

Date: August 01, 2025

**BSE Limited** 

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001 India

Scrip Code: 543529 Symbol: DELHIVERY

Sub: <u>Investor Presentation for the 'Earnings Conference Call' scheduled to be held on August 01, 2025, by Delhivery Limited ('the Company').</u>

**National Stock Exchange of India Limited** 

Exchange Plaza, C-1, Block G,

Bandra (E), Mumbai – 400 051 India

Bandra Kurla Complex,

Dear Sir/ Madam,

In furtherance to our earlier communication dated July 25, 2025 w.r.t. Earnings Conference Call and pursuant to the provisions of Regulation 30 and 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find a copy of the Investor Presentation, on Unaudited Standalone and Consolidated Financial Results of the Company for the quarter ended June 30, 2025, proposed to be presented by the Company at the upcoming Earnings Conference Call scheduled to be held today, i.e., **Friday, August 01, 2025, at 06:00 P.M. (IST)**.

This presentation will also be hosted on the Company's website at www.delhivery.com

You are requested to take the same on your record.

Thank you.

Yours sincerely, For Delhivery Limited

Madhulika Rawat
Company Secretary & Compliance Officer

Membership No: F8765

**Encl: As above** 

Delhivery Limited
Corporate Office: Plot 5, Sector 44, Gurugram - 122 002, Haryana, India
Registered Office: N24-N34, S24-S34, Air Cargo Logistics Centre-II,
Opposite Gate 6 Cargo Terminal, IGI Airport, New Delhi – 110037
(Formerly known as Delhivery Private Limited)

CIN: L63090DL2011PLC221234 +91 124 6225600 corporate@delhivery.com www.delhivery.com



#### Safe harbour and disclaimer

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Certain statements in this communication may be 'forward looking statements' within the meaning of applicable laws and regulations. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. Important developments that could affect the Company's operations include changes in the industry structure, significant changes in political and economic environment in India and overseas, tax laws, labour laws, import duties, litigation and labour relations etc.

Investment in equity and equity related securities involve a degree of risk and investors should not invest any funds in this Company without necessary diligence and relying on their own examination of Delhivery Limited along with the equity investment risk which doesn't guarantee capital protection.



**Promising start to FY26** 



#### India's largest integrated logistics platform

₹2,294 Cr

Revenue from services YoY: 5.6% / QoQ: 4.7% ₹2,424 Cr

Total income YoY: 6.2% / QoQ: 5.2% ₹149 Cr / 6.5%

EBITDA / EBITDA margin Q1 FY25: ₹97 Cr / 4.5% Q4 FY25: ₹119 Cr / 5.4%

₹91 Cr / 3.8%

PAT / PAT margin Q1 FY25: ₹54 Cr / 2.4 % Q4 FY25: ₹73 Cr / 3.1% **208 Mn** 

Express Parcel shipments YoY: 13.6% / QoQ: 17.0%

458K Tons

PTL freight tonnage YoY: 14.7% / QoQ: (0.2%)

#### **Key operational metrics**

	As of end of / for the po	eriod	
	Q1 FY25	Q4 FY25	Q1 FY26
Pin-code <sup>(1)</sup>	18,783	18,833	18,857
Countries and territories served <sup>(2)</sup>	220+	220+	220+
No. of Active Customers <sup>(3,4)</sup>	35,277	40,299	43,022
Infrastructure (in million sq ft.)	18.73	20.10	20.36
Gateways	112	111	119
Automated sort centers	42	45	45
Sorters count	61	65	64
Freight service centers	120	118	125
Processing centers	162	158	161
Express delivery centers <sup>(4)</sup>	3,567	3,589	3,607
Partner centers (constellation/BAs)	834	905	853
Team size <sup>(5)</sup>	67,897	61,977	65,849
Partner agents <sup>(6)</sup>	35,552	41,549	52,225
Fleet size – daily average	15,832	16,677	17,509

<sup>(1)</sup> Number of unique pin-codes out of 19,500 pin-codes as per India Post on which at least one shipment was delivered during the period

