



February 3, 2022

Shalby/SE/2021-22/93

The Listing Department

National Stock Exchange of India Ltd

Scrip Code: SHALBY

Through: https://www.connect2nse.com/LISTING/

Corporate Service Department

BSE Limited

Scrip Code: 540797

Through: http://listing.bseindia.com

Sub: Investor Presentation for the Quarter ended 31st December 2021, disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015 ("the SEBI LODR")

Dear Sir / Madam,

We are submitting herewith Investor Presentation on financial & operational performance of the Company for the Quarter ended 31st December 2021.

We request to take the same on your records.

AHMEDABAD

Thanking you,

Yours sincerely For Shalby Limited

Tushar Shah

AVP & Company Secretary

Mem. No: FCS-7216

Encl.: as above













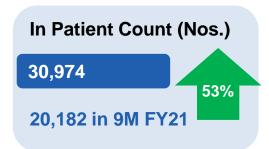












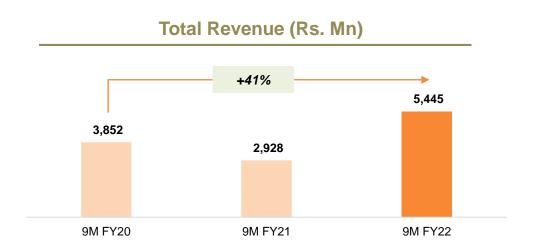


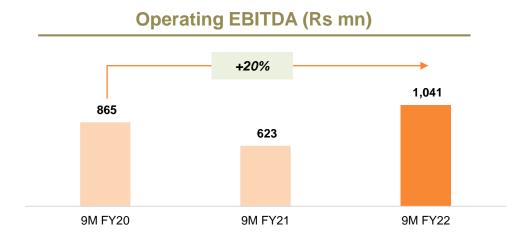












- 1. PBT is before exceptional items
- 2. All numbers are on Consolidated Basis

Hospital, Implant and Franchise businesses all on high growth trajectories and delivering synergistic value



1 Shalby Group

- Hospital, Implant and Franchise businesses all on high growth trajectories and delivering synergistic value
- Experienced team reinforced with appointment of Mr. Sushobhan Dasgupta as Vice Chairman and Global President
- Implant business cost synergies with core hospital platform and captive customer base through Shalby franchises
- Home care services is poised to grow in India with Shalby healthcare awareness program driving fundamental growth
- Strategy yielding enhanced financial results with Non-Covid Revenues, Cash Flows and ROCE at record high levels

2 Hospital Business

- Additional 40% of the total bed capacity is available to support organic growth trajectory with limited capex
- Nashik and Santacruz hospitals within development budget and provide access to important local markets
- Ongoing diversification of Arthroplasty and Orthopedics with Cardiac Science, Critical Care, General Medicine, Onco & Neuroscience
- Investment in high impact training programs have established a dedicated professional medical base
- Innovative digital and market awareness continues to reinforce the Shalby brand nationwide

Implant Business

- Acquisition of Consensus high quality implants and customer relationships at an attractive valuation
- Achieved many internal milestones in the first eight months and have improved operational capability by 50% with approx. 2,500 components output per month
- Re-establishing market presence and revenue base in core markets of US, Japan and Latin America
- Platform to enter high growth markets of Middle East and Asia, particularly India, Indonesia, Vietnam and Bangladesh
- Aim to deliver Rs. 100 crores in sales in FY23 with positive contribution to EBITDA

Franchise Model

- Unique and innovative inpatient franchise model, delivering immediate traction and results
- Asset light model leveraging Shalby expertise and branding across Arthroplasty and Orthopedics
- Allows for faster market penetration across India without significant additional cash flow investment
- First franchise hospital launched at Udaipur exceeding management expectations across key metrics
- Rapid business expansion with plans to open over 50 Shalby franchises across India within next 3 years

FY 18

FY 19

Total Revenue (Rs. Mn)

EBITDA Rs. Mn)

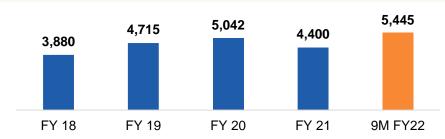
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Shalby brand and value add services reflected in ~20% EBITDA margins and double digit ROCE

9M FY22

Consistent Performance in Last 5 Years



Consistent EBITDA Margins over 5 Years					
22.7%	19.4%	19.7%	21.7%	19.1%	
		991	955	1,041	
881	916		955		

FY 20

FY 21

(in Rs. Millions)	FY 18	FY 19	FY 20	FY 21	9M FY22
PBT	537	504	567	551	638
Current Tax Expenses as Shalby under MAT Regime	114	110	108	97	150
Adjusted PAT	423	394	459	454	488
Additional tax expense as per the regulatory requirements	31	77	184	30	49
Reported PAT	392	317	276	424	439

