Persistent Systems Limited

Quarter and Year Ending March 31, 2012

April 23, 2012



Forward-looking and Cautionary Statements

PERSISTENT

Certain statements in this Presentation concerning our future growth prospects are forwardlooking statements, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, our revenues highly dependent on customers located in the United States, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, concentration of major operations of the Company in one city, withdrawal of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. The Company may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Stock Exchanges and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company.

HIGHLIGHTS



Financial Highlights*: Q4 FY12



Quarter ended March 31, 2012

- Revenue: \$ 54.20 Million, representing Y-o-Y increase of 15.3%, and Q-o-Q growth of 4.9%
- Revenue: ₹ 2,706.24 Million, representing Y-o-Y growth of 27.2%, and Q-o-Q growth of 1.1%
- EBIDTA: ₹ 773.32 Million, representing a Y-o-Y growth of 103.04%, and Q-o-Q growth of 11.09%
- Profit Before Tax (PBT): ₹ 552.50 Million, representing a Y-o-Y growth of 58.6%
- Profit After Tax (PAT): ₹ 412.17 Million, as against ₹ 331.35 Million Y-o-Y and ₹ 405.84 Million Q-o-Q

*Consolidated Figures

Financial Highlights*: FY12



Year ended March 31, 2012

- Revenue crosses ₹ 1,000 Crore
- Revenue: ₹ 10,003.11 Million, as against ₹ 7,758.41 Million for the year ended March 31, 2012, representing a growth of 28.9%
- Revenue: \$ 207.39 Million, as against US\$ 170.23 Million for the year ended March 31, 2012, representing a growth of 21.8%
- EBIDTA: ₹2,324.03 Million, as against ₹1,583.05 Million for the year ended
 March 31, 2012, representing a growth of 46.8%
- Profit Before Tax (PBT): ₹1,968.68 Million, as against ₹1,503.52 Million for the year ended March 31, 2012, representing a growth of 30.9%
- Profit after Tax (PAT): ₹ 1,417.80 Million, as against ₹ 1,397.36 Million for the previous year 2011-12. Increased PAT is significant on the backdrop of rise in the effective tax rate from 8% to 28%.

Significant Highlights



Board of Directors recommended a final dividend of ₹ 2.50 per share for FY 2011-12. The payment of final dividend is subject to the approval of the shareholders at the ensuing Annual General Meeting. The Company had paid an interim dividend of ₹ 3.50 per share during FY 2011-12. The total dividend for the year would be ₹ 6.00 per share upon approval of the shareholders for the payment of final dividend.

Mr. Rohit Kamat has been appointed as the Chief Financial Officer with effect from April 23, 2012, in place of Mr. Rajesh Ghonasgi who has resigned citing personal reasons

Other Q4FY12 Highlights



Acquired Openwave System's Location Manager Business

Expanded company footprint in Malaysia by setting up an engineering centre

Announced the launch of strategic solutions around email and social media analytics with IBM InfoSphere BigInsights

Completed the construction activities of the state-of-art development centre at Hinjawadi, Pune

Completed the process of amalgamation of two wholly owned subsidiaries Persistent eBusiness Solutions Limited and Persistent Systems and Solutions Limited with Persistent Systems Limited

Other Annual Highlights



Employee strength reached to 6,628 as on March 31, 2012 compared to 6,360 on March 31, 2011

Grenoble Centre set-up through the acquisition of the French Software Business from Agilent Technologies

Co-invested with Life Technologies to develop instruments for personalized medicine

Offered academic research grants to Indiana University to support research in the field of cloud computing and bioinformatics

Completed state-of-art development centre in Nagpur

Recognized in the 2011 Global Services 100 List; Ranked amongst Top Product Engineering Companies

