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# Shoppers Stop 

## START SOMETHING NEW

## Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties, beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company.The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel.The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.

## Business Overview

> First Citizen members base increased to over 18,11,000 and their contribution to sales is $73 \%$.
> $33^{\text {rd }} \& 34^{\text {th }}$ SS Department store opened at Vasant Kunj Delhi and Prozone Aurangabad on $3^{\text {rd }}$ Aug, $2010 \& 11^{\text {th }}$ October, 2010 respectively.
> $15^{\text {th }}$ M AC store opened at Pune on $11^{\text {th }}$ September,2010.
> $33^{\text {rd }}$ Crossword Store opened at Bhopal on $27^{\text {th }}$ July, 2010.
> Crossword's Franchisee business in Shoppers Stop Limited is moved to Crossword Bookstores Ltd. From 1st of October, 2010.
> The company concluded its QIP and Promoters warrants issue \& received a sum of Rs. 221.95 Crores.
> Won Three Prestigious Awards at the IRF - 2010.
> "M ost Admired Retailer of the Year (Customer Service ) - Shopper's Stop "
> "M ost Admired Departmental Store of the Year - Shopper's Stop "
> M ost Admired Retailer of the Year - Leisure - Crossword "
> ET Retail Awards backed by the Economic Times and RAI has conferred upon us the "M arketing Idea of The Year" award for the Zoozoo M erchandise tie-up.


## Our Presence and still expanding...

Figures in brackets represent shop in shop
Presence in 13 Cities

- Shoppers' Stop 33
- Home Stop 4
- Mother Care 28[21]
- Mac \& Clinique 22 (12)
- Estee Lauder 3
- Airport 2
- Crossword 33 [8]
-- Arcelia 1
Total Area 2,237,269 Sq.ft.



## New Store Opened

## IomeStop,

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the juancegroup


Location: Koramangala (Bangalore)

Opening Date : $22^{\text {nd }}$ July 2010

Chargeable Area : 53719 sq.ft.



## New Store Opened



Location : DB M all (Bhopal)

Opening Date : $27^{\text {th }}$ July 2010

Chargeable Area : 48,481 sq.ft.

## New Store Opened


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Location : Vasant Kunj ( Delhi )
Opening Date : 3 ${ }^{\text {rd }}$ August 2010

Chargeable Area : 75613 sq.ft.


## New Store Opened



Location : Aurangabad

Opening Date : $11^{\text {th }}$ October 2010

Chargeable Area : 57369 sq.ft.



## Key Financial Highlights - Q2-2010-11

## Imasion

- Sales Growth:

Shoppers Stop department stores : 23\%
All formats : 22\%

- LTL Sales Growth:

| Shoppers Stop department stores | $: 13 \%$ |
| :--- | :--- |
| stores $>5$ years | $: 8 \%$ |
| stores $<5$ years | $: 25 \%$ |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 2,142 (LY Rs. 2,092)
- Customer entry for Shoppers Stop Departmental stores Increased by 31\%


## Operational Indicators - Q2-2010-11

## HomeStop.

Customer Entry (figures in lacs.)



## Transaction Size (Rs.)

Average Selling Price ("ASP")



## Operational Efficiency Q2 2010-11

GM ROF (Rs. per unit of retail space)


GM ROI (Rs. inventory)
1.70

| 1.40 |
| :--- |
| 1.10 |
| 0.80 |
| 0.50 |
| 1.05 |

Q2-2009:10 Q2-2010-11

SS Dept. Stores

- Company has improved GM ROF ,GM ROI \&GM ROL.

GM ROL (Rs. per employee)



## Merchandise Mix- Q2 2010-11

- Private Label Mix decreased by $0.7 \%$
- Private Label Sales increased by $16 \%$.