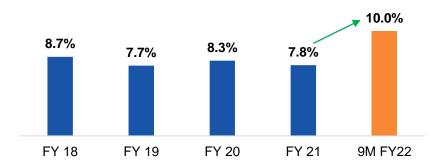
Key Valuation Parameters

Key Valuation Metrics	31 Jan 2022
Share Price (in Rs)	141.50
Number. of Shares (in Cr)	10.8
Equity Value (Rs. Cr)	1,528.3
Gross Borrowings (Rs. Cr) – 31 Dec, 21	154.3
Cash and Cash Equivalents (Rs. Cr) – 31 Dec, 21	(183.9)
Net Debt (Rs. Cr)	(29.5)
Enterprise Value (Rs. Cr)	1,498.8
LTM Adjusted PAT (Rs. Cr)	67.9
LTM EBITDA in (Rs. Cr)	137.2
LTM Adjusted P / E	22.5x
LTM Adjusted EV / EBITDA	10.9x

Adjusted PAT = PBT less MAT Tax Expense LTM Adjusted PAT = FY21 Adj. PAT + 9M FY22 Adj. PAT – 9M FY21 Adj. PAT

Shalby Delivering Double Digit ROCE

Return on Capital Employed %



- ROCE is annualized at 9M FY22
- 2. All numbers are on Consolidated basis

AGENDA





Q3 FY2022 PERFORMANCE HIGHLIGHTS



Total Revenue up by 16.2%, backed by Strong Recovery of 84% in Surgery Count

In Patient Count (Nos.)

10,432

8,945 in Q3 FY21

Beds Occupied (Nos.)

513

537 In Q3 FY21

ARPOB (Rs.)

32,049

Rs. 26,660 in Q3 FY21

Surgeries Count

5,679

3,082 in Q3 FY21

Avg. Occupancy Rate

41.5%

44.7% in Q3 FY21

ALOS (Days)

4.02

5.52 in Q3 FY21

Total Revenue

Rs. 1,531 mn

Q3 FY21 Rs. 1,317mn

Operating EBITDA

Rs. 312 mn

Q3 FY21 Rs. 323 mn

PBT

Rs. 215 mn

Q3 FY21 Rs. 222 mn

Net Profit

Rs. 126 mn

Q3 FY21 Rs. 163 mn

- . Occupancy rate is on the basis of operational beds
- ALOS is excluding Day Care
- 3. ARPOB is excluding vaccination revenue
- All numbers are on Standalone basis

Q3 FY2022 PERFORMANCE HIGHLIGHTS

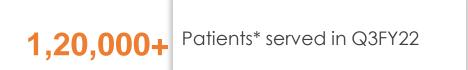


Surgery count registered strong recovery of 84% from 3,082 in Q3 FY21 to 5,679 in Q3 FY22 Exceeding the pre-covid period average count of 5000 surgeries per quarter

- During the quarter, In patients count increased 17% y-o-y primarily driven by increase in non-covid patients. Covid-19 patients count declined to 27 as compared to 2,836 in Q3 FY21
- Surgery count registered strong recovery from 3,082 in Q3 FY21 to 5,679 in Q3 FY22, exceeding the pre-covid period average count of 5000 surgeries per quarter
- Bed occupancy remained stable at 42 % as compared to 45% in Q3 FY21
- Total Revenue of Rs. 1,531 million, an increase of 16.2% on y-o-y. Revenue increase is primarily driven rise in arthroplasty surgery count
- Operational EBITDA of Rs. 312 million, with margins of 20.4%
- Profit before Tax of Rs. 215 million and reported PAT of Rs. 126 million







- . Patients served includes In Patients, Day Care and Outpatients
- 2. Occupancy rate is on the basis of operational beds
- 3. All numbers are on Standalone basis

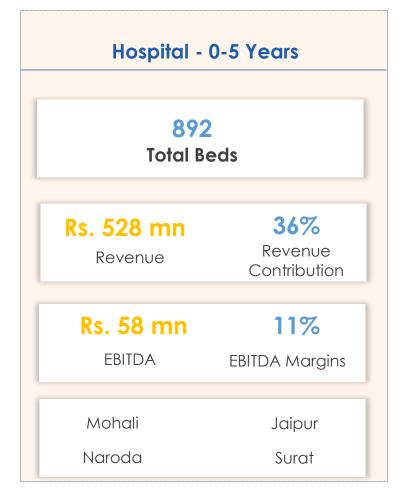
Q3 FY2022 HSOPTIAL GROUP PERFORMANCE



All hospitals, at different maturity stages, continues to deliver strong performance







- 1. Revenue and EBITDA above are at unit level
- 2. All numbers are on standalone basis and for the quarter ending December 2021

SHALBY CONSENSUS - Q3 FY2022



Dedicated management committed to turnaround implant business

- During the quarter, recorded total revenues of USD 1.2 mn and a YTD revenue of USD 2.8 mn (from May 15, to Dec 31, 2021)
- Deferred tax assets recognized on the operating losses accumulated, hence positive PAT
- Improved operations to 50% capacity with ~ 2500 components output per month
- New recruitment of HR Manager and Supply Chain Director to bring in better systems and processes
- Upgrade of management accounting and payroll processing software to enhance visibility and better productivity

Q3 FY2022	USD ('000)	INR ('000)
Revenue From Operations	1,207	90,394
EBITDA	40	2,644
Profit / (Loss) before Tax	(354)	(26,867)
Deferred Tax Expense	(489)	(36,457)
Profit / (Loss)	135	9,590

MANAGEMENT PERSPECTIVE





From Mr. Sushobhan Dasgupta, Vice Chairman and Global President

"Over the years, Shalby has established a group of multispecialty hospitals with focus on core specialties such as Arthroplasty, Cardiac Science, Oncology, Orthopedic and Neurology. Now, our top priority remains to improve occupancy levels and Shalby marketing team has launched innovative digital and market awareness programs to reinforce Shalby brand nationwide. In addition, Shalby is following an asset light approach under franchise partnerships to penetrate further into tier 3 and tier 4 cities to enhance brand awareness and increase occupancy across the hospitals.

