# **Investor Presentation**

# Q1FY23 Financial Results

July 23, 2022



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# **YES BANK Overview**

Financial Results Update

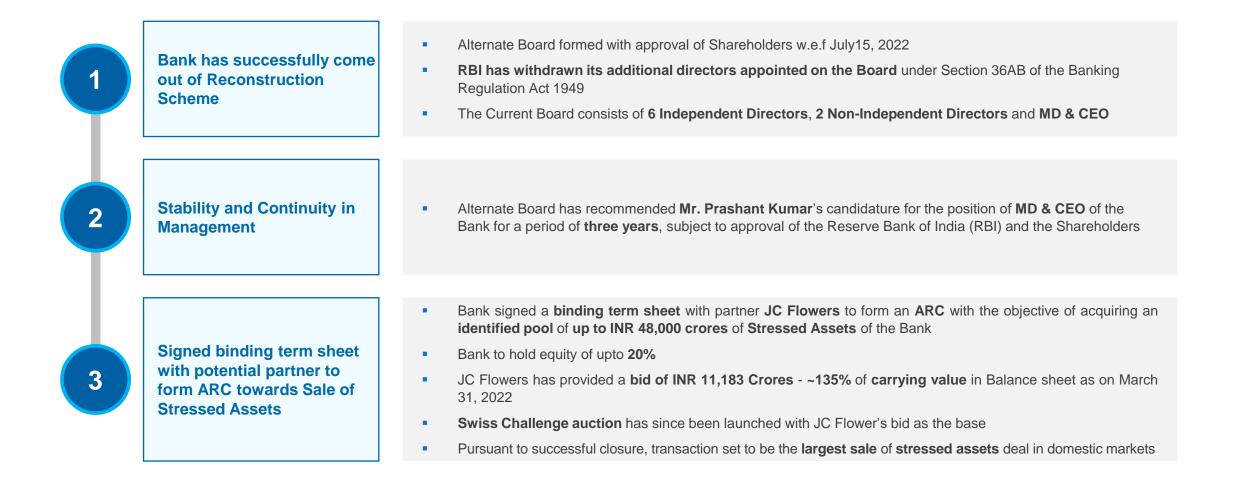
Franchise

Journey Post Reconstruction

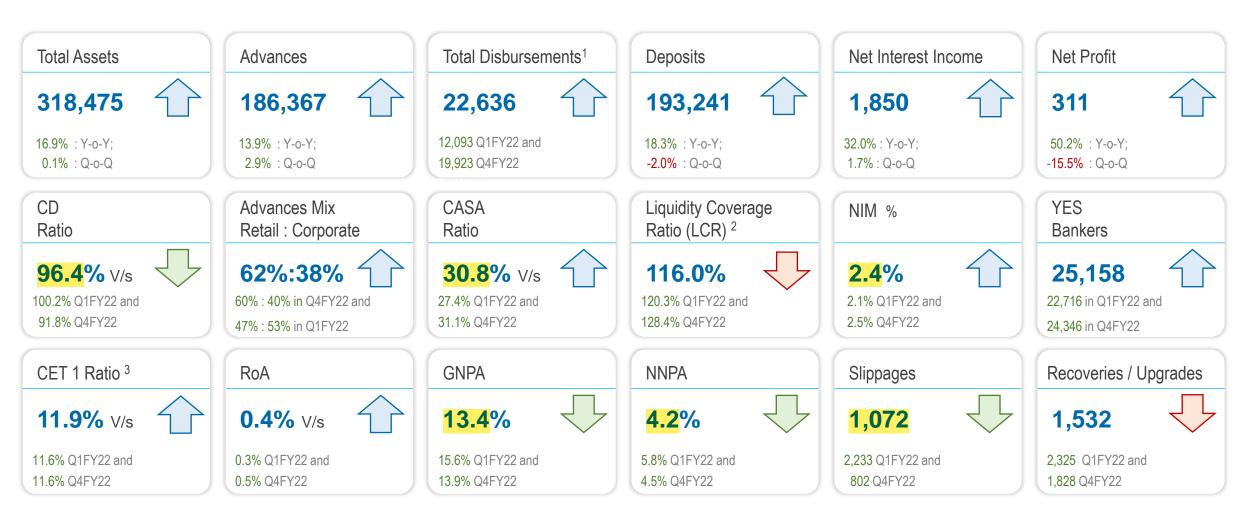


# Key Updates





# YES Bank at a Glance – Q1FY23







		Continued improvement in performance across key indicators
Sustained Earnings	्र       	<ul> <li>Profits after tax grew by 50.2% Y-o-Y at INR 311 Crs in Q1FY23</li> <li>Operating Profit at INR 590 Crs in Q1FY23 (Excluding realized / unrealized gain on Investments, Operating Profit grew 33% Y-o-Y)</li> <li>NIMs at 2.4% for Q1FY23 up 30bps Y-o-Y</li> <li>Total Provision Costs for Q1FY23 at INR 175 Crs lower by 62% Y-o-Y,</li> </ul>
Improving Asset Quality		<ul> <li>GNPA ratio at 13.4% vs. 15.6% Q1FY22, NNPA ratio at 4.2% vs. 5.8% Q1FY22</li> <li>Slippages continue to trend lower - for Q1FY23 at INR 1,072 Crs vs. INR 2,233 Crs in Q1FY22</li> <li>Provision Coverage Ratio<sup>1</sup> of NPA increased from 81.5% in Q4FY22 to 82.3% in Q1FY23</li> <li>Resolution Momentum continues - Total Recoveries &amp; Upgrades for Q1Y23 at INR 1,532 Crs- in line with yearly guidance of INR 5,000 Crs</li> </ul>
Granular Growth & Capital Accretion		<ul> <li>Sustained improvement in quality, granularity and capital buffers</li> <li>Balance Sheet grew ~ 17% Y-o-Y; with Advances growth at 14%Y-o-Y and Deposit growth at 18% Y-o-Y</li> <li>CET 1 at 11.9%; Total CRAR at 17.7%, Risk Weighted Assets to Total Assets continues to improve at 72.8% vs 82.1% Q1FY22</li> <li>Retail momentum continues with gross disbursements at an all time high of INR 11,863 Crs. Retail &amp; MSME: Corporate Mix further improved by 240 bps Q-o-Q to 62:38</li> <li>CASA ratio 30.8% v/s.27.4% Q1FY22, average CASA balance improved by 44.6% Y-o-Y and 9.2% Q-o-Q</li> <li>Continue expanding geographical presence: Opened 12 new branches and Increase of 812 YES Bankers in Q1FY23</li> </ul>
Achievements & Initiatives	(F)	<ul> <li>YES Bank signs a binding term sheet with JCF ARC LLC &amp; JC Flowers Asset Reconstruction Company(JC Flowers ARC) for strategic partnership in relation to sale of identified stressed loans of the bank</li> <li>Launched a first of its kind floating rate Fixed Deposit linked to RBI repo rate –an Intelligent Fixed Deposit with Dynamic Returns -14,000+ customers acquired since launch</li> </ul>



Key Strategic Objectives		FY 2020 (YBL Reconstruction Scheme)	FY 2021	FY 2022	Q1FY23	Status	FY 2023 Guidance
CASA Ratio		26.6%	26.1%	31.1%	30.8%	Remains On Track	35%
Retail & MSME Corporate Mix	:	44%:56%	51%:49%	60%:40%	62%:38%	On Track	Further Improve mix by >400 bps
Advances Y-o-`	Y Growth	-29%	-3%	8%	14%	On Track	>15% growth
Wholesale	Corporate	-40%	-15%	-11%	-9%	New Business generation momentum continues to be robust	10% growth
Y-o-Y Growth	Medium Ent	-29%	10%	32%	33%		
SME & Retail	SME	-10%	-5%	26%	15%	34% On Track	>25% growth
Y-o-Y Growth	Retail	-1%	23%	31%	42%		
C/D ratio	1	162.7%	102.4%	91.8%	96.4%	On Track	Sustain < 100%
Recoveries & L	lpgrades		~INR 5,782 Crs	INR 7,290 Crs <sup>1</sup>	INR 1,532	On Track	> INR 5,000 Crs
RoA		-7.1%	-1.3%	0.4%	0.4%	On Track	>0.75% Medium Term Targets 1 - 1.5%

# Powering India's Digital Banking — Processes nearly every 3<sup>rd</sup> Digital Transaction in the country



# Market share is higher with progressive payment platforms<sup>1</sup> 41.5% Rank 1 13.3% 14.3% 1.2% 1.6% 2.4%

1.2%1.6%2.4%Rank 1DepositLoanRTGSNACHIMPSNEFTAEPSUPI

## **3** Maximise participation in money flow through innovation and partnerships

## **Prepaid Cards**

Gift, Payroll & Expense Management, Travel, Toll & Transit

#### **Payment & Collections**

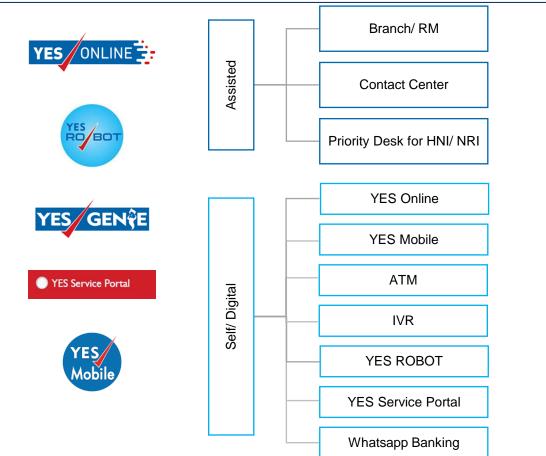
Built around NPCI, Master & VISA Rails (UPI, IMPS, MoneySend, VISA Direct, Payment Gateways etc.)