Private Label Mix


Merchandise Buying Model


## Revenue Mix- Q2-2010-11



- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories



## Operational Efficiency Q2 \& H1-2010-11 :Shrinkage as \% of Gross Retail Sales

(SS Dept. Stores)

## Q2-2010-11

| $1.0 \%$ |  |  |
| :---: | :---: | :---: |
| $0.7 \%$ | $0.30 \%$ | $0.33 \%$ |
| $0.4 \%$ |  |  |
| $0.1 \%$ | Q2-2009-10 | Q2-2010-11 |
|  |  |  |

## H1-2010-11




## Financial Summary - Q2-2010-11

## Shopper's Stop Ltd.

Rs. in lacs

| Particular | Q2-10-11 | Q2-09-10 |
| :---: | :---: | :---: |
| Retail Turnover | 49,119.0 | 40,131.8 |
| Retail Sales (Before VAT) | 48,565.6 | 39,788.9 |
| Retail Sales (Net of VAT) | 46,254.3 | 38,057.9 |
| Margin on Sales | 15,554.4 | 12,783.0 |
| Margin on Sales \% | 32.0\% | 32.1\% |
| Other Retail Operating Income | 553.4 | 343.0 |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 12,289.4 \\ 25.3 \% \end{array}$ | $\begin{array}{r} 10,548.2 \\ 26.5 \% \end{array}$ |
| Operating Profit (EBIDTA) | 3,818.3 | 2,577.8 |
| Operating Profit (EBIDTA) \% | 7.9\% | 6.5\% |
| Finance Charges | 400.2 | 544.7 |
| Depreciation | 728.6 | 624.0 |
| PBT ( Before Exceptional Item) | 2,689.6 | 1,409.2 |
| PBT\% | 5.5\% | 3.5\% |
| Exceptional ltems | - | (88.9) |
| PBT | 2,689.6 | 1,498.1 |
| PBT \% | 5.5\% | 3.8\% |
| Tax | 952.0 | 292.0 |
| Profit After Tax | 1,737.6 | 1,206.1 |
| Profit After Tax \% | 3.6\% | 3.0\% |

Note: Figures have been regrouped for presentation purpose.


## Financial Performance - Q2 2010-11




## Consolidated Financial - Q2 2010-11

| Rs. in lacs |  |  | 59\% | Consolidation includes: |
| :---: | :---: | :---: | :---: | :---: |
| Particular | Q2-2010-11 | Q2-2009-10 |  |  |
| Retail Turnover | 65,605.0 | 41,276.8 |  |  |
| Retail Sales (Before VAT) <br> Retail Sales (Net of VAT) <br> Margin | $64,542.9$ $61,113.4$ | $40,728.6$ $38,997.7$ |  | - Shoppers Stop Limited <br> - Crossword Bookstores Ltd. <br> - Timezone Entertainment Pvt. Ltd. <br> - Nuance Group (India) Pvt. Ltd. <br> - Gateway M ultichannel Ltd |
| Margin on Sales | 18,772.1 | 13,442.9 | 40\% | - Hypercity Retail (India) Ltd.. |
| Margin on Sales \% | 29.1\% | 33.0\% |  |  |
| Other Retail Operating Income | 1,062.1 | 548.2 |  |  |
| Operating expenses Operating expenses \% | $\begin{array}{r} 16,528.7 \\ 25.6 \% \end{array}$ | $\begin{array}{r} 11,455.1 \\ 28.1 \% \end{array}$ | 44\% |  |
| Operating Profit (EBIDTA) | 3,305.5 | 2,535.9 | 30\% |  |
| Operating Profit (EBIDTA) \% | 5.1\% | 6.2\% |  |  |
| Finance Charges | 881.4 | 546.1 | 61\% |  |
| Depreciation | 1,162.4 | 790.7 |  |  |
| Profit Before Tax | 1,261.6 | 1,199.2 | 5\% |  |
| Profit Before Tax \% | 2.0\% | 2.9\% |  |  |
| Tax | 978.6 | 323.5 |  |  |
| Minority Interest | 681.6 | (7.8) |  | Note: LY Figures do not |
| Profit After Tax | 964.7 | 867.9 |  | include Hypercity Retail (India) Ltd. |
| Profit After Tax \% | 1.5\% | 2.1\% |  |  |

Note: Figures have been regrouped for presentation purpose.


