

भारतीय स्टेट बँक भारतीय स्टेट बैंक STATE BANK OF INDIA

25.10.2019 CC/S&B/SA/785

The Executive Director
BSE Ltd., Phirojee Jeejeebhoy
Towers 25<sup>th</sup> Floor
Dalal Street,
Mumbai-400001

The Managing Director
National Stock Exchange of India Ltd.
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1,
G-Block, Bandra-Kurla Complex,
Bandra (East), Mumbai – 400051

Dear Sir/Madam,

# Sub: LISTING REGULATIONS 2015: PRESENTATION MADE FOR ANALYSTS / INVESTORS/PRESS RELEASE ON FINANCIAL RESULTS:

In compliance with the provisions of Regulation 30 read with Schedule III Part A of SEBI (LODR) Regulations, 2015, we hereby enclose herewith the copy of press release and presentation made for Analysts/Investors on Financial Results of the Bank for the quarter/half year quarter ended September 30, 2019.

Kindly take the same on your record.

Thanking You,

Yours faithfully,

Sanjay M Abhyankar

Vice President Compliance- Company Secretary

शेयर एवं बाण्ड विभाग Shares & Bonds

Encl: as above



#### **Press Release**

#### **Q2FY20 RESULTS**

#### **Highlights**

- Bank's Net Profit increased to Rs. 3,012 Cr during Q2FY20 from Rs. 945
   Cr during Q2FY19, an increase of 219% YoY.
- Net Interest Income (NII) increased to Rs. 24,600 Crores in Q2FY20 from Rs.
   20,906 Crores in Q2FY19, an increase of 17.67% YoY.
- Domestic Net Interest Margin (NIM) improved to 3.22% in Q2FY20,
   registering an increase of 42 bps YoY and 21 bps sequentially.
- Non-Interest Income increased to Rs. 12,023 Crores in Q2FY20 from Rs.
   9,375 Crores in Q2FY19, an increase of 28.24% YoY.
- Operating Profit increased to Rs. 18,199 Crores in Q2FY20 from Rs. 13,905
   Crores in Q2FY19, an increase of 30.88% YoY.
- Domestic Credit Growth at 8.43% YoY was mainly driven by Retail-Personal Advances (18.90% YoY).
- Gross NPA Ratio at 7.19% is down 276 bps YoY as well as 34 bps sequentially. In absolute terms also, Gross NPA has declined both YoY as well as sequentially.
- Net NPA Ratio at 2.79% is down 205 bps YoY as well as 28 bps sequentially.
   In absolute terms also, Net NPA has declined both YoY as well as sequentially.
- Gross Slippage at Rs. 8,805 Crores during Q2FY20, has declined from Rs.16,212 Crores during Q1FY20.
- Provision Coverage Ratio (PCR) improved significantly by 1049 bps YoY from 70.74% as on September 2018 to 81.23% as on September 2019.
   Sequentially also, PCR has improved by 189 bps.
- Credit Cost for the quarter has declined 8 bps YoY to 1.97% in Q2FY20.
- Cost to Income Ratio has improved from 55.96% in Q2FY19 to 53.47% in Q2FY20.
- Capital Adequacy Ratio (CAR) has improved to 13.59% as on September 2019, an increase of 98 bps YoY and 70 bps sequentially.



#### **Key Summary of Q2FY20 Results**

In Rs Crore	Q2FY20	Q2FY19	YoY, %	Q1FY20	QoQ, %	H1FY20	H1FY19	YoY, %		
Profit & Loss										
Interest Income	64,312	58,793	9.39	62,638	2.67	1,26,950	1,17,607	7.94		
Interest Expenses	39,712	37,888	4.81	39,699	0.03	79,411	74,903	6.02		
Net Interest Income	24,600	20,906	17.67	22,939	7.24	47,539	42,704	11.32		
NIM, % (Domestic)	3.22	2.80	42 bps	3.01	21 bps	3.11	2.88	23 bps		
Operating Profit	18,199	13,905	30.88	13,246	37.39	31,445	25,878	21.51		
Loan loss provisions	11,041	10,185	8.41	11,648	-5.22	22,689	23,222	-2.30		
Profit after tax	3,012	945	218.75	2,312	30.25	5,324	(3,931)			

In Rs Crore	Sep 19	Sep 18	YoY, %	Jun 19	QoQ, %
	Bal	ance Sheet			
Gross advances	22,48,313	20,69,234	8.65	22,38,294	0.45
Domestic Corporate	7,65,986	7,45,299	2.78	7,82,603	-2.12
Domestic Retail PER	6,85,570	5,76,594	18.90	6,63,559	3.32
Of which: Home loans	4,24,487	3,59,651	18.03	4,11,360	3.19
Deposits	30,33,396	28,07,420	8.05	29,48,821	2.87
Domestic CASA	13,26,171	12,26,804	8.10	12,84,401	3.25
Domestic Term Deposits	16,12,583	14,83,097	8.73	15,66,228	2.96
CASA Ratio (%)	45.13	45.27	-14 bps	45.06	7 bps
GNPA	1,61,636	2,05,864	-21.48	1,68,494	-4.07
NNPA	59,939	94,810	-36.78	65,624	-8.66
Slippages (During the Quarter)	8,805	10,725	-17.91	16,212	-45.69

Ratios, %	Q2FY20	Q2FY19	YoY, bps	Q1FY20	QoQ, bps	H1FY20	H1FY19	YoY, bps				
Asset Quality												
GNPA	7.19	9.95	-276	7.53	-34	7.19	9.95	-276				
NNPA	2.79	4.84	-205	3.07	-28	2.79	4.84	-205				
PCR (with AUCA)	81.23	70.74	1049	79.34	189	81.23	70.74	1049				
PCR (without AUCA)	62.92	53.95	897	61.05	187	62.92	53.95	897				
Slippage Ratio	1.57	2.16	-59	2.83	-126	2.18	2.02	16				
Credit cost	1.97	2.05	-8	2.03	-6	1.98	2.27	-29				
			Capital R	atios								
CET-1	10.08	9.65	43	9.61	47	10.08	9.65	43				
Tier-1	11.31	10.36	95	10.65	66	11.31	10.36	95				
CAR	13.59	12.61	98	12.89	70	13.59	12.61	98				





# **QUARTERLY RESULTS**

**Q2FY20** 

**Analyst Presentation** 

25.10.2019

Lifestyle & banking, dono.











### Safe Harbor

Certain statements in these slides are forward-looking statements. These statements are based on Management's current expectations and are subject to uncertainty and changes in circumstances. Actual outcomes may differ materially from those included in these statements due to a variety of factors.

