















# SHOPPERS STOP

### START SOMETHING NEW

















#### Disclaimer

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations , and which involve a number of risks and uncertainties, beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Shopper's Stop Ltd. may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.

















### **Business Overview**

#### New Stores

- 42nd and 43rd Shoppers Stop Store Opened at Vijayawada and Rohini-Delhi during this quarter.
- ☐ 6th , 7th and 8th Home Stop Store Opened at Vijayawada , Pune Inorbit and Bangalore Meenakshi during this quarter.
- ☐ 42nd and 43rd Store of Crossword Opened at Vijayawada and Mumbai during this quarter.

#### Loyalty Programme

- ☐ First Citizen members club now has more than 22 lac members. Their contribution to sales was 71%
- Our Facebook fan page continues to grow well & has crossed 1.5 million fans.

# S















### **Awards**





#### "Best Supply Chain Excellence Award in Retail Vertical"

The ELSC conclave is officially voted as the Best SCM event in Asia by Economic Times and KPMG.

The Best Supply Cain Excellence Award was shared between Shoppers stop and Future Retail.

#### "Best Prax Prize for Green Initiatives at Qimpro Convention for the Project Innovative Eco-Friendly Practices"

The Qimpro Convension has been a recognition platform for team excellence in quality.

Shoppers Stop was the only Retail Store chain amongst other Service Categories who received this prize along with Mahindra Lifescape Developers & Indus Towers

















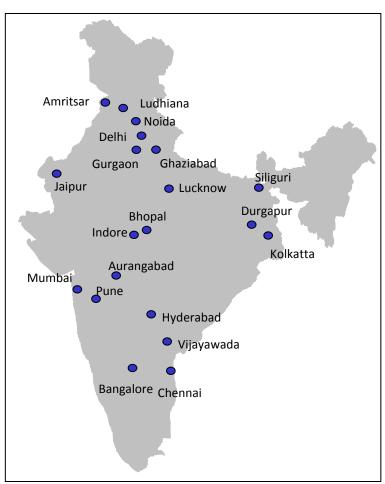


# Our Presence and still expanding...

City	SS Dept.	Crossword	Home Stop	Mother Care	MAC/Estee/ Clinique	Hypercity	Total
Amritsar	1	1			1	1	4
Bangalore	5	9	2	1	4	2	23
Chennai	2	1		1	2		6
Delhi	5	2	1	1	9		18
Gurgaon	1						1
Hyderabad	4	5		1	2	1	13
Jaipur	2					1	3
Kolkatta	3				2		5
Lucknow	1	1	1				3
Mumbai	8	19	2	2	11	3	45
Noida	1				1		2
Pune	3		1	1	2		7
Ghaziabad	1						1
Siliguri	1						1
Durgapur	1						1
Bhopal	1	2				1	4
Ludhiana					1	1	2
Aurangabad	1	1					2
Indore	1	1					2
Vijayawada	1	1	1				3
Total	43	43	8	7	35	10	146

➤ More than 3.93 million sq. ft. area, across 20 cities

As on 30th Sept, 2011





## **Existing Stores**

#### **Shoppers Stop Store Space ramp-up (Sq. ft. in mns.)**



Sq ft. mns.













3.00 2.50 2.00 1.50 1.00 0.50 0.00	1.2 mn	1.6 mn	1.8 mn	2.0 mn	2.3 mn	2.5 mn	2.6 mn
0.00	Mar07	Mar08	Mar,09	Mar,10	Mar,11	June'11	Sep'11

Store Area as on 30 <sup>th</sup> Sept,11	Chargeable Area (Sq.ft.)
Shoppers Stop	2,458,532
Specialty Stores	190,160
Total Store Area	2,648,692
	=======
Crossword	98,952
Hypercity	1,064,834
JV Companies	116,153
Total Group	3,928,631

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### **New Store Opened**



Location: Vijaywada

Opening Date: 10<sup>th</sup> July,2011

Chargeable Area: 78083 sq. ft.





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### **New Store Opened**



Location: Delhi Rohini

Opening Date: 24th July,2011

Chargeable Area: 68013 sq.ft.