We are making significant progress in our US implant business and have achieved many internal milestones over the last eight months. Successfully onboarded leadership and executive team comprising of total 55 employees. In addition, we have improved operational capability to 50% with approx. 2,500 components output per month. Our immediate focus is to re-engage with existing customers, surgeons, hospitals, channel partners through regular management field meetings in the US and also setting up better systems and processes. In the next phases, we would like to expand into other core markets of Japan, Latin America, India, South East Asia and Middle East.

With clear strategic direction, we are confident that Shalby group is well positioned to serve more patients while maintaining the highest quality of healthcare service offerings. Our US implant business fundamentals are fully aligned with core Arthroplasty specialty and is anticipated to be earnings accretive from next fiscal year."



Commenting on performance, Mr. Shanay Shah, President Said:

"I am happy to report that Shalby has surpassed full year FY21 hospital business numbers in 9M FY22 with Revenue, EBIDTA and PAT of Rs.5,075 million, Rs. 1,103 million and Rs.541 million respectively.

Our Q3 FY22 performance was backed by increase in surgery count by 84% y-o-y to 5,679. Our occupancy levels remained stable at 42% and ARPOB also recovered to Rs.32,049 as compared to Rs.26,660 with pick – up in elective surgeries and almost no contribution from COVID-19 patients. Generally, third quarter of a year is always moderate due to festivities however, we have recorded the highest revenue numbers for any Q3 in its history.

During the quarter, Shalby (hospital business) recorded total revenues of Rs. 1,531 million, growth of 16% on y-o-y, EBIDTA was Rs. 312 million with margins remaining strong at 20.4%. Profit before tax was Rs. 215 million with margin of 14.0%.

In Q3 FY22, Arthroplasty, Critical care & General Medicine, Cardiac Science Oncology, Orthopedic, and Neurology contributed 38%, 11%, 10%, 10%, 9% and 6% to the revenues respectively. Although Shalby continues to maintain leadership position in Arthroplasty, it has also transformed itself as a multispecialty hospital with diversified revenue mix."

COVID-19 VACCINATION DRIVE





"Covid-19 vaccination drive is a collective social and moral responsibility of the healthcare professionals and individuals. At Shalby, we remain fully committed to provide necessary infrastructure support and convenience by way of online registration to ensure maximum inoculation. We have been setting up camps in the remotest part of the India to touch as many lives as possible. In Q3 FY22, we have also opened up pre-registration for Children at all our 11 hospitals."

Dr. Vikram Shah Chairman and Managing Director

168,000+Total Vaccine Administered in 9M FY21

~ Rs. 148 Mn

Total Vaccination Revenue in 9M FY21

Covishield, Covaxin, SPUTNIK
Available Vaccines









STRENGTHENING AND DIVERSIFYING SERVICE OFFERINGS



Rajasthan's First Mitral Valve Replacement Minimal Invasive Cardiac Surgery performed at Shalby Jaipur

Rajasthan's first mitral valve replacement Minimal Invasive Cardiac Surgery was performed by Dr Lalit Malik, one of the best Cardiothorasic and Vascular surgeons of the region, at Shalby Hospitals Jaipur. This was a very difficult and complex surgery as he had undergone two heart surgeries in past. Besides, he has had paralysis on left side of the body for eight years.

This successful surgery is a matter of pride not only for Shalby Hospitals Jaipur but for the whole state. Minimal Invasive Heart Surgery has a number of benefits over traditional heart surgery such as surgery though a small cut without cutting the bone, minimal chances of infection, less blood loss and early recovery.



Shalby Hospital, Indore bestowed with "The most preferred hospital in Madhya Pradesh





Shalby Hospital has organized free medical camp for joint replacement & orthopaedic consultation services in Bangalore

Conducted ~40 Camps for healthcare awareness program in Rajasthan, Gujarat, MP and Punjab states

Shalby Academy & Ganpat University Join Hands to offer One of The First of its kind Industry-Aligned MBA In Healthcare & Hospital Management in Gujarat

INDIAN MEDICAL DEVICE AND IMPLANTS INDUSTRY



The Medical Device Market expected to grow 3x in next 10 years on back of sustained growth drivers