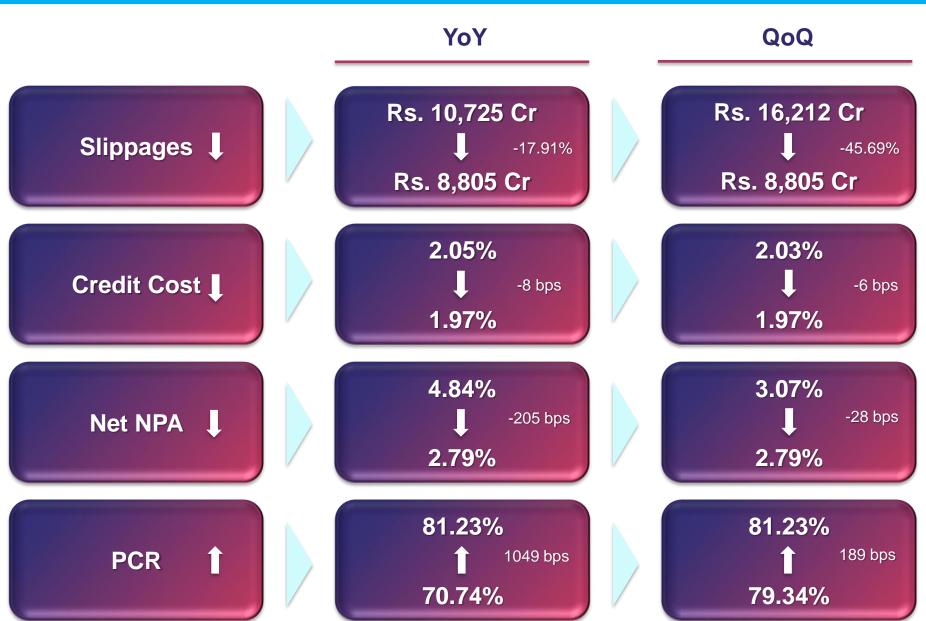
### **Contents**

- 1 Performance Highlights
  - Financial Performance
    - 3 Business
      - Capital Adequacy & Asset Quality
        - 5 Digital Journey
          - Financial Inclusion & Sustainability
            - Subsidiaries, Group Financials & Balance Sheet

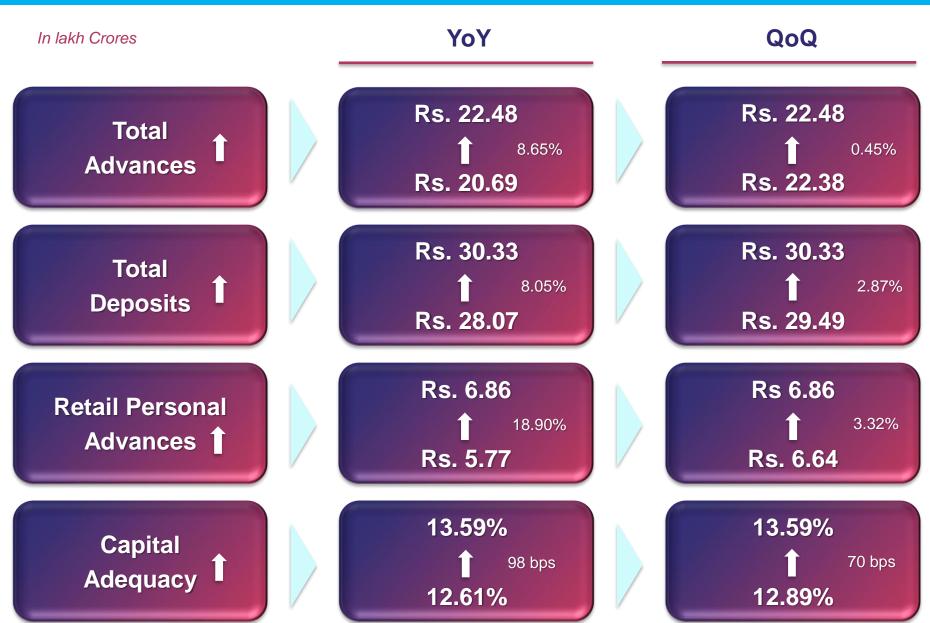
# Performance Highlights – Q2FY20 (1/3)



# Performance Highlights – Q2FY20 (2/3)



# Performance Highlights – Q2FY20 (3/3)



# Financial Performance

# Financials – At a Glance

	Qı	uarter End	ed	Half Yea	r Ended		Growth (%)	
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19
Interest Income	64,312	62,638	58,793	1,26,950	1,17,607	7.94	2.67	9.39
Interest Expenses	39,712	39,699	37,888	79,411	74,903	6.02	0.03	4.81
Net Interest Income	24,600	22,939	20,906	47,539	42,704	11.32	7.24	17.67
Non Interest Income	12,023	8,015	9,375	20,038	16,055	24.81	49.99	28.24
Operating Income	36,623	30,954	30,281	67,577	58,759	15.01	18.31	20.94
Operating Expenses	18,424	17,708	16,376	36,132	32,881	9.89	4.04	12.51
Operating Profit	18,199	13,246	13,905	31,445	25,878	21.51	37.39	30.88
Total Provisions	15,187	10,934	12,960	26,121	29,809	-12.37	38.90	17.18
Net Profit	3,012	2,312	945	5,324	-3,931		30.25	218.75
NIM (Domestic-Cumulative) (%)	3.11	3.01	2.88	3.11	2.88	23 bps	10 bps	23 bps
NIM (Domestic-Quarterly) (%)	3.22	3.01	2.80				21 bps	42 bps
Cost to Income Ratio (Cumulative) (%)	53.47	57.21	55.96	53.47	55.96	-249 bps	-374 bps	-249 bps

# **Total Income**

	Qı	uarter Ende	ed	Half Yea	r Ended		Growth (%)	
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19
Interest on Loans	45,242	43,863	38,326	89,106	77,192	15.43	3.14	18.04
Interest on Resources	17,546	17,345	19,310	34,891	38,142	-8.52	1.16	-9.13
Other Interest income	1,524	1,429	1,157	2,953	2,273	29.92	6.62	31.67
Total Interest Income	64,312	62,638	58,793	1,26,950	1,17,607	7.94	2.67	9.39
Fee Income	5,040	5,177	5,015	10,217	9,992	2.26	-2.64	0.50
Profit/Loss on Sale of Investments	4,158	485	1,328	4,642	64	7,174.91	757.48	213.13
Forex Income	673	518	493	1,191	921	29.35	29.87	36.36
Misc. Income	2,152	1,836	2,539	3,988	5,078	-21.48	17.24	-15.23
of which: Recovery in w/o accounts	1,864	1,358	1,327	3,222	3,753	-14.14	37.23	40.47
Total Non Interest Income	12,023	8,015	9,375	20,038	16,055	24.81	49.99	28.24
Total Income	76,335	70,653	68,169	1,46,988	1,33,661	9.97	8.04	11.98

# Fee Income Break Up

	Qı	uarter End	ed	Half Yea	r Ended		Growth (%	)
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19
Loan Processing Charges	766	617	641	1,383	1,282	7.87	24.08	19.51
Commission on Govt. Business	893	963	973	1,856	1,904	-2.50	-7.33	-8.21
Commission on LC/BG	717	704	637	1,421	1,229	15.68	1.94	12.69
Cross Selling	491	366	482	857	858	-0.10	34.29	1.86
Account Maintenance Charges	255	242	277	498	597	-16.59	5.35	-7.87
Remittance, Collection, etc.	1,470	1,400	1,337	2,870	2,642	8.64	4.97	9.93
Misc. Fee Income	448	884	669	1,333	1,481	-10.03	-49.33	-32.99
Fee Income	5,040	5,177	5,015	10,217	9,992	2.26	-2.64	0.50

# **Total Expenses**

	Q	uarter Ende	ed	Half Yea	r Ended		Growth (%)	
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19
Interest on Deposits	36,746	36,303	34,934	73,049	69,192	5.57	1.22	5.19
Interest on Borrowings	1,712	2,233	1,929	3,945	3,635	8.54	-23.34	-11.26
Other Interest paid	1,254	1,162	1,025	2,417	2,076	16.43	7.92	22.43
Total Interest Expenses	39,712	39,699	37,888	79,411	74,903	6.02	0.03	4.81
Salary	6,757	6,768	6,541	13,526	13,106	3.20	-0.16	3.31
Provisions for Employees	4,545	4,150	3,156	8,695	6,299	38.04	9.52	44.04
Staff Expenses	11,303	10,918	9,696	22,221	19,405	14.51	3.52	16.57
Depreciation	809	779	787	1,588	1,585	0.21	3.79	2.75
Others	6,313	6,011	5,892	12,324	11,891	3.64	5.03	7.14
Overheads	7,122	6,790	6,680	13,912	13,476	3.23	4.89	6.62
Operating Expenses	18,424	17,708	16,376	36,132	32,881	9.89	4.04	12.51
Total Expenses	58,136	57,407	54,264	1,15,543	1,07,783	7.20	1.27	7.14

