★ Karnataka Bank Ltd.

Your Family Bank, Across India

Regd. & Head Office P. B. No.599, Mahaveera Circle Kankanady Mangaluru – 575 002 Phone : 0824-2228222 Fax: 0824-2225588
E-Mail : investor.grievance@ktkbank.com
Website : www.karnatakabank.com

N : L85110KA1924PLC001128

January 12, 2021 HO/SEC/211 / 2020-21 SECRETARIAL DEPARTMENT

To:

 The Manager Listing Department

National Stock Exchange of India Limited

Exchange Plaza, C-1, Block G Bandra-Kurla Complex, Bandra (E) MUMBAI-400 051

Scrip Code: KTKBANK

2. The General Manager

BSE Limited

Corporate Relationship Dept Phiroze Jeejeebhoy Towers Dalal Street

MUMBAI-400 001

Scrip Code: **532652**

Dear Sir,

Reg.: Investor Presentation - Q3FY2021

Ref: Intimation under Regulation 30 of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 (LODR).

Pursuant to Regulation 30 read with Schedule III of SEBI (LODR) Regulations, 2015, we submit herewith the Investor Presentation on the unaudited financial results of the Bank for the Quarter ended December 31, 2020 for your information and record.

Thank You, Yours faithfully,

Prasadna Patil

COMPANY SECRETARY



Analysis of Financial Results
December 2020

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(₹ crs)

3 Months

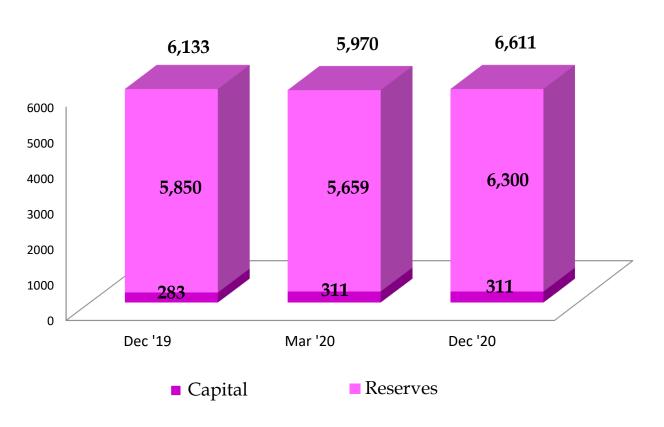
Highlights – Q3 FY21

KPAs	Q3 FY 21 *	Q3 FY 20	Q2 FY 21 *	9M FY 21 *	9M FY 20
Turnover	1,27,014	1,26,267	1,27,028	1,27,014	1,26,267
Asset size	1 84,050	82,307	83,389	84,050	82,307
Operating profit	437.96	501.79	500.34	1,615.34	1,265.23
Net profit	135.37	123.14	119.35	451.10	404.47
Return on Asset	0.64%	0.60%	0.56%	0.71%	0.67%
Earning per Share (not annualized)	4.35	3.96	3.84	14.51	13.01
Return on Equity	8.28%	8.15%	7.45%	9.56%	9.05%
Net Interest Income	1 614.05	507.75	574.87	1,724.04	1,501.06
Net Interest Margin	3.26%	2.83%	3.08%	3.07%	2.82%
Gross NPA	3.16%	4.99%	3.97%	3.16%	4.99%
Net NPA	1.74 %	3.75%	2.21%	1.74%	3.75%
Cost to Income	50.63 %	42.97%	44.68%	43.24%	46.30%
PCR	80.51%	59.34%	75.44%	80.51%	59.34%
CRAR (Basel III)	13.83%	12.59%	13.41%	13.83%	12.59%

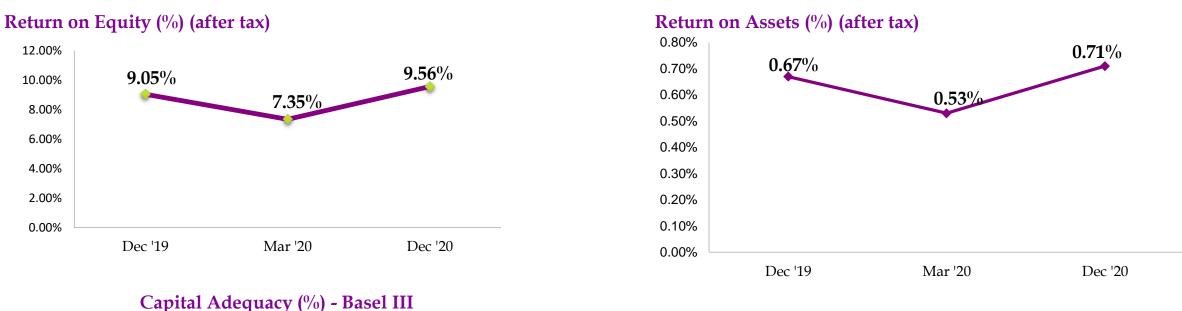
^{*} Data pertain to Consolidated balance sheet, as full fledged business of newly formed subsidiary is yet to be fully operationalized.

Financial strength of the Bank

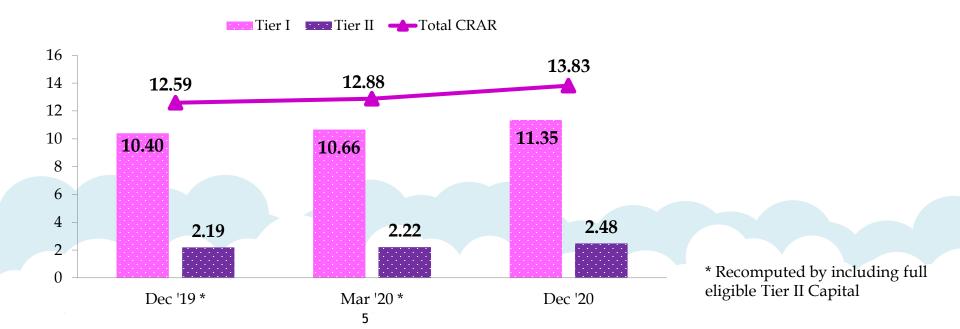




Return and Capital Adequacy Ratios

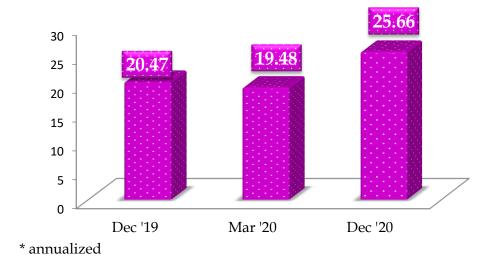




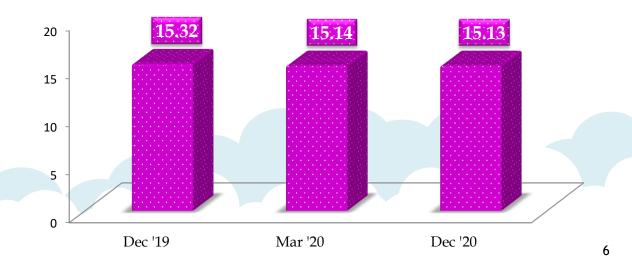


Productivity ratios

Operating Profit per employee (₹ lakh) *



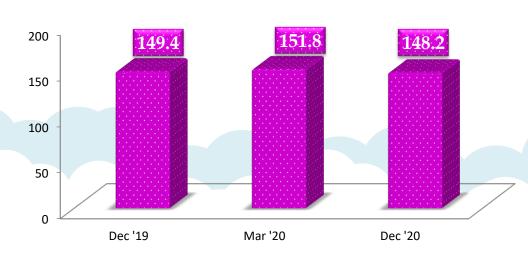
Business per employee (₹ crs)



Operating Profit per branch (₹ lakh) *



Business per branch (₹ crs)



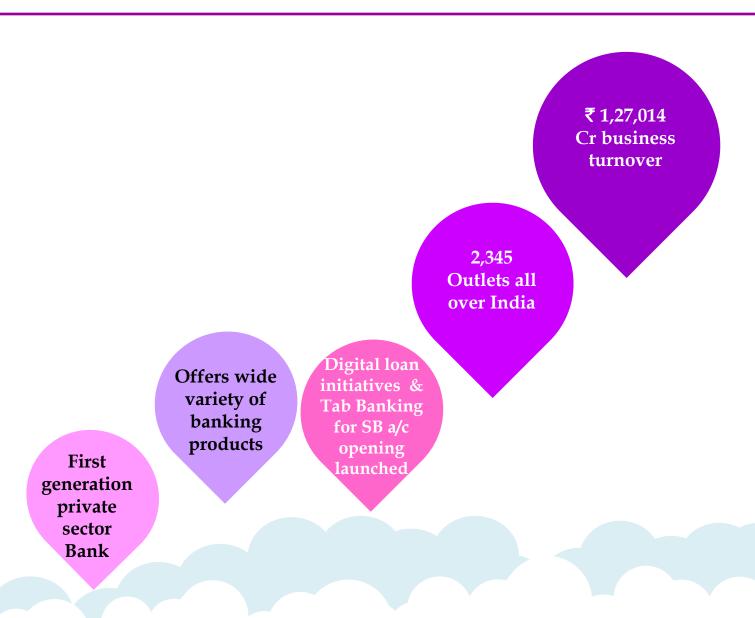
Company Overview

- 01 96 years of banking history with Pan-India presence.
- O2 Strong & Robust technology and digital platforms.
- O3 Satisfactory productivity & capital adequacy ratios.
- Experienced management team & Professional Board with highest Standards of Corporate Governance.
- O5 Diversified credit portfolio and strong retail deposit base.
- 06 Ever increasing CASA share of CASA increased to 30.07%.
- 07 Powered by KBL VIKAAS for Total Transformation.