## **Assisted Digital Services**

Domestic Money Transfer, AEPS, Micro ATMs

- YES BANK processes nearly every 3<sup>rd</sup> digital transaction in the country which totals over 6 bn monthly
- Leader with more than 1 mn BCs and the 3rd largest player in Micro ATMs after launching them in March 2021
- 99.7% success rate on UPI transactions
- Largest stack of APIs: >6,500
- Market leader for partnerships with Soonicorns & Unicorns

## **2** Multiple channels of engagement



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# **Profit and Loss Statement**

All figures in INR Crs

YES BANK

- Profits grew 50% Y-o-Y at INR 311 Crs in Q1FY23 vs. profit of INR 207 Crs in Q1FY22
- Operating Profits at INR 590 Crs (Ex realized / unrealized gain on Investments, Operating Profit grew 33% Y-o-Y)
  - Net Interest Income at INR 1,850 Crs
  - NIM stable at 2.4%
- Provisions at INR 175 Crs lower by 62%
   Y-o-Y lowest since YBL Reconstruction

Profit and Loss Statement	(	Quarter Ended		Growth		
	Q1FY23	Q4FY22	Q1FY22	Q-o-Q	Y-o-Y	
Net Interest Income	1,850	1,819	1,402	2%	32%	
Non Interest Income	781	882	869	-11%	-10%	
Total Income	2,632	2,701	2,271	-3%	16%	
Operating Expenses	2,042	1,927	1,538	6%	33%	
Human Resource Cost	827	772	645	7%	28%	
Other Operating Expenses	1,215	1,155	893	5%	36%	
Operating Profit/(Loss)	590	774	733	-24%	-20%	
Provisions	175	271	457	-36%	-62%	
Profit Before Tax	415	503	276	-18%	50%	
Tax Expense	104	136	69	-23%	51%	
Net Profit / (Loss)	311	367	207	-15%	50%	
Yield on Advances	<mark>8</mark> .1%	8.2%	8.2%			
Cost of Funds	5.1%	5.1%	5.7%			
Cost of Deposits	4.8%	4.8%	5.4%			
NIM	2.4%	2.5%	2.1%			
Cost to income	<mark>77.6%</mark>	71.3%	67.7%			

# Break Up of Non-Interest Income

- Non-Interest Income excluding realized / unrealized gain on Investments is up 35% Y-o-Y
- Drivers continue to show significant traction:
  - Sustained Momentum in Retail Banking Fees up 43% Y-o-Y
  - Corporate Trade, Cash Management & FX business continues to be steady
- Unrealised MTM loss of INR 38 Crs in Q1FY23

		Quarter Ended			Growth	
	Q1FY23	Q4FY22	Q1FY22	Q-o-Q	Y-o-Y	
Non Interest Income	781	882	869	-11%	-10%	
Corporate Trade & Cash Management	152	173	141	-12%	7%	
Forex, Debt Capital Markets & Securities	123	113	364	9%	-66%	
Of which realised/ unrealised gain on Investments	(37)	(26)	263	43%	NM	
Corporate Banking Fees	17	24	20	-30%	-16%	
Retail Banking Fees	490	572	342	-14%	43%	
Trade & Remittance	62	69	54	-9%	16%	
Facility/Processing Fee	71	81	55	-12%	29%	
Third Party Sales	50	84	25	-41%	95%	
Interchange Income	154	200	109	-23%	42%	
General Banking Fees	153	138	99	10%	54%	



# Break up of Operating Expenses

- Operating Expenses for Q1FY23 higher by 33% Y-o-Y, due to
  - Increase in Loan Sourcing Fees on account of strong Business Momentum
  - Step up in IT Investments
  - Employee Increments / Increased
     Welfare expenses including insurance

	Quarter Ended			Growth	
	Q1FY23	Q4FY22	Q1FY22	Q-o-Q	Y-o-Y
Payments to and provisions for employees	827	772	645	7%	28%
Rent, Taxes and Lighting	110	104	105	6%	5%
Loan Sourcing Fees and DSA	226	209	123	8%	83%
Depreciation on Bank's property	100	97	101	3%	-1%
IT related expenses	129	119	108	8%	20%
Professional Fees & Commission	117	128	86	-8%	36%
Insurance	70	58	47	21%	49%
Others	463	441	324	5%	43%
Total Opex	2,042	1,929	1,538	6%	33%



# Provisions and P&L

- Non -Tax Provisions lowest since Reconstruction
- INR 332 Crs of recovery from written off accounts during the quarter
- INR 435 Crs of provision reversal from upgrades & recoveries during the quarter
- INR 88 Crs of step up in provisioning for Security Receipts

		Quarter Ended			Growth	
	Q1FY23	Q4FY22	Q1FY22	Q-o-Q	Y-o-Y	
Operating Profit/(Loss)	590	774	733	-24%	-20%	
Provision for Taxation	104	136	69	-23%	51%	
Provision for Investments	87	530	0	-84%	19218%	
Provision for Standard Advances	(53)	(475)	28	-89%	NM	
Provision for Non Performing Advances	148	227	405	-35%	-64%	
Other Provisions	(7)	(12)	23	-40%	NM	
Total Provisions	279	407	525	-31%	-47%	
Net Profit / (Loss)	311	367	207	-15%	50%	
Return on Assets (annualized)	0.4%	0.5%	0.3%			
Return on Equity (annualized)	3.7%	4.3%	2.5%			
Earnings per share-basic (non-annualized)	0.12	0.15	0.08			



# **Balance Sheet**

- Balance Sheet grew ~17% Y-o-Y, while continuing to improve
  - C/D ratio at 96.4% v/s. 100.2% Q1FY22
  - CASA ratio 30.8% v/s. 27.4% Q1FY22
- Advances growth at 14% Y-o-Y
- New Sanctions / Disbursements at INR 22,636 Crs for Q1FY23
  - Gross Retail Assets Disbursements of INR 11,863 Crs
  - Rural Disbursements of INR 535 Crs
  - SME Disbursements of INR 5,001 Crs
  - Wholesale Banking Disbursements of INR 5,237 Crs

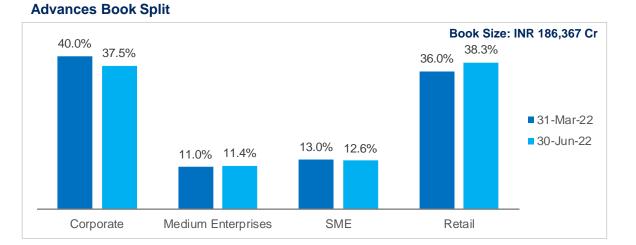
	30-Jun-22	31-Mar-22	30-Jun-21	Growth % (Q-o-Q)	Growth % (Y-o-Y)
Assets	318,475	318,220	272,527	0.1%	17%
Advances	1 <u>86,367</u>	181,052	163,654	2.9%	14%
Investments	58,679	51,896	46,598	13%	26%
Liabilities	<mark>318,475</mark>	318,220	272,527	0%	17%
Shareholders Funds	34,149	33,742	33,378	1%	2%
Total Capital Funds	40,926	40,397	40, 106	1%	2%
Deposits	<mark>193,241</mark>	197,192	163,295	-2.0%	18%
Borrowings	70,698	72,205	62,857	-2%	12%



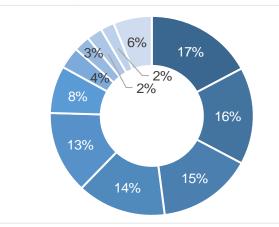
#### All figures in INR Crs

- Sustained Granularization of Balance Sheet:
  - CASA + Retail TDs<sup>2</sup> at 62.0%
  - Average daily CA grew by 50.3% Y-o-Y
  - Average daily SA grew by 40.8% Y-o-Y
  - ~302K CASA Accounts opened in Q1FY23
  - Retail Advances mix at **38.4%** v/s. 36.0% in Q4FY22