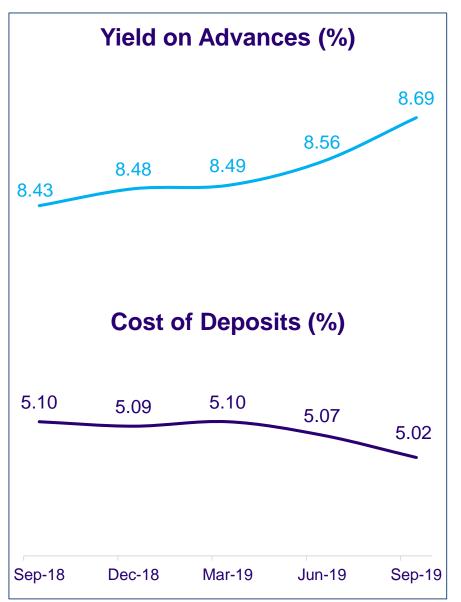
# **Overhead Expenses**

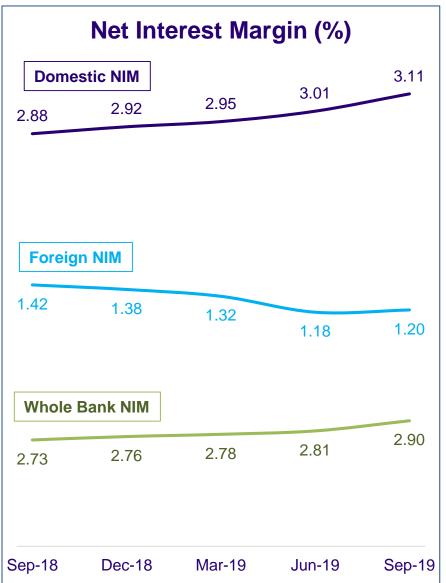
				11-16 3/	. =	Growth (%)		
	Qu	arter End	lea 	Hair Yea	r Ended	(	Frowth (%	D)
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19
Rent, Taxes and Lighting	1,361	1,181	1,328	2,542	2,502	1.59	15.25	2.44
Depreciation	809	779	787	1,588	1,585	0.21	3.79	2.75
Printing and Stationery	123	98	106	221	209	5.78	25.38	16.29
Postage & Telecommunications	91	73	89	165	174	-5.51	24.64	2.15
Repairs and Maintenance to Bank's Property	233	196	208	428	404	5.96	19.03	11.92
Travelling & Halting	280	236	284	517	537	-3.78	18.66	-1.09
Insurance	753	816	682	1,569	1,394	12.54	-7.63	10.52
Business Acquisitions & Development Expenses	629	684	510	1,313	911	44.23	-7.98	23.49
ATM /CDM/POS/Debit Card /Other Tech Expenses	1,761	1,648	1,938	3,409	3,571	-4.53	6.90	-9.13
Misc. Expenses	1,080	1,079	748	2,160	2,189	-1.35	0.08	44.49
Overheads	7,122	6,790	6,680	13,912	13,476	3.23	4.89	6.62

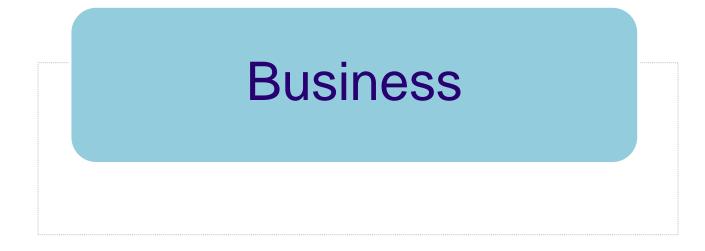
# **Provisions & Profit**

	Qı	uarter Ende	ed	Half Yea	r Ended	Growth (%)			
	Q2FY20	Q1FY20	Q2FY19	H1FY20	H1FY19	H1FY20 over H1FY19	Q2FY20 over Q1FY20	Q2FY20 over Q2FY19	
Operating Profit	18,199	13,246	13,905	31,445	25,878	21.51	37.39	30.88	
Loan Loss	11,041	11,648	10,185	22,689	23,222	-2.30	-5.22	8.41	
Standard Assets	297	-1,288	98	-991	-820	-20.84			
Investment Depreciation	-919	-1,225	1,749	-2,144	8,846				
Other Provisions	2,721	48	61	2,769	72				
Income Tax	2,048	1,751	868	3,799	-1,511				
<b>Total Provisions</b>	15,187	10,934	12,960	26,121	29,809	-12.37	38.90	17.18	
Net Profit	3,012	2,312	945	5,324	-3,931		30.25	218.75	
ROA (%)	0.33	0.25	0.11	0.29	-0.23				
ROE (%)		5.18		5.96	-4.44				
Earning Per Share (Rs.)	13.43	10.42	4.20	11.93	-8.79				

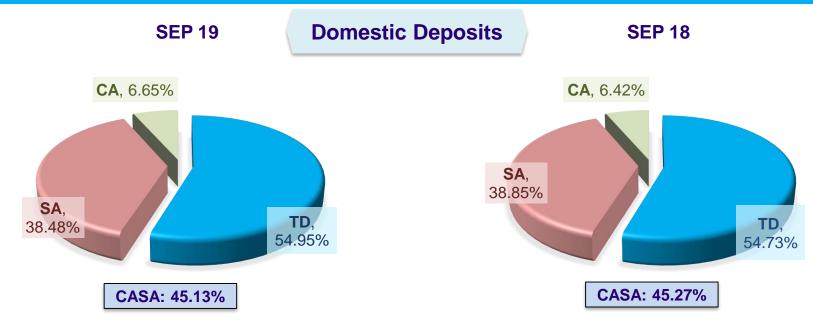
# Costs, Yields and Margins (Cumulative)





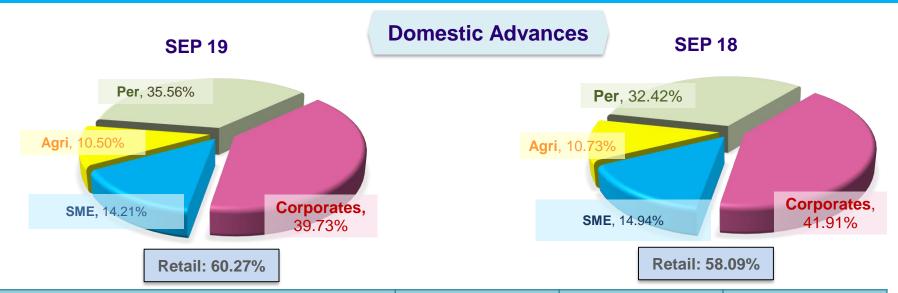


# **Strong Liability Franchise**



Rs. in Crores	Sep 19	Sep 18	YoY Growth
Current Account	1,95,349	1,74,076	12.22
Saving Bank	11,30,822	10,52,728	7.42
CASA	13,26,171	12,26,804	8.10
Term Deposits (TD)	16,12,583	14,83,097	8.73
Domestic Deposits	29,38,754	27,09,901	8.45
Foreign Offices	94,641	97,519	-2.95
Total Deposits	30,33,396	28,07,420	8.05

