

### Analysis of Financial Results September 2019

# **Table of contents**



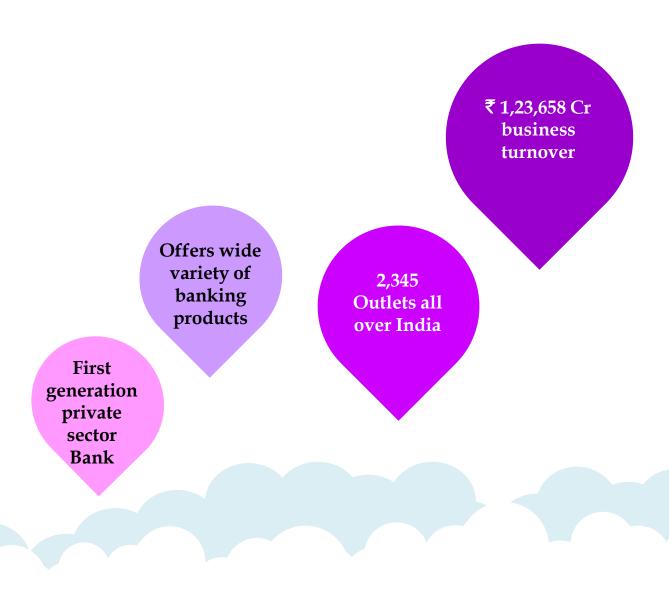
# **Company Overview**



# History

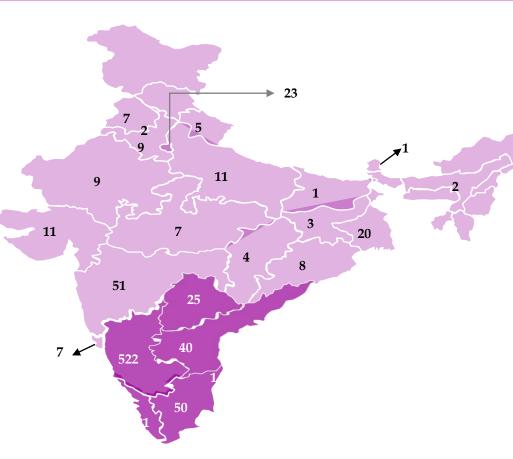
2017-19	<ul> <li>Customer base crossed the milestone of 1 crore.</li> <li>Business turnover crossed the historic milestone of ₹ 1,00,000 crore.</li> <li>Formed Investor Relation Cell.</li> <li>Networth of the Bank crossed ₹ 5,000 crs.</li> </ul>
2012-16	<ul> <li>Completed 1:2 rights issue to raise ₹ 658.96 crs.</li> <li>Unveiled KBL - VISION 2020 &amp; adopted Vision Statement.</li> <li>No. of branches crossed 500 &amp; No. of ATMs crossed 1,000.</li> <li>Business turnover crossed the milestone of ₹ 75,000 crore.</li> <li>Secured ISO 27001 : 2005 Certificate from NQA</li> <li>Launched ASBA facility</li> </ul>
2007-11	<ul> <li>Right issue of ₹ 457.03 crore in the ratio of 2:5.</li> <li>Launched Online Trading facility.</li> <li>Maiden QIP aggregating ₹ 160.83 crs.</li> <li>Completion of 100% core banking</li> </ul>
2002-06	<ul> <li>□ Floated general insurance JV along with Allahabad Bank, Indian Overseas Bank, Dabur Investments and Sompo Japan Insurance.</li> <li>□ Launched CDSL-DP services at select branches .</li> <li>□ Rights issue in the ratio of 2:1 to raise ₹ 160 crs.</li> <li>□ Right issue in the ratio of 1:2.</li> <li>□ Bancassurance tie-up with MetLife.</li> <li>□ Maiden bonus issue in the ratio of 1:1</li> </ul>
1997-2002	Implementation of "Finacle" CBS in 2000
1977-96	<ul> <li>Public issue of 45 lakh equity shares in October 1995</li> <li>Became an authorised dealer of foreign exchange in 1977</li> </ul>
1960-66	Took over Sringeri Sharada Bank Ltd, Chitaldurg Bank & Bank of Karnataka, Hubli.
1924	Incorporated on 18 <sup>th</sup> February 1924 at Mangalore by Late B R Vyasarayachar & other leading members of the South Kanara Region

# **Evolution**



- Business Turnover of ₹ 1,23,658 crore as on 30.09.2019.
- Networth of ₹ 5,948 crore as on 30.09.2019.
- 2,345 service outlets with 840 branches,
  1 Extension Counter, 1,084 ATMs and
  420 recyclers in 546 centres across
  India as on 30.09.2019.
- Offers wide variety of corporate and retail banking products and services to over 10.6 million customers.
- Incorporated in **1924**, one of the oldest time tested private sector Banks.

# **Pan-India footprint**



Has the strongest presence in South India with 659 branches

### Top 5 States:

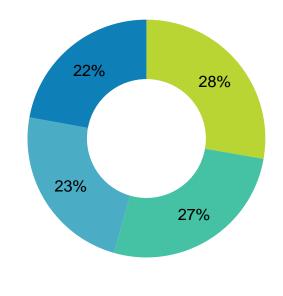
Karnataka (522), Maharashtra (51), Tamilnadu (50), Andhra Pradesh (40), Telangana (25)

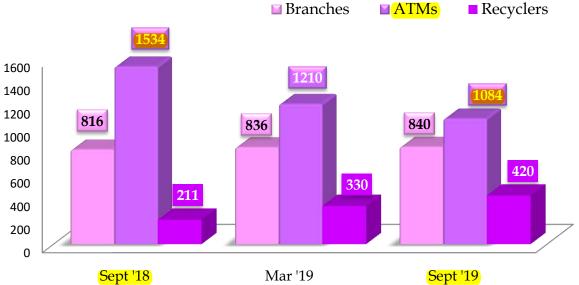
### **Pan-India** Presence

- Total 2,345 service outlets 840 branches, 1 Extension Counter, 1,084 ATMs & 420 recyclers.
- Total 34 e-Lobbies & 376 mini
   e-Lobbies, all are having Recyclers.
- Specialized branches for Forex, Industrial, Agriculture, MSME, Corporate business & Financial Inclusion.
- 121 Financial Inclusion branches,
   35 Ultra Small branches
- Expanding network in northern India also.

### Area wise distribution of Branches

■ Metro ■ Urban ■ Semi Urban ■ Rural







#### Strong technology platform

The existing "ISO 27001:2013" certificate encompassing the Information Security Management System (ISMS) at the Bank's Data Centre, Near line Site [NLS] at Bengaluru and Information Technology Department including the DR site [IT & DR] at Head Office, Mangaluru, has been renewed by AJA Registrars, UK, for a further period of three years up to March 2022, reflecting the Bank's continued commitment to technology adoption.