	30-Jun-22	31-Mar-22	30-Jun-21	QoQ Growth (%)	YoY Growth (%)
Current Account	23,987	26,389	19,140	-9%	25%
Savings Account	35,557	34,970	25,650	2%	39%
CASA	59,544	61,360	44,790	-3%	33%
CASA Ratio	30.8%	31.1%	27.4%		
Term Deposits	133,697	135,832	118,505	-2%	13%
Certificate of Deposits	4,682	4,264	3,827	10%	22%
Total Deposits	193,241	197,192	163,295	-2%	18%



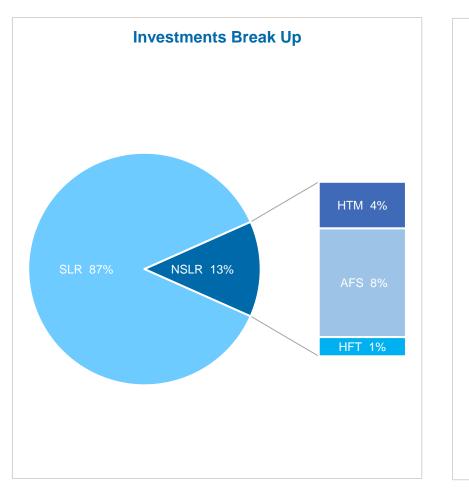
#### Retail Banking Assets<sup>1</sup>

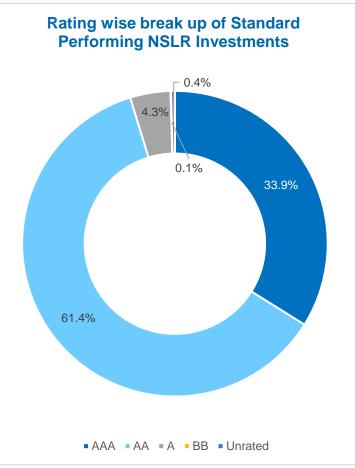


- Secured Business Loans
- Personal Loans
- Auto Loans
- Home Loans
- Commercial Vehicle Loans
- Construction Equipment Loans
- Credit Cards
- Rural Banking
- Inclusive & Social Banking
- Healthcare Finance Loans
- Others



- Total Net Investments at INR 58,679 Crs
  - SLR INR 50,869 Crs
  - NSLR INR 7,810 Crs
    - Standard Performing INR 5,858 Crs
    - Net NPI INR 247 Crs
    - Others<sup>1</sup> INR 1,705 Crs





# NPA Highlights

- Significant improvement across segments
  - Gross NPA Ratio at 13.4% vs 15.6%
     Q1FY22
  - Slippages at INR 1,072 Crs for Q1FY23 vs. INR 2,233 Crs in Q1FY22
    - Corporate slippages at INR 619 Crs vs. INR 1,258 Crs Q1FY22
    - Retail slippages at INR 368 Crs vs. INR 760 Crs Q1FY22
  - Upgrades at INR 195 Crs for Q1FY23
  - Cash Recovery<sup>2</sup> INR 1,337 Crs for Q1FY23
    - Principal Recovery INR 891 Crs
    - Interest Recovery INR 115 Crs
    - Recovery from Written Off Accounts
       INR 332 Crs

Asset Quality Parameters	30-Jun-22	31-Mar-22	30-Jun-21
Gross NPA (%)	13.4%	13.9%	15.6%
Net NPA (%)	4.2%	4.5%	5.8%
Provision Coverage Ratio <sup>1</sup> (%)	82.3%	81.5%	79.3%

Segmental GNPAs	30-Jun-22		31-Mar-22		30-Jun-21	
Segmental ONFAS	GNPA	(%)	GNPA	(%)	GNPA	(%)
Retail	1,103	1.5%	1,093	1.7%	1,682	3.3%
SME	738	3.1%	739	3.1%	814	3.9%
Medium Enterprises	409	1.9%	401	2.0%	450	2.8%
Corporate Banking	25,497	28.8%	25,743	28.4%	25,561	27.1%
Total	27,747	13.4%	27,976	13.9%	28,506	15.6%

Movement of NPA	31-Mar-22			30-Jun-22		
	Opening	Additions	Upgrades	Recoveries	Write Offs	Closing
Retail	1,093	368	157	71	129	1,103
SME	739	67	28	40	1	738
Medium Enterprises	401	18	0	10	0	409
Corporate	25,743	619	10	769	86	25,497
Total	27,976	1,072	195	890	217	27,747



# Summary of Labelled & Overdue Exposures

YES BANK

#### All figures in INR Crs

- Provision Coverage improved to 81.6% in Q1FY23
- Slippage of INR 126 Crs from Standard Restructured Advances pool of Q4FY22, largely on account of one large exposure
- 61-90 days overdue book increased predominantly on account of one large infrastructure group fully backed by strong and highly valued collateral

In INR Cr	31-De	ec-21	31-Mar-22		30-Jun-22	
	Gross	Provisions	Gross	Provisions	Gross	Provisions
NPA	28,654	19,331	27,976	19,771	27,747	19,982
Other Non Performing Exposures	8,897	6,243	8,503	6,647	8,525	6,648
NFB of NPA accounts	1,422	332	1,097	206	1,207	199
NPI	5,329	4,810	5,268	5,021	5, 188	4,941
ARC	2,145	1, 101	2,138	1,420	2,130	1,508
Total Non Performing Exposures	37,551	25,574	36,479	26,419	36,272	26,630
Technical Write-Off		16,579		16,302		16, 106
Provision Coverage incl. Technical W/O		77.9%		80.9%		81.6%
Std. Restructured Advances1	6,878	753	6,752	760	6,453	670
Erstwhile	26	1	26	1	30	1
DCCO related	1,749	87	1,744	87	1,744	87
MSME	1,050	101	1,016	98	925	92
Covid	4,052	563	3,966	573	3, 755	490
Other Std. exposures @	124	43	98	34	97	34
61-90 days overdue loans	1,943		1,264		6,543	
Of which Retail	275		227		429	
31-60 days overdue loans	5,305		4,483		905	
Of which Retail	688		815		634	

<sup>1</sup> Already Implemented as of respective date; Erstwhile category represents Standard Restructured accounts and does not include withdrawn categories such as SDR, S4A etc. <sup>2</sup> Where provisioning has been made as per requirement of RBI circular on Prudential Framework for Resolution of Stressed Assets dated June 7, 2019

# Sale of Stressed Assets



#### Current Update

- Identified pool of stressed assets consisting of Non-Performing exposures (NPA / NPI) and Technical Write-offs aggregate to nearly INR 48,000 Crs as on March 31, 2022
- Bank had invited Eol from global distressed debt funds in August 2021
- Post many rounds of discussions with the Board, on July 15, 2022, the bank signed a binding term sheet with JCF ARC LLC and JC Flowers Asset Reconstruction Pvt Ltd for strategic partnership in relation to sale of identified stressed loans of the bank
- JC Flowers has base bid of INR 11,183 Crs ~135% of carrying value of above identified pool of Assets, on the Balance sheet as on March 31, 2022
- Swiss Challenge auction launched on July 16, 2022

#### **Demonstrated Recovery Track Record**

- Over the last two years, the Bank had resolved / recovered a total of INR 13,072
   Crs
  - INR 5,782 Crs (~INR 5,000 Crs of Cash Recovery & ~INR 775 Crs Upgradation)
  - INR 7,290 Crs (~INR 3,700 Crs of Cash Recovery & ~INR 3,590 Crs Upgradation)
- In Q1FY23, the Bank has resolved / recovered a total of INR 1,532 Crs

#### ARC Process & Expected Timelines

Base Bid	July 15 <sup>th</sup> , 2022 (T)	Minimum of INR 11,183 Crs
Publicly call for counter bids	T + 2 weeks	Expression of Interest to participate
Counter Bid	T + 7 weeks	Minimum markup of 5% over the base bid is required
Matching the Counter Bid	T + 8 weeks	JC Flowers ARC has the right of first refusal
Closure of transaction	T + 12 weeks	Documentation / assignment & receipt of consideration / other aspects for closure of transaction

# Capital Sufficiency: CET 1 ratio at 11.9%



## **1** Bank's Capital Adequacy Ratio<sup>1</sup>

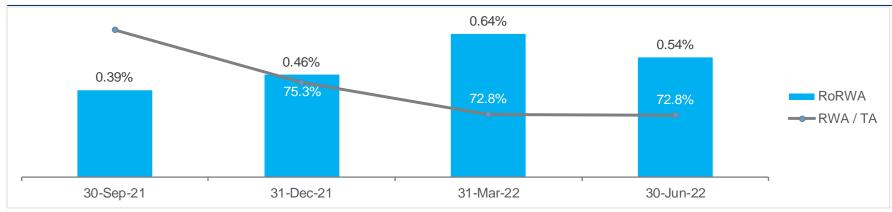


## CET 1 Ratio comfortable at 11.9%

Recoveries and Operating Profits to sufficiently cover for future slippages and growth