## **Diversified Loan Portfolio**



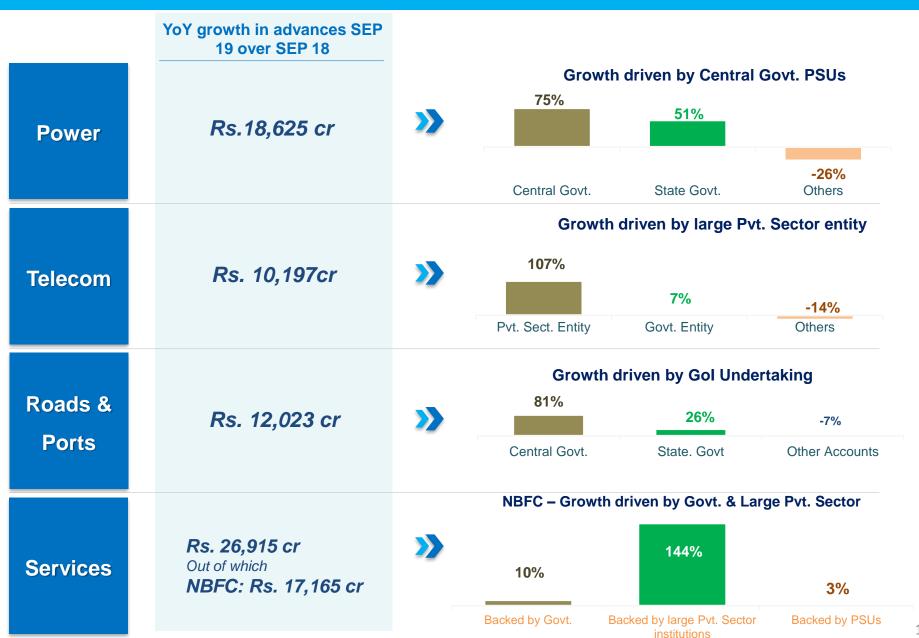
Rs. in Crores	SEP 19	SEP 18	YoY Growth (%)
Retail Per	6,85,570	5,76,594	18.90
Agri	2,02,462	1,90,731	6.15
SME	2,74,141	2,65,697	3.18
Corporates	7,65,986	7,45,299	2.78
Domestic Advances	19,28,158	17,78,321	8.43
Foreign Offices Advances	3,20,155	2,90,913	10.05
Total Whole Bank Advances	22,48,313	20,69,234	8.65

# **Diversified Industry Portfolio**

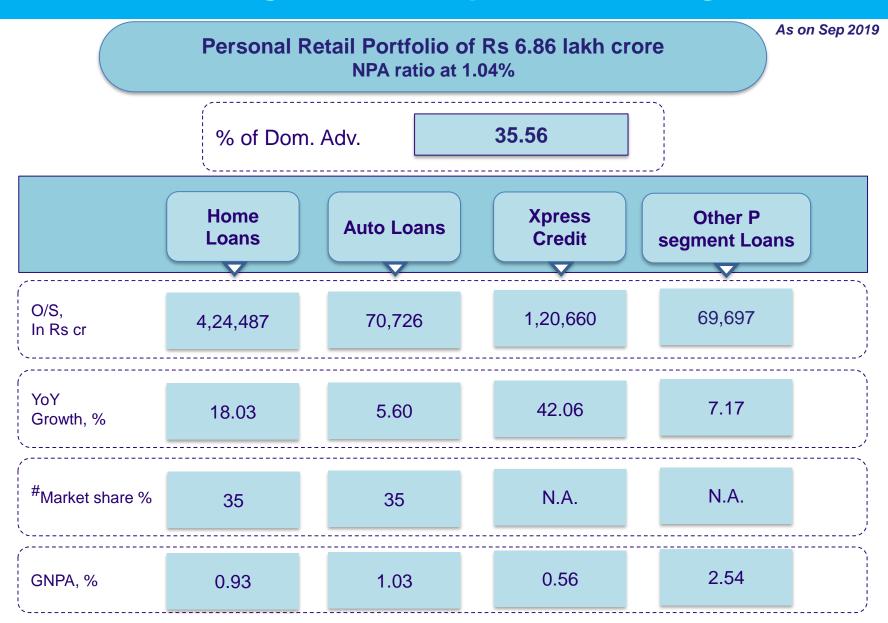
## **Domestic Fund Based Outstanding**

	i								
	Sep	19	Jun	19	Sep	18	Sep 19		
	Level	% Share	Level	% Share	Level	% Share	YOY Gr %		
Infrastructure	3,22,818	16.74	3,25,223	16.86	2,85,421	16.05	13.10		
of which: Power	1,97,613	10.25	2,03,568	10.56	1,78,988	10.06	10.41		
Telecommunication	35,735	1.85	37,329	1.94	25,538	1.44	39.93		
Roads & Ports	53,011	2.75	49,425	2.56	40,988	2.30	29.33		
Other Infrastructure	36,459	1.89	34,900	1.81	39,906	2.24	-8.64		
Services	2,43,027	12.60	2,51,239	13.03	2,16,112	12.15	12.45		
Iron & Steel	63,994	3.32	72,674	3.77	86,387	4.86	-25.92		
Textiles	31,807	1.65	37,764	1.96	46,875	2.64	-32.14		
Petroleum & Petrochemicals	32,081	1.66	35,038	1.82	39,715	2.23	-19.22		
Engineering	24,143	1.25	27,548	1.43	26,455	1.49	-8.74		
Comm. Real Estate	31,935	1.66	31,989	1.66	30,358	1.71	5.20		
Other Industries	2,90,321	15.06	2,82,352	14.64	2,79,673	15.73	3.81		
Home Loans	4,24,487	22.02	4,11,360	21.33	3,59,651	20.22	18.03		
Auto Loans	70,726	3.67	71,727	3.72	66,973	3.77	5.60		
Other Per Segment Loans	1,90,357	9.87	1,80,472	9.36	1,49,970	8.43	26.93		
Agriculture	2,02,462	10.50	2,01,054	10.43	1,90,731	10.73	6.15		
<b>Total Domestic Advances</b>	19,28,158	100	19,28,439	100	17,78,321	100	8.43		

# **Drivers of Corporate Growth**

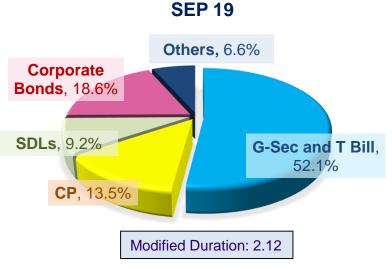


## Retail Banking - Leadership across all segments

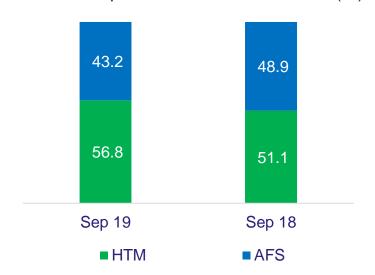


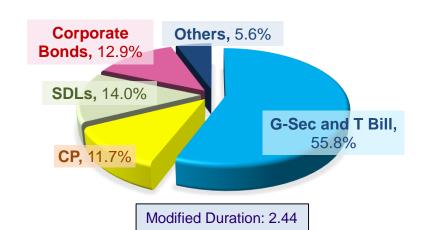
# **Treasury Operations**

### **AFS Book**



Break up of Domestic Investments (%)