Also offers other Products such as NGRTGS, NEFT, NECS, CTS, Online Trading, ASBA facility, Gift Card, Travel Card, Biometric Smart Card Under Financial Inclusion, PoS Network, Online inward remittance facility to NRIs etc. Implemented Lending Automation Processing System (LAPS) software for efficient life cycle management of loan accounts and improved monitoring.

Implemented an Enterprise Level Fraud Risk Management System (ELFRMS) for effective cyber fraud prevention across delivery channels.

Established DCOE for better TAT & risk management.

Pioneer in implementing "Finacle" (CBS) amongst the first generation private sector banks

State-of-art IT set up which has enabled Anytime Anywhere Banking through alternate delivery channels such as ATMs, VISA International Debit Card, RUPAY Debit Card, Internet Banking, Mobile Banking, IMPS, e-lobby etc. Implemented 'M-Passbook' (Mobile Passbook), 'KBL Apna App' (SMS Banking), 'KBL-Mobile Plus' (Mobile Banking) app, 'BHIM KBL UPI' app on Unified Payment Interface, etc as additional facilities for the convenience of customers.

### Effective risk management system

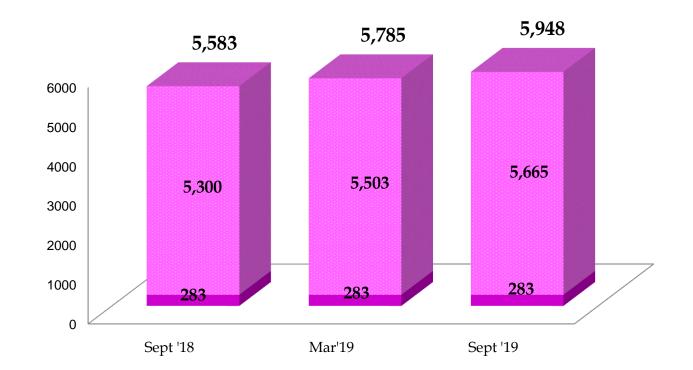
- Periodical monitoring & reviewing of risk profile of the bank.
- 2 Internal Credit Rating of all the borrowers: Credit exposure above INR 25 lakh are rated borrower-wise and credit facilities below INR 25 lakh & all schematic advances including agri-credit proposals are rated under 'Pool based approach'.
- 3 Continuous offsite surveillance of borrower accounts.
  - Effective ALM/mid office set up to monitor Liquidity risk/ Market risk on a continuous basis.
- 5 Enterprise level fraud risk management system to effectively control / prevent online suspicious transactions done by customers & other digital channel transactions.
- 6
- Effective Operational risk management by:
  - building up a database of internal Loss data, near- miss cases and other Operational risk events, since Sept 2007.
  - AML monitoring system to scrutinize the customer transactions to ensure compliance to the extant guidelines.

- 7
- Moving towards migration to 'Basel II advanced approaches' under Credit, Market and Operational Risk and also complied with the extant 'Basel III' guidelines of RBI.



Implemented a scientific Fund Transfer Pricing (FTP) & Customer Profitability Management System (CPMS) to assess the performance of branches / products / portfolios / customers.

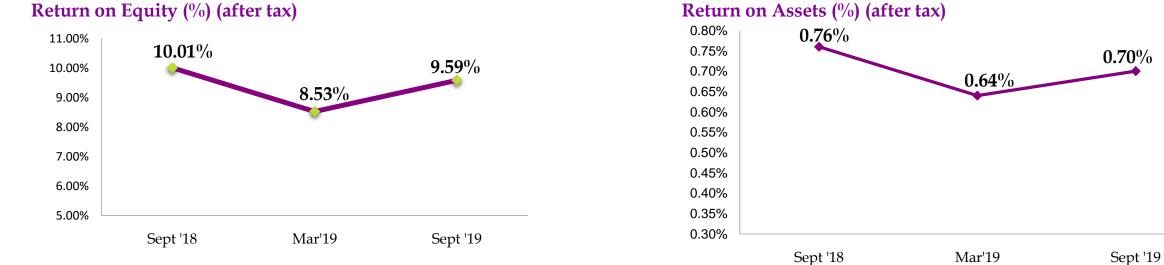
# **Financial strength of the Bank**



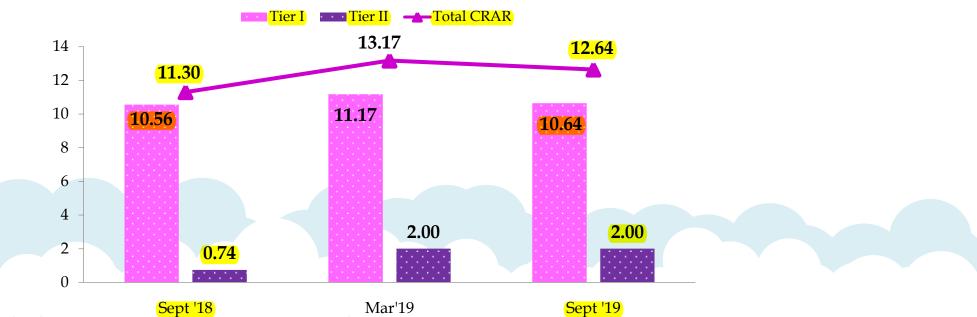
### Networth (₹ crs)

Highlights – Q2 FY20		3 Months			6 Months			
	KPAs		Q2 FY 20	Q2 FY 19		H1 FY 20	H1 FY 19	(₹ crs)
	Turnover	1	1,23,658	1,13,854	1	1,23,658	1,13,854	
	Operating profit	1	413.43	356.33	1	763.44	725.21	
	Net profit		105.91	111.86	1	281.33	275.10	
	Return on Asset		0.53%	0.61%		0.70%	0.76%	
	Earning per Share (not annualized)		3.75	3.96	1	9.95	9.73	
	Return on Equity		7.12%	8.02%		9.59%	10.01%	_
	Net Interest Income	1	498.72	467.71	1	993.31	936.29	
	Net Interest Margin		2.82%	2.91%		2.80%	2.95%	
	Gross NPA	1	4.78%	4.66%	1	4.78%	4.66%	
	N <mark>et NPA</mark>	1	<mark>3.48%</mark>	<mark>3.00%</mark>	1	3.48%	3.00%	
	Cost to Income	1	48.80%	<b>46.73</b> %	1	50.65%	46.13%	
	CRAR (Basel III)	1	12.64%	11.30%	1	12.64%	11.30%	