History

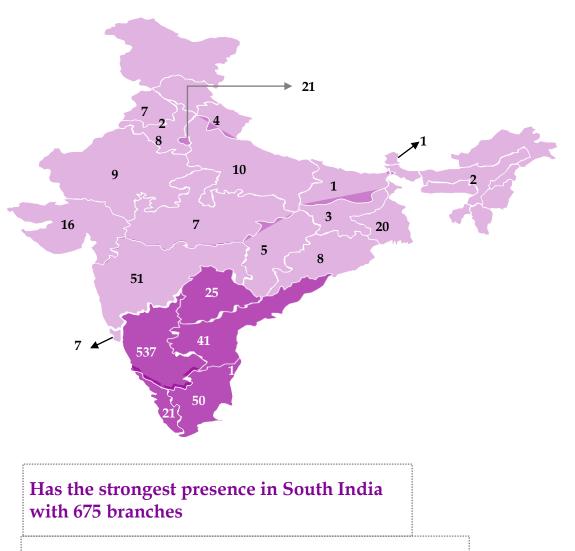
J	
2017-20	 Initiated Bank's transformation journey KBL-VIKAAS Digital journey for retail products Bonus issue in the ratio of 1:10 Successful migration to Fin10 Customer base crossed the milestone of 1 crore. Business turnover crossed the historic milestone of ₹ 1,00,000 crore. Formed Investor Relation Cell.
2012-16	 Completed 1:2 rights issue to raise ₹ 658.96 crs. Unveiled KBL - VISION 2020 & adopted Vision Statement. No. of branches crossed 500 & No. of ATMs crossed 1,000. Secured ISO 27001 : 2005 Certificate from NQA Launched ASBA facility
2007-11	 □ Right issue of ₹ 457.03 crore in the ratio of 2:5. □ Launched Online Trading facility. □ Maiden QIP aggregating ₹ 160.83 crs. □ Completion of 100% core banking
2002-06	 □ Floated general insurance JV along with Allahabad Bank, Indian Overseas Bank, Dabur Investments and Sompo Japan Insurance. □ Launched CDSL-DP services at select branches . □ Rights issue in the ratio of 2:1 to raise ₹ 160 crs. □ Right issue in the ratio of 1:2. □ Bancassurance tie-up with MetLife. □ Maiden bonus issue in the ratio of 1:1
1997-2002	☐ Implementation of "Finacle" CBS in 2000
1977-96	□ Public issue of 45 lakh equity shares in October 1995 □ Became an authorised dealer of foreign exchange in 1977
1960-66	☐ Took over Sringeri Sharada Bank Ltd, Chitaldurg Bank & Bank of Karnataka, Hubli.
1924	☐ Incorporated on 18 th February 1924 at Mangalore by Late B R Vyasarayachar & other leading members of the South Kanara Region

Evolution



- Business Turnover of ₹ **1,27,014 crore** as on 31.12.2020.
- **2,345** service outlets with 857 branches, 1 Extension Counter, 1,014 ATMs and 473 recyclers in 554 centres across India as on 31.12.2020. And, all 37 e-Lobbies & 422 mini e-Lobbies are having Recyclers.
- Digital loan underwriting for Housing,
 Car & MSME loans.
- Offers wide variety of corporate and retail banking products and services to over 11 million customers.
- Incorporated in **1924**, one of the first generation time tested private sector Banks.

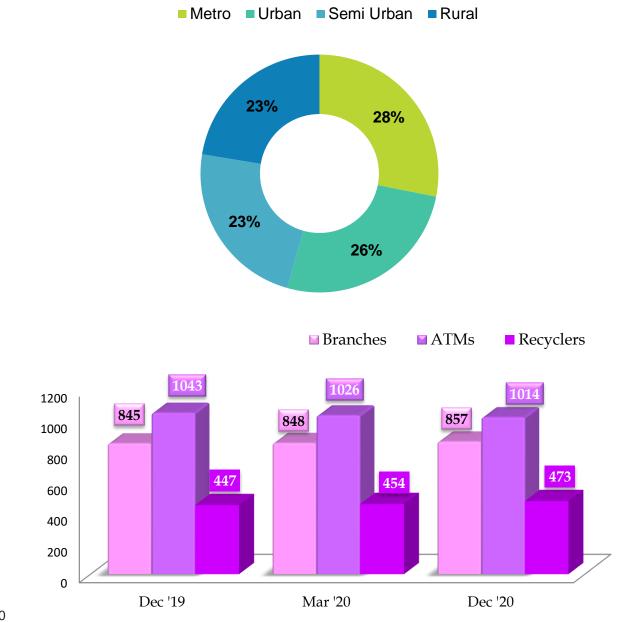
Pan-India footprint



Top 5 States:

Karnataka (537), Maharashtra (51), Tamilnadu (50), Andhra Pradesh (41), Telangana (25)

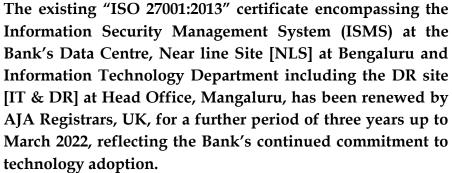
Area wise distribution of Branches



Robust technology and digital platforms



Strong technology platform



Automation Processing System (LAPS) software for efficient life cycle management of loan accounts and improved monitoring.

Implemented 'KBL
Mobile Plus' (Mobile Established Centralized

Established Centralized Account Opening Cell for opening of CASA.

Implemented Lending

Implemented an Enterprise Level Fraud Risk Management System (ELFRMS) for effective, cyber fraud prevention across delivery channels.

Established DCOE for developing Digital underwriting capabilities & for better risk management in credit portfolio.

Digital sanction of Home loans, Personal loans, Car loans, 2-wheeler loans & MSME loans.

Opening of Savings accounts with pre-activated debit card, through Tab provided to branches.

Digital sales of insurance policies through Mobile Banking and Internet Banking platform.

Sales of Mutual Fund products of all the AMCs in a single platform 'FISDOM'.



Pioneer in implementing "Finacle" (CBS) amongst the first generation private sector banks

State-of-art IT set up which has enabled Anytime Anywhere Banking through alternate delivery channels such as ATMs, VISA International Debit Card, RUPAY Debit Card, Internet Banking, Mobile Banking, IMPS, e-lobby etc. Mobile Plus' (Mobile
Banking) app, 'BHIM
KBL UPI' app on Unified
Payment Interface,
Cardless cash withdrawal,
switch on/off debit card
usage, enable/disable
international transactions,
etc. as additional facilities
for the convenience of
customers

KBL-DCoE

DCoE : Accelerating Digital Transformation Catalyst

C: Cost Opt

A: Adoption

R: Risk Profile

E: Experience



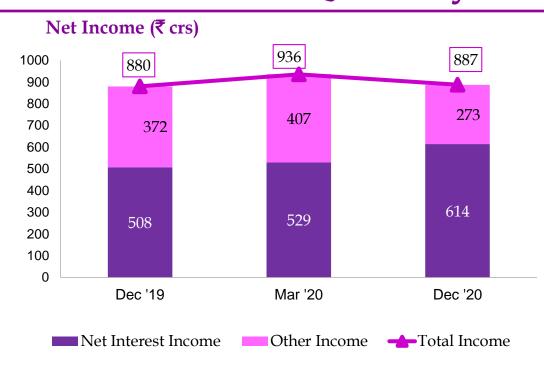
Effective Risk management systems



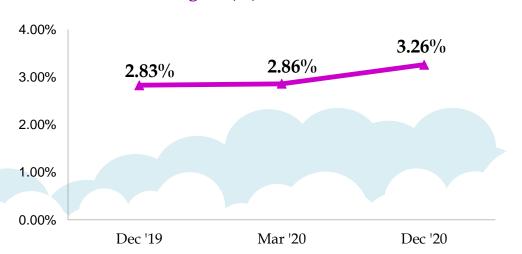
- Periodical monitoring & reviewing of risk profile of the Bank.
 - Internal Credit Rating of all the borrowers: Credit exposure above INR 25 lakh are rated borrower-wise and credit facilities below INR 25 lakh & all schematic advances including agri-credit proposals are rated under 'Pool based approach'. Also, developed KBL96 model for all sanctions under digital journey.
- 3 Continuous offsite surveillance of borrower accounts.
- 4 Effective ALM/mid office set up to monitor Liquidity risk/ Market risk on a continuous basis.
- Enterprise level fraud risk management system (ELFRMS) to effectively control / prevent online suspicious transactions done by customers & other digital channel transactions.
- 6 Effective Operational risk management by:
 - o building up a database of internal Loss data, near- miss cases and other Operational risk events, since Sept 2007.
 - o AML monitoring system to scrutinize the customer transactions to ensure compliance to the extant guidelines.
- 7 Complied with the extant 'Basel III' guidelines of RBI.
- Implemented a scientific Fund Transfer Pricing (FTP) & Customer Profitability Management System (CPMS) to assess the performance of branches / products / portfolios / customers.
- Centralized Payments and Reconciliation Cell (CPRC) to handle Reconciliation, Settlement and Disputes of all Digital Channels transactions.