Awarded the Indian IT Company of the Year by Bloomberg UTV

Ranked Amongst the Best in Corporate Governance Practices in India

FINANCIAL PERFORMANCE



Sequential Q-o-Q Q4 FY12 Vs Q3 FY12



		₹M			\$ M		Exps / Sales %		
Particulars	Qι	ıarter ende	ed	Qι	ıarter ende	ed	Quarte	ended	
	Q4 FY12	Q3 FY12	Change	Q4 FY12	Q3 FY12	Change	Q4 FY12	Q3 FY12	
<u>Income</u>									
Software Sales & Services	2,689.76	2,665.90	0.9%	53.87	51.44	4.7%			
Travel Billing	16.48	11.40	44.5%	0.33	0.22	50.0%			
Total Revenue	2,706.24	2,677.30	1.1%	54.20	51.66	4.9%			
Avg. Exchange Rate ₹ /US\$ Expenditure	49.93	51.83	-3.7%						
Employee Related Expenses	1,430.01	1,452.05	-1.5%	28.64	28.02	2.2%	52.8%	54.2%	
Purchase	12.55	12.75	-1.6%	0.25	0.25	0.0%	0.5%	0.5%	
Project related Travel Expenses	52.74	63.13	-16.5%	1.06	1.22	-13.1%	1.9%	2.4%	
Total Direct costs	1,495.30	1,527.93	-2.1%	29.95	29.49	1.6%	55.3%	57.1%	
Gross Profit	1,210.94	1,149.37	5.4%	24.25	22.17	9.4%	44.7%	42.9%	
Sales & Marketing Exps	176.40	168.37	4.8%	3.53	3.25	8.6%	6.5%	6.3%	
Admin. & Other Exps	239.58	242.44	-1.2%	4.80	4.68	2.6%	8.9%	9.1%	
Doubtful Debt Provision	20.75	39.97	-48.1%	0.42	0.77	-45.5%	0.8%	1.5%	
CSR Activities	0.89	2.44	-63.5%	0.02	0.05	-60.0%	0.0%	0.1%	
Total SGA	437.62	453.22	-3.4%	8.77	8.75	0.2%	16.2%	17.0%	
EBIDTA	773.32	696.15	11.1%	15.48	13.42	15.4%	28.5%	25.9%	
Depreciation	185.99	159.01	17.0%	3.72	3.07	21.2%	6.9%	5.9%	
EBIT	587.33	537.14	9.3%	11.76	10.35	13.6%	21.6%	20.0%	
Other Income / (Loss)	(34.83)	27.54	-226.5%	(0.70)	0.53	-232.1%	-1.3%	1.0%	
EBT	552.50	564.68	-2.2%	11.06	10.88	1.7%	20.3%	21.0%	
Tax	140.33	158.84	-11.7%	2.81	3.06	-8.2%	5.2%	5.9%	
Net Profit After Tax	412.17	405.84	1.6%	8.25	7.82	5.5%	15.1%	15.1%	

Y-o-Y Comparison Q4 FY12 Vs Q4 FY11



		₹M			\$ M		Exps / Sales %		
Particulars	Qı	uarter ende	ed	Qı	ıarter ende	ed	Quarte	ended	
	Q4 FY12	Q4 FY11	Change	Q4 FY12	Q4 FY11	Change	Q4 FY12	Q4 FY11	
<u>Income</u>									
Software Sales & Services	2,689.76	2,107.39	27.6%	53.87	46.56	15.7%			
Travel Billing	16.48	20.82	-20.9%	0.33	0.46	-28.3%			
Total Revenue	2,706.24	2,128.21	27.2%	54.20	47.02	15.3%			
Avg. Exchange Rate ₹ /US\$	49.93	45.26	10.3%						
<u>Expenditure</u>									
Employee Related Expenses	1,430.01	1,256.87	13.8%	28.64	27.77	3.1%	52.8%	59.1%	
Purchase	12.55	8.30	51.2%	0.25	0.18	38.9%	0.5%	0.4%	
Project related Travel Expenses	52.74	67.80	-22.2%	1.06	1.50	-29.3%	1.9%	3.2%	
Total Direct costs	1,495.30	1,332.97	12.2%	29.95	29.45	1.7%	55.3%	62.6%	
Gross Profit	1,210.94	795.24	52.3%	24.25	17.57	38.0%	44.7%	37.4%	
Sales & Marketing Expenses	176.40	164.60	7.2%	3.53	3.64	-3.0%	6.5%	7.7%	
Admin. & Other Expenses	239.58	224.39	6.8%	4.80	4.96	-3.2%	8.9%	10.5%	
Doubtful Debt Provision	20.75	24.00	-13.5%	0.42	0.53	-20.8%	0.8%	1.1%	
CSR Activities	0.89	1.38	-35.5%	0.02	0.03	-33.3%	0.0%	0.1%	
Total SGA	437.62	414.37	5.6%	8.77	9.16	-4.3%	16.2%	19.4%	
EBIDTA	773.32	380.87	103.0%	15.48	8.41	84.1%	28.5%	18.0%	
Depreciation	185.99	119.33	55.9%	3.72	2.64	40.9%	6.9%	5.6%	
EBIT	587.33	261.54	124.6%	11.76	5.77	103.8%	21.6%	12.4%	
Other Income / (Loss)	(34.83)	86.93	-140.1%	(0.70)	1.92	-136.5%	-1.3%	4.1%	
EBT	552.50	348.47	58.6%	11.06	7.69	43.8%	20.3%	16.5%	
Tax	140.33	17.12	719.7%	2.81	0.38	639.5%	5.2%	0.8%	
Net Profit After Tax	412.17	331.35	24.4%	8.25	7.31	12.9%	15.1%	15.7%	

