

Cigniti Technologies Limited

"Our vision is to be the world's largest and most respected independent software testing services company and to build a better world by helping build quality software" – CMD, Cigniti Technologies Limited

Corporate Presentation

















June 2016

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Why Independent Software Testing?

Market space of Independent Software Testing Why Cigniti?

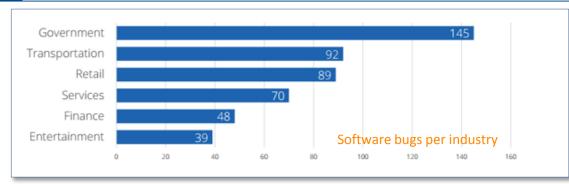
How we Grew?

Financial Summary

WHY INDEPENDENT SOFTWARE TESTING?

No enterprise is immune from software bugs





Retail



2.5 Billion People affected



33% Mobile app bugs

Transportation





11457



17 Recorded deaths

Finance



\$ 2.5 billion Biggest single loss



7.4 avg.

Services



25% resulted in 4+ days of outage



1.65 years average life span of bug



1 know death

Entertainment



1,369,075,725 People affected



1/3 mobile app bugs

Source: 2015 Software Fail Watch Report TRICENTIS



Software Testing is key enabler for succeeding in the Age of Digital



"Early Digital adopters are achieving 9%+ revenue creation, 26% impact to profitability, and 12% market valuation"





74% of users will abandon a mobile site if it takes longer than 5 seconds to load



46% of users will NOT return to a poorly performing website



40% of people abandon a website that takes more than 3 seconds to load



One second delay in page response can result in a **7%** reduction in conversions

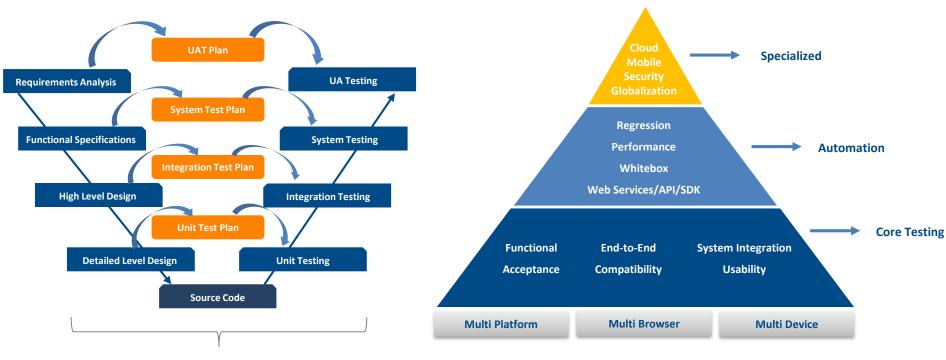
If an e-commerce site is making \$100,000 per day, 1 second page delay could potentially cost you \$2.5 million in lost sales every year





Do we need software testing constantly?





More than 25% of overall software effort is spent in various types of testing

Code changes, environment changes, device changes all require additional testing

Software quality is now the concern of CEO

...as validated by leading industry analysts





Leading to shift in preference towards STS



Inherent Conflict of Interest



Difference in Perspective and Approach



Specialized Skill-set



Impact from Cloud Technology



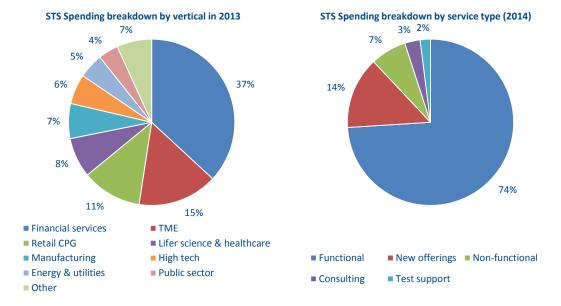
Dedicated Infrastructure Investment

MARKET SPACE OF INDEPENDENT SOFTWARE TESTING

Independent Testing Services – Large market opportunity...