## **Return and Capital Adequacy Ratios**

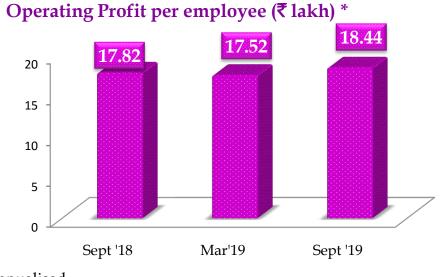


Capital Adequacy (%) - Basel III

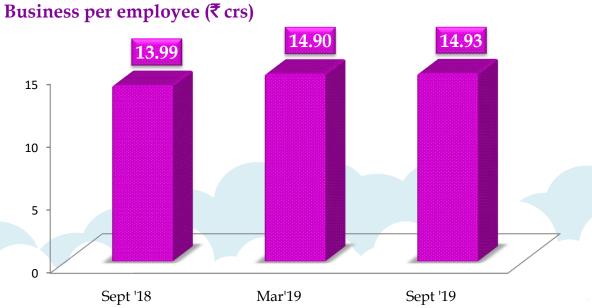


#### **Return on Equity (%) (after tax)**

# **Productivity ratios**



\* annualised



#### **Operating Profit per branch (₹ lakh) \***



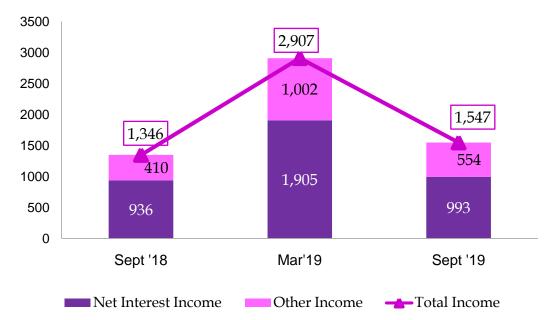
#### Business per branch (₹ crs)



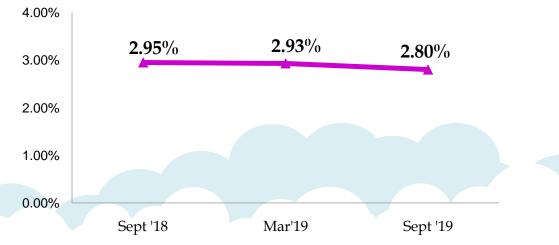


### Income & Profit

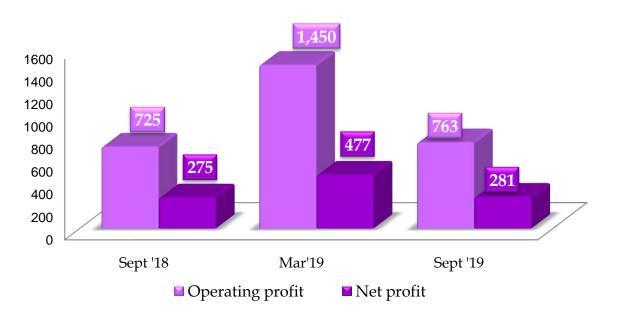
Net Income (₹ crs)



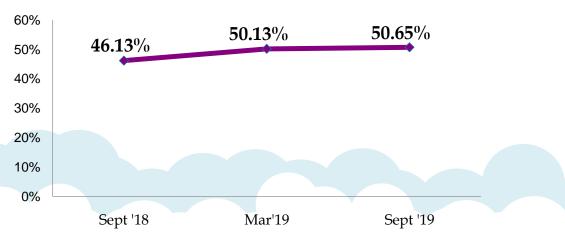
### Net Interest Margins (%)



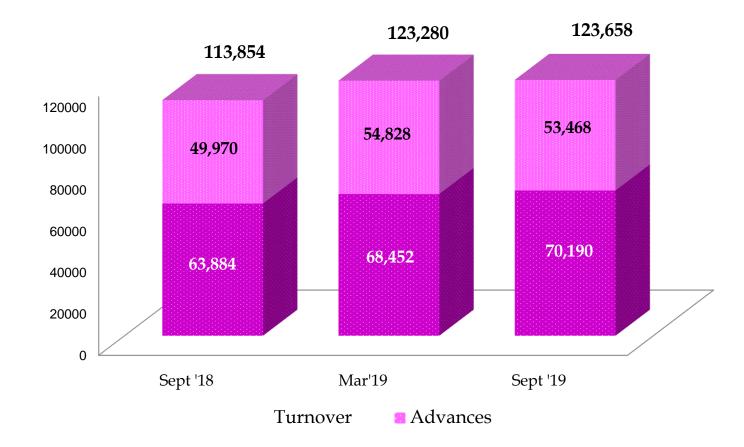
#### **Operating and Net Profit (₹ crs)**



#### Cost to Income Ratio (%)

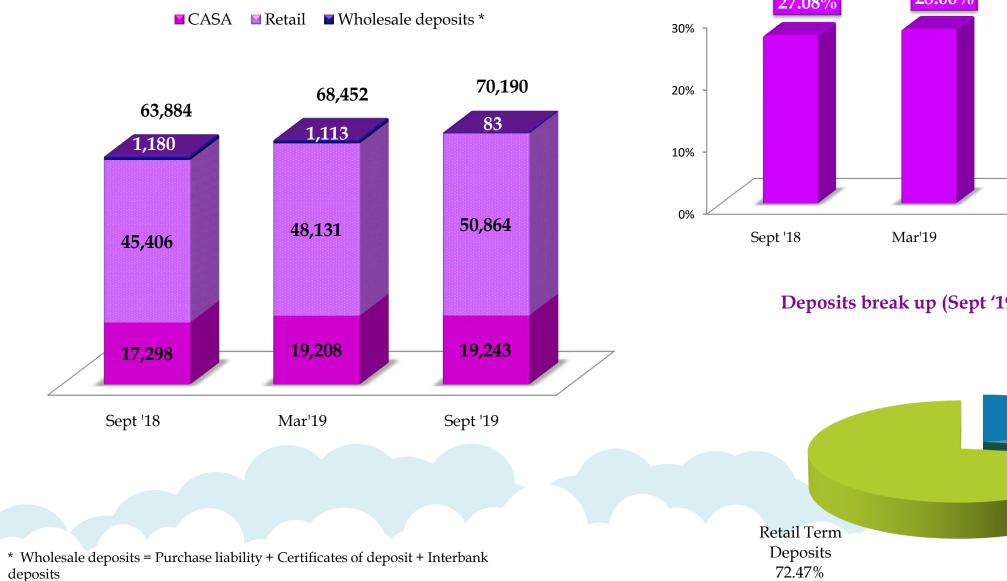


### Business Turnover (₹ crs)



### **Deposits**

### Deposits (₹ crs)



**CASA share to total Deposits** 



Deposits break up (Sept '19)