Deferred tax asset of **nearly INR 5,900 Cr** deducted from net-worth for computing CET 1, representing **nearly 250 bps**, to further aid Bank's CET 1 over time

## **2** RWA to Total Assets trending lower and Risk Adjusted Returns





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# Retail Bank: Full spectrum retail bank growing with strong momentum



Pan-India presence via 1,140 branches, 101 BC banking outlets and 1,273 ATMs, CRM's & BNA's

Cater to all customer segments (HNI, affluent, NRIs, mass, rural and inclusive banking) with full product suite

Leadership / significant share in payment and digital businesses (UPI, AEPS, DMT)

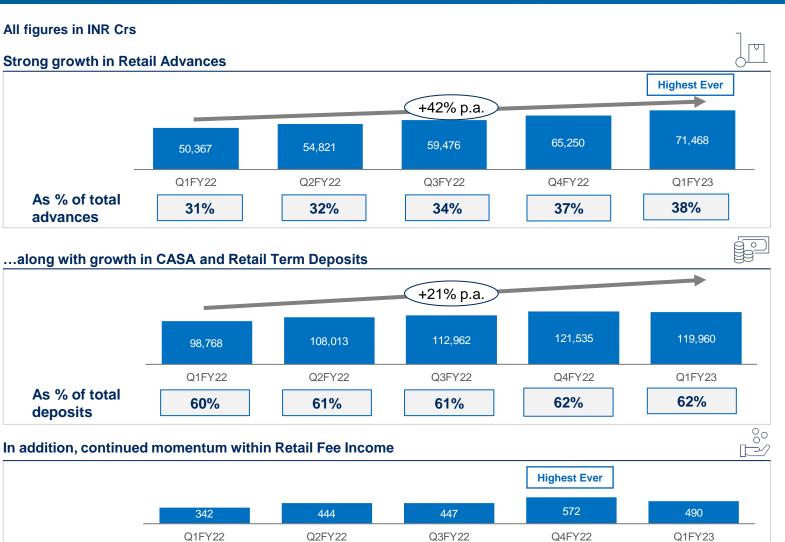
54% of branches in

Top 200 deposit

centers

~90% of transactions via digital channels

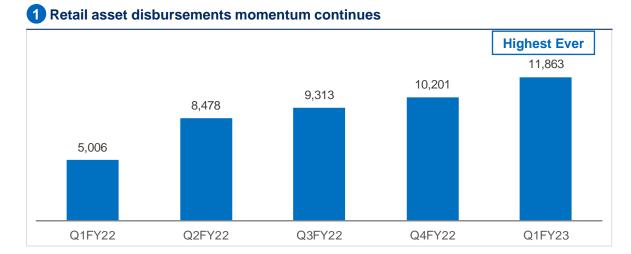
Advanced scorecards and analytics being leveraged across underwriting and engagement



# Retail Assets: Fast growing diversified book



#### All figures in INR Crs



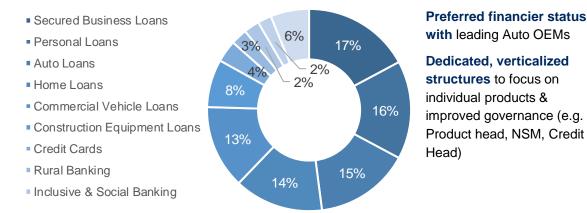
## 2 On the back of purposeful digital investments





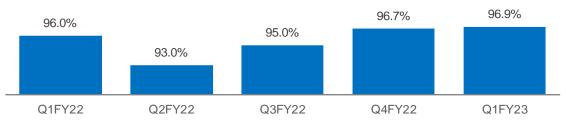
- Loan in seconds (LIS) platform and front-end automation initiatives (Yes Robot) have resulted in lower TAT along with higher productivity
- ~2.5X increase in business through digital channel and ~1.5X increase in contribution
- Sales Force implementation helping in process improvement and customer delight
- Pre-qualified Gold Loan OD for existing customers 24x7 digital process

## **3** Diversified retail book<sup>1</sup>



## **4** Strong focus on book quality & collections

Retail Assets collections efficiency at 97.1% for month of June 2022



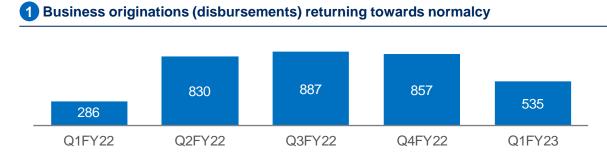
High share of secured loans in Retail Assets book - 80%, with healthy LTV ratios:

- Avg. LTV for Affordable Home Loan ~68%
- Avg. LTV for LAP ~57%

# Rural Assets: Deepen the penetration in emerging rural markets & generate Agri PSL



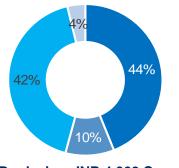
#### All figures in INR Crs



- 100% book qualifies under granular PSL lending
- Product suite to cater to all segments of semi urban/ rural ecosystem
- Parameterized lending in the granular book for faster disbursements

# **2** Capturing Rural value chain with geographic diversification

## Book Split (value) by segments



- JLG financing
- Institutional MFI financing
- Farmer financing (KCC + Farm Mechanization)
   MSME financing
- Diversified portfolio across ~225 districts in 14 states
- Rich pedigree of working with credible BC partners
- Grid based framework for MFI lending (Parameters include AUM size, capital adequacy, external rating, delinquency, diversification etc.)

## **3** Robust Farmer financing book & improved collections in JLG book

- High quality farmer financing book with NPA < 0.5%
- Inline with the microfinance industry standards, NPA <2% in the book generated post– COVID (disbursements on or after April 1, 2020; constitute ~87% of total book)
- Collection efficiency in JLG book improved significantly
- On ground portfolio monitoring/ trigger-based monitoring by an independent risk monitoring team

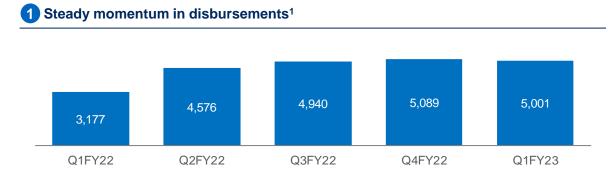
## 4 Analytics for expansion towards paperless processing

- Digital & Analytics to enhance customer experience / reduce TAT
  - Digital on-boarding, dedicated LMS for rule based sanctions & disbursements and geo-tagged based monitoring
  - Usage of Bureau data up to PIN code level for geographical expansions & periodic portfolio scrub to monitor portfolio health
  - Leveraging Fintech/ digitechs for underwriting and risk management

# SME Banking: Granular book creation with a solution led approach



#### All figures in INR Crs



Dedicated teams for shaper focus in business originations & portfolio management

Upto 0.5 Cr

• 0.5-1 Cr

• 1-2 Cr

2-5 Cr

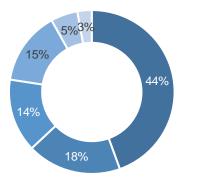
5-10 Cr

>10 Cr

- 100% business originations from internal channels
- Parameterized lending enabling faster credit decisioning

## 2 High quality & well diversified granular book

#### **Book Split by Ticket Size**



- Distributed portfolio leading to reduced concentration risk
- Portfolio secured by collateral in addition to primary security of stock & book debts
- Customer churning and portfolio utilization at pre-covid level - reflecting portfolio strength.