### **Key Financial Highlights – Q2-2011-12**





Shoppers Stop department stores : 22%

All formats\* : 16%



#### LTL Sales Growth:

Shoppers Stop department stores : 11%

stores > 5 years : 6%

stores < 5 years : 20%











Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

Shoppers Stop department stores: Rs 2,099 (LY Rs. 2,144)

 Customer entry for Shoppers Stop Departmental stores Increased by 15%



### **Operational Indicators – Q2-2011-12**





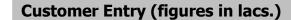


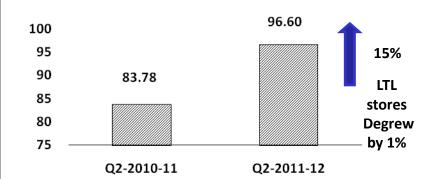




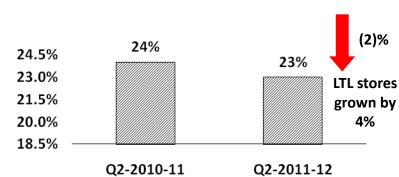




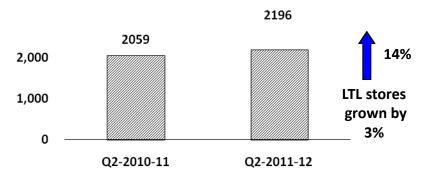




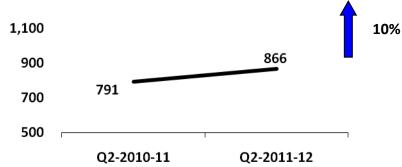
#### **Conversion Ratio (%)**



#### **Transaction Size (Rs.)**



#### **Average Selling Price (ASP - Rs.)**













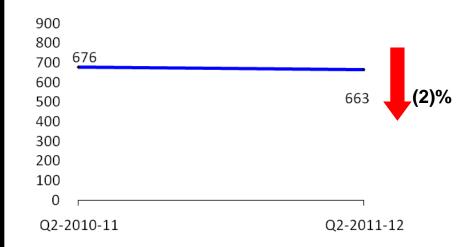




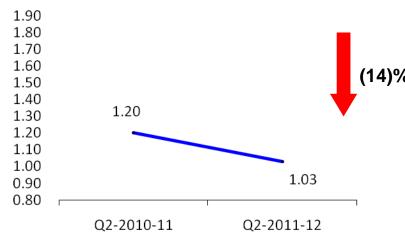


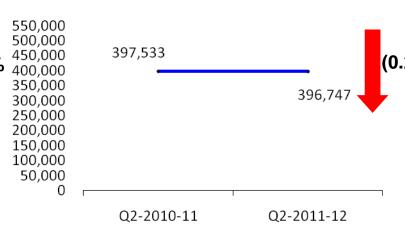
### Operational Efficiency Q2 2011-12- SS Dept. Stores

#### **GMROF** (Rs. per unit of retail space)



#### GMROI (Rs. inventory) GMROL (Rs. per employee)













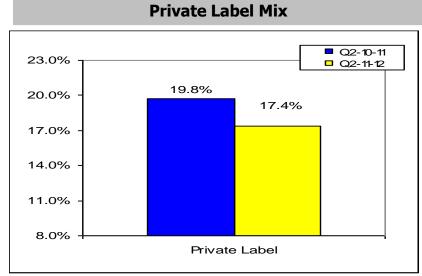






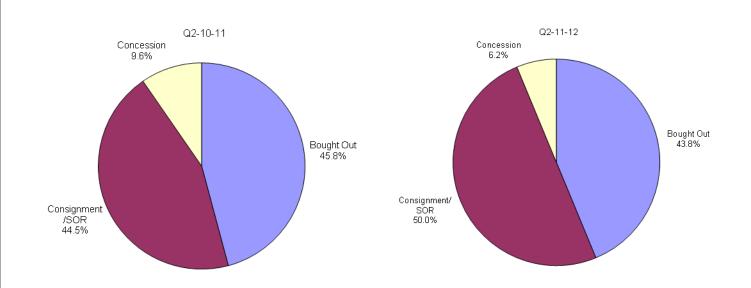


### Merchandise Mix – Q2 2011-12



- Private Label Mix decreased by 2.4%
- Private Label Sales increased by 7%.