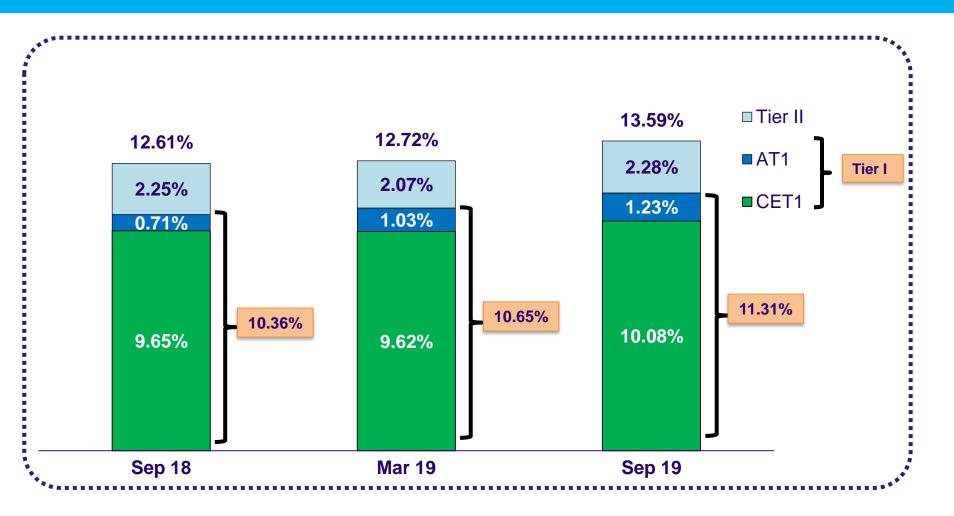


**SEP 18** 

Total Investments Book (Rs. in Crores)	Sep 19	Sep 18
Domestic Investments	9,41,406	10,50,702
- of which- SLR	7,67,911	8,79,997
Foreign Offices Investments	52,339	52,790
Whole Bank Investments	9,93,745	11,03,491

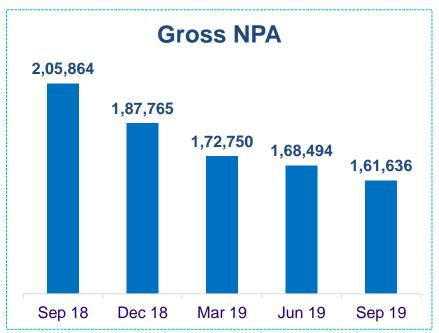
# Capital Adequacy & Asset Quality

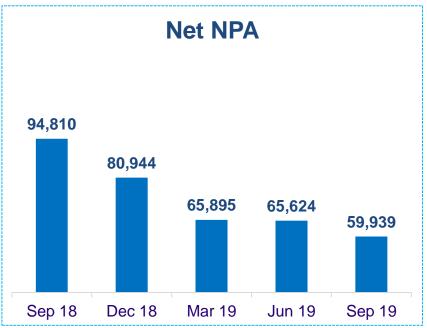
# **Capital Adequacy**



- "Credit Risk Weighted Assets on Advances to Gross Advances" Sep 18: 58.21%, Sep 19: 55.31%.
- "TRWAs to Total Asset" Ratio Sep 18: 52.94% Sep 19: 51.52%.
- Bank is well capitalized; Bank raised additional Tier I Capital of Rs.3,104.80 Crores in Q2FY20

# Asset Quality (1/3)





	Sep 19	Jun 19	Mar 19	Dec 18	Sep 18
Gross NPA Ratio (%)	7.19	7.53	7.53	8.71	9.95
Net NPA Ratio (%)	2.79	3.07	3.01	3.95	4.84
Provision Coverage Ratio (%)	81.23	79.34	78.73	74.63	70.74
Provision Coverage Ratio (Excl. AUCA) (%)	62.92	61.05	61.86	56.89	53.95
Corporate PCR (Excl. AUCA) (%)	73.84	71.25	70.89		
Slippage Ratio (%)	2.18	2.83	1.60	1.64	2.02
Credit cost (%)	1.98	2.03	2.66	2.42	2.27

# **Asset Quality (2/3)**

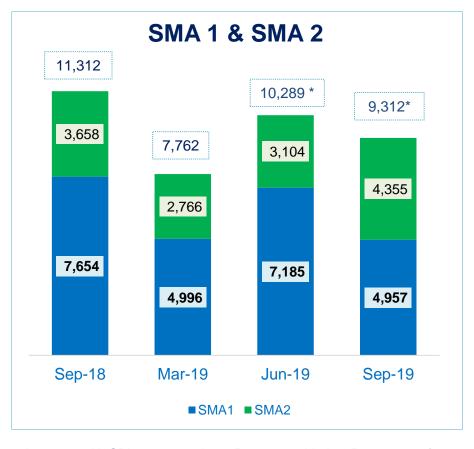
Movement of NPAs:	Q2FY20	Q1FY20	FY19	Q4FY19	Q3FY19	Q2FY19
Opening Level of Gross NPAs	1,68,494	1,72,750	2,23,427	1,87,765	2,05,864	2,12,840
Total Reductions	15,984	21,251	90,417	22,976	24,641	17,865
Of which : Recovery + Upgradation	3,931	5,769	31,512	5,712	6,617	4,327
Gross Addition	9,126	16,995	39,740	7,961	6,541	10,888
of which: Increase in O/s	321	783	7,002	456	2,018	163
: Fresh Slippages	8,805	16,212	32,738	7,505	4,523	10,725
Net Increase	-6,858	-4,256	-50,677	-15,015	-18,100	-6,976
Closing Level of Gross NPAs	1,61,636	1,68,494	1,72,750	1,72,750	1,87,765	2,05,864

Segmental NDAce	Sep 19		Mar 19		Sep 18	
Segmental NPAs:	NPA	Ratio %	NPA	Ratio %	NPA	Ratio %
Retail:	59,924	5.16	54,804	4.81	55,845	5.41
Agri.	27,577	13.62	23,431	11.56	21,796	11.43
Per Segment	7,142	1.04	6,685	1.03	6,925	1.20
SME	25,205	9.19	24,688	8.55	27,124	10.21
Corporate	99,838	13.03	1,16,009	13.62	1,46,334	19.63
International	1,874	0.59	1,937	0.64	3,685	1.27
Total	1,61,636	7.19	1,72,750	7.53	2,05,864	9.95

# Asset Quality (3/3)

As on Sep 2019 Rs. in Crores

Fresh Slippages	FY19	Q1FY20	Q2FY20
Corporate	10,056	5,354	3,239
SME	9,478	3,964	1,522
AGRI	8,978	4,239	3,078
PER	3,976	2,438	648
IBG	250	217	318
Total	32,738	16,212	8,805



Accounts with SBI exposure above Rs. 5 cr and below Rs. 2,000 cr from Banking system; from data submitted to CRILC

<sup>\*</sup> Does not include SMA 1 & SMA 2 accounts with exposure of Rs. 2,000 cr & above from Banking system; ICA signed / likely to be signed (Refer Slide No.27)

