DCB BANK

May 5, 2023

Ref. No.CO:CS:RC:2023-24:038

BSE Scrip Code No.: 532772

BSE Limited, P J Towers, Dalal Street, Fort, Mumbai - 400 023. National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051

NSE SYMBOL: DCBBANK

Dear Sirs,

Sub: Investor Presentation-Q4FY23

Please find attached the investor presentation which will be referred during the earnings call with analysts and investors for the financial results of the Bank for the quarter and year ended March 31, 2023.

The said presentation is being uploaded on the website of the Bank and can be accessed at www.dcbbank.com

This is for your information and records.

Thanking you,

Yours faithfully,

For DCB Bank Limited

Rubi Chaturvedi Company Secretary & Compliance Officer

Encl: As above.



DCB Bank Limited

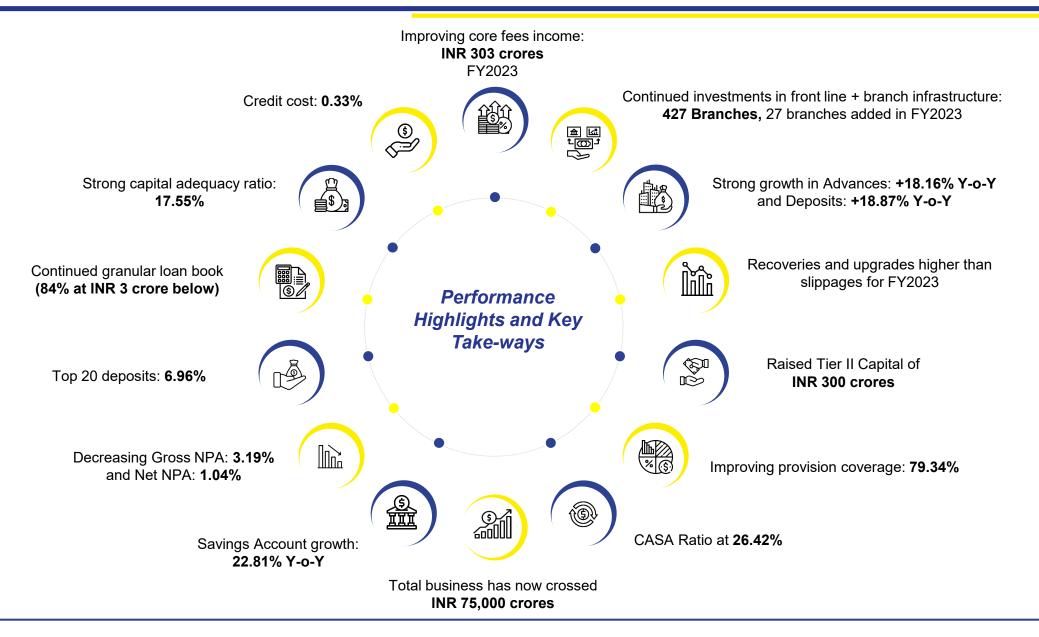
Investor Presentation – Q4FY23

This presentation and the accompanying slides (the "Presentation"), which have been prepared by **DCB Bank Limited (the "Company")**, have been prepared solely for information purposes and do not constitute any offer, recommendation or invitation to purchase or subscribe for any securities, and shall not form the basis or be relied on in connection with any contract or binding commitment whatsoever. No offering of securities of the Company will be made except by means of a statutory offering document containing detailed information about the Company.

This Presentation has been prepared by the Company based on information and data which the Company considers reliable, but the Company makes no representation or warranty, express or implied, whatsoever, and no reliance shall be placed on, the truth, accuracy, completeness, fairness and reasonableness of the contents of this Presentation. This Presentation may not be all inclusive and may not contain all of the information that you may consider material. Any liability in respect of the contents of, or any omission from, this Presentation is expressly excluded.

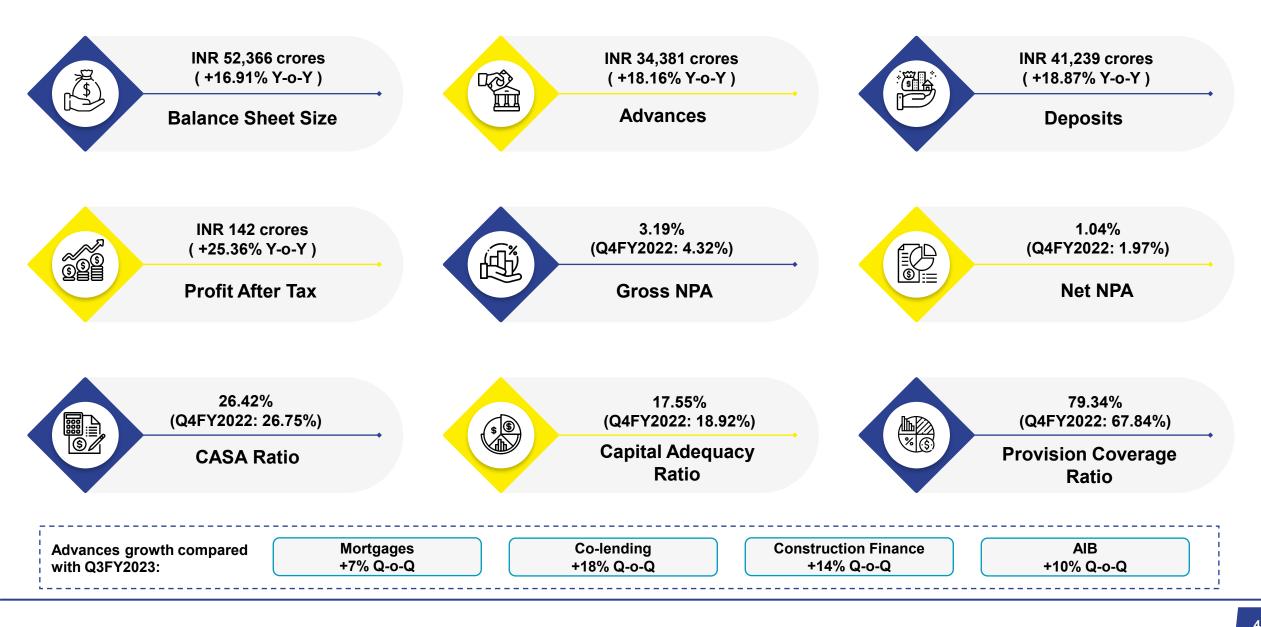
Certain matters discussed in this Presentation may contain statements regarding the Company's market opportunity and business prospects that are individually and collectively forward-looking statements. Such forward-looking statements are not guarantees of future performance and are subject to known and unknown risks, uncertainties and assumptions that are difficult to predict. These risks and uncertainties include, but are not limited to, the performance of the Indian economy and of the economies of various international markets, the performance of the industry in India and world-wide, competition, the company's ability to successfully implement its strategy, the Company's future levels of growth and expansion, technological implementation, changes and advancements, changes in revenue, income or cash flows, the Company's market preferences and its exposure to market risks, as well as other risks. The Company's actual results, levels of activity, performance or achievements could differ materially and adversely from results expressed in or implied by this Presentation. The Company assumes no obligation to update any forward-looking information contained in this Presentation. Any forward-looking statements and projections made by third parties included in this Presentation are not adopted by the Company and the Company is not responsible for such third-party statements and projections.

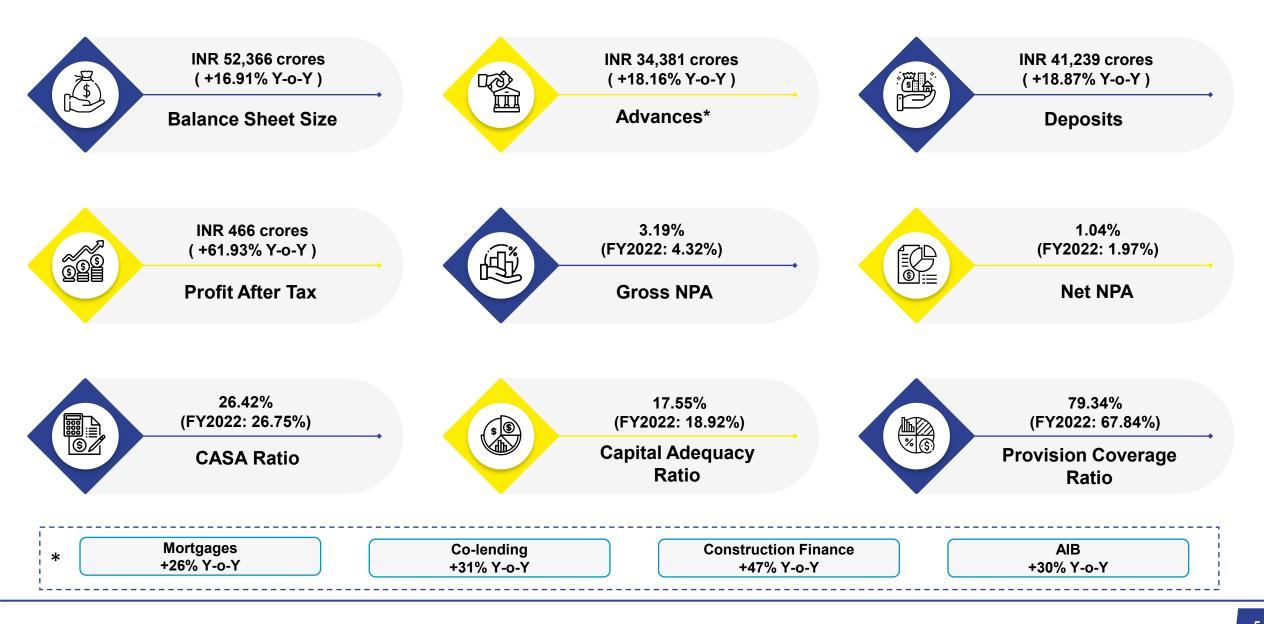
FY2023 Performance Highlights & Key Takeaways