## **3** Strengthening Relationship Management



9,730 9,759 10,647 11,731 11,714 Q1FY22 Q2FY22 Q3FY22 Q4FY22 Q1FY23

**Liability Book** 

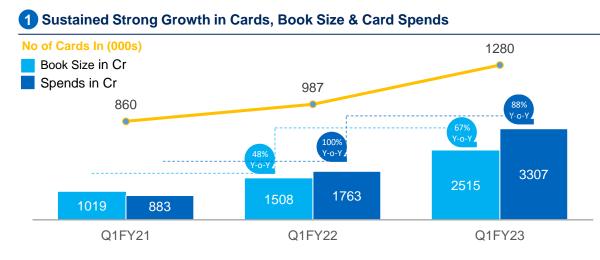
- One stop solution approach for all needs of entity and promoters
- Comprehensive borrower assessment : Pre-approved retail asset products offering along with business banking limits (Industry first initiative)
- Dedicated Physical RMs for relationship deepening across trade, retail, API banking, etc
- Virtual RMs support to enable customers for engagement, services, enhancements & cross sell

## 4 Digital and Analytics at fulcrum of the franchise

- Digital & Analytics to enhance customer experience / reduce friction
  - Analytics driven prospective client identification
  - Digital Lending Platform Seamless customer approval experience
  - Self-assist digital tools MSME App, Trade-On-Net, FX Online, etc.
  - Robust EWS framework early identification of incipient sickness & support frontline in remedial management
  - Digital documentation E-Sign / E-Stamp launched for SME banking

# Credit Cards: Resumption in business with an increase in cards base coupled with strong growth in spends





# **2** Complete Product Suite

## **Super Premium**



#### Premium



Concierge Desk

By Invitation Global Benefits Premium Services Concierge Desk

# Affluent

YES BANK

1234 5678 9012 3456 RAMESH N BI

## **Mass Affluent**



- Easy Redemption of Reward Points
- Comprehensive Merchandise Catalogue

Lifestvle Benefits

Highly Rewarding

Experience

Contactless Payment

## 3 Differentiated Product Offering, Focused digital initiatives, Partnerships & Alliances

- Comprehensive suite of 16 Products covering Consumer and Commercial Cards
- Most rewarding Rewards Platform, allowing customers to share & adjust reward points against statement outstanding with Reward Points that never expire
- Best Foreign Currency Markup on select card variants & Hosted on most stable technology platform Vision+ (Fiserv) and Falcon (risk monitoring platform)
- Digitization of value-added offerings through self-service portal to enhance customer experience
- Live with 3 network partners Mastercard, Visa & Rupay

## 4 Distribution Outreach and Digitization

- 70% of Fresh Issuance through digital modes in Q1FY23 .
- Equipped with Video KYC for a fully digital 'Contactless' customer onboarding
- Enhanced Distribution outreach through Partnerships with Fin-techs and affiliates
- Monthly run rate (in Q1, FY 23) of 50,000+ new card issuance and INR 1,100 crore+ of avg monthly spends
- Book size of INR 2,515 Cr+ in Q1FY23.

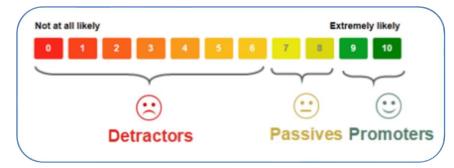
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# **Customer Experience**

# Key Metrics to measure and enhance Experience



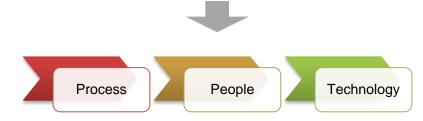
Net Promoter Score (transactional) Measured across all Retail Banking & Digital Channels to gauge Customer Experience

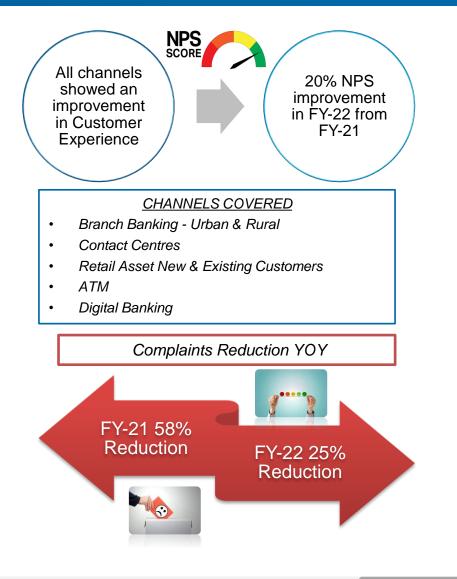


How likely are you to recommend YES bank post yourinteraction with us?



Corrective Actions based on Detractor voice and overall voice of the customer in

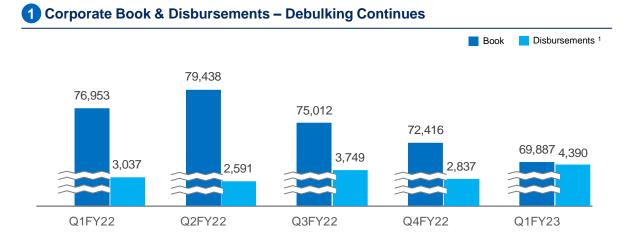




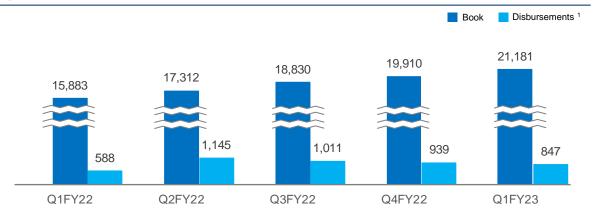
# Wholesale Banking: Granularization of incremental lending book



#### All figures in INR Crs



## **2** Medium Enterprises Break up – Granularity improving



## **3** Providing tailored solutions to clients across business segments

- Team of 209 Relationship Bankers spread across 10 locations servicing 950 + corporates and a team of 33 Product Specialists across Renewables / Infra / Port / Road sectors
   Mix of Working Capital Loans has improved by ~10% over the last 5 quarters
  - Increase in fees through higher non-fund book and Focus on deposit mobilization from top corporates
  - New Limit set-up of INR 3,215 crs during Q1FY23 and added 25 new corporate relationships
  - Team of 205 Relationship Bankers covering Financial Institutions, MNCs, NBFCs, Banks, Government entities
- Market leading position in cross border remittances which total \$100 bn
  - Granular advances growth with capital light fee driven business model
- Anchoring Wholesale liabilities franchise across Govt entities, Co-op sector, BFSI, Fintech
- Tailored custody services

Large

**Corporates** 

Institutional

& Govt

Group

Banking

Medium

Corporates)

Enterprises

(Emerging Local

- Team of 305 members with a strong coverage with presence in 37 key locations
- Granular portfolio with a focus on knowledge banking
- Deeply entrenched in new-age entrepreneurship ecosystem by providing bespoke digital solutions, incubation and networking platforms



**Focus Sectors** Renewables Automobiles Logistics Chemicals FMCG New age IT Cabling Cement Pipes Services Fertilizers Pharma Engineering Food-Sugar Steel Healthcare Warehousing InvIT

# Portfolio Quality and Risk

- Increase the proportion of well rated corporates in Advances
- Growth in Working Capital, Trade Flow business
- Granularized working capital lending with 40% yo-y increase in Working Capital book

## Pan India Presence

 Team of 209 Relationship Bankers spread across 10 locations servicing 950 + corporates, 33 Product Specialists in Project Finance



# Analytics

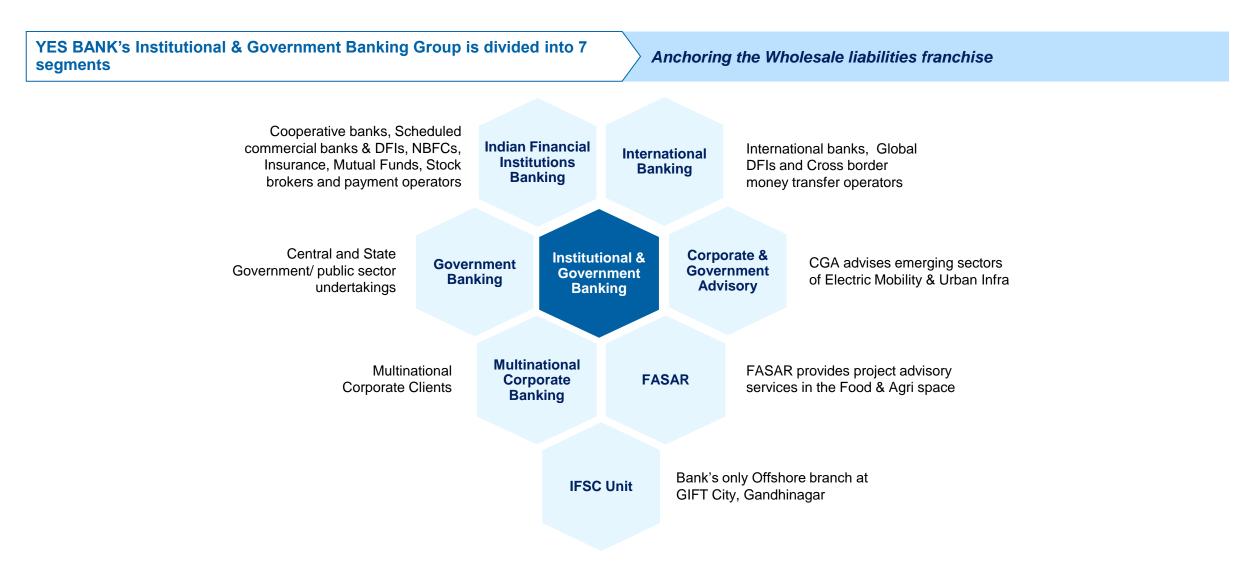
Proactive EWS mechanism, Detailed screening of new names prior to on-boarding, Focus on Trade Corridors for imports and exports business

