

Analysis of Financial Results March 2019

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# **Company Overview**

- Time tested Bank with over 95 years of banking history.
- O2 Pan-India footprint.
- 03 Robust technology and risk management systems.
- O4 Strong productivity, capital adequacy ratios.
- 05 Experienced management team & Professional Board.
- 06 Highest Standards of Corporate Governance.
- O7 Consistent track record of profit since inception.
- 08 Powered by KBL VIKAAS for Total Transformation.

# History

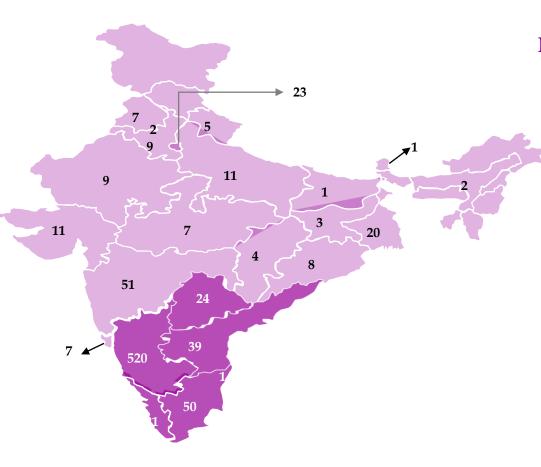
<u> </u>	
2017-19	<ul> <li>Customer base crossed the milestone of 1 crore.</li> <li>Business turnover crossed the historic milestone of ₹ 1,00,000 crore.</li> <li>Formed Investor Relation Cell.</li> <li>Networth of the Bank crossed ₹ 5,000 crs.</li> </ul>
2012-16	<ul> <li>Completed 1:2 rights issue to raise ₹ 658.96 crs.</li> <li>Unveiled KBL - VISION 2020 &amp; adopted Vision Statement.</li> <li>No. of branches crossed 500 &amp; No. of ATMs crossed 1,000.</li> <li>Business turnover crossed the milestone of ₹ 75,000 crore.</li> <li>Secured ISO 27001 : 2005 Certificate from NQA</li> <li>Launched ASBA facility</li> </ul>
2007-11	<ul> <li>□ Right issue of ₹ 457.03 crore in the ratio of 2:5.</li> <li>□ Launched Online Trading facility.</li> <li>□ Maiden QIP aggregate ₹ 160.83 crs.</li> <li>□ Completion of 100% core banking</li> </ul>
2002-06	<ul> <li>□ Floated general insurance JV along with Allahabad Bank, Indian Overseas Bank, Dabur Investments and Sompo Japan Insurance.</li> <li>□ Launched CDSL-DP services at select branches .</li> <li>□ Rights issue in the ratio of 2:1 to raise ₹ 160 crs.</li> <li>□ Right issue in the ratio of 1:2.</li> <li>□ Bancassurance tie-up with MetLife.</li> <li>□ Maiden bonus issue in the ratio of 1:1</li> </ul>
1997-2002	☐ Implementation of "Finacle" CBS in 2000
1977-96	□ Public issue of 45 lakh equity shares in October 1995 □ Became an authorised dealer of foreign exchange in 1977
1960-66	☐ Took over Sringeri Sharada Bank Ltd, Chitaldurg Bank & Bank of Karnataka, Hubli.
1924	☐ Incorporated on 18 <sup>th</sup> February 1924 at Mangalore by Late B R Vyasarayachar & other leading members of the South Kanara Region

# **Evolution**



- Business Turnover of ₹ 1,23,280 crore as on 31.03.2019.
- Networth of ₹ 5,785 **crore** as on 31.03.2019.
- 2,047 service outlets with 836 branches,
   1 Extension Counter and 1,210 ATMs
   (incl. 330 recyclers) in 542 centres
   across India as on 31.03.2019.
- Offers wide variety of corporate and retail banking products and services to over 10.3 million customers.
- Incorporated in **1924**, one of the oldest time tested private sector Banks.

# Pan-India footprint



Has the strongest presence in South India with 655 branches

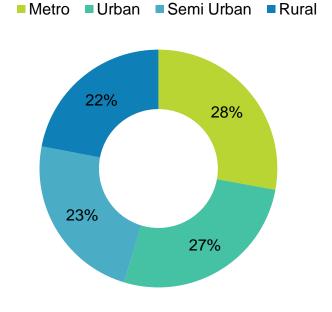
#### **Top 5 States:**

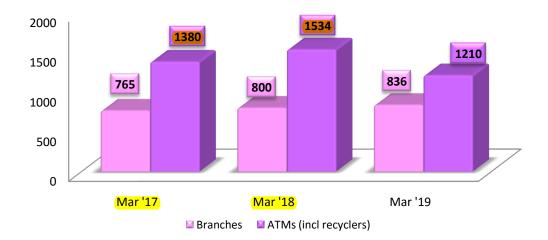
Karnataka (520), Maharashtra (51), Tamilnadu (50), Andhra Pradesh (39), Telangana (24)

#### Area wise distribution of Branches

#### Pan-India Presence

- ➤ Total 2,047 service outlets 836 branches, 1 Extension Counter & 1,210 ATMs, including 330 recyclers.
- ➤ Total 34 e-Lobbies & 291 mini e-Lobbies, all are having Recyclers.
- Specialized branches for Forex, Industrial, Agriculture, MSME, Corporate business & Financial Inclusion.
- ➤ 119 Financial Inclusion branches, 35 Ultra Small branches
- Expanding network in northern India also.





## Robust technology platform and risk management systems



## Strong technology platform

The existing "ISO 27001:2013" certificate encompassing the Information Security Management System (ISMS) at the Bank's Data Centre, Near line Site [NLS] at Bengaluru and Information Technology Department including the DR site [IT & DR] at Head Office, Mangaluru, has been renewed by AJA Registrars, UK, for a further period of three years up to March 2022, reflecting the Bank's continued commitment to technology adoption.



Also offers other
Products such as
NGRTGS, NEFT,
NECS, CTS, Online
Trading, ASBA facility,
Gift Card, Travel Card,
Biometric Smart Card
under Financial
Inclusion, PoS Network,
Online inward
remittance facility to

NRIs etc.

Implemented Lending
Automation Processing System
(LAPS) software for efficient life
cycle management of loan
accounts and improved
monitoring.

Implemented an Enterprise
Level Fraud Risk Management
System (ELFRMS) for effective
cyber fraud prevention across
delivery channels.

Pioneer in implementing "Finacle" (CBS) amongst the first generation private sector banks

State-of-art IT set up
which has enabled
Anytime Anywhere
Banking through alternate
delivery channels such as
ATMs, VISA International
Debit Card, RUPAY Debit
Card, Internet
Banking, Mobile
Banking, IMPS, e-lobby
etc.

Implemented 'M-Passbook'
(Mobile Passbook), 'KBL
Apna App' (SMS Banking),
'KBL-Mobile' (Mobile
Banking) app, 'BHIM KBL
UPI' app on Unified
Payment Interface, etc as
additional facilities for the
convenience of customers.