DCB BANK

Key Performance Highlights – Q4FY2023







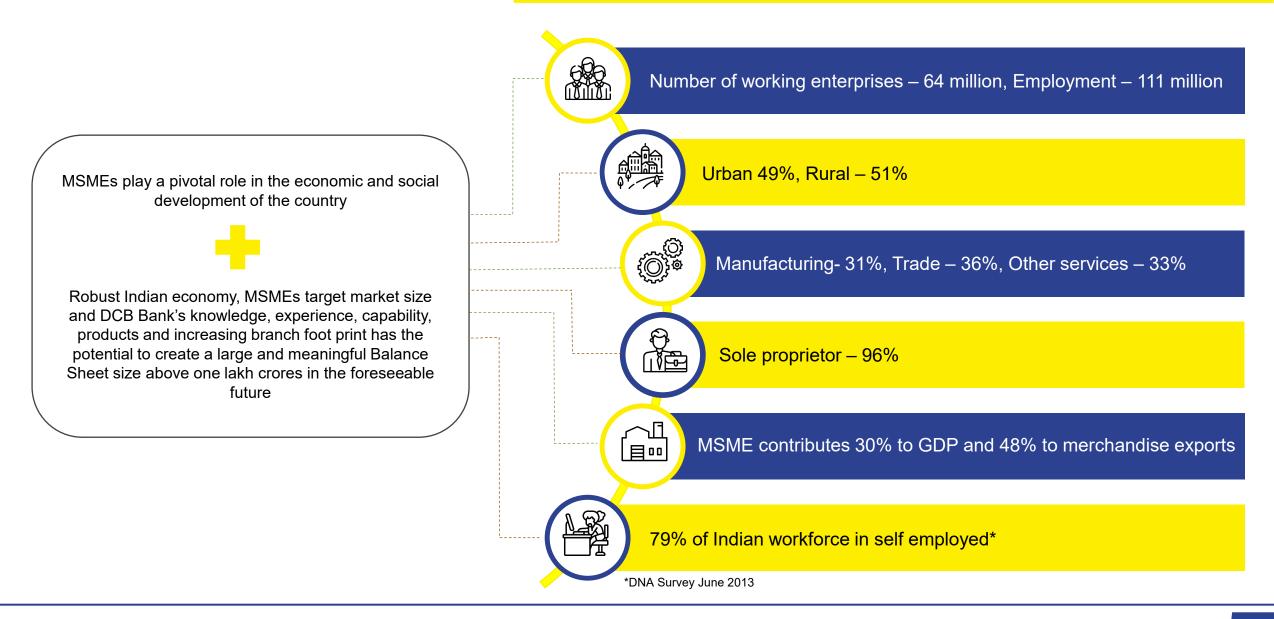
About Us

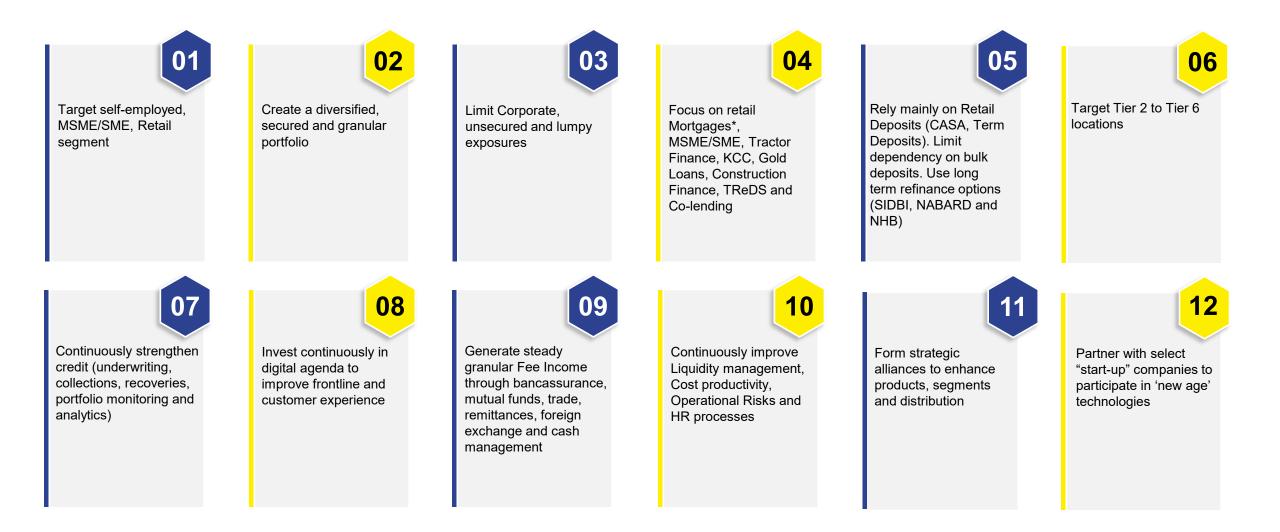
٠

• To be the most innovative and responsive New generation private sector bank 427 branches across 20 States and 2 Union neighborhood bank in India serving Territories entrepreneurs, individuals, and businesses **Company Vision** Background DCB BANK Mortgage, MSME/SME, Agri and Gold Loan focus • Promoted by the Aga Khan Fund for Economic Granular secured small ticket lending Development (AKFED) & Platinum Jubilee • Diversified portfolio (Deposits and Advances) Investments Limited (holds 14.83%) Proven business model Institutions (including FII + FPI) 52.24% **Promoter &** Stable & skilled management team **Attributes** (non promotor shareholding above 1% is 36.54%) Shareholding Expanding branch network · Accelerating digital agenda Efficient capital consumption & strong Capital Adequacy