## **Resolution Status**

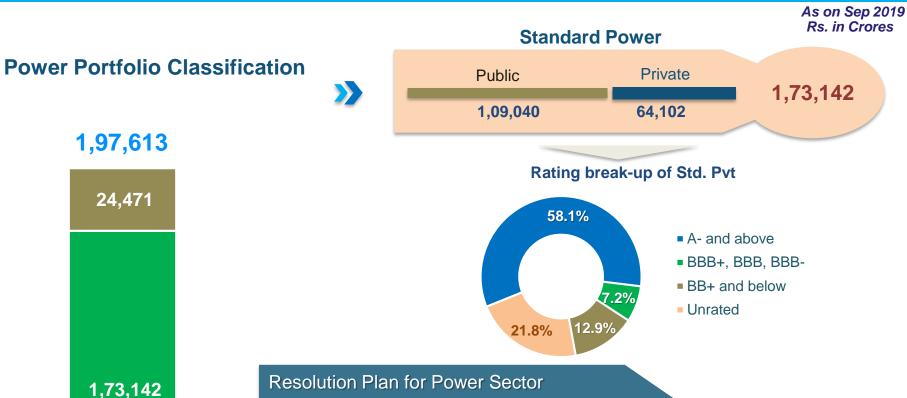
**SEP - 19 JUN - 19** 541 Accounts Admitted 453 Accounts Admitted Rs. 1,13,809 cr Rs. 1,16,370 cr to NCLT to NCLT • NPAs - Rs. 48.249 crs NPAs - Rs. 59.000 crs (90.4%)(93.0%) AUCA – Rs. 54,809 crs • AUCA – Rs. 68,121 crs 117 Accounts filed in NCLT 123 Accounts filed in NCLT Rs. 23,802 cr Rs. 25,725 cr but yet to be admitted but yet to be admitted • NPAs - Rs. 8.325 crs • NPAs - Rs. 9,882 crs (80.8%)(78.8%) • AUCA – Rs. 15,477 crs AUCA – Rs. 15,843 crs 21 NPA accounts where 18 NPA accounts where Rs. 26,536 cr Rs. 29,136 cr ICA signed/likely to be ICA signed/ likely to be (60.3%)(52.1%) signed signed 20 Standard accounts 15 Standard accounts Rs. 16,822 cr Rs. 19,142 cr where ICA signed/likely where ICA signed/likely to be signed (Includes SMA to be signed (Includes SMA (13.2%) (14.6%)

- Accounts under List 1 and List 2 totally have a fund based O/S of Rs 24,991 crs
- Three accounts in an advanced stage of resolution with expected recovery of ~62%

of Rs 9,001 cr)

of Rs 2,614 cr)

# Power Sector – Stress mostly recognized



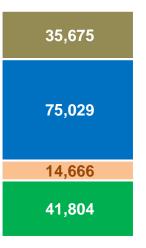
#### Resolution Plan for Power Sector

SI.No	Resolution Plan	No. of Accounts	SBI Fund based O/S	PCR
1	Change in Management	2	5,121	
2	OTS with Promoters	5	5,613	
3	Restructuring	4	4,316	54.30%
4	NCLT (Not yet admitted)	1	637	
5	NCLT (Admitted)	7	7,656	
6	Already Resolved	6	6,149	
	Total (excl. already resolved)	19	23,343	

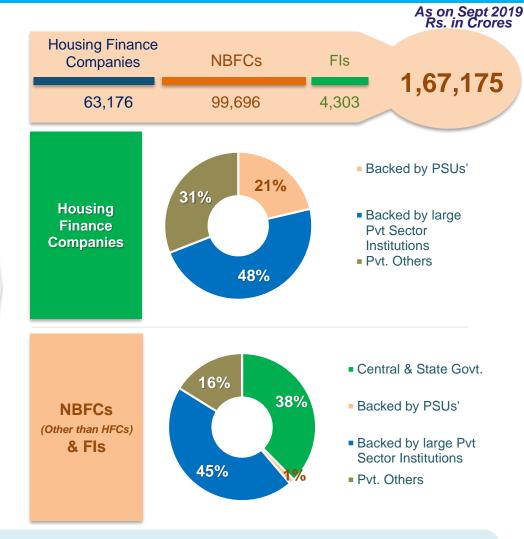
## NBFC & FI Sector — Loans to PSUs and High Quality Private Sector



1,67,175

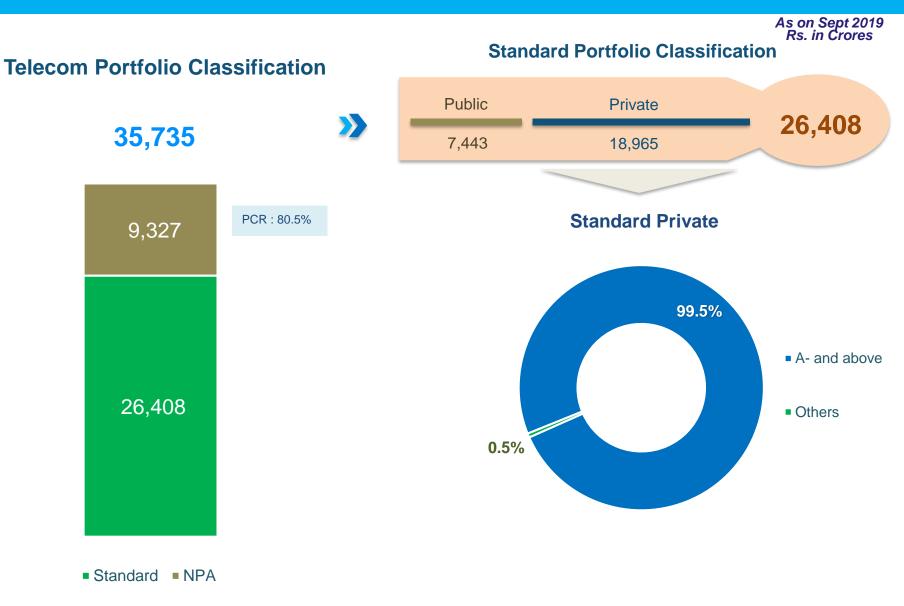


- Pvt. Others
- Backed by large Pvt Sector Institutions
- Backed by PSUs'
- Central & State Govt.



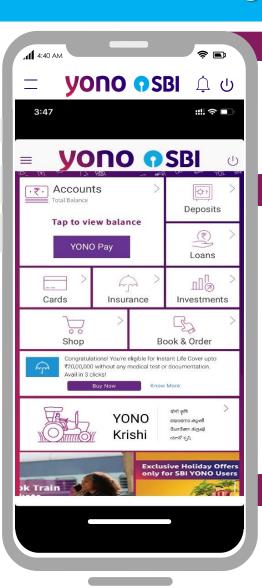
- Rs 1,400 cr provision on standard account of a Stressed Housing Finance Company.
- Strong presence in Govt. and PSU backed NBFCs; and exposure to large reputed private sector institutions
- Paring down of exposures in 'Pvt. Others' segment of NBFC

## **Telecom Sector**



# Digital Journey

## YONO: Our flagship digital offering – for Lifestyle and Banking



#### Salient features

- Paper-less and branch-less processes
- Higher staff productivity
- Increased branch business
- Efficient delivery

#### Key offerings: E2e digitisation and Digital Bank



- Personal Loans
- Home Loans
- Car Loans
- YONO Krishi
- Fixed Deposits



- Account Opening
- YONO Cash
- Fund Transfer
- Bill Pay
- Recharge
- Tax Payment



- Life Insurance
- Cards
- Mutual Fund
- General Insurance
- Other Investments



Online market

place

- Browse
- Book tickets
- Access deals
- Shop, book & order

#### Scale of operations

Registered users (as on 30.09.2019)

Value of transactions (as on 30.09.2019)

Rs.415.40 Bn

Digital savings accounts (as on 30.09.2019)