# Products

- Working capital financing, supply chain, cross sell of FX and Derivatives, capex & project finance
- Increased cross sell and growing non-fund book Letters of Credit, Bank Guarantees (INR 40k crores) from high quality Large Corporates
- 20 New Corporates onboarded in Q1 FY'23
- Digital, Payments and Liquidity solutions to LC clients
- Major contributor to the Liabilities business
- Onboarding new clients via Debt Capital Markets solutions
- Cross-sell via corporate salary accounts origination by Consumer Bank & Credit Cards from LC client base

# Institutional & Government Banking Group





# **Emerging Local Corporates**





**Growth led by NTB and X-sell** - higher wallet share and productivity



**Knowledge Sectors –** Media & Entertainment, Gems & Jewellery, Food & Agri, Pharma, Chemicals, Auto ancillary, Logistics, Metals



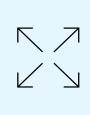
ELC ECOM Team Unicorn and Soonicorn Focus



**Strong coverage –** Already present in 37 key locations,10 more locations under activation



Laser Sharp focus on portfolio quality



Initiatives to maintain Bank's Leadership Position in startup ecosystem through engagements like API banking, Customized Digital Solutions/UPI/PPI, Digital Escrow and Advisory Services (accelerator programs)

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Sustainable growth in fund based book - Increase Term Loan share



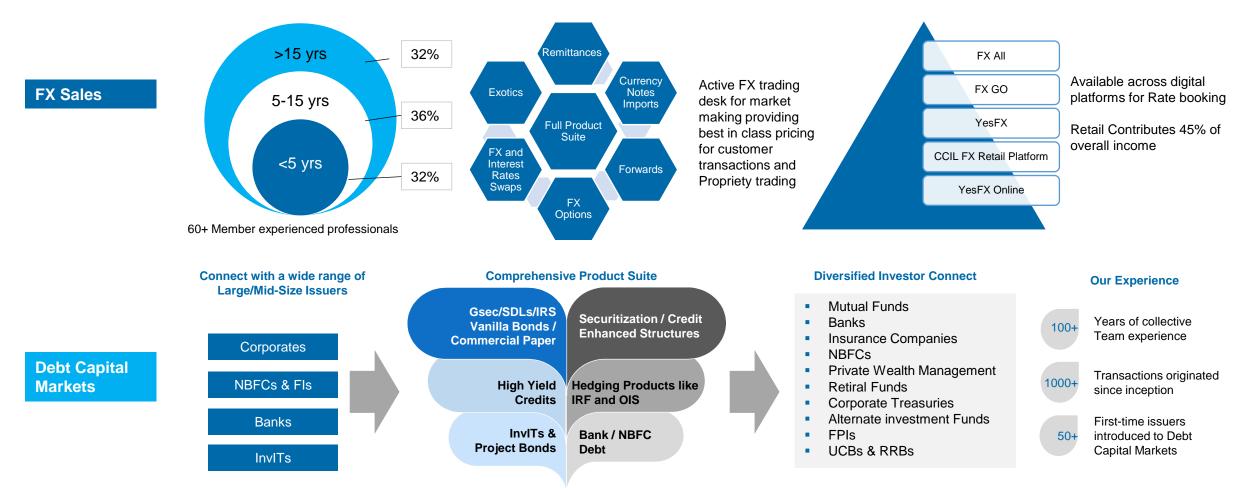
Increase Fee contribution through Augmenting credit & non-credit Trade/CMS income. Focus on digital channels like Trade On Net, digital banking, API integration. Synergies with YSL, FASAR & Treasury



ELC customers provide a multiplier effect for Branch Banking offerings - YCOPS, Wealth, TASC, Credit Cards

# Financial Markets - Customised solutions to clients





Numerous maiden issuances & multiple repeat mandates

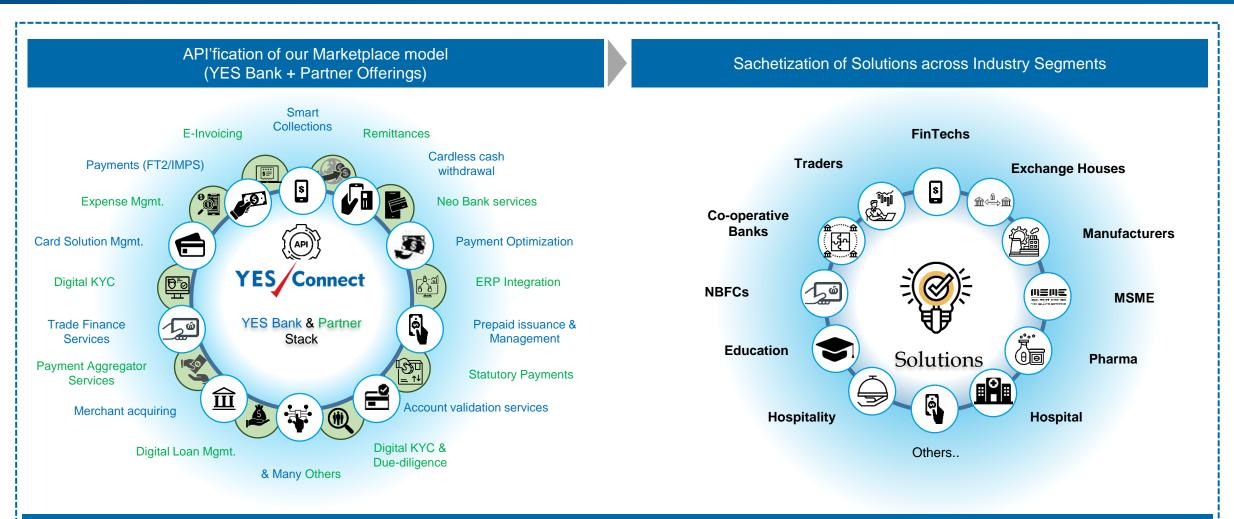


## Trade Finance | Cash Management | Capital Markets | Custody | Bullion & FES | Supply Chain

Strengthening TBG Franchise	97% of our Corporate CASA is embedded with Transaction Banking Product & Solutions	2+ PPI* in Corporates covers 81% CA, 93% CMS Thruput, 97% Trade FB*, 86% Trade NFB* & 92% EXIM flows				
	48% CA, 46% NFB & 52% EXIM flows has seen Increase in Corporate Transaction Banking Product Penetration	75% of all Lending Clients have 2+ TBG Product Embedment				
Product Leadership	CMS Thruput has grown <b>100% YoY and 8% QoQ</b> Thruput from Fintech & Ecommerce grew <b>6% QoQ &amp; 100% YoY</b>	EXIM/FX Remittance grew 57% YoY & 24% QoQ				
	Trade Funded Book grew by <b>57% YoY &amp; 11% QoQ</b> of which Export grew <b>30% YoY</b> and Supply Chain book grew <b>23% YoY</b> .	100% growth in Qualified Leads & Setups thru our Connected Banking strategy				
	98% of our Cash Management thruput now comes from Digital modes Onboarding on our Smart Trade Platform (Digital) platform saw 36% YoY growth					
· · · · · · · · · · · · · · · · · · ·						
Superior Service	~88,000 client queries addressed successfully by our Corporate Client Management team,	90% of our Corporate CASA clients is covered by dedicated Service Team, with query resolution at 93% First Time Right with 92% TAT adherence				

# Transaction Banking: Continued & Expansive API Banking Leadership



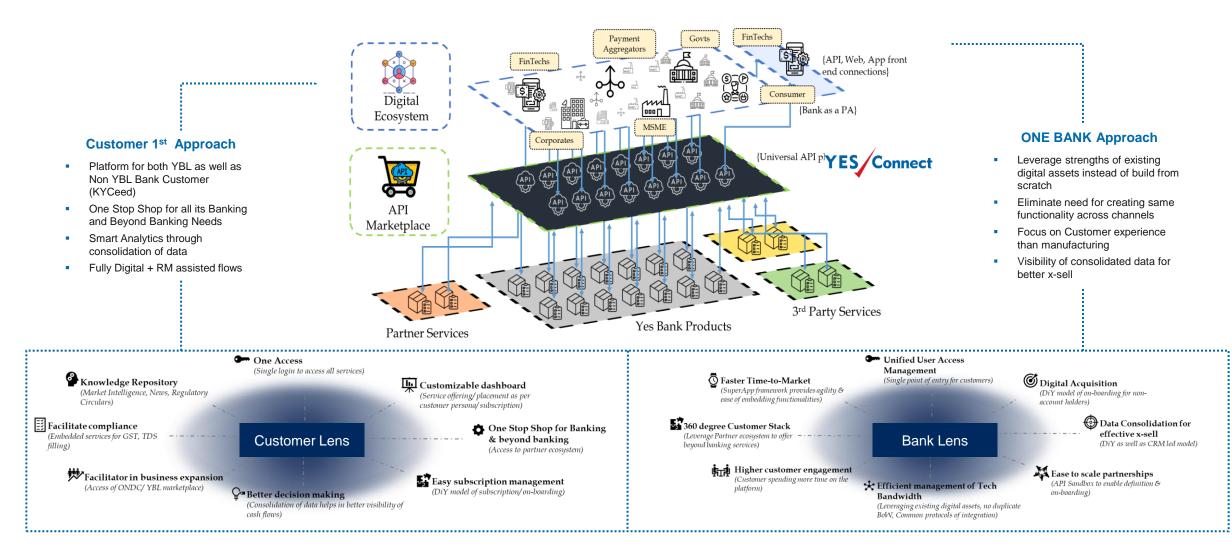


132% YoY & 16% QoQ growth in API Banking Thruput with leading market share in UPI (Rank #1), NEFT (Rank #1), RDA & IMPS