#### **Merchandise Buying Model**











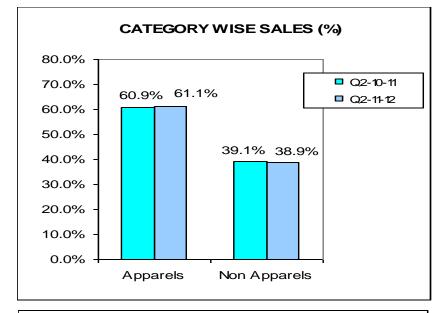


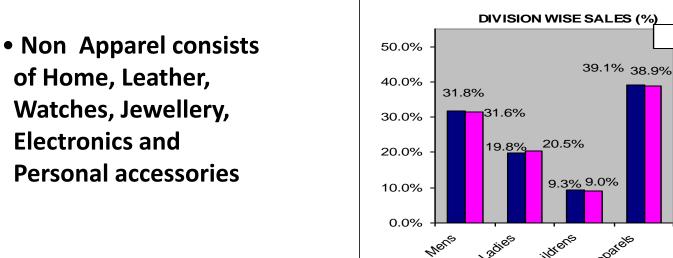






### **Revenue Mix – Q2 -2011-12**





Q2-10-11

Q2-11-12



# HomeStop.







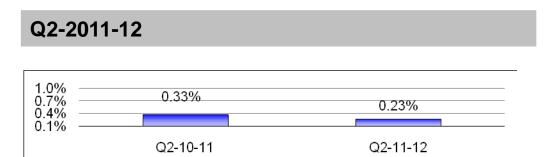




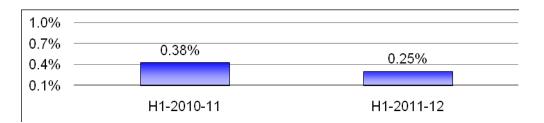


# Operational Efficiency Q2 & 2011-12 :Shrinkage as % of Gross Retail Sales

(SS Dept. Stores)



#### H1- 2011-12



















## Financial Summary – Q2-2011-12

Shopper's Stop Ltd.		Rs. in lacs	
Particular	Q2-11-12	Q2-10-11	
Retail Turnover	56,484.9	48,698.0	16%
Retail Sales (Before VAT)	55,740.3	48,144.6	•
Retail Sales (Net of VAT)	53,088.7	45,833.3	
Margin on Sales	17,463.1	15,133.4	15%
Margin on Sales %	31.3%	31.4%	1070
Other Retail Operating Income	744.6	553.4	
Operating expenses	14,218.8	11,868.4	20%
Operating expenses %	25.5%	24.7%	2070
Operating Profit (EBIDTA)	3,988.9	3,818.3	4%
Operating Profit (EBIDTA) %	7.2%	7.9%	
Finance Charges (Net)	171.4	400.2	(57)%
Depreciation	878.5	728.6	<u></u>
PBT (Before Exceptional Item)	2,939.0	2,689.6	9%
PBT%	5.3%	5.6%	
Exceptional Items	-	-	
PBT	2,939.0	2,689.6	
PBT %	5.3%	5.6%	
Tax	984.5	952.0	
Profit After Tax	1,954.5	1,737.6	12%
Profit After Tax %	3.5%	3.6%	N in