Indian Medical Device Market Size \$Bn



- ✓ India with population of more than 1.3 Bn and increasing disease burden. Increasing disposable income and affordability is driving demand for high quality healthcare services
- ✓ The Indian medical device market is among the top twenty in the world and fourth in Asia by market size
- ✓ The industry is largely dependent on imports with most local manufacturers producing products in the lower end of the technology value chain
- ✓ Imports constitute around 75% of the medical devices industry sales in India

Joint Replacement Surgeries In India \$Bn



Knee Replacement Surgeries In India (000's)



- ✓ Rise in the geriatric population drives the demand for Joint Replacement surgeries
- Joint replacement has the highest contribution in the Global Orthopedic product segments 2020
- ✓ Joint replacement was impacted in 2020-21 due to the pandemic however it is expected to grow at a CAGR of 15% with the rising cases of Osteoarthritis
- ✓ Shalby with its strong brand and expertise in Arthroplasty is well positioned to meet the high growth market in the longer run

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EXPANDING FOOTPRINT AND DIVERSIFYING BUSINESS



Shalby with its strong brand and expertise in Arthroplasty is well positioned to meet the high growth market in the longer run

Shalby is a Leader in Joint Replacement with 15% Market Share



- Joint replacement market in India is expected to increase at a CAGR of 15% from USD 0.70 Bn in 2019 to USD 1.37 Bn by 2024
- India is slated to become the osteoarthritis capital of the world with a disease burden of 60 million active cases
- With increasing awareness, sedentary lifestyle and better economy, India is expected to witness nearly 1.5 million joint replacement surgeries annually



Shalby Orthopedics Centre of Excellence and Franchise Model



- Standalone hospitals to provide world-class orthopaedic care services to patients
- Asset light franchise model will leverage Shalby brand equity & expertise and enable company to penetrate faster across pan-India
- The orthopaedic centers to be equipped with the latest high-definition arthroscopic systems and deliver state-ofthe-art joint replacements with computer navigation technology

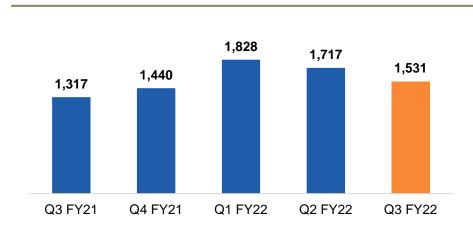
Shalby Implant Business



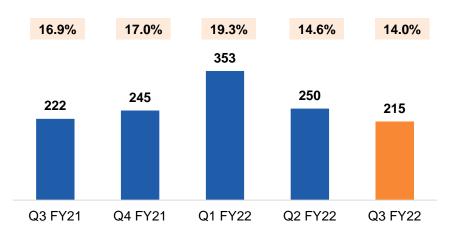
- Internationally experienced management team appointed to lead Shalby's implant business
- Enables Shalby to **procure quality implants** at a competitive price for its own consumption in India
- Build on the existing asset platform to enhance implant sales across the US and international markets
- Facilitates diversification of Shalby's business and revenue mix



Total Revenue (Rs. Mn)



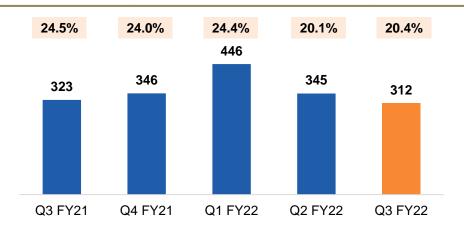
PBT (Rs. Mn) and Margin



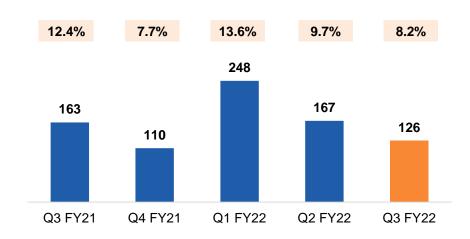
Note:

- 1. PBT is before exceptional items
- 2. All numbers are on Standalone basis

Operating EBITDA (Rs. Mn) and Margin



Reported PAT (Rs. Mn) and Margin





In Patients count was primarily driven by increase in Non-Covid patients.

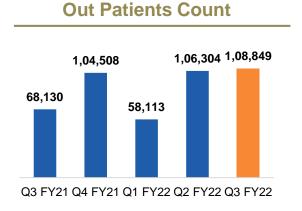
Surgery count registered a strong rebound with the normalization of Covid cases resulting in higher ARPOB on Y-o-Y basis

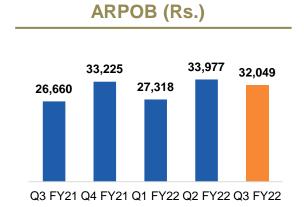
8,945 8,665 9,934 10,608 10,432

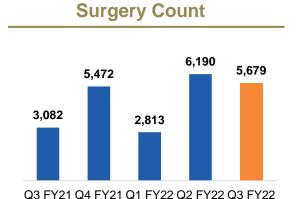
Q3 FY21 Q4 FY21 Q1 FY22 Q2 FY22 Q3 FY22



Day Care Patients Count



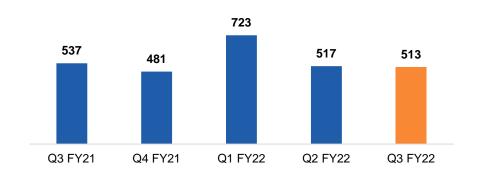




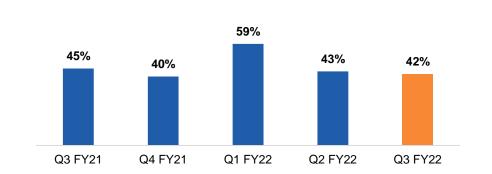
- 1. ARPOB is excluding Vaccination revenues
- 2. All numbers are on Standalone basis