## Robust technology platform and risk management systems

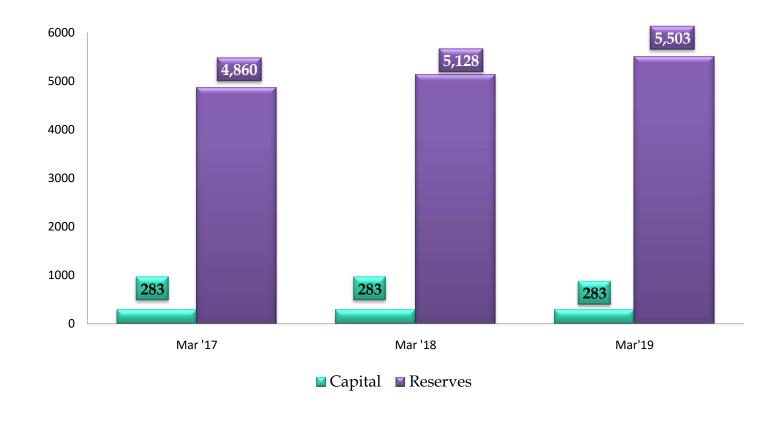
## Effective risk management system



- Periodical monitoring & reviewing of risk profile of the bank.
- Internal Credit Rating of all the borrowers: Credit exposure above INR 25 lakh are rated borrower-wise and credit facilities below INR 25 lakh & all schematic advances including agri-credit proposals are rated under 'Pool based approach'.
- 3 Continuous offsite surveillance of borrower accounts.
- Effective ALM/mid office set up to monitor Liquidity risk/ Market risk on a continuous basis.
- To effectively control possible frauds in "online transactions" done by customers, enterprise level fraud risk Management solution is implemented.
- 6 For effective Operational risk management:
  - Bank is building up a database of internal Loss data, near- miss cases and other Operational risk events, since Sept 2007.
  - o Bank has an effective AML monitoring system to scrutinize the customer transactions to ensure compliance to the extant guidelines.
- Bank has taken all necessary steps for migration to 'Basel II advanced approaches' under Credit, Market and Operational Risk and also complied with the extant 'Basel III' guidelines of RBI.
- Bank has implemented a scientific Fund Transfer Pricing (FTP) & Customer Profitability Management System (CPMS) to assess the performance of branches / products / portfolios / customers.

# Financial strength of the Bank

## Networth (₹ crs)



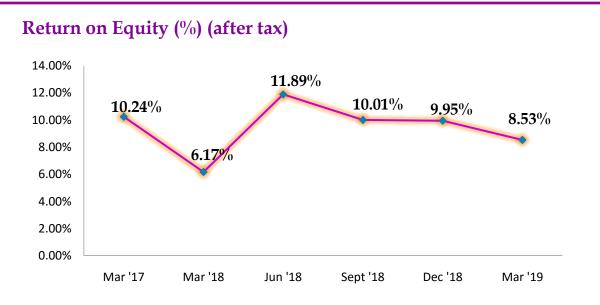
# Highlights - Q4 FY 19

3 Months 12 Months

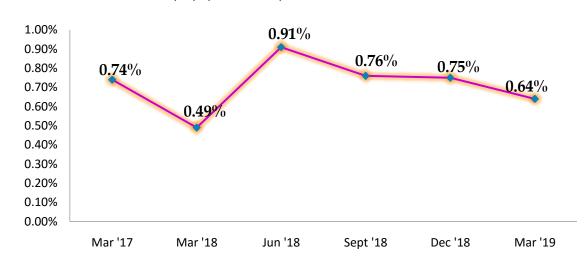
(₹ crs)

KPAs	Q4 FY 19	Q4 FY 18	Q4 FY 19	Q4 FY 18
Turnover	1,23,280	1,10,123	1,23,280	1,10,123
Operating profit	324.23	475.33	1,449.81	1,473.16
Net profit	61.73	11.00	477.24	325.61
Return on Asset	0.32%	0.06%	0.64%	0.49%
Earning per Share	2.18	0.39	16.89	11.52
Return on Equity	4.29%	0.81%	8.53%	6.17%
Net Interest Income	480.88	541.51	1,905.12	1,857.65
Net Interest Margin	2.87%	3.54%	2.93%	3.18%
Gross NPA	4.41%	4.92%	4.41%	4.92%
Net NPA	2.95%	2.96%	2.95%	2.96%
Cost to Income	57.97%	43.14%	50.13%	47.61%
CRAR (Basel III)	13.17%	12.04%	13.17%	12.04%

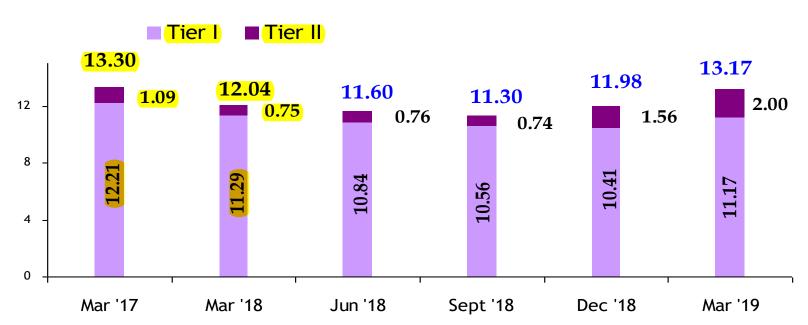
# **Return and Capital Adequacy Ratios**



#### Return on Assets (%) (after tax)

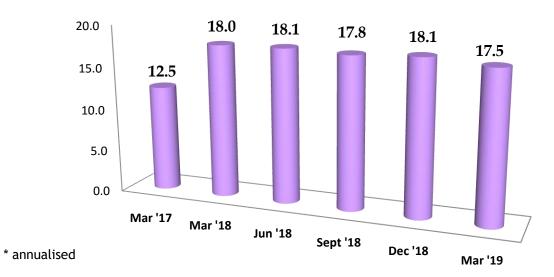


Capital Adequacy (%) - Basel III

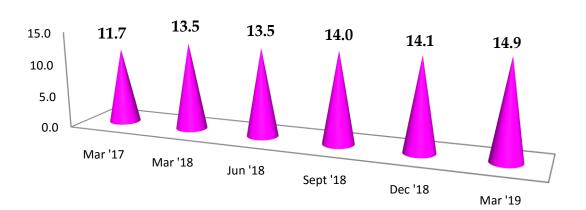


# **Productivity ratios**

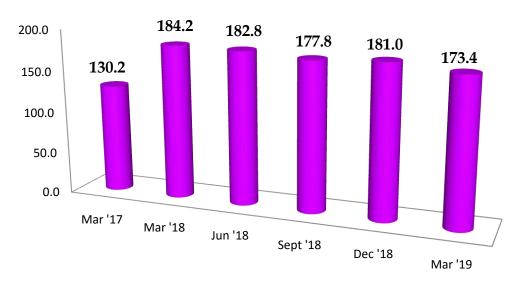
## Operating Profit per employee (₹ lakh) \*



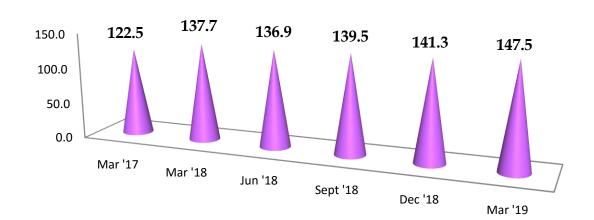
## Business per employee (₹ crs)



## Operating Profit per branch (₹ lakh) \*

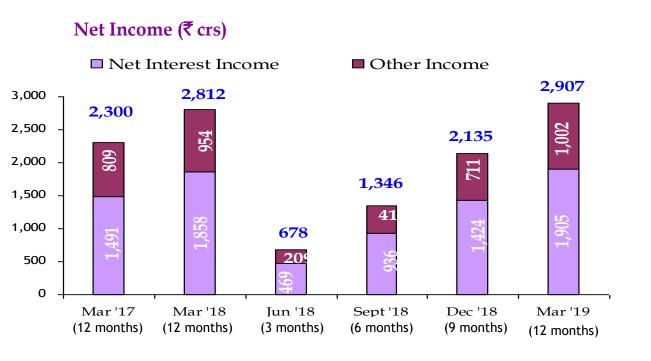


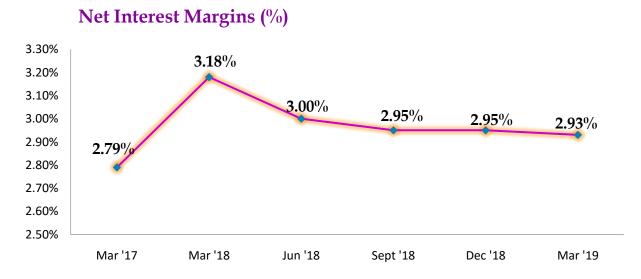
#### Business per branch (₹ crs)