MSME/SME Opportunity

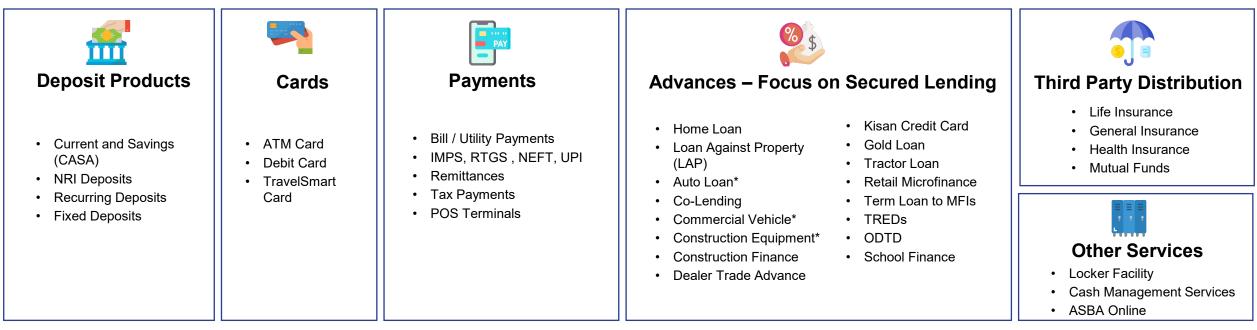
DCB BANK





Wide Range of Products

Retail and Agri & Inclusive Banking



SME, Corporate Banking, NBFCs, Co-operative Banks



Way Forward

The Story so Far

Outlook & Way Forward

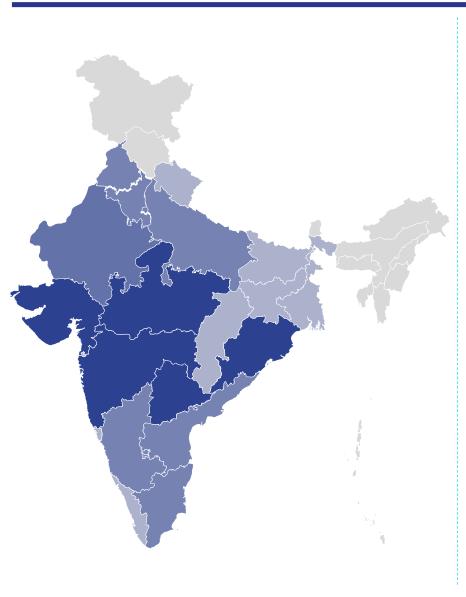
Balance Sheet (Deposits + Advances)	Margins	Asset Quality & Credit Costs	Cost to Average Assets / Cost to Income Ratio	Key Ratios
 Balance Sheet as at 31-Mar-23: INR 52,366 crores 	 Diversified portfolio with focus on robust yields resulting in healthy/ steady NIMs 	 Gross NPA at 3.19% and Net NPA at 1.04% 	 Cost to Average Assets at 2.83% for Q4FY2023 	 Return on Assets at 1.10% for Q4FY2023
 Advances of INR 34,381 crores with a focused approach towards secured small ticket lending 	 NIM of 4.18% for Q4FY2023 	 Provision Coverage Ratio at 79.34% 	 Cost to Income at 59.90% for Q4FY2023 	 Return on Equity at 13.74% for Q4FY2023
		Credit cost at 0.41% for Q4 FY2023	 Headcount at 9,905 and branch network at 427 	
 Aim to double the Balance Sheet size every three to four years 	 Target NIMs 365 bps to 375 bps Improving CASA, diversified 	 Target GNPA below 2.50% and NNPA of 1.00%. 	 Target Cost to Income Ratio of 55% or below in near term 	Return on Assets (ROA) Achieve 1% or above in near term Expect to improve Fee Income and
 Mortgages (Home Loan + LAP), MSME/SME, Gold Loan, Co-lending, 	Advances portfolio, achieving Agri PSL and containing NPAs	 Target steady credit costs of 45 bps to 55 bps to Average Assets 	 Target Cost to Average Assets of 2.40% 	Cost to Average Assets
AIB, Construction Finance expected to lead the growth		 Maintain margin of safety (Operating Profit / Provisions of 3 to 4 times) 		 Return on Equity (ROE) Achieve closer to 14% in near term Capital efficiency and improving profitability have the potential to deliver healthy RoEs

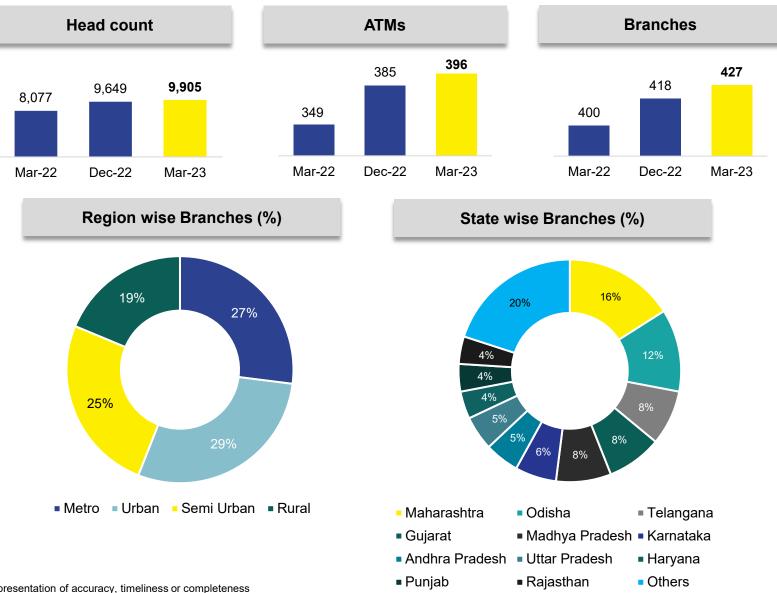


Customer Service and Digital Initiatives

Well Penetrated Distribution Network

DCB BANK





Note: Map not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness

Digital Engagement / Technology Innovation



Mobile Applications

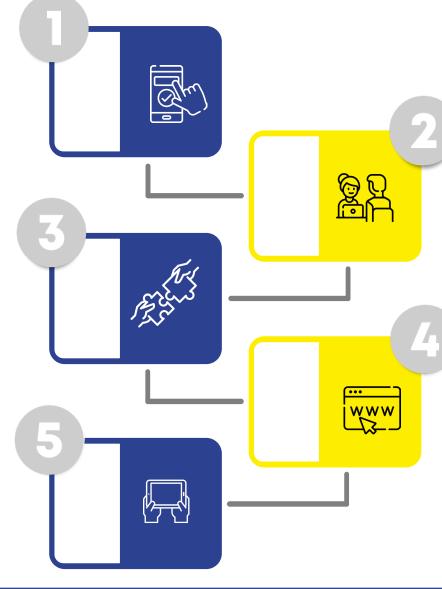
- Mobile Banking for multilingual Retail customers
- Mobile App for Gold Loan customers
- Zippi + paperless and digital onboarding journey for new customers
- WhatsApp Banking
- SMS Banking and Missed Call services

Alliances

- Bank is digitally acquiring NTB customers in partnership with Niyo.
- TReDS platform for Trade Receivables and Invoice Discounting.
- Co-lending- Five partnerships are active

Customer Friendly Onboarding Process

- Paperless onboarding process with e-KYC/ Video KYC
- Fully digitized end to end customer onboarding product (CUBE).
- Self Service KIOSKs at branches
- Video based personal discussion



Technology Adoption

- Blockchain adopted 'Blockchain' for use cases such as multi authentication for ATM management
- AR/ VR banking AR implementation for use cases as branch locator
- API Banking 200+ services in API sandbox
- Social Command Center for customer servicing and marketing

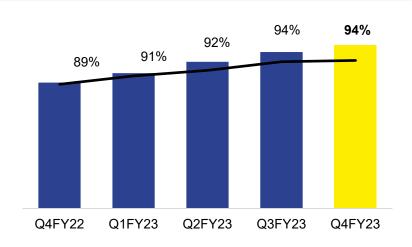
Web Applications

- Internet Banking for both Retail and Corporate customers – functionality across deposit products, payment services and others
- DCB Remit flagship product for foreign exchange remittance
- DCB EazyBee reimagined and simplified user journey for Mutual Fund investments
- NRI Online platform NRI customer onboarding platform
- Customer Investment Declaration Form
- My Documents user-friendly portal documents related to customers

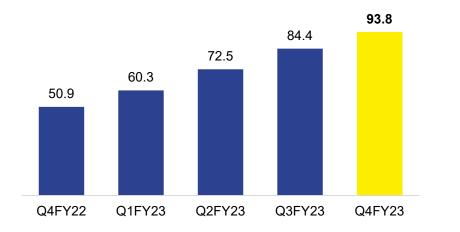
Leading to Enhanced Digital Footprint



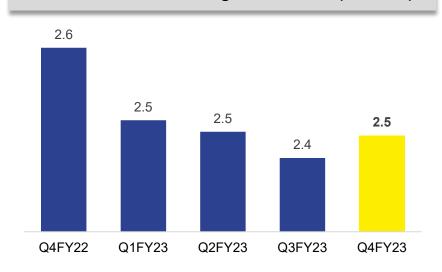
Digital Transactions (% of Total Transactions)



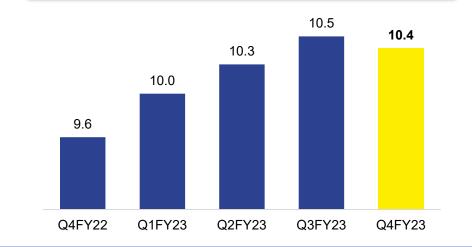
UPI Transactions (In Lakhs)



Personal Internet Banking Transactions (In Lakhs)



Mobile Banking Transactions (In Lakhs)





Board & Management

Amyn Jassani

Independent Director

A Fellow of the Institute of Chartered Accountants with more than 25 years of experience, mainly with the big four accounting firms. He is also a member of the Institute of Company Secretaries of India and has passed the Certified Information System Auditor's (CISA) examination.

Lakshmy Chandrasekaran

Independent Director

A Fellow of the Institute of Chartered Accountant having 35 years of experience in the field of Accountancy, Finance, Taxation, and Risk Management. She is a Senior Partner of M/S.P.CHANDRASEKAR LLP, Chartered Accountants,

Shabbir Merchant

Independent Director

A Masters in Personnel Management with more than 30 years of experience. He is the founder of Valulead Consulting, a boutique consulting firm.

Thiyagarajan Kumar

Independent Director

A business leader with over 36 years of experience with Hindustan Lever/ Unilever & the Times Group, in the finance, commercial, governance, audit/ assurance functions.

Farokh Subedar

Independent Director and Chairman

A Member of The Institute of Chartered Accountants of India and The Institute of Company Secretaries of India. He has vast experience in the areas of business management, finance, taxation, law, risk management and accounts. He has been also functioned as the Chief Financial Officer and Company Secretary of Tata Sons.

Murali M Natrajan

Managing Director & CEO

A Fellow of the Institute of Chartered Accountant, he is the Managing Director & Chief Executive Officer of the Bank since April 2009 and has 38 years global experience in financial services in Standard Chartered Bank, Citibank and American Express.