Wholesale deposits 0.12%

Current

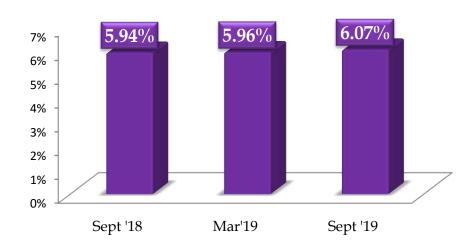
Account 5.78%

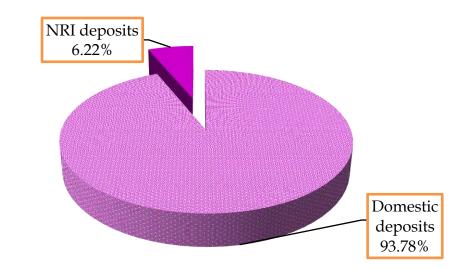
Savings

Bank 21.63%

# Deposits

**Cost of Deposits** 





NRI Deposits (₹ crs)



### Advances

Advances [Net] (₹ crs)

Sept '18

### 54,828 53,468 60000 49,970 50000 40000 30000 20000 10000 0

Mar'19

Sept '19

External rating wise Credit Portfolio as of Sept '19 [Figures in brackets – as of Sept '18]

Rating	No of Borrowers	Balance O/s (in cr)	% to GBC	Of which, NPA – no. of borrowers	NPA – Bal o/s (cr)
AAA	<b>16</b> (21)	<b>5,365.26</b> (6,537.88)	<b>9.89</b> (12.86)	-	-
AA	<b>36</b> (35)	<b>5,170.70</b> (4,818.48)	<b>9.53</b> (9.47)	-	-
Α	<b>39</b> (33)	<b>1,641.40</b> (1,132.07)	<b>3.03</b> (2.23)	-	-
BBB	<b>79</b> (69)	<b>2,120.33</b> (2,237.01)	<b>3.91</b> (4.40)	-	-
BB	<b>90</b> (70)	<b>1,554.97</b> (1,687.92)	<b>2.87</b> (3.32)	4 (1)	109.65 (14.33)
В	<b>42</b> (33)	<b>792.95</b> (500.46)	<b>1.46</b> (0.98)	2 (3)	85.04 (112.74)
С	<b>1</b> (1)	<b>27.08</b> (13.27)	<b>0.05</b> (0.03)	1 (-)	27.08 (-)
D	<b>28</b> (24)	<b>1,124.82</b> (852.62)	<b>2.07</b> (1.68)	13 (8)	606.22 (500.38)
Total	331 (286)	17,797.51 (17,779.71)	32.82 (34.97)	20 (12)	827.99 (627.45)
<b>Gross Bank Credit</b>		54,233.65 (50,857.59)			

### **Advances**

28.39%

27.40%

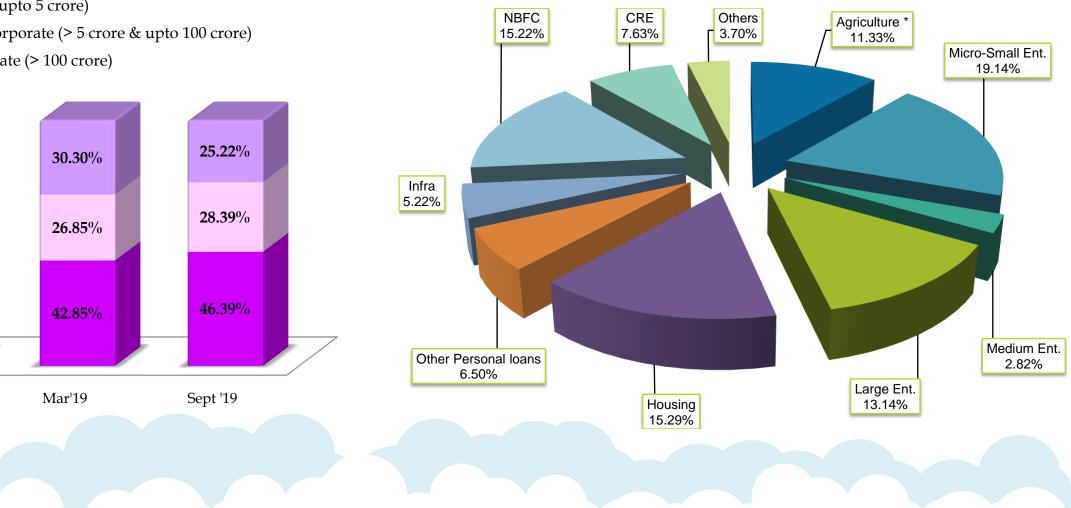
44.21%

Sept '18

**Retail & Corporate Advances (%)** 

Retail (upto 5 crore) Mid Corporate (> 5 crore & upto 100 crore) □ Corporate (> 100 crore)

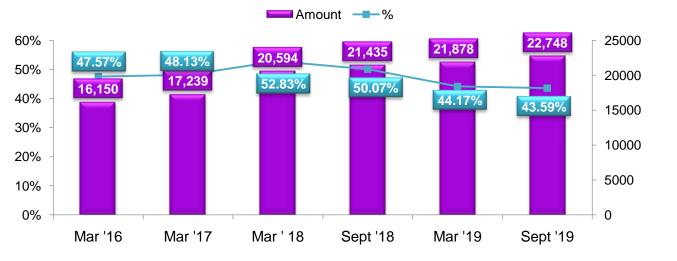
### Segmentation of Gross Advances (Sept '19)



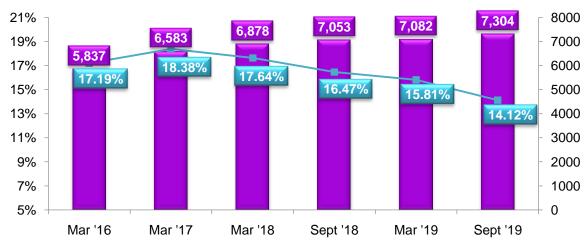
\* However, this works out to 14.12% of the ANBC of 30.09.2018.