Y-o-Y FY 2012 Vs. FY 2011



			COLOTEIAL						
		₹Mn			\$ Mn		Exps / Sales %		
Particulars	•	ear Ended		`	ear Ended		Year E	nded	
	Mar-12	Mar-11	Change	Mar-12	Mar-11	Change	Mar-12	Mar-11	
<u>Income</u>									
Software Sales & Services	9,930.76	7,657.69	29.7%	205.89	168.02	22.5%			
Travel Billing	72.35	100.72	-28.2%	1.50	2.21	-32.1%			
Total Revenue	10,003.11	7,758.41	28.9%	207.39	170.23	21.8%			
Avg. Ex. Rate ₹ /US\$	48.23	45.58	5.8%						
<u>Expenditure</u>									
Employee Related Expenses	5,639.99	4,423.68	27.5%	116.93	97.06	20.5%	56.4%	57.0%	
Purchase	41.43	29.95	38.3%	0.86	0.66	30.3%	0.4%	0.4%	
Project related Travel Expenses	240.93	269.15	-10.5%	5.00	5.91	-15.4%	2.4%	3.5%	
Total Direct costs	5,922.35	4,722.78	25.4%	122.79	103.63	18.5%	59.2%	60.9%	
Gross Profit	4,080.76	3,035.63	34.4%	84.60	66.60	27.0%	40.8%	39.1%	
Sales & Marketing Expenses	689.09	617.79	11.5%	14.29	13.56	5.4%	6.9%	8.0%	
Admin. & Other Expenses	955.88	775.41	23.3%	19.82	17.01	16.5%	9.6%	10.0%	
Doubtful Debt Provision	95.39	47.88	99.2%	1.98	1.05	88.6%	1.0%	0.6%	
CSR Activities	16.37	11.50	42.3%	0.34	0.25	36.0%	0.2%	0.1%	
Total SGA	1,756.73	1,452.58	20.9%	36.43	31.87	14.3%	17.7%	18.7%	
EBIDTA	2,324.03	1,583.05	46.8%	48.17	34.73	38.7%	23.1%	20.4%	
Depreciation	610.96	423.89	44.1%	12.67	9.30	36.2%	6.1%	5.5%	
EBIT	1,713.07	1,159.16	47.8%	35.50	25.43	39.6%	17.0%	14.9%	
Other Income / (Loss)	255.61	344.36	-25.8%	5.30	7.56	-29.9%	2.6%	4.4%	
EBT	1,968.68	1,503.52	30.9%	40.80	32.99	23.7%	19.6%	19.3%	
Tax	550.88	106.16	418.9%	11.42	2.33	390.1%	5.5%	1.4%	
Net Profit After Tax	1,417.80	1,397.36	1.5%	29.38	30.66	-4.2%	14.1%	17.9%	