Somasundaram PR

Independent Director

A Fellow of the Institute of Chartered Accountants of India with over 30 years' experience across Unilever Group companies in India and abroad, Standard Chartered Bank and others. Currently he is the Managing Director of World Gold Council in India.

Iqbal Khan

Non-Independent Director

A Partner at Shardul Amarchand Mangaldas & Co. and member of the Private Equity and Mergers and Acquisitions Practice Group. He completed his J.D. from Columbia Law School, & LL.B. from London School of Economics and Political Science.

Rafiq Somani

Independent Director

A Master in Marketing Management with 30 years of experience in the field of Information Technology. He is currently working as the Area Vice President at ANSYS Inc.

Tarun Balram

Independent Director

A senior banker with almost 30 years of experience with HSBC in the Corporate and Institutional banking domain. He worked in various capacities including Managing Director and Head India - Corporate & Institutional Banking, covering HSBC's Corporate & Financial Sector Clients (local and multi-national).

* Updated as on April 30, 2023

Experienced Team of Professionals

Years of Experience: 22+

Pankaj Sood

Years of Experience: 26+

Satish Gundewar

Designation: Chief Financial

Years of Experience: 27+

Bankina

Officer

Designation: Head – Retail Branch

Abhijeet Roy Abhijit Bose **Ajay Mathur** Ajit Kumar Singh Bappa Roy Designation: Head - Admin Designation: Chief Credit Officer Designation: Head - Collections & Designation: Head – Treasury & Designation: Product Head -**Projects Properties & Procurement** Years of Experience: 32+ Commercial Vehicles FIG Business Banking, Insurance & Investments • Years of Experience: 24+ Years of Experience: 30+ • Years of Experience: 30+ • Years of Experience: 31+ **Gaurav Mehta** Krishna Ramasankaran Damodar Agarwal J. K Vishwanath Kamala Kant Pandey • Designation: Head - Marketing, Designation: Head - Corporate & Designation: Head – Strategic Designation: Head - Channel Designation: Head Credit - Retail Initiatives & Alternate Channels PR, Corporate Communication, SME Banking Sales & Emerging Markets & SME Years of Experience: 27+ CSR Years of Experience: 29+ Years of Experience: 28+ Years of Experience: 27+ Years of Experience: 28+ Murali Rao Manoj Joshi Murali M. Natrajan Narendranath Mishra Meghana Rao Designation: Head - Branch Designation: Chief Compliance Officer Designation: Chief Technology Officer Designation: MD & CEO and Chief Internal Vigilance Operations Years of Experience: 22+

Years of Experience: 28+

N C Kaushal

- Designation: Head Digital Banking
- Years of Experience: 31+

Rubi Chaturvedi

- Designation: Company Secretary
- Years of Experience: 16+

Years of Experience: 39+

Praveen Kutty

Designation: Head - Retail Banking Years of Experience: 32+

Sridhar Seshadri

- Designation: Chief Risk Officer · Years of Experience: 39+
- - •

R. Venkattesh

- Designation: Head Operations, Technology, Human Resource and CIO
- Years of Experience: 32+

Sukesh Bhowal

- Designation: Head Mortgages, Gold Loan & Personal Loan
- Years of Experience: 27+

- Designation: Head Agri & Inclusive Banking
- Years of Experience: 23+

Ravi Kumar

- Designation: Head Operations and Key Projects
- Years of Experience: 27+

T P Anuradha

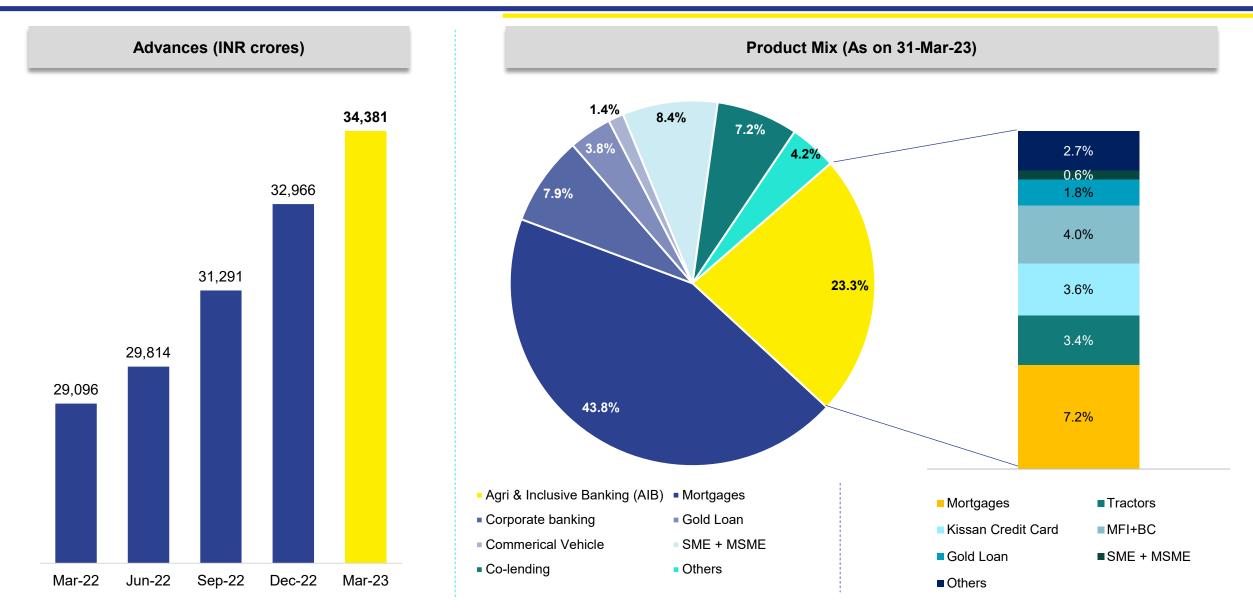
- Designation: Chief Internal Auditor
- Years of Experience: 23+



Business Update

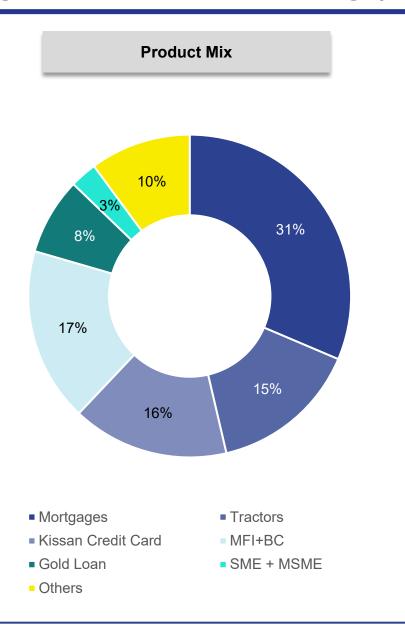
Update on Advances

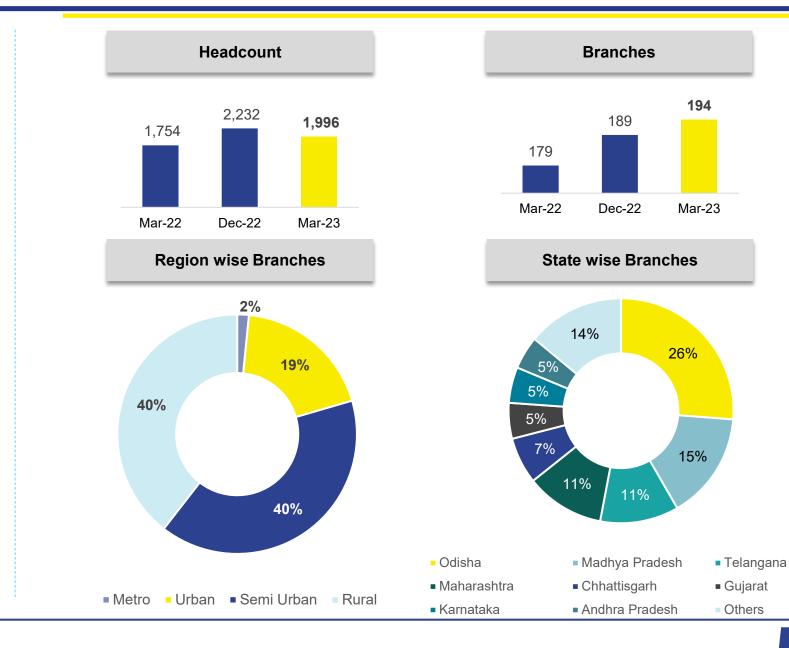
DCB BANK



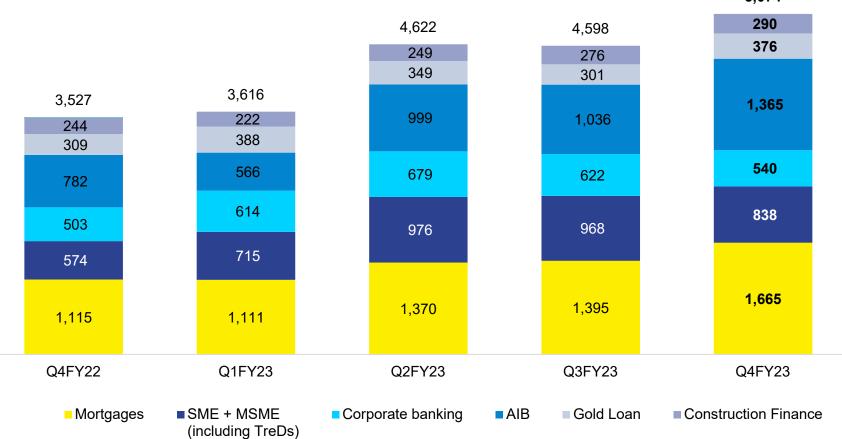
Agri & Inclusive Banking (AIB) – A Bank Within a Bank