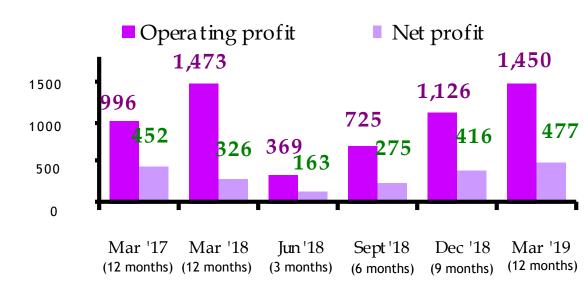


## **Income & Profit**

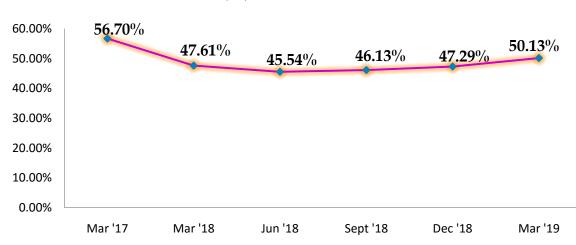




## Operating and Net Profit (₹ crs)



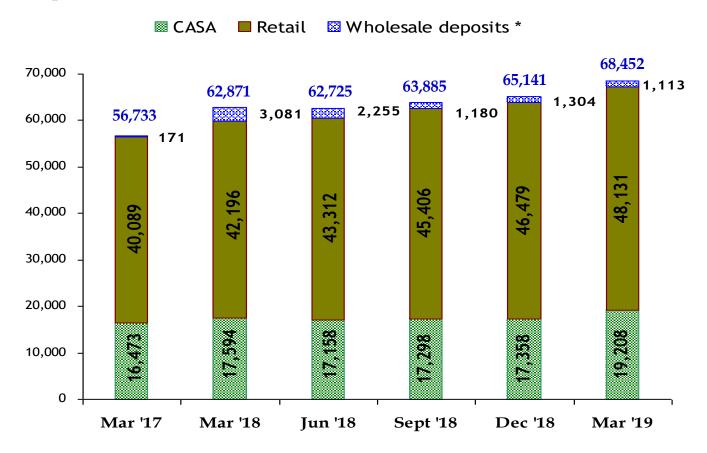
#### **Cost to Income Ratio (%)**



14

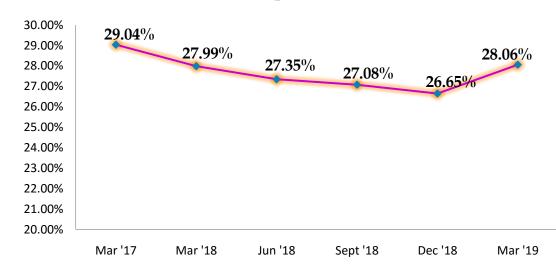
## **Deposits**

## Deposits (₹ crs)



## \* Wholesale deposits = Purchase liability + Certificates of deposit + Interbank deposits

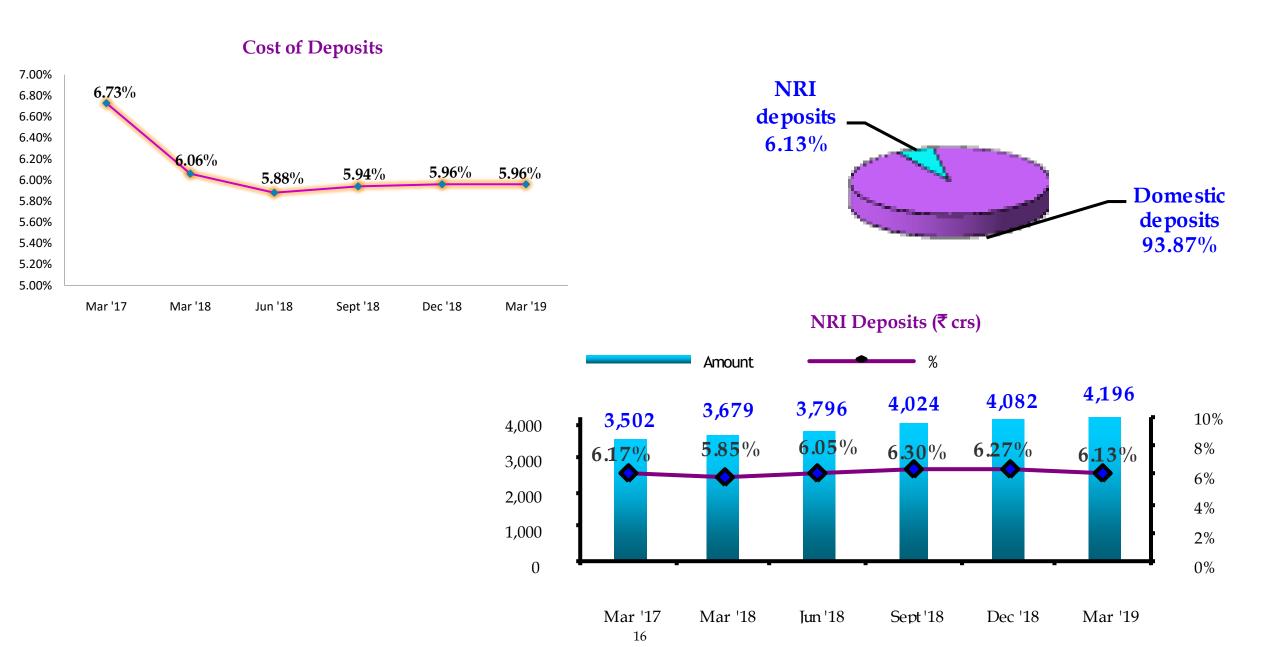
#### **CASA** share to total Deposits



#### Deposits break up (Mar '19)

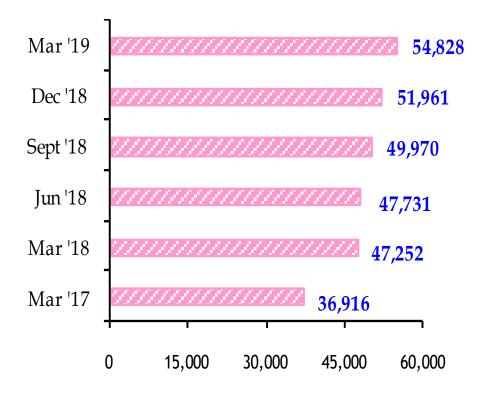


# **Deposits**



## **Advances**



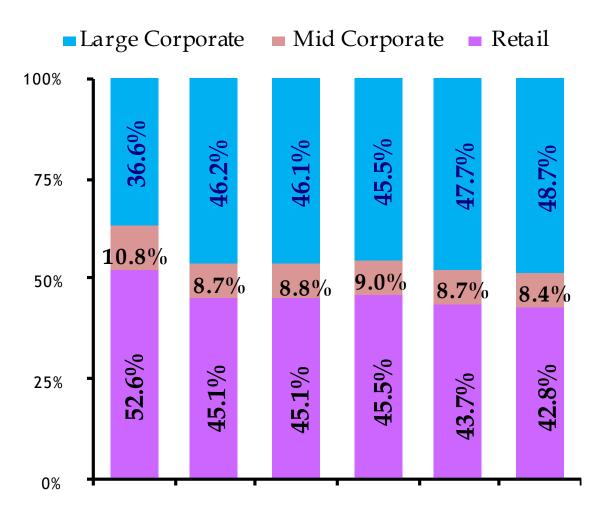


# External rating wise Credit Portfolio as of Mar '19 [Figures in brackets - as of Mar '18]

Rating	No of Borrowers	Balance O/s (in cr)	% to GBC	Of which, NPA - no. of borrowers	NPA - Bal o/s (cr)
AAA	<b>22</b> (18)	<b>7,925.19</b> (6,161.32)	<b>14.23</b> (12.77)	-	1
AA	<b>44</b> (36)	<b>6,284.86</b> (4,211.27)	<b>11.28</b> (8.73)	1	ı
A	<b>37</b> (28)	<b>1,789.11</b> (734.75)	<b>3.21</b> (1.52)	1	ı
BBB	<b>80</b> (63)	<b>1,860.20</b> (1,641.70)	<b>3.34</b> (3.40)	1 (-)	31.26 (-)
ВВ	<b>72</b> (71)	<b>1,719.83</b> (1,840.44)	<b>3.09</b> (3.81)	1 (1)	24.75 (22.72)
