY EBIDTA	8,078	8.9%	(2,299)	-2.7%	451.4%
Depreciation	2,879	3.2%	2,892	3.4%	-0.5%
Finance Charges	3,852	4.3%	3,391	4.0%	13.6%
PAT	1,348	1.5%	(8,581)	-10.1%	115.7%

- LTL Ex-CDIT: 3%.
- LTL sales PSF growth: 15%

- LTL Opex Growth: (3.8%)
- SO growth excl. pre-ops & exceptions is (6.9%).

Sources of Funds	31st Mar 15
Net worth	5,331
Loans from Shareholders / Group Co's	12,600
Loans	20,734
Total	38,665
Application of Funds	
Fixed Assets	17,105
Currents Assets, Loans and Advances	31,447
Less : Current Liabilities and Provisions	9,887
Net Current Assets	21,560
Total	38.665

















# In case of any clarifications please contact on

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