DCB BANK



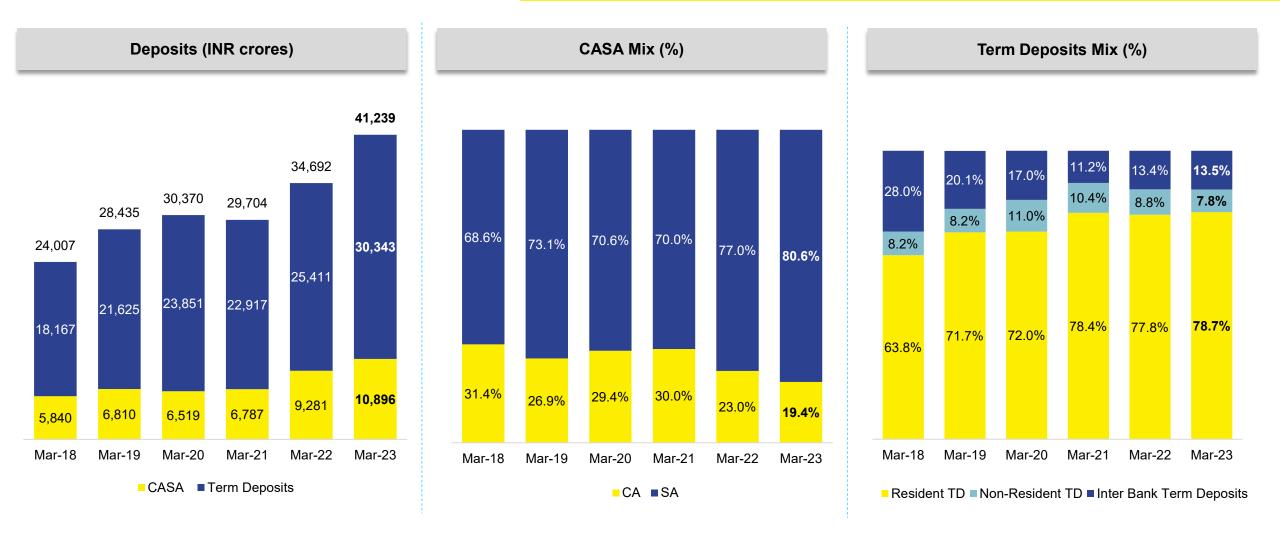


Product wise Disbursement Trends (INR crores)



5,074

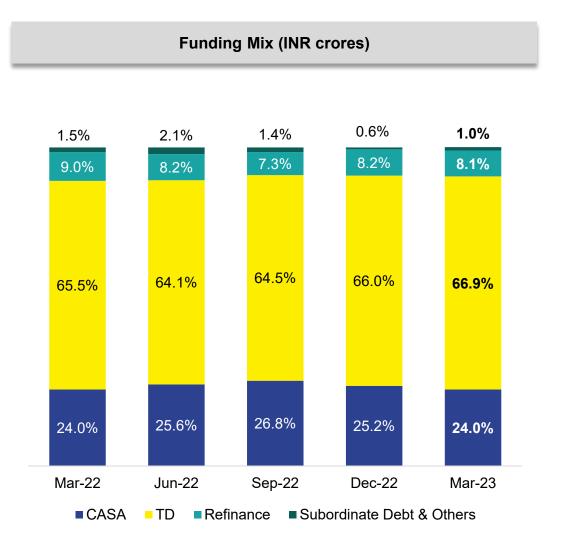
Deposit Profile



Top 20 deposits contribute 6.96% of the Total Deposits

Funding Mix

DCB BANK

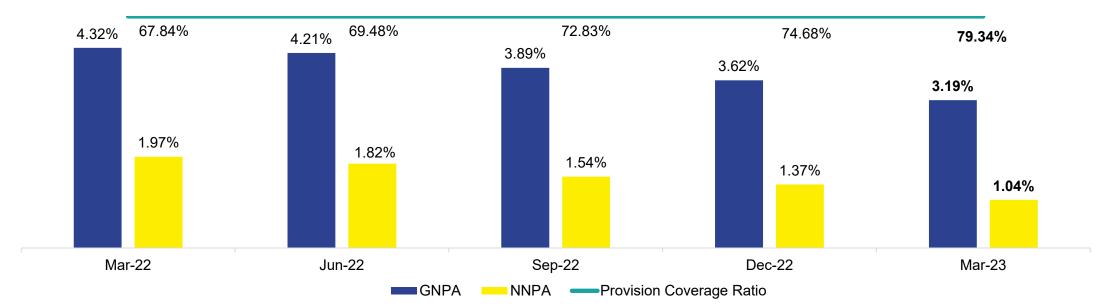


Credit Rating

Instruments	CRISIL
Long Term – Subordinated Debt	AA-/Stable
Certificates of Deposits	A1+
Short – Term Fixed Deposits	A1+

Asset Quality

DCB BANK



Gross NPA Movement (INR Crores)	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23
Opening Balance (A)	1,340	1,290	1,288	1,249	1,223
(+) Fresh Slippages	376	564	453	401	267
(+) Addition to Existing NPAs	2	7	3	2	2
Sub-Total (B)	378	571	456	403	269
(-) Recoveries	162	137	139	155	142
(-) Upgrades	264	433	314	220	164
Sub-Total (C)	426	570	453	375	306
(-) Write Offs / Sacrifice (D)	2	3	42	54	63
Closing Balance (A+B-C-D)	1,290	1,288	1,249	1,223	1,123
Fresh Slippage Ratio	5.64%	7.90%	6.18%	5.20%	3.28%

Product wise Gross NPA (INR Crores)	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23
Mortgages	342	331	295	290	270
SME+MSME	138	149	148	147	130
Corporate	101	101	204	215	199
AIB	292	317	297	290	274
Gold Loans*	133	106	41	29	19
Commercial Vehicle	226	230	218	208	179
Others	58	54	46	44	52
Total	1,290	1,288	1,249	1,223	1,123

*Includes Co-Lending

DCB	BAN	IK
	DAN	

	Mar-2022		Dec-2022			Mar-2023			
(INR crores)	Restructured	Provision	Net outstanding	Restructured	Provision	Net outstanding	Restructured	Provision	Net outstanding
Standard	2,156	287	1,869	1,876	248	1,628	1,779	229	1,550
NPA	273	137	136	321	165	156	309	166	143
Total	2,429	424	2,005	2,197	413	1,784	2,088	395	1,693

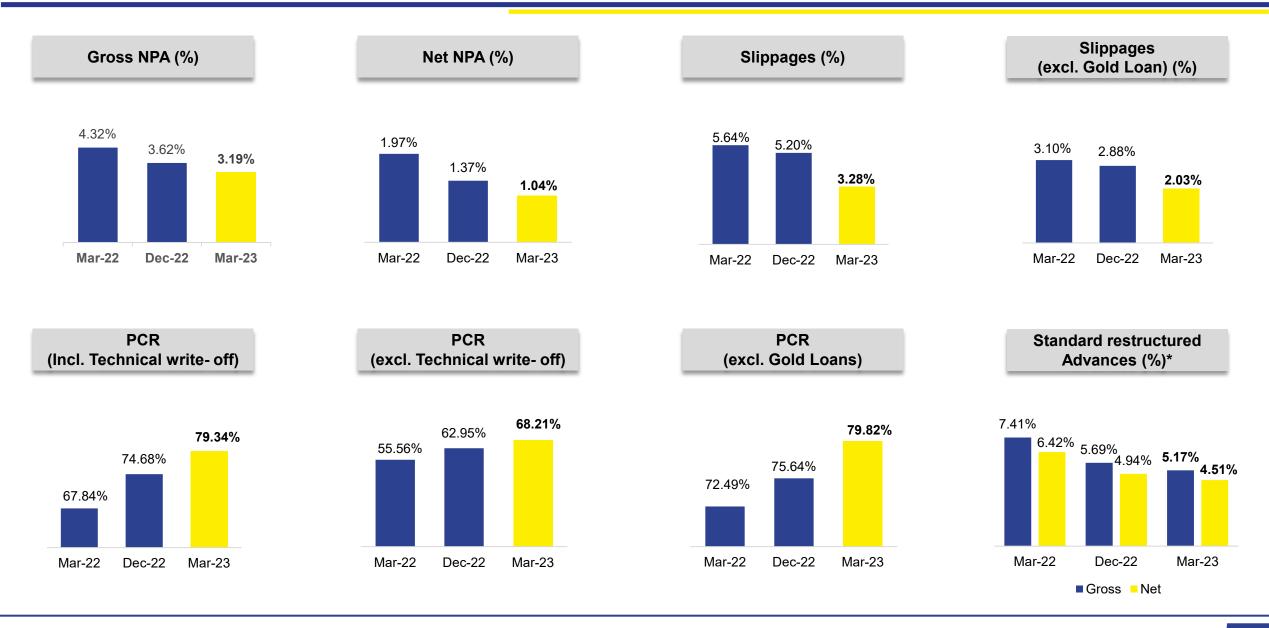
Collection Efficiency (%) – Bucket 0

Portfolio	Mar-22	Jun-22	Sep-22	Dec-22	Jan-23	Feb-23	Mar-23
Business Loans (LAP)	97.7%	98.3%	98.2%	98.6%	97.9%	98.0%	98.8%
Home Loans	99.0%	99.1%	98.8%	98.9%	98.1%	98.2%	98.7%
CV Loans	85.1%	93.8%	93.6%	94.8%	93.6%	92.8%	96.0%