В	<b>33</b> (34)	<b>487.51</b> (509.37)	<b>0.88</b> (1.06)	2 (1)	90.64 (31.86)
С	<b>1</b> (1)	<b>12.95</b> (10.09)	<b>0.02</b> (0.02)	1 (-)	12.95 (-)
D	<b>23</b> (20)	<b>832.44</b> (1,001.35)	<b>1.49</b> (2.08)	10 (7)	638.09 (808.31)
Total	312 (271)	20,912.09 (16,110.29)	37.55 (33.39)	15 (9)	797.69 (862.89)
Gross Bank Credit		55,692.75 (48,245.51)			

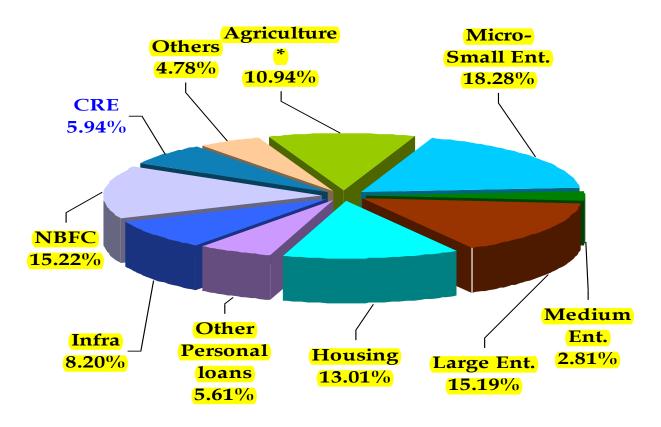
## **Advances**

#### **Retail & Corporate Advances (%)**



Mar '17 Mar '18 Jun '18 Sept '18 Dec '18 Mar '19

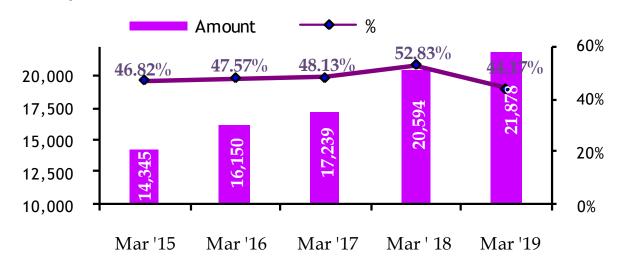
#### Segmentation of Gross Advances (Mar '19)



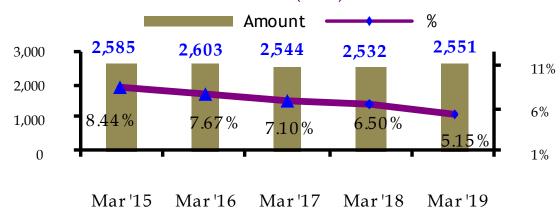
\*However, this works out to 15.81% of the ANBC of 31.03.2018.

## **Advances**

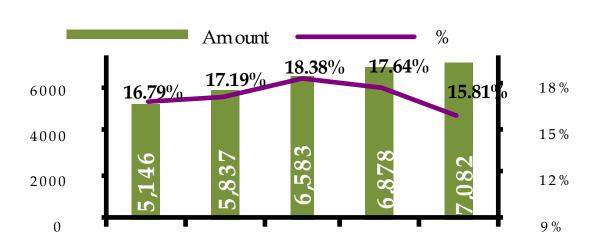
#### **Priority Sector Advances (₹ crs)**



#### Advances to Weaker Section (₹ crs)

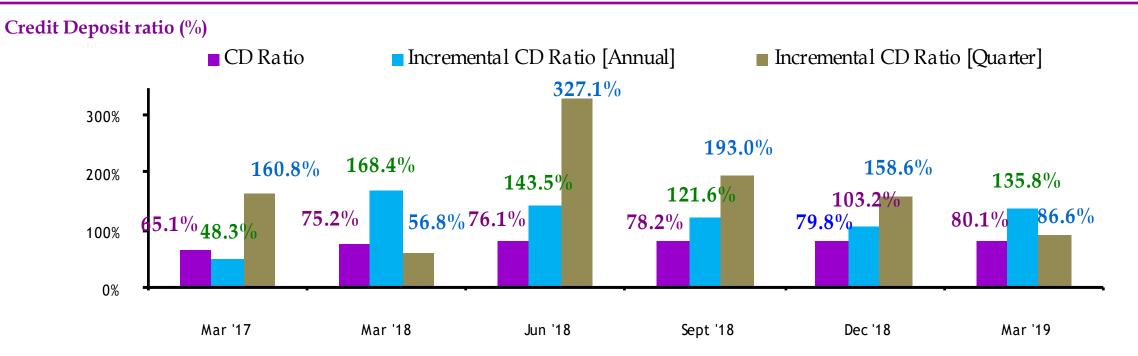


## **Agriculture Advances (₹ crs)**

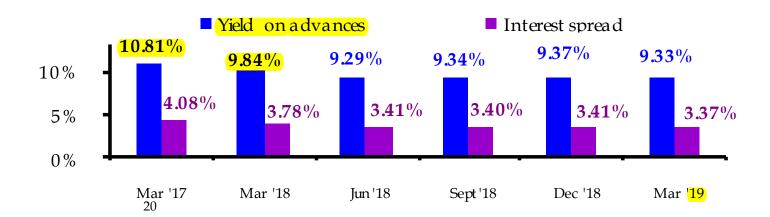


Mar '15 Mar '16 Mar '17 Mar '18 Mar '19

## CD Ratio & Yield on Advances

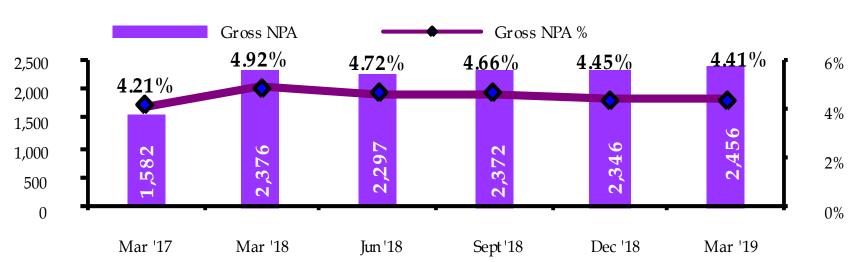


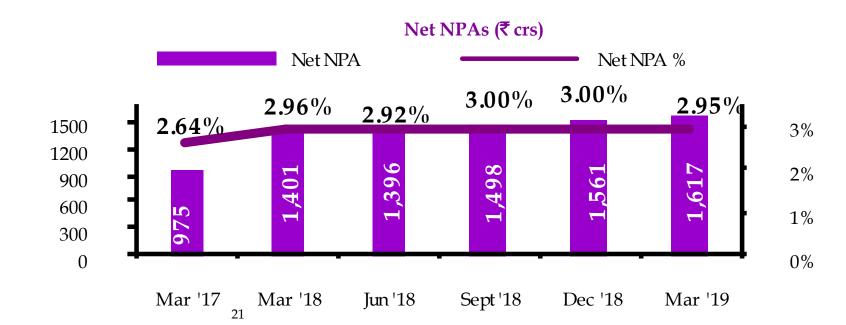
Yield on Advances & Interest Spread (%)