### Advances

### **Priority Sector Advances (₹ crs)**



#### Agriculture Advances (₹ crs)



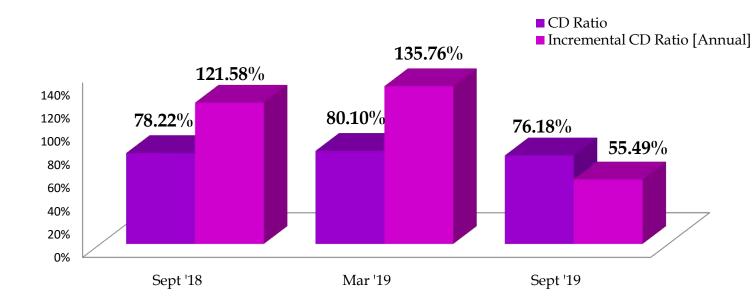
Amount ---%

Advances to Weaker Section (₹ crs)

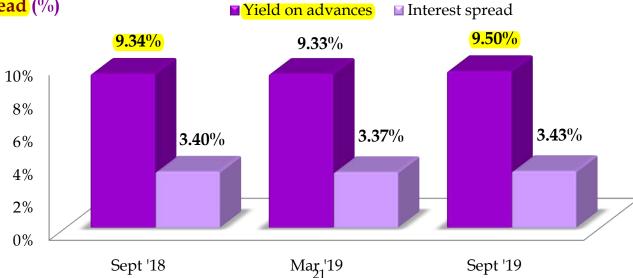


### **CD Ratio & Yield on Advances**

#### Credit Deposit ratio (%)



#### Yield on Advances & Interest Spread (%)



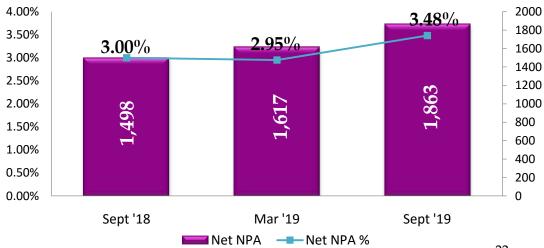
# **Asset Quality**

### Gross NPAs (₹ crs)



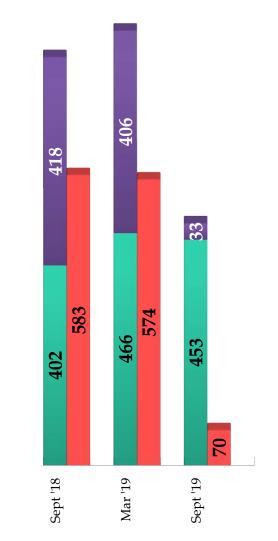
Gross NPA ——Gross NPA %

### Net NPAs (₹ crs)

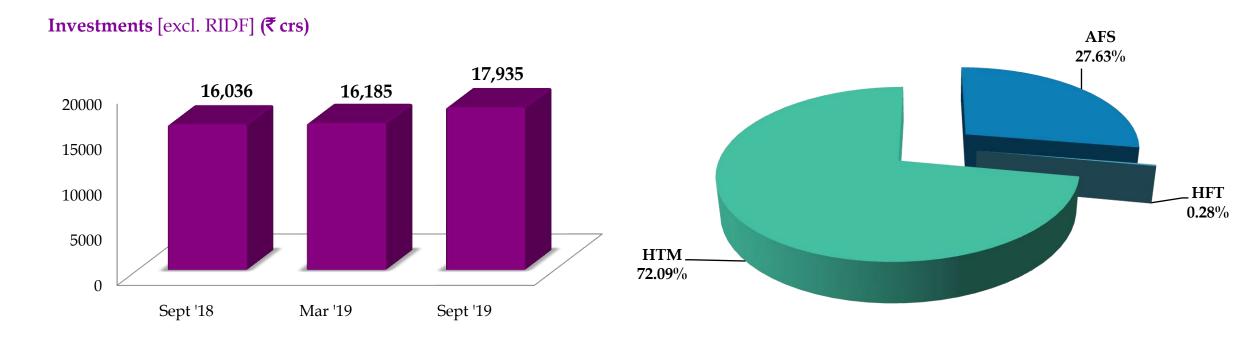


#### **Restructured loans & related accounts**

■ Restructured loans ■ Related a/cs ■ Of which, NPA

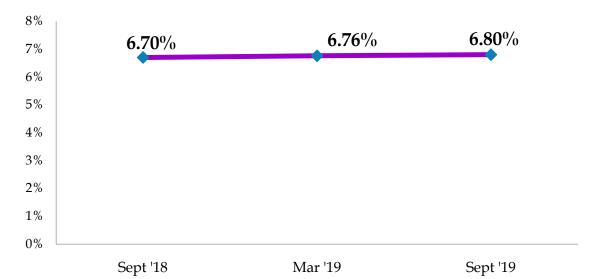


### Investments



23

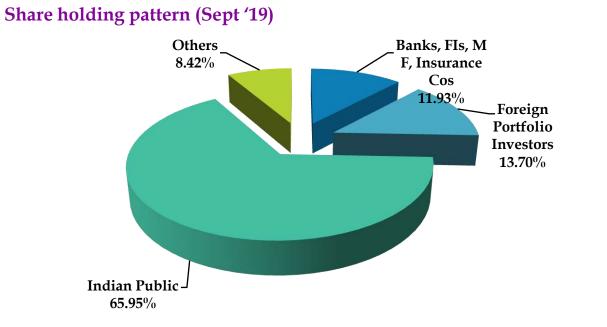
#### Yield on Investments (%)



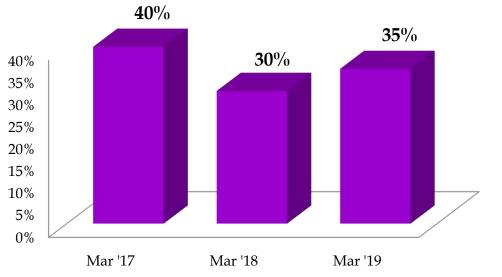
#### Duration

AFS	HFT	HTM	TOTAL
1.88	0.00	4.97	4.16

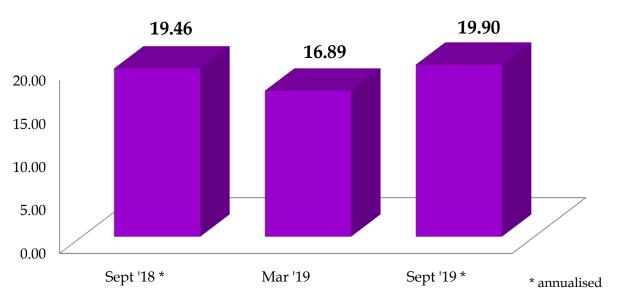
# Share holders' value



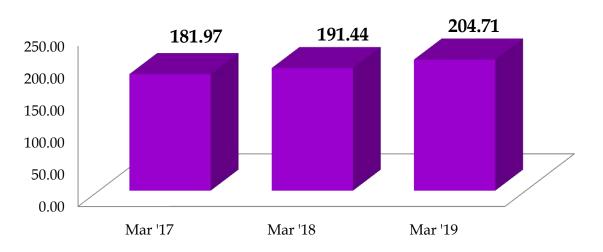
Dividend (%)