Collection Efficiency Overall (Including delinquent and restructured book) %

Portfolio	Mar-22	Jun-22	Sep-22	Dec-22	Jan-23	Feb-23	Mar-23
Business Loans (LAP)	96.7%	97.0%	96.7%	97.3%	96.3%	96.6%	97.9%
Home Loans	98.5%	98.4%	98.1%	98.3%	97.6%	97.2%	97.7%
CV Loans	85.2%	88.6%	89.4%	92.4%	90.2%	89.8%	93.6%

Key Credit Metrics



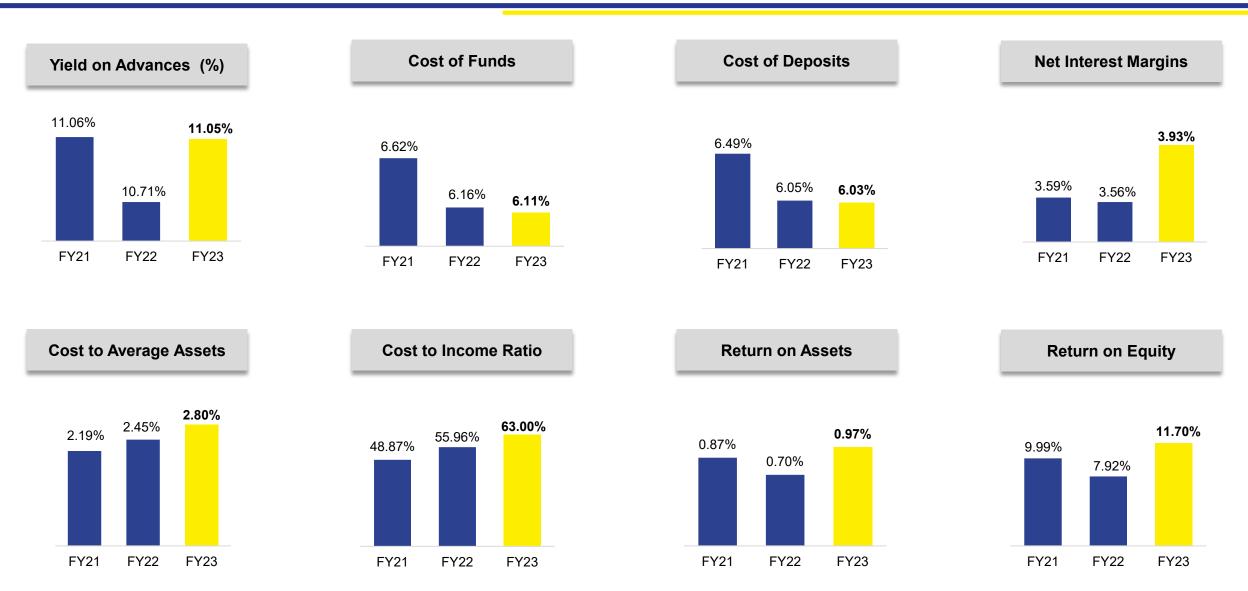
Provisions – Balance Sheet

(INR crores)	Mar-2022	Dec-2022	Mar-2023
Provision for Gross NPA	595	637	629
Floating Provision	122	133	137
Sub-total (A)	717	770	766
Specific Standard Asset Provision	29	18	20
Contingency provision on Restructured and Stressed Accounts	70	57	52
Restructured Standard Assets	288	248	229
Sub-total (B)	387	323	301
Standard Asset Provisions	94	110	115
Sub-total (C)	94	110	115
Total (A+B+C)	1,198	1,203	1,182

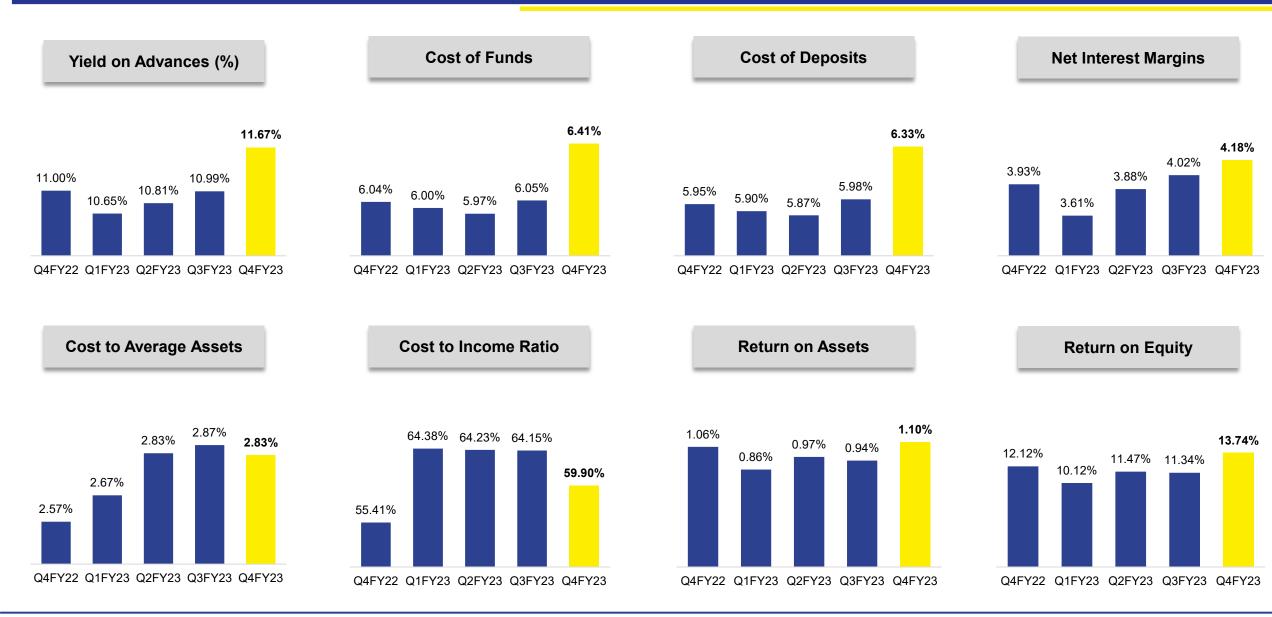
(INR crores)	Mar-2022	Dec-2022	Mar-2023
Performing Advances (A)	28,561	32,548	34,057
Provisions excluding NPA Provision (B)	603	566	553
Provision as a percentage of Performing Advances (B/A)	2.11%	1.74%	1.62%

Key Ratios (Y-o-Y)

DCB BANK

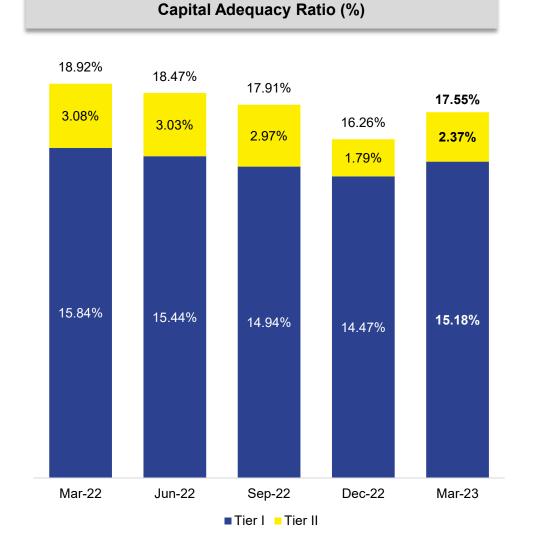


Key Ratios (Q-o-Q)