## **NPAs**



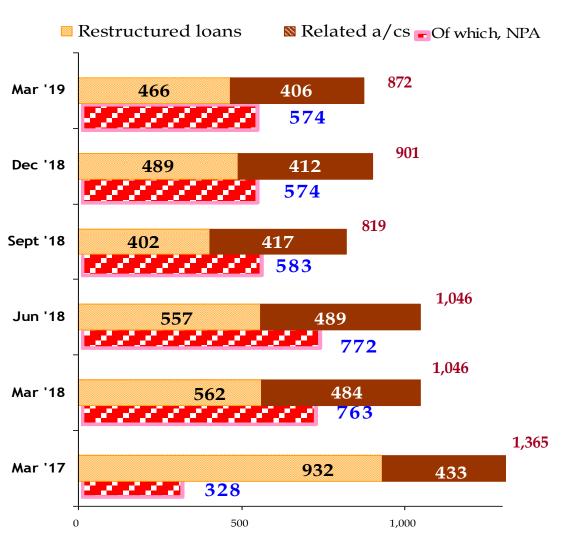




## **Restructured Advances**



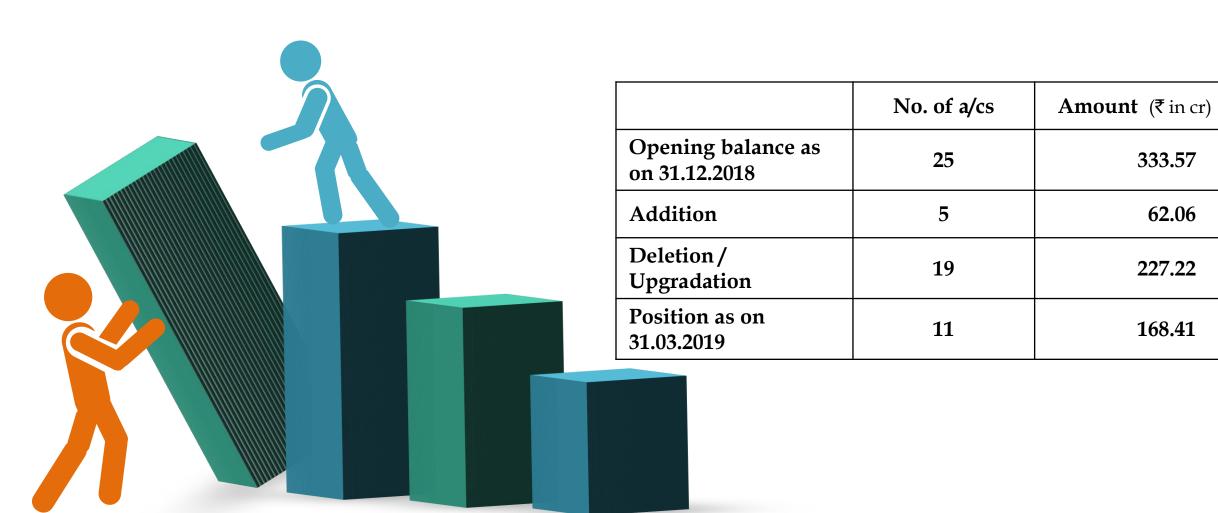
#### Restructured loans & related accounts



## Sector wise Restructured Adv. as Mar '19:

Sector	Restructured Adv.	Of which, NPA	
<b>Large Industry</b>	380.99	380.99	
Infrastructure	168.55	<b>167.88</b>	
MSME [excl. Infrastructure]	134.08	<b>16.07</b>	
Agriculture	68.92	8.73	
Education [Individual + Institution]	49.65	-	
Housing	25.32	0.01	
Others	22.13	-	
<b>Consumption loans</b>	22.09	0.03	
Wholesale/Retail Trade [excl. services]	0.67	-	
<b>Grand Total</b>	872.40	573.71	

## **SMA2 Movement**



333.57

62.06

227.22

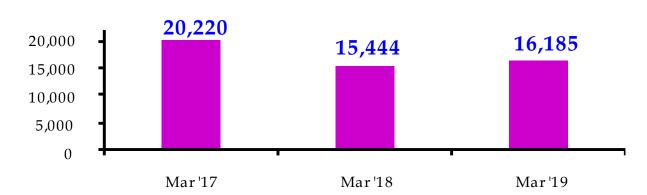
168.41

## **Investments**

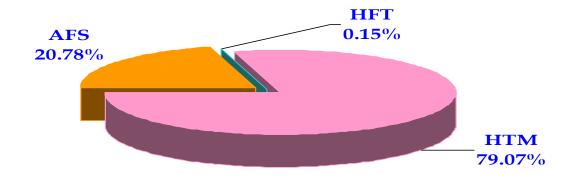
**Shares** 

0.35%

## **Investments** [excl. RIDF] (₹ crs)



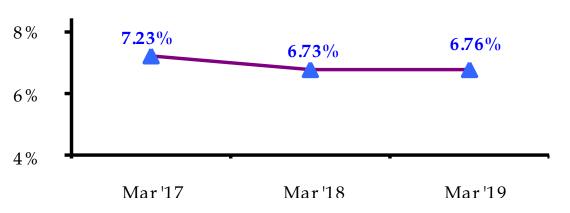
# Debentures , Bonds, CD, MF 15.28% SLR 84.37%



#### **Duration**

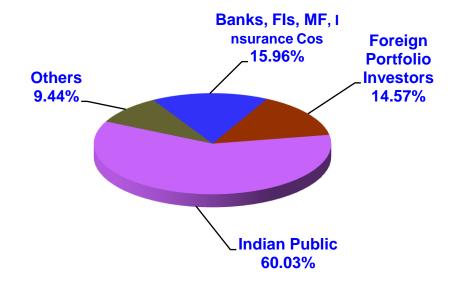
AFS	HFT	HTM	TOTAL
2.30	0.01	5.22	4.58

## **Yield on Investments** (%)

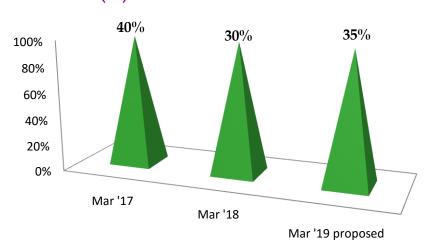


## Share holders' value

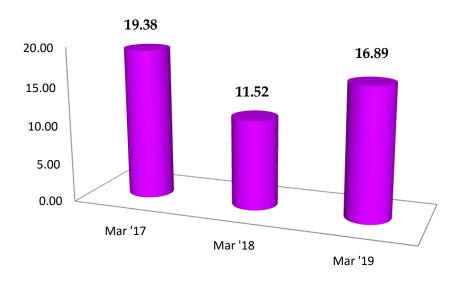
#### Share holding pattern (Mar '19)



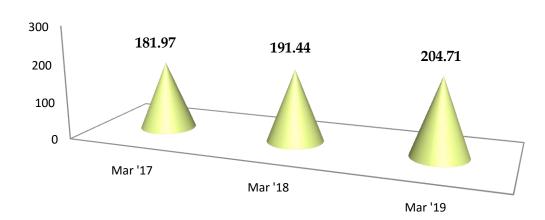
#### Dividend (%)