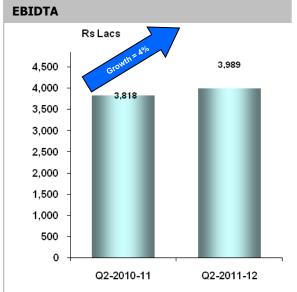




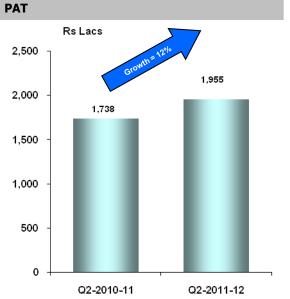


### Financial Performance – Q2 2011-12

















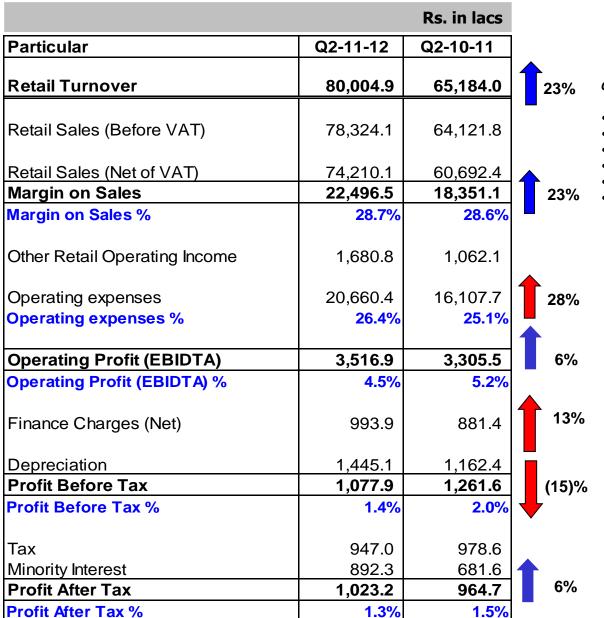








### **Consolidated Financial – Q2 2011-12**



Consolidation includes:

- Shoppers Stop Limited
- Hypercity Retail (India) Ltd..
- Crossword Bookstores Ltd.
- Timezone Entertainment Pvt. Ltd.
- Nuance Group (India) Pvt. Ltd.
- Gateway Multichannel Ltd

















## H1- 2011-12



### **Key Financial Highlights –H1-2011-12**















#### Sales Growth:

Shoppers Stop department stores : 22% All formats \* : 15%

#### LTL Sales Growth:

Shoppers Stop department stores : 9% stores > 5 years : 5% stores < 5 years : 17%

- Sales Per Sq.ft. on chargeable area (Built up sq.ft.):
  Shoppers Stop department stores: Rs 3,870 (LY Rs. 3,941)
- Customer entry for Shoppers Stop Departmental stores increased by 20%.