Earning Per Share (₹)



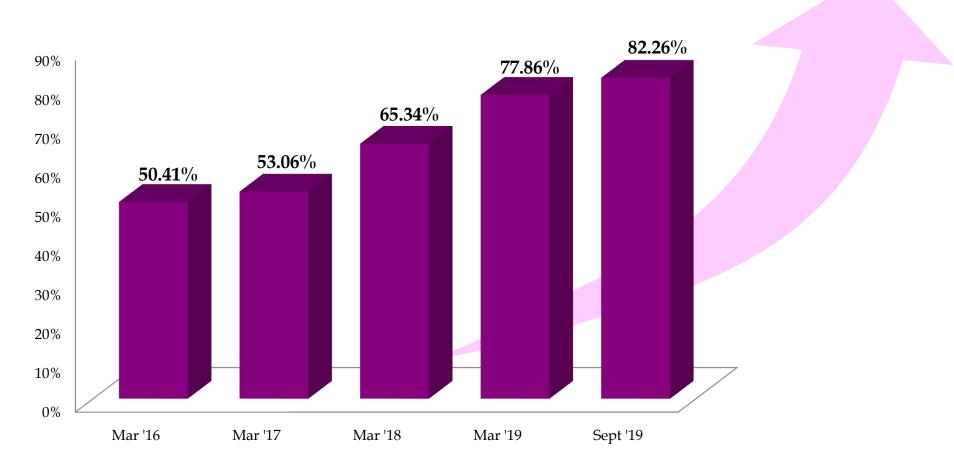
Book value (₹)



24

# Leveraging on Technology

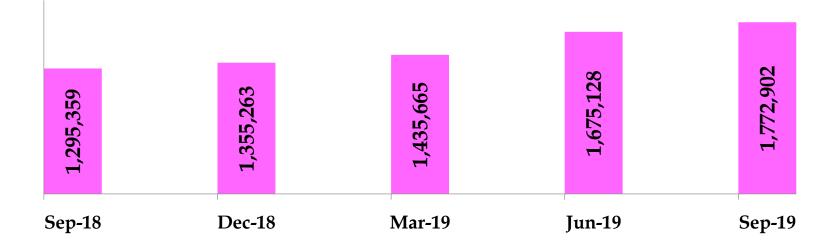
### **Migration to Digital Channel**

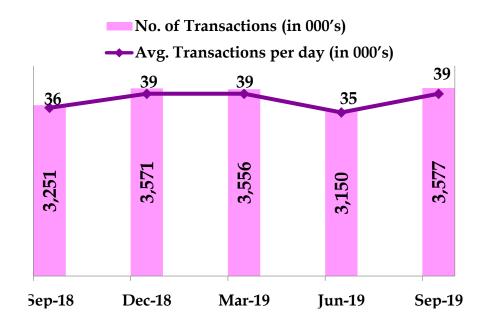


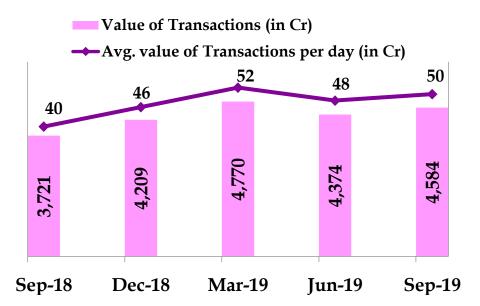
[share of ADC transactions to total CBS transactions]