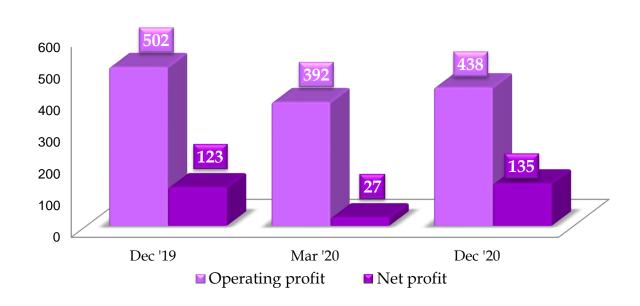
Income & Profit - Quarterly



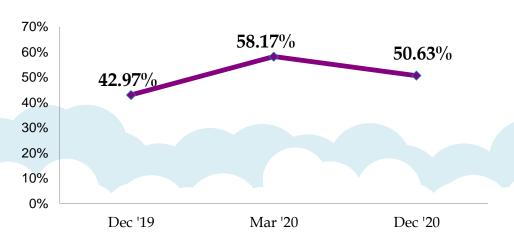
Net Interest Margins (%)



Operating and Net Profit (₹ crs)

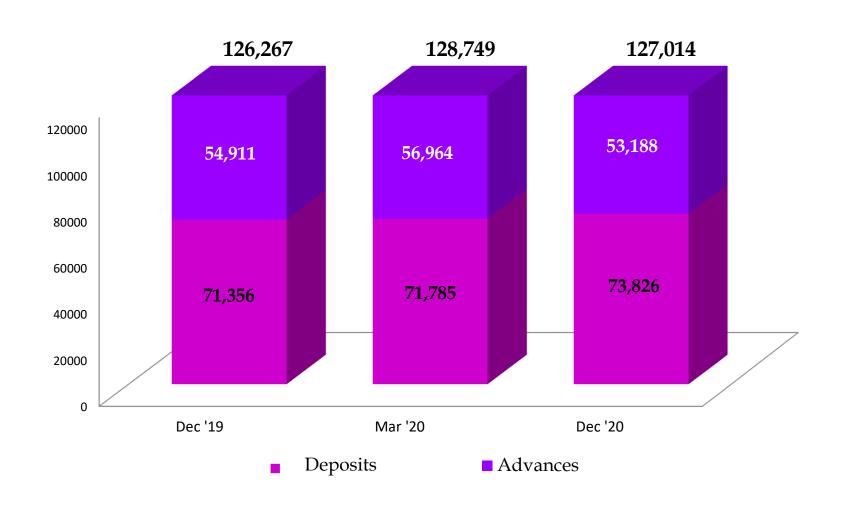


Cost to Income Ratio (%)



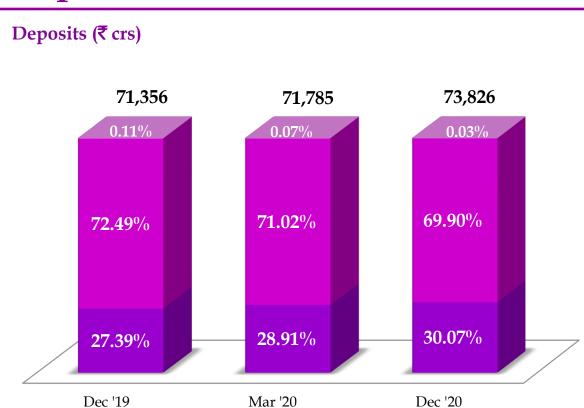
Business size

Business Turnover (₹ crs)



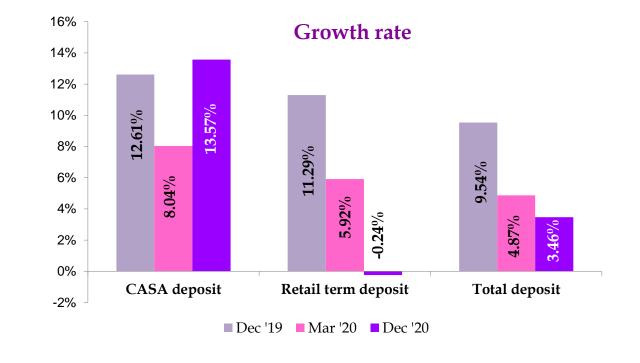
Deposits

■ CASA deposits

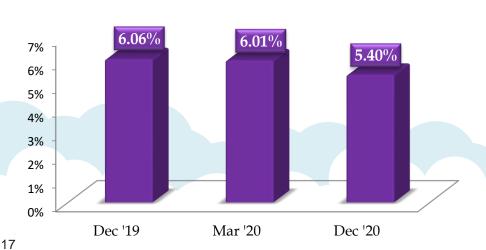


■ Retail term deposits

■ Wholesale deposits *

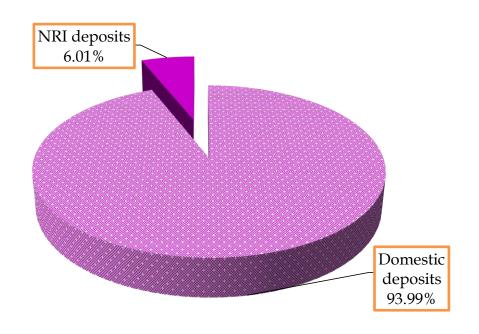






^{*} Wholesale deposits = Purchase liability + Certificates of deposit + Interbank deposits

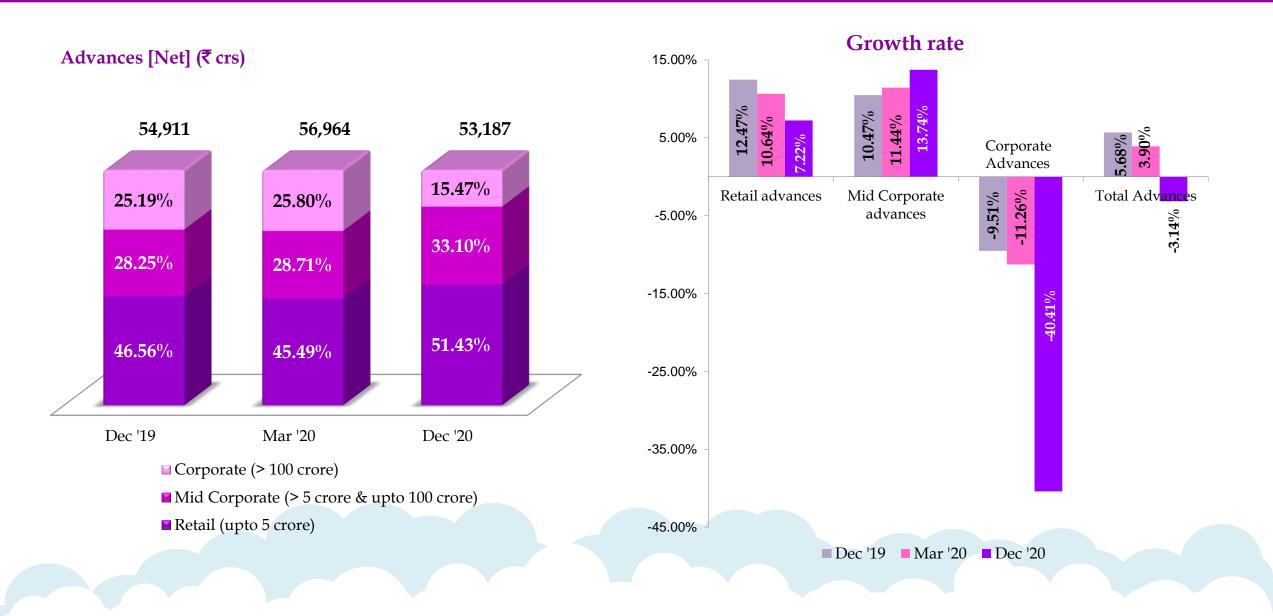
Deposits



NRI Deposits (₹ crs)

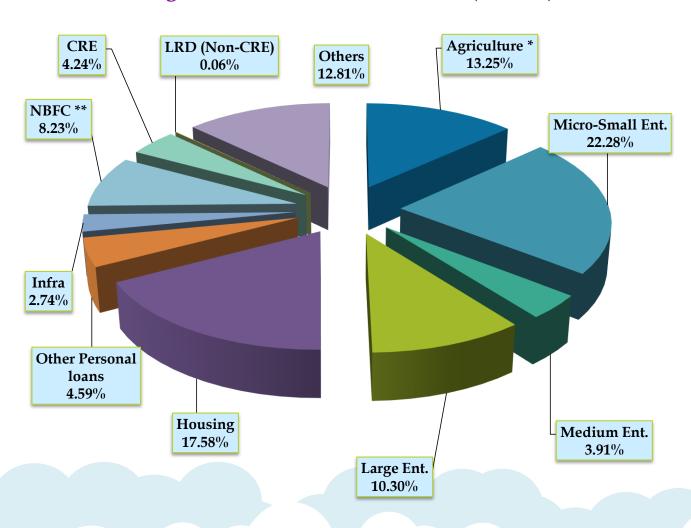


Advances



Diversified Advances

Segmentation of Gross Advances (Dec '20)



^{*} However, this works out to 15.59% of the ANBC.