#### **Earning Per Share (₹)**



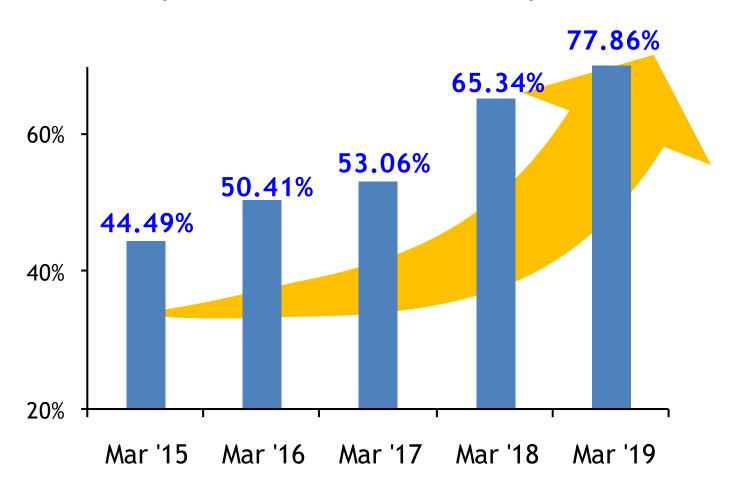
#### Book value (₹)



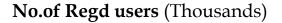
# **Leveraging on Technology**

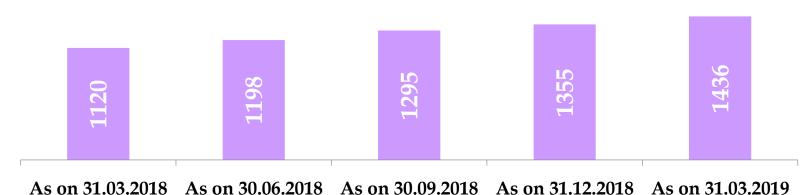
Migration to Digital Channel

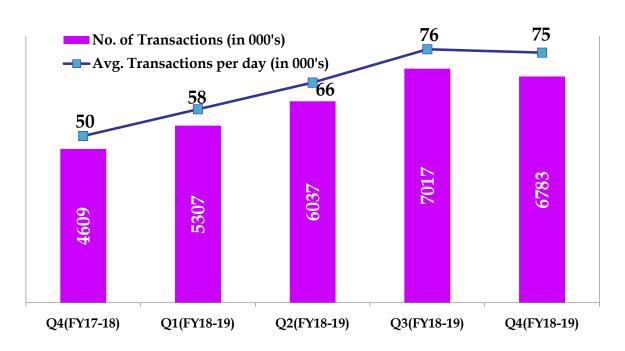
[share of ADC transactions to total CBS transactions]