5 Mn+

Digital loans disbursed (as on 30.09.2019)

Rs.85 Bn

Online market place (as on 30.09.2019)

100+ partners

## Digital Leadership

#### Market share (As per latest available data)

**Debit card spends** 

29.99%

**POS** terminals

14.31%

**ATMs** 

28.36%

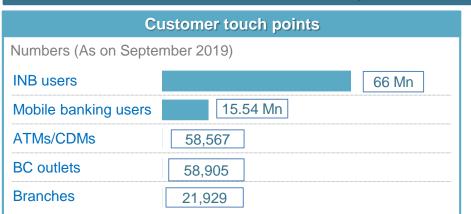
Mobile Banking No. of Transactions

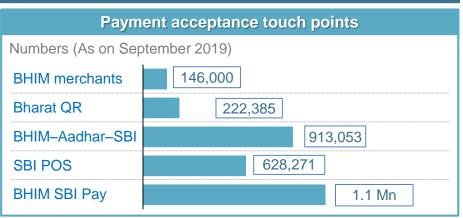
22.50%

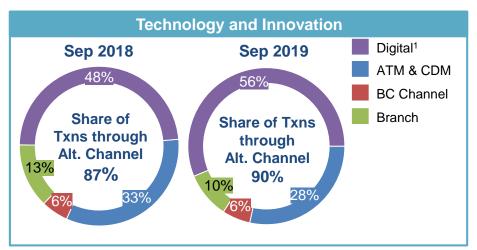
Mobile Banking Transaction value

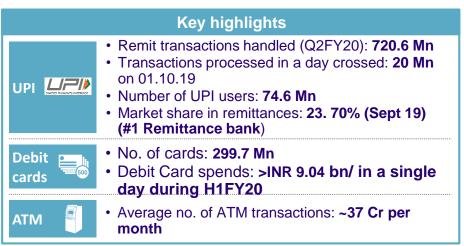
39.49%

#### Presence across multiple channels and payment acceptance touch points









# Other digital payment offerings



Quick & Easy payments from customers on Merchant's site



Total 690 merchants



Integration with 43 major Banks



Processed 2.78 Crs. txns worth Rs. 20276 + Crs. in FY 2019-20



State Bank Collect

A Unique Payment Solution specially designed for Schools, Colleges, Government institutions, Hospitals, trusts etc.



Total 25500+ merchant tieups



Processed 73.32 lac txns. worth Rs. 9,697 + Crs. in FY 2019-20



Transaction Banking Unit (CMP Services)

Processed Collection and Payments of Central/State Govt. depts., Top 200 Corporate and SMEs.



Awards - 2019

Best Cash Management House in India Best Transaction Bank in India Best Payment Bank in India



Total Turnover of Rs. 38.00+ Lakhs Crs. in FY 2018-19

Total Turnover of Rs. 27.00+ Lakhs Crs. in FY 2019-20 (Apr-Sep)

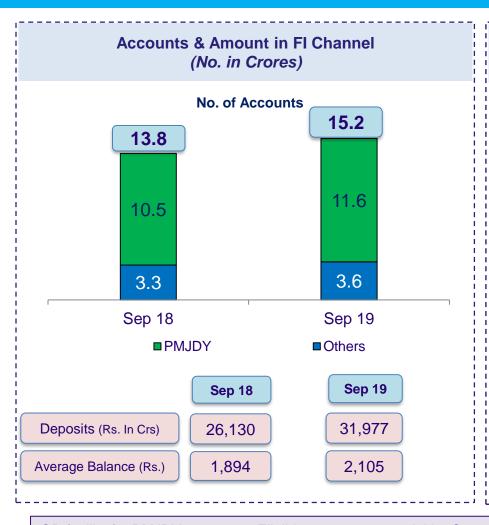


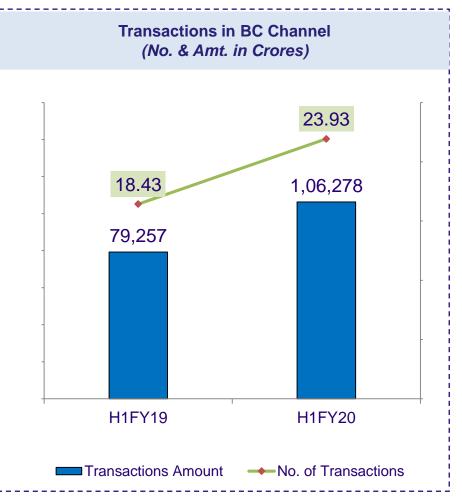
Rs. 1327.08 Crs. fee income in FY 18-19

Rs. 806.06 Crs. fee income in FY 19-20 (Apr-Sep)

# Financial Inclusion & Sustainability

## **Financial Inclusion**





OD facility for PMJDY accounts - Eligible accounts 20.64 lakh; Sanctioned 10.84 lakh accounts (53%)

RSETI: Total Number: 151; No. of Training Programs held: 28,142, Youth Trained: 7,53,417, Financial Literacy Centers (FLC): 341

PM Suraksha Bima Yojana: 264.95 Lakh; PM Jeevan Jyoti Bima Yojana: 74.39 Lakh; Atal Pension Yojana: 31.05 Lakh (In Nos.)

No. of BC Outlets: 58,905

## **SBI's ESG Practices**



- Big push to digitalization. As on Sep 2019 almost 90% of Bank's total transactions took place through Alternate channels.
- Thrust to water conservation and waste management by having commissioned 63 rain Water harvesting sites and 78 Waste management installations respectively as on 30th September,2019 at Bank's various premises throughout the country.
- SBI committed to <u>achieve Carbon Neutral</u> <u>status</u> by 2030
- The Bank reduced its Scope 2 GHG emissions by 9.13%
- Implemented Pan-India specialized energy saving initiatives like Branch server consolidation, desktop software installation etc. resulting in a cumulative saving of <u>33.17 GW as</u> on 31st March.2019
- <u>'Beat Plastic Pollution</u>' drive for eliminating the usage of <u>Single Use Plastic(SUP</u>) with standard guidelines adopted Bank wide. Remarkable progress done in achieving the goal.
- SBI's RE sanctioned portfolio as on 30<sup>th</sup> Sep,2019 increased by 6.05% on YoY basis; Also the in-house renewable capex capacity of the Bank stood at <u>32 MWp</u> (approx.) as on 30<sup>th</sup> Sep,2019.
- Completed <u>693</u> renewable energy projects of <u>12,918 MW</u> capacity as on 30/09/19.
- Bank came up with <u>2 Green Bonds</u> issues during FY19 aggregating USD USD 700 million to re-finance its green projects.
- Pan India roll out of "Swacchata hi Sewa campaign" in the Bank in line with national mission.

- To align training with business priorities, STRAPS Strategic Training Partners meetings conducted by all Apex Training Institutes
- Phase II of the mass communication program <u>Nayi</u>
   <u>Disha</u> for all the employees of the Bank, has been designed & implemented
- Conducted <u>29,450</u> financial literacy camps during F.Y 2018-19, a <u>26%</u> increase from FY 2017-18
- Average training hours per employee has increased by 8% in FY 2018-19
- Implemented additional <u>2</u> new training programs in FY19 to develop employees' skills pan-India.
- Training capacity utilization during FY19 was more than 100%; Almost 95% officers attended at least one institutional training. Robust training infrastructure comprising 6 Apex Training Institutes and 50 State Bank Institutes of Learning & Development.
- SBI has linked its CSR /other social initiatives to <u>8 SDG</u>
   Goals that are of greater relevance for the Bank
- Bank made community investments worth <u>INR 48</u> <u>Crores</u> during the FY19, of which 42.50 crores for Skill development through 151 RSETI's.
- SBI is continuously working towards improving the diversity of its workforce; Women represent <u>24.37%</u> of the total work force.
- More than <u>2,600 branches</u>, headed by women officers.
- Raising Environment concerns amongst staff and general public through the <u>3<sup>rd</sup> season of "SBI Green</u> Marathon" to be conducted at 15 centers.