## H1-2010-11

## Key Financial Highlights -H1-2010-11

## Imasion

- Sales Growth:
Shoppers Stop department stores : 25\%
All formats : 24\%
- LTL Sales Growth:

| Shoppers Stop department stores | $: 16 \%$ |
| :--- | :--- |
| stores $>5$ years | $: 10 \%$ |
| stores $<5$ years | $: 30 \%$ |

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.) : Shoppers Stop department stores : Rs 3,993 (LY Rs. 3,712)
- Customer entry for Shoppers Stop Departmental stores increased by $24.2 \%$.



## Operational Indicators -H1-2010-11

Customer Entry (figures in lacs.)

Transaction Size (Rs.)


## Conversion Ratio (\%)



Average Selling Price ("ASP")

11.6\%


## Operational Efficiency -H1-2010-11



1,100
1,000
H1-2009-10
H1-2010-11

GM ROI (Rs. inventory)

1.10
0.60
0.10

H1-2009-10 H1-2010-11

SS Dept. Stores

- Company has improved GM ROF, GM ROL \& GM ROI.

GM ROL (Rs. per employee)


## Merchandise Mix - H1-2010-11

- Private Label Mix decreased 2\%
- Private Label

Sales has increased by 16\%

## Private Label Mix



Merchandise Buying Model



## Revenue Mix - H1-2010-11



- Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories



## Financial Summary -H1-2010-11

| Shopper's Stop Ltd. |  | Rs. in lacs |
| :---: | :---: | :---: |
| Particular | H1-2010-11 | H1-2009-10 |
| Retail Turnover | 87,791.5 | 71,016.3 |
| Retail Sales (Before V AT) | 86,901.8 | 70,426.6 |
| Retail Sales (Net of VAT) | 82,738.5 | 67,266.6 |
| Margin on Sales | 28,843.7 | 23,207.4 |
| Margin on Sales \% | 33.2\% | 33.0\% |
| Other Retail Operating Income | 889.7 | 589.8 |
| Operating expenses <br> Operating expenses \% | $\begin{array}{r} 23,411.3 \\ 26.9 \% \end{array}$ | $\begin{gathered} 19,704.2 \\ 28.0 \% \end{gathered}$ |
| Operating Profit (EBIDTA) | 6,322.1 | 4,092.9 |
| Operating Profit (EBIDTA) \% | 7.3\% | 5.8\% |
| Finance Charges | 731.5 | 1,092.7 |
| Depreciation | 1,367.1 | 1,234.9 |
| PBT ( Before Exceptional Item) | 4,223.4 | 1,765.3 |
| PBT\% | 4.9\% | 2.5\% |
| Exceptional Items | (5.1) | (88.9) |
| PBT | 4,228.5 | 1,854.3 |
| PBT \% | 4.9\% | 2.6\% |
| Tax | 1,489.0 | 395.8 |
| Profit After Tax | 2,739.5 | 1,458.5 |
| Profit After Tax \% | 3.2\% | 2.1\% |

Note: Figures have been regrouped for presentation purpose.


## Consolidated Financial - H1-2010-11



Note: Figures have been regrouped for presentation purpose.


The company concluded its QIP issue of 2 mns shares @ Rs. 649/- per share. Simultaneously the warrants converted into 4 mns shares @ Rs. 307.18/- per share. In aggregate the Company received Rs. 221.95 Crs. in Oct'2010.