<sup>(2)</sup> Through Delhivery and partner (FedEx and Aramex) networks

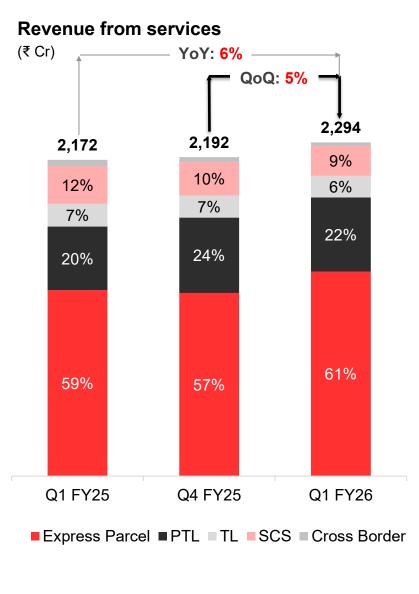
<sup>(3)</sup> Active Customers for a quarter are those customers on whom an invoice was raised at least once during such quarter; excluding the count of Delhivery Direct customers.

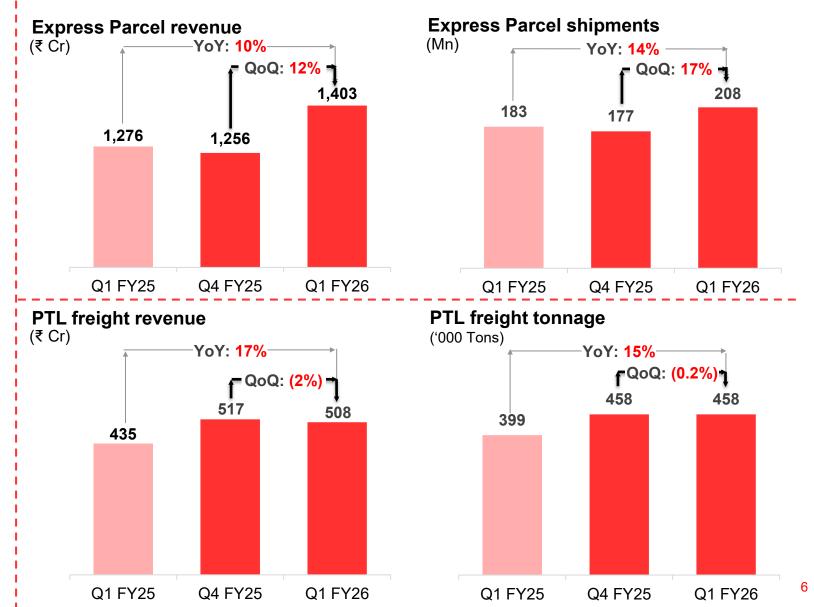
<sup>1)</sup> There has been a slight modification to calculation methodology. Q4 FY25 figure has been restated to align with the new methodology.

<sup>(5)</sup> Includes permanent employees and contractual workers (excluding partner agents, daily wage manpower and security guards) as of the last day of

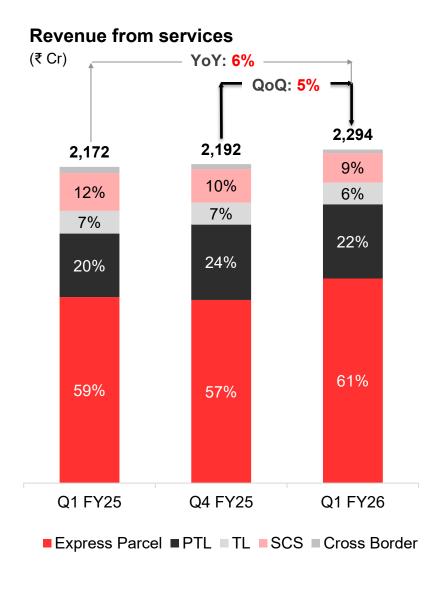
<sup>(6)</sup> Count of last mile delivery partner agents in the last month of the relevant period