STS	2013	2014	2015	2016	2017	2018
Spending (\$bn)	14.0	15.7	17.7	20.0	22.6	25.6
Growth (%)	7	12	13	13	13	13



NelsonHall defines software testing (ST) as the activity to reduce defects in software during the software development lifecycle (SDLC):

The term "traditional testing services" (TTS) refers to projects where the same organization (internally or via a third party) is conducting bundled systems integration/software development and testing. Personnel conducting this testing activity, whether they are developers or business analysts, are typically part of the development organization and are not full-time specialist testers

The term "specialist testing services" (STS) refers to testing services where career (or specialist) testers provide the service. These use a systematic approach to testing based on methodologies, processes and software tools

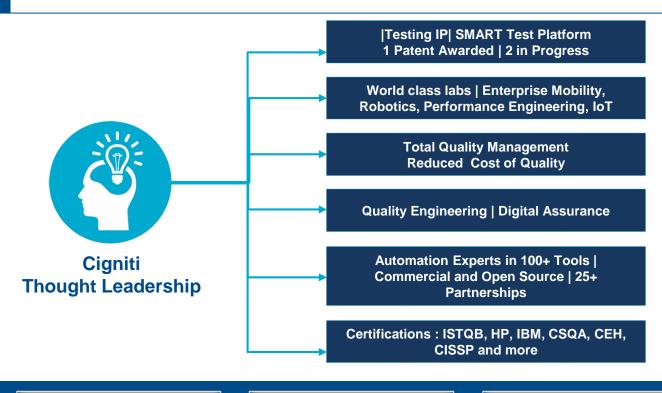


NelsonHall Source: Nelson Hall Software Testing Services Assessment & Forecast, September 2014

WHY CIGNITI?

Cigniti – A Global QA Organization







Leaders in Independent Testing Services



Publicly Listed & CMMi L5 certified



57%+ Revenue Growth



500+ Satisfied Customers



5 continents, 10+ countries Global presence



2,200+ people worldwide | 1800+ Career Testers



\$91mn revenue for FY 2015-16 with CAGR of ~57% over the last 3 years



- We Serve
- 57 of Global 2000
- 40 of Fortune 1000
- 31 of Fortune 500



CSR Initiatives

Project Cignificance aims to empower millions of lives with free and quality education

Cigniti – A Global QA Organization





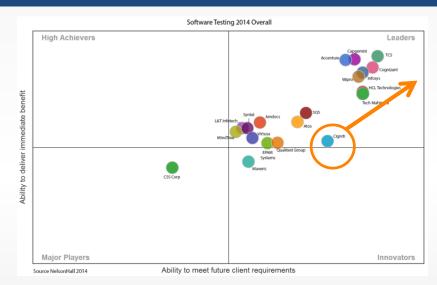
Recognized by leading analysts as global independent software testing company



Positioned as a 'CHALLENGER' in Gartner Magic Quadrant



Ranked as a 'Leader' in Software Testing NEAT Charts



"As a Leader, Cigniti exhibits both a high ability relative to their peers to deliver immediate benefit and a high capability to meet client future requirements".



Dominique Raviart, Principal Analyst

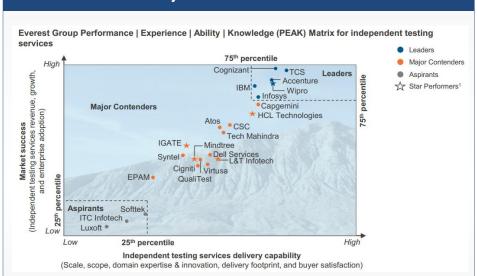
Source: Gartner "Magic Quadrant for Application Testing Services, Worldwide" Susanne Matson and Patrick J Sullivan, 23 November 2015

Source: NelsonHall

Recognized by leading analysts as global independent software testing company



Positioned as a 'Major Contender' in Everest PEAK Matrix™



Everest Group confers "Best in Class" rating

for **Buyer satisfaction**

in the Service Provider Assessment.



Forrester cited Cigniti in Multiple Testing Reports among 23 IT Service providers and 10 systems integrators and **Software vendors leveraging Pure-Play Testing providers Cloud for Application Testing** working in the Test Data Source: Improve Quality And Speed With **Management Market** Application Testing In The Cloud, Forrester Source: " Vendor Landscape: Research, Inc., January 2016 **Enterprise Test Data** 15 IT Service providers Management Slowly But Steadily, The TDM Market Starts To Ramp offering services and Up", Forrester Research, Inc., accelerators in the Test November 2015 **Automation to enable** Agile and DevOps FORRESTER* Source: Offshore Testing services Must Reinvent Themselves With automation. Forrester Research, Inc., March 2015 **8 IT Service providers** 9 services firms and who provided their inputs on the --systems integrators **Functional Test** working to enable **Quality at Speed Automation Tools** Source: The Forrester Wave™: Modern Application Source: "Five Must-Do's For Testing Functional Test Automation Tools, Q2 2015, Forrester Quality At Speed", Forrester Research, Inc., April 2015 Research, Inc., January 23, 2015