# **YES/Connect** @ Transaction Banking:

API Infrastructure rails for Digital needs of Businesses

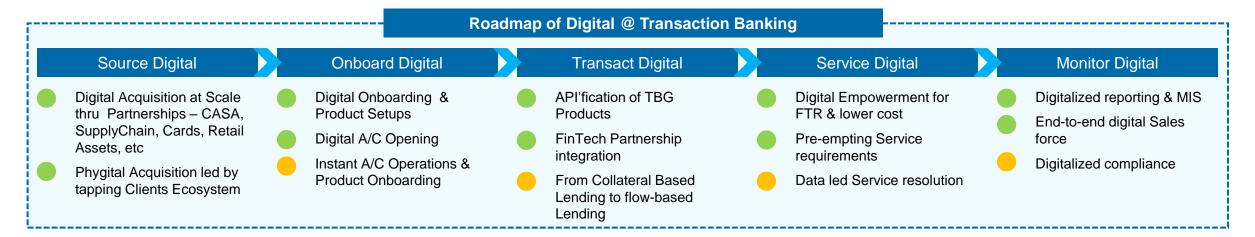


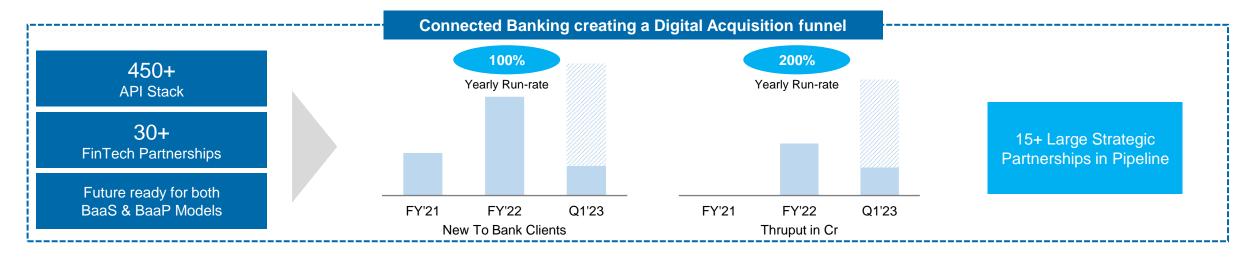


# Transaction Banking : Connected Banking Strategy

Digitizing and embedding YES Bank within our Corporate Client Ecosystem





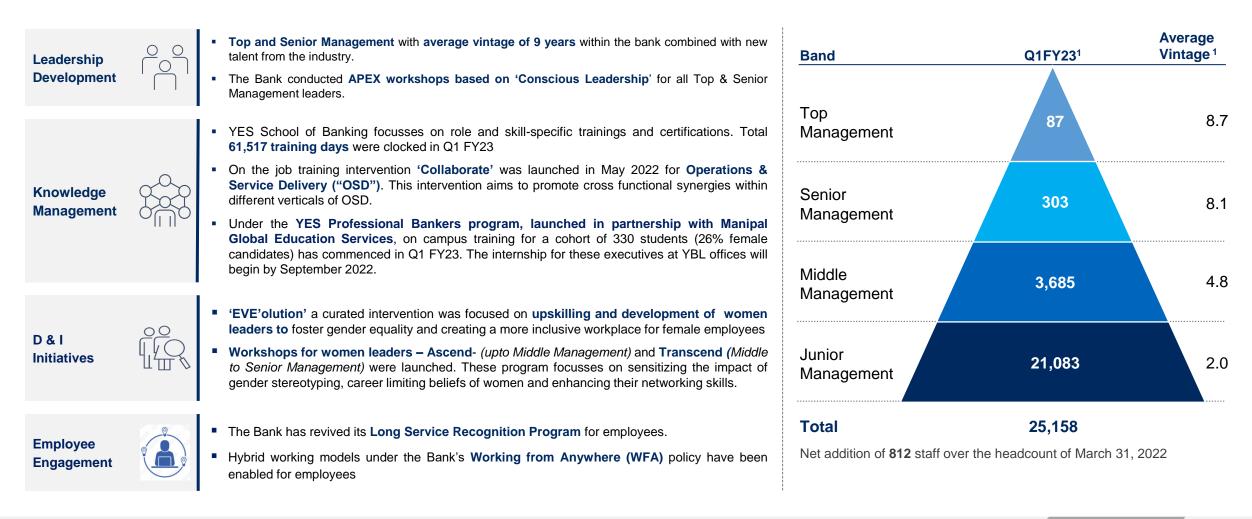




Enable a connected Ecosystem	<ul> <li>Enhance to an API first, microservices business architecture enabling faster integration with B2B customers and partners across journeys.</li> <li>Embark on a "Zero Operations" Journey – Deliver efficiency   Reduce Risk   Drive growth</li> <li>Enable Data led decisioning with Al/ML overlays. Interleave into journeys</li> </ul>	<ul> <li>Frictionless onboarding / service journeys</li> <li>Self Onboarding API capability – Short window to monetization</li> <li>Digitization of back office workflows</li> </ul>
Drive Cloud Adoption	<ul> <li>Next Gen Cloud architecture enabling – Scale   Service   Secure   Compliance.</li> <li>Work with 2 Hyper Scaler partners to drive our key applications into cloud.</li> <li>Flexibility for dynamics workloads   Development Environments   Data Lake   Dev- Ops   Remote Monitoring   Automation</li> </ul>	<ul> <li>On demand business scalability – volume driven</li> <li>Enhanced Dev Ops / Change Management</li> </ul>
Demonstrate Robust Business Assurance	<ul> <li>Establish strong governance and processes across technology – change &amp; operating functions with focus on Risk – Information Security – Compliance</li> <li>Implement and drive a strong Project Management Governance framework supporting agile delivery methodologies</li> </ul>	<ul> <li>Enhance Security posture across landscape</li> <li>Ensure complete compliance to regulatory directives</li> </ul>
Deliver Total Experience	<ul> <li>Collaborative journeys defining customer plus ecosystem experience   Delivered through Platforms across channels</li> <li>Talent Management supporting employee career   Employee Lifecycle Management delivering Superlative Employee Experience</li> </ul>	<ul> <li>Customer Experience – Personalized</li> <li>Employee Experience – Single Interface</li> <li>User Experience – Device experience</li> </ul>

Strong people focus: Stable leadership with focus on up-skilling talent, objective performance management & enabling employee flexibility





# Responsible franchise committed to a purposeful ESG agenda





## **Key Highlights**

First Bank globally to have 732 facilities under its ISO certified 14001:2015 Environmental Management System

**First Indian Bank to measure and report financed emissions** of its electricity generation loan exposure aiming to align with SBTi 1.5 degree scenario

First Indian Bank to be a Founding Signatory to UNEP FI Principles for Responsible Banking and to sign the Commitment to Climate Action, striving to align its business strategy with the Paris Climate Agreement

Inclusive & Social Banking delivering access to finance to 9.5 lakh women in unbanked areas



Building Resilience against ESG risk



Balance: Sustainability & Profitability

Capitalizing on Sustainable Finance opportunities



## Addressing Climate & ESG Risk

Adopted an Environment and Social Policy (ESP), integrating E&S risks into overall credit risk assessment framework

## 2 Net zero by 2030

Committed to reduce greenhouse gas (GHG) emissions from operations to net zero by 2030. Switched to renewable energy at the Bank's headquarters, YES BANK House

## Enhancing governance & disclosures

Board – level CSR and ESG committee; Executive – level Sustainability Council

ESG-linked KPIs for Top Management

Enhanced sustainability disclosures aligned to Taskforce on Climaterelated Financial Disclosures (TCFD) recommendations

## Engaging stakeholders

Associated with the Task Force on Sustainable Finance (constituted by the Department of Economic Affairs, Ministry of Finance, Government of India) as a co-lead of the work stream 'Building Resilience in the Financial Sector'