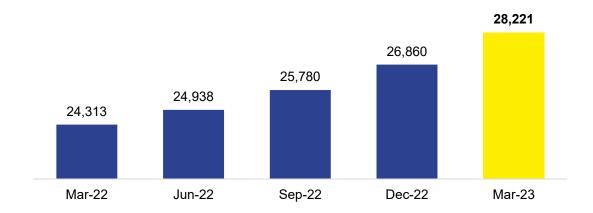


Capital Adequacy Ratio

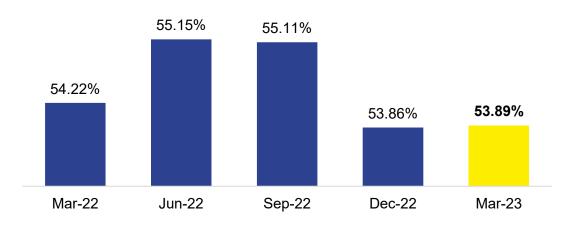




Risk Weighted Assets (INR crores)

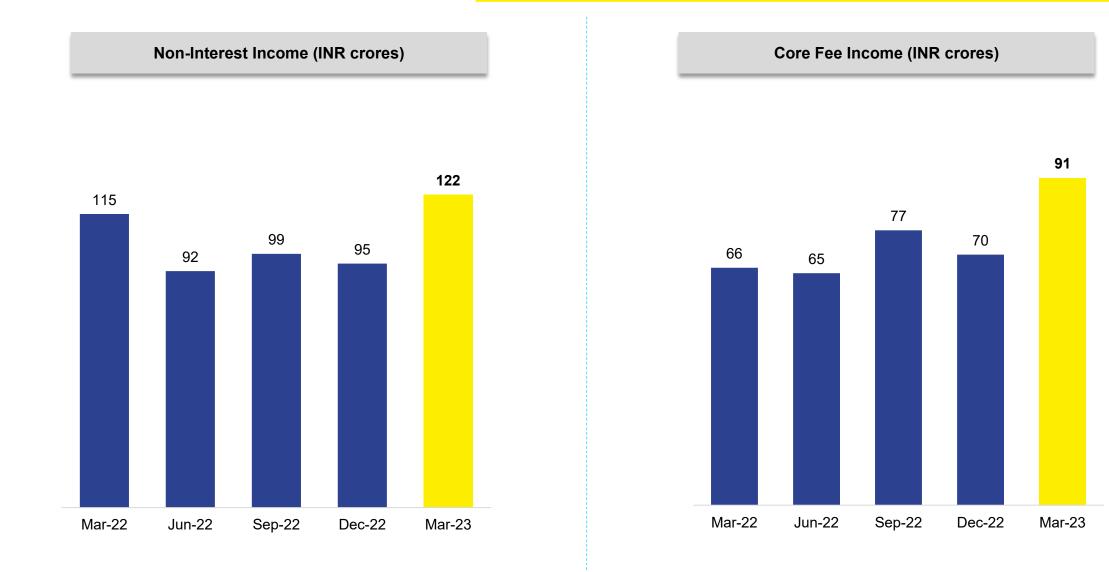






Consistent Growth in Fee Income







Financial Highlights

Profit & Loss Statement – Q4FY2023

(INR crores)	Q4FY2023	Q4FY2022	Y-o-Y	Q3FY2023	Q-o-Q
Interest Income	1,179	920		1,072	
Interest Expense	693	540		626	
Net Interest Income	486	380	+28%	446	+9%
Other Income	122	115	+7%	95	+28%
- Commission, Exchange and Brokerage	91	66		70	
- Profit/(Loss) on sale of Investments	1	0		2	
- Profit/(Loss) on Exchange Transactions	7	8		5	
Total Income	608	495	+23%	541	+12%
Operating Expenses	364	274	+33%	347	+5%
Employee Expenses	186	146		180	
Other Expenses	178	128		167	
Operating Profit	244	221	+10%	194	+26%
Provisions and Contingencies	53	68	-22%	41	+29%
Net Profit Before Tax	191	153	+25%	153	+25%
Тах	49	40		39	
Profit After Tax	142	113	+25%	114	+25%

Profit & Loss Statement – Q-o-Q

(INR crores)	Q4FY2022	Q1FY2023	Q2FY2023	Q3FY2023	Q4FY2023
Interest Income	920	949	1,000	1,072	1,179
Interest Expense	540	575	589	626	693
Net Interest Income	380	374	411	446	486
Other Income	115	92	99	95	122
- Commission, Exchange and Brokerage	66	65	77	70	91
- Profit/(Loss) on sale of Investments	0	6	2	2	1
- Profit/(Loss) on Exchange Transactions	8	9	7	5	7
Total Income	495	466	510	541	608
Operating Expenses	274	300	327	347	364
Employee Expenses	146	155	171	180	186
Other Expenses	128	145	156	167	178
Operating Profit	221	166	183	194	244
Provisions and Contingencies	68	35	31	41	53
Net Profit Before Tax	153	131	152	153	191
Тах	40	34	40	39	49
Profit After Tax	113	97	112	114	142

Balance Sheet – Q-o-Q

(INR crores)	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23
Capital & Liabilities					
Shareholders Equity	4,049	4,116	4,230	4,422	4,566
Deposits	34,692	35,081	36,960	39,506	41,239
Borrowings	4,082	3,999	3,515	3,825	4,118
Other Liabilities and Provisions	1,970	2,025	2,077	2,113	2,443
Total	44,793	45,221	46,782	49,866	52,366

(INR crores)	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23
Assets					
Cash, Interbank etc.	4,091	2,895	2,334	3,157	2,368
Investments	9,051	9,943	10,473	10,854	12,582
Advances	29,096	29,814	31,291	32,966	34,381
Fixed Assets	661	675	680	773	826
Other Assets	1,894	1,894	2,004	2,116	2,209
Total	44,793	45,221	46,782	49,866	52,366

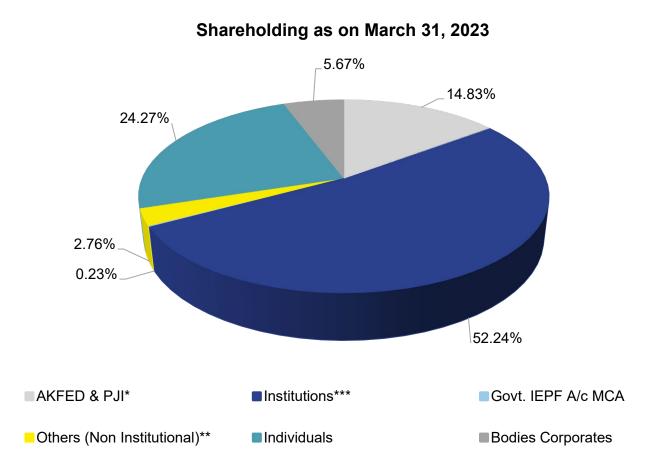
Profit & Loss Statement – Trend

(INR crores)	FY2019	FY2020	FY2021	FY2022	FY2023	Y-o-Y
Interest Income	3,041	3,537	3,458	3,513	4,200	+20%
Interest Expense	1,892	2,272	2,171	2,155	2,483	+15%
Net Interest Income	1,149	1,265	1,287	1,358	1,717	+26%
Other Income	344	388	445	452	409	-9%
- Commission, Exchange and Brokerage	240	241	196	238	303	
- Profit/(Loss) on sale of Investments	39	65	143	81	11	
- Profit/(Loss) on Exchange Transactions	22	19	23	28	28	
Total Income	1,493	1,653	1,732	1,810	2,126	+18%
Operating Expenses	853	903	847	1,013	1,339	+32%
Employee Expenses	434	459	434	539	693	+29%
Other Expenses	419	444	413	474	646	+37%
Operating Profit	640	750	885	797	787	-1%
Provisions and Contingencies	133	258	432	407	159	-61%
Net Profit Before Tax	507	492	453	390	628	+61%
Тах	182	154	117	102	162	+59%
Profit After Tax	325	338	336	288	466	+62%

Balance Sheet – Trend

(INR crores)	Mar-19	Mar-20	Mar-21	Mar-22	Mar-23	Y-o-Y
Capital & Liabilities						
Shareholders Equity	3,116	3,422	3,759	4,049	4,566	+13%
Deposits	28,435	30,370	29,704	34,692	41,239	+19%
Borrowings	2,723	3,408	4,482	4,082	4,118	+1%
Other Liabilities and Provisions	1,518	1,305	1,657	1,970	2,443	+24%
Total	35,792	38,505	39,602	44,793	52,366	+17%

(INR crores)	Mar-19	Mar-20	Mar-21	Mar-22	Mar-23	Y-o-Y
Assets						
Cash, Interbank etc.	2,793	3,546	3,039	4,091	2,368	-42%
Investments	7,844	7,742	8,414	9,051	12,582	+39%
Advances	23,568	25,345	25,737	29,096	34,381	+18%
Fixed Assets	526	546	569	661	826	+25%
Other Assets	1,061	1,326	1,843	1,894	2,209	+17%
Total	35,792	38,505	39,602	44,793	52,366	+17%



Equity Shares as on March 31, 2023 – 311,501,733 shares

*AKFED: Aga Khan Fund for Economic Development & PJI: Platinum Jubilee Investment Ltd.

