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SHOPPERS STOP

START SOMETHING NEW

Quarter ended 31st March 2018

## Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties,beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency,without the prior authorization of the Company's authorized personnel.

## Business Overview

- 3 MAC SA Stores opened during the quarter 2 at Bangalore and 1 at Hyderabad, and 1 SIS store at Mumbai opened during the quarter.
- 1 Bobbi Brown Stand alone store opened at Bangalore during the quarter.
- 3 Home Stop Stores at Vijayawada ,Coimbatore and Bangalore closed during this quarter.
* Loyalty Program
- First Citizen members club has crossed 53.49 lacs members. Their contribution to sales was $75 \%$ for the year.


## Awards \& Recognition

* Times Ascent - Dream Company to work for in Retail \& were also ranked 17th amongst "Times Ascent Dream Companies to work for" across all industries and sectors in India.
* "Great Place to Work" \& also recognized as one of the Top 10 Best Workplaces in Retail by Great Place to Work ${ }^{\circledR}$ Institute -2018.
* Shoppers Stop Ltd. was honored with following awards at the 26th Edition of World HRD Congress held from 15th to 17th February 2018 in Mumbai :-
* Times Ascent Dream Companies to work for (Across sectors) - Rank 17
* Times Ascent Dream Companies to work for (Retail) - Rank 1
* Global HR Excellence Awards 2018 - Best workplace practices
* Global Best Employer Brand Awards 2018 - Best HR strategy in line with Business
* Global HR Excellence Awards 2018 - Innovation in recruitment
* _ "Shoppers Stop Ltd." was officially declared as the winner in the following categories at the prestigious "Kamikaze Customer Loyalty Awards - 2018" :
* Best Loyalty Program in Retail Sector: Large / Multi - Brand Format
* Best Customer Experience in Retail Sector: Large / Multi - Brand Format
* Best Use of Innovation in Loyalty Marketing
* Best Use of Customer and Data Analytics in Loyalty Program
* Best Use of Direct Marketing in a Loyalty Program


## Our Presence

## and still expanding...

| City | SS Dept. | Crossw ord | Home Stop | MAC/Estee/ Clinique/ Bobbi Brown | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Amritsar <br> Bangalore <br> Chennai <br> Delhi <br> Gurgaon <br> Hyderabad <br> Jaipur <br> Kolkata <br> Lucknow <br> Mumbai <br> Noida <br> Pune <br> Ghaziabad <br> Siliguri <br> Durgapur <br> Bhopal <br> Ludhiana <br> Aurangabad <br> Indore <br> Vijayawada <br> Mysore <br> Latur <br> Ahmedabad <br> Jalandhar <br> Coimbatore <br> Chandigarh <br> Surat <br> Kalyan <br> Thane <br> Agra <br> Vadodara <br> Raipur <br> Mangalore <br> Vizag <br> Meerut <br> Kolhapur <br> Goa <br> Ranchi | 1 11 3 5 2 6 3 5 1 9 2 4 2 1 1 1 1 1 1 1 1 1 2 1 1 1 1 1 | 5 1 1 4 3 1 20 | $\begin{aligned} & 3 \\ & 1 \\ & 1 \\ & 1 \end{aligned}$ <br> 1 3 <br> 1 <br> 1 <br> 1 | 3 14 7 14 4 5 <br> 1 <br> 2 <br> 2 | 4 33 12 21 6 16 3 15 5 59 7 12 2 2 1 1 2 1 1 2 1 1 3 |
| Total | 83 | 42 | 13 | 102 | 240 |


> More than 4.3 million sq. ft. area, across 38 cities

## Existing Stores

Shoppers Stop Store Space ramp-up (Sq. ft. in mns.)


## New Store Opened



Location : L\&T Punjagutta, Hyderbad

Opening Date : $11^{\text {th }}$ March 2018

Chargeable Area : 53,753 sq .ft.


## Key Financial Highlights - Q4-2017-18

- Sales Growth:

Shoppers Stop department stores : (2.5)\%
All formats : (1.6)\%

- LTL Sales Growth:

Shoppers Stop department stores : (4.1)\%
stores $>5$ years : (4.3)\%
stores $<5$ years $:(2.8) \%$

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 2,238 (LY Rs. 2,276)


## Operational Indicators - Q4-2017-18

## Customer Entry (figures in lacs.)



## Conversion Ratio (\%)



## Average Selling Price ("ASP")

## Merchandise Mix - Q4-2017-18

Private \& Exclusive Brand Mix


- Private Label Sales decreased by $23 \%$.
- Private Label sales mix decreased by 2.5\%

Merchandise Buying Model


## Revenue Mix - Q4-2017-18

- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories



## Operational Efficiency Q4-2017-18:

Shrinkage as \% of Gross Retail Sales
(SS Dept. Stores)