## Promoting sustainable finance

Launched India's first Green Bond and first Green Fixed Deposit

# **Credit Rating**



Ratings across all agencies at <b>all time</b> lows: March 2020	Actings Watch S: Evolving (RWE)				BAS BAS BAS Bas from B+ BBB from BB – Infra Ing to BBB from BB- Outle	CARE Upgrades: BASEL III Tier II to BBB from C BASEL II Tier I to BB+ from D BASEL II Upper Tier II to BB+ from D BASEL II Lower Tier II to BBB from B Infrastructure Bonds to BBB from B Outlook-Stable November 9, 2020	
March 16 Moody's Upgrades issuer rati Caa1 from with a pos outlook	ng to n Caa3	March 24, 2020 ICRA Upgrades: BASEL III Tier II to BB BASEL II Upper Tier II to BB from BASEL II Lower Tier II to BB+ from Short Term FD/CD Programme from D	rom D stable outloo m D	grades IC to B3 B/ th a B/ k B/ B/ B/ B/ B/ B/ B/ B/ B/ B/ B/	eptember 11, 2020 CRA Upgrades ASEL III AT 1 to C from D ASEL III Tier II to BBB- from D ASEL II Tier I to BB+ from D ASEL II Upper Tier II BB+ from ASEL II Lower Tier II BBB from frastructure Bonds to BBB from	CRISIL: BBB+; <b>A1</b> short term; m D Stable m BB+ Moody's : <b>B2</b> ; Positive	
ernational Rating	e		Long-term B2		Outlook Positive	Short-term Not Prime	
omestic Rating		Basel III	Long-term Basel II		Outlook	Short-term	

	Bas	el III	Basel II		Infra Bonds				
	AT I	Tier II	TI	UT II	LT II	inira bonus	inita bonus		
CRISIL		BBB+				BBB+	Stable	A1	
ICRA	С	BBB-	BB+	BB+	BBB	BBB	Stable		
India Ratings		BBB-				BBB	Stable		
CARE		BBB+		BBB-	BBB+	BBB+	Positive		

Others

TOTAL

**Insurance Companies** 

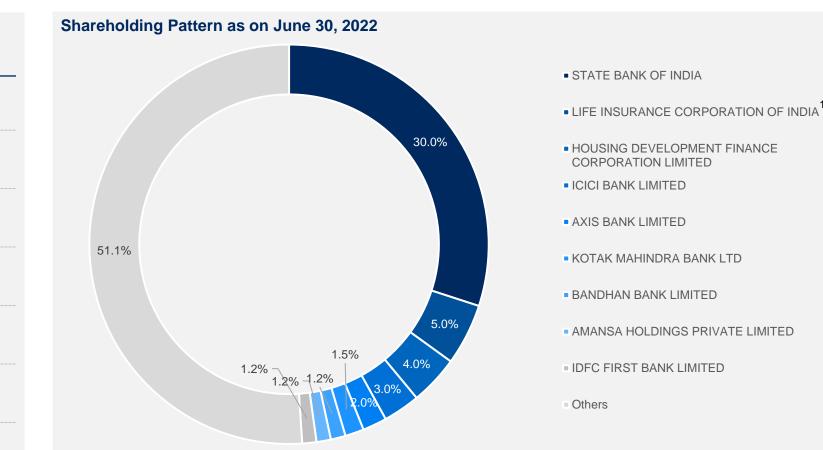
Well diversified Investor base:	
Category	%
Financial Institutions	38.3%
Individuals	34.1%
FPI's	11.4%
Body Corporates	7.3%

5.0%

3.9%

100.0%

# Strong Investor base

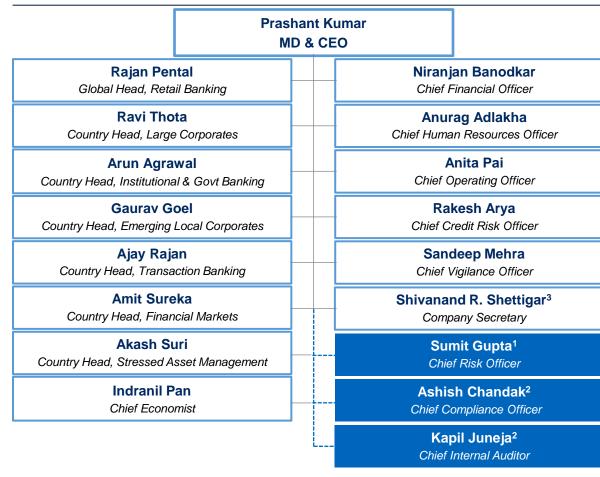




# **Robust Governance Structure**



## **Simplified Organization Structure**



## **Eminent and Experienced Board**



Prashant Kumar Managing Director & CEO



Independent Director



Rekha Murthy Independent Director



Sharad Sharma Independent Director



Sadashiv Srinivas Rao Independent Director



Sandeep Tewari Non- Executive Non-Independent Director



Nandita Gurjar Independent Director



T Keshav Kumar Non- Executive Non-Independent Director



Sanjay Khemani Independent Director

# Contents

YES BANK Overview

Financial Results Update

Franchise

**Journey Post Reconstruction** 



# YES Bank journey since March 2020



## Immediate steps post March 2020

- Revamped and Strengthened Governance Standards
- Recognized and Provided for Legacy Stressed Assets
- Rebuilt Liabilities and Shored up liquidity
- Comprehensive customer outreach program for acquisition leading to growth in Deposits
- Repaid back the Special Liquidity Facility of RBI of INR 50,000 Crs within 6 months
- Raised Capital via FPO of INR 15,000 Crs

**FY20** 



## Outcome - Stronger and Primed for sustainable and profitable growth

- Alternate Board constituted
- Binding Term sheet for formation of ARC comes into force, validating the Bank's prognosis of recovery
- Stronger & Granular Balance Sheet
- Significantly improved Profitability- PPoP, Credit Costs resulting RoA expansion
- Upgraded Credit Ratings: BBB/ BBB+ from D
- Higher market cap: ~INR 30,000 Crs v/s. ~INR 1,400 Crs

#### Subsequent steps

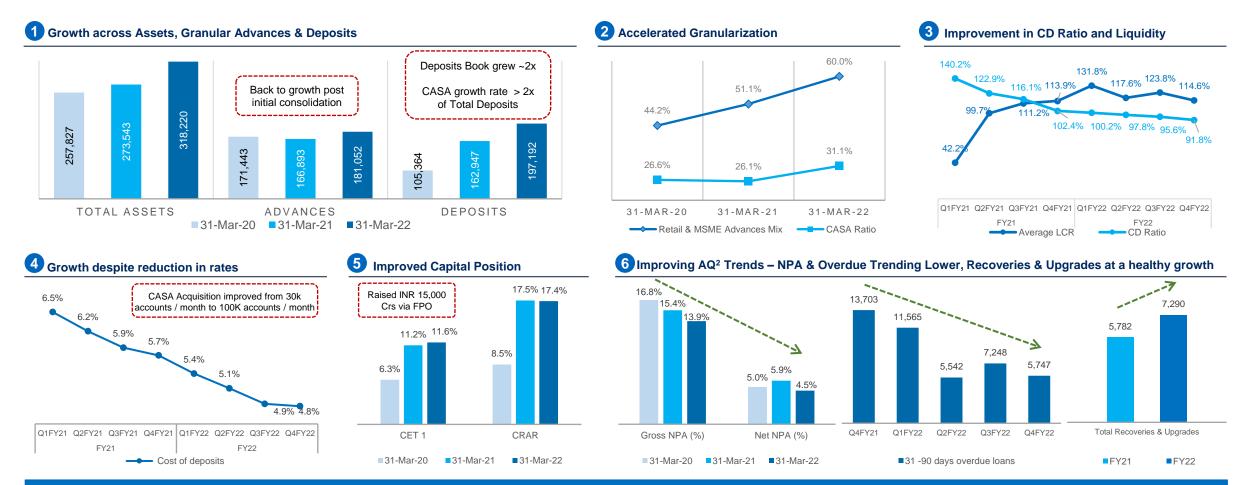
- Enhanced granularity of Balance Sheet CASA Ratio up 500 bps, Retail & MSME : Corporate Advances mix at 60%:40%
- Cost Optimization: Opex largely at FY20 levels despite 11% CAGR in Balance Sheet
- Return to Profitability & Advances Growth
- Laser focus on Resolution of Stressed Assets: ~INR 13,000 of recoveries & resolutions over last 2 years
- Continued Investments in Digital & Technology Platforms

With constant Institutional support from RBI, SBI & Other Investor Financial Institutions and the Board of Directors

# Snapshot of Two Years Gone By – Return to Profitability



#### All figures in INR Crs



FY22 profit at INR 1,066 Crs against losses of INR 3,462 Crs in FY21 and INR 22,715 in FY20<sup>1</sup> – First Full Year Profit since FY19



# Thank You

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