Consolidated Balance Sheet





	As at March 31, 2012	As at March 31, 2011
Equity and Liabilities		
Equity Share Capital	400.00	400.00
Reserves & Surplus	8,005.12	7,071.07
Non-Current Liabilities	77.41	146.18
Current Liabilities	1,660.41	1,486.23
Total sources of Funds	10,142.94	9,103.48
Assets		
Fixed Assets	3,724.80	2,814.78
Non-Current Investments	122.74	-
Deferred Tax asset (Net)	106.57	59.85
Long term loans & advances	147.05	149.11
Other Non-Current Assets	2.16	113.67
Current Assets	4,664.95	5,079.80
Cash and Cash Equivalents	1,374.67	886.27
Total uses of Funds	10,142.94	9,103.48

Key Financials Ratios: Q4 FY12



Ratios, %	Q4 FY12	Q3 FY12	QoQ, %	Q4 FY 11	YoY%
Gross Margin	44.7%	42.9%	1.8%	37.4%	7.3%
S&M to Revenue	6.5%	6.3%	-0.2%	7.7%	1.2%
G&A to Revenue	9.7%	10.7%	1.0%	11.7%	2.0%
Total S, G&A to Revenue	16.2%	17.0%	0.8%	19.4%	3.2%
EBIDTA Margin	28.5%	25.9%	2.6%	18.0%	10.5%
EBIT Margin	21.6%	20.0%	1.6%	12.4%	9.2%
Profit before Tax	20.3%	21.0%	-0.7%	16.5%	3.8%
Profit after Tax	15.1%	15.1%	0.0%	15.7%	-0.6%
EPS - Basic, Before Prior Period, INR	10.72	10.58		8.74	
EPS - Diluted, Before Prior Period, INR	10.30	10.15		8.28	

FACT SHEET



Fact Sheet



Revenue

	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Total Revenue, US \$ Mn	54.20	51.66	51.53	50.00	47.02	207.39	170.24
%, q-o-q/ y-o-y growth	4.9%	0.3%	3.1%	6.3%	8.8%	21.8%	33.7%
Revenue from Operations, INR Mn	2,706.24	2,677.30	2,381.73	2,237.84	2,128.21	10,003.11	7,758.41
%, q-o-q	1.1%	12.4%	6.4%	5.2%	9.2%	28.9%	29.1%

	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
nts	Telecom	21.0%	20.4%	22.0%	22.2%	20.5%	21.4%	20.6%
Segmen	Infrastructure and Systems	67.6%	67.1%	67.4%	67.9%	68.3%	67.5%	68.6%
	Life Sciences	11.4%	12.5%	10.6%	9.9%	11.2%	11.1%	10.8%
	Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



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%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
North America	82.4%	82.9%	82.0%	82.8%	86.3%	82.5%	85.6%
Europe	6.8%	7.2%	7.8%	7.4%	5.8%	7.3%	5.9%
Asia-Pacific	10.8%	9.9%	10.2%	9.8%	7.9%	10.2%	8.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Onsite	20.3%	21.2%	21.7%	22.6%	22.3%	21.4%	21.1%
Offshore	79.7%	78.8%	78.3%	77.4%	77.7%	78.6%	78.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Σ X	T&E	79.8%	79.0%	80.4%	79.8%	74.2%	79.7%	78.6%
Revenue	FPP	8.1%	11.8%	12.0%	14.1%	15.5%	11.5%	12.6%
Reve	IP driven	12.1%	9.2%	7.6%	6.1%	10.3%	8.8%	8.8%
	Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Repeat Business	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Rep Busi		83.9%	88.2%	92.8%	97.0%	89.4%	90.4%	93.7%

Clients billed	Nos.	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Clie		288	273	253	239	229	351	302



ent	Nos.	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
geme	Large > \$ 3Mn	11	10	10	9	9	11	9
Engagement Size	Medium > \$ 1Mn, < \$ 3Mn	26	27	32	32	26	26	22
	Small Upto \$ 1 Mn	251	236	211	198	194	314	271
Client	Total	288	273	253	239	229	351	302