Source: Everest Group Independent Testing Services – PEAK Matrix[™] Assessment, July 2015

Cigniti 4.0 – Helping Enterprises Succeed in the Age of Digital Transformation























Digital Assurance

Security Testing

Test Data Management

Client Centric TCoEs

Test Automation

& DevOps
Environments

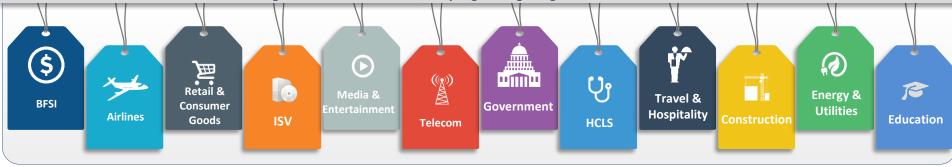
IOT Testing

Telematics Testing

Quality Engineering

Service Virtualization





Powered By



Advisory & Transformation Services



Digital Assurance

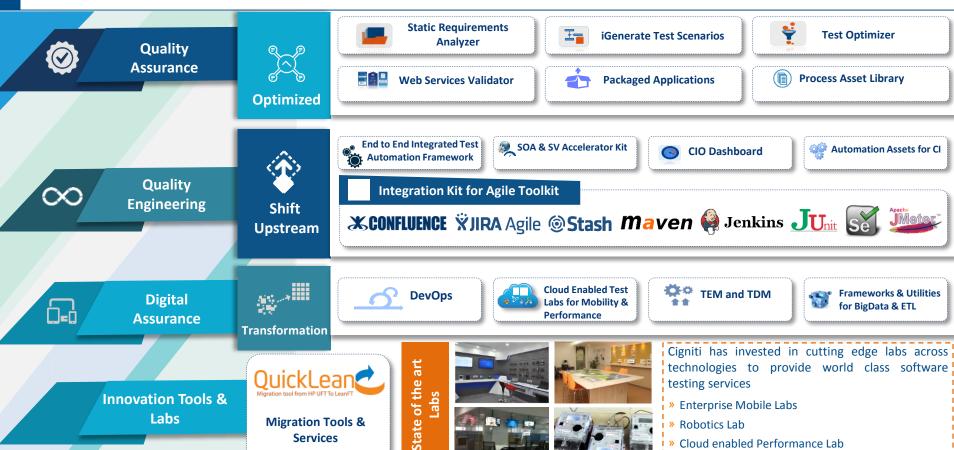


Quality Engineering



SMART Test Platform – IP Led Testing Solutions





Migration Tools &

Services

Labs

» Robotics Lab

Smart Meter Lab

» Cloud enabled Performance Lab

Strong technical & delivery capabilities as established by numerous awards & certifications



Cigniti has established itself as a leading player in the global independent software testing space with strong technical capabilities



Cigniti receives Global customer leadership value award from Frost & Sullivan – US Nov 2014, UK – May 2015



Cigniti Technologies is highly commended in the best overall testing project (Retail sector) award category at TESTA 2014

Forbes

Cigniti is recognized as the "Fastest Growing Company in Asia" in Forbes Asia Best Under a billion Forum 2014 December 2014

Report Watch

Report Watch rated CTL's Annual Report of FY 12-13 as the best Indian Report and ranked it globally at 293 in the top 400 best reports reinforcing its credibility



Cigniti Wins 2015 Business Today BEST SME Award for Global Excellence

September 2015



Cigniti Technologies leads the QA space with unparalleled year on year growth of 50 percent



Gallop Solutions wins the Philadelphia SmartCEO's Cornerstone Awards

2015



Gallop Solutions featured among Top 25 Promising QA/Testing Services Vendors by Outsourcing Gazette

2015

Process Certifications









Varied customer base across domains







- 57 of Global 2000 companies
 - 40 of Fortune 1000 companies
 - 31 of Fortune 500 companies



Key clients across industry verticals

Verticals	Key Clients
	SYNOVUS Bank of America Heartland Exeter' PAYMENT SYSTEMS.
BFSI	DBS Atom DSB ALFA
Energy &Utilities	Tantalus Proneer Owalesawest ONCOR
HCLS	AstraZeneca Optos Delta Dental NAPIER Healthcare Cipia Sk GlaxoSmithKline BlueCross BlueShield NUANCE Panticipation Misercia

Verticals	Key Clients
Travel & Hospitality	Best SOUTHWEST IndiGo Hertz. Air Asia Air Asia
Media & Technology	FREEMAN OMNIGON
Retail & e- commerce	ANATWINE POYU (CAS Wholesale Grocers snapdeal

HOW WE GREW?