No of Bed Occupied



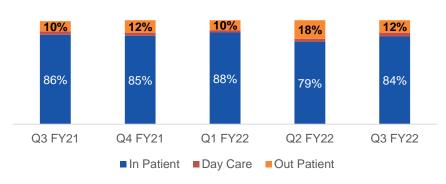
Occupancy Rate*



Average Length of Stay (ALOS)



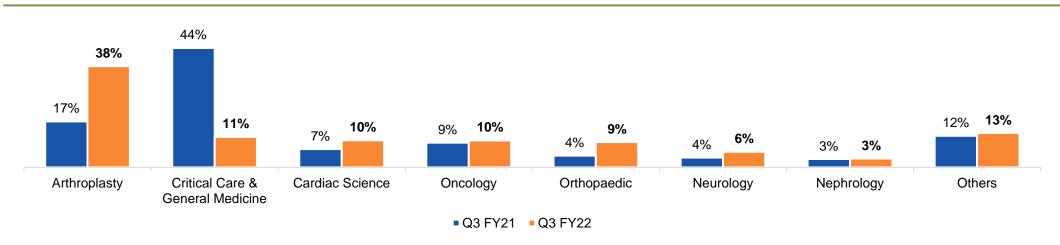
Revenue Mix by Care



- 1. Occupancy rate is on the basis of operational beds. Operational beds Q3 FY22-1235, Q2 FY22 1,200, Q1 FY22 1,224, Q4FY21 and Previous Quarters 1,200
- 2. ALOS is excluding Day Care
- 3. All numbers are on Standalone basis



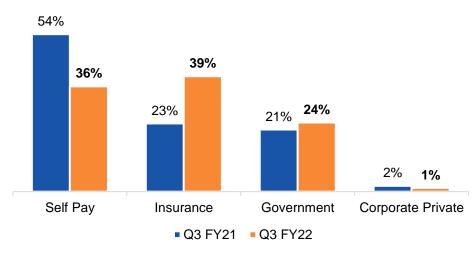
Revenue by Hospital Specialty



Number of Surgeries by Specialty

Arthroplasty Orthopedic General Surgery Oncology Cardiac Science Cosmetic & Plastic Surgery Nephrology Others

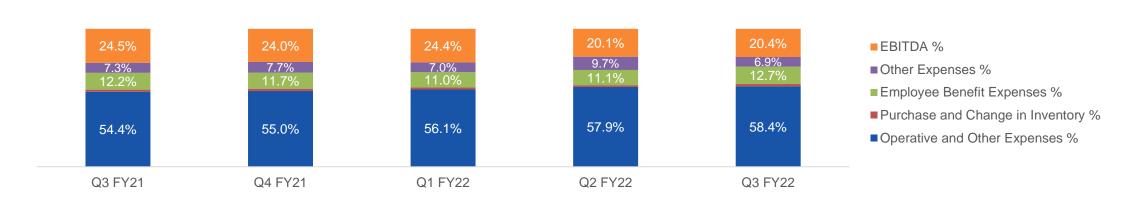
Revenues by Payer Mix

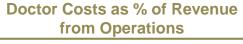


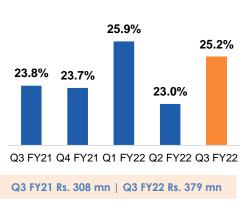
- 1. In Q3 FY21, Revenue contribution from Critical Care and General Medicine was 44%, relatively high primarily due to high number of Covid-19 cases
- 2. All numbers are on Standalone basis



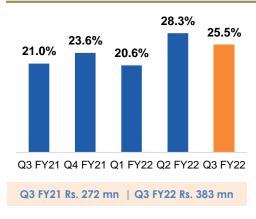
Total Revenue to EBITDA Bridge



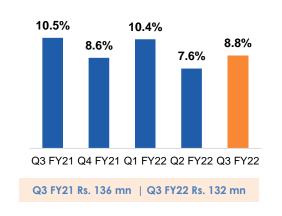




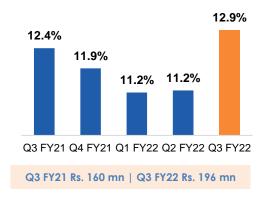
Consumables as % of Revenue from Operations



Other Operative Expense as % of Revenue from Operations



Employee Costs as % of Revenue from Operations



- 1. Total Operating Expenses comprises of Operative and other expenses, Purchase and Change in Inventory, Employee costs and Other Expenses
- 2. All numbers are on Standalone basis