'Social' Practices



# 'Governance' Practices

- SBI has created an independent ETHICS business conduct function that looks after the ethical morale of the entire organization.
- 'Sustainability' incorporated as a core value in the Bank.
- An entry level sector agnostic assessment barrier for environmental and social issues, primarily compliance driven and applied to loans ranging from ₹ 5-50 crore to facilitate a 'Go' or a 'No-Go' decision
- Collation of wide range of ESG Evaluation Statements from the borrowers for loans exceeding ₹ 50 crore and an <u>'ESG Score'</u> given to the borrower.
- The Bank has a <u>Corporate Centre</u> <u>Sustainability Committee</u> (CCSC) comprising of all key business heads and responsible for execution of SBI's sustainability Strategy.
- A <u>new role of 'Portfolio Management</u>' created under the Risk Management Department which focusses on risk identification while performing portfolio management activities.
- A sound internal audit framework, Whistle blower and vigilance mechanism, employee grievance and feed back system with ongoing enhancements.
- With growing digitization, Bank is committed to cyber security. Bank's Security Operations Centre complies with the ISO 27001:2013 requirements.

# Subsidiaries, Group Financials & Balance Sheet

# SBI and its Subsidiaries - Leveraging Synergies

SBI Life INSURANCE With us, You're sure (A State Bank Group Company)

- #1 in Individual Rated Premium with Private Market share of 23.1%
- #2 Total New Business Premium with Private market share of 21.8%. New Business Premium increased by 40%
- Strong financial performance: VoNB Margin: 20.2%



- Reached 9.5 Million Cards-in-force milestone
- Market Share Total Spends: 17.7%
- Market Share Card base: 18.0%



As on Sep 2019

- Rank 3<sup>rd</sup> in AUM with Market Share of 12.48%.
- AUM at Rs.321K Crores, up by 26% YoY
- Grew by 4.27% vis-à-vis Industry growth rate of 0.74% during Q2FY20.



- 7<sup>th</sup> among private insurers and 12<sup>th</sup> in the Industry overall.
- 2<sup>nd</sup> position in Personal Accident, 5<sup>th</sup> in Fire.
- Market Share increased to 3.27% from 2.52% last year.
- Tie-up with "Policy Bazaar" for promoting the Travel Insurance product.

SBI Life INSURANCE With On. YOU're Bure O Note these from Correspond	H1FY20	H1FY19
PAT (in Rs. cr)	502	605
ROE (in %)	12.83	17.77

SBI MUTUAL FUND A PARTNER FOR LIFE	H1FY20*	H1FY19*
PAT (in Rs. cr)	283	200
ROE (in %)	34.09	31.70

SBI Card	H1FY20*	H1FY19*
PAT (in Rs. cr)	727	378
ROE (in %)	36.1	26.5

SBIGENETAL INSURANCE	H1FY20	H1FY19
PAT (in Rs. cr)	196	217
ROE (in %)	21.6	27.1

# **SBI Group Financials – H1FY20**

Rs. In crores

	Half Yea	Growth (%)	
	H1FY20	H1FY19	YoY
Interest Earned	1,32,951	1,22,627	8.42
Non-Interest Income	42,866	32,135	33.39
Total Income	1,75,817	1,54,763	13.60
Interest Expended	80,244	75,541	6.23
Operating Expenses (i+ii)	60,971	51,566	18.24
(i) Employee Cost	23,661	20,693	14.34
(ii) Other Operating Expenses	37,311	30,873	20.85
Total Expenditure	1,41,216	1,27,107	11.10
Operating Profit	34,601	27,655	25.12
Provisions (other than Tax)	23,089	31,770	-27.32
Add: Share in profit of associates	112	146	-23.17
Less: Minority Interest	608	496	22.72
Tax Expenses	4,691	-810	
Net Profit	6,326	-3,654	

	Half Year Ended		
	H1FY20	H1FY19	
ROA (%)	0.32	-0.20	
ROE (%)	6.69	-3.94	
Earning Per Share (Rs.)	14.18	-8.17	
Expenses Ratio (%)	53.43	55.84	
NIM (%)	2.97	2.82	
Gross NPA Ratio (%)	7.09	9.83	
Net NPA Ratio (%)	2.74	4.76	

# **Balance Sheet**

Rs. in Crores

Liabilities									
SBI SOLO			SBI GROUP						
Sep 19	Sep 18	YOY Growth (%)	Sep 19	Sep 18	YOY Growth (%)				
892	892	0.00	892	892	0.00				
2,25,183	2,17,109	3.72	2,39,788	2,28,670	4.86				
			6,970	5,270	32.26				
30,33,396	28,07,420	8.05	30,64,307	28,39,115	7.93				
2,74,186	3,34,696	-18.08	2,90,460	3,39,815	-14.52				
1,44,344	1,25,455	15.06	3,06,410	2,56,425	19.49				
36,78,001	34,85,572	5.52	39,08,828	36,70,188	6.50				
	Sep 19  892 2,25,183  30,33,396 2,74,186 1,44,344	Sep 19         Sep 18           892         892           2,25,183         2,17,109           30,33,396         28,07,420           2,74,186         3,34,696           1,44,344         1,25,455	SBI SOLO           Sep 19         Sep 18         YOY Growth (%)           892         892         0.00           2,25,183         2,17,109         3.72           30,33,396         28,07,420         8.05           2,74,186         3,34,696         -18.08           1,44,344         1,25,455         15.06	SBI SOLO           Sep 19         Sep 18         YOY Growth (%)         Sep 19           892         892         0.00         892           2,25,183         2,17,109         3.72         2,39,788           6,970           30,33,396         28,07,420         8.05         30,64,307           2,74,186         3,34,696         -18.08         2,90,460           1,44,344         1,25,455         15.06         3,06,410	SBI SOLO         SBI GROUP           Sep 19         Sep 18         YOY Growth (%)         Sep 19         Sep 18           892         892         0.00         892         892           2,25,183         2,17,109         3.72         2,39,788         2,28,670           6,970         5,270           30,33,396         28,07,420         8.05         30,64,307         28,39,115           2,74,186         3,34,696         -18.08         2,90,460         3,39,815           1,44,344         1,25,455         15.06         3,06,410         2,56,425				

### **Assets**

	SBI SOLO			SBI GROUP			
	Sep 19	Sep 18	YOY Growth (%)	Sep 19	Sep 18	YOY Growth (%)	
Cash & balances with RBI	1,43,904	1,29,963	10.73	1,44,159	1,30,221	10.70	
Bal with Banks & Money at Call and Short Notice	81,219	43,163	88.17	83,920	45,265	85.40	
Investments	9,85,022	10,82,612	-9.01	11,54,704	12,18,855	-5.26	
Net Advances	21,46,160	19,57,340	9.65	21,91,839	19,94,971	9.87	
Fixed Assets	38,603	39,509	-2.29	40,256	40,985	-1.78	
Other Assets	2,83,092	2,32,985	21.51	2,93,950	2,39,889.99	22.54	
Total Assets	36,78,001	34,85,572	5.52	39,08,828	36,70,188	6.50	

# **Thank You**