The Journey





» Launches Cloud enable Enterprise Mobile Lab

» Cigniti received coverage as 20 Most Promising Banking Technology Solution Provider by CIO Review US

» SmartBear and Cigniti Sign Strategic Partnership to Assure Software Quality in the Connected World



Gartner







» Cigniti is world's first IST company appraised at CMMI-SVC v1.3, Maturity Level 5

Positioned as a 'Major Contender' in Everest PEAK Matrix™

» Awards – F&S, APAC CIO Outlook, Business Today



SULLIVAN



- Started operations in UK and Australia
- » Opens the 3rd global test engineering center in Hyderabad (50,000sq.ft)
- » Nelson Hall recognizes Cigniti as a "Leader" in Software testing NEAT Charts
- » Cigniti is recognized through various awards from industry bodies (F&S, Forbes)



Forbes

- » Becomes appraised at CMMI-SVC v 1.3 Maturity Level 3
- » Acquisition of Gallop Solutions Inc.
- » Opens the 2nd global test engineering center in Hyderabad (33,000sq.ft)





- » Merges with Cigniti Inc.. USA in Jan 2012 and rebrands itself as Cigniti Technologies Ltd.
- Moves into its new global test engineering centre in Hyderabad (33,000 sq.ft)
- » Achieves ISO 27001:2005 certification





- » Established on 3rd Sep 1998 as Chakkilam Infotech Pvt. Ltd.
- » Became a Public Limited Company in 2004
- » Focused on Generic IT Services till 2008
- » Repositioned itself as an **Independent Software Testing** Services Company in 2012





As see in the media

THE WALL STREET JOURNAL.







INDIAN EXPRESS

hindustantimes





Led by dedicated promoters and managed by professional leadership team





C V Subramanyam, Chairman and Managing Director

- In 1998, Mr. Subramanyam founded Chakkilam Infotech Pvt. Ltd. as an IT services company providing IT solutions
- Successfully took the company public in 2004
- Holds a Bachelors in Commerce and Law and Post Graduate Diploma in Business Management



Sudhakar Pennam, CEO (Head Cigniti Inc.)

- Oversees Cigniti Inc operations & CSR activities within the organization
- 20+ years of experience in various areas including IT operations, consulting, operations and sales.
- Setup the US operations of Cigniti in Irving, Texas in 2004 and grew it from a small one room office to more than 300 consultants.



Srikanth Chakkilam, Executive Director

- Currently focusing extensively on establishing creditable business for UK, Australia, India& ROW.
- Key decision maker in the vision and growth of Cigniti & plays a vital role in evaluating, analyzing & deciding Cigniti's pursuits related to in-organic growth.
- Holds Masters degree from the University of Southern California after an E&C Engineering degree.



Krishnan Venkatacharv. CFO

- Mr. Krishnan brings to Cigniti over 25 years of his experience spanning global financial operations. Is a qualified ACA, ACS and FCMA
- Previous experience: Yashoda Hospitals, Flagstone Underwriting Support Services, VisualSoft Technologies, Baan Info Systems

Mr. Smith oversees sales planning, sales strategy and

client management at Cigniti focusing on the Americas.



Pradeep G, CTO & President (North America)

- Mr. Pradeep as CTO is responsible for revenue targets and business growth for Cigniti's NA operations. Is an industry thought leader in software testing with over 15 years of experience
- Previous experience: Cognizant Technology Solutions. HTC Global services



Kalyana Rao Konda, President - Gallop Solutions

Mr. Kalyana drives the growth of Gallop's business to meet the co-located testing services requirements in the US. Is a certified Project Management Professional (PMP) and a Certified Software Quality Analyst (CSQA)

Mr. Pratti is responsible for managing Cigniti's global

Previous experience: AppLabs, Virtusa, and Baan,

delivery organization. Brings in 20+ years of leadership experience across the strategic IT





technical and business experience with Global Enterprises, Fortune companies and ISVs across technologies and domains

Previous experience: AppLabs

1000 companies



Previous experience: Cognizant, Pentafour, NIIT Ltd.