^{**} NBFCs excluding Agri & MSMEs.

Advances

Movement of Moratorium book:

	Jun	e'20	Sep	t'20	Dec'20		
Category	Category Number-wise (%)		Number- wise (%)	O/s. Amount- wise (%)	Number- wise (%)	O/s. Amount- wise (%)	
Agri	22.35%	46.85%	5.61%	5.48%	0.13%	0.50%	
Micro Small	70.11%	69.76%	17.63%	8.75%	2.83%	1.50%	
Medium	76.09%	62.40%	10.72%	11.99%	1.55%	1.56%	
Retail	47.04%	54.89%	4.34%	14.28%	1.83%	3.05%	
Corporate	65.78%	38.82%	13.74%	11.79%	0.96%	1.25%	
Grand Total	37.22%	51.15%	5.93%	11.40%	1.12%	1.74%	

Advances under GECL as of Dec'20:

Category	Sanctions (in crore)	Disbursement (in crore)
Micro Enterprises	466	451
Small Enterprises	748	715
Medium Enterprises	227	212
Large Enterprises	275	195
Other Enterprises	367	342
Grand Total	2,084	1,916

Advances

External rating wise Credit Portfolio as of Dec '20

	No of	Ralanco O/c		Of whice	ch, NPA	SM	[A2	Mo	oratorium b	ook
Rating	Borrowers	Balance O/s (in cr)	% to GBC	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	% share to Std. Adv. *
AAA	14 (19)	3,061 (5,981)	5.67 (10.74)	1	-	-	-	1	1	-
AA	30 (34)	2,984 (4,631)	5.52 (8.32)	-	-	-	-	-	-	-
A	39 (40)	1,277 (1,798)	2.36 (3.23)	-	-	-	-	-	-	-
BBB	88 (71)	2,456 (1,789)	4.55 (3.21)	-	-	-	-	1	93	3.78
Sub total	171 (164)	9,779 (14198)	18.10 (25.51)	-	-	-	-	1	93	3.78
ВВ	40 (90)	943 (1,802)	1.74 (3.24)	- (3)	- (87)	-	-	-	-	-
В	12 (48)	404 (659)	0.75 (1.18)	- (3)	- (96)	-	-	-	-	-
С	1 (1)	6 (26)	0.01 (0.05)	- (1)	- (26)	-	-	-	-	-
D	6 (25)	370 (1,258)	0.68 (2.26)	1 (13)	101 (713)	1	11	1	11	4.01
Sub total	59 (164)	1,722 (3745)	3.19 (6.73)	1 (20)	101 (922)	1	11	1	11	4.01
Grand Total	230 (328)	11,501 (17,943)	21.29 (32.24)	1 (20)	101 (922)	1	11	2	104	0.91

NBFC Portfolio as of Dec '20

[Figures in brackets – as of Dec '19] * Under respective rating category

	No of	Balance	% to	Of which	n, NPA	SMA	A2	Mo	ratorium b	ook
Rating	Borrowers	O/s (in cr)	GBC	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	% share to Std. Adv. *
AAA	12 (12)	2,696 (4,108)	4.99 (7.38)	-	-	-	-	-	-	-
AA	19 (22)	2,277 (3,357)	4.21 (6.03)	-	-	-	-	-	-	-
A	14 (10)	328 (206)	0.61 (0.37)	-	-	-	-	-	-	-
ВВВ	1 (3)	12 (9)	0.02 (0.02)	-	-	-	-	-	-	-
ВВ	2 (1)	47 (4)	0.09 (0.01)	-	-	-	-	-	-	-
В	- (1)	(10)	(0.02)	1	-	-	-	1	1	-
С	-	1	-	ı	1	-	ı	ı	ı	-
D	(3)	(317)	(0.57)	(3)	(317)	-	-	-	-	-
Without External rating	4 (5)	59 (74)	0.11 (0.13)	(2)	(68)	-		-	-	
Total	52 (57)	5,419 (8,085)	10.03 (14.53)	- (5)	(385)	-	-	-	-	-

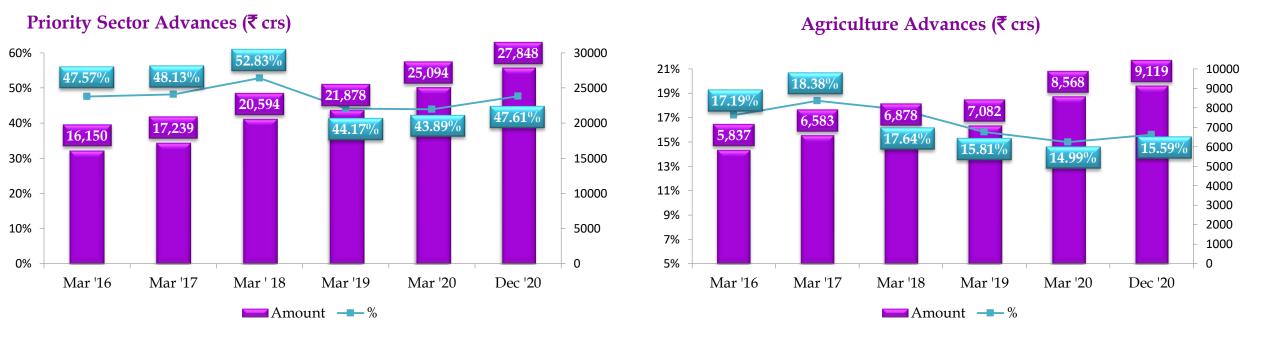
Top 50 borrowers as of Dec '20

[Figures in brackets – as of Dec '19] * Under respective rating category

									_	1 0
	No of	Balance	% to	Of which	n, NPA	SMA	A 2	Mo	ratorium b	ook
Rating	Borrowers	O/s (in cr)	GBC	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	no. of borrowers	Bal o/s (cr)	% share to Std. Adv. *
AAA	10 (9)	2,821 (4,765)	5.22 (8.56)	-	-	-	-	-	-	-
AA	9 (6)	1,952 (1,889)	3.61 (3.39)	-	1	-	-	-	-	,
A	5 (6)	391 (847)	0.72 (1.52)	-	-	-	-	-	-	-
ВВВ	9 (6)	805 (422)	1.49 (0.76)	-	-	-	-	-	-	-
ВВ	3 (2)	294 (105)	0.54 (0.19)	-	-	-	-	-	-	-
В	2 -	316	0.58	-	-	-	-	-	-	-
С	-	-	-	-	-	-	-	-	-	-
D	1 (4)	152 (577)	0.28 (1.04)	(1)	(163)	-	-	-	-	-
Without External rating	11 (17)	1,120 (2,921)	2.07 (5.25)	1 -	120 -	-	-	-	-	
Total	50	7,850 (11,525)	14.53 (20.71)	1 (1)	120 (163)	-	-	-	-	-