### **Operational Indicators –H1-2011-12**





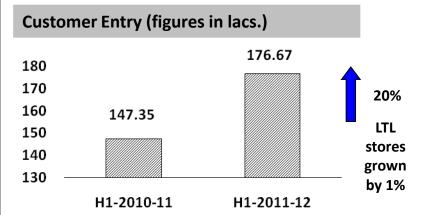


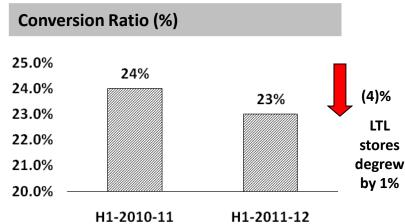


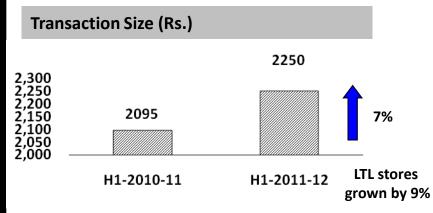


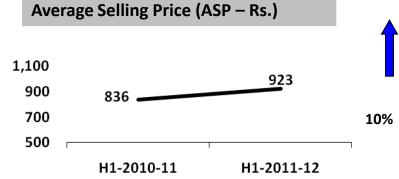
















# **Operational Efficiency -H1-2011-12**

#### **GMROF** (Rs. per unit of retail space)

SS Dept. Stores





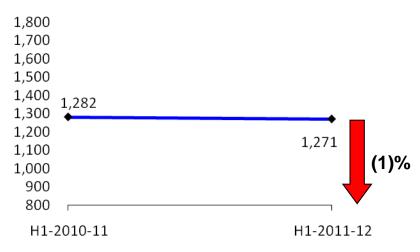


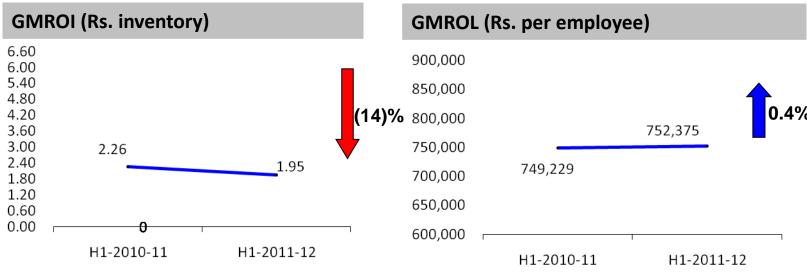






















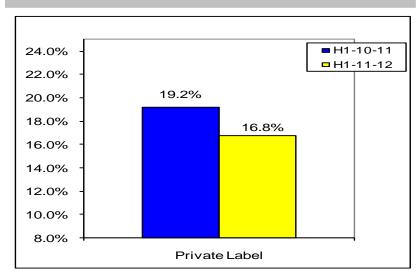






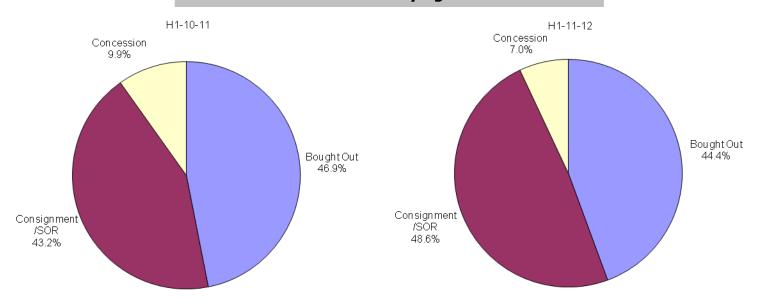
### Merchandise Mix - H1-2011-12

#### **Private Label Mix**



- Private Label Sales has increased by 6.4%
- Private Label Mix decreased 2.4%

#### **Merchandise Buying Model**











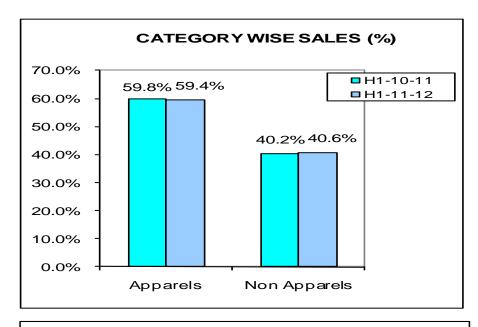




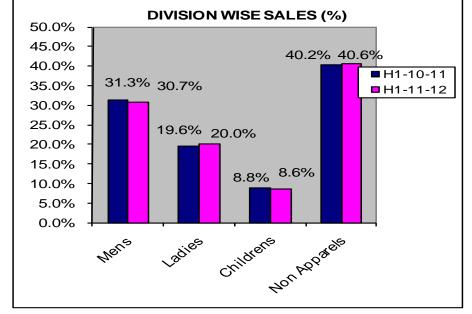




### **Revenue Mix – H1-2011-12**



 Non Apparel consists of Home, Leather, Watches, Jewellery, Electronics and Personal accessories



Children includes Mother Care

















## Financial Summary –H1-2011-12

Shopper's Stop Ltd.		Rs. in lacs	
Particular	H1-2011-12	H1-2010-11	
Retail Turnover	100,837.5	86,972.9	16%
Retail Sales (Before VAT)	99,403.2	86,083.2	
Retail Sales (Net of VAT)	94,628.6	81,919.9	
Margin on Sales	32,291.6	28,024.7	15%
Margin on Sales %	32.5%	32.6%	
Other Retail Operating Income	1,434.3	889.7	
Operating expenses	27,103.0	22,592.3	20%
Operating expenses %	27.3%	26.2%	
Operating Profit (EBIDTA)	6,622.9	6,322.1	5%
Operating Profit (EBIDTA) %	6.7%	7.3%	
Finance Charges (Net)	238.8	731.5	(67)%
Depreciation	1,688.5	1,367.1	
PBT (Before Exceptional Item)	4,695.6	4,223.4	11%
PBT%	4.7%	4.9%	
Exceptional Items	-	(5.1)	
PBT	4,695.6	4,228.5	11%
PBT %	4.7%	4.9%	1170
Tax	1,573.0	1,489.0	Note : LY figures includes Crossword
Profit After Tax	3,122.6	2,739.5	14% SSL Franchisee
Profit After Tax %	3.1%	3.2%	

