Q3 FY2022 PERFORMANCE HIGHLIGHTS



Operational Metrics	Q3 FY22	Q3 FY21	Y-o-Y Growth	Q2 FY22	Q-o-Q Growth
In Patient Count (Nos.)	10,432	8,945	16.6%	10,608	(1.7)%
Day Care Patient Count (Nos.)	5,212	5,050	3.2%	4,931	5.7%
Out Patient Count (Nos.)	1,08,849	68,130	59.8%	1,06,304	2.4%
Surgeries Count (Nos.)	5,679	3,082	84.3%	6,190	(8.3)%
ARPOB (In Rs.)	32,049	26,660	20.2%	33,977	(5.7)%
Operational Beds (Nos.)	1,235	1,200	2.9%	1,200	2.9%
Occupancy (Beds)	513	537	(4.5)%	517	(0.87)%
Occupancy (%)(based on operational beds)	41.5%	44.7%	(322) bps	43.1%	(159) bps
Average Length of Stay (without Daycare)	4.02	5.52	(27.2)%	4.02	0.0%

^{1.} Operational beds and Occupancy is excluding Zynova beds

Q3 FY2022 PERFORMANCE HIGHLIGHTS - STANDALONE



Particulars (in Rs. Million)	Q3 FY22	Q3 FY21	Y-o-Y Growth	9M FY22	9M FY21	Y-o-Y Growth
Revenue from Operations	1,502	1,293	16.2%	4,994	2,770	80.3%
Other Income	29	24	20.0%	81	73	11.0%
Total Revenue	1,531	1,317	16.2%	5,075	2,843	78.5%
Expenses						
COGS	918	737	24.5%	2,985	1,590	87.8%
% of Revenue	60%	56%		59%	56%	
Employee Benefit Expenses	194	160	20.9%	586	389	50.4%
% of Revenue	13%	12%		12%	14%	
Other expenses	106	96	10.5%	401	253	58.6%
% of Revenue	7%	7%		8%	9%	
Total Operating Expenses	1,218	994	22.6%	3,972	2,232	78.0%
% of Revenue	79.6%	75.5%		78.3%	78.5%	
EBITDA	312	323	(3.3)%	1,103	612	80.4%
EBITDA Margins %	20.4%	24.5%		21.7%	21.5%	
Depreciation and Amortisation	91	92	(0.9)%	266	273	(2.7)%
Finance Cost	7	9	(27.4)%	21	28	(26.6)%
PBT Before Exceptional Items	215	222	(3.3)%	817	310	163.4%
Exceptional Items	(44)	0	na	(44)	0	na
PBT	170	222	(23.3)%	773	310	149.1%
Current Tax Expenses as Shalby under MAT	29	39	(25.3)%	145	55	165.6%
Adjusted PAT	141	183	(22.9)%	627	256	145.5%
Adjusted PAT Margins	9.2%	13.9%		12.4%	9.0%	
Additional Tax Expense as per the Regulatory Requirements	15	19	(24.1)%	86	(63)	na
PAT	126	163	(22.7)%	541	319	69.9%

Notes:

2. All numbers are on Standalone basis

^{1.} Margins are calculated on the basis of Total Revenue

Q3 FY2022 PERFORMANCE HIGHLIGHTS - CONSOLIDATED



Particulars (in Rs. Million)	Q3 FY22	Q3 FY21	Y-o-Y Growth	9M FY22	9M FY21	Y-o-Y Growth
Revenue from Operations	1,624	1,318	23.2%	5,364	2,859	87.6%
Other Income	28	23	24.7%	81	69	17.6%
Total Revenue	1,652	1,341	23.2%	5,445	2,928	86.0%
Expenses						
COGS	883	746	18.4%	3,036	1,649	84.1%
% of Revenue	53%	56%		56%	56%	
Employee Benefit Expenses	310	165	88.5%	855	396	116.2%
% of Revenue	19%	12%		16%	14%	
Other expenses	148	100	48.1%	513	260	97.5%
% of Revenue	9%	7%		9%	9%	
Total Operating Expenses	1,342	1,010	32.8%	4,404	2,304	91.1%
% of Revenue	81.2%	75.4%		80.9%	78.7%	
EBITDA	310	330	(6.0)%	1,041	623	67.0%
EBITDA Margins %	18.8%	24.6%		19.1%	21.3%	
Depreciation and Amortisation	113	93	21.6%	317	274	15.7%
Finance Cost	16	9	73.8%	42	29	45.5%
PBT Before Exceptional Items	182	229	(20.4)%	682	320	112.8%
Exceptional Items	(44)	0	na	(44)	0	na
PBT	138	229	(39.8)%	638	320	99.0%
Current Tax Expenses as Shalby under MAT	30	41	(26.1)%	150	58	159.4%
Adjusted PAT	107	188	(42.8)%	488	263	85.7%
Adjusted PAT Margins	6.5%	14.0%		9.0%	9.0%	
Additional Tax Expense as per the Regulatory Requirements	(22)	19	(212.5)%	49	(63)	na
PAT	129	168	(23.2)%	439	326	34.6%

- 1. Margins are calculated on the basis of Total Revenue
- 2. All numbers are on Consolidated basis