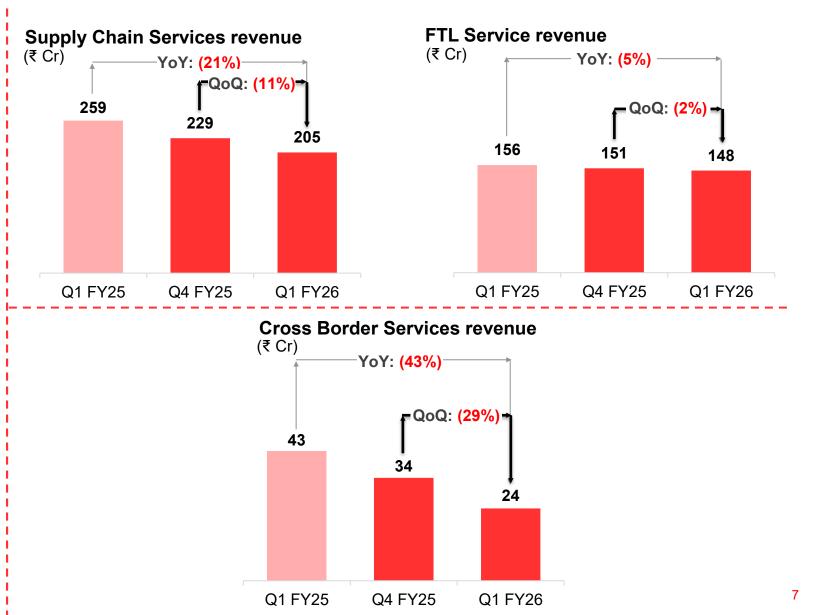
#### Q1 FY26 performance





#### Q1 FY26 performance





Service line-wise profitability

₹ Cr	Q1 FY24	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25	Q1 FY26	FY24	FY25
Revenue from services <sup>(1)</sup>	1,930	1,942	2,194	2,076	2,172	2,190	2,378	2,191	2,290	8,142	8,931
Total service EBITDA	196	201	306	238	258	203	256	271	298	941	988
% margin	10.2%	10.4%	14.0%	11.5%	11.9%	9.3%	10.7%	12.4%	13.0%	11.6%	11.1%
Express Parcel	217	203	299	214	232	196	232	200	228	934	861
% margin	18.1%	16.8%	20.6%	17.6%	18.2%	15.1%	15.6%	15.9%	16.3%	18.4%	16.2%
Part Truckload	(30)	(18)	(7)	9	14	14	18	56	54	(46)	101
% margin	(8.5%)	(4.9%)	(1.8%)	2.2%	3.2%	2.9%	3.8%	10.8%	10.7%	(3.0%)	5.4%
Supply Chain Services	12	14	13	14	11	(9) <sup>(2)</sup>	5	12	15	53	<b>20</b> <sup>(2)</sup>
% margin	5.9%	8.5%	7.3%	6.0%	4.4%	(4.4%)	2.1%	5.4%	7.2%	6.8%	2.2%
Others	(4)	3	1	0	1	1	1	3	1	1	6
Corporate overheads	221	214	214	217	221	193	211	210	209	866	834
As % of revenue from services	11.4%	11.0%	9.7%	10.5%	10.2%	8.8%	8.9%	9.6%	9.1%	10.6%	9.3%
Wages	119	117	115	111	114	113	114	104	114	462	445
Marketing	5	10	10	10	14	6	6	6	1	35	31
Technology	43	44	45	44	46	48	44	44	43	176	183
G&A	53	43	43	52	47	26 <sup>(3)</sup>	46	56	51	192	175 <sup>(3)</sup>
Investment in new services <sup>(4)</sup>	-	-	-	-	-	-	-	6	14	-	6
Adjusted EBITDA	(25)	(13)	92	21	37	10	45	55	75	76	148
% margin	(1.3%)	(0.6%)	4.2%	1.0%	1.7%	0.5%	1.9%	2.5%	3.3%	0.9%	1.7%
PAT	(89)	(103)	12	(69)	54	10	25	73	91	(249)	162
% margin	(4.4%)	(5.0%)	0.5%	(3.1%)	2.4%	0.4%	1.0%	3.1%	3.8%	(2.9%)	1.7%

<sup>1)</sup> Excluding revenue from Delhivery Direct and Rapid services

Note: Due to rounding off totals may not correspond with the sum of individual figures.