# **Mobile Banking**

No.of Regd users

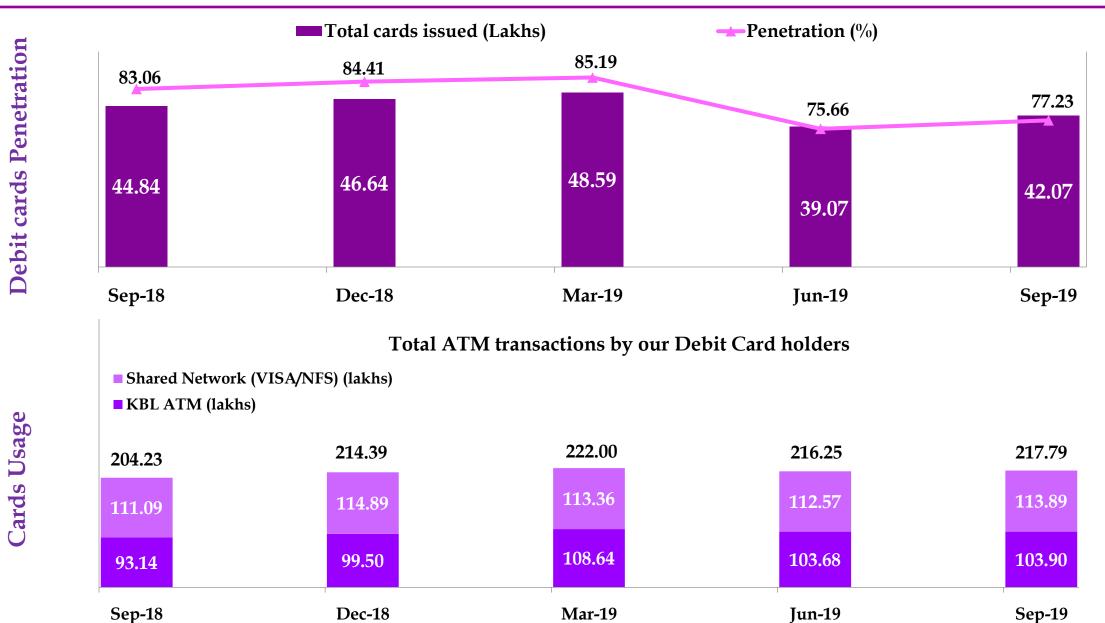






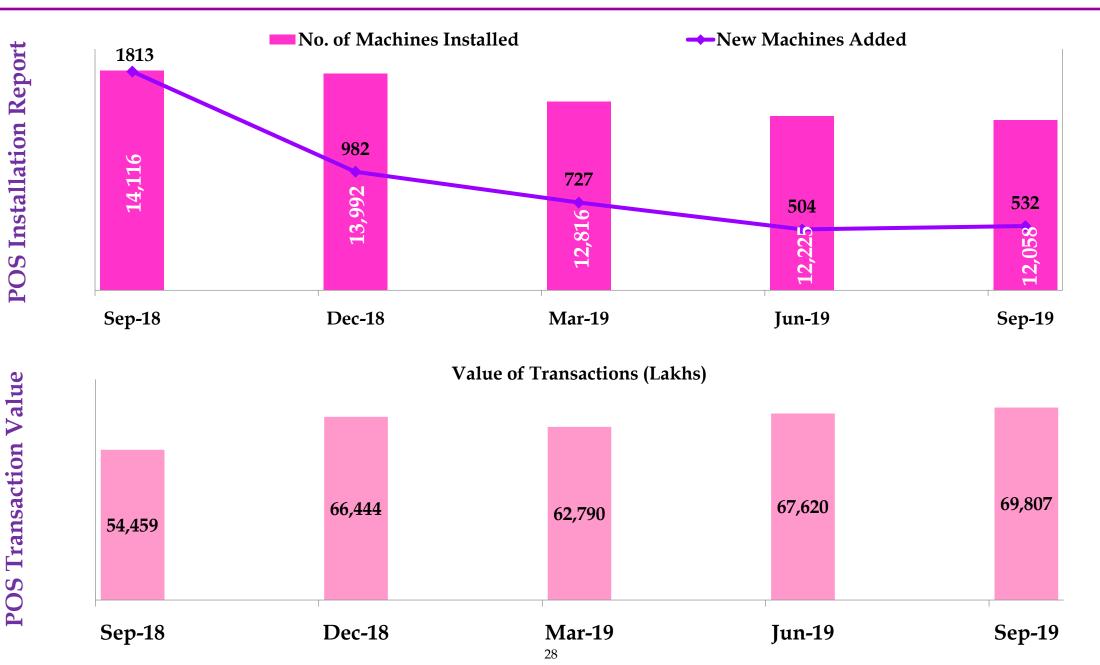
### **Debit Cards**

**Debit cards Penetration** 

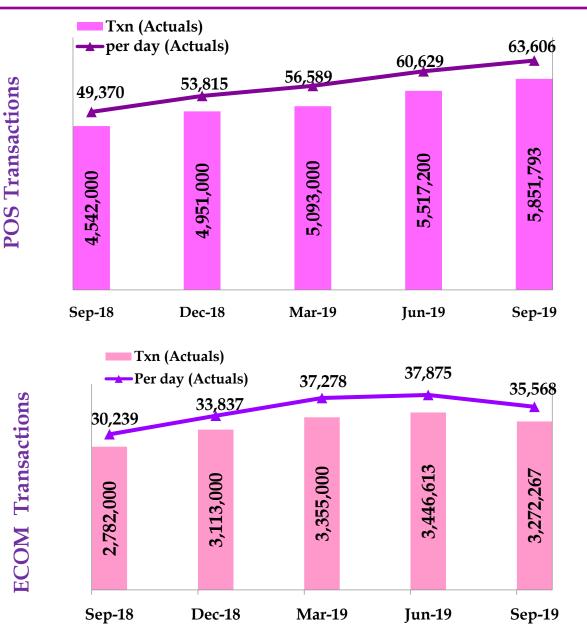


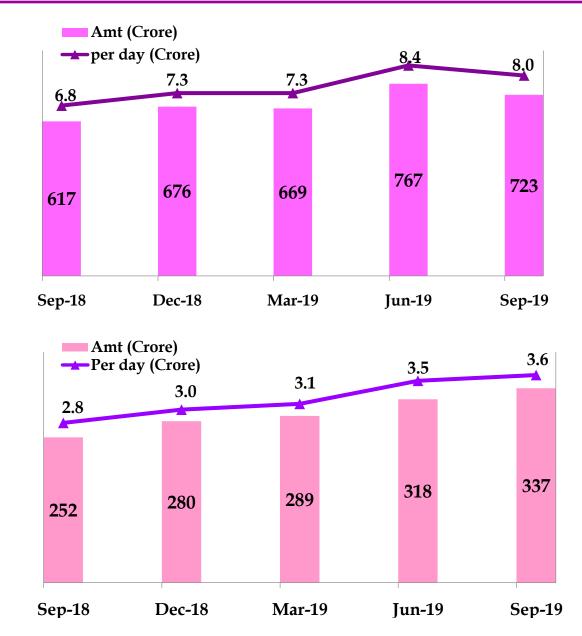
27

### **Point of Sale (POS) Business**



### **POS & ECOM transactions**





# **Deposits & Advances**

₹crs		<u>Sept-18</u>	<u>Mar-19</u>	<u>Sept-19</u>
Total Deposits		63,884	68,452	70,190
	CASA Deposits	17,298	19,215	19,243
	Retail Deposits	45,406	48,125	<b>1</b> 50,864
	Wholesale Deposits	1,180	1,113	83
Total	Advances	49,970	54,828	<b>1</b> 53,468
	Priority Sector Advances	21,435	21,787	22,748
	Agri Advance	7,053	7,082	7,304
	MSE Advances	10,384	10,178	10,380
	Advances to Weaker Section	2,548	2,551	<b>1</b> 2,551

# **Income & Expenditure**

₹crs	<u>Mar-19</u> [12 months]	Sept-18 [6 months]	<u>Sept-19</u> [6 months]
Interest Income	5,906	2,860	3,214
Interest Expense	4,001	1,924	<b>1</b> 2,221
Net Interest Income	1,905	936	993
Fee Income	839	397	491
Treasury Income	163	13	63
Non-Interest Income	1,002	410	<b>†</b> 554
Total Income (Net of Interest Expense)	2,907	1,346	1,547
Operating Expenses	1,457	621	783
Operating Profit	1,450	725	763
Provision for loan losses in Adv. / losses in Invts. / Taxes / other	973	450	<b>1</b> 482
Net Profit	477	275	281

### **Interest Income & Interest Expenditure**

₹ crs	<u>Mar-19</u> [12 months]	<u>Sept-18</u> [6 months]	<u>Sept-19</u> [6 months]	
Interest Income				
Interest Income	5,906	2,860	<b>1</b> 3,214	
Interest on Advances	4,698	2,258	2,568	
Interest on Investments	1,106	550	<b>1</b> 576	
Other interest	102	52	70	
Yield on Advances	9.33%	9.34%	9.50%	
Adjusted yield on Invts.	7.58%	6.63%	7.80%	
Interest Expense	-			
Interest Expense	4,001	1,924	2,221	
Interest on Deposits	3,823	1,868	2,091	
Other interest	178	56	130	
Cost of Deposits	5.96%	5.94%	6.07%	
Net Interest Income				
Net Interest Income	1,905	936	993	
Interest Spread in Lending	3.37%	3.40%	3.43%	
Net Interest Margin on average earning assets 32	2.93%	2.95%	2.80%	

### **Corporate Social Responsibility**



Donation of ₹ 50 lakh to Karnataka Chief Minister's relief fund, towards the rehabilitation of those affected by the recent floods in Karnataka State.