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Advances

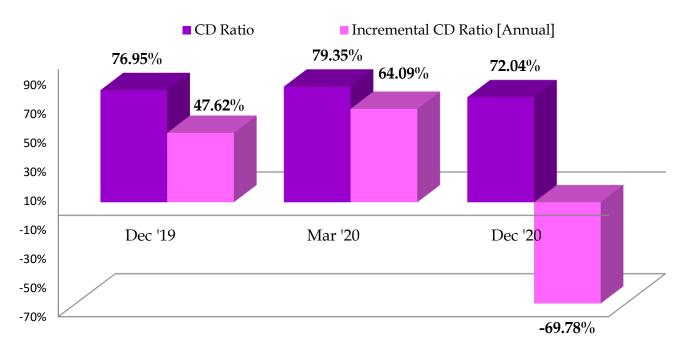




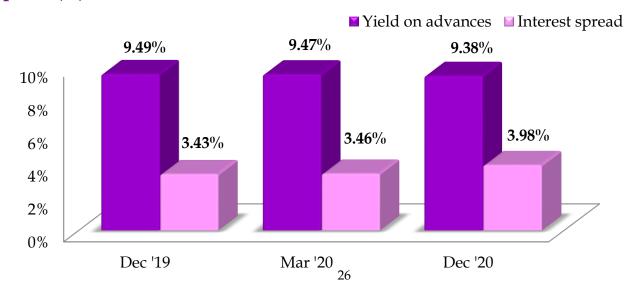


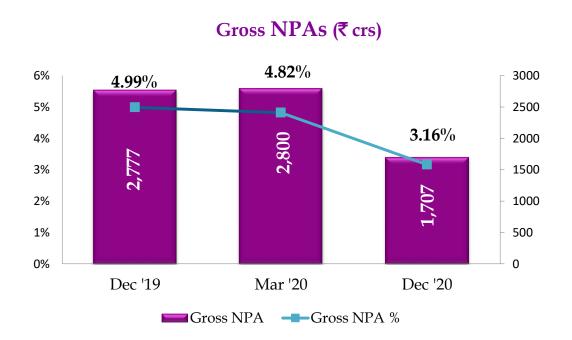
CD Ratio & Yield on Advances

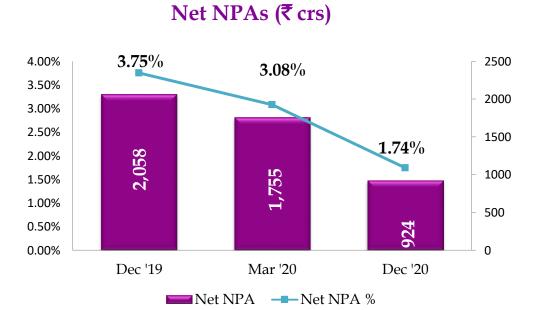




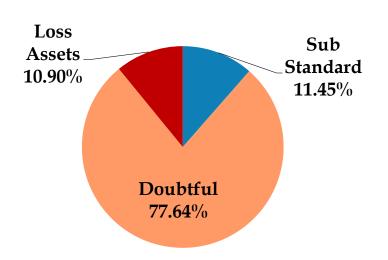
Yield on Advances & Interest Spread (%)

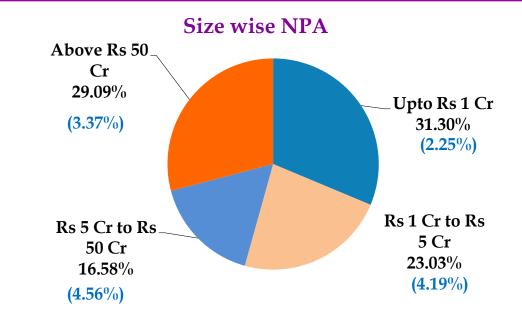




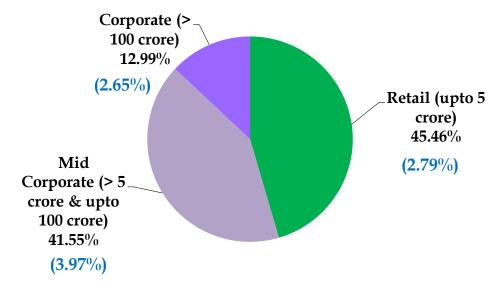








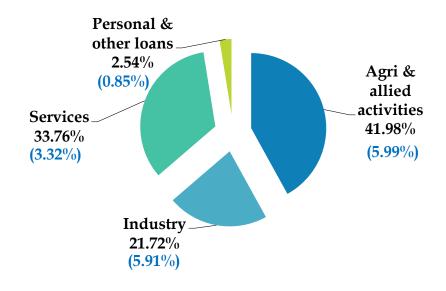
Credit portfolio wise NPA

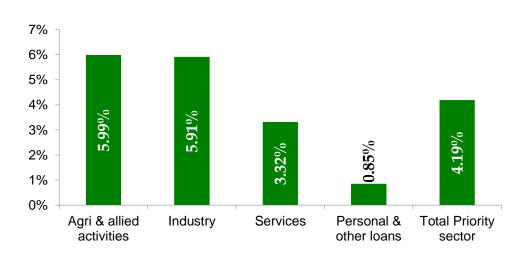


Figures in brackets represents % share of NPA in respective category

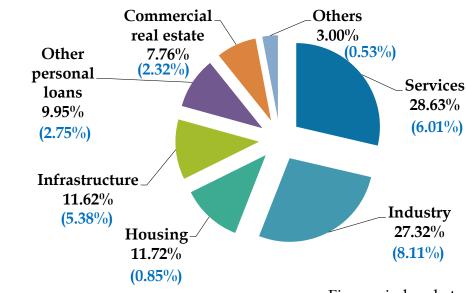
Asset Quality composition

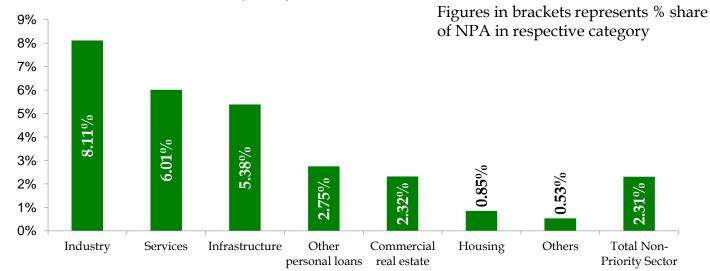
Sectoral Exposures in NPA - Priority Sector





Sectoral Exposures in NPA - Non-Priority Sector





Non Performing Assets

Particulars	For the period/ As on	Without profor	ma slippages	With proforma slippages *			
	223 021	Amount	% age	Amount	% age		
	31.12.2020	1706.57	3.16	2133.95	3.95		
Gross NPA	30.09.2020	2188.80	3.97	2278.95	4.13		
	31.12.2019			2777.46	4.99		
N N.D.	31.12.2020	923.98	1.74	1287.25	2.42		
Net NPA	30.09.2020	1194.60	2.21	1271.23	2.35		
	31.12.2019			2058.04	3.75		
	31.12.2020		80.51		75.09		
PCR	30.09.2020		75.44		73.66		
	31.12.2019		59.34		59.34		
	31.12.2020		1.30		1.42		
Credit Cost	30.09.2020		0.96		0.99		
	31.12.2019		1.50		1.50		

^{*} Had there not been any interim order of Honourable Supreme Court on asset classification.

(₹ crs)	FY17	FY18	FY19	Q1FY20	Q2FY20	Q3FY20	Q4FY20	FY20	Q1FY21	Q2FY21	Q3FY21
Opening GNPA	1180.40	1581.59	2376.07	2456.38	2437.53	2594.27	2777.46	2456.38	2799.93	2557.64	2188.80
Addition	1348.37	2119.87	1447.86	526.02	530.95	637.54	304.07	1998.58	166.84	2.21	1.40
Fresh slippages		2088.19	1415.43	525.98	494.80	606.55	304.07	1931.40	155.65	1.49	0.27
Slippages from existing NPA accounts		31.68	32.43	0.04	36.15	30.99	0.00	67.18	11.19	0.72	1.13
Reduction	947.18	1325.39	1367.55	544.87	374.21	454.35	281.60	1655.03	409.13	371.05	483.63
Recoveries	286.09	431.50	264.80	102.39	74.99	70.74	74.77	322.87	33.89	137.46	85.14
Upgradation	203.08	178.14	203.48	51.97	70.69	56.29	62.37	241.32	12.40	18.57	5.76
Write off	458.11	715.75	899.27	390.51	228.53	327.32	144.46	1090.84	362.84	215.02	392.73
Closing GNPA	1581.59	2376.07	2456.38	2437.53	2594.27	2777.46	2799.93	2799.93	2557.64	2188.80	1706.57
Technical write off Account (cumm)	537.42	706.16	1434.27	1760.68	1971.10	2284.07	2172.34	2172.34	2526.83	2674.46	3033.87
Total GNPA (incl Technical write off)	2119.01	3082.23	3890.65	4198.21	4565.37	5061.53	4972.27	4972.27	5084.47	4863.26	4740.44
NPA Provision (cumm)	581.60	946.26	810.55	648.36	711.28	687.62	1017.31	1017.31	896.39	960.51	740.10
Total Provisions (incl Technical write off)	1119.02	1652.42	2244.82	2409.04	2682.38	2971.69	3189.65	3189.65	3423.22	3634.97	3773.97
Closing NNPA	974.73	1400.51	1616.71	1759.77	1863.11	2058.04	1755.01	1755.01	1630.65	1194.60	923.98
PCR (%) excl Technical write off	38.37%	41.06%	34.18%	27.80%	28.18%	25.90%	37.32%	37.32%	36.24%	45.42%	45.86%
PCR (%) incl Technical write off	54.00%	54.56%	58.45%	58.08%	59.19%	59.34%	64.70%	64.70%	67.93%	75.44%	80.51%
GNPA %	4.21%	4.92%	4.41%	4.55%	4.78%	4.99%	4.82%	4.82%	4.64%	3.97%	3.16%
NNPA %	2.64%	2.96%	2.95%	3.33%	3.48%	3.75%	3.08%	3.08%	3.01%	2.21%	1.74%

Top 25 NPA accounts & provisions held thereon (Dec'20)

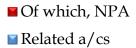
NPA Classification	No. of Borrowers	Net Balance	Provision Held	Provision %
SS	2 (16)	112.51 (858.81)	37.19 (128.89)	33.06 (15.01)
DS1	14 (7)	295.96 (222.19)	108.27 (62.46)	36.58 (28.11)
DS2	6 (2)	167.56 (56.71)	81.22 (28.22)	48.47 (49.76)
DS3	1 (0)	29.49 (0.00)	29.49 (0.00)	100.00 (0)
LOSS	2 (0)	132.88 (0.00)	132.88 (0.00)	100.00 (0)
Grand Total	25 (25)	738.40 (1,137.71)	389.05 (219.56)	52.69 (19.30)