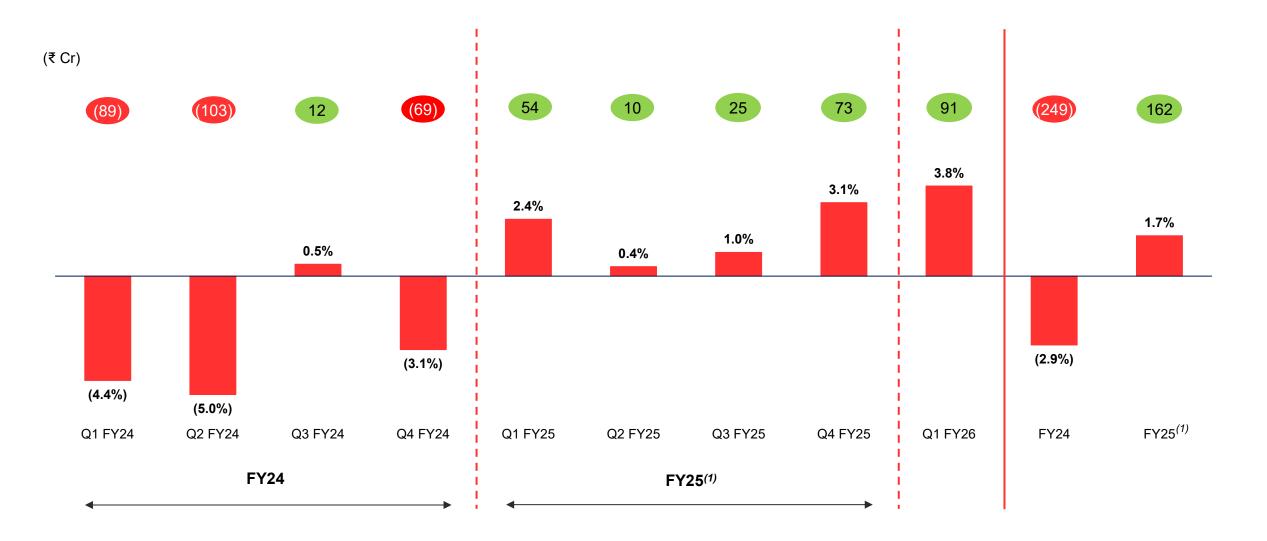
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One-time impact of provisions on account of ongoing contractual matters

<sup>(3)</sup> Impact of reversal of Rs. 21 Cr of vendor advance provisions on account of settlement in our favour

<sup>(4)</sup> Adjusted EBITDA loss incurred in Delhivery Direct and Rapid service