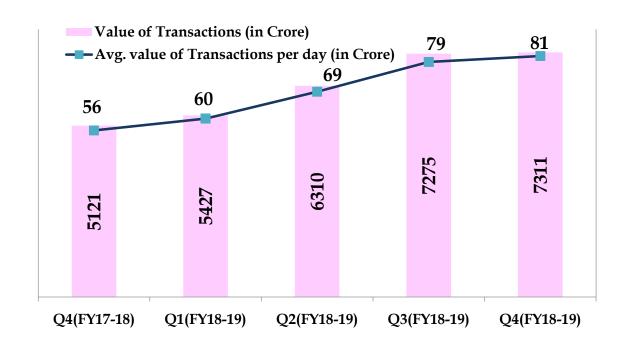


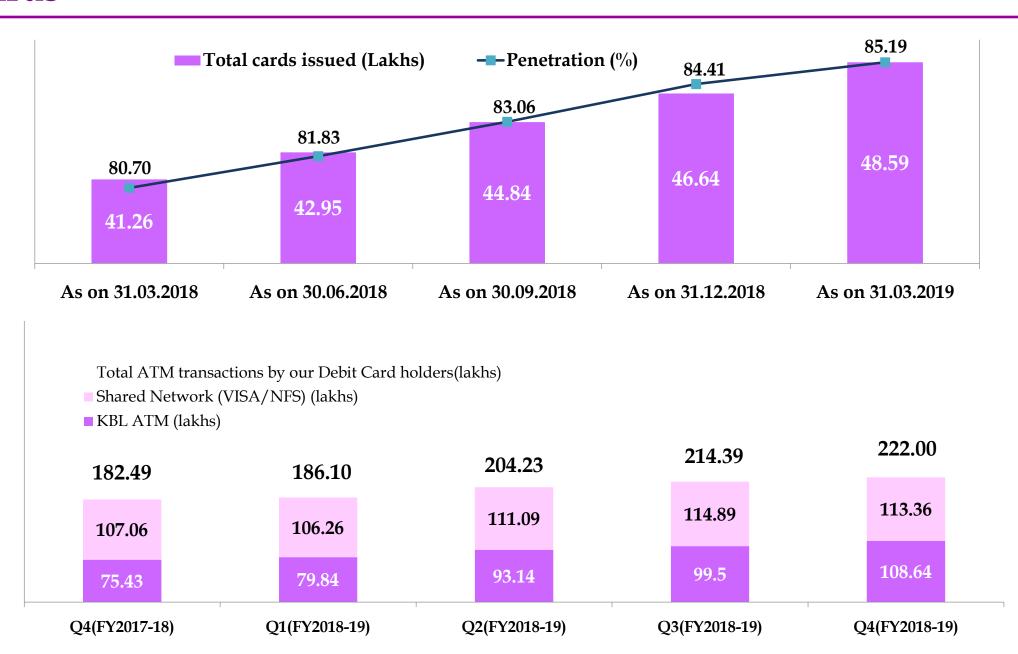
# **Mobile Banking**



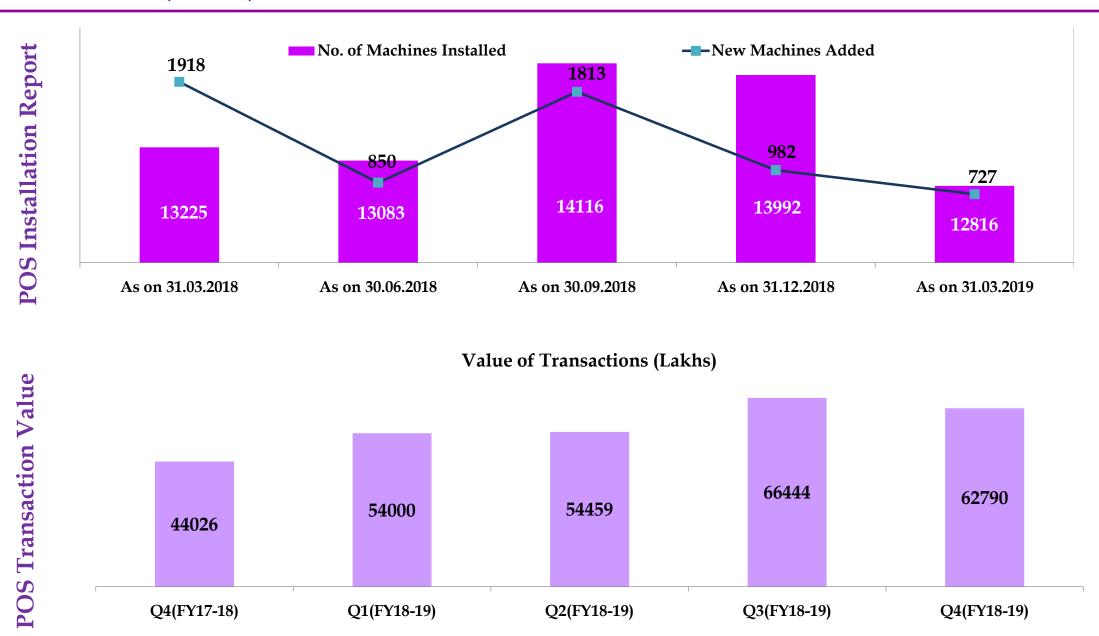






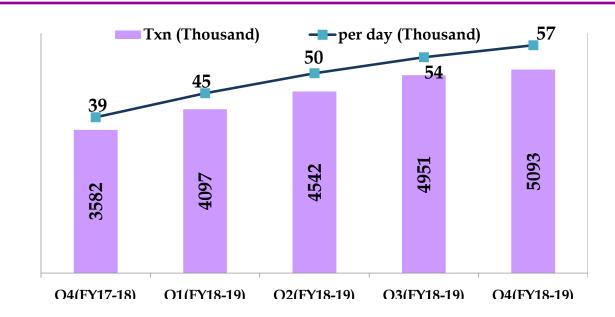


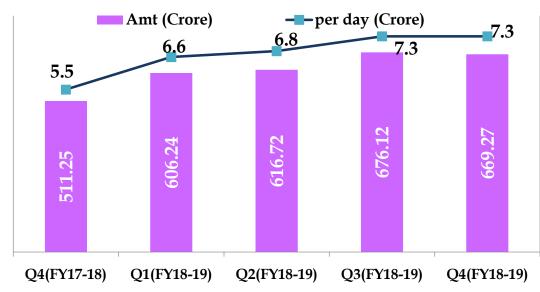
# Point of Sale (POS) Business

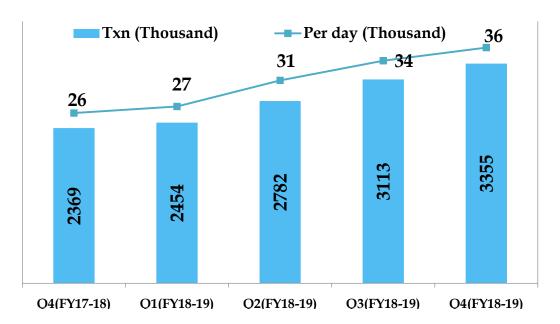


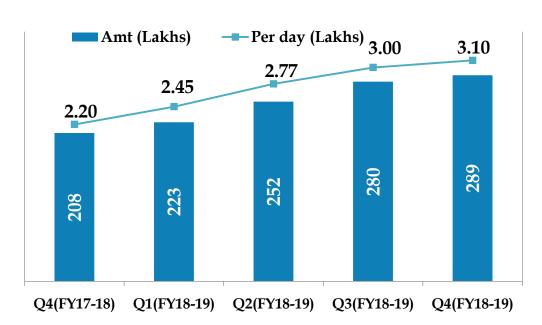
## **POS & ECOM transactions**











# Annexure



# **Deposits & Advances**

**Priority Sector Advances** 

**Advances to Weaker Section** 

**Total Advances** 

**Agri Advances** 

**MSE Advances** 

₹crs	<u>Mar-17</u>	<u>Mar-18</u>	<u>Mar-19</u>
Total Deposits	56,733	62,871	68,452
CASA Deposits	16,473	17,594	19,215
Retail Deposits	40,089	42,196	48,125
Wholesale Deposits	171	3,081	1,113

32

36,916

17,239

6,583

8,496

2,544

47,252

20,594

6,878

9,683

2,532

54,828

21,787

7,082

10,178

2,551

# **Income & Expenditure**

₹crs	Mar-17 [12 months]	Mar-18 [12 months]	Mar-19 [12 months]
Interest Income	5,185	5,424	5,906
Interest Expense	3,694	3,566	4,001
Net Interest Income	1,491	1,858	1,905
Fee Income	505	757	839
Treasury Income	304	197	163
Non-Interest Income	809	954	1,002
Total Income (Net of Interest Expense)	2,300	2,812	2,907
Operating Expenses	1,304	1,339	1,457

33

996

544

452

1,473

1,147

326

1,450

973

477

Provision for loan losses in Adv./losses in Invts./Taxes/

**Operating Profit** 

other

**Net Profit** 

# Interest Income O- Interest Ermanditure

Interest Income & Interest Expenditure		
₹crs	<u>Mar-17</u>	
<b>. 61</b> 3	[12 months]	
<u>Interest Income</u>		

**Interest on Advances** 

**Interest on Deposits** 

Other interest

Other interest

**Interest on Investments** 

**Interest Income** 

**Yield on Advances** 

**Interest Expense** 

**Interest Expense** 

**Cost of Deposits** 

**Net Interest Income** 

**Net Interest Income** 

**Interest Spread in Lending** 

Net Interest Margin on average earning assets

Adjusted yield on Invts.

**Mar-18** 

[12 months]

5,424

4,082

1,162

9.84%

7.31%

3,566

3,473

6.06%

1,858

3.78%

3.18%

93

180

5,185

3,794

1,271

10.81%

8.88%

3,694

3,601

6.73%

1,491

4.08%

2.79%

34

93

120

**Mar-19** 

[12 months]

5,906

4,698

1,106

9.33%

7.58%

4,001

3,823

**5.96%** 

1,905

3.37%

2.93%

178

102

# Capital Adequacy under BASEL III

**Total Tier I Capital** 

**Total Tier II Capital** 

**Total CRAR** 

Capital Macquacy affact DMSEL III					
₹crs	<u>Mar-17</u>	<u>Mar-18</u>	<u>Mar-19</u>		
Total Risk Weighted Assets	38,902	44,981	47,880		
Total Capital Fund	5,172	5,414	6,307		

Paid up Equity Capital

Reserves under Tier I Cap.

**Subordinated Debt Fund** 

**CRAR Tier I Capital** 

**CRAR Tier II Capital** 

**Surplus Provisions & Reserves** 

**CRAR Common Equity Tier I Capital** 

4,749

283

4,467

423

258

165

13.30%

**12.21%** 

12.21%

1.09%

5,079

283

4,796

335

235

100

12.04%

11.29%

11.29%

0.75%

5,349

283

5,067

959

164

795

**13.17%** 

**11.17**%

**11.17**%

2.00%

# **Corporate Social Responsibility**

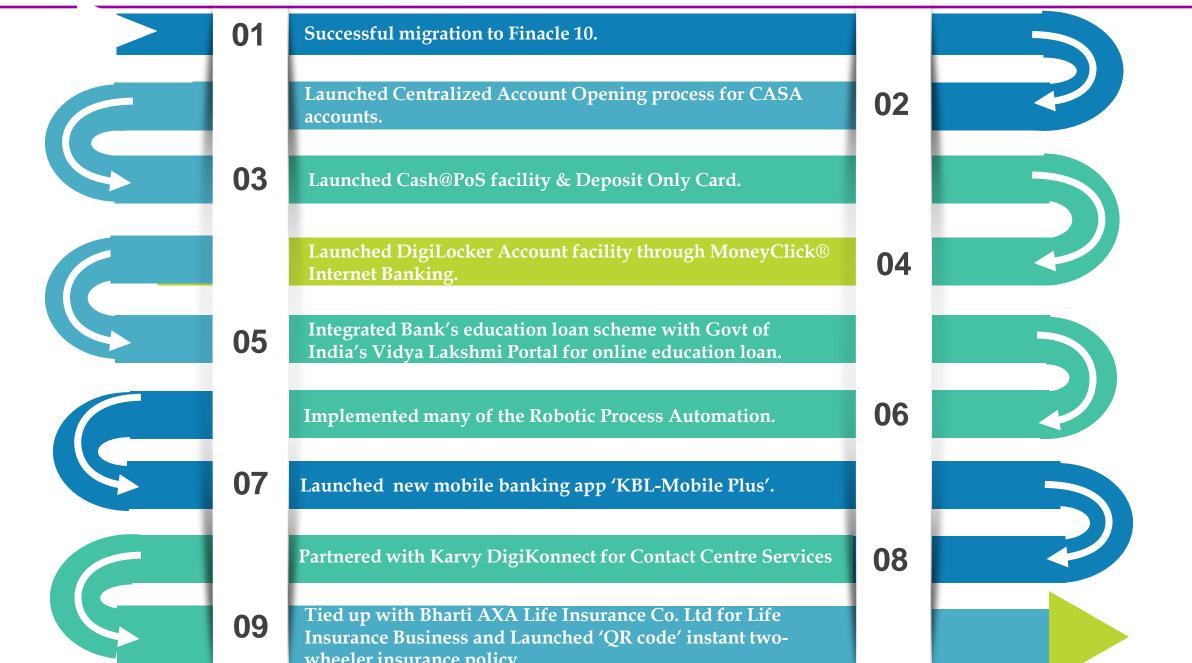


Foundation Stone Laying ceremony of the open stage theatre proposed to be constructed with the support of the Bank under its CSR initiatives at the premises of University College, Mangaluru.