[Figures in brackets – as of Dec '19]

Restructured loans

Restructured loans & related accounts

(₹ crs)



■ Restructured loans



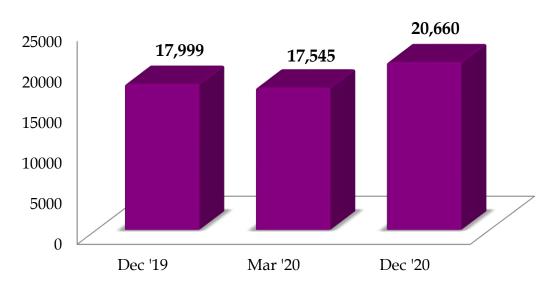
	FY20	Q1FY21	Q2FY21	Q3FY21
Opening balance	503.74	536.49	601.28	644.57
Addition	60.62	102.15	77.59	86.22
Reduction	27.87	37.36	34.30	40.99
Closing balance	536.49	601.28	644.57	689.80
% to Gross Adv	0.92%	1.08%	1.17 %	1.28%
NPA amount	122.74	91.53	87.40	80.02
NPA %	22.88%	15.22%	13.56%	11.60%

Accounts identified for Restructuring as of Dec'20

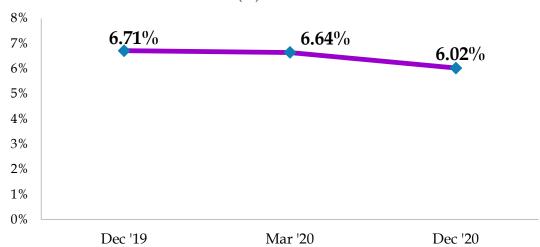
OTR	No. of a/cs	O/s. Amount (in crore)
General Advances	1,431	345.44
MSME	2,715	684.49
Total	4,146	1,029.93

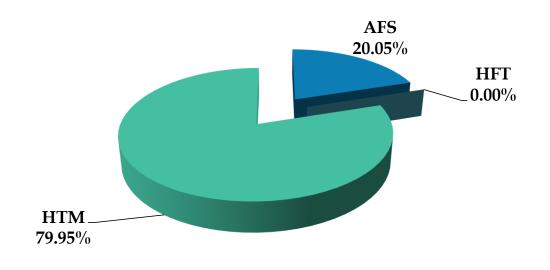
Investments

Investments [excl. RIDF] (₹ crs)



Yield on Investments (%)





Duration

AFS	HFT	HTM	TOTAL	
4.18	0.00	6.04	5.75	

Topline numbers

₹crs		<u>Dec-20</u>		<u>Sept-20</u>	<u>Mar-20</u>	<u>Dec-19</u>
Total Deposits		1	73,826	72,929	71,785	71,356
CASA Deposits		1	22,199	21,275	20,752	19,546
	Retail Deposits	1	51,605	51,629	50,980	51,728
	Wholesale Deposits		23	26	54	82
Total Advances		1	53,187	54,099	56,964	54,911
	Priority Sector Advances	1	27,848	26,970	25,094	24,182
	Agri Advance	1	9,119	8,916	8,568	8,123
MSME Advances		1	14,151	13,716	12,345	10,473
	Advances to Weaker Section	1	2,832	2,753	2,490	2,537

Growth based on y-o-y.

Headline numbers

₹crs	Dec-20 [9 months]		Dec-1		Sept-20 [6 months]	Mar-20 [12 months]
Interest Income		4,815	4,83	36	3,219	6,475
Interest Expense	1	3,091	3,33	35	2,109	4,445
Net Interest Income	1	1,724	1,50	01	1,110	2,030
Fee Income	1	521	61	10	338	862
Treasury Income	1	600	24	4 5	511	400
Non-Interest Income	1	1,122	85	55	849	1,262
Total Income (Net of Interest Expense)	1	2,846	2,35	56	1,959	3,292
Operating Expenses	1	1,231	1,09	91	782	1,635
Operating Profit	1	1,615	1,20	65	1,177	1,657
Provision for loan losses in Adv. / losses in Invts. / Taxes / other	1	1,164	80	61	861	1,225
Net Profit	1	451	40	04	316	432

Growth based on y-o-y.

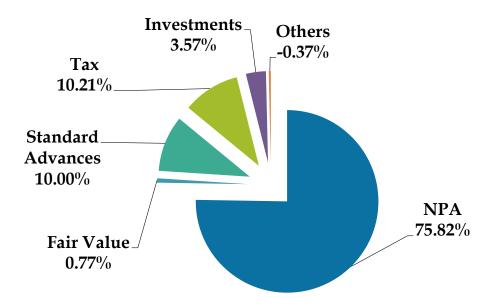
Headline numbers

₹crs	Dec-20 [9 months]	Dec-19 [9 months]	Sept-20 [6 months]	Mar-20 [12 months]
<u>Interest Income</u>				
Interest Income	4,815	4,836	3,219	6,475
Interest on Advances	3,864	3,839	2,593	5,156
Interest on Investments	839	870	551	1,160
Other interest	112	127	75	159
Yield on Advances	9.38%	9.49%	9.36%	9.47%
Adjusted yield on Invts.	9.70%	8.86%	11.04%	8.94%
<u>Interest Expense</u>				
Interest Expense	3,091	3,335	2,109	4,445
Interest on Deposits	2,933	3,155	1,993	4,205
Other interest	158	180	116	240
Cost of Deposits	5.40%	6.06%	5.54%	6.01%
Net Interest Income				
Net Interest Income	1,724	1,501	1,110	2,030
Interest Spread in Lending	3.98%	3.43%	3.82%	3.46%
Net Interest Margin on average earning assets	3.07%	2.82%	2.99%	2.84%

Growth based on y-o-y.

Provisions

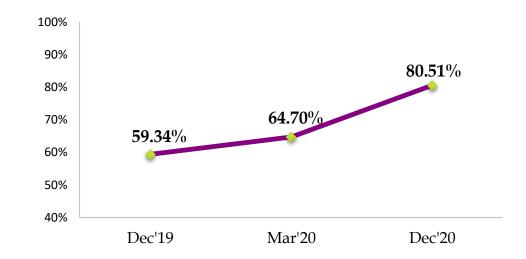
Provisions & Contingencies

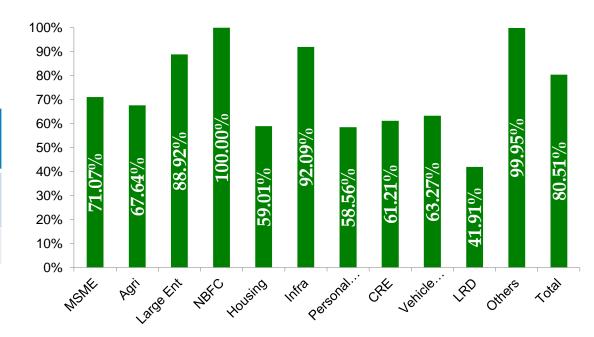


COVID-19 Provision: Rs 147.99 crore as on 31.12.2020.

As on 31.12.2020	No. of cases	Amount (in crore)	Provision held (in crore)	% provision held
NCLT Referred cases	31	1,408.17	1,357.92	96.43%
SR Portfolio	-	416.45	146.57	35.19%

Provision Coverage Ratio

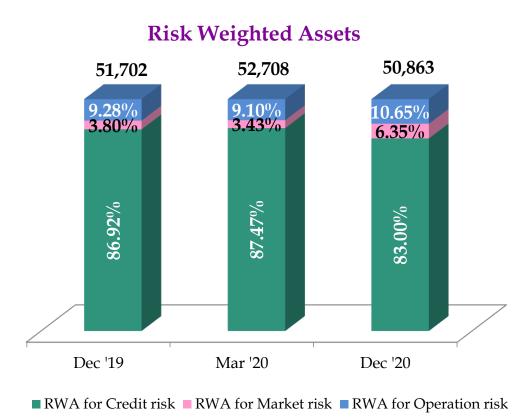




Capital Adequacy

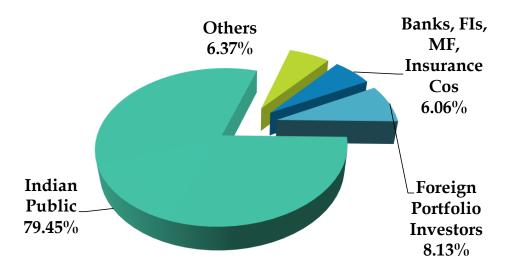
Rs in Crs	31.12.2020	31.03.2020	31.12.2019
Risk Weighted Assets	50,863.16	52,708.33	51,701.90
Total Capital Fund (Basel III)	7,036.02	6,789.35	6,511.91
Total Tier I Capital	5,770.82	5,619.43	5,379.44
Paid up Equity Capital	310.88	310.88	282.62
Reserves under Tier I Cap.	5,459.94	5,308.55	5,096.82
Eligible Tier II Capital	1,265.20	1,169.92	1,132.47
General Provisions & Reserves	495.20	399.32	337.47
Subordinated Debt Fund	770.00	770.00	795.00
CRAR under Basel III	13.83%	* 12.88%	* 12.59%
CRAR Tier I Capital	11.35%	10.66%	10.40%
CRAR Tier II Capital	2.48%	2.22%	2.19%