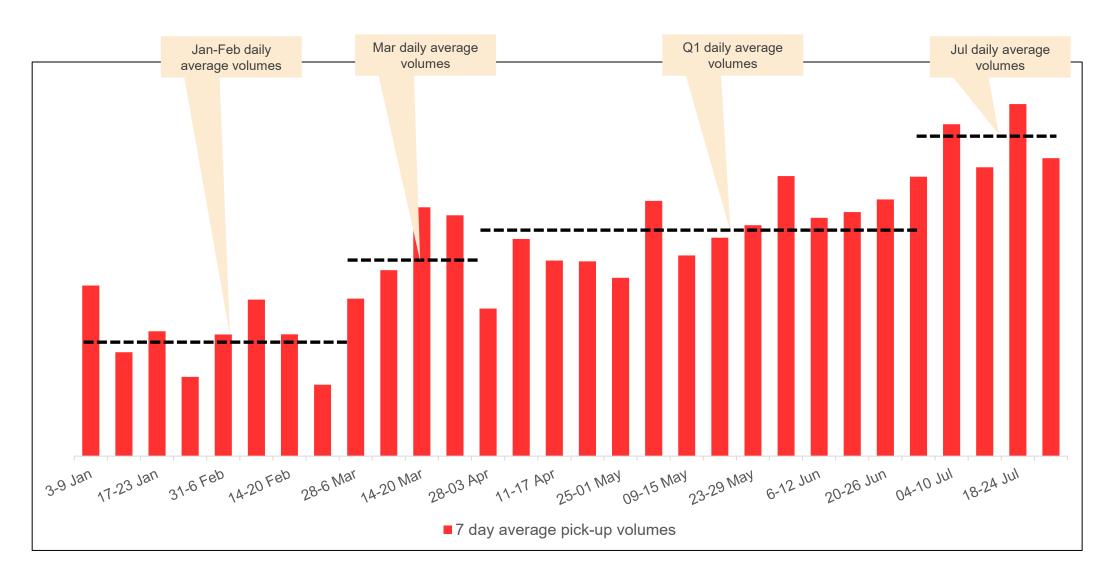
#### **Profit after tax**



#### **Update on Ecom Express acquisition**

- CCI approval received on June 17<sup>th</sup>, 2025
- 2 Acquisition completed on July 18th, 2025; financial consolidation will be effective from this date
- Final purchase consideration post adjustments as per transaction terms: Rs. 1,369 Cr
- 4 Volume manifestation at Ecom already ceased
- Network rationalization plan under execution; net retention of 7 facilities for long-term usage
- 6 Process to exit non-express businesses initiated

#### **Express Parcel volume growth**



# Appendix

# **Quarterly financial performance**

₹ Cr	Q1 FY25	Q4 FY25	Q1 FY26	QoQ%	YoY%
Income					
Revenue from services	2,172	2,192	2,294	4.7%	5.6%
Other income	110	112	130	16.1%	18.2%
Total income	2,282	2,303	2,424	5.2%	6.2%
Expense					
Total freight, handling and servicing cost	1,580	1,566	1,638	4.6%	3.7%
Employee benefit expense	333	338	353	4.5%	6.0%
Employee benefit expense excl. share based payments	312	308	331	7.4%	6.1%
Employee benefit expense: share based payments	21	29	22	(26.5%)	3.1%
Other expense	163	169	155	(8.2%)	(5.0%)
Finance costs	28	34	34	0.9%	20.5%
Lease liabilities	26	32	33	1.6%	27.0%
Other than lease liabilities	2	1	1	(14.4%)	(48.1%)
Depreciation and amortisation expense	119	142	147	3.5%	23.5%
Property, plant and equipment	44	58	60	3.2%	34.9%
Right-of-use assets	67	76	80	4.0%	18.8%
Amortization on intangible assets	8	8	8	0.7%	0.4%
Total expenses	2,223	2,249	2,327	3.5%	4.7%
Profit / (loss) before exceptional items, share of profit / (loss) of associates and tax	59	55	97	77.4%	63.9%
Share of profit / (loss) of associates (net)	(1)	17	(8)	-	-
Exceptional items	(5)	-	-	-	-
Tax expense / (credit)	(1)	(1)	(1)	-	-
Profit / (Loss) after tax	54	73	91	25.5%	67.5%
EBITDA	97	119	149	25.0%	53.3%
EBITDA margin	4.5%	5.4%	6.5%	105bps	202bps