### **Consolidated Financial – H1-2011-12**

		Rs. in lacs	
Particular	H1-2011-12	H1-2010-11	
Retail Turnover	145,748.8	104,715.6	39%
Retail Sales (Before VAT)	142,877.7	103,134.1	•
Retail Sales (Net of VAT)	135,278.4	97,841.4	
Margin on Sales	41,971.8	31,775.8	32%
Margin on Sales %	29.4%	30.8%	
Other Retail Operating Income	2,871.1	1,581.4	
Operating expenses	39,934.8	27,523.1	45%
Operating expenses %	28.0%	26.7%	4370
Operating Profit (EBIDTA)	4,908.0	5,834.2	(16)%
Operating Profit (EBIDTA) %	3.4%	5.7%	
Finance Charges (Net)	1,781.6	1,187.1	50%
Depreciation	2,778.4	1,926.9	_
Profit Before Tax	348.0	2,720.3	(87)
Profit Before Tax %	0.2%	2.6%	(01)
Tax	1,528.0	1,541.5	
Minority Interest	2,051.7	714.6	
Profit After Tax	871.7	1,893.4	(54)%
<b>Profit After Tax %</b>	0.6%	1.8%	<b>10-17</b>

**Consolidation includes:** 39%

- Shoppers Stop Limited
- Hypercity Retail (India) Ltd..
- Crossword Bookstores Ltd.
- Timezone Entertainment Pvt. Ltd.
- Nuance Group (India) Pvt. Ltd.
- 32% Gateway Multichannel Ltd

Note: LY figures do not include Hypercity Retail (India) Ltd in Q1..

(87)%

(54)%

### **Balance Sheet – SSL Standalone**

Rs.in Lacs

88,139

74,682

	NS.III Lacs			
DADTICIII ADS	Audited	Audited		
PARTICULARS	Sept'11	March'11		
Sources of Funds				
Share Capital	4,124	4,108		
Reserves & Surplus	59,038	55,702		
NET WORTH	63,162	59,810		
Loans Funds	24,977	14,872		
TOTAL	88,139	74,682		
APPLICATIONS OF FUNDS				
FIXED ASSETS				
Gross Block	62,530	55,029		
Less : Depreciation	20,986	19,350		
Net Block	41,544	35,679		
Investments in Subsidiary / JV Companies	25,919	23,719		
Deferred Tax Asset	210	325		
CURRENT ASSETS, LOANS & ADVANCES				
Stock in Trade	19,637	15,114		
Sundry Debtors	2,056	1,601		
Lease Deposits for Properties	11,758	10,675		
Loans & Advances	21,000	17,305		
Cash & Bank Balance	645	262		
TOTAL CURRENT ASSETS	55,096	44,957		
OUDDENT LIADIUTIES & DOCUMENS				
CURRENT LIABILITIES & PROVISIONS		22.22		
Current Liabilities & Provisions	34,630	29,997		
TOTAL CURRENT LIABILITIES	34,630	29,997		
NET CURRENT ASSETS	20,467	14,959		
TAT 11	20.400	74.000		

#### **Balance Sheet Ratios**

Particulars	Q2-2011-12	2010-11
ROCE ( for 6 months)	6.1%	19.3%
ROCE (Without Investment in Group Co.) ( for 6 months)	11.4%	33.3%
RONW ( for 6 months)	8.0%	26.7%
Debt Equity Ratios	0.40	0.25
Asset Turnover Ratio ( for 3 months)	2.30	5.24
Current Ratio	0.74	0.64
	l ,	1 1