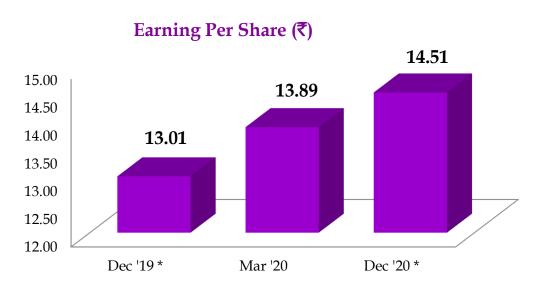
^{*} Recomputed by including full eligible Tier II Capital



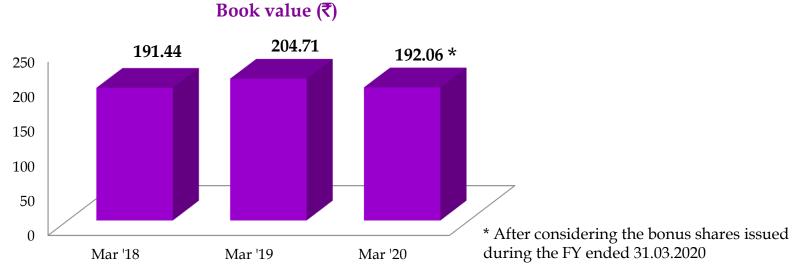
Share holders' value

Share holding pattern (Dec '20)

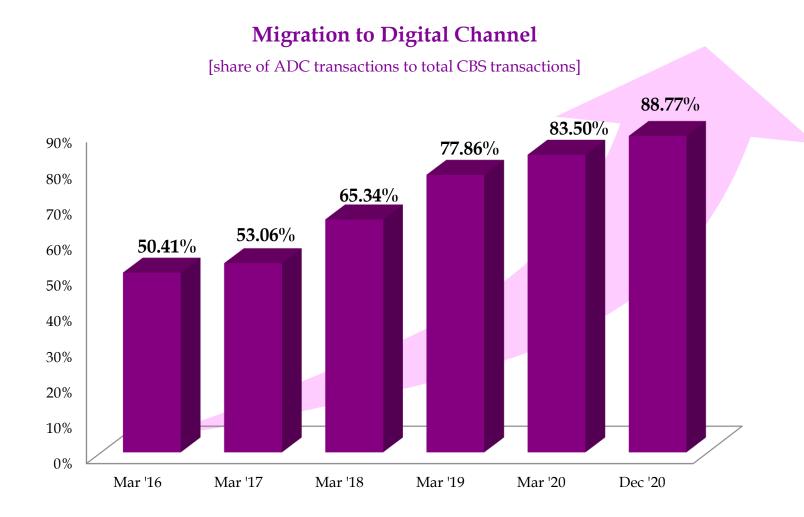




* Not annualized



Digital capabilities



Mobile Banking

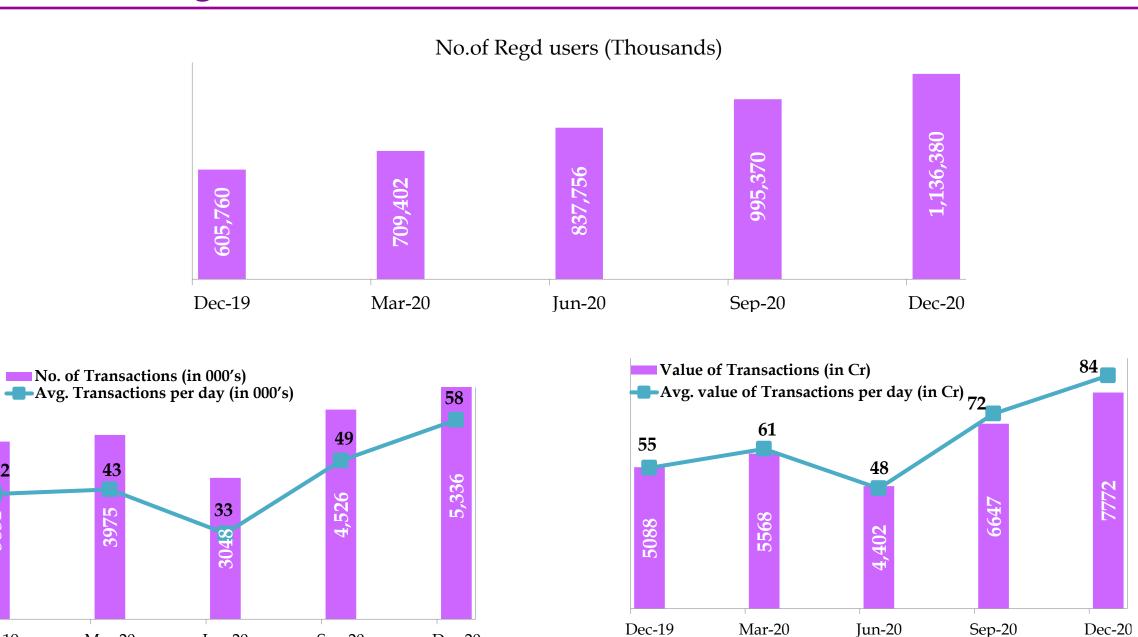
43

Mar-20

Jun-20

Sep-20

Dec-19



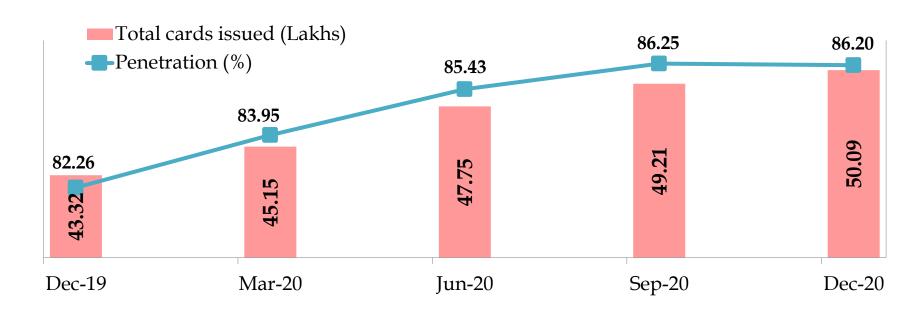
Dec-20

42

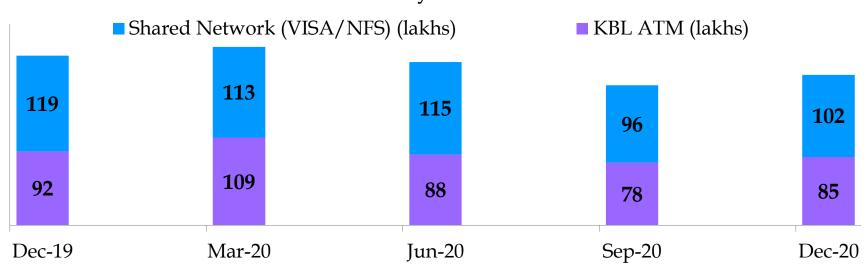
Debit Cards



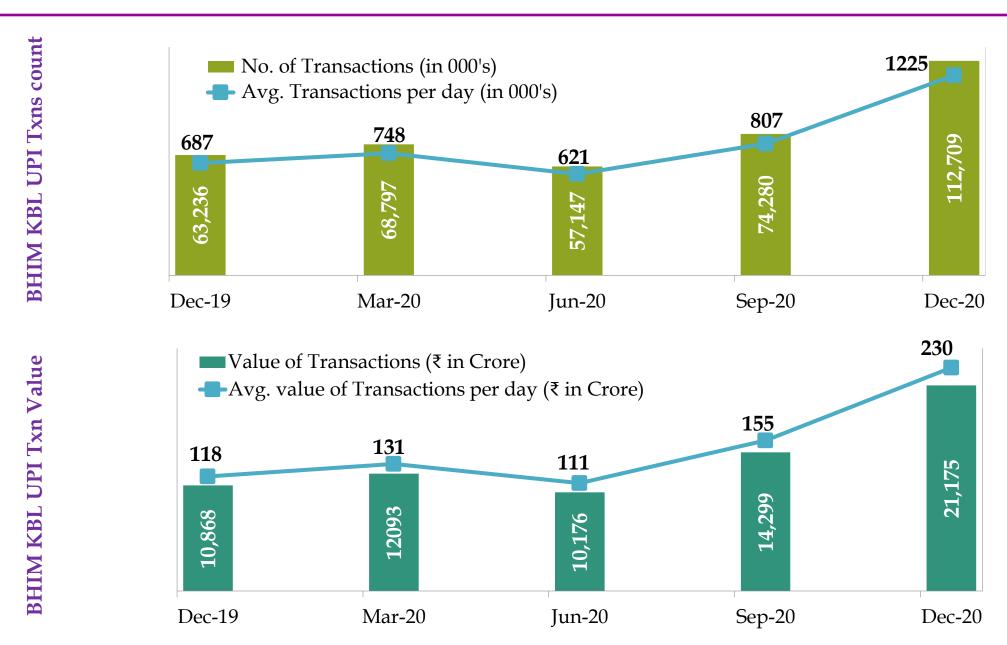
Cards Usage



Total ATM transactions by our Debit Card holders



UPI transactions



POS & ECOM transactions



Corporate Social Responsibility



Donating a dedicated Ambulance to Dakshina Kannada District Administration to transport COVID-19 infected patients, in the fight against the pandemic.