Includes Člearing Members (0.02%), Non-Resident Indians (1.47%), Trusts (0.0082%), Unclaimed shares (0.44%) & Directors & their relatives (0.82%) *Institutions includes 12.28% held by FII & FPI

Key Non Promoter Shareholders	%
Tata Mutual Fund - Tata Small Cap Fund*	4.95
HDFC Small Cap Fund	4.48
DSP Small Cap Fund	4.22
India Advantage Fund S4 I	4.00
Franklin India Smaller Companies Fund	3.35
ICICI Prudential Mutual Fund*	3.31
Oman India Joint Investment Fund II	2.95
Steinberg India Emerging Opportunities Fund Limited	2.89
Canara Robeco Small Cap Fund	2.28
Invesco India Multicap Fund*	1.54
Max Life Insurance Company Limited*	1.43
UTI Mutual Fund*	1.14

*Held under various schemes/ funds/ entities.

- DCB Bank is promoted by the Aga Khan Fund for Economic Development (AKFED)
- AKFED is an international agency dedicated to promoting entrepreneurship and building economically sound companies
- AKFED operates as a network of affiliates with more than 90 separate project companies employing over 47,000 people.
- AKFED is active in the developing countries

ESG Initiatives



- Total number of employees volunteered:
 1,205
- Total number of trees planted till date: 1,01,120
- Oxygen produced by trees: 11,922 metric tonnes
- Reduction of carbon from the atmosphere: 2,528 metric tonnes
- Waste recycled promoting circular economy: **251 metric tonnes**
- Methane greenhouse gas reduction: 72
 metric tonnes
- Household biogas produced: 132 metric tonnes
- Revival of village water bodies and ponds: 2,17,800 sq. ft.
- Rainwater harvested for sustainable livelihood: **99,84,00,000 liters**



- Sustainable livelihood created & lives impacted (Cuttack district, Odisha): 2,74,168 individuals
- Promoting coastal ecosystem-based livelihoods via bee keeping for communities near mangroves in Uttara Kannada district, Karnataka: 2,500 direct & indirect beneficiaries
- Household biogas plants for economically vulnerable rural families: 500 individuals as direct & indirect beneficiaries
- Project Jal Sanrakshan sustainable livelihood- & water harvesting Aurangabad district, Maharashtra: 7,778 direct & indirect beneficiaries
- Project Jal Vikas, sustainable livelihood and water harvesting for rural households Morena, Madhya Pradesh: 3,047 direct & indirect beneficiaries



- The Board of Directors comprise executive and non-executive directors
- 80% of the Board consist of independent directors
- The Board of Directors meets at least 6 times in a year
- Most Board Committees consist of majority of independent directors

Digital Initiatives



Digital Initiative - Biometric Authentication in DCB Mobile Banking App

We have now enabled Fingerprint / Face ID authentication in the DCB Mobile Banking App.

Existing facility of Pin authentication will also be available as an alternative method to Login.

Benefits:

- One touch enables faster login
- Additional reliable authentication mechanism



Digital Initiative - Enhancements in DCB Zippi+ App

We are happy to present the enhanced DCB Zippi+, an efficient and smart way for New to Bank customers to open Savings Account and Fixed Deposits in a completely digital and paperless manner. This app was launched in July 2022.

To further enhance the experience of the customer journey, we have added the below features to speed up the processing of account opening and fixed deposits.

- a. Biometric eKYC feature for onboarding:
- Applications can be completed through the biometric option; there is no requirement to do an Aadhaar OTP or video KYC.
- b. New features in Unfixed Deposit section:
 - Fixed Deposit can be opened in any of the branch selected by customer.
 - DCB Suraksha Fixed Deposit can also be booked by customer.
- c. DCB Zippi+ is now available for iPhone users
- d. Additional funding option:
 - We have UPI InApp and Payment Gateway facility as funding option. (UPI InApp is restricted in iOS)
 - UPI Web-collect as an additional funding option has been added in the app.

Digital Initiative - Recording of Details (Narrations) of Inward Clearing Transactions in the Customer's Passbook or Statement of Account

Referring to the RBI circular # DBOD.No.Leg.BC.74/ 09.07.005/2003-04 dated April 10, 2004, it is advised that the banks should mention all the details (payee name, mode, and presenting bank's name) of inward clearing transactions in the customer's passbook and statement.

Benefits:

To avoid inscrutable entries in passbooks and statements of account and ensure that brief, intelligible particulars are invariably entered in passbooks and statements of account with a view to avoiding inconvenience to depositors.



Digital Initiative – Deliverables Management System (DMS)

The implementation of Phase III of the Deliverables Management System for a centralised Print and Deliverables Unit is done. Bulk PDF letter generation has been developed for the "My Documents" web portal and an API has been introduced to submit the letters into the same. In addition, the DMS application now includes the creation of a Gold Loan welcome letter

Benefits envisaged:

- Customers do not have to wait for bank letters because the "My Documents" web portal gives instant access
- Time and efforts saved for printing and packaging of letters

Digital Initiative - Customer Self-Service Kiosk (Amendments)

As part of the digitalization of amendments, biometric access to the customer self-service kiosk has been enabled. This now enables customers to access the portal through Aadhaar biometric authentication, Aadhaar OTP or Debit Card / PIN.

21 amendment services are available for individual customers and can be processed under Straight-Through Processing [STP] directly by the customer themselves at branches. Top amendments are: KYC refresh, Communication address, FATCA, PAN, Mobile number, Email id, 15 G/H etc.

Benefits

- Individual customers do not need to sign any papers for the 21 amendments. It's paperless and digital
- Customers save time because there is no transit or processing time.
- Ease of access and customer friendly
- Pan India common platform for all branches



CSR Initiatives

DCB BANK



Waste management through biodigesters, using the cattle waste to provide biogas to rural homes.



Water conservation for sustainable future



Tree plantation for greening the urban space

Waterless, Hygienic Public Restrooms





Grass plantation for cattle by feeding healthy fresh green fodder

We Contribute Towards



Water



Waste Management



Recycling



Disaster Relief









Support Tech Incubators

CSR Initiatives



Sustainable Livelihood from Beekeeping & Biodiversity Enhancement











Improving the quality of life in rural India

- Community awareness program for the management of the village waste
- Trees for sustainable livelihood, to generate income & decrease the dependency of the rural community on forest resources

- Livelihood skill development for 790 women members of various Self Help Groups (SHG) & 40 youth in beekeeping indigenous bees – apiscerana indica
- Market linkage established between honey producers and local farmer production organisation
- Enhanced quality of honey & source of income for women
- Reduced dependency on mangroves for livelihood & increase in the local biodiversity

- 250 women members of various Self-Help Groups (SHG) undergone livelihood skills training in beekeeping with indigenous bees – apiscerana indica
- Creating awareness about bees & pollinators to enhance crop & horticulture yield
- **Biodiversity Enhancement:** Urban Forests for birds, butterflies and insects, increasing the soil fertility and ground water table. Habitat restoration, rainwater conservation, etc. to improve water levels and quality of life for wild animals

Sustainable Impact

reduction

Rain water harvested for Tree plantation to increase urban & rural green cover sustainable livelihood 99,84,00,000 liters 1,01,120 trees Oxygen produced by trees **Revival of village water** 11,992 metric tonnes bodies and ponds 2,17,800 sq. ft. **Reduction of carbon from** atmosphere 2,528 metric tonnes Waste recycled promoting neutra circular economy **251** metric tonnes Household biogas produced **132** metric tonnes Methane green house gas Sustainable livelihood created and lives impacted 72 metric tonnes 2,74,168 individuals

Awards & Accolades

DCB BANK



India's Best Bank for CSR 2022 by Asiamoney and Euromoney

Livelihood Improvement Project (LIP) through Integrated Watershed Management in Banki, Odisha. Project impact for 40,165 beneficiaries

ACEF Asian Leaders Awards For Branding, Marketing and CSR for 2022

Livelihood Improvement Project (LIP) through Integrated Watershed Management in Banki, Odisha Water conservation, and restoration is awarded the Gold in Best Corporate-Nonprofit Partnership category.



DCB Bank recognized as India's Best Bank for CSR 2022 by Asiamoney

Groundwater depletion, which also endangers the availability of food, is becoming a more widespread concern. Community organizations manage and maintain water collecting systems in Banki block, Cuttack district, Odisha to ensure year-round cultivation and sustainable livelihoods for themselves and the next generation. For the Livelihood Improvement Project in Banki, the DCB Bank Corporate Social Responsibility project has been recognized by Asiamoney as India's Best Bank for CSR 2022. We are honored by Asiamoney's accolade. This award is the strength of group effort!

The project's results include the creation or restoration of 6 water harvesting structures, 40,615 beneficiaries, an estimated 18 crore liters of water storage capacity, 2140 acres of irrigated land, and a 4.75 lakh square foot lake or pond. With communities, we together are promoting resilience to climate change.

DCB Bank Limited



Thank you

To receive investor updates from DCB Bank Limited, write in at investorrelations@dcbbank.com

For more information, kindly log on to : www.dcbbank.com