TOTAL

# S

### **Cash Flow – SSL Standalone**

Rs.in Lacs













	_	
the	I	<b>Jance</b> group

Particulars	For the period ended 30th Sept,2011
Operating Profit Changes in Working Capital Cash Generated from Operating Activities	4,467 (2,094) 2,373
Investment in SSL Fixed Assets Investment in JV/ Subsidiary Companies Net Cash Used for Investing Activities	(7,787) (2,856) (10,643)
Proceeds from issuance of share capital Interest & Finance Cost (Net off) Payment of Dividend and Dividend Tax Increase / (Decrease) in Loans Cash generated from Financing Activities	(467) (1,010) - 10,105 8,628
Net Increase/(decrease) in Bank Balance	358

Note: Figures have been regrouped for Presentation purpose.



















Investor Presentation – Q2 FY11



#### **Key Highlights**



Gross Revenue of Rs 192 crs in Q2'FY12 - growth of 28%



Like to Like Store growth 8%



Q2 Store EBIDTA is Rs 68 lacs [LY Rs 19 lacs],



LTL Stores: Rs 300 lacs [LY Rs 19 lacs]



Discovery Club members – 2.6 lacs [Q2 addition : 52 K], contributes 47% of Sales.



Pune Store ready to be launched in Oct-11.



Ahmedabad Store's fit-out in progress, launching on 17<sup>th</sup> Nov 2011.



**Recognitions:** "CIO magazine has awarded the 'CIO100' award" – IT Department





#### HyperCITY - Key Financials Highlights





HyperCITY stores : 28%



#### LTL Sales Growth:

HyperCITY stores : 8%

stores > 5 years : 4%

stores < 5 years : 10%



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Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

HyperCity stores: Rs 1,799 (LY Rs 1,803)









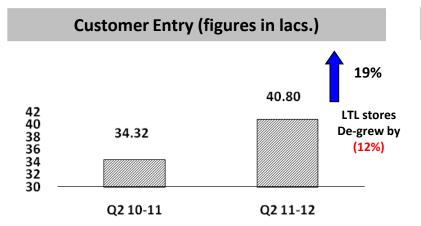


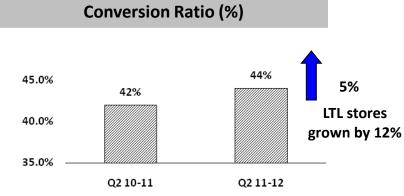


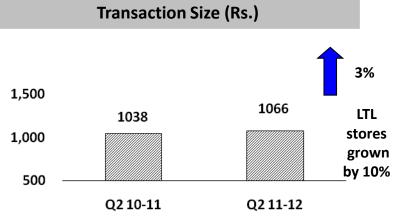


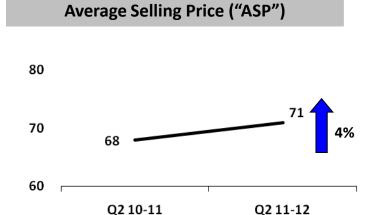


#### Footfalls, ASP, Conversion and Average Ticket size











4%



## HomeStop.













#### HyperCity Financials – Q2 - 2011-12

#### Rs.in lacs

					KS.
Particular	Q2- FY12	%Sales	Q2- FY11	%Sales	Growth%
Retail Sales (Including VAT)	19,153		14,970	108.2%	27.9%
Retail Sales (Net of VAT)	17,688		13,840	100.0%	27.8%
Margin on Sales	3,580	20.2%	2,755	19.9%	30.0%
DC Cost	230	1.3%	187	1.4%	23.1%
Shrinkage	93	0.5%	73	0.5%	27.5%
Gross Margin	3,257	18.4%	2,495	18.0%	30.5%
Store Operating Expenses	3,530	20.0%	2,728	19.7%	29.4%
Other Retail Operating Income	341	1.9%	252	1.8%	35.2%
Store EBIDTA	68	0.4%	19	0.1%	258.3%
Service Office Expenses	709	4.0%	686	5.0%	3.4%
COMPANY EBIDTA	(642)	-3.6%	(667)	-4.8%	3.8%
Exceptional Item	7	0.0%	(97)	-0.7%	107.5%
Depreciation	392	2.2%	290	2.1%	35.2%
Finance Charges	780	4.4%	525	3.8%	48.5%
PAT	(1,821)	-10.3%	(1,385)	-10.0%	-31.5%