SUSTAINABILITY INITIATIVES



ESG Mindset



"We at Shalby are embracing sustainability to drive new values to our business"



ESG Mindset

- We at Shalby are embracing sustainability to drive new values to our business. These values are rooted in responsible practices with new levels of resilience leading us towards a sustainable and profitable path forward.
- We are embracing new solutions and technologies in areas like infrastructure, operations, supply chain, electrification energy, issues of employee and internal as well as other external stakeholders.
- We have always worked on enhancing our operational efficiencies and intelligent asset management to improve our bottom line.
- We have published our first ESG report and can be viewed on our website or click here: Shalby ESG Report

Community Connect

- Under this on every Thursday we invited various samaj & clubs group like Lions club, Rotary club, Jain samaj, Brahman Samaj, Akhil bhartiya Digamber Jain samaj mahila parishad, Vaishya Mahasammelan shakha, Sangini seva sangathan, Power of women group etc.
- Under this programme members of samaj /club are engaged via health talk followed by specialist screening.
 We did Tieup with Digamber jain samaj on SOC basis as a by product.

Total Training Hours In 9M FY22 – 3,383Hours

2,298 hrs

1,085 hrs

Clinical Training

Non-Clinical Training

Workforce Training

Workplace Wellness



SUSTAINABILITY INITATIVES - ENVIRONMENT



"We recognize the values inculcated in environmental responsibility and resource efficiency, accordingly our operations are infused with sustainable practices, ensuring a preservative footprint in the environment."



"Save 5-15% of water per tap per year

More than 20% of the treated wastewater is recycled"

- Shalby pays special attention to the leakages in tabs, wastage of water in washing and drinking areas is avoided
- Infrared controllers in water taps as they provide water only when required, they get switch off automatically and can save between 5 to 15% of water per tap per year
- Rain water harvesting system is installed at our Greenfield recently, projects to conserve natural resources



"Saving ~3% of electricity consumption"

- Phasing out of CFL lamps to LED lights
- Introduction of timer based operation of air handling units to reduce power consumption
- Introduction of motion sensor for lights to reduce power consumption
- All lifts and OT AHUs are operated with VFD panels
- Energy optimization practices implemented in transformer operation



"Reducing waste by more than 10% at group level through recycling



Every year we produce around 4,800 Kg of organic fertilizers from our composting process"

- Recyclable waste was collected and disposed of through authorized recycler; E-waste generated at the facility was disposed of through authorized agent
- Bio medical waste in accordance with the guideline of the government and to ensure minimum generation of radiation within the hospital.

SUSTAINABILITY INITATIVES - SOCIAL



"Our aim is to groom the best industry talent and build a competent workforce for supporting the healthcare industry"

Shalby Multispecialty Hospitals along with EY and PeopleStrong organized "HR Best Practices in the New Normal - An HR Leadership Conclave"

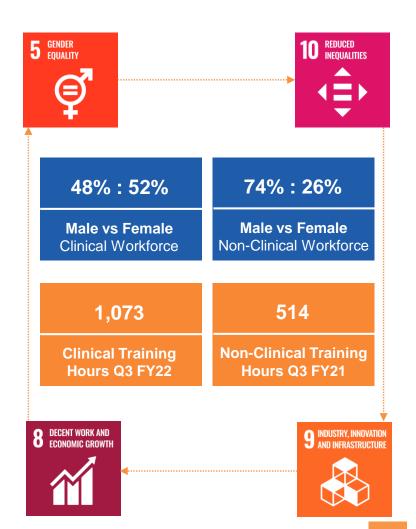
- An HR Leadership Conclave held on 18th December 2021
- HR leaders from diverse industries such as healthcare, pharmaceuticals, engineering, technology, education and consulting, etc. shared their ideas on the vital issues such as HR's Role in New Normal, Managing Employee Health, HR Tech 4.0 and Labour Codes
- · Conclave was attended by more than 100 HR heads and managers of Ahmedabad corporate world

Mr Babu Thomas, CHRO, Shalby Multispecialty Hospitals said, "The Covid 19 pandemic has changed the dynamics of how organizations operate their businesses and keep the employees focused and motivated in these uncertain times. Besides, it has made the issues of safety and wellness of employees and their family a key focus of the employers. The role of HR has been crucial in both of these as new ideas and practices have emerged that focus not only on business growth but also on employee safety and wellness in this new normal."

Mr. Jitendra Niwani, Business Growth Officer PeopleStrong says, "Innovative HR Technologies and its effective application in talent management have become a backbone of organization success in the new normal of hybrid workplace."