Wendy N.Atlin. VP - Retail Enterprise Solution

Rahul Pratti, Head, Global Delivery

functions

- Wendy has over 15 years of IT strategic leadership experience in sales and consulting services.
- Previous experience: NCR Canada and Capgemini Inc..



Ramana Vemuri. VP. Process & Operations

Previous experience: IBM, MCI, EDS

Gary L. Smith, EVP - Sales (North America)

Mr. Ramana heads the Process/HR/ICT/Corporate Service functions at Cigniti. Has 20+ years of experience spanning financial markets, software product development and project management

Has over 40 years of experience in sales and

operational leadership in Fortune 500 companies

Previous experience: AppLabs Technologies



Sairam Vedam, VP - Head, Global Marketing

- Mr. Sairam runs Global Marketing at Cigniti Technologies.
- Previous experience: Aasaanpay Solutions, Pramati Technologies, Napier HealthCare, Apere Inc., Computer Associates, and HCL-Cisco.

Matthew Shapiro. VP - Gallop Solutions

Previous experience: Alliance Global, AppLabs, Questcon Tech.

Mr. Matthew is a seasoned IT Executive.

bringing ~18 years of experience with Fortune

Keric Kopecky, Director – Sales, North America

- Device, Hospital Mobility.com, AppLabsMr. Keric is responsible for new account sales to Fortune 1000 clients. Has 20+ years of experience in IT sales to Energy, Hospitality & others
- Previous Companies: Keynote



Nanda Padmaraiu. VP – Sales (UK & EU)

- Mr. Nanda heads sales for the UK and EU regions. Brings in more than 18 years of global IT expertise along with strong financial acumen
- Previous experience: AppLabs, Satyam Computer, IBM & Sharp Protech.

Demonstrated ability to forge global tool alliances and partnerships



Data as a

Service

Static Code

Analysis

Real Time Test

Management

Big Data Testing

Digital

Commerce

Cloud Based

Mobile Device

Lab

SAP Testing

SAP Partner Edg



SAUCELABS

Selenium

testing

Testing

Cross device

testing

Group Structure





^{*}CTL India, had a INR 7 crores working capital facility from HDFC Ltd

^{**}Cigniti Inc., USA is a 100% subsidiary of CTL India and one office in Texas and one in Canada. It has a USD 3.6 mn credit line from Capital One

^{***} Cigniti Technologies (UK) Ltd is a 100% subsidiary of CTL India and has a USD <xx> mn credit line from Gallop, Inc.

^{****} Cigniti Technologies (Australia) Pty Ltd is a 100% subsidiary of CTL India and has a USD <mm> bill discounting facility from

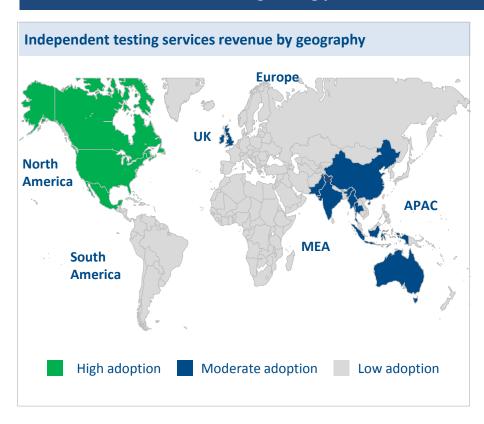
^{*****} Proposed to be incorporated that would be a 100% subsidiary of CTL, India

SUMMARY FINANCIALS

Client portfolio across diverse geographies (Data for FY 2014-15 & FY 2015-16)



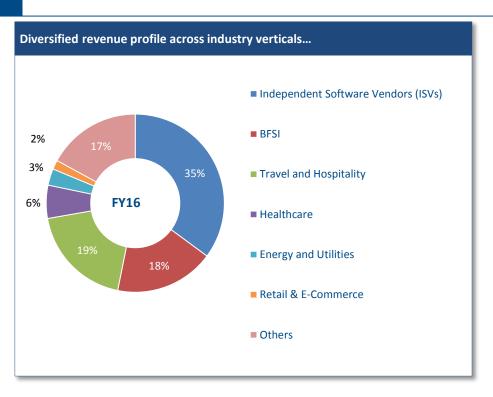
Leader in North America with growing presence in rest of the world