-13

### Improvements in cost structure

₹ Cr	Q1 FY25	Q4 FY25	Q1 FY26	FY24	FY25
Freight, Handling and Servicing Cost <sup>(1)</sup>	1580	1,566	1,638	5,971	6,535
% of Revenue from services	72.7%	71.5%	71.4%	73.3%	73.2%
Line haul expenses	721	697	684	2,684	2,888
% of revenue	33.2%	31.8%	29.8%	33.0%	32.3%
Vehicle rental expenses	409	429	492	1,603	1,757
% of revenue	18.8%	19.6%	21.4%	19.7%	19.7%
Contractual manpower expenses	273	270	281	995	1,157
% of revenue	12.6%	12.3%	12.2%	12.2%	13.0%
Rent	72	68	68	282	288
% of revenue	3.3%	3.1%	3.0%	3.5%	3.2%
Security expenses	21	21	22	85	87
% of revenue	1.0%	1.0%	0.9%	1.0%	1.0%
Power, fuel & water charges	50	51	54	186	213
% of revenue	2.3%	2.3%	2.3%	2.3%	2.4%
Packing material	4	5	4	19	19
% of revenue	0.2%	0.2%	0.2%	0.2%	0.2%
Stores and spares	4	2	5	17	12
% of revenue	0.2%	0.1%	0.2%	0.2%	0.1%
Lost shipment expense (net)	27	22	29	101	115
% of revenue	1.2%	1.0%	1.3%	1.2%	1.3%

<sup>(1)</sup> Breakup as per notes to accounts

Note: Due to rounding off, totals may not correspond with the sum of individual figures

## Adjusted EBITDA bridge

₹Cr	Q1 FY25	Q4 FY25	Q1 FY26	FY24	FY25	Remarks
Total revenue from services	2,172	2,192	2,294	8,142	8,932	
Less: Freight, handling and servicing cost	1,580	1,566	1,638	5,971	6,535	
Less: Employee benefit expense	333	338	353	1,437	1,376	
Less: Other expenses	163	169	155	607	645	
Reported EBITDA	97	119	149	127	376	
Add: Share based payment expenses	21	29	22	226	115	Accounting expenses towards ESOPs already granted
Less: Actual lease rent paid	81	93	95	277	343	Actual cash rent paid on leased properties recognized under Ind AS 116
Adjusted EBITDA	37	55 <sup>(1)</sup>	75 <sup>(1)</sup>	76	148 <sup>(1)</sup>	

<sup>(1)</sup> Includes adjusted EBITDA loss of Rs. 6 Cr and Rs. 14 Cr in Q4 FY25 and Q1 FY26 respectively incurred in Rapid and Delhivery Direct services Note: Due to rounding off, totals may not correspond with the sum of individual figures

### Employee Stock Options<sup>(1)</sup>

ES	OP split	
	Total	% of shares outstanding on a fully diluted basis
ESOPs granted, of which	2,03,81,760	2.53%
Vested (unexercised)	47,48,449	0.59%
Unvested	1,56,33,311	1.94%
ESOPs ungranted, of which	3,71,90,920	4.62%
Time-based ESOPs <sup>(2)</sup>	2,17,10,920	2.70%
Performance-based ESOPs <sup>(3)</sup>	1,54,80,000	1.92%

#### Estimated P&L charge (non-cash) for ESOPs already granted

₹ Cr	Cost of time-based options <sup>(4)</sup>	Cost of performance-based options <sup>(5)</sup>
FY26	93	12
FY27	53	2
FY28	21	-
FY29	4	-
Total	171	13

Note: Any new ESOP grants made in the future will be duly notified to the stock exchanges

<sup>(1)</sup> As of June 30<sup>th</sup>, 2025

<sup>(2)</sup> Vesting period ranges from 3 to 4 years from the date of grant

<sup>3)</sup> To be unlocked in three equal tranches upon achieving share prices of ₹800, ₹1,000 and ₹1,200; and vest equally over 2 years thereafter

<sup>(4)</sup> Related to costs attributable to time-based ESOPs already granted; in event of forfeiture of ESOPs upon resignation/ termination of employee prior to completion of vesting, costs will be reversed

<sup>(5)</sup> Related to costs attributable to performance-based ESOPs already granted. The cost is calculated using Monte Carlo simulation