Sponsored newly constructed public bus shelter along the Mangaluru – Udupi National Highway NH-66 dedicated to Katpady Gram Panchayath, Udupi District.

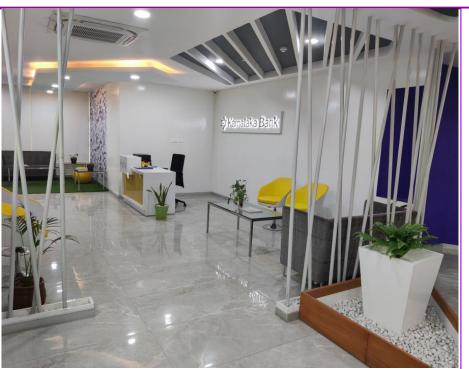
KBL-Vikaas – Bank's Transformation Journey

As a part of Transformation journey,

- ➤ Launched OD facility against gold ornaments.
- Introduced alternate source for leads generation, both for assets & liabilities (DSAs, BSAs, Analytics).
- ➤ Launched 'KBL FORCE' an integrated Lead Management System (LMS) and KBL-FORCE (LMS) Mobile App.
- ➤ Introduced Dealer tie up for Auto Loans in all Regions.
- ➤ Introduced Risk based pricing for Retail Loans.
- ➤ Verticalized Credit Dept. as 'Sales vertical' & 'Sanctions vertical'.
- Introduced Collection Management System.
- ➤ Launched 'KBL KOLLECT+' a Collection tool, at Regional Collection Hubs in all Regions.
- ➤ Launched 'KBL eConnect' a link based loan instalment payment facility to customers.
- ➤ Launched VASOOL SO-F^t a NPA Management tool.
- Launched Monitoring Excellence Initiatives.

- Implemented Employee Satisfaction and Career Development System [ESCDS] and Key Result Area [KRA].
- ➤ Launched 'KBL RISE' a Performance Management System for employees.
- Opened Bank's first 'Digi Branch' at Bengaluru.
- ➤ Established Digital Centre of Excellence (DCoE) at Bengaluru.
- Established Contact Center in collaboration with a service provider.
- Launched Tab banking 'KBL Xpress SB' for opening of SB accounts in select branches.
- ➤ Launched an institutional SB product 'KBL SB-TASC' and salary account schemes with variants.
- ➤ Launched a Mutual Fund platform 'FISDOM' to offer the products of all the AMCs to our customers.
- Introduced Digital sales of insurance policies through Mobile Banking and Internet Banking platform.
- > Started participating in TReDS platform.
- ➤ Introduced Automated Review Tool for granular insights.

DCoE: Accelerating Digital & Transformation Outcomes for Q3:



<u>Comprehensive Digital Products</u>:

- ✓ Xpress Retail : Home / Car / Cash
- ✓ Xpress MSME : OD / CV / TL / MM / BQL
- ✓ Customer Onboarding : Xpress SB Accounts

Q4 Release Planned:

DhIRA (Digi-human Interactive Relationship Assistant – AI Driven) & few retail loans

Adoption : Accelerating Xpress Digital Portfolio :

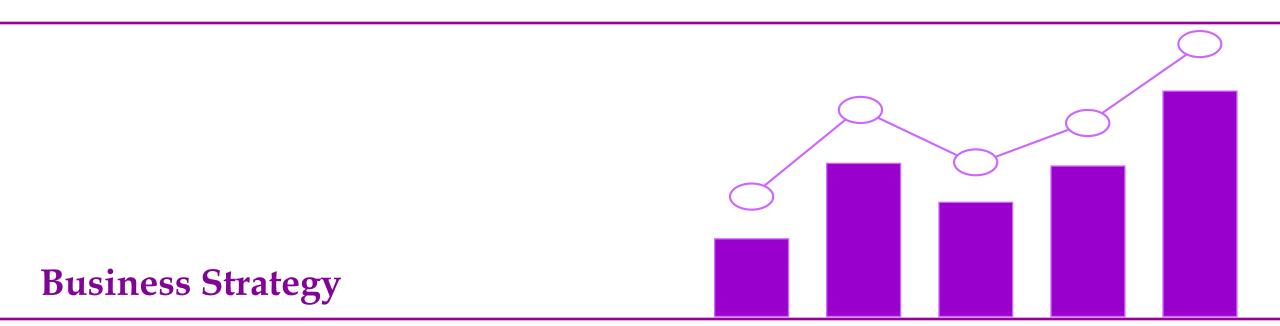
✓ Home Loan : 63% of fresh sanctions -through Digital sanction
 ✓ Car Loan : 73% of fresh sanctions -through Digital sanction
 ✓ Cash Loan : Perfect 100. All fresh sanctions done digitally
 ✓ Q4 Outlook : Enhancements executed for 80% Digital sanctions

Risk Reduction: Improving Asset Quality (> Cibil V3 701 Score portfolio):

✓ > 76% New Digital Sanction (Low & Medium Risk v/s 67% Manual Portfolio)

Experience driven by Improving CSAT:

Digi Sanction CSAT Score (Max of 5)					
Xpress Loan Products	June 2020	December 2020	1		
Xpress Home	3.85	4.20	1		
Xpress Car	3.92	4.43			
Xpress Cash	4.34	4.32	\longleftrightarrow		



Corporate Goal for 2020-21







Business Turnover of ₹1,40,000 crore.



To introduce following products & services:

- Digitization journey for many more retail loan products,
- Further strengthening of sales verticals,
- **❖** Digital opening of CASA accounts in Web Portal.

C

Other initiatives:

- Fully operationalizing the wholly owned nonfinancial subsidiary – KBL Services Ltd.,
- **❖** On-boarding 2nd vendor for Contact Centre activities.
- Enhancement of existing Mobile Banking & Internet Banking features

Business Strategy

CASA deposits

- ☐ Focusing on customer onboarding to increase CASA as well as cross selling
- ☐ RSE approach to CASA marketing.
- ☐ SB account opening through TAB banking, Web portal.

Minimum space maximum business.

Credit augmentation

- ☐ Focusing on MSME sector
- ☐ Focusing on mid-corporate & retail sectors
- ☐ Flow based lending and an exclusive personal loan product.

NPA & Stressed Assets management

- ☐ Minimizing slippages and improving recovery management.
- ☐ A comprehensive collection mechanism.

Digital Banking initiatives

- ☐ Focusing on digital marketing of Bank's products & services
- ☐ Digital loan sanctions for HL, PL, Auto loans & other retail loans
- ➤ □ Value addition to Bank's existing Mobile Banking & Internet Banking channel
 - ☐ Installation of self service kiosks
 - ☐ Comprehensive IT and Digital Strategy Requirement of critical applications and IT infrastructure
- ☐ Introduction of DhIRA (Digital human Interactive Relationship Assistant)
- ☐ Focusing on ABCD, a 360⁰ review of customer data.

Para banking activities

encompassing Insurance & Mutual Funds.

Partnering with an efficient call center handling companies for handling service calls for better customer service and handling sales and collection calls for marketing and credit monitoring.



WE EXPRESS OUR **HEARTFELT GRATITUDE** TO ALL OUR STAKE HOLDERS FOR THEIR TRUST & SUPPORT AND **SOLICIT THEIR** CONTINUED PATRONAGE, AS WE CONTINUE OUR **JOURNEY WITH RENEWED DEDICATION & COMMITMENT TO MAKE OUR BELOVED** KARNATAKA BANK "A BANK OF THE FUTURE".

Board of Directors



P Jayarama Bhat Non Executive Chairman



Mahabaleshwara M S

Managing Director & CEO



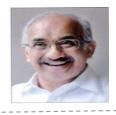
Rammohan Rao Belle Bengaluru Former MD & CEO, SBI Gen. Insu. Co. Ltd



U R Bhat Mumbai Investment Adviser & Columnist



Keshav Krishnarao Desai Hubballi Businessman



D. Surendra Kumar,
Shri Kshethra Dharmastala,
Dakshina Kannada
Educationist



Mrs Mythily Ramesh,
Bengaluru
IT Professional and Co-Founder &
CEO of NextWealth



B R Ashok
Chartered Accountant
Partner in M/s. MSKC & Associates,
Chartered Accountant, Chennai



Justice A V Chandrashekar Bengaluru Former Judge, High Court of Karnataka and former Judicial Member, Karnataka State Administrative Tribunal



Pradeep Kumar Panja Bengaluru Former MD (Corporate Banking), SBI



Mrs Uma Shankar, Bengaluru Former ED, RBI

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