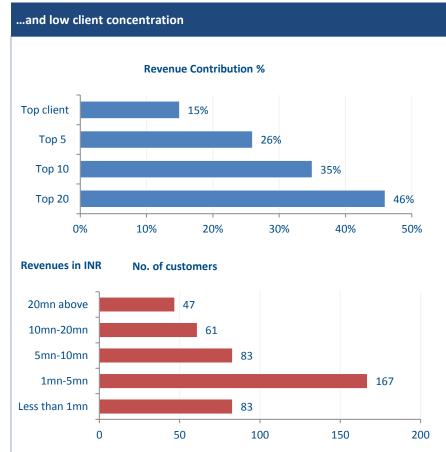


Geography	% of FY15 revenue	% of FY16 revenue	Key Clients		
North America	91%	86%	Southwest Airlines, Alfa Insurance, Heartland Payment, Freeman Expositions Inc., Co., Synovus Financial Corp, LG&E and KU Energy LLC, Homesite Group		
Europe	2%	5%	Atom Bank, Ryanair, Lowell Group Optos Plc, WorldRemit, Anatwine Ltd., GSK Maxinutrition, Wales & West Utilities Limited, Ingeus Europe Ltd		
India	2%	5%	Broadcom, InterGlobe Aviation Ltd., ICE Information Technology, The Talent Exchange (Pty) Ltd, HP, NCR, Sapient, Magma		
Rest of the world	5%	4%	Multichoice, Baptcare, University of New South Wales, Quickflix, Nimble Money, Lockheed Martin, WEX		

Client Concentration: FY 2015-16







Summary consolidated financials – P&L



INR mn	FY13	FY14	FY15	FY16
Revenue from operations	1,509	2,591	3,789	5,949
Employee benefit expenses	675	1,297	2,205	3,088
Other operating expenses	746	938	1,203	1,881
Expenditure	1,421	2,235	3,408	4,969
EBITDA	88	356	381	980
EBITDA margin %	6%	14%	10%	16.5%
Depreciation and amortization	16	24	54	113
EBIT	72	331	326	867
Other Income	0	9	16	33
Finance cost	3	12	29	60
PBT	69	328	312	840
Tax expenses	19	73	59	343
PAT	50	255	254	497
PAT margin %	3%	10%	7%	8.3%

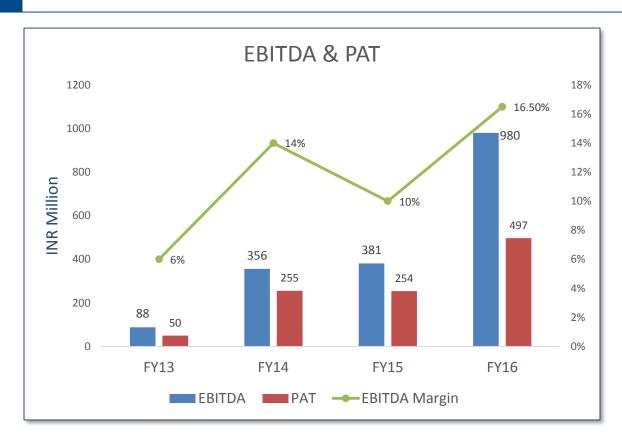


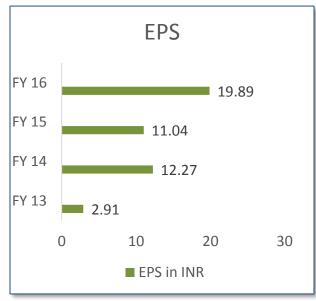


INR mn	FY13	FY14	FY15	FY16
Share capital	188	208	247	255
Reserves and surplus	370	1,012	2,443	3,341
Shareholder's fund	559	1,220	2,691	3,596
Total debt	196	256	431	966
Deferred tax liabilities (net)	7	8	3	22
Long term provision	3	9	14	16
Other long term liabilities	-	-	-	-
Non-current liabilities (including short-term debt)	206	274	448	1004
Trade payables	122	129	360	646
Other current liabilities	0	32	90	337
Short term provisions	101	195	251	776
Current liabilities	223	356	702	1,759
Total Liabilities	988	1,849	3,841	6,359
Fixed assets	418	786	1,262	2,058
Long-term loans and advances	46	188	160	1,287
Other non current assets	2	3	3	202
Non-current assets	467	976	1,425	3,547
Trade receivables	401	639	1,347	1,758
Cash and bank balances	20	57	339	42
Short term loans and advances	94	144	668	233
Other current assets	6	33	62	779
Current assets	521	873	2,416	2,812
Total	988	1,849	3,841	6,359

EBITDA, PAT and EPS







Contact Information



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