HOSPITAL DEVELOPMENT UPDATE



Santa Cruz Development Update

Business Model: Revenue Sharing

Bed Capacity: 175

Operating and Management Term: 30 + 30 years

Operationalization Year: FY 2025

Estimated Cost: Rs. 1,600 million

Approval awaited from Brihanmumbai Municipal Corporation (BMC). Formed a wholly owned subsidiary in the name of Shalby Hospitals

Mumbai Private Limited to manage Mumbai hospital





Nashik Development Update

Business Model: Revenue Sharing Asset Light Model

Bed Capacity: 146

Operating and Management Term: 30 years

Operationalization Year: FY 2023

Estimated Cost: Rs. 310 million

Brownfield development with Shalby to invest in medical equipments. Shell structure is ready. MEP & interior work is

underway





HOSPITAL BUSINESS UPDATE



SG



Commencement	2007 13 Years
No. of beds / Occupancy	201 34%
Type of Arrangement	Leased – Fixed Rent
Revenue Contribution %	24%
_	



Commencement	1994 26 Years
No. of beds / Occupancy	27 45%
Type of Arrangement	Freehold
Revenue Contribution%	1%



Commencement	2012 8 Years
No. of beds / Occupancy	220 35%
Type of Arrangement	Freehold
Revenue Contribution%	11%





Commencement	2017 3 Years
No. of beds / Occupancy	267 55%
Type of Arrangement	Leased – Revenue Share
Revenue Contribution%	11%
NI /	

Notes:

- 1. Revenue contribution % is a contribution to total hospital revenue
- All numbers are on Standalone FY2021 basis

Catchment: Ahmedabad and surrounding areas of Gujarat, Rajasthan and Mumbai

- Achieved milestone for internal committee approval for first degree kidney transplants
- · New doctors added in GI surgery, nephrology and sports medicine
- Focus on enhancing digital media presence both at domestic and international level. YouTube, testimonials, and TV health talk episode on arthroplasty, Onco medicine, Neurosciences, and spine

Catchment: Ahmedabad and surrounding areas of Gujarat

- · Renewed NABH accreditation
- Surgeries are ramping up due to more attraction from other states like Odisha and MP border cities

Catchment: Ahmedabad and surrounding areas of Gujarat and Rajasthan. Also attracts international patients.

- International Patient revenue has resumed
- Improved Payer Mix
- · Unit has been performing at Pre-Covid level

Catchment: Ahmedabad and surrounding areas of Gujarat

- Highest ever non COVID surgeries and revenue recorded in this quarter
- India's first ever EVAR procedure using Anaconda graft performed by Cardiology & CVTS team of the hospital

Quarterly Business Update

HOSPITAL BUSINESS UPDATE





Commencement	2017 3 Years
No. of beds / Occupancy	243 49%
Type of Arrangement	Freehold
Revenue Contribution%	11%



Commencement	2012 8 Years
No. of beds / Occupancy	146 24%
Type of Arrangement	Freehold
Revenue Contribution%	1%





Commencement	2012 8 Years
No. of beds / Occupancy	243 44%
Type of Arrangement	Freehold
Revenue Contribution%	15%





	Commencement	2015 5 Years
	No. of beds / Occupancy	233 19%
4	Type of Arrangement	Leased – Revenue Share
	Revenue Contribution%	6%
-		

VIOTAS:

- 1. Revenue contribution % is a contribution to total hospital revenue
- All numbers are on Standalone FY2021 basis

Catchment: South Gujarat, North Maharashtra (including Mumbai)

- · Interventional Radiology science is picking up very well
- Successfully engaged senior visiting consultants on Exclusive Visiting consultant model
- NABH & NABL re-assessment done

Catchment: South Gujarat

- · Successfully completed NABH assessment
- Have launched Super Speciality OPD (Oncology, Oncosurgery, Spine, Plastic Surgery and Cardiology)

Catchment: Madhya Pradesh

- · Highest ever Non Covid Occupancy
- Successfully completed transplant surgeries
- Clinical excellence in Madhya Pradesh and achieved Padmashree SK mukharjee award for the contribution in healthcare
- Also received Most preferred hospital in BizNEXT 2021 award organized by News 18

Catchment: Madhya Pradesh

- Improved Revenue-Pateint mix from Non covid business
- Empanelled with 4 corporates and Insurance companies
- Engage over 5,000 population through various social activities

Quarterly Business Update

HOSPITAL BUSINESS UPDATE



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Commencement	2017 2+ Years
No. of beds / Occupancy	145 31%
Type of Arrangement	Freehold
Revenue Contribution%	5%

Catchment: Punjab, Uttrakhand, Haryana

Rare surgery of Bilateral Cochlear Implant of 5 Year boy performed, born with congenital hearing loss

Jaipur



Commencement	2017 3 Years
No. of beds / Occupancy	237 45%
Type of Arrangement	Freehold
Revenue Contribution%	14%

Catchment: Rajasthan, Western UP, Punjab, Delhi

- We crossed 100 Patients on Couch in Radiation Oncology ever highest
- Excelled in Cardiac and Neuro Procedures in a month to 109 ever highest



Commencement	2017 3 Years
No. of beds / Occupancy	150 / na
Type of Arrangement	O&M Model
Revenue Contribution%	na

Catchment: Mumbai

- Empanelment done with major TPAs
- Occupancy Level goes up to 40% as compared to 30% from last quarter
- Highest Ever Surgeries and Revenue in the month of December 2021
- · Launched Burns Unit in the month of November 2021

Quarterly Business Update

- Revenue contribution % is a contribution to total hospital revenue
- All numbers are on Standalone FY2021 basis

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