## Cash Flow - SSL Standalone

| Particulars | Ror the Half Year Lass <br> ended 30th <br> September 2010 |
| :--- | ---: |
|  | 5,151 |
| Operating Profit | 3,263 |
| Changes in Working Capital | $\mathbf{8 , 4 1 4}$ |
| Cash Generated from Operating Activities | $(5,285)$ |
|  | $(62)$ |
|  |  |
| Investment in SSL Fixed Assets | $\mathbf{( 5 , 3 4 7 )}$ |
| Investment in JV/ Subsidiary Companies | 168 |
| Net Cash Used for Investing Activities | $(893)$ |
|  | $(611)$ |
| Proceeds from issuance of share capital | $(1,354)$ |
| Interest \& Finance Cost (Net off) | $\mathbf{( 2 , 6 9 0 )}$ |
| Payment of Dividend and Dividend Tax | $\mathbf{3 7 8}$ |
| Increase / (Decrease) in Loans |  |
| Cash generated from Financing Activities |  |




Investor Presentation - Q2 FY11


Key Financials Highlights - 2010-11
For Q2-FY11

## Sales Growth:

Hypercity Sales Growth 94\%
LTL Sales Growth 25\%


Customer entry for Hypercity stores increased by 120\%

For H1-FY11

Sales Growth:
$\begin{array}{lr}\text { Hypercity Sales Growth } & 108 \% \\ \text { LTL Sales Growth } & 21 \%\end{array}$
21\%

## Sales Per sq.ft. on chargeble area

| Hypercity Sales per sq.ft. in Rs | 3,492 |
| :--- | :--- |
| LTL Sales per Sq.ft. in Rs | 3,809 |

Customer entry for Hypercity stores increased by $121 \%$


## Footfalls, ASP , Conversion and Average Ticket size



Conversion rate (\%)


Average Selling Price (Rs)


Average Transaction size (Rs)



Discovery club members and their contribution
Discovery Club Members [Since Inception] (In ‘000)


Discovery Club contribution to Total Sales (\%)


[^0]

HyperCity Financials - 2010-11

| Rs.in lacs |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Particular | Q2- FY11 | \% Sales | H1- FY11 | \%Sales |  |  |
| Retail Sales (Including VAT) | 14,970 | 108.2\% | 29,002 | 108.1\% |  |  |
| Retail Sales (Net of VAT) | 13,840 | 100.0\% | 26,820 | 100.0\% |  |  |
| Gross Margin | 2,814 | 20.3\% | 5,464 | 20.4\% |  |  |
| Gross Margin\% | 20.3\% |  | 20.4\% |  |  |  |
| DC Cost | 223 | 1.6\% | 427 | 1.6\% |  |  |
| Shrinkage | 76 | 0.5\% | 133 | 0.5\% |  |  |
| Damages / Others | 56 | 0.4\% | 94 | 0.4\% |  |  |
| Net Margin | 2,459 | 17.8\% | 4,809 | 17.9\% |  |  |
| Net Margin\% | 17.8\% |  | 17.9\% |  |  | Rs.in lacs |
| Store Operating Expenses | 2,619 | 18.9\% | 5,247 | 19.6\% | Sources of Funds | 30th Sept 10 |
| Other Retail Operating Income | 243 | 1.8\% | 466 | 1.7\% | Net worth | 525 |
| Store EBIDTA | 82 | 0.6\% | 27 | 0.1\% | Loans from Shareholders / Group Co's | 2,511 |
| Store EBIDTA \% to Sales | 0.6\% |  | 0.1\% |  | Loans | 15,839 |
| SO Expenses | 651 | 4.7\% | 1,488 | 5.5\% | Total | 18,874 |
| COMPANY EBIDTA | (569) | -4.1\% | $(1,461)$ | -5.4\% | Application of Funds |  |
| Depreciation | 290 | 2.1\% | 606 | 23\% | Fixed Assets | 13,934 |
|  |  |  |  |  | Currents Assets, Loans and Advances | 12,151 |
| Finance Charges | 525 | 3.8\% | 1,125 | 4.2\% | Less: Current Liabilities and Provisions | 7,210 |
| PAT | $(1,384)$ | -10.0\% | $(3,193)$ | -11.9\% | Net Current Assets | 4,940 |
| PAT \% | -10.0\% |  | -11.9\% |  | Total | 18,874 |



# In case of any clarifications please contact on 

 investor@shoppersstop.co.in
[^0]:    - H1 Discovery Club sales mix-36.2\%