Q4-2017-18


## 2017-18



## Financial Summary - Q4-2017-18



Shoppers Stop Ltd.
Rs. in lacs

| Particular | Q4-2017-18 | Q4-2016-17 |  |
| :---: | :---: | :---: | :---: |
| Retail Sales | 99,716.6 | 101,378.2 | - (2)\% |
| Margin on Sales | 32,641.5 | 33,422.3 | (2)\% |
| Margin on Sales \% | 32.7\% | 33.0\% | $V$ |
| Other Retail Operating Income | 1,365.8 | 1,318.7 |  |
| Operating expenses | 28,745.9 | 29,376.7 | (2)\% |
| Operating expenses \% | 28.8\% | 29.0\% | - |
| Operating Profit (EBIDTA) | 5,261.4 | 5,364.3 | (2)\% |
| Operating Profit (EBIDTA) \% | 5.3\% | 5.3\% |  |
| Finance Charges (Net) | 195.4 | 808.2 |  |
| Depreciation | 2,711.5 | 2,473.6 |  |
| PBT ( Before Exceptional Item) | 2,354.5 | 2,082.5 | 13\% |
| PBT\% | 2.4\% | 2.1\% |  |
| Exceptional Items / OCI | (1,313.0) | 4,780.0 | Exceptional Item CY includes Mark to Market impact on Future Retail Investments : Rs 13.13 Crs LY Includes impairment of Rs. 36 |
| PBT (After Exceptional Item / OCI) | 3,667.5 | $(2,697.5)$ | Crs towards Hypercity \& Rs 11.80 Crs towards NGIPL. |
| PBT (After Exceptional Item) \% | 3.7\% | -2.7\% |  |
| Tax | 291.5 | 878.7 |  |
| PAT / Total Comprehensive Income | 3,376.0 | (3,576.2) |  |
| PAT / Total Comprehensive Income\% | 3.4\% | -3.5\% | 13 |

[^0]
## Consolidated Financial - Q4-2017-18

| Particular | Q4-2017-18 | Q4-2016-17 |  |
| :---: | :---: | :---: | :---: |
| Retail Sales | 101,998.5 | 103,707.0 | (2)\% |
|  |  |  | Consolidation includes: |
| Margin on Sales | 33,851.3 | 34,690.3 | (2)\% |
| Margin on Sales \% | 33.2\% | 33.5\% | - Shoppers Stop Limited <br> - Crossword Bookstores Ltd. |
| Other Retail Operating Income | 2,370.9 | 1,378.6 | - Timezone Entertainment Pvt. Ltd. <br> - Gateway Multichannel Retail ( India ) Ltd |
| Operating expenses | 30.373 .9 | 30,7429 | (1)\% |
| Operating expenses \% | 29.8\% | 29.6\% |  |
| Operating Profit (EBIDTA) | 5,848.2 | 5,325.9 | 10\% |
| Operating Profit (EBIDTA) \% | 5.7\% | 5.1\% |  |
| Finance Charges (Net) | 966.9 | 845.5 |  |
| Depreciation | 2,779.8 | 2,571.1 |  |
| PBT | 2,101.5 | 1,909.3 | 10\% |
| PBT \% | 2.1\% | 1.8\% |  |
| Share of Profit/(Loss) in Joint Ventures | (7.8) | (277.8) |  |
| PBT (After Joint Venture Profit (Loss)) | 2,093.7 | 1,631.4 |  |
| PBT \% | 2.1\% | 1.6\% |  |
| Exceptional Item / OCI / LDO | $(2,124.7)$ | 5,263.0 | CY Includes Profit on Sale of Investment in Timezone Rs 7.48 Crs \& Mark to Market impact on Future Retail Investments : Rs 13.13Crs |
| PBT (After Exceptional Item / OCI / LDO) | 4,218.3 | (3,631.5) | LY Includes Provision for diminution in value of investment in NGIPL.: Rs 12.83 Crs \& 39.51 Crs towards LDO of Hypercity \& NGIPL. |
| PBT \% | 4.1\% | -3.5\% |  |
| Tax | 291.5 | 878.7 |  |
| PAT / Total Comprehensive Income | 3,926.9 | $(4,510.2)$ |  |
| Profit After Tax \% | 3.8\% | -4.3\% |  |

## Financial Summary - 2017-18



## Consolidated Financial - 2017-18




## Balance Sheet - SSL Standalone



| Particulars | $2017-18$ | $2016-17$ |
| :--- | ---: | ---: |
| Debt Equity | 0.09 | 0.76 |
| Asset Turnover Ratio (Without Investments) | 4.58 | 4.91 |
| Current Ratio | 0.81 | 1.01 |

[^1]
## Cash Flow - SSL Standalone

| Particulars | For the period ended <br> 31st Mar 18 |
| :--- | ---: |
|  | 21,318 |
| Operating Profit |  |
| Changes in Working Capital |  |
| Cash Generated from Operating Activities | 10,976 |
|  | $\mathbf{3 2 , 2 9 4}$ |
|  |  |
| Investment in SSL Fixed Assets \& Deposit for stores | $(12,259)$ |
| Other Investments | 14,488 |
| Net Cash Used for Investing Activities | $\mathbf{2 , 2 2 9}$ |
| Proceeds from issuance of share capital | 18,141 |
| Interest \& Finance Cost (Net off) | $(2,923)$ |
| Dividend and Dividend Distribution Tax paid | $(754)$ |
| Increase / (Decrease) in Loans | $(48,852)$ |
| Cash generated from Financing Activities | $(34,388)$ |
|  |  |
| Net Increase/(decrease) in Bank Balance | $\mathbf{1 3 5}$ |

## In case of any clarifications please contact on

 investor@shoppersstop.com
[^0]:    Note : Figures have been regrouped for Presentation purpose.

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