#### Q2 - FY12:

- LTL stores Net Sales RS 15001 lacs [Growth 8%]
- LTL stores EBIDTA **Rs 300 lacs** [LY Rs 19 Lacs]

<sup>•</sup> Numbers have been regrouped for analytical representation



#### **Key Financial Highlights – H1-2011-12**















• Sales Growth:

HyperCITY stores : 27%

LTL Sales Growth:

HyperCITY stores : **9%** stores > 5 years : 6% stores < 5 years : 11%

• Sales Per Sq.ft. on chargeable area (Built up sq.ft.):

HyperCITY stores : **Rs 3,515 (LY Rs 3,492)** 



#### **Operational Indicators – H1-2011-12**





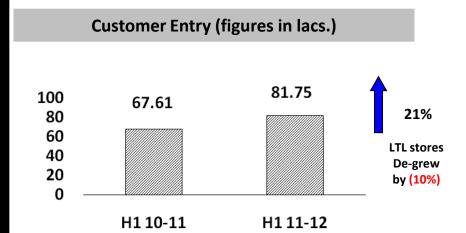


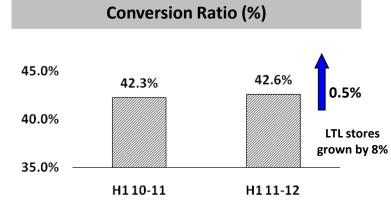


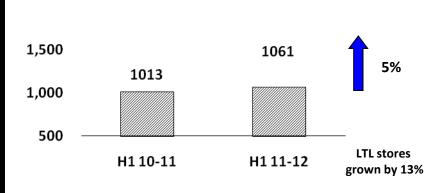




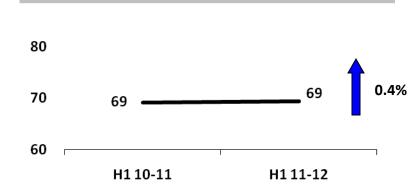








**Transaction Size (Rs.)** 



**Average Selling Price ("ASP")** 



















#### HyperCITY Retail India Limited - P&L - H1

Rs.in Lacs

			RS.II	n Lacs	
Particular	H1- FY12	%Sales	H1- FY11	%Sales	Growth%
Retail Sales (Including VAT)	36,942		29,002		
Retail Sales (Net of VAT)	34,126		26,820		
Margin on Sales	6,730	19.7%	5,367	20.0%	25.4%
DC Cost Shrinkage	442 147	1.3% 0.4%	361 130	1.3% 0.5%	22.4% 13.0%
Gross Margin	6,141	18.0%	4,876	18.2%	25.9%
Store Operating Expenses Other Retail Operating Income	6,910 641	20.2%	5,326 477	19.9% 1.8%	29.7% 34.4%
Store EBIDTA	(128)	-0.4%	27	0.1%	-572.4%
Service Office Expenses	1,531	4.5%	1,332	5.0%	14.9%
COMPANY EBIDTA	(1,659)	-4.9%	(1,305)	-4.9%	-27.1%
Exceptional Item Depreciation	282 756	0.8% 2.2%	156 606	0.6% 2.3%	80.5% 24.6%
Finance Charges	1,493	4.4%	1,125	4.2%	32.7%
PAT	(4,189)	-12.3%	(3,193)	-11.9%	-31.2%

#### Rs.in lacs

Sources of Funds	30th Sept 11
Net worth	581
Loans from Shareholders / Group Co's	13,900
Loans	13,132
Total	27,613
Application of Funds	
Fixed Assets	16,553
Currents Assets, Loans and Advances	19,106
Less: Current Liabilities and Provisions	8,046
Net Current Assets	11,060
Total	27,613

















# In case of any clarifications please contact on

investor@shoppersstop.com