Donation of the Embosser machine to M/s Mitra Jyoti for promoting the training and education of visually impaired students.

# Other initiatives / developments



## **KBL-Vikaas – Bank's Transformation Journey**

## BCG as transformation consultant

#### As a part of Transformation journey

- ➤ Launched Regional Loan Processing Centres [RLPCs] at all the Regions.
- Focus on Housing, Retail & MSME loans at these RLPCs.
- > Tied up with more number of DSAs, BSAs and MRAs, pan India, to strengthen the credit portfolio.
- ➤ Tied up with Fintech companies for Digital Home Loan sourcing.
- Launched "KBL FORCE" an integrated Lead Management System (LMS) and KBL-FORCE (LMS) Mobile App.
- Verticalized Credit Department as "Sales vertical" and "Sanctions vertical".
- ➤ Introduced Collection Management System.

- ➤ Launched "KBL KOLLECT+" a Collection tool, on pilot basis at Regional Collection Hub in Bengaluru.
  - Launching of Monitoring Excellence Initiatives.
- A new institutional SB product called KBL SB-TASC (Trusts, Associations, Societies & Clubs) was launched.
- > Implementation of Employee Satisfaction and Career Development System [ESCDS] and Key Result Area [KRA].
- Launched ESOP scheme.
- Revamped Internet Banking to improve customer experience.
- ➤ Bank's first 'Digi Branch' was inaugurated at Bengaluru.
- Established Digital Centre of Excellence (DCoE).

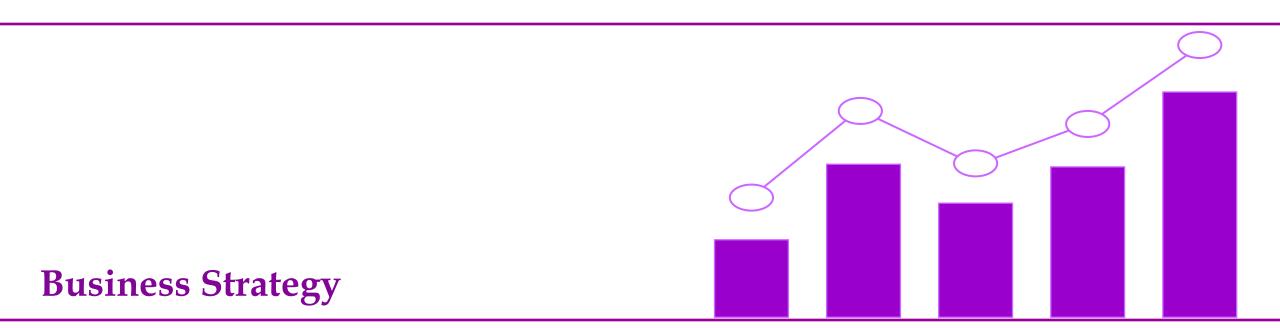
## Awards & Accolades

## Awards & accolades received during the FY 2018-19:

- ❖ "SMEs Excellence Award 2018" under "Excellent Service
  (Private sector)" category, instituted by ASSOCHAM.
- ❖ "Best MSME Bank Award Runner Up" instituted by Chamber of Indian Micro Small & Medium Enterprises [CIMSME].
- \* "Best Performing Bank" under the following categories of Atal Pension Yojana,
  - 'People First' campaign at Tamilnadu for 100% branch activation,
  - 'Icons of inspiration' campaign, held during 2017-18,
  - 'Best Private Bank' during 2017-18,
  - 'Winners Arts of Possible' campaign 2018-19,
  - 'Winners of Winning Wednesday' campaign New Delhi - R K Puram Branch,
  - 'Winners of Winning Wednesday' campaign Delhi Regional Office,
  - Lead to Leap for FY 2018-19,
- ❖ STP Award 2017: In recognition of Bank's outstanding payment formatting and straight through rate, instituted by Bank of New York, Mellon.



- **ET Now BFSI Awards** under
  - "Bank with Best Technology Orientation"
  - "Best Corporate Social Responsibility Practices"
- **ET Now World HRD Congress Awards** under
  - "Bank E-Learning module online"
  - "Best Employee Engagement in Banking Sector"
  - "Best Change Management Program"
  - "Best Learning & Development Strategy"
  - "Best use of Training in Employee Engagement".
- ASSOCHAM Social Banking Excellence Awards 2018 :
  - Winner Technology
  - Runner Up Priority sector lending other than Agriculture
  - Runner Up Overall best social banking.
- IBA Banking Technology awards 2019 in "Most Customer Centric Bank" under Small bank category.







B

Business Turnover of ₹1,44,000 crore. Opening of 24 new Branches to take the total no. of Branches to 860.



To introduce following products & services:

- ❖ Digitization for housing, personal & auto loans.
- **❖** Launching of online mutual fund platform
- Setting up of Contact Centre

C

Other initiatives:

- Opening of Regional Collection Hubs at all Ros
- **\*** Rebranding exercise
- ❖ Women @ KBL a special initiative to create career path for women employees
- Starting a wholly owned non-financial subsidiaryKBL Services (P) Ltd.

# **Business Strategy**

#### □ Focusing on customer onboarding to increase CASA as well as cross selling. Minimum space maximum business. **Digital Banking initiatives** ☐ Focusing on digital marketing of Bank's products & services ☐ Value addition to Bank's existing **Credit augmentation** Mobile Banking channel ☐ Focusing on MSME sector ☐ Installation of self service kiosks ☐ Focusing on mid-corporate & retail ☐ Comprehensive IT and Digital sectors Strategy - Requirement of critical ☐ Redesigning Home loan product applications and IT infrastructure ☐ Flow based lending and an exclusive personal loan product. Para banking activities.

- NPA & Stressed Assets management
  - ☐ Minimizing slippages and improving recovery management.
  - ☐ A comprehensive collection mechanism.

Partnering with an efficient call center handling company for handling service calls for better customer service and handling sales and collection calls for marketing and credit monitoring.

**CASA** deposits



WE EXPRESS OUR **HEARTFELT GRATITUDE** TO ALL OUR STAKE HOLDERS FOR THEIR TRUST & SUPPORT AND **SOLICIT THEIR CONTINUED** PATRONAGE, AS WE **CONTINUE OUR JOURNEY** WITH RENEWED **DEDICATION & COMMITMENT TO** MAKE OUR BELOVED KARNATAKA BANK A FINANCIAL POWER HOUSE.

## **Board of Directors**



P Jayarama Bhat Non Executive Chairman



Mahabaleshwara M S
Managing Director & CEO



Ashok Haranahalli Bengaluru Advocate



Rammohan Rao Belle Bengaluru Former MD & CEO, SBI Gen. Insu. Co. Ltd



B A Prabhakar Bengaluru Former Chairman & MD of Andhra Bank



U R Bhat Mumbai Investment Adviser & Columnist



Keshav Krishnarao Desai Hubballi Businessman



D. Surendra Kumar, Shri Kshethra Dharmastala, Dakshina Kannada Educationist



Mrs Mythily Ramesh,
Bengaluru
IT Professional and Co-Founder &CEO of NextWealth

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