Inauguration of the portable donor chairs sponsored by the Bank to Rotary – Red Cross Blood Bank, Sagar.

### **KBL-Vikaas – Bank's Transformation Journey**

### BCG as transformation consultant

#### As a part of Transformation journey,

- > Launched Regional Loan Processing Centres [RLPCs] at all Regions.
- ➢ Focusing on Housing, Retail & MSME loans at these RLPCs.
- > Tied up with Fintech companies for Digital Home Loan sourcing.
- Launched "KBL FORCE" an integrated Lead Management System (LMS) and KBL-FORCE (LMS) Mobile App.
- ➢ Verticalized Credit Dept. as "Sales vertical" and "Sanctions vertical".
- Introduced Collection Management System.
- Launched "KBL KOLLECT+" a Collection tool, at Regional Collection Hubs in all Regions.
- ▶ Launched NPA Management tool VASOOL SO-F<sup>t</sup>.
- Launched Monitoring Excellence Initiatives.
- Implemented Employee Satisfaction and Career Development System [ESCDS] and Key Result Area [KRA].
- ➢ Launched ESOP scheme.
- Launched 'KBL RISE' a Performance Management System for employees.

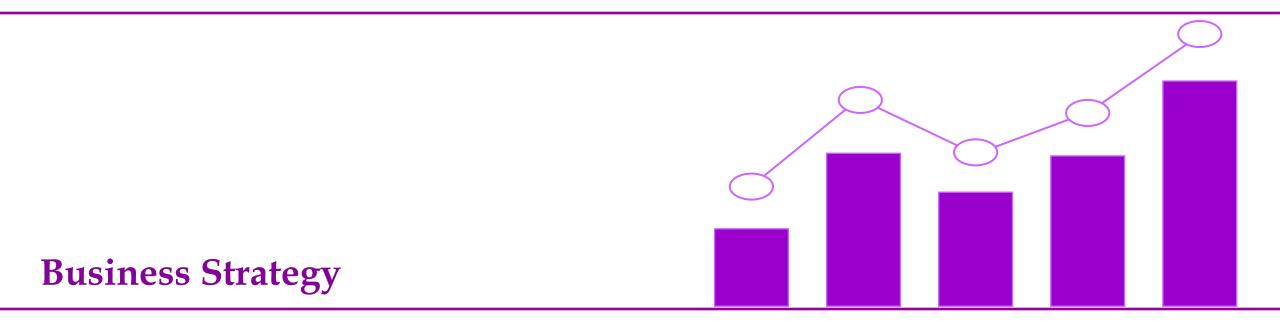
- Revamped Internet Banking to improve customer experience.
- Inaugurated Bank's first 'Digi Branch' at Bengaluru.
- Established Digital Centre of Excellence (DCoE).
- Established Contact Center in partnership with M/s Karvy DigiConnect Ltd.
- Launched a new institutional SB product called KBL SB-TASC (Trusts, Associations, Societies & Clubs).
- Launched a new salary account scheme with 3 variants viz. KBL Salary Executive, KBL Salary Prime & KBL Salary Classic.
- Launched two digital journeys, viz., 'KBL Express Home Loan' & 'KBL Express Cash Loan'.
- Introduced Document Management System, on pilot basis, for loans on-boarding and retrieving.
- Introduced Dealer tie up for Auto Loans in all Regions.
- Launched a Mutual Fund platform 'FISDOM' to offer the products of all the AMCs to our customers.

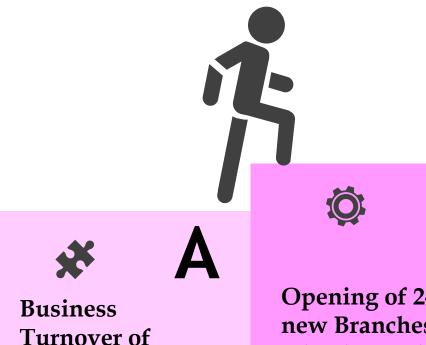
# Awards & Accolades

### Awards & accolades received during the FY 2019-20:

- Atal Pension Yojana "Game Changers" award instituted by PFRDA, for achieving 100% of AAPB target for the FY 2018-19.
- ET Business Excellence Award 2019 in the category "Excellence in Banking Service".







Turnover of ₹1,44,000 crore.

Opening of 24 new Branches to take the total no. of Branches to 860.

B

- To introduce following products & services:
- Digitization for housing, personal & auto loans.
- Digitization of MSME [OD & Term Loan]
- Tab Banking for onboarding of savings account customers

#### **Other initiatives:**

- **\*** Rebranding exercise
- Women @ KBL a special initiative to create career path for women employees
- Starting a wholly owned non-financial subsidiary
  - KBL Services (P) Ltd.

# **Business Strategy**

### CASA deposits

 Focusing on customer onboarding to increase CASA as well as cross selling
 RSE approach to CASA marketing.

Minimum space maximum business.

#### **Credit augmentation**

□ Focusing on MSME sector

- Focusing on mid-corporate & retail sectors
- □ Flow based lending and an exclusive personal loan product.

#### NPA & Stressed Assets management

 Minimizing slippages and improving recovery management.
 A comprehensive collection mechanism.

### **Digital Banking initiatives**

 Focusing on digital marketing of Bank's products & services
 Value addition to Bank's existing
 Mobile Banking channel
 Installation of self service kiosks
 Comprehensive IT and Digital Strategy – Requirement of critical applications and IT infrastructure

Para banking activities.

Partnering with an efficient call center handling company for handling service calls for better customer service and handling sales and collection calls for marketing and credit monitoring.



WE EXPRESS OUR **HEARTFELT GRATITUDE** TO ALL OUR STAKE HOLDERS FOR THEIR **TRUST & SUPPORT AND** SOLICIT THEIR CONTINUED PATRONAGE, AS WE **CONTINUE OUR JOURNEY** WITH RENEWED **DEDICATION & COMMITMENT TO** MAKE OUR BELOVED KARNATAKA BANK A **FINANCIAL POWER** HOUSE.

### **Board of Directors**



P Jayarama Bhat

Non Executive Chairman



Mahabaleshwara M S Managing Director & CEO



Ashok Haranahalli Bengaluru Advocate



Rammohan Rao Belle Bengaluru Former MD & CEO, SBI Gen. Insu. Co. Ltd



Keshav Krishnarao Desai Hubballi Businessman



D. Surendra Kumar, Shri Kshethra Dharmastala, Dakshina Kannada Educationist



B R Ashok Chartered Accountant

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Partner in M/s. R K Kumar & Co., Chartered Accountants, Chennai



U R Bhat Mumbai

Investment Adviser & Columnist



Mrs Mythily Ramesh, Bengaluru IT Professional and Co-Founder & CEO of NextWealth

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