0	Days	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
60		65	68	66	63	62	65	62

5 0 ⁻¹ .	USD/p.p.m	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Billing Rates ¹	Onsite - Linear	12,603	12,387	12,665	13,033	12,746	12,669	12,644
	Offshore - Linear	3,895	3,778	3,771	3,770	3,723	3,803	3,648

¹These represent rates without IP revenues, and have been restated for past periods



eld	USD/p.p.m	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Υie		3,350	3,247	3,208	3,147	3,238	3,238	3,207

uo	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Revenue Concentration	Тор 1	17.2%	15.9%	16.0%	15.1%	19.4%	16.1%	15.4%
Reve	Тор 5	36.6%	37.0%	38.6%	37.6%	41.5%	37.4%	38.4%
S	Top 10	48.8%	48.3%	49.4%	48.2%	52.8%	48.6%	49.7%

ဖု	Nos.	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Numbers	Technical	6,223	6,288	6,469	6,178	5,950	6,223	5,950
	Sales & Business Development	95	103	113	119	108	95	108
People	Rest	310	315	318	323	302	310	302
ď	Grand Total	6,628	6,706	6,900	6,620	6,360	6,628	6,360



tment Led ork	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Invest in IP wo	Technical time spent	4.6%	6.0%	5.5%	4.7%	3.6%	5.2%	4.1%
ation ear ²	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Utilization - Linear ²		71.7%	74.1%	73.8%	72.7%	71.0%	73.1%	73.7%

²Excludes resources in investment in IP Led work and has been restated for past periods

trition Rate	%	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Attri Ra		18.3%	17.4%	17.7%	18.4%	19.6%	18.3%	19.6%

	Nos.	Q4 FY12	Q3 FY12	Q2 FY12	Q1 FY12	Q4 FY11	FY12	FY11
Person Months ³	Billable	15,343	14,887	15,034	15,001	13,855	60,265	50,241
σŽ	Billed	10,998	11,031	11,097	10,911	9,836	44,037	37,014

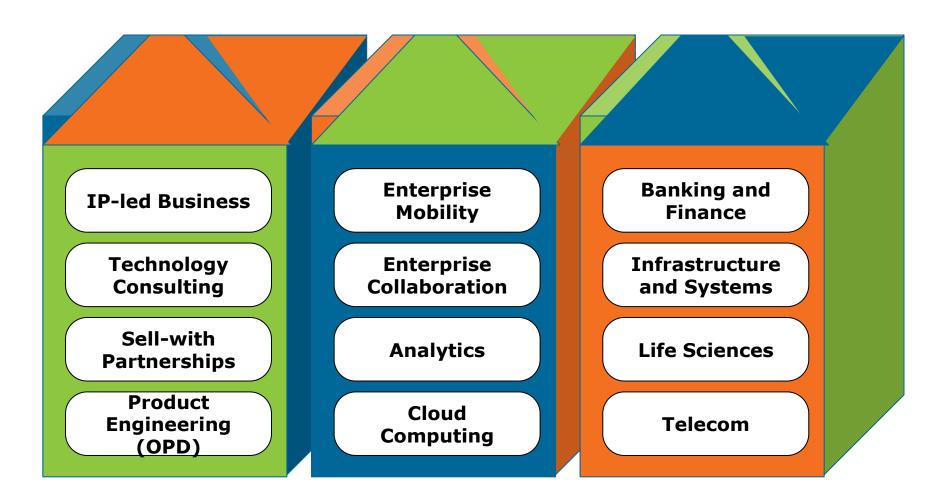
³Excludes resources in investment in IP Led work and has been restated for past periods

THANK YOU



Our Business Offering – 4 X 4 X 4





Persistent owned facilities



Bhageerath



Senapati Bapat Road, Pune

Aryabhata-Pingala



Karve Road, Pune

Panini



Senapati Bapat Road, Pune

Goa



Verna, Goa

Rigveda-Yajurveda-Samaveda-Atharvaveda



Hinjawadi, Pune

Gargi-Maitreyi



MIDC, Parsodi, Nagpur