# 2.16 **Investor Presentation** 3<sup>rd</sup> Quarter/ Nine Months FY 19 nhom



January 28, 2019

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#### Glossary and Key Notes

AEPS	Aadhaar Enabled Payment System	IFI	Institutional Financial Inclusion
Agri	Agribusiness Banking	INR	Indian Rupee
API	Application Programming Interface	IPO	Initial Public Offering
ARC	Asset Reconstruction Company	LAP	Loan Against Property
ATM	Automated Teller Machine	MF	Mutual Funds
вс	Business Correspondent	Mn	Million
BIL	Business Installment	MSME	Micro, Small and Medium Enterprises
Bps	Basis Points	NABARD	National Bank for Agriculture and Rural Development
BVPS	Book Value Per Share	NFB	Non Fund Based
C&IB	Corporate & Institutional Banking	NIM	Net Interest Margin
CAGR	Compounded Annual Growth Rate	NNPA	Net Non Preforming Assets
CASA	Current Account and Savings Account	NPA	Non Performing Assets
СВ	Commercial Banking	PCR	Provision Coverage Ratio
CBDT	Central Board for Direct Taxes	PIL	Personal Installment Loan
СС	Credit Card	Q1	3 month period ended June 30( April 1 - June 30)
CEO	Chief Executive Officer	Q2	3 month period ended September 30( July 1 - September 30)
CET1	Core Equity Tier 1	Q3	3 month period ended December 31( October 1 - December 31)
Cr	Crore	Q4	3 month period ended March 31(January 1 - March 31)
CRAR	Capital to Risk Weighted Assets Ratio	QoQ	Quarter on Quarter
CSP	Customer Service Point	9M	9 month period ended December 31( April 1 - December 31)
CSR	Corporate Social Responsibility	RBI	Reserve Bank of India
DB & FI	Development Banking & Financial Inclusion	RoA	Return on Assets
DBT	Direct Benefit Transfer	RoE	Return on Equity
FICC	Fixed Income, Currency and Commodity	RWA	Risk Weighted Assets
FPI	Foreign Portfolio Investor	SDR	Strategic Debt Restructuring
FY	12 month period ended March 31	SLR	Statutory Liquidity Ratio
GNPA	Gross Non Performing Assets	UPI	Unified Payments Interface
G-Sec	Government Securities	US	United States
GST	Goods and Services Tax	VCF	Venture Capital Funds
HUF	Hindu Undivided Family	YoY	Year on Year
RBL	RBL Finserve Ltd.		
Finserve			

#### Table of Contents

Торіс	Page Number
Key Performance Highlights	5
RBL Vision 2020	12
Financial Performance	16
Distribution Network	31
Shareholding Pattern and Ratings	33
Microbanking Update	35
Credit Cards Update	39
Annexures	42

## **Key Performance Highlights**

5

### Q3 FY19 / 9M FY19 Financial Highlights



Q3 FY19 / 9M FY19 continues to track well to RBL Vision 2020 goals

Total Revenue growth in Q3 FY19 of 42% YoY( 9M FY19 growth of 40% YoY)



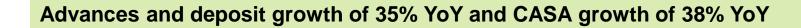
NII growth of 40% YoY in Q3 FY19 (9M FY19 growth of 42% YoY); Other Income growth of 45% YoY in Q3 FY19 (9M FY19 growth of 37% YoY)



Net Profit growth in Q3 FY19 and 9M FY19 of 36% YoY



NIM continues upward trajectory – 4.12% in Q3 FY19 vs. 4.08% in Q2 FY19





GNPA at 1.38% ( down from 1.40% in Q2 FY19), NNPA at 0.72% ( down from 0.74% in Q2 FY19)



Overall net stressed advances flat QoQ at 0.81% for Q3 FY19

PCR at 63.2% (up from 61.5% in the previous quarter)



RoA at 1.27% for Q3 FY19 ; RoE at 12.38% for Q3 FY19

Total customer base of 5.82 million; addition of 0.5 million in the quarter

#### Q3 FY19 Highlights

		— YoY Growth —	— QoQ Growth —
Net interest Income	Rs. 655cr	40%	10%
Core Fee Income	Rs. 346cr	50%	6%
Net Total Income	Rs. 1,029cr	42%	11%
Operating Profit	Rs. 498cr	50%	11%
Net Profit	Rs. 225cr	36%	10%



#### Nine Months FY19 Highlights Contd....

		— YoY Growth —	— QoQ Growth —
Advances	Rs. 49,893cr	35%	9%
Wholesale Advances	Rs. 28,476cr	25%	5%
Non-Wholesale Advances	Rs. 21,417cr	51%	14%
Deposits	Rs. 52,187cr	35%	9%
CASA	Rs. 12,821cr	38%	9%

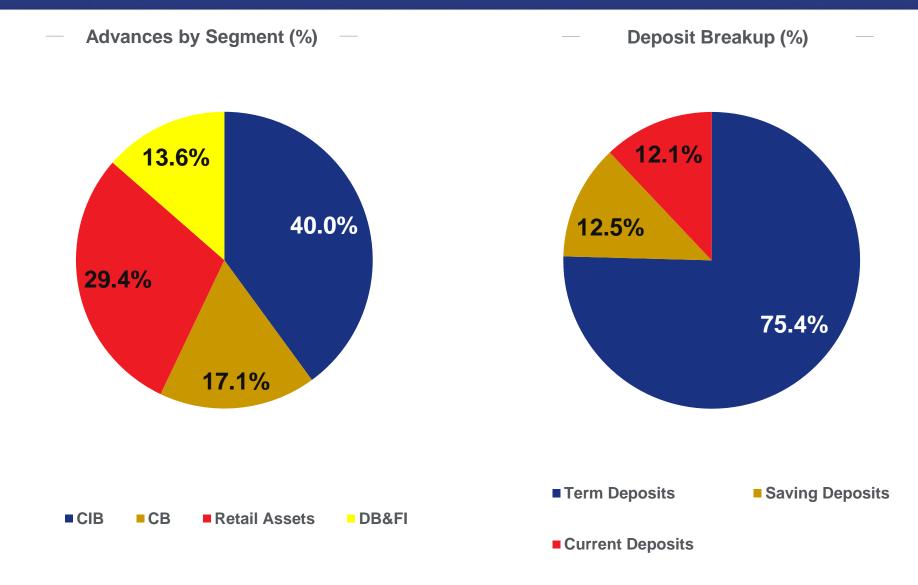
#### Key Indicators

		Pre-	IPO		
	Advances	Deposits	Net Profit	RoA	BVPS
FY 11	1,905	2,042	12	0.5%	Rs. 50
FY 16	21,229	24,349	292	1.0%	Rs. 91
(84	% CAGR FY 11-16) (64	4% CAGR FY 11-16)	(88% CAGR FY 11-16)		
		Post Listing P	erformance)		
	Advances	YoY	NIM	<b>Net Profit</b>	RoA
Q3 FY17	26,773	46%	3.4%	129	1.17%
Q4 FY17	29,449	39%	3.5%	130	1.20%
Q1 FY18	31,108	40%	3.5%	141	1.19%
Q2 FY18	33,576	35%	3.7%	151	1.19%
Q3 FY18	36,890	38%	3.9%	165	1.22%
Q4 FY18	40,268	37%	4.0%	178	1.25%
Q1 FY19	42,198	36%	4.0%	190	1.26%
Q2 FY19	45,873	37%	4.1%	205	1.26%
Q3 FY19	49,893	35%	4.1%	225	1.27%

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BVPS for Q3 19 is Rs. 166.23

#### Key Indicators – Business Breakup



#### **RBL Vision 2020**

12

#### Performance Tracking to Vision 2020 Goals

	RBL Vision 2020 (Post IPO/Sept 2016)	Actual Q3 FY19
Advances	30-35% CAGR	35%
CASA Ratio	0.75 - 1% increase every year	FY 16: 18.6%; FY 17: 22.0% FY 18: 24.3%;Q3 FY19: 24.6%
Other Income %	~ 1/3 <sup>rd</sup> of Net Total Income	36%
<b>Operational Efficiency</b>	Cost/Income ratio of 51% - 52% by 2020	FY 16: 58.6%; FY 17: 53.5% FY 18: 53.0%,Q3 FY19: 51.6%
Return Ratios	~ 1.50% RoA by 2020	FY 16 : 0.98%; FY 17: 1.08% FY 18: 1.21%,Q3 FY19: 1.27%
		1 10. 1.21/0, 301 110. 1.21/0

#### Key Initiatives of Vision 2020



Technology

Leveraging technology to acquire, engage and service clients

API banking, Abacus (Digital savings account); Fintech Partnerships (Moneytap, Zeta) ; Credit card partnerships (Bajaj Finserv, BookMyShow, HyperCity)



Distribution

Enhancing distribution through a combination of owned branches, and BCs 288 own branches, 956 BC branches (including 221 Banking Outlets) serve over 5.8 Mn customers pan-India



Creation of Transaction and Payment platforms that leverage changes in ecosystem driven by Aadhaar, UPI, IndiaStack, GST etc.

AEPS and UPI based mobile apps allow customers to transact through low cost channels Better availability of data for underwriting in case of retail and MSME businesses



Enhancing cross-sell across all businesses

Cross-sell

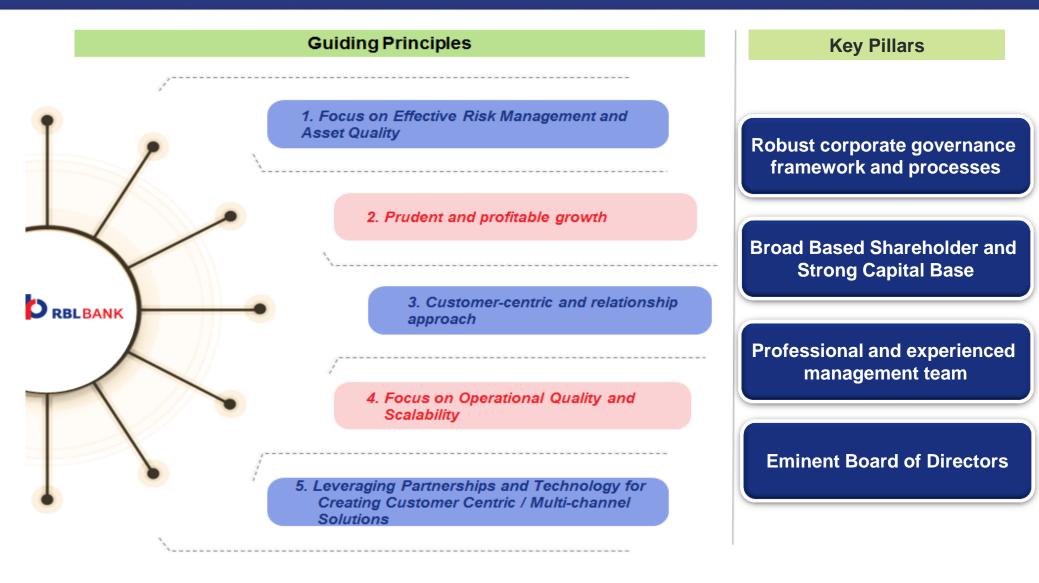
Strong analytics teams in place to analyze data to enhance cross sell and customer targeting



Mass Banking

Increase presence in 'Mass Banking' - internal efforts, partnerships and acquisitions Extending network to individual loans in rural areas and offering deposits, insurance, DBT and remittance services Pilot partnership underway in affordable housing

#### Our Fundamentals Have Resulted in Consistent Strong Performance



## **Financial Performance**

16

#### Strong Profitability Momentum Continues

Parameter	Q3 FY19	Q3 FY18	ΥοΥ	Q2 FY19	QoQ	9M FY19	9M FY18
Net Interest Income	655	467	40%	593	10%	1,801	1,266
Other Income	374	258	45%	333	12%	1,033	756
Net Total Income	1,029	726	42%	926	11%	2,834	2,022
Operating Profit	498	333	50%	449	11%	1,380	948
Net Profit	225	165	36%	205	10%	620	457
Parameter	Q3 FY19	Q3 F	Y18	Q2 FY19	9M F`	Y19	9M FY18
Other Income/Total Income	36.3%	35	.6%	36.0%	36.59	%	37.4%
Cost/Income	51.6%	54	.0%	51.5%	51.39	%	53.1%
Net Interest Margin	4.1%	3	.9%	4.1%	4.1%	6	3.7%
Credit Cost/Advances (bps)*	30		20	26	81		72
RoA	1.27%	1.2	22%	1.26%	1.269	%	1.20%
RoE	12.4%	10	.2%	11.6%	11.79	%	11.0%
* Not Annualized							

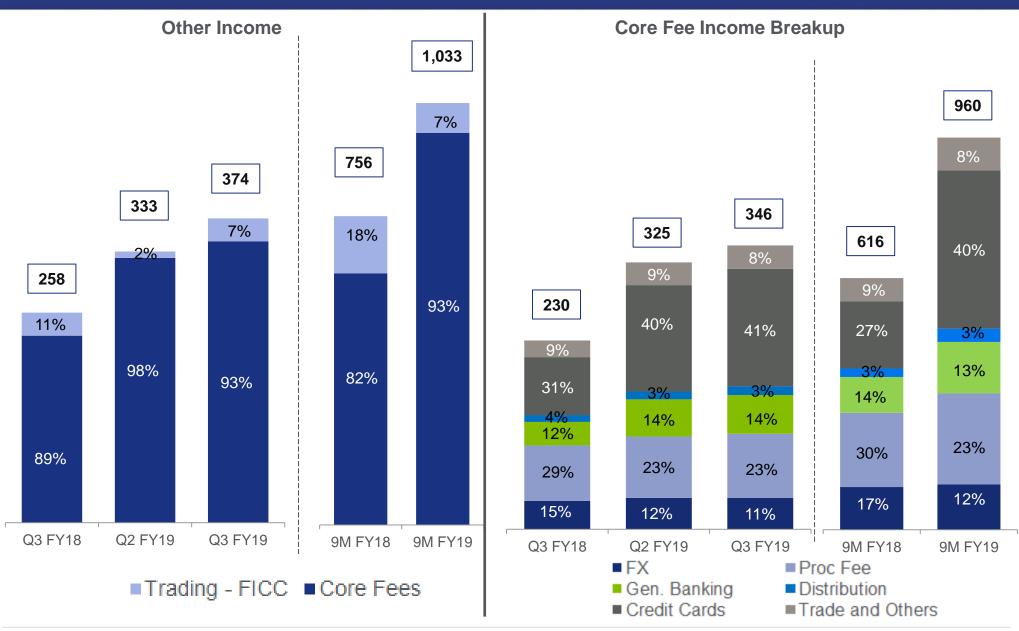
#### Strong Growth in Business; Improvement in Asset Quality

Parameter	December 31,2018	December 31, 2017	ΥοΥ
Advances	49.893	36,890	35%
Deposits	52,187	38,623	35%
Investments	14,815	13,071	13%

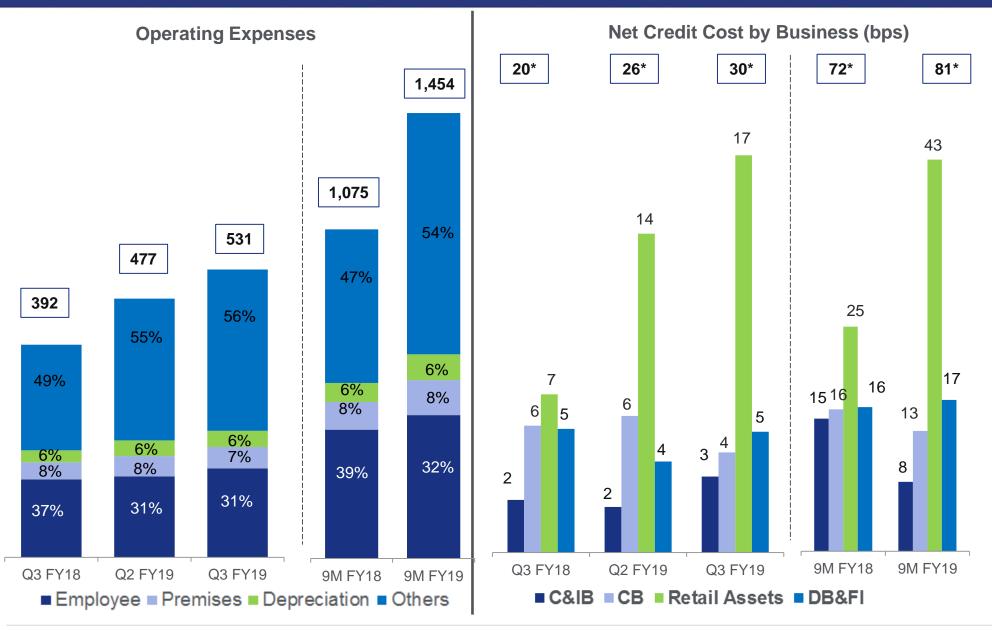
Parameter	December 31,2018	December 31,2017	September 30,2018
CASA	24.6%	24.0%	24.5%
GNPA	1.38%	1.56%	1.40%
NNPA	0.72%	0.97%	0.74%
Net Stressed Assets	0.81%	1.15%	0.81%
PCR	63.2%	52.5%	61.5%
CRAR*	13.8%	15.9%	13.7%

\* including interim profits

#### Well Diversified Other Income Profile; Rising Core Fee Income



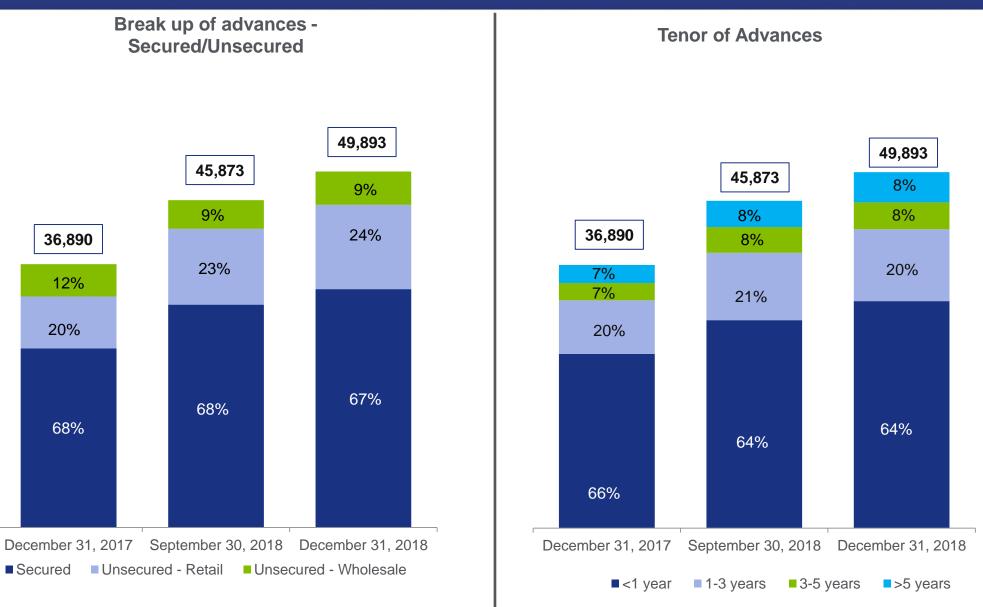
#### Cost Increase Driven by Business Expansion; Range Bound Credit Costs



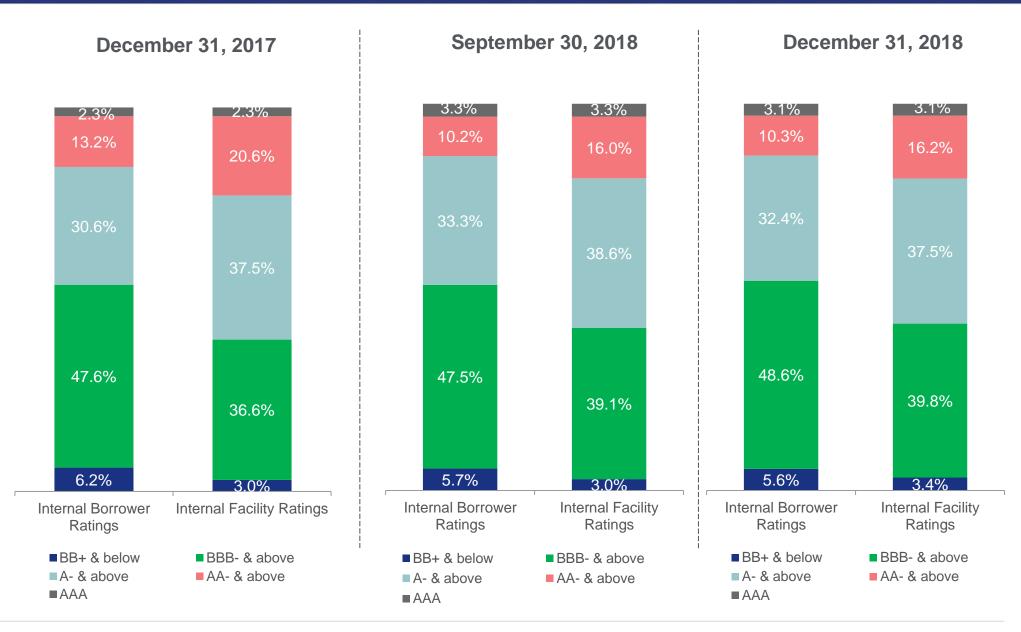
#### Changing Advances Mix and Improving Yields Helping NIMs

C&IB	December 31,2018 19,935	December 31,2017 15,606	YoY 28%	Yield 9M FY19	Proportion
СВ	8,541	7,106	20%	8.8% (8.9%)	57%
Wholesale	28,476	22,712	25%		
Retail Assets	14,644	9,397	56%		
LAP	5,659	3,791	49%		
Credit Cards	4,496	1,759	156%		
Retail Agri	1,562	1,578	-1%		
BIL	1,358	984	38%		
Others	1,569	1,285	22%	14.3% (13.0%)	43%
DB & FI	6,773	4,781	42%		
Micro-banking	4,220	2,886	46%		
IFI	1,685	1,358	24%		
MSME	868	536	62%		
Non-Wholesale	21,417	14,177	51%	9M FY18 y	ields in
Total	49,893	36,889	35%	bracke	

#### **Diversified Loan Portfolio**



#### Stable Borrowers' Rating Profile



#### **Diversified Industry Mix**

#### Top 10 industry\*

Industry	Outstanding Loan Exposure	FB-NFB Split	% of Exposure
Retail / Distribution	3,683	82:18	5.6%
Engineering	3,404	42:58	5.1%
Construction	3,375	44:56	5.1%
NBFC (ex. HFC & DFI)	2,521	97:3	3.8%
Pharma	2,500	84:16	3.8%
Real Estate	2,396	93:7	3.6%
Power	2,236	56:44	3.4%
Metals	2,174	47:53	3.3%
Professional Services	2,118	90:10	3.2%
MFI	1,188	100:0	1.8%

\* As of December 31, 2018 based on actual outstanding

#### Non Fund Based Book

Particulars	December 31, 2018	December 31, 2017	September 30, 2018
Guarantees	10,119	9,029	10,101
Letter of Credit, Acceptances, Endorsements and other Obligations	5,365	2,810	4,745

#### Asset Quality Continues to Remain Strong

	Quarter Ended			— Gross NPA by business segment ——			
	December 31,2018	September 30,2018	December 31,2017	Business segment	December 31,2018	September 30,2018	December 31,2017
Movement of Gross NPAs				C&IB	92.1	92.1	142.2
Opening Balance	645	596	487	- % of total advances	0.18%	0.20%	0.38%
(+) Additions during the period	211	142	210	CB*	249.6	255.1	105.7
(-) Upgrade	3	2	2	- % of total advances	0.50%	0.55%	0.28%
(-) Recoveries	54	27	38		0.0070		0.2070
(-) Write Offs	103	65	77	Retail Assets	286.5	200.7	168.4
Closing Balance	696	645	580	- % of total advances	0.57%	0.43%	0.45%
Gross NPA (%)	1.38%	1.40%	1.56%				
Net NPA	358	339	358	Of which Agri	128.6	68.0	57.6
Net NPA (%)	0.72%	0.74%	0.97%	DB&FI	67.3	97.0	163.5
Provisioning Coverage Ratio (PCR) (%)	63.22%	61.45%	52.54%	% of total advances	0.13%	0.21%	0.44%
Slippage Ratio	0.46%	0.34%	0.63%				
Restructured %	0.09%	0.07%	0.18%	Total	695.5	645.0	579.9
Net Stressed Assets%	0.81%	0.81%	1.15%	Total (%)	1.38%	1.40%	1.56%

• Security Receipts as a percentage of total advances at 0.05%

\* CB includes agri value chain

• One ARC sale for cash in the quarter

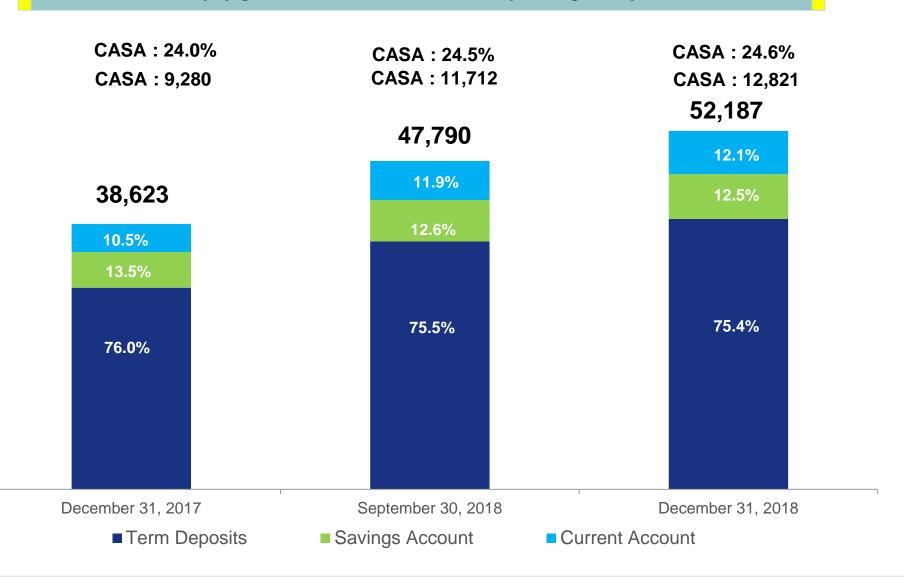
#### Capital Adequacy - Well Capitalized to Support Growth

December 31, 2018	December 31, 2017	September 30, 2018
7,060	6,407	6,969
721	814	712
7,781	7,222	7,681
56,406	45,324	55,867
12.5%	14.1%	12.5%
13.8%	15.9%	13.7%
78.1%	81.8%	83.2%
	7,060 721 7,781 56,406 12.5% 13.8%	7,060 6,407   721 814   7,781 7,222   56,406 45,324   12.5% 14.1%   13.8% 15.9%

\* CRAR and Tier 1 Capital Funds for interim financial periods has been computed after adding interim profit for better comparison

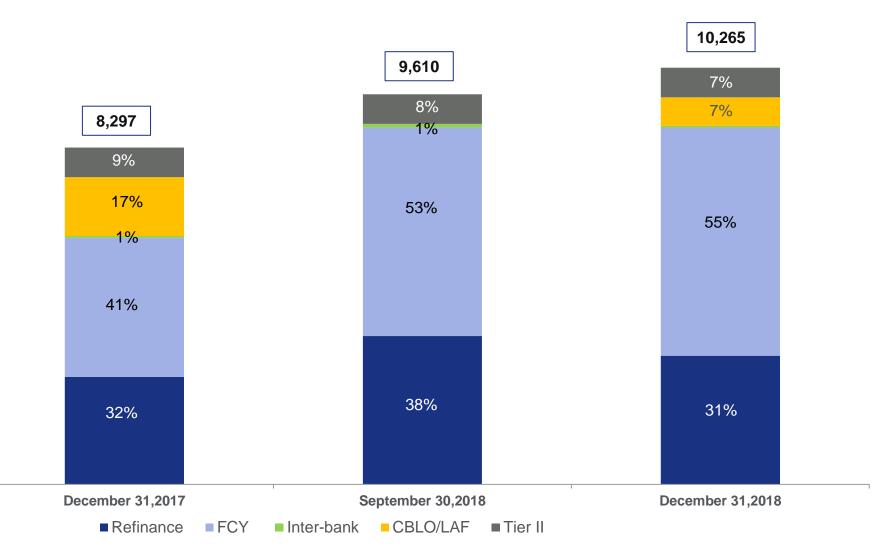
#### Sustained Growth in Deposits, Led by CASA

38% yoy growth in CASA, while total deposits grew by 35%

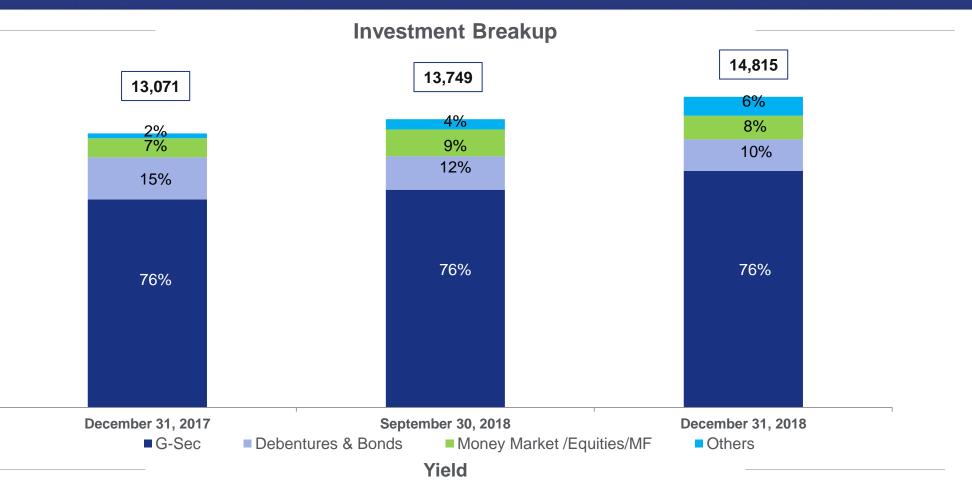


#### **Diversified Borrowing Streams**

#### **Borrowing Breakup**

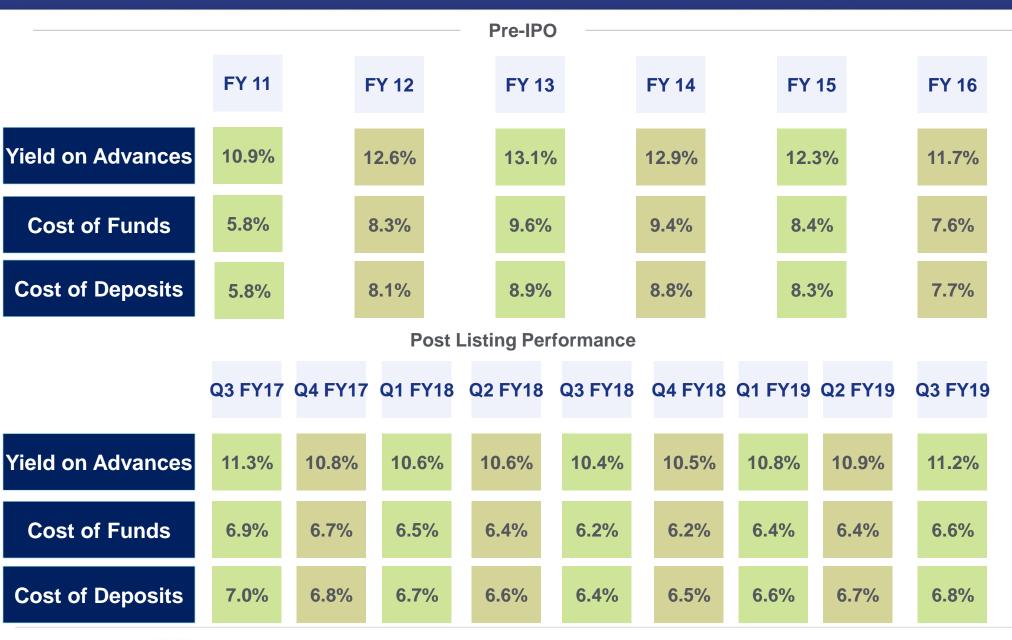


#### Steady Investment Book



Yield	Q3 FY19	Q3 FY18	Q2 FY19	9M FY19	9M FY18
Total Investments	7.5%	7.2%	7.4%	7.4%	7.4%
SLR	7.6%	7.3%	7.4%	7.5%	7.4%
Non SLR	9.4%	10.1%	9.6%	9.4%	10.1%

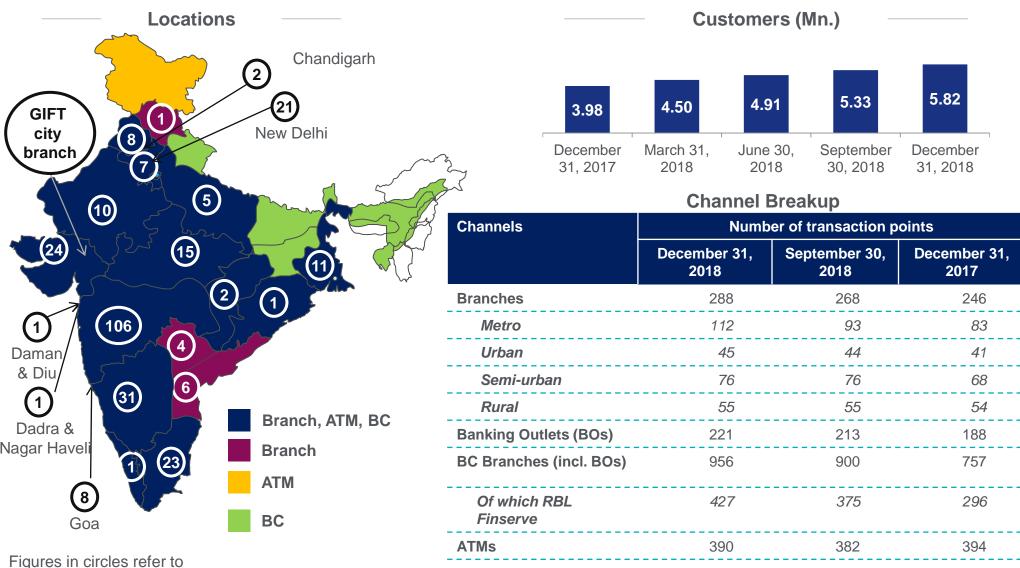
#### NIM Improvement Helped by Lower Cost of Funds and Stable Yields



## **Distribution Network**

31

#### Our Growing, Multi-Layered Distribution Network



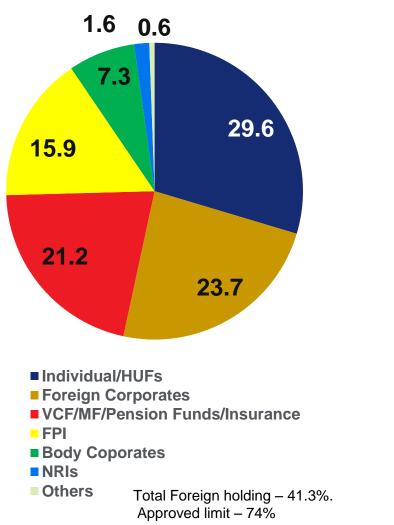
number of branches in given state/union territory

## Shareholding Pattern & Ratings

33

#### Diversified Shareholding & Strong/Improving Rating Profile

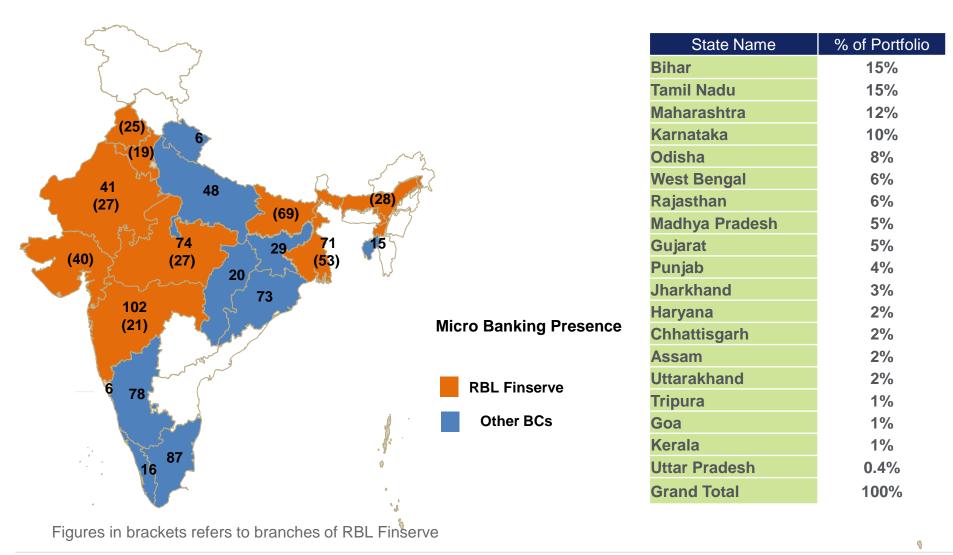
- Shareholding by category (%) -



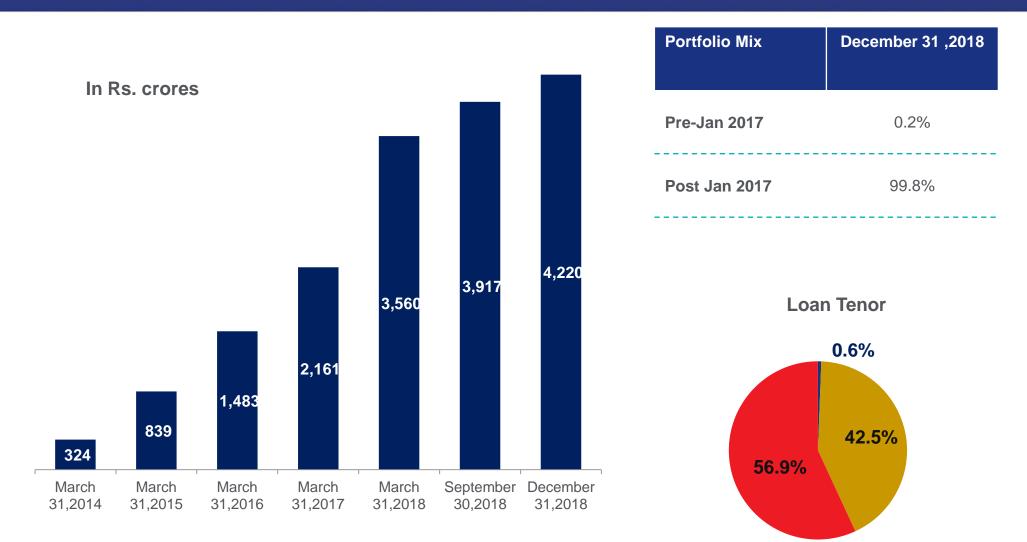
Ratings				
Instrument	Rating			
Basel III compliant Tier II bonds	ICRA AA- hyb (Stable)			
DUIUS	CARE AA- (Stable)			
Certificate of Deposits	ICRA A1+			
Medium term fixed deposit programme	ICRA MAA (Stable)			
Short term fixed deposit programme	ICRA A1+			

## **Microbanking Update**

35

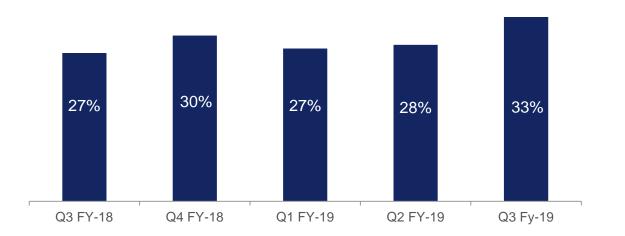


## **Microbanking - Portfolio Growth**



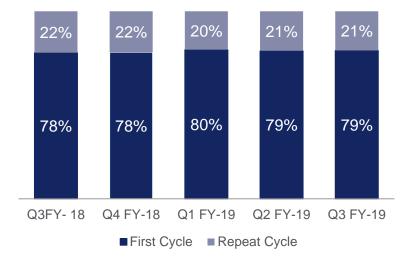
### 2.2 Mn Active Loan Accounts

# **Micro-banking - Through the door Mix**

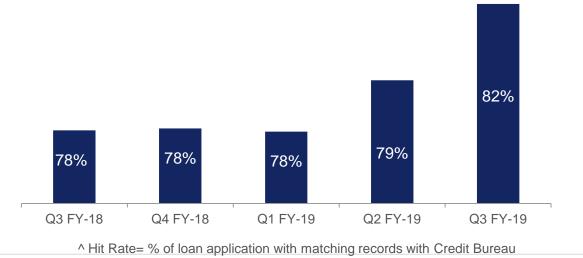


**Bureau Rejection Rate** 

### Borrowing Cycle with RBL Bank



**Hit Rate** 



Growth in volumes through new customers from newer geographies (eastern and northern India)

# Credit Card Update

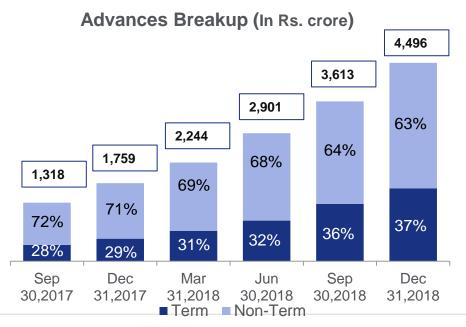
39

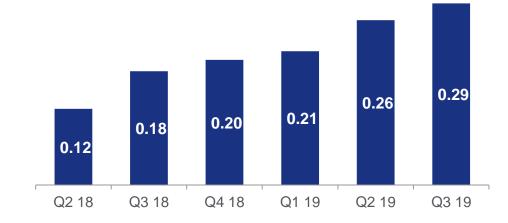
# **Credit Card Base Increasing Steadily**

### Cards in Force (In Mn)







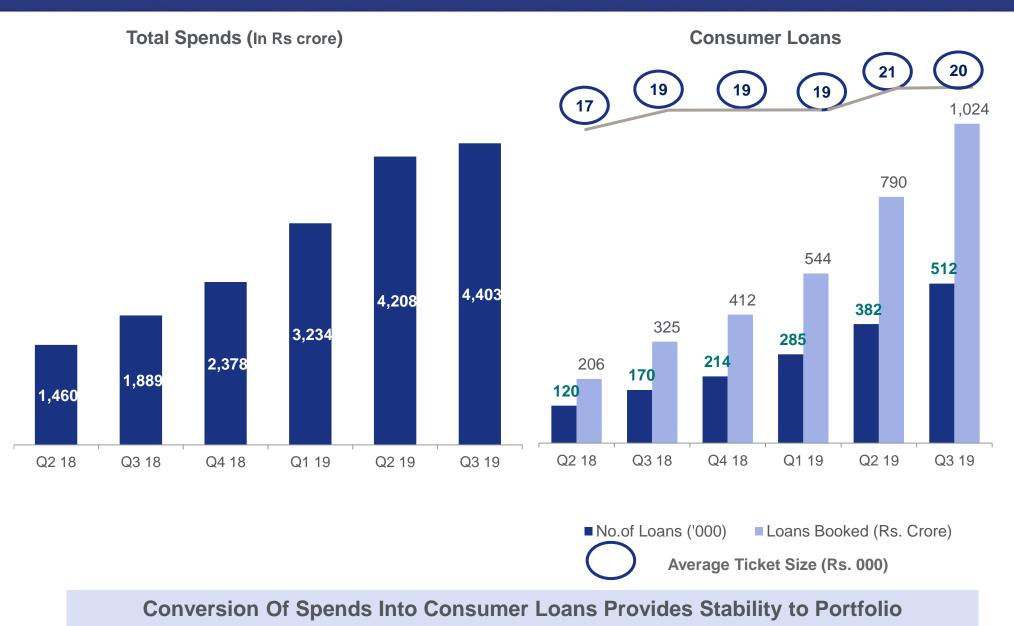


### **Customer Metrics**

Key Metrics	December 2018			
Retail Spend Per Card*	Rs. 10,455			
Balance per Card*	Rs. 32,166			
Fee Income (as % of revenue)	50%			
Geographical Concentration ( Top 8 Cities vs. Others)	69% : 31%			

\* Does not include corporate card spends

# **Credit Cards - Sticky Customer Spends**



# Annexures 42

# **Board of Directors**



Mr. Vishwavir Ahuja

Managing Director and CEO Previously, Managing Director & Country Executive Officer of Bank of America for Indian Sub-continent



Mr. Rajeev Ahuja

Executive Director Previously, associated with Citibank India, Bank of America, India and Bankers Trust Company



### Mr. Jairaj Purandare

Independent Director Previously, Regional Managing Partner of PWC



### Mr. Palepu Sudhir Rao

Independent Director

Currently, Associated with a Number of Corporates including Aditya Birla Money Ltd and Radhakrishna Foodland Pvt Ltd



Mr. Prakash Chandra Non – Executive Part Time Chairman Previously, Chairman of Central Board of Direct Taxes (CBDT)



Mr. Sivanandhan Dhanushkodi Independent Director Currently, Part-Time Security Advisor to RBI Previously, Director General of Police, Maharashtra



Mr. Ishan Raina

Independent Director

Previously, Founder of Out of Home (OOH) India, Associated with J. Walter Thompson (JWT) and Lintas Advertising



Mr. Vijay Mahajan Non-Executive Director Previously, Founder of Basix Social Enterprise Group

# Professional and Experienced Leadership Team



### Mr. Vishwavir Ahuja

Managing Director and CEO

Managing Director & Country Executive Officer of Bank of America for Indian Sub-continent from 2007-2009 (35)



### Mr. R. Gurumurthy



Previously, associated with Standard Chartered Bank, Bank of America, Credit Lyonnais and State Bank of India with leadership roles in India and Asia-Pacific region (32)



### Mr. Brijesh Mehra

Head – Corporate, Institutional & Transaction Banking Previously, Country Manager, Royal Bank of Scotland N.V. and prior to that associated with Grindlays Bank Public Limited Company (31)



### Mr. Harjeet Toor

Head - Retail, Inclusion and Rural Business, Credit Cards, Retail and MSME Lending

Previously, associated with Bank of America, ABN AMRO Bank and Fullerton India Credit Company (23)



### Mr. Surinder Chawla

Head - Geography, Branch and Business Banking Previously, associated with Standard Chartered Bank, ABN Amro Bank and HDFC Bank (25)

Figures in brackets are years of work experience in financial services





### Mr. Rajeev Ahuja

Executive Director Previously, associated with Citibank India, Bank of America, India and Bankers Trust Company (31)



Mr. Andrew Gracias Head - Financial Markets Previously, associated with Bank of America and UBS



Mr. Jaideep Iver

Head - Strategy Previously, Group President and Deputy CFO – Yes Bank



Mr. Vincent Valladares

Head - Commercial Banking

Previously, Middle East Head – Commercial Banking, Citibank



(22)

(20)



Ms. Shanta Vallury Gandhi Head - HR, CSR & Internal Branding Previously, Vice President of Acquisitions and Partnerships Division in American Express Bank Ltd (Gurgaon) (25)

# Professional and Experienced Leadership Team (Contd.)



Mr. Ramnath Krishnan Chief Risk Officer

Previously, Country Chief Risk Officer , HSBC Malaysia Berhad



Mr. Ujual George

Chief of Staff and Head of Transformation Previously, associated with Abu Dhabi Commercial Bank and Barclays Bank



### Mr. Mohit Kapoor

Head - Legal Previously, associated with Hewitt Associates, Max New York Life, Citibank India (25)



### Mr. Sankarson Banerjee

Chief Information Officer

Previously, Chief Technology Officer , National Stock Exchange

(23)

(31)

(23)

Figures in brackets are years of work experience in financial services



Mr. Pankaj Sharma Chief Operations Officer Previously, Head Retail Operations, Axis Bank



Mr. Bhavtaran Singh (Sunny) Uberai Head – Client Services Previously, associated with ABN Amro Bank and Arete Financial Partners, Singapore (32)



Ms. Neeta Mukerji Chief Credit Officer Previously, associated with ICICI Bank, Asset Reconstruction Company (India) and GE Capital

(20)

(28)

# Profit & Loss Statement

Particulars	Q3 FY19	Q3 FY18	Q2 FY19	9M FY19	9M FY18
Income					
Interest Earned	1,639	1,151	1,463	4,467	3,285
Interest Expended	984	683	870	2,666	2,019
Net Interest Income	655	467	593	1,801	1,266
Other Income	374	258	333	1,033	756
Total Income	1,029	726	926	2,834	2,022
<u>Expenditure</u>					
Operating Expenses	531	392	477	1,454	1,074
Employee Cost	164	144	151	468	420
Premises Cost	40	32	38	114	91
Depreciation	30	22	29	84	62
Other Operating Expenses	297	195	260	788	501
Operating Profit	498	333	449	1,380	948
Provisions	161	82	140	441	252
On advances	150	68	109	366	225
On others	11	14	31	74	26
Profit Before Tax	338	251	309	939	696
Тах	113	86	105	319	239
Profit After Tax	225	165	205	620	457

# **Balance Sheet Statement**

Particulars	December 31, 2018	September 30, 2018	December 31, 2017	
<u>Liabilities</u>				
Capital	428	431	418	
Reserves and Surplus	6,848	6,609	6,059	
Deposits	52,187	47,790	38,623	
Borrowings	10,266	9,610	8,297	
Other Liabilities	2,474	2,716	1,972	
Total	72,202	67,156	55,369	
<u>Assets</u>				
Cash & Balances with RBI	3,405	3,576	2,318	
Balances with other banks	1,582	1,318	1,113	
Investments (Net)	14,815	13,749	13,071	
Advances (Net)	49,893	45,873	36,890	
Fixed and Other Assets	2,508	2,640	1,977	
Total	72,202	67,156	55,369	

# Our Recent History

Particulars	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16	FY 17	FY 18	9M FY19
Net Worth	1,075	1,131	1,594	2,012	2,224	2,960	4,242	6,544	7,072
Deposits	2,042	4,739	8,341	11,599	17,099	24,349	34,588	43,902	52,187
Advances (Net)	1,905	4,132	6,376	9,835	14,450	21,229	29,449	40,268	49,893
Investments (Net)	892	2,334	5,571	6,518	9,792	14,436	13,482	15,448	14,815
Net Profit	12	66	92	93	207	292	446	635	620
CRAR (%)	56.4	23.2	17.1	14.6	13.1	12.9	13.7	15.3	13.8
Gross NPA (%)	1.12	0.80	0.40	0.79	0.77	0.98	1.20	1.4	1.38
Net NPA (%)	0.36	0.20	0.11	0.31	0.27	0.59	0.64	0.78	0.72
Business per employee	4.4	6.7	7.9	7.7	9.1	11.8	13.1	15.9	18.5
No. of employees	907	1,328	1,859	2,798	3,465	3,872	4,902	5,300	5,528
Return on Assets (%)	0.53	1.33	1.05	0.66	1.02	0.98	1.08	1.21	1.26
Return on Equity (%)	1.7	5.9	6.73	5.44	9.58	11.32	11.67	10.95	11.72

# Thank you

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Please email us your contact details at the above id to get added to our investor relations mailing list

Please visit our Investor Relations website - https